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THE COMMONWEALTH FUND 2005 INTERNATIONAL HEALTH POLICY
SURVEY OF SICKER ADULTS

DATASHEETED QUESTIONNAIRE
WEIGHTED DATA
October 31, 2005

SECTIONS:

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SECTION 300: OVERVIEW OF HEALTH SYSTEM
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SECTION 100: DEMOGRAPHICS

Notes on reading the results:

The percentage of respondents has been included for each item. An asterisk (*) signifies a value of less than one-half percent. A dash represents a value of zero. Percentages may not always add up to 100% because of computer rounding or the acceptance of multiple answers from respondents answering that question.

SECTION 200: INTRODUCTION AND SCREENING

BASE: ALL RESPONDENTS

Q210 In general, how would you describe your own health? (READ LIST) [IHP2001, 600; IHP 2002, Q210]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Excellent	8	9	1	13	4	5
2 Very good	18	18	9	24	15	14
3 Good	25	26	31	30	25	22
4 Fair	33	35	45	24	38	42
5 Poor	17	12	13	9	18	17
8 Not sure (V)	-	*	-	*	*	*
9 Decline to answer (V)	*	-	-	-	-	-

BASE: ALL RESPONDENTS

Q212 Have you had a serious or chronic illness, injury, or disability that has required **A LOT** (INTERVIEWER NOTE: EMPHASIS ON “A LOT”) of medical care in the past 2 years? [IHP2001, 602; IHP 2002, Q212]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, had illness, injury, or disability that required a lot of medical care	59	56	57	64	55	57
2 No, did not have illness, injury, or disability that required a lot of medical care	41	44	43	36	44	43
8 Not sure (V)	-	*	-	1	*	*
9 Decline to answer (V)	*	*	-	-	-	-

BASE: ALL RESPONDENTS

Q214 Were you or a family member hospitalized in the past 2 years – other than for a normal, uncomplicated delivery of a baby? (IF YES: Is that you or a family member or both?) [IHP2001, 831; IHP 2002, 214]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, respondent hospitalized	45	39	45	52	38	36
2 Yes, family member hospitalized	11	8	13	9	12	8
3 Yes, both respondent and family member hospitalized	3	5	4	2	2	5
4 No, neither	41	48	37	37	47	50
8 Not sure (V)	*	*	*	*	*	*
9 Decline to answer (V)	-	-	-	-	-	-

BASE: ALL RESPONDENTS

Q216 Have you had major surgery in the past 2 years? [IHP 2002, 216, modified]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, had surgery	28	29	26	30	25	32
2 No	72	71	74	70	75	68
8 Not sure (V)	-	*	*	-	1	-
9 Decline to answer (V)	-	-	-	*	-	-

SECTION 300: OVERVIEW OF HEALTH SYSTEM

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q300 Which of the following statements comes closest to expressing your overall view of the health care system in this country? [IHP1998, Q201; IHP2001, Q300; IHP2004, Q300]
(READ LIST)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.	23	21	16	27	30	23
2 There are some good things in our health care system, but fundamental changes are needed to make it work better.	48	61	54	52	52	44
3 Our health care system has so much wrong with it that we need to completely rebuild it.	26	17	31	20	14	30
8 Not sure (V)	3	1	*	1	3	3
9 Decline to answer (V)	*	*	-	*	*	-

SECTION 400: ACCESS TO HEALTH CARE

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q408 Was there a time when you (READ EACH ITEM) because of the cost in the past 2 years? [IHP 2002]

Q409

	1	2	3	8	9
	<u>Yes</u>	<u>No</u>	<u>Not</u> <u>Applicable (V)</u>	<u>Not</u> <u>Sure (V)</u>	<u>Decline</u> <u>To Answer (V)</u>
1 Did not "fill"/ "collect" a prescription for medicine					
Australia	22	77	*	*	*
Canada	20	80	*	*	*
Germany	14	85	1	*	-
New Zealand	19	81	*	*	-
United Kingdom	8	90	2	*	-
United States	40	60	*	*	-
2 Had a specific medical problem but did not visit a doctor					
Australia	18	81	*	*	-
Canada	7	92	1	*	*
Germany	15	84	1	-	-
New Zealand	29	71	-	*	-
United Kingdom	4	94	2	*	*
United States	34	66	*	*	-
3 Skipped or did not get a medical test, treatment, or follow-up that was recommended by a doctor					
Australia	20	79	*	*	-
Canada	12	87	*	1	*
Germany	14	85	1	*	-
New Zealand	21	78	*	1	*
United Kingdom	5	93	2	*	*
United States	33	67	*	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q414 Last time when you needed medical care in the evening, on a weekend or on a holiday, how easy or difficult was it to get care without going to the [IF AU, CA, NZ, (Q260/1,2,3) SHOW: hospital emergency department] [IF UK (Q205/4) SHOW: hospital Accident and Emergency Department] [IF US (Q260/5) SHOW: hospital emergency room]? Was it...?
(READ LIST) [IHP 2004, Q503, modified to last time]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New</u> <u>Zealand</u>	<u>United</u> <u>Kingdom</u>	<u>United</u> <u>States</u>
1 Very easy	13	11	20	29	20	12
2 Somewhat easy	17	22	20	24	20	19
3 Somewhat difficult	17	19	8	11	12	18
4 Very difficult	28	24	6	10	15	32
5 Never needed care in the evenings, weekends, or holidays (V)	24	20	43	25	29	17
8 Not sure (V)	1	2	2	1	3	1
9 Decline to answer (V)	*	2	*	-	1	-

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BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q416 Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor? Please do not include a visit to the [IF AU, CA, NZ (Q260/1,2,3) SHOW: hospital emergency department] [IF UK (Q260/4) SHOW: hospital Accident and Emergency Department] [IF US (Q260/5) SHOW: hospital emergency room]. Did you get an appointment: (READ LIST) [IHP 2004]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 On the same day	49	23	56	58	45	30
2 The next day	17	13	13	23	16	17
3 In 2 to 3 days	18	16	14	13	18	19
4 In 4 to 5 days	4	6	3	2	4	8
5 In 6 to 7 days	3	8	3	1	4	6
6 After more than a week	7	24	10	2	10	14
7 Never able to get an appointment	*	4	*	*	1	3
8 Not sure (V)	1	4	1	2	2	3
9 Decline to answer (V)	1	2	*	*	-	-

BASE: ALL ELIGIBLE RESPONDENTS

Q420 Have you called [if AU, NZ, CA, US (Q260/1,2,3 OR 5) SHOW: a help line] [if UK (Q260/4) SHOW: NHS DIRECT OR NHS 24] for medical or health advice in the past 2 years ? [IHP 2004, Q505, edit adding "such as"]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	10	28	5	10	32	13
2 No	90	72	95	89	67	86
8 Not sure (V)	-	*	*	1	*	*
9 Decline to answer (V)	-	-	-	-	*	-

BASE: USED HELP LINE (Q420/1)

Q425 Was the advice definitely helpful, somewhat helpful, or not at all helpful?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, definitely	58	47	36	54	54	36
2 Yes, somewhat	32	39	39	32	34	45
3 No	7	13	24	11	12	19
8 Not sure (V)	3	1	1	1	-	*
9 Decline to answer (V)	-	-	-	1	*	-

SECTION 500: RELATIONSHIP WITH REGULAR DOCTOR

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q502 Is there one [IF CA, US (Q260/2,5) SHOW: doctor] [IF AU, NZ, UK (Q260/1,3,4) SHOW: GP] you usually go to for your medical care? (IF YES, CLARIFY IF MORE THAN ONE REGULAR DOCTOR/GP) [IHP 2004, Q507]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, have a regular doctor/GP	82	82	92	89	66	53
2 Yes, have more than one regular doctor/GP	10	10	5	4	30	31
3 No, do not have a regular GP	8	8	3	6	4	16
8 Not sure (V)	*	*	*	-	*	*
9 Decline to answer (V)	-	-	*	*	*	-

