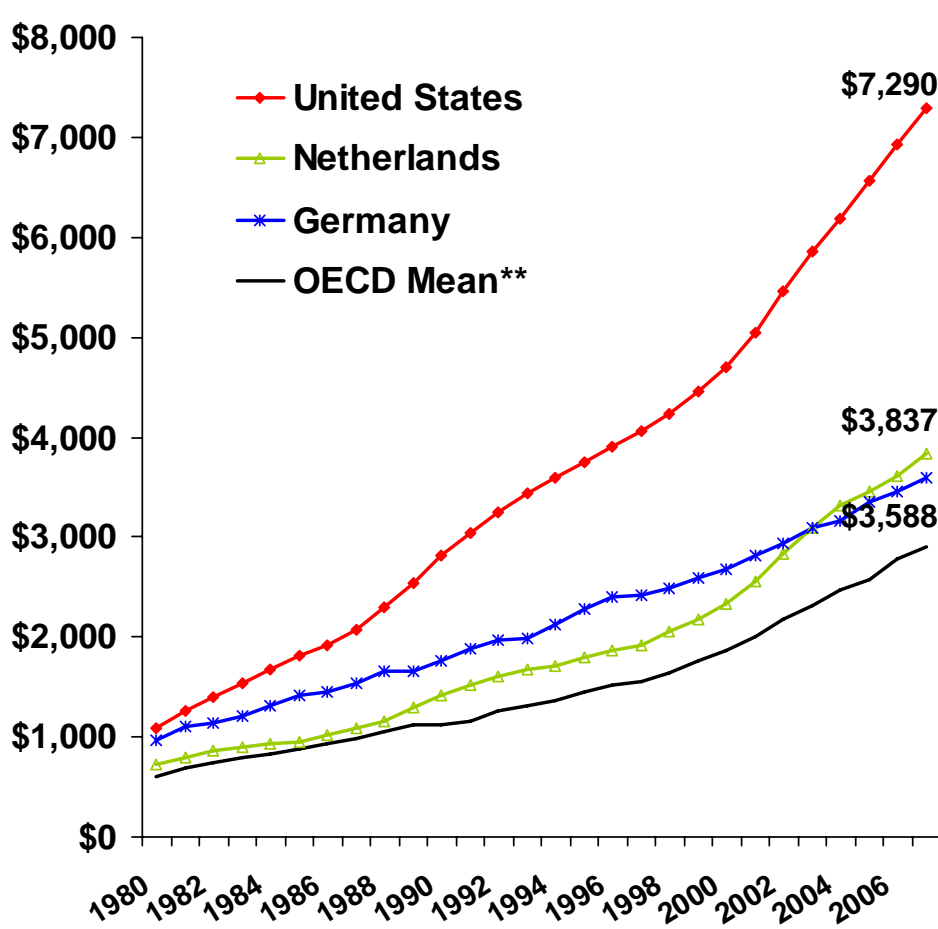


Exhibit ES-1. Key German and Dutch Policies for a Multipayer System, with Insights for U.S. National Reforms

