

Paloma Hernandez
President & CEO
Urban Health Plan, Inc.
1065 Southern Boulevard
Bronx, NY 10459
718-991-4833
paloma.hernandez@urbanhealthplan.org
www.urbanhealthplan.org

Samuel De Leon, M.D.
Chief Medical Officer, V.P. of Medical Affairs
Urban Health Plan, Inc.
1065 Southern Boulevard
Bronx, NY 10459
718-589-2440 ext. 4323
Samuel.deleon@urbanhealthplan.org

Urban Health Plan's mission is to continuously improve the health status of underserved communities by providing affordable, comprehensive, and high quality primary and specialty medical care and by assuring the performance and advancement of innovative best practices. With over 30 years of service and a deeply rooted foundation in the South Bronx, Urban Health Plan is dedicated to rendering care in a culturally proficient, barrier free, individualized, and family oriented manner, with an emphasis on prevention through education and the provision of state of the art services.

Urban Health Plan, Inc., (UHP) is a federally qualified community health center licensed as a diagnostic and treatment center under Article 28 of the New York State Public Health Law and accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO). UHP is in its 33rd year of providing comprehensive and affordable primary and specialty health care services to the Hunts Point, Mott Haven and Morrisania sections of the Bronx. Its facilities include its main site, two satellites, five school programs, four part time facilities, and two administrative/program sites that house its WIC program as well as other grant funded programs.

UHP began in 1974 as an evolution of a group practice with the mission of providing basic and specialty medical care, comparable to those found in local hospital outpatient clinics, to the community's predominantly Hispanic and poor residents. Today, UHP delivers care to over 27,000 patients who account for 145,000 visits through a network of facilities that include a state-of-the-art 37,000 square foot health center, which opened in 2001; three satellite health centers, five school-based health centers (SBHC) serving children and teens and two homeless shelters. UHP handles more than 400 patient visits a day and provides some of the finest medical care in New York City.

UHP is designated NYS Preferred Primary Care Provider, Prenatal Care Assistance Provider, an HIV Primary Care Provider, and a WIC provider. Over the years, UHP has formed alliances with several community-based organizations to provide health care services in alternate delivery sites. These sites consist of local schools, an adult day treatment program, a Boys and Girls Club, and homeless shelters. The agency is affiliated with Bronx-Lebanon Hospital, Lincoln Medical & Mental Health Center, Our Lady of Mercy Hospital, and Jacobi Medical Center.

UHP has been actively involved with the United States Department of Health and Human Services, Bureau of Primary Health Care Health Care Disparities Collaboratives and has received national recognition for its performance improvement work. Its work with the asthmatic population in the South Bronx has greatly contributed to the reduction in pediatric hospitalizations related to asthma as reported by the New York City Department of Health and Mental Hygiene. JCAHO highlighted UHP as a "Spotlight on Success" for this work. UHP has recently initiated the "UHP Institute for the Advancement of Community Health" as the cornerstone for all of its performance improvement and safety initiatives. Through these efforts, we have developed an outstanding Health Education Department and are in the process of developing a program of community health workers or "promotoras" that can serve as adjuncts to the care that is provided within their facilities.

Information available at www.urbanhealthplan.org

Anna Maria Izquierdo-Porrera M.D.
Medical Director
Spanish Catholic Center of Catholic Community Services
1618 Monroe St NW
Washington DC 20010
Phone 202 939 2412
Cell 443 655 0101
AnnaMaria.Izquierdo@ccs-dc.org
www.ccs-dc.org

Spanish Catholic Center provides medical, dental, immigration, legal, education and social services to over 40,000 clients, primarily new Latino immigrants in Mt. Pleasant, Gaithersburg, and Langley Park. The Archdiocese of Washington founded the Spanish Catholic Center in 1967. Over the years, the Center has served immigrants from Afghanistan to Zimbabwe and all points in between. Dedicated staff accomplish their mission along with hundreds of professional volunteers who provide caring services on a regular basis. The Spanish Catholic Center was previously headed by Cardinal Sean O'Malley, OFM Cap, Archbishop of Boston.