BASE: RESPONDENTS WHO HAVE A REGULAR DOCTOR (Q502/1,2)

Q504 How long have you been [IF CA, US (Q260/2,5) & Q502/1 SHOW: seeing this doctor] [IF AU, NZ, UK (Q260/1,3,4) & Q502/1 SHOW: seeing this GP] for your medical care? (READ LIST) [IHP 2004, Q515]

[INTERVIEWER NOTE: IF SEEING MORE THAN ONE REGULAR DOCTOR (Q502/2), ASK ABOUT THE DOCTOR THAT THEY RELY ON MOST FOR THEIR CARE.]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Less than 1 year	9	7	3	10	8	11
2 1 to less than 2 years	9	6	3	10	6	9
3 2 to less than 3 years	9	8	5	7	7	13
4 3 to less than 5 years	13	13	11	12	9	17
5 5 years or more	61	65	78	61	69	50
8 Not sure (V)	*	*	*	-	1	*
9 Decline to answer (V)	-	*	-	-	-	-

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BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q510 When you need care or treatment, how often does [IF CA, US (Q260/2,5) & Q502/1 SHOW: your regular doctor] [IF AU, NZ, UK (Q260/1,3,4) & Q502/1 SHOW: your GP] [IF Q502/2,3 SHOW: the doctor you rely on most for your care] [INSERT ITEM]? [IHP 2004, modified scale] (READ LIST)

	1	2	3	4	5	8	9	
	<u>Always</u>	<u>Often</u>	<u>Sometimes</u>	<u>Rarely Or Never</u>	<u>Not Applicable(V)</u>	<u>Not Sure (V)</u>	<u>Decline To Answer (V)</u>	
Q511								
[RANDOMIZE]								
1	Make clear the specific goals for your care or treatment [IHP 2002]							
	Australia	56	20	13	9	3	1	-
	Canada	54	22	12	10	2	1	*
	Germany	51	24	12	9	3	*	-
	New Zealand	59	21	9	7	2	2	-
	United Kingdom	50	17	15	12	4	3	*
	United States	50	21	17	10	1	1	-
2	Tell you about care or treatment choices and ask for your ideas and opinions [IHP2004]							
	Australia	32	18	19	27	2	1	-
	Canada	35	21	18	22	2	1	*
	Germany	34	19	15	27	4	1	-
	New Zealand	41	18	18	19	2	1	*
	United Kingdom	29	14	20	30	5	2	*
	United States	30	18	21	28	2	*	-
3	Give you clear instructions about symptoms to watch for and when to seek further care or treatment [Modified IHP2004]							
	Australia	56	20	11	8	3	1	-
	Canada	52	21	12	12	1	*	*
	Germany	54	21	10	12	3	*	*
	New Zealand	68	14	10	6	2	*	-
	United Kingdom	51	18	14	13	3	2	*
	United States	51	19	16	12	1	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q515 To your knowledge, does [IF CA, US (Q260/2,5) & Q502/1 SHOW: your regular doctor] [IF AU, NZ, UK (Q260/1,3,4) & Q502/1 SHOW: your GP] [IF Q502/2,3 SHOW: the doctor you rely on most for your care] keep a record of your medical history, list of medications you take, or a list of your latest test results on a computer?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	90	53	95	94	95	73
2 No	5	18	3	2	2	14
8 Not sure (V)	5	29	2	3	3	12
9 Decline to answer (V)	*	*	-	-	-	-

SECTION 600: COORDINATION OF CARE

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q605 Now, think about the times you have received medical care or procedures in the past two years from [IF CA, US (Q260/2,5) & Q502/1 SHOW: your regular doctor] [IF AU, NZ, UK (Q260/1,3,4) & Q502/1 SHOW: your GP] [IF Q502/2,3 SHOW: the doctor you rely on most for your care], specialist doctors [IF AU,NZ,UK (Q260/1,3,4) ADD “(or consultants)”], or any other health care professionals. Have you received conflicting information from different doctors or health care professionals in the past 2 years?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, have received conflicting information	26	25	23	27	25	30
2 No, have not	74	73	76	72	74	69
8 Not sure (V)	*	2	1	*	1	1
9 Decline to answer (V)	-	*	-	-	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q610 In the past 2 years, when getting care for a medical problem, was there ever a time when... (READ EACH ITEM)?

	<u>1</u>	<u>2</u>	<u>3</u>	<u>8</u>	<u>9</u>
	<u>Yes</u>	<u>No</u>	<u>Not Applicable (V)</u>	<u>Not Sure (V)</u>	<u>Decline To Answer (V)</u>

Q611

1 Test results, medical records, or reasons for referrals were not available at the time of your scheduled doctor's appointment

Australia	12	86	1	1	-
Canada	19	78	1	1	*
Germany	11	87	1	1	*
New Zealand	16	83	*	1	*
United Kingdom	16	80	2	2	*
United States	23	76	1	*	-

2 Doctors ordered a medical test that you felt was unnecessary because the test had already been done [IHP 2004, Q610]

Australia	11	88	*	*	-
Canada	10	89	1	1	-
Germany	20	78	1	1	*
New Zealand	9	90	*	*	*
United Kingdom	6	92	1	1	*
United States	18	82	1	*	-

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BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q615 Have you left a doctor's appointment without getting important questions answered in the past 2 years ?
(IF YES, CLARIFY IF OFTEN OR SOMETIMES) [IHP 2004, Q535]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, often	5	6	4	6	5	7
2 Yes, sometimes	15	16	14	11	10	17
3 No	79	78	82	82	84	76
8 Not sure (V)	*	*	*	*	1	*
9 Decline to answer (V)	-	*	*	*	*	-

BASE: LEFT DOCTOR WITHOUT GETTING QUESTIONS ANSWERED (Q615/1,2)

Q617 Did this happen when you had an appointment with [IF CA, US (Q260/2,5) & Q502/1 SHOW: your regular doctor; IF AU, NZ, UK (Q260/1,3,4) & Q502/1 SHOW: your GP] [IF Q502/2,3 SHOW: the doctor you rely on most for your care] or a specialist doctor [IF AU,NZ,UK (Q260/1,3,4) ADD "(or consultant)"]?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Regular doctor	56	50	44	51	48	42
2 Specialist	32	31	43	30	21	39
3 Both (V)	12	16	11	17	25	18
8 Not sure (V)	*	2	2	2	5	1
9 Decline to answer (V)	-	1	*	-	*	-

SECTION 700: EXPERIENCE WITH SPECIALISTS

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q700 Including [IF CA, US (Q260/2,5) & Q502/1 SHOW: your regular doctor] [IF AU, NZ, UK (Q260/1,3,4) & Q502/1 SHOW: your GP] [IF Q502/2,3 SHOW: the doctor you rely on most for your care], how many different [INTERVIEWER: EMPHASIZE DOCTORS] **DOCTORS**, including specialist doctors [IF AU,NZ,UK (Q260/1,3,4) ADD “(or consultants)”], have you seen in the past 2 years?