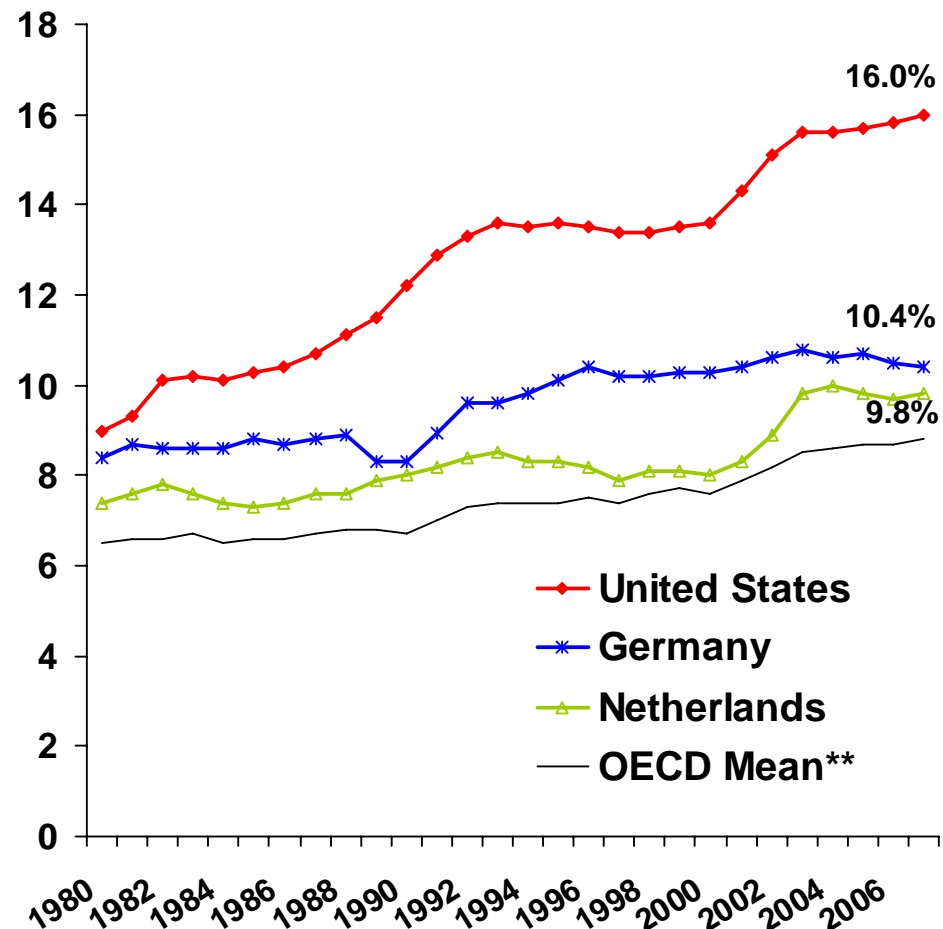
- **Insurance Markets**
 - **Insurance exchanges with insurance market rules/reforms**
 - **Prohibition on health risk rating; community rating**
 - **Value-based insurance benefit design and pricing**
 - **Risk equalization**
- **Payment coordination and use of group purchasing power in public interest**
- **Comparative effectiveness to inform value and prices**
- **Public reporting, benchmarks, and incentives for quality**

Exhibit 1. International Comparison of Spending on Health, 1980–2007

Average spending on health per capita (\$US PPP*)