Catholic Community Services assists individuals and families in need, especially those who are most vulnerable. They believe in helping people develop the skills and strength to move from crisis or isolation to stability and growth. They focus on prevention when possible, intervention when needed, and advocacy when resources or opportunities are either inadequate or unfair. They are guided in this work by the richness of Catholic social teaching.

They are strengthened through partnerships with other providers, government agencies, foundations, businesses, individuals, schools, and churches, especially our Catholic parishes. They collaborate with these resources and other community assets to offer programs that are effective and fiscally sound.

Information available at www.ccs-dc.org

Paul J. Kaye, M.D.
Medical Director
Hudson River Health Care
1200 Brown Street, 4th Floor
Peekskill, NY 10566
Office phone 914 734 8737 (until 6/26)
Cell phone 914 419 4821 (until 7/1 and then after 7/16)
www.hrhcare.org

For 30 years, Hudson River HealthCare has provided innovative programs and services designed to meet the needs of at risk populations throughout New York State's Hudson Valley. To meet the growing needs of the Hudson Valley's uniquely diverse populations, Hudson River HealthCare has expanded to include thirteen health center sites and mobile healthcare services delivering comprehensive primary, preventive and behavioral healthcare throughout a nine county region to over 42,000 people through well over 183,000 encounters.

HealthCare has a wealth of experience building on lessons learned and knowledge gained, through participation in the federal Bureau of Primary Health Care (BPHC) and Health Resources and Services Administration (HRSA) Health Disparities Collaboratives (HDC). The Health Center has participated in the BPHC's Diabetes II Health Disparities Collaborative since January 2000, and has continued to sustain and spread the Model of Care developed in the Collaborative, not only to the Health Center's other sites, but also to other chronic conditions. Hudson River HealthCare has also participated in the HRSA HIV Collaborative, and is currently one of only five community health centers nationwide participating in the BPHC National Prevention Pilot Collaborative. The Care Model put forth in the Collaboratives includes a Model for Improvement which has proven to be an excellent and effective evaluation tool, and has guided a number of Health Center program and service changes and improvements in recent years.

Hudson River HealthCare is accredited by the prestigious Joint Commission on Accreditation of Healthcare Organizations (JCAHO) for both primary care and behavioral health. JCAHO evaluates the quality and safety of care for more than 16,000 health care organizations. With this recognition, Hudson River HealthCare demonstrates that it meets or exceeds applicable Joint Commission standards in all performance areas. The Health Center was also received national recognition as a recipient of the Department of Health and Human Services Models That Work 2000 Award for Hudson River HealthCare's Maternal Infant Care Program (MICP).

Planetree: A Model for Patient Centered Care

Hudson River HealthCare is a Planetree affiliate, offering patient centered care based on the Planetree model. Planetree integrates the technology of modern medicine with the healing dimensions of compassion, comfortable surroundings, shared knowledge and freedom to make educated choices. The goal of Planetree is to help the individual, the family and community learn to live healthfully, and avoid destructive lifestyles and choices that lead to sickness and despair. In order to achieve this high quality of care with a patient centered focus, all staff are trained in the Planetree philosophy. Vital to Planetree is the remodeling of physical space to create healing yet efficient environment for care. This includes making health resources, including materials, information, and education accessible to the public. By placing a premium on patient and caregiver education, Planetree encourages a health care partnership and personal connection between patient and caregiver, so that the patient takes an active role in promoting his or her own health. Our providers and staff are trained to be sensitive to the numerous cultures and ethnicities found in the Hudson Valley. A large percentage of our staff is bilingual, and we also provide interpreters when needed. Health education materials and workshops are also offered in English and Spanish.