(INTERVIEWER NOTE – IF NEEDED: THIS COULD INCLUDE DOCTORS YOU SAW IN THE HOSPITAL OR OTHER DOCTORS/GPs)

□□□ [RANGE: 1 TO 96, 97, 98, 99]

	<u>Mean</u>
Australia	3.8
Canada	3.4
Germany	3.5
New Zealand	3.8
United Kingdom	3.9
United States	3.5

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 One	11	15	9	12	18	18
2 2-3	43	47	44	45	36	46
3 4 or more	44	35	32	40	42	35
4 More than 1, exact number unknown	1	*	13	1	2	*
8 Not sure (V)	1	1	2	1	2	1
9 Decline to answer (V)	*	2	*	*	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q701 Have you seen or needed to see any specialist doctors [IF AU,NZ,UK (Q260/1,3,4) ADD “(or consultants)”] in the past 2 years?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	76	79	78	78	69	74
2 No	24	20	22	22	31	26
8 Not sure (V)	*	*	-	*	*	*
9 Decline to answer (V)	-	*	*	-	-	-

BASE: RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST (Q701/1)

Q705 After learning you needed to see a specialist doctor [IF AU,NZ,UK (Q260/1,3,4) ADD “(or consultant)”], how many days, weeks or months did you have to wait for an appointment? (READ LIST)

[INTERVIEWER NOTE: If respondent needed to see more than one specialist, ask about most recent time.]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Less than a week	11	10	27	17	11	20
2 1-2 weeks	27	19	36	26	14	40
3 3-4 weeks	9	7	9	10	7	7
4 More than 4 weeks	46	57	22	40	60	23
5 No waiting period (Q710)	7	-	-	6	-	7
8 Not sure (V)	-	1	*	*	2	*
9 Decline to answer (V)	*	5	6	1	7	3

BASE: RESPONDENTS WHO HAD MAJOR SURGERY IN THE PAST 2 YEARS (Q216/1)

Q713 You told us earlier that you had major surgery. How satisfied were you with the amount of choice you had in choosing the surgeon?

[INTERVIEWER NOTE: If respondent had more than one surgery In the past 2 years, say: “Please think of your most recent surgery.”]

(READ LIST)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Very satisfied	51	45	57	48	39	59
2 Somewhat satisfied	10	10	13	9	9	12
3 Not very satisfied	3	2	4	1	2	2
4 Not at all satisfied	-	2	2	2	1	5
5 Did not have a choice of surgeons	34	36	23	38	44	23
8 Not sure (V)	*	3	-	*	3	-
9 Decline to answer (V)	1	2	*	*	1	-

BASE: RESPONDENTS WHO HAD MAJOR SURGERY IN THE PAST 2 YEARS (Q216/1)

Q715 Did you have any information about this surgeon, such as patient satisfaction ratings, experience with medical conditions like yours, success rate for surgeries, or training?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	37	49	47	44	31	47
2 No	63	48	53	54	65	53
8 Not sure (V)	*	*	-	2	4	*
9 Decline to answer (V)	*	2	*	-	*	-

BASE: RESPONDENTS WHO HAD MAJOR SURGERY IN THE PAST TWO YEARS (Q216/1)

Q720 What type of information about surgeons would be most important to you? From the list I read, please select the two of most importance to you. (READ LIST)

[PN: MULTIPLE RESPONSE – ALLOW RESPONDENT TO SELECT TWO OF FOUR]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Patient satisfaction ratings	36	36	33	36	43	41
2 Experience with caring for specific conditions	68	59	59	67	59	55
3 Outcomes of specific surgery or treatment	52	53	47	49	43	55
4 Training	23	32	36	26	19	34
8 Not sure (V)	3	4	3	4	7	3
9 Decline to answer (V)	1	1	2	-	1	-

SECTION 800: PRESCRIPTION MEDICATION USE

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q800 How many different prescription medications are you taking on a regular or ongoing basis?

(INTERVIEWER NOTE: IF THEY ANSWER “aspirin, vitamins, supplements, etc,” SAY: “This would only apply if you needed a prescription to buy that medication.”) [IHP 2004, modified]

(INTERVIEWER INSTRUCTION: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)
 (INTERVIEWER: RECORD 97 FOR MORE THAN ONE PRESCRIPTION MEDICATION BUT DONT KNOW EXACT NUMBER (V), 98 FOR NOT SURE (V), AND 99 FOR DECLINE TO ANSWER (V).)

||| [RANGE: 0 TO 96, 97, 98, 99]

	<u>Mean</u>
Australia	3.6
Canada	3.8
Germany	3.7
New Zealand	3.2
United Kingdom	4.1
United States	4.7

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 None	34	27	22	32	26	23
2 1-3	39	41	39	45	41	36
3 4 or more	26	31	30	22	32	40
4 More than 1, exact number unknown	*	1	7	*	*	*
8 Not sure (V)	-	*	1	*	*	*
9 Decline to answer (V)	-	*	1	-	-	*

[PROGRAMMER NOTE: IF Q800/1-97, ASK Q805/806, Q810 & Q815. ALL OTHERS, JUMP TO Q900]

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BASE: RESPONDENTS TAKING PRESCRIPTION MEDICATIONS (Q800/1-97)

Q805 In the past 2 years, how often have your doctors [IF AU (Q260/1) SHOW: or your pharmacists] [INSERT ITEM]? (READ LIST) [IHP 2004, Q1215]

	1	2	3	4	8	9
	<u>Always</u>	<u>Often</u>	<u>Sometimes</u>	<u>Rarely or Never</u>	<u>Not Sure (V)</u>	<u>Decline to answer (V)</u>

Q806
[RANDOMIZE]

() 1 Explained the side effects of any medication that was prescribed

Australia	52	10	18	19	1	*
Canada	40	16	15	27	1	1
Germany	30	19	13	38	1	*
New Zealand	50	15	14	19	2	*
United Kingdom	40	11	16	32	1	-
United States	40	13	20	27	*	-

2 Reviewed and discussed all the different medications you are using, including medicines prescribed by other doctors [IHP 2002, Q602]

Australia	35	16	16	30	2	*
Canada	38	18	14	25	3	1
Germany	42	17	12	26	3	*
New Zealand	34	16	17	29	4	1
United Kingdom	35	18	18	26	2	*
United States	39	19	14	26	1	-

BASE: RESPONDENTS TAKING PRESCRIPTION MEDICATIONS (Q800/1-97)

Q810 How much have all of your prescription medications cost you out-of-pocket in the past month? Do not count any payments covered or reimbursed by [IF AU, NZ, US (Q260/1,3,5) SHOW: public or private] [IF CA (Q260/2) SHOW: Medicare or private] [IF UK (Q260/4) SHOW: the National Health Service or private] insurance? (PROBE: IF THEY AREN'T SURE, SAY: Your best estimate will do.) [IHP 2004, Q1220]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
<i>Note: all countries converted to US Dollars</i>						
None/\$0	11	24	13	12	74	15
US\$1- US\$50	58	40	58	67	16	32
US\$51-US\$100	12	12	9	10	5	19
More than US\$100	9	16	5	3	3	30
Not sure (V)	-	-	-	-	-	-
Decline to answer (V)	10	8	15	7	2	4

BASE: RESPONDENTS TAKING PRESCRIPTION MEDICATIONS (Q800/1-97)

Q815 How confident are you that the prescription medications you are taking are safe? (READ LIST)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Very confident	48	49	51	55	52	49
2 Somewhat confident	37	37	36	34	35	39
3 Not very confident	7	9	9	7	7	8
4 Not at all confident	6	3	2	2	3	3
8 Not sure (V)	2	2	2	2	3	1
9 Decline to answer (V)	*	1	-	-	*	-

SECTION 900: MEDICAL ERRORS/SAFETY ISSUES

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q900 Have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist when [AU,CA,US (Q260/1,2,5) “filling”; NZ,UK (Q260/3,4) “collecting”] a prescription at a pharmacy or while hospitalized in the past 2 years? [IHP 2002, Q404 modified – added Nurse]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	10	10	10	9	10	13
2 No	89	89	88	90	89	86
8 Not sure (V)	1	1	2	1	1	*
9 Decline to answer (V)	-	1	*	-	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q905 Have you believed a medical mistake was made in your treatment or care in the past 2 years? (INTERVIEWER NOTE: By medical mistake we mean a mistake made by a doctor, nurse, hospital or health care professionals) [IHP 2002, Q406, modified]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	13	15	13	14	12	15
2 No	85	84	86	85	87	84
8 Not sure (V)	2	1	1	2	1	*
9 Decline to answer (V)	-	*	*	-	*	-

[PROGRAMMER NOTE: IF Q900/1 OR Q905/1, ASK Q907, Q909 & Q911. ALL OTHERS, JUMP TO Q915]

BASE: WRONG MEDICATION/DOSE (Q900/1) OR MEDICAL MISTAKE (Q905/1)