Total expenditures on health as percent of GDP



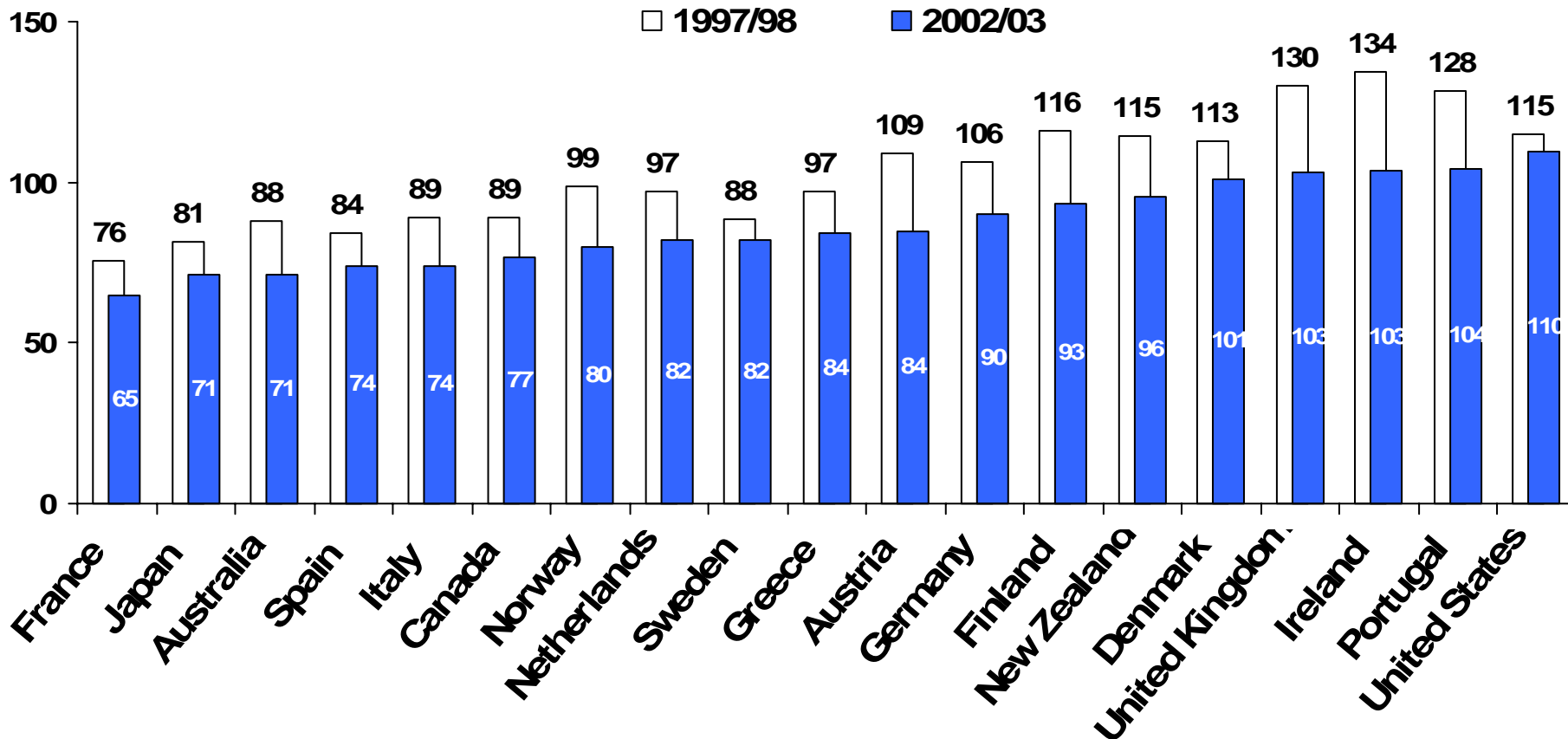
* PPP=Purchasing Power Parity. ** All 30 OECD countries except U.S.

Source: OECD Health Data 2009, Version 06/20/09.

Exhibit 2. Mortality Amenable to Health Care, 2002/2003

U.S. Rank Fell from 15 to Last out of 19 Countries

Deaths per 100,000 population *



* Countries' age-standardized death rates before age 75; from conditions where timely effective care can make a difference including: diabetes, asthma, ischemic heart disease, stroke, infections, screenable cancer.

