53 West Baltimore Pike. Media, PA 19063
484-840-4300 www.ssrs.com

October 5, 2017

2016 Commonwealth Fund International Health Policy Survey
FINAL VERSION

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

	Average Time in Minutes (US English)
SECTION 500: COUNTRY LIST ORDER FROM THE 55+ AND PHYSICIANS STUDIES	XX
SECTION 600: SAMPLE PRELOAD	XX
SECTION 700: INTRODUCTION & SCREENER	XX
SECTION 1100: ACCESS & PRIMARY CARE	XX
SECTION 1200: USE OF SPECIALISTS	XX
SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER	XX
SECTION 1400: HEALTH CARE COVERAGE	XX
SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS	XX
SECTION 1600: PRESCRIPTION DRUG USE	XX
SECTION 1700: MEDICAL ERRORS	XX
SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE	XX
SECTION 1850: SOCIAL CONTEXT AND BEHAVIORAL FACTORS AFFECTING HEALTH	XX
SECTION 1900: OVERALL SYSTEM VIEWS	XX
SECTION 2000: DEMOGRAPHICS	XX

P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.

P.N. - 82% of interviews in Quebec to be completed in French. Program will need to be set up in a way that allows terminating according to language/region.

ssrs research. refined. 53 West Baltimore Pike. Media, PA 19063
484-840-4300 www.ssrs.com

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT

- **ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQE ID (QID.)**

WEB VS. PHONE

- **The "(DO NOT READ)" response options should be shown in phone only unless otherwise specified**
- **Questions marked with "(PN: MAKE A GRID)" should be shown in the web survey on one screen in a user friendly grid**
- **In the WEB program, respondents should be able to "skip" any questions as be coded as "X". Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).**
- **Interviewer notes and instructions should be shown in the phone program only unless otherwise specified.**
- **Some interviewer notes/instructions should be modified and shown to all respondents for web. These will be denoted with "(WEB NOTE ONLY:…)." These notes should be placed below the question text in italic font.**

NON-RESPONSE CODES

- **BLANKS ARE DENOTED BY AN "X" AND CORRESPOND TO SKIPS TO A GIVEN QUESTION IN THE "WEB" MODE**
- **CODES IN THE "PHONE" MODE MARKED WITH A "V" STANDS FOR "VOLUNTARY" AND SHOULD NOT BE READ TO RESPONDENTS**

MULTIPLE - RESPONSE

- **We will NET the new 'Multi-punch' code with "Not sure" for all cases where "Not Sure" is offered as an option as a separate variable.**
- **Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.**

GLOBAL WEB PROGRAMMING NOTES:

- **2016 International Health Policy Survey – the title of the survey should be displayed on every screen**
- Respondents should be allowed to skip every question
- Header on every page should contain the client official logo(s)
- The body of the page (question area) should be WHITE
- Please code any skipped/left blank response for a question a respondent saw as an "X" and code all programmatically skipped question as missing or with no code.
- Footer – light grey background for all pages other than landing page – smaller text font – should contain the following information:

SWISS FOOTER (Q500=9 or Q600=11):
For more information please contact --
If in German: Tamara Bonassi, Projektleiterin in der Fachstelle Evaluation und Forschung des Bundesamts für Gesundheit, +41 31 323 92 48
If in French: Tamara Bonassi, chargé de projet du service Evaluation et recherche de l'Office fédéral de la santé publique, +41 31 323 92 48
If in Italian : Tamara Bonassi, Capo progetto del Servizio valutazione e ricerca dell'Ufficio federale della sanità pubblica, +41 31 323 92 48
If in English: Tamara Bonassi, project leader of the Evaluation and Research service of the Federal Office of Public Health, +41 31 323 92 48

- Question text should be in larger font than response options
- Question numbers will be removed before going live.
- Preferred fonts – Arial, Helvetica, or Verdana
- Grids:
    - Html tables should be programmed in a way that column widths are set as proportions of the screen size. This will allow content to adjust to different browser window sizes.
    - If possible, we would like grids NOT to display table lines
    - Columns should be of equal width
    - Rows should be shaded – starting with the first row
    - No vertical shading – i.e. columns

- **EM1: [ERROR MESSAGE]**: (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO QUESTIONS SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a, Q1005 EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 "Your answers to these questions are very important to us. Can you please take a moment to respond to the question below?"**

PN – WEB LINK LOGOS

PN – PLEASE CALCULATE THE RESPONDENT'S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED – THE TOTAL NUMBER OF SKIPPED

QUESTIONS (SHOULD HAVE BEEN CODED AS 'X') OVER THE TOTAL NUMBER OF QUESTION ASKED.