Q907 Did the most recent mistake or medication error occur while you were hospitalized?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, while hospitalized	33	39	35	35	32	23
2 No, not while hospitalized	63	60	63	63	67	77
8 Not sure (V)	4	1	2	2	1	-
9 Decline to answer (V)	-	-	-	-	-	-

BASE: WRONG MEDICATION/DOSE (Q900/1) OR MEDICAL MISTAKE (Q905/1)

Q909 Did this mistake or medication error cause a very serious health problem, somewhat serious health problem, not serious or no health problem at all? [IHP 2002, Q407]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Very serious problem	21	15	19	20	19	19
2 Somewhat serious problem	30	31	22	34	23	26
3 Not serious problem	18	14	33	24	22	18
4 No problem at all	24	35	23	19	32	35
8 Not sure (V)	6	4	2	3	4	2
9 Decline to answer (V)	1	1	1	-	*	-

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BASE: WRONG MEDICATION/DOSE (Q900/1) OR MEDICAL MISTAKE (Q905/1)

Q911 Did the doctor or health professional involved tell you that a medical error had been made in your treatment? [AHRQ/HARVARD Q54]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, told you	26	25	15	37	23	24
2 No, did not tell you	70	74	83	61	72	75
8 Not sure (V)	4	1	1	2	3	1
9 Decline to answer (V)	1	-	*	-	3	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q915 Have you had any blood tests, x-rays, or any other medical tests in the past 2 years? [IHP 2004, Q615]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	92	93	92	90	85	90
2 No	8	7	8	10	14	10
8 Not sure (V)	-	*	*	*	*	-
9 Decline to answer (V)	-	*	*	-	*	-

[PROGRAMMER NOTE: IF Q915/1, ASK Q920. ALL OTHERS, JUMP TO Q1000]

BASE: RESPONDENTS WHO HAVE HAD TEST ORDERED IN PAST 2 YEARS (Q915/1)

Q920 In the past 2 years, have you [INSERT ITEMS]? [IHP 2004, Q625]

Q921

	<u>1</u>	<u>2</u>	<u>8</u>	<u>9</u>
	<u>Yes</u>	<u>No</u>	<u>Not Sure (V)</u>	<u>Decline to answer (V)</u>

[RANDOMIZE]

1 Been given incorrect results for a diagnostic or lab test

Australia	5	94	1	-
Canada	7	91	2	*
Germany	5	93	2	-
New Zealand	4	95	1	-
United Kingdom	3	96	1	-
United States	10	88	1	-

2 Experienced delays in being notified about abnormal test results

Australia	10	89	1	*
Canada	15	84	1	*
Germany	5	94	1	-
New Zealand	11	89	*	*
United Kingdom	9	90	1	-
United States	16	83	*	-

SECTION 1000: EXPERIENCES WITH CARE IN HOSPITAL

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q1000 Have you needed non-emergency or elective surgery in the past 2 years ? [IF NECESSARY: By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening, such as hip replacement or cataract removal]. [IHP1998, 508, IHP 2001, Q824]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, needed non-emergency surgery	24	22	16	25	15	21
2 No, did not	76	78	84	74	84	79
8 Not sure (V)	*	*	*	1	1	*
9 Decline to answer (V)	-	*	*	-	*	-

[DISPLAY Q1010, Q1011, Q1012, Q1013, Q1014 ON THE SAME SCREEN]

BASE: RESPONDENT NEEDED NON-EMERGENCY SURGERY (Q1000/1)

Q1010 How many days, weeks or months did you have to wait for the non-emergency or elective surgery? [IHP1998, 509, IHP 200]

(INTERVIEWER: IF MORE THAN ONE SURGERY IN PAST TWO YEARS, ASK ABOUT MOST RECENT SURGERY)

(PROBE IF THEY ARE STILL WAITING: How long have you been waiting so far?)

(ENTER 0 AT DAYS IF WHOLE WEEKS; ENTER 0 AT WEEKS IF WHOLE MONTHS ETC.; ENTER ALL ZEROS IF NO WAITING PERIOD AND "98" IF "NOT SURE" AND "99" IF DECLINE TO ANSWER".)

[SELECT PUNCH 5 IF NO WAITING PERIOD]

[MULTI PUNCH QUESTION]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
Less than a week	13	4	22	2	11	9
1 week to less than 2 weeks	10	2	13	7	4	12
2 weeks – less than 1 month	16	10	25	18	10	26
1 month – less than 6 months	36	56	29	50	27	35
6 months – less than 1 year	8	13	2	8	23	3
1 year or more	7	9	1	8	14	3
No waiting period	8	-	-	4	-	6
8 Not sure (V)	-	1	-	1	1	1
9 Decline to answer (V)	*	5	8	*	9	4

[PROGRAMMER NOTE: IF Q214/1,3 ASK Q1025. ALL OTHERS, JUMP TO Q1200]

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1025 You mentioned that you were hospitalized in the past 2 years. Were you hospitalized once or more than once?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Just once	58	64	64	61	57	60
2 More than once	41	34	34	37	39	39
8 Not sure (V)	1	1	1	1	2	1
9 Decline to answer (V)	1	1	*	1	2	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1040 For the next few questions, I want you to think ONLY about the care you received during your hospitalization (please do not include the care you received while in the ER). Before the treatment or procedure you received while hospitalized, did someone explain any risks in a way you could understand? (INTERVIEWER NOTE: IF MORE THAN ONE HOSPITALIZATION, ASK ABOUT THE MOST RECENT HOSPITALIZATION) [INTERVIEWER NOTE: IF YES, PROBE: “Is that completely, or to some extent?”]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, completely	65	57	65	61	62	66
2 Yes, to some extent	10	11	20	13	14	15
3 No	18	21	12	17	16	14
4 No – explanation not needed (V)	6	5	2	6	6	3
8 Not sure (V)	1	3	*	2	3	2
9 Decline to answer (V)	-	3	*	1	-	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1045 During your hospital stay, was there ever a time when doctors or nurses failed to share or communicate important information to EACH OTHER about your care?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	16	13	12	17	17	17
2 No	77	80	80	76	77	79
8 Not sure (V)	7	7	8	7	5	4
9 Decline to answer (V)	-	*	*	1	1	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1047 Was there ever a time when doctors or nurses failed to communicate important information to YOU about your care?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	12	15	17	20	15	17
2 No	87	81	80	78	82	81
8 Not sure (V)	1	4	2	2	3	1
9 Decline to answer (V)	-	*	*	1	*	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1050 Did the doctors or nurses involve you as much as you wanted to be in deciding about your care, treatment, or tests?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	76	70	77	79	75	83
2 No	22	27	21	19	22	16
8 Not sure (V)	2	2	2	1	3	1
9 Decline to answer (V)	*	1	*	1	*	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1055 How often did the hospital staff do everything they could to help control any pain that you experienced? (READ LIST)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Always	78	76	72	74	71	72
2 Sometimes	12	14	12	17	15	19
3 Rarely or Never	4	4	3	3	4	6
4 Did not experience any pain (V)	5	3	12	4	9	3
8 Not sure (V)	1	2	*	1	1	1
9 Decline to answer (V)	*	1	*	1	*	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1065 While in the hospital, did you develop an infection?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	8	7	3	10	10	7
2 No	92	93	96	89	89	93
8 Not sure (V)	*	*	1	1	1	*
9 Decline to answer (V)	-	-	*	1	*	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1080 When you left the hospital, [INSERT ITEM]...?