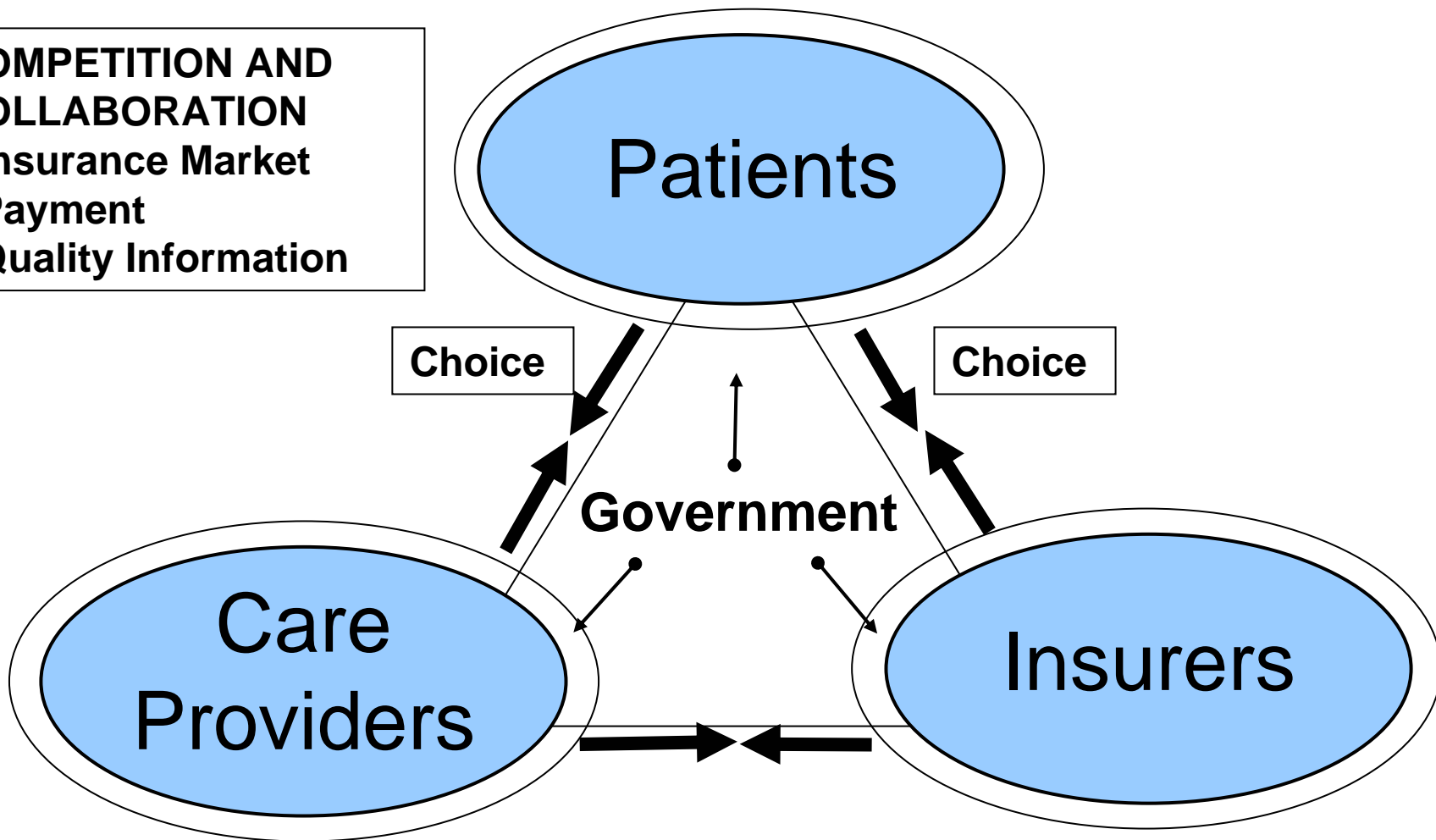
Data: E. Nolte and C. M. McKee, "Measuring the Health of Nations," Health Affairs, Jan/Feb 2008).

Source: Commonwealth Fund National Scorecard on U.S. Health System Performance, 2008

Exhibit 4. The Netherlands and Germany Health Care Triangle: National Leadership Central

COMPETITION AND COLLABORATION

- Insurance Market
- Payment
- Quality Information



Source: Adapted from presentations to AcademyHealth Netherlands Health Study Tour on Sept. 22, 2008, "The Position of the Patient and Healthcare Quality."