(IHP 2015 Q500 / IHP 2014 Q600)
BASE: ALL RESPONDENTS

Q500. PRELOAD – COUNTRY

1 Australia
2 Canada
3 France
4 Germany
5 Netherlands
6 New Zealand
7 Norway
8 Sweden
9 Switzerland
10 United Kingdom
11 United States

SECTION 600: SAMPLE PRELOAD

(IHP 2013 Q600)
BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

1 Australia
2 Canada
3 New Zealand
4 United Kingdom
5 United States
6 Germany
7 Netherlands
8 France
9 Norway
10 Sweden
11 Switzerland

(New)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION
(Mode the interview was completed on per respondent)

1 Web
3 Phone

(New)

BASE: ALL SWISS RESPONDENTS (Q600=11/Q500=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

1 Yes
2 No

(IHP 2013 Q601)

BASE: AUSTRALIA (Q.600=1)

Q.601 NEW SOUTH WALES SAMPLE

1 New South Wales sample (oversample)
2 Not New South Wales sample (main sample including the non-oversampled NSW portion)

(New)

BASE: AUSTRALIA (Q.600=1)

Q.602 VICTORIA SAMPLE

1 Victoria (oversample)
2 Not Victoria sample (non-oversampled Victoria portion)

(IHP 2014 Q615)

BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600= 6,9,11 Q500=4,7,9)

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

Q615. COMMUNITY TYPE

[P.N. - Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland
- Code as 'Missing' if other country]

1 City/large town
2 Suburbs of a city/large town
3 Small town
4 Village or rural location
7 Not Available For This Country/These Countries

(New IHP 2016)

BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600= 10 / Q500=8)

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

[P.N. - Code as '97' if data/sample info is unavailable for Sweden
- Code as 'Missing' if other country]

01 Metropolitan municipalities
02 Suburban municipalities
03 Large cities
04 Suburban municipalities to large cities
05 Commuter municipalities
06 Tourism and travel industry municipalities
07 Manufacturing municipalities
08 Sparsely populated municipalities
09 Municipalities in densely populated regions
10 Municipalities in sparsely populated regions
97 Not Available For This Country/These Countries

(IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2/Q500=2)

Q620. COMMUNITY SIZE

[P.N. - Code as '97' if sample info is unavailable for Canada
- Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

1 Under 5,000
2 5,000-99, 999
3 100,000-999, 999
4 1,000,000 and over
97 Not Available For This Country/These Countries

(IHP 2014 Q625)

BASE: ALL RESPONDENTS - US ONLY (Q600=5/Q500=11)

Q625. AREA TYPE

[P.N. - Code as '97' if data/sample info is unavailable for US
- Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

4 Urban (MSC=1)
5 Suburban (MSC =2-4)
6 Rural (MSC=5)
97 Not Available For This Country/These Countries

US ONLY (Q600=5) – METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA

(IHP 2013 Q630 – MODIFIED regions for France)

BASE: ALL COUNTRIES, EXCEPT SWITZERLAND (Q600=1-10)

Q630. REGION -

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-97 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS** AND CODES 110-122 FOR FRANCE.]