	1	2	8	9
	<u>Yes</u>	<u>No</u>	Not <u>Sure (V)</u>	Decline To <u>Answer (V)</u>
Q1081				
[RANDOMIZE]				
1 Did you receive clear instructions about symptoms to watch for and when to seek further care [Modified IHP2004]				
Australia	80	18	2	-
Canada	83	17	1	-
Germany	75	23	1	*
New Zealand	84	14	1	1
United Kingdom	71	26	2	1
United States	89	11	*	-
2 Did you know who to contact if you had a question about your condition or treatment				
Australia	90	9	1	-
Canada	88	12	1	-
Germany	87	12	1	*
New Zealand	90	9	1	1
United Kingdom	86	12	2	*
United States	91	8	*	-
3 Did the hospital make arrangements for you to have follow-up visits with a doctor or other health care professional				
Australia	75	23	1	*
Canada	69	30	1	1
Germany	48	50	1	1
New Zealand	75	23	1	*
United Kingdom	78	19	2	*
United States	71	27	1	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1085 After you were discharged, were you readmitted to a hospital or did you have to go to a [IF AU, CA, NZ (Q260/1,2,3) SHOW: hospital emergency department] [IF UK (Q260/4) SHOW: hospital Accident and Emergency Department] [IF US (Q260/5) SHOW: hospital emergency room] as a result of complications that occurred during your recovery?

[Interviewer Note: If Yes, probe: "Was that the hospital, ER, or both?"]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, readmitted to a hospital	13	4	5	9	10	4
2 Yes, had to go to the ER	5	9	4	4	6	8
3 Yes, both	2	3	1	2	1	2
4 No	78	83	83	82	79	82
5 Had no complications (V)	2	*	6	2	3	4
8 Not sure (V)	*	*	*	*	1	1
9 Decline to answer (V)	-	*	*	1	*	-

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BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1090 When you left the hospital, were you given any new prescription medications?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	43	55	42	49	53	63
2 No	57	45	57	49	45	36
8 Not sure (V)	*	-	1	2	1	1
9 Decline to answer (V)	*	*	*	1	1	-

BASE: RESPONDENTS WHO WERE GIVEN NEW PRESCRIPTIONS (Q1090/1)

Q1092 Did you clearly understand the purpose of each of these new medications?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	97	95	84	96	94	91
2 No	3	4	14	4	6	9
8 Not sure (V)	-	1	2	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-

BASE: RESPONDENTS WHO WERE GIVEN NEW PRESCRIPTIONS (Q1090/1)

Q1094 Did someone discuss with you what to do about other medications you were using before you were hospitalized?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>		
1 Yes			65	60	82	56	66	61
2 No			19	26	14	25	25	30
3 Not taking any medications before hospitalized (V)			16	9	3	17	7	9
8 Not sure (V)			-	5	1	1	2	1
9 Decline to answer (V)			-	1	-	1	-	-

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q214/1,3)

Q1095 Overall, how would you rate the quality of care you received during your hospital stay? (READ LIST)?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Excellent	42	36	9	43	35	40
2 Very good	34	31	39	33	34	30
3 Good	14	18	43	14	18	19
4 Fair	6	8	6	5	9	7
5 Poor	3	5	2	3	4	3
8 Not sure (V)	1	*	*	*	*	*
9 Decline to answer (V)	-	1	*	1	*	-

SECTION 1200: EMERGENCY ROOM USE

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q1200 How many times have you personally used a [IF AU, CA, NZ (Q260/1,2,3) SHOW: hospital emergency department] [IF UK (Q260/4) SHOW: hospital Accident and Emergency Department] [IF US (Q260/5) SHOW: hospital emergency room] in the past 2 years? [IHP 2002, Q434, IHP 2004, Q710]

(INTERVIEWER: RECORD 97 FOR MORE THAN ONE ER BUT DK EXACT NUMBER (V), RECORD 98 FOR NOT SURE (V) AND 99 FOR DECLINE TO ANSWER (V).)

□□□
[RANGE 00-96, 97, 98, 99]

	<u>Mean</u>
Australia	1.1
Canada	1.8
Germany	0.4
New Zealand	1.0
United Kingdom	1.1
United States	1.7

[PROGRAMMER NOTE: IF Q1200/1-97, ASK Q1210, Q1215 & Q1220. ALL OTHERS, JUMP TO Q1400]

BASE: RESPONDENTS WHO HAVE USED ER (Q1200/1-97)

Q1210 The last time you went to the [IF AU, CA, NZ (Q260/1,2,3) SHOW: hospital emergency department] [IF UK (Q260/4) SHOW: hospital Accident and Emergency Department] [IF US (Q260/5) SHOW: hospital emergency room], how long did you wait before being treated? [IHP 2004, Q715]

(INTERVIEWER: PROBE FOR BEST ESTIMATE IF CAN'T PROVIDE A TIME)

(DO NOT READ)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Less than 1 hour	47	39	66	55	50	53
2 1 to less than 2 hours	17	15	17	18	19	16
3 2 to less than 4 hours	16	18	11	14	16	17
4 4 or more hours	17	24	4	12	14	12
5 Never seen/left without being seen	2	2	-	2	*	1
8 Not sure (V)	1	2	1	-	2	1
9 Decline to answer (V)	*	*	*	-	*	-

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BASE: RESPONDENTS WHO HAVE USED ER (Q1200/1-97)

Q1215 The last time you went to the [IF AU, CA, NZ (Q260/1,2,3) SHOW: hospital emergency department] [IF UK (Q260/4) SHOW: hospital Accident and Emergency Department] [IF US (Q260/5) SHOW: hospital emergency room], was it for a condition that you thought could have been treated by [IF Q502/1 & CA, US (Q260/2,5) SHOW: your regular doctor if he or she] [IF Q502/1 & AU, NZ, UK (Q260/1,3,4) SHOW: your GP if he or she] [IF Q502/2,3 SHOW: the doctors at the place where you usually get medical care if it] had been available? [IHP 2004, Q1705]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	32	35	23	21	26	46
2 No	64	61	76	77	70	52
8 Not sure (V)	4	4	1	2	4	2
9 Decline to answer (V)	-	*	*	-	*	-

BASE: RESPONDENTS WHO HAVE USED ER (Q1210/1-97)

Q1220 Thinking about your emergency care experience overall, did you have confidence and trust in the doctors and nurses who cared for you? (IF YES, PROBE: IS THAT COMPLETELY OR SOMEWHAT)

(INTERVIEWER NOTE: IF HAD MORE THAN 1 ER VISIT, ASK ABOUT THE LAST VISIT)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, completely	58	63	57	69	69	58
2 Yes, somewhat	31	25	29	21	20	27
3 No	10	11	13	9	11	14
8 Not sure (V)	1	1	1	1	1	1
9 Decline to answer (V)	*	1	*	-	-	-

SECTION 1400: PREVENTIVE HEALTH CARE

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q1400 The next few questions are about your health and some specific conditions you may have.

BASE: ALL ELIGIBLE RESPONDENTS – POTENTIAL DELETE (Q222/1)

Q1405 Has any health care professional talked to you in the past year about exercise and having a healthy diet?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	59	60	46	52	45	65
2 No	41	40	54	47	54	35
8 Not sure (V)	*	-	*	1	*	*
9 Decline to answer (V)	-	1	*	-	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q1407 Have you been told by a doctor that you have [INSERT ITEM]? [IHP 2004, Q1505]

Q1408

	<u>1</u>	<u>2</u>	<u>8</u>
[RANDOMIZE]	<u>Yes, Have Been Told</u>	<u>No, Have Not Been Told</u>	<u>Not Sure (V)</u>

() 1 Hypertension, sometimes called high blood pressure

Australia	33	66	*	*
Canada	32	67	1	*
Germany	44	55	*	*
New Zealand	27	73	*	-
United Kingdom	33	67	*	*
United States	40	60	*	-

() 2 Heart disease, including heart attack

Australia	14	85	1	-
Canada	15	84	1	*
Germany	25	74	*	*
New Zealand	14	86	*	*
United Kingdom	12	87	1	*
United States	18	81	*	-

() 3 Diabetes

Australia	13	87	*	-
Canada	14	85	*	*
Germany	16	84	*	*
New Zealand	10	90	*	-
United Kingdom	12	87	*	*
United States	20	80	*	-

() 4 Arthritis

Australia	37	62	1	*
Canada	34	65	1	*
Germany	28	72	1	*
New Zealand	26	74	*	-
United Kingdom	29	70	1	*
United States	37	63	*	-