Exhibit 5. The German Insurance System at a Glance

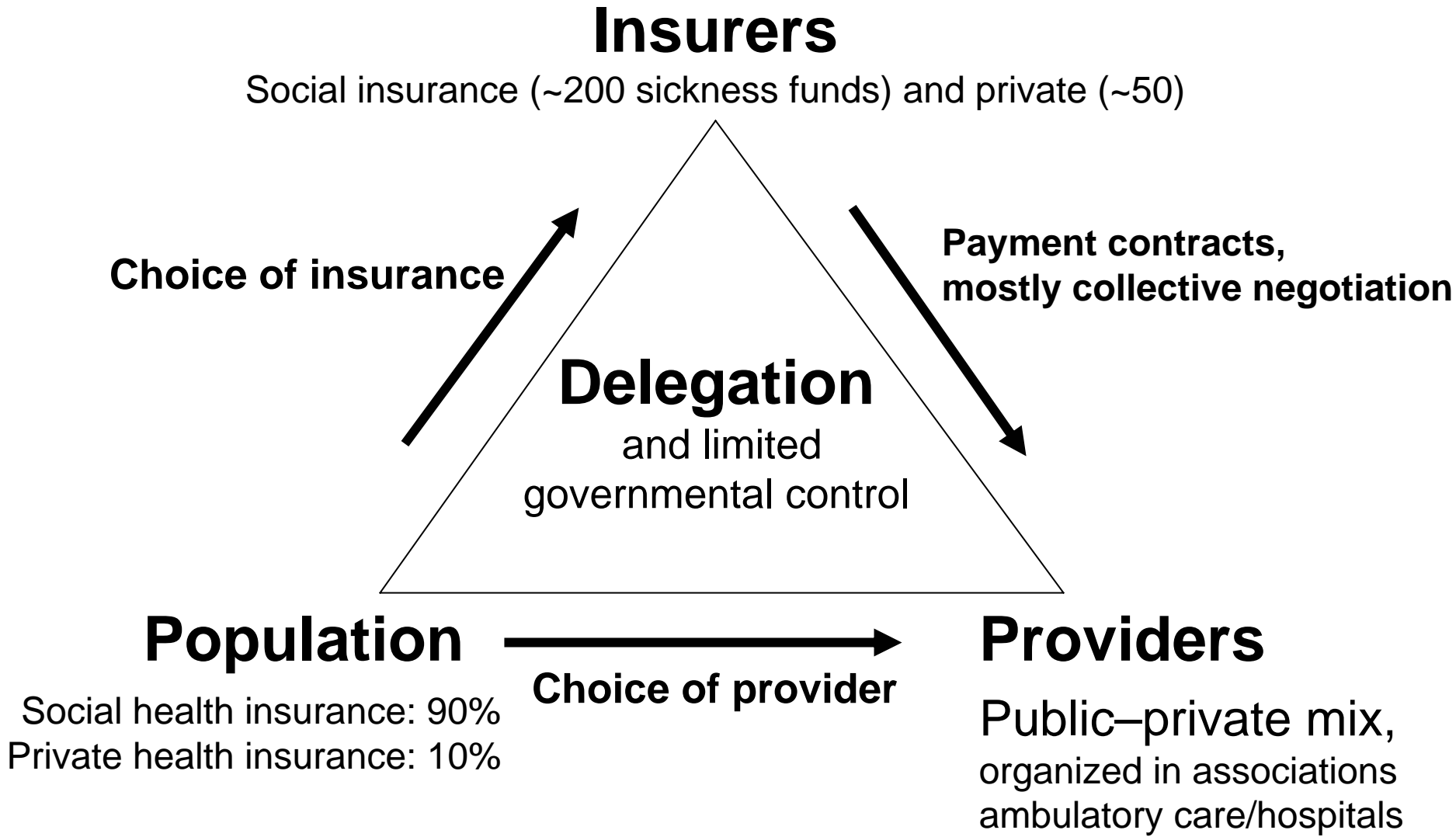


Exhibit 6. German Federal Health Insurance Fund: 2007

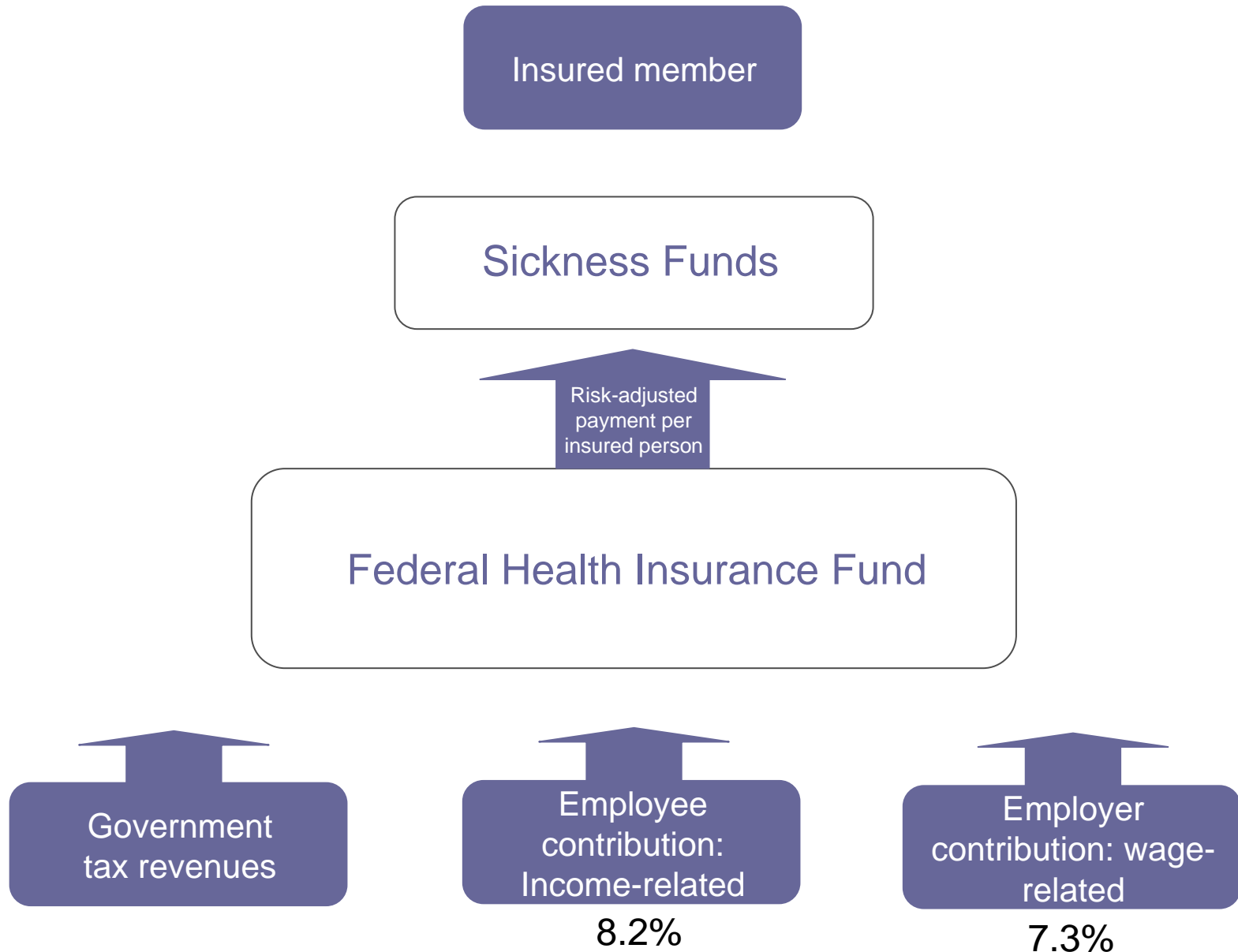


Exhibit 7. Oversight of the German Health Care System

- **German Federal Ministry of Health:** Legal framework, planning, supervision, accreditation, commissioning, and enforcement
- **Federal Joint Committee:** Core of self-regulatory structure
 - composed of insurer, provider, and neutral representatives; patients participate with advisory role
 - issues legally binding directives
 - defines sickness fund benefit package
- **Institute for Quality and Efficiency in Healthcare (IQWiG):** Comparative/cost effectiveness
- **Federal Health Insurance Fund:** Risk equalization
- **Federal Office for Quality Assurance:** Hospital quality indicators, benchmarks, and feedback