Information available at www.hrhcare.org

Nicole V. Lang, MD, FAAP
President and CEO
Washington Pediatric Associates, P.C.
1145 19th Street, NW, Suite 708
Washington, D.C. 20036
202 955- 5625
washpeds@verizon.net
www.washingtonpediatric.com/

Dr. Lang is in private practice in urban Washington, D.C., and provides the following services to her patients:

Prenatal Visit: The physicians and health care providers meet with families in a group setting. During this initial meeting, the philosophy of the practice is discussed, questions are answered, and a tour of the multicultural examination rooms is given. Each family is also given a bag of take home materials.

Reach Out and Read: Reach Out and Read programs seek to make early literacy a standard part of pediatric primary care. This program builds on the special relationship between doctors and the parents of young children to support children 's language and literacy development. Reach Out and Read reinforces the parent's role as the first and most important teacher, and gives parents the tools and techniques to help their children succeed. The Washington Pediatric Associates' staff has been trained in this special pediatric literacy program. At every well-child visit, every child between the ages of six months and six years will receive a new, developmentally appropriate children 's book to take home.

Wellness Center Components

1. Physical, mental, and spiritual health
2. Early childhood educator
3. Holistic nutritionist
4. Touchpoints trained staff
5. Reach Out and Read literacy program
6. Community outreach
7. Teach your baby/toddler Spanish
8. Infant/toddler yoga
9. Infant massage
10. Baby/Toddler Sign Language
11. Lactation consultations
12. Parenting classes/parent support groups
13. Family library resource center

Information available at www.washingtonpediatric.com

Ron Yee, M.D., M.B.A.

Chief Medical Officer

United Health Centers

Phone (559) 646-6618

Fax (559) 646-6614

ronyee@pol.net

www.unitedhealthcenters.org

United Health Centers of the San Joaquin Valley Inc., with its corporate offices located in Parlier, California, is a private non-profit organization, incorporated in January 1971, whose purpose is to provide comprehensive medical, dental and community health services to the medically underserved in the central San Joaquin Valley in California.

The establishment of an effective rural health care delivery system was originated by community grass roots people who expressed the need to have access to health care. These groups began to work toward this end in communities having severe medically unmet needs. Although each group started at different times, their goals were similar. They had envisioned having the most comprehensive family oriented health care system to focus on the high infant morbidity and mortality rates, lack of medical and dental services, and the paucity of accessibility and affordability to health care.

The result of such efforts can be found in modern medical and dental facilities in the communities of Parlier, Orange Cove, Huron, Earlimart, Mendota, Kerman, and Sanger. Most of the health centers offer the following services: general and family medicine, general dentistry, pharmacy, laboratory, x-ray, and preventative medicine programs. Programs such as perinatal health, nutrition, WIC, health education, family planning, immunizations, and maternal and child health are also available.

United Health Centers service area is located in the heart of California in the Central San Joaquin Valley. The San Joaquin Valley is considered the richest agricultural area in the United States. The agricultural economy of the San Joaquin Valley depends heavily on a farm labor force which is made up primarily of local farmworkers. During the peak harvest season migrant farm workers from throughout the Southwestern United States come to assist in the harvesting of a variety of fruits and vegetables. The area is considered the highest migrant impact area in the County.

United Health Centers delivers approximately 130,000 medical, dental, and other service encounters per year. The ethnic composition of the patients served by the centers is 91% Hispanic, 1% Black, 7% White, 1% other. United Health Centers accepts various modes of payment including Medi-Cal, Medicare, and private insurance. Services are provided to patients without insurance on a sliding-fee-scale according to the patient's ability to pay.

United Health Centers is staffed by a comprehensive team of over 360 health professionals consisting of physicians, physician assistants, nurse practitioners, nurses, pharmacists, lab and x-ray technicians, dentists, dental hygienists, nutritionists, and certified ancillary personnel, most of whom are bilingual.

United Health Centers works with other local and national groups, such as National Association of Community Health Centers and the California Primary Care Association, in the coordination of services for migrant and seasonal farmworkers.

Information available at www.unitedhealthcenters.org