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() 5 Asthma, Emphysema, or any other chronic lung problems

Australia	21	79	-	*
Canada	18	82	*	*
Germany	14	86	*	*
New Zealand	18	82	*	-
United Kingdom	19	81	*	*
United States	19	80	*	-

() 6 Depression

Australia	24	76	*	*
Canada	22	77	*	*
Germany	15	84	*	*
New Zealand	13	86	1	-
United Kingdom	17	82	*	*
United States	26	74	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q1410 Did you receive a blood pressure check in the past year? [IHP 2004, Q815]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	88	90	95	87	85	92
2 No	12	9	5	13	14	8
8 Not sure (V)	*	*	*	*	1	-
9 Decline to answer (V)	-	*	*	-	*	-

[PROGRAMMER NOTE:

RESPONDENTS WITH HD, DIABETES OR HYPERTENSION (Q1407/1-3 & Q1408/1) ASK 1418;

RESPONDENTS WITH ASTHMA, EMPHYSEMA, OR ANY OTHER CHRONIC LUNG PROBLEMS (Q1407/5 & Q1408/1) JUMP TO Q1450;

RESPONDENTS WITH ARTHRITIS (Q1407/4 & Q1408/1) JUMP TO Q1460;

RESPONDENTS WITH DEPRESSION OR NO CONDITIONS (Q1407/6 & Q1408/1 OR Q1407/1-6 & Q1408NE1, JUMP TO Q1600]

BASE: RESPONDENTS WITH HEART DISEASE, DIABETES OR HYPERTENSION (Q1407/1,2 OR 3 & Q1408/1)

Q1418 Have you had your cholesterol checked in the past year?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	81	85	93	78	76	84
2 No	18	13	7	20	22	15
8 Not sure (V)	2	2	1	2	2	1
9 Decline to answer (V)	-	-	-	-	-	-

[PROGRAMMER NOTE: RESPONDENTS WITH DIABETES (Q1407/2 & Q1408/1) ASK Q1419, OTHERS JUMP TO PN BEFORE Q1450]

BASE: RESPONDENTS WITH DIABETES (Q1408/3 & Q1407/1)

Q1419 Has your hemoglobin “A one C,” a blood test to check sugar control, been checked in the past six months?
[Disparity Survey 2001, Q47]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	86	90	91	79	85	90
2 No	12	10	7	16	11	9
8 Not sure (V)	1	-	1	5	4	2
9 Decline to answer (V)	-	-	-	-	-	-

BASE: RESPONDENTS WITH DIABETES (Q1407/3 & Q1408/1)

Q1420 Have your feet been examined for sores or irritations in the past year? [Disparity Survey 2001, Q48]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	57	52	65	66	75	70
2 No	43	48	34	32	25	30
8 Not sure (V)	-	-	1	2	-	*
9 Decline to answer (V)	-	-	-	-	-	-

BASE: RESPONDENTS WITH DIABETES (Q1407/3 & Q1408/1)

Q1425 Have you had an eye examination in the past year? [Disparity Survey 2001, Q48]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	73	73	85	66	83	69
2 No	27	27	15	34	17	31
8 Not sure (V)	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-

[PROGRAMMER NOTE: RESPONDENTS WITH ASTHMA, EMPHYSEMA OR ANY OTHER CHRONIC LUNG PROBLEMS (Q1407/5 & Q1408/1) ASK Q1450, OTHERS JUMP TO Q1460]

BASE: RESPONDENTS WITH ASTHMA, EMPHYSEMA, OR ANY OTHER CHRONIC LUNG PROBLEMS (Q1407/5 & Q1408/1)

Q1450 Are you using any medicines or inhalers for your breathing problems or shortness of breath?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	59	69	85	72	84	73
2 No	41	30	15	28	16	27
8 Not sure (V)	-	-	-	-	-	-
9 Decline to answer (V)	-	1	-	-	-	-

BASE: RESPONDENTS WITH ASTHMA, EMPHYSEMA, OR ANY OTHER CHRONIC LUNG PROBLEMS WHO ARE USING MEDICATIONS OR INHALERS (Q1450/1)

Q1455 Has any health care professional given you instructions on how to adjust your medicines for your breathing problems or shortness of breath?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	77	77	90	75	74	73
2 No	23	23	10	24	25	27
8 Not sure (V)	-	-	-	1	1	-
9 Decline to answer (V)	-	-	-	-	-	-

BASE: RESPONDENTS WITH ANY CONDITION (Q1407/1, 2, 3, 4, 5 OR 6 & Q1408/1)

Q1460 Has any health care professional you see for your condition(s) given you a plan to manage your own care at home? [IHP 2004, Q1510]

(IF NEEDED: By managing your own care, we mean knowing what to do to control symptoms, prevent flare-ups, or monitor your condition.)

(INTERVIEWER INSTRUCTION: IF MULTIPLE CONDITIONS, ASK IF THEY WERE GIVEN INSTRUCTIONS TO MANAGE ANY OF THEIR CONDITIONS AT HOME)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes	50	65	37	56	45	58
2 No	49	35	63	43	53	41
8 Not sure (V)	1	*	*	*	2	1
9 Decline to answer (V)	-	1	-	*	*	-

BASE: RESPONDENTS WITH ANY CONDITION (Q1407/1, 2, 3, 4, 5 OR 6 & Q1408/1)

Q1465 Is there a nurse from your [IF CA, US (Q260/2,5) SHOW: doctor's] [IF AU, NZ, UK (Q260/1,3,4) SHOW: GP's] practice who is regularly involved in the management of your condition?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, there is a nurse	16	19	47	36	52	41
2 No	84	80	52	63	46	59
8 Not sure (V)	*	1	1	1	2	1
9 Decline to answer (V)	-	*	-	-	-	-

SECTION 1600: RATING OF OVERALL CARE

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q1600 Overall, how do you rate the quality of medical care that you have received in the past 12 months?
(READ LIST)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Excellent	29	26	4	36	27	28
2 Very good	34	34	31	36	37	29
3 Good	26	26	55	17	23	24
4 Fair	7	9	7	7	9	15
5 Poor	3	4	2	3	2	4
8 Not sure (V)	*	*	*	1	2	1
9 Decline to answer (V)	*	1	*	*	*	-

BASE: ALL ELIGIBLE RESPONDENTS (Q222/1)

Q1605 Overall, how do you rate the quality of medical care that you have received in the past 12 months from [IF CA, US (Q260/2,5) & Q502/1 SHOW: your regular doctor] [IF AU, NZ, UK (Q260/1,3,4) & Q502/1 SHOW: your GP] [IF Q502/2,3 SHOW: the doctor you rely on most for your care]?
(READ LIST)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Excellent	36	39	7	45	33	36
2 Very good	31	29	37	30	33	24
3 Good	23	20	48	15	22	24
4 Fair	7	7	5	5	6	11
5 Poor	2	3	1	2	3	3
8 Not sure (V)	1	1	1	2	3	2
9 Decline to answer (V)	*	1	*	1	1	-

SECTION 1700: HEALTH CARE COVERAGE

NOTE: ALL HEALTH INSURANCE QUESTIONS COME FROM IHP2004

[PROGRAMMER NOTE: IF AUSTRALIA (Q260/1) ASK Q1700; IF CANADA (Q260/2) JUMP TO Q1702; IF NEW ZEALAND (Q260/3) JUMP TO 1705; IF U.K. (Q260/4) JUMP TO Q1710; IF U.S. (Q260/5) JUMP TO Q1718]

BASE: AUSTRALIA (Q260/1)

Q1700 In addition to Medicare, are you currently covered by any private health insurance that you or your family pays for or an employer provides? [IHP 2004]

		<u>Australia</u>
1	Yes, privately insured	41
2	No, not privately insured	59
8	Not sure (V)	-
9	Decline to answer (V)	-

[PROGRAMMER NOTE: JUMP TO Q1900]

BASE: CANADA (Q260/2)