Exhibit 8. Health System in Germany

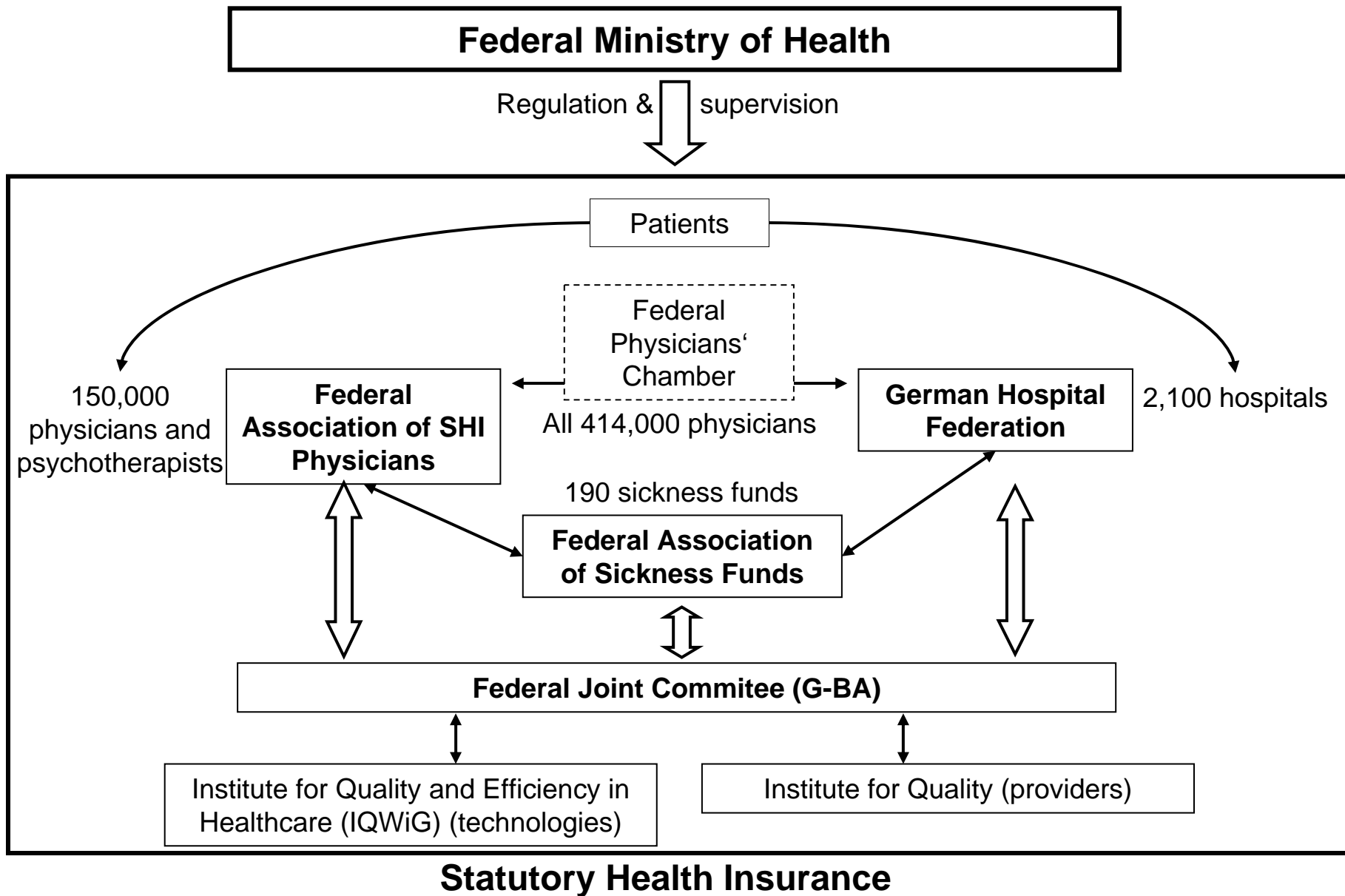


Exhibit 9. National Quality Benchmarking in Germany

Size of the project:

- 2,000 German hospitals (> 98%)
- 5,000 medical departments
- 3 million cases in 2005
- 20% of all hospital cases in Germany
- 300 quality indicators in 26 areas of care
- 800 experts involved (national and regional)

Ideas and goals:

- define standards (evidence based, public)
- define levels of acceptance
- document processes, risks and results
- present variation
- start structured dialog
- improve and check

Exhibit 10. National Leadership Oversight Within the Dutch Health Ministry

- The **Dutch Health Insurance Board**: risk equalization fund and comparative effectiveness/benefits (acute and long-term).
- The **Dutch Health Care Authority** manages competition; prices and budgets; transparency.
- The **Dutch Health Care Inspectorate** supervises the quality of the care.
- The **Dutch Competition Authority** prevents cartels, authorizes or forbids mergers, and prevents the abuse of a dominant market position.