[P.N. - Code as '997' if data/sample info is unavailable per country
- Code as 'Missing' if other country (ONLY SWITZERLAND SHOULD BE MISSING)]

1 NSW
2 VIC
3 QLD
4 WA
5 SA
6 TS
7 ACT
8 NT
9 Newfoundland and Labrador
10 Prince Edward Island
11 Nova Scotia
12 New Brunswick
13 Quebec
14 Ontario
15 Manitoba
16 Saskatchewan
17 Alberta
18 British Columbia
19 Yukon Territory
20 Northwest Territories
21 Nunavut
22 Auckland
23 North
24 Central
25 South
26 North East
27 Yorks & Humber
28 East Midlands
29 Eastern
30 London
31 South East
32 South West
33 West Midlands

34 North West
35 Wales
36 Scotland
37 Northern Ireland
38 Northeast
39 South
40 Midwest
41 West
42 Schleswig-Holstein
43 Hamburg
44 Bremen
45 Niedersachsen
46 Nordrhein-Westfalen
47 Rheinland-Pfalz
48 Saarland
49 Hessen
50 Baden-Württemberg
51 Bayern
52 Berlin
53 Mecklenburg- Vorpommern
54 Brandenburg
55 Sachsen-Anhalt
56 Thüringen
57 Sachsen
58 Stockholm
59 Uppsala
60 Södermanland
61 Östergötland
62 Jönköping
63 Kronoberg
64 Kalmar
65 Gotland
66 Blekinge
67 Skåne
68 Halland
69 Västra Götaland
70 Värmland
71 Örebro
72 Västmanland
73 Dalarna
74 Gävleborg
75 Västernorrland
76 Jämtland
77 Västerbotten
78 Norrbotten
79 Østfold

80 Akershus
81 Oslo
82 Hedmark
83 Oppland
84 Buskerud
85 Vestfold
86 Telemark
87 Aust-Agder
88 Vest-Agder
89 Rogaland
90 Hordaland
91 Sogn og Fjordane
92 Møre og Romsdal
93 Sør-Trøndelag
94 Nord-Trøndelag
95 Nordland
96 Troms
97 Finnmark
98 Drenthe
99 Flevoland
100 Friesland
101 Gelderland
102 Groningen
103 Limburg
104 Noord-Brabant
105 Noord-Holland
106 Overijssel
107 Utrecht
108 Zeeland
109 Zuid-Holland
110 Alsace, Champagne-Ardenne, Lorraine
111 Aquitaine Limousin Poitou-Charentes
112 Auvergne-Rhône-Alpes
113 Bourgogne, Franche-Comté
114 Bretagne
115 Centre, Val de Loire
116 Corse
117 Île-de-France
118 Languedoc-Roussillon, Midi-Pyrénées
119 Nord-Pas-de-Calais, Picardie
120 Normandie
121 Pays de la Loire
122 Provence-Alpes, Côte-d'Azur
997 Not Available For This Country/TheseCountries

FOR FRANCE métropolitaine (Q600=8 / Q500=3)

(IHP 2014)
+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

1. IDF
2. Bassin Parisien OUEST
3. Bassin Parisien EST
4. Nord
5. Ouest
6. Est
7. Sud Ouest
8. Sud Est
9. Méditerranée

RECODE CC – CITY/TOWN SIZE VARIABLE – REMOVED ON 03/03/16

(IHP 2013 Q635)
BASE: ALL RESPONDENTS – US ONLY (Q600=5/Q500=11)

Q635. STATE

[P.N. - Code as '97' if data/sample info is unavailable for US
- Code as 'Missing' if other country]

01 Alabama
02 Alaska
03 Arizona
04 Arkansas
05 California
06 Colorado
07 Connecticut
08 Delaware
09 District of Columbia
10 Florida
11 Georgia
12 Hawaii
13 Idaho
14 Illinois
15 Indiana
16 Iowa
17 Kansas
18 Kentucky
19 Louisiana
20 Maine

21 Maryland
22 Massachusetts
23 Michigan
24 Minnesota
25 Mississippi
26 Missouri
27 Montana
28 Nebraska
29 Nevada
30 New Hampshire
31 New Jersey
32 New Mexico
33 New York
34 North Carolina
35 North Dakota
36 Ohio
37 Oklahoma
38 Oregon
39 Pennsylvania
40 Rhode Island
41 South Carolina
42 South Dakota
43 Tennessee
44 Texas
45 Utah
46 Vermont
47 Virginia
48 Washington
49 West Virginia
50 Wisconsin
51 Wyoming
97 Not Available For This Country/TheseCountries

(IHP 2013 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=11)

Q640. CANTONS

[P.N. - Code as '97' if data/sample info is unavailable for Switzerland
- Code as 'Missing' if other country]