Q1702 In addition to Medicare or provincial health insurance, are you currently covered by any private health insurance that you or your family pays for or an employer provides? [IHP 2004]

		<u>Canada</u>
1	Yes, privately insured	55
2	No, not privately insured	43
8	Not sure (V)	1
9	Decline to answer (V)	*

[PROGRAMMER NOTE: JUMP TO Q1900]

BASE: NEW ZEALAND (Q260/3)

Q1705 In addition to government-funded health services, are you currently covered by private health insurance that you or your family pays for or an employer provides? [IHP 2004]

		<u>New Zealand</u>
1	Yes, privately insured	41
2	No, not privately insured	58
8	Not sure (V)	1
9	Decline to answer (V)	*

[PROGRAMMER NOTE: JUMP TO Q1900]

BASE: UNITED KINGDOM (Q260/4)

Q1710 In addition to the National Health Service, are you currently covered by private health insurance that you or your family pays for or an employer provides? [IHP 2004]

(READ LIST)

		<u>United Kingdom</u>
1	Yes, have private insurance that I pay for myself	14
2	Yes, have private insurance provided by employer	8
3	No, do not have private insurance	76
8	Not sure (V)	3
9	Decline to answer (V)	*

[PROGRAMMER NOTE: JUMP TO Q1910]

BASE: UNITED STATES (Q260/5)

Q1718 Are you covered by any kind of health insurance or some other kind of health care plan? [IHP2002, Q806]

		<u>United States</u>
1	Yes	80
2	No	20
8	Not sure (V)	*
9	Decline to answer (V)	-

[PROGRAMMER NOTE: IF UNITED STATES (Q260/5) AND Q1718NE1, JUMP TO Q1900]

BASE: UNITED STATES AND INSURED (Q1718/1)

Q1720 Which of the following is your **main** source of health insurance coverage?

		<u>United States</u>
1	Health insurance through an employer	50
2	Health insurance you purchased yourself	7
3	Health insurance through a government program such as Medicaid or Medicare	43
8	Not sure (V)	1
9	Decline to answer (V)	-

BASE: UNITED STATES AND INSURED (Q1718/1)

Q1730 A deductible is the amount you have to pay before your insurance plan will start paying any part of your medical bills. Does your health plan have a deductible? [IF RESPONDENT CONFUSES DEDUCTIBLE AND CO-PAY: A co-pay is payment for a doctor visit or other medical service and a deductible is the amount you pay before your insurance plan will start paying any part of your medical bills.] [Biennial health insurance survey, Q43]

		<u>United States</u>
1	Yes	60
2	No	34
3	Yes, for going outside the network (V)	*
8	Not sure	3
9	Decline to answer	-

BASE: UNITED STATES, INSURED, AND HAS DEDUCTIBLE (Q1730/1)

Q1735 What is your annual deductible? (IF PERSON ASKS WHETHER IN-NETWORK OR OUT-OF-NETWORK RESPOND: In-network) (PROBE NOT SURE: Your best guess is fine.) READ CATEGORIES IF NECESSARY [Biennial health insurance survey, Q44]

		<u>United States</u>
1	Less than \$100	14
2	\$100 to under \$500	42
3	\$500 to under \$1,000	17
4	\$1,000 to under \$2,000	9
5	\$2,000 to under \$3,000	3
6	\$3,000 or more per person	2
8	Not sure (V)	13
9	Decline to answer (V)	-

BASE: GERMANY (Q260/6)

Q1740 What kind of health insurance do you have?

		<u>Germany</u>
1	National health insurance (zum Beispiel AOK, BEK, BKK, IKK etc.) without any private insurance	83
2	National insurance and also private insurance	8
3	Private insurance only	8
4	Insured through welfare	*
5	No health insurance	-
8	Not sure (V)	*
9	Decline to answer (V)	*

SECTION 1900: OUT OF POCKET COSTS

[PROGRAMMER NOTE: IF AUSTRALIA, CANADA, NEW ZEALAND, U.S. (Q160/1-3,5) ASK Q1900. IF U.K. (Q260/4) JUMP TO Q1910.]

BASE: AUSTRALIA, CANADA, NEW ZEALAND, UNITED STATES (Q260/1,2,3,5)

Q1900 About how much have you and your family spent out-of-pocket for medical treatments or services in the past 12 months that were not covered by [IF AU, NZ, US (Q260/1,3,5) SHOW: public or private] [IF CA (Q260/2) SHOW: Medicare or private] insurance? This would include the costs for prescription medicines, and for medical care treatments or tests by a doctor or another health professional. [IHP 2004]

BASE: UNITED KINGDOM (Q260/4)

Q1910 About how much have you and your family spent from your own pocket for medical treatments or services in the past 12 months that were not covered by the National Health Service or private insurance? This would include the costs for prescription medicines, and medical care treatments or tests by a doctor or another health professional. [IHP2004]

BASE: GERMANY (Q260/6)

Q1915 How much have you and your family spent from your own pocket for medical treatments or services in the past 12 months. Please only include expenses that were not covered by your health insurance? This would include, for example the costs for medications, co-pay for prescriptions, co-pay for doctor visits, exams, and other medical care treatments such as physical therapy.

(INTERVIEWER NOTE: IF NEEDED: THIS DOES NOT INCLUDE COSTS FOR DENTAL OR OPTICAL CARE.)

(ENTER WHOLE UNITS OF CURRENCY ONLY.)

(ENTER "999998" FOR "NOT SURE" AND "999999" FOR "DECLINE TO ANSWER".)

_____/_____/_____/_____/_____/_____/_____/_____/ (Range: 0-999997, 999998, 999999)

	Australia	Canada	New Zealand	United Kingdom	United States	Germany
<i>Note: all countries converted to US Dollars</i>						
None/0\$	10	22	9	65	15	5
\$1- \$50	5	7	4	5	3	4
\$51- \$100	7	8	11	5	4	6
\$101- 200	12	9	18	7	8	19
\$201- \$500	24	17	22	6	13	25
\$510- \$1000	11	11	11	3	12	9
More than \$1000	14	14	8	4	34	8
Not sure (V)	16	9	16	4	9	23
Decline to answer (V)	1	2	2	*	2	*

[PROGRAMMER NOTE: JUMP TO Q100]

SECTION 100: DEMOGRAPHICS

BASE: ALL RESPONDENTS

Q100 Now a few questions for classification purposes.
(INTERVIEWER OBSERVATION)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Male	48	45	47	46	46	44
2 Female	52	55	53	54	54	56

BASE: ALL RESPONDENTS

Q1695 AGE CATEGORIES (NOT SHOWN ON SCREEN)

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 1-17	-	-	-	-	-	-
2 18-24	10	6	6	8	9	6
3 25-34	16	12	13	15	14	14
4 35-44	17	19	16	16	14	16
5 45-54	16	19	16	17	16	18
6 55-64	14	15	23	15	18	23
8 65+	28	28	27	27	29	21
9 Decline to answer (V)	1	1	-	1	-	1

BASE: ALL RESPONDENTS

Q110 Were you born in [IF AU (Q260/1) SHOW: Australia] [IF CA (Q260/2) SHOW: Canada] [IF NZ (Q260/3) SHOW: New Zealand] [IF UK (Q260/4) SHOW: the United Kingdom] [IF US (Q260/5) SHOW: the United States] or somewhere else?

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Yes, born in this country	78	88	93	82	91	88
2 No, not born in this country	22	12	7	18	8	12
8 Not sure (V)	*	-	-	-	*	-
9 Decline to answer (V)	-	*	*	-	*	-

BASE: ALL RESPONDENTS

Q115 Including you, how many adults, 18 or older, live in your household [IF NZ (Q260/3) ADD:., including boarders]?