Exhibit 11. Dutch Risk-Equalization System: Each Adult Pays Premium About 1,050 Euros Annually

In Euros per year	Woman, 40, jobless with disability income allowance, urban region, hospitalized last year for osteoarthritis	Man, 38, employed, prosperous region, no chronic disease and no medication or hospitalization last year
Age/gender	€ 934	€ 872
Income	€ 941	– € 63
Region	€ 98	– € 67
Pharmaceutical cost group	– € 315	– € 315
Diagnostic cost group	€ 6202	– € 130
From Risk Fund	€ 7800	€ 297

Source: G. Klein Ikkink, Ministry of Health, Welfare and Sport; Presentation to AcademyHealth Netherlands Health Study Tour on September 22, 2008, “Reform of the Dutch Health Care System.”

Exhibit 12. Benchmarking in the Netherlands

kiesBeter.nl - Thuiszorg, Kwaliteitskaart - Microsoft Internet Explorer provided by NIVEL

Bestand Bewerken Beeld Favorieten Extra Help

Vorige Zoeken Favorieten

Adres http://www.kiesbeter.nl/thuiszorg/kwaliteitskaart/?locatieId=2143

kiesBeter.nl Thuiszorg
wijst u de weg in de zorg

Home Gezondheid **Zorg vergelijken** Nieuws Begrippen Veelgestelde vragen Zoek

» Home » VVT » Thuiszorg » Kwaliteitskaart » Kwaliteitskaart

Zoek thuiszorg


- » Keuzeoverzicht
- » Plaats of postcode
- » Gelooft en cultuur
- » Specialisaties
- » Aangeboden zorg
- » Aangeboden diensten
- » Trefwoorden

Zoek direct

- » Naam organisatie
- » Koepelorganisatie
- » Kwaliteitskaart

Informatie

- » Vormen van zorg
- » Zorg of hulp aanvragen
- » Kwaliteit
- » WMO
- » Persoonsgebonden budget
- » Nuttige links



Kwaliteitskaart

Op deze kwaliteitskaart kunt u zien hoe klanten de thuiszorg waarderen. De beoordelingen zijn verkregen met een groot, onafhankelijk onderzoek in 2005 onder 55.000 klanten van 82 thuiszorginstellingen van Z-org (nu gefuseerd tot Actiz). Daarbij werden klanten gevraagd naar hun ervaringen met de organisatie zelf en met de zorgverleners. Op de kwaliteitskaart vindt u het gemiddelde oordeel van de klanten van de betreffende organisatie op verschillende aspecten.

Uitleg sterren » Lees voor

uitstekend (8,5 to 10)	★★★★★
goed (7,5 to 8,5)	★★★★☆
ruim voldoende (6,5 to 7,5)	★★★☆☆
voldoende (5,5 to 6,5)	★★☆☆☆
onvoldoende (1 to 5,5)	★☆☆☆☆

Amant Thuiszorg, Amersfoort - Leverancier van thuiszorg

Totaalscore 8,3
(1 = slechtste kwaliteit, 10 = beste kwaliteit)

Organisatie	7,8	Zorgverlening	8,9
Ervaringen met de thuiszorgorganisatie		Ervaringen met de zorgverleners	
Planning en levering	★★★★☆ 8,4	Deskundigheid	★★★★★ 9,0
Telefonische bereikbaarheid	★★★★☆ 8,3	Omgang met cliënten	★★★★★ 9,5
Informatie	★★★★☆ 7,6	Clientgerichtheid	★★★★☆ 8,4
Zorgplan, afspraken en overleg	★★★★☆ 6,7	Communicatie	★★★★☆ 8,4
Flexibiliteit	★★★★★ 9,3	Ondersteuning	★★★★☆ 8,3
Aandacht voor veiligheid	★★★☆☆ 5,8	Aandacht voor mantelzorg	★★★★☆ 7,7
Betrouwbaarheid organisatie	★★★★★ 8,5	Betrouwbaarheid medewerkers	★★★★★ 9,4

Bron: Z-org Benchmark Thuiszorg 2004 - 2005

- » Bekijk detailinformatie van deze organisatie
- » Terug naar zoek kwaliteitskaarten

Product van het RIVM Bronnen Disclaimer Sitemap Contact 0900-1237890 (€ 0,30 pm) Info@kiesBeter.nl