01	ZH	Zürich
02	BE	Bern
03	LU	Luzern
04	UR	Uri
05	SZ	Schwyz
06	OW	Obwalden
07	NW	Nidwalden
08	GL	Glarus
09	ZG	Zug
10	FR	Fribourg
11	SO	Solothurn
12	BS	Basel-Stadt
13	BL	Basel-Landschaft
14	SH	Schaffhausen
15	AR	Appenzell Ausserrhoden
16	AI	Appenzell Innerrhoden
17	SG	St. Gallen
18	GR	Graubünden
19	AG	Aargau
20	TG	Thurgau
21	TI	Ticino
22	VD	Vaud
23	VS	Valais
24	NE	Neuchatel
25	GE	Geneva
26	JU	Jura
97	Not Available For This Country/TheseCountries	

(IHP 2014 Q642)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=11)

Q642. LINGUISTIC REGIONS - PRELOAD

[P.N. - Code as '7' if sample info is unavailable for Switzerland
- Code as 'Missing' if other country]

1 German
2 French
3 Italian
4 Rhaeto-Romansch
7 Not Available For This Country/TheseCountries

(IHP 2013 Q645)

BASE: ALL RESPONDENTS – UK only (Q600=4)

Q645. PRELOAD

[P.N. - Code as '7' if data/sample info is unavailable for UK
- Code as 'Missing' if other country]

1 England
2 Scotland
3 Wales
4 Northern Ireland
7 Not Available For This Country/TheseCountries

(IHP 2013 Q650)

BASE: ALL RESPONDENTS

Q650. CELL/LANDLINE - PRELOAD

1 Landline
2 Cell/Mobile

(IHP 2013 Q655)
BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)
Q655. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 6 CHARACTERS]
|__|__|__|__|__|__|

(IHP 2013 Q660)
BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)
Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]
|__|__|__|__|

(NEW)
BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600= 10 / Q500=8)
Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]
|__|__|__|__|__|

(NEW)
BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600= 11 / Q500=9)
Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]
|__|__|__|__|

(NEW)
BASE: ALL RESPONDENTS - NORWAY ONLY (Q600= 9 / Q500=7)
Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]
|__|__|__|
999 Age missing in sample

ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.

SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)
(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-SWISS RESPONDENTS (Q600=1-10)
INTRO 1
[IF AUS (Q600=1/Q500=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **(INSERT ONLY IF Q601=1** "the Bureau of Health Information, and**")** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** 'NOT ONTARIO, OR QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' ONTARIO SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations,and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=8/Q500=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=6/Q500=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of BQS-Institut and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=7/Q500=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen

and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=3/Q500=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=9/Q500=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Nasjonalt kunnskapssenter for helsetjenesten and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=10/Q500=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=4/Q500=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=5/Q500=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2014 QSC2 – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-10/ Q500=1-8,10-11)

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself **[(IF NZ (Q600=3/Q500=6) ADD**: ",including boarders"], how many adults, 18 or older, live in your household?

_____ (1-5)
96 None
6 6 or more adults
98 (DO NOT READ) Not sure
99 (DO NOT READ) Refused

(IF Q.SC2 = **'N None' THANK AND TERM)**

(IHP 2014 SC2a – Modified question text to ask to confirm for the adult in the HH and to include the US and Canada)

BASE: NON-SWITZERLAND AND ONE ADULT IN HH IF (Q.SC2 = 1 AND Q600=1-10/ Q500=1-8,10-11)

SC2a. And just to confirm, am I speaking with an adult age 18 or older who lives in this house or apartment?

1	Already on phone	GO TO INTRO3
2	Brought to phone	GO TO Q.SC4
3	Not at home now	SET UP CALLBACK
7	(DO NOT READ) Adult infirmed, unable to do interview	THANK & TERM. RECORD AS QSC2a **ADULTUnable**
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC2a

(IHP 2014 SC3a - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND AND TWO ADULTS IN HH IF (Q.SC2 = 2 AND Q600=1-10/ Q500=1-8,10-11)

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=9/Q500=7)

SC3a. May I please speak with the (younger/older) of the two adults?

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on the phone.)

1	Already on phone	GO TO INTRO3
2	Brought to phone	GO TO Q.SC4
3	Not at home now	SET UP CALLBACK
7	(DO NOT READ) Adult infirmed, unable to do interview	THANK & TERM. RECORD AS QSC3a **ADULTUnable**
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC3a

(IHP 2014 SC3b - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND AND THREE OR MORE ADULTS IN HH OR 98/99 (Q.SC2 = 3+, 98, 99 AND Q600=1-10/ Q500=1-8,10-11)

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT

(P.N.: SHOW INTERVIEWER NOTE IF 'CELEBRATED A BIRTHDAY LAST' IS SELECTED)

P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=9/Q500=7)

SC3b. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on.)

(P.N. SHOW CODE 4 ONLY IF QSC2=98 OR 99)

1	Already on phone	GO TO INTRO3
2	Brought to phone	GO TO Q.SC4
3	Not at home now	SET UP CALLBACK
7	(DO NOT READ) Adult infirmed, unable to do interview	THANK & TERM. RECORD AS QSC3b ADULTUnable
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC3b

(IHP 2014 SC4)
BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR Q.SC3a OR Q.SC3b = 2) AND (Q600=1-9/ Q500=1-7, 10-11)
PN: INSERT 'the' for US and UK (Q.600= 5,4/ Q500=10,11)
SC4.

[IF AUS (Q600=1/Q500=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **(INSERT ONLY IF Q601=1** "the Bureau of Health Information, and**")** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** 'NOT ONTARIO, OR QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' ONTARIO SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2/Q500=2, **AND** ' QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations,and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=8/Q500=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=6/Q500=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of BQS-Institut and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=7/Q500=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=3/Q500=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=9/Q500=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Nasjonalt kunnskapssenter for helsetjenesten and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=4/Q500=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=5/Q500=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

1	Agreed to interview	GO TO INTRO3
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC4

(IHP 2014 Sc4)
BASE: IF SWEDEN (Q600=10/Q500=8) ANDQSc2a=2 OR Q.SC3a OR Q.SC3b = 2)

SC4a.

[IF SWE (Q600=10/Q500=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2014 SC4 follow up for Sweden-Only where this question must be explicitly asked of respondents)
BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=10/Q500=8)

Are you interested in participating?

1	Agreed to interview	GO TO INTRO3
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQSC4a

INTRO3

(IHP 2014)

BASE: ALL NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-10/ Q500=1-8,10-11)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, FR, USA (**Q600=2,8,5/Q500=2,3,11**), DISPLAY: "This interview may be recorded for training and quality control purposes."].

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=10/Q500=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations .

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=5,4/ Q500=11,10')

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.

(IHP 2013 CP-1 – Modified to include "And so that I can ask you the right questions")
BASE: NON-SWITZERLAND CELL SAMPLE (Q.650=2 AND Q600=1-10/ Q500=1-8,10-11)

CP-1. And so that I can ask you the right questions, could you please tell me if you are 18 or older?

1	Under 18	THANK & TERM. RECORD AS TCP-1
2	18 or older	GO TO CP_2
9	(DO NOT READ) REFUSED	THANK & TERM. RECORD AS RCP-1
X	(WEB BLANK)	THANK & TERM. RECORD AS RCP-1

(IHP 2014 CP_2)
(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=5/Q500=11 and Q650=2)
BASE: NON-SWITZERLAND CELL SAMPLE AND 18+ (CP-1=2 AND Q600=1-10/Q500=1-8,10-11)

CP_2: (INTERVIEWER: ONLY IF RESPONDENT ASKS ABOUT INCENTIVE: At the end of the survey, we would like to send you $5 in appreciation of your time.)

Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

1	Not driving	GO TO Q.CP_3 text and then Q.710
2	Driving	SET UP CALL BACK
3	(DO NOT READ) This is NOT a cell phone	THANK & TERM. RECORD AS TQCP_1
9	(DO NOT READ) Refused	THANK & TERM. RECORD AS RQCP_1
X	(WEB BLANK)	THANK & TERM. RECORD AS RQCP_1

(IHP 2014 CP_3)

BASE: NON-SWITZERLAND AND NOT DRIVING (CP_2=1 AND Q600=1-10/ Q500=1-8,10-11)

CP_3 text: Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, FR, US (**Q600=2,8,5/Q500=2,3,11**), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of **[INSERT Q600]**'s residents]

(IHP 2014 Q710)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710. First, what is your year of birth?

(INTERVIEWER: IF NEEDED: We request this information to make sure we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1953)

INSERT YEAR OF BIRTH _____ (RANGE 1908-1998)
9997 (DO NOT READ) Year of birth is greater than 1998
9998 (DO NOT READ) Don't Know / Cannot remember year of birth
9999 (DO NOT READ) Refused
X (WEB BLANK)

PN: - If 9997 is selected for both CELL PHONE, Thank & Term GEN-IN AS CODE 6 UNDER Q.730.
PN: PLEASE NOTE THAT IN IHP 2016 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710.

(IHP 2014 Q710a Modified – code 996 added)
BASE: ALL AND Q710 = 9998/9999 'Respondent cannot remember year of birth or refused to provide year of birth')
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. What is your age?

_____ (RECORD NUMBER 18-108)
996 (DO NOT READ) Over 18 but exact age refused
997 (DO NOT READ) Under 18 THANK AND TERM AS Q710a
999 (DO NOT READ) Refused THANK AND TERM AS Q710a
X (WEB BLANK) THANK AND TERM AS Q710a

(IHP 2014 Q715)
BASE: NON-SWITZERLAND (Q600=1-10/ Q500=1-8,10-11) AND Q710 = 1908-1998 OR Q710a=18-108)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715.**[P.N. - HIDDEN COMPUTE FOR AGE.]**

[RANGE 18 -108]

(**AGE** = 2016 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-10))
OR IF (Non-Switzerland (Q600=1-10) AND Q710a=18-108 and Q710=9998) then **AGE**=Q710a)
OR IF Switzerland (Q600=11) then **AGE**=Q710a)

(IHP 2013 – Q720 – MODIFIED added code 7)
BASE: ALL
Q720.AGE CATEGORIES (NOT SHOWN ON SCREEN)

2 18-24 (Q710=1998-1992 OR Q710a =18-24)
3 25-34 (Q710=1991-1982 OR Q710a =25-34)
4 35-49 (Q710=1981-1967 OR Q710a =35-49)
5 50-64 (Q710=1966-1952 OR Q710a =50-64)
6 65+ (Q710=1951-1908 OR Q710a=65-108)
7 Over 18 but exact age refused (Q710a=996)
9 Decline to answer (q710a=997,999)

[PN: IF AGE 18 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2014 Q725)
BASE: ALL
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS, PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you…?")

1 Male
2 Female

(IHP 2014 Q726)
BASE: AGE 18+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=11

Q726. (RESPONDENT LANGUAGE)
(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

1 French
2 Italian
3 German

(IHP 2014 Q730)
BASE: ALL

Q730. SCREENER QUALIFICATION IDENTIFICATION (**P.N.-DOES NOT APPEAR ON SCREEN**)

[PN: IF 18+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

1	QUALIFIED	ASK Q740
6	NOT QUALIFIED (AGE)	THANK AND TERM

(IHP 2014 Q740)
BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. QUOTA SET – BEHIND THE SCENES

1	AUSTRALIA	(Q600=1/Q500=1 AND Q730=1)
2	CANADA	(Q600=2/Q500=2 AND Q730=1)
3	NEW ZEALAND	(Q600=3/Q500= 6 AND Q730=1)
4	UK	(Q600=4/Q500=10 AND Q730=1)
5	US	(Q600=5/Q500=11 AND Q730=1)
6	GERMANY	(Q600=6/Q500=4 AND Q730=1)
7	NETHERLANDS	(Q600=7/Q500=5 AND Q730=1)
8	FRANCE	(Q600=8/Q500=3 AND Q730=1)
9	NORWAY	(Q600=9/Q500=7 AND Q730=1)
10	SWEDEN	(Q600=10/Q500=8 AND Q730=1)
11	SWITZERLAND	(Q600=11/Q500=9 AND Q730=1)

(IHP 2014 Q742)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q742.QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
(PN – OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARAIABLE)

1	ENGLAND	(Q630=26-34 AND Q730=1)
2	SCOTLAND	(Q630=36 AND Q730=1)
3	WALES	(Q630=35 AND Q730=1)
4	NORTHERN IRELAND	(Q630=37 AND Q730=1)
5	NSW	(Q630=1 AND Q730=1)
6	NON-NSW	(Q630=2-8 AND Q730=1)
7	ALL OTHERS	

(IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743.QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. - Code as '7' if data/sample info is unavailable for Australia
Code as 'Missing' if other country]

P.N. SHOULD USE SELF-REPORTED POSTAL CODE, IF MISSING, USE SAMPLE-BASED POSTAL CODE.

1 Major cities
2 Inner regional
3 Outer regional
4 Remote
5 Very Remote
7 Not Available For This Country/These Countries

(IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750.QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. - Code as '7' if data/sample info is unavailable for Canada
- Code as 'Missing' if other country]

1	Ontario	(Q630=14 AND Q730=1)
2	Quebec	(Q630=13 AND Q730=1)
3	Alberta	(Q630=17 AND Q730=1)
4	All other provinces	(Q630=9-12, 15-16, 18-21 AND Q730=1)
7	Not Available For This Country/These Countries	

(IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. **P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)**

(IHP 2014 –D-Z2)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2 / Q500=2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A1A –1A1. 'A' BEING A LETTER FROM ALPHABET AND '0' BEING ANY DIGIT.)

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

___ ___

999999 (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

1 Yes (CONTINUE)
2 No (RE-ASK D-Z2)

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A –1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)"**)**

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2014 QD-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada
(GENERATE FROM QD-Z2)

(IHP 2014 QD-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600=2/Q500=2 AND [(Q650=1 AND D-Z2=RR AND 'no sample info') OR (Q650=2 AND D-Z2=999999)])

D-Z3. What province is this household located in?

1 Newfoundland and Labrador
2 Prince Edward Island
3 Nova Scotia
4 New Brunswick
5 Quebec
6 Ontario
7 Manitoba
8 Saskatchewan
9 Alberta
10 British Columbia
11 Yukon Territory
12 Northwest Territories
13 Nunavut
99 (DO NOT READ) Refused

(IHP 2014 D-Z3a)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G'= Northwest Territories (code 12)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

****IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7)**
OR
IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)

(IHP 2014 QD-ZA)
BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)

D-ZA. What is your postal code?

_____
9999 (V) Refused

(*P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

1 Yes (CONTINUE)
2 No (RE-ASK D-ZA)

(P.N.-IF QD-ZA =** 'postal code NOT from NSW **OR** 9999/refusal' **' NOT NSW/REFUSAL AT QD-ZA -- ASK QD-ZAR)

(P.N.-IF QD-ZA =** 'postal code IS from NSW **' NSW AT QD-ZA -- SKIP TO NSWDATABASED VARIABLE CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH PHN AT VARIABLE 'QA-PHNrep')

P.N. PLEASE USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH PHN AT VARIABLE 'QA-PHNrep' total of 10 PHNs.

QA-PHNrep:

1. *Central and Eastern Sydney*
2. *Hunter New England and Central Coast*
3. *Murrumbidgee*
4. *Nepean Blue Mountains*
5. *North Coast*
6. *Northern Sydney*
7. *South Eastern NSW*
8. *Western NSW*
9. *South Western Sydney*
10. *Western Sydney*

(IHP 2013 D-ZAR)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW POSTAL CODE [(QD-ZA = 9999 OR QD-ZA ='not NSW postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

01 New South Wales
02 Victoria
03 Queensland
04 Western Australia
05 South Australia
06 Tasmania
07 Australian Capital Territory
08 Northern Territory
98 (DO NOT READ) Don't know
99 (DO NOT READ) Refused
X (WEB BLANK)

(P.N.- For sample pieces with postal code information please create '*QA-PHNsamp' variable using POSTAL CODE in the SAMPLE to MAP into each PHN using the categories outlined above* – *SAMPLE INFORMATION WILL ONLY BE USED WHEN SELF_REPORTED INFORMATION IS NOT AVAILABLE*– **WE WILL PLEASE NEED AN PHN SAMPLE-BASED VARIABLE FOR 'Q650=1' ALL LAND LINE RECORDS CALLED 'QA-PHNsamp''**

QA-PHNsamp:

1. *Central and Eastern Sydney*
2. *Hunter New England and Central Coast*
3. *Murrumbidgee*
4. *Nepean Blue Mountains*
5. *North Coast*
6. *Northern Sydney*
7. *South Eastern NSW*
8. *Western NSW*
9. *South Western Sydney*
10. *Western Sydney*
11. *Not an NSW PHN*

(P.N.-IF QD-ZAR =** NSW (01) and **Q650**=1 (Land Line) **and QA-PHNsamp=1-10 – USE SAMPLE INFORMATION FROM QA-PHNsamp TO ALLOCATE TO 'QPHN-STRATA' -- will result in 'NSWDatabased'=1)

(P.N.-IF QD-ZAR =** NSW (01) and **Q650**=1 (Land Line) **and QA-PHNsamp= '11 Not an NSW PHN' – THANK AND TERM)

(P.N.-IF QD-ZAR =** NSW (01) and **Q650**=2 (CELL) **– TERMINATE)

(P.N.-IF QD-ZAR '**NOT NSW (02, 03, 04, 05, 06, 07, 08) ' and **Q650**=2 (CELL) **– SKIP TO NSWDATABASED VARIABLE CREATION – will result in 'NSWDatabase=0')

(P.N.-IF QD-ZAR '**NOT NSW (02, 03, 04, 05, 06, 07, 08)' and **Q650**=1 (Land Line) **– SKIP TO NSWDATABASED VARIABLE CREATION – will result in 'NSWDatabase=0')

(P.N.-IF QD-ZAR** 'Refused (98/99)' and **QD-ZA=**'refused postal code' **and Q650**='2(CELL)' **– TERMINATE)

(P.N.-IF QD-ZAR** 'Refused (98/99)' and **QD-ZA=**'not NSW zip, but corresponds to a postal code that could be mapped into another region' **- will result in 'NSWDatabase=0')

(P.N.-IF QD-ZAR** 'Refused (98/99)' and **QD-ZA=**'refused postal code' and **Q650='**1(Landline)' and **QA-PHNsamp=** '11 Not and NSW PHN' **– SKIP TO NSWDATABASED VARIABLE CREATION – will result in 'NSWDatabase=0')

(P.N.-IF QD-ZAR** 'Refused (98/99)' and **QD-ZA=**'refused postal code' and **Q650='**1(Landline)' and **QA-PHNsamp=** '1-10 PHNs' **– SKIP TO NSWDATABASED VARIABLE CREATION – will result in 'NSWDatabase=1')

P.N. PLEASE CREATE THE FOLLOWING 'QPHN-STRATA' variable total of 10 strata:

QPHN-STRATA:

1. Central and Eastern Sydney
   QA-PHNrep (if postcode provided) **OR** QA-PHNsamp (if postcode refused) =1
2. Hunter New England and Central Coast
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =2
3. Murrumbidgee
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =3
4. Nepean Blue Mountains
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =4
5. North Coast
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =5
6. Northern Sydney
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =6
7. South Eastern NSW
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =7
8. Western NSW
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =8
9. South Western Sydney
   QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =9
10. Western Sydney
    QA-PHNrep (if postcode provided) **OR** QA- PHNsamp (if postcode refused) =10

NSW-DATABASED VARIABLE

***NSWdatabased* = 1 IF QPHN-STRATA = '1-10'**

NSWdatabased =0 (Otherwise)

(P.N. CREATE THE NSW AND PHN REGION VARIABLE BASED ON THE STRATIFICATION SPECIFICATIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QVICTORIAREGIONS. Regions in Victoria

01 Loddon Mallee (Rural)
02 Barwon-South Western (Rural)
03 Hume (Rural)
04 Grampians (Rural)
05 Gippsland (Rural)
06 North & West Metropolitan (Urban)
07 Southern Metropolitan