(RECORD "98" FOR NOT SURE (V) AND "99" FOR DECLINE TO ANSWER (V).)

|||
[RANGE 01-20, 98, 99]

Mean

Australia	1.9
Canada	1.8
Germany	2.0
New Zealand	2.0
United Kingdom	1.9
United States	2.2

[PROGRAMMER NOTE: IF AUSTRALIA (Q260/1) ASK Q125; IF CANADA (Q260/2) JUMP TO Q130; IF NEW ZEALAND (Q260/3) JUMP TO Q135; IF UK (Q260/4) JUMP TO Q140; IF US (Q260/5) JUMP TO Q145]

BASE: AUSTRALIA (Q260/1)

Q125 What is the highest level of education you have completed to date?

		<u>Australia</u>
(READ LIST)		
01	Completed primary school only	8
02	Completed lower level of high school	43
03	Completed upper level of high school	15
04	A post-school qualification	11
05	Some college or university but no degree	12
06	A bachelor's degree or higher	9
07	Other (V)	1
98	Not sure (V)	*
99	Decline to answer (V)	1

[PROGRAMMER NOTE: JUMP TO Q150]

BASE: CANADA (Q260/2)

Q130 What is the highest level of education you have completed to date?

		<u>Canada</u>
(READ LIST)		
01	Less than high school	6
02	Completed some high school	17
03	High school graduate or equivalent	19
04	Attended community college, technical, trade, or vocational college [QUEBEC ONLY: /CEGEP]	29
05	Completed some university, but no degree	11
06	University graduate degree or higher	18
98	Not sure (V)	*
99	Decline to answer (V)	1

[PROGRAMMER NOTE: JUMP TO Q150]

BASE: NEW ZEALAND (Q260/3)

Q135 What is the highest level of education you have completed to date?

		<u>New Zealand</u>
(READ LIST)		
01	Primary education	3
02	Completed some high school but no secondary school certificate	14
03	Secondary school certificate (including 6 th form, university entrance, higher school certificate, university entrance qualification, Bursary level)	32
04	Attended university or technical college, but did not graduate	4
05	Technical/Trade or other tertiary qualification	20
06	University degree or more	24
07	Other (V)	1
98	Not sure (V)	1
99	Decline to answer (V)	*

[PROGRAMMER NOTE: JUMP TO Q150]

BASE: UNITED KINGDOM (Q260/4)

Q140 What is the highest level of formal education you have completed to date?

		<u>United Kingdom</u>
(READ LIST)		
01	No formal education	4
02	Primary education	4
03	Secondary education (high school)	49
04	Some post-secondary education or university, but no university degree	20
05	University degree or higher	21
98	Not sure (V)	2
99	Decline to answer (V)	1

[PROGRAMMER NOTE: JUMP TO Q150]

BASE: UNITED STATES (Q260/5)

Q145 What is the highest level of education you have completed to date?

(READ LIST)

		<u>United States</u>
01	Less than high school graduate	18
02	High school graduate or equivalent (e.g. GED)	35
03	Completed some college, but no degree	19
04	Completed technical or community college (e.g. Associate's degree)	10
05	A bachelor's degree or higher	18
98	Not sure (V)	1
99	Decline to answer (V)	-

BASE: GERMANY (Q260/6)

Q148 What was the last grade of regular school or further education that you completed?

(READ LIST)

		<u>Germany</u>
01	No school certificate / still at school	2
02	Junior/middle school certificate without vocational training	19
03	Intermediate high school certificate, junior high school, other secondary school without high school diploma	23
04	Technical college entrance qualification	6
05	High school diploma/university entrance qualification	10
06	Currently in vocational training/trainee	*
07	Completed vocational training	28
08	Currently student	*
09	Completed technical college	3
10	Completed university/college	7
11	Currently studying for doctorate/completed doctorate	*
12	Post-doctoral qualification/junior professor/professor	*
13	Other further/post-graduate studies	*
98	Not sure (V)	
99	Decline to answer (V)	

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BASE: ALL RESPONDENTS

Q150 The average household income of families in this country is [ENTER AMOUNT FROM PROGRAMMING NOTE BELOW] a year. By comparison, is your household income...?
 [FOR GERMANY: The average post-tax household income of families in this country is 1,700 Euros a month. By comparison, is your household income...?]

[PROGRAMMING NOTE: IF AUSTRALIA (Q260/1) ENTER "\$39,000 AUD"; IF CANADA (Q260/2) ENTER "\$46,750"; IF NEW ZEALAND (Q260/3) ENTER "\$51,600 NZD"; IF UK (Q260/4) ENTER "£22,000"; IF US (Q260/5) ENTER "\$43,300"]

	<u>Australia</u>	<u>Canada</u>	<u>Germany</u>	<u>New Zealand</u>	<u>United Kingdom</u>	<u>United States</u>
1 Much above average	12	12	13	15	10	10
2 Somewhat about average	17	19	27	17	21	18
3 Average	20	19	24	18	23	19
4 Somewhat below average	16	18	18	21	19	21
5 Much below average	31	25	15	24	19	29
8 Not sure (V)	3	2	1	3	5	4
9 Decline to answer (V)	2	5	2	2	3	-

[PROGRAMMER NOTE: IF AUSTRALIA (Q260/1) ASK Q155; IF CANADA (Q260/2) JUMP TO Q191; IF NEW ZEALAND (Q260/3) JUMP TO Q165; IF UK (Q260/4) JUMP TO Q170; IF US (Q260/5) JUMP TO Q175]

BASE: AUSTRALIA (Q260/1)

Q155 Are you of Aboriginal or Torres Straight Island descent?

	<u>Australia</u>
1 Yes	2
2 No	97
8 Not sure (v)	-
9 Decline to answer	1

[PROGRAMMER NOTE: JUMP TO Q195]

BASE: NEW ZEALAND (Q260/3)

Q165 Which ethnic group do you belong to?

(READ LIST)
 [MULTIPLE RECORD]

	<u>New Zealand</u>
1 NZ European	82
2 Maori	9
3 Samoan	*
4 Cook Island Maori	-
5 Tongan	*
6 Niuean	-
7 Chinese	*
8 Indian	2
96 Other (such as Dutch, Japanese, Tokeluan)	6
98 Not sure (V)	-
99 Decline to answer (V)	1

[PROGRAMMER NOTE: JUMP TO Q195]

BASE: UNITED KINGDOM (Q260/4)

Q170 Which of the following best describes your race or ethnic origin?

(READ LIST)

[SINGLE RECORD]

		<u>United Kingdom</u>
1	White (British, Irish, Other European)	93
2	Mixed (White and Black Caribbean, White and Black African, White And Asian, Any Other Mixed)	2
3	Asian or Asian British (Indian Pakistani, Bangladeshi, Any Other Asian)	2
4	Black or Black British (Caribbean, African, Any Other Black)	1
5	Chinese	*
96	Other ethnic group	1
98	Not sure (V)	*
99	Decline to answer (V)	*

[PROGRAMMER NOTE: JUMP TO Q192]

BASE: UNITED STATES (Q260/5)

Q175 Are you of Hispanic origin, such as Mexican American, Latin American, Puerto Rican, or Cuban?

		<u>United States</u>
1	Yes	13
2	No	87
8	Not sure (v)	1
9	Decline to answer	-

BASE: UNITED STATES (Q260/5)

Q180 Do you consider yourself...? (READ LIST)

[SINGLE RESPONSE]

		<u>United States</u>
1	White	74
2	Black	7
3	African American	4
4	Asian or Pacific Islander	1
5	Native American or Alaskan native	2
6	Mixed racial background	3
96	Other race	7
98	Not sure (V)	2
99	Decline to answer (V)	-

BASE: UNITED STATES (Q260/5)

Q185 How many separate telephone lines with different telephone numbers do you have in the home you are in now which can receive phone calls? Do not count those that are only used for faxes or modems.

[PROGRAMMER NOTE: THIS QUESTION IS USED FOR WEIGHTING PURPOSES]

		<u>United</u> <u>States</u>
1	One	86
2	Two	9
3	Three or more	3
8	Not sure (v)	1
9	Decline to answer	-

BASE: ALL RESPONDENTS

Q195 That completes all the questions we have for you today. Thank you for your participation in this important survey.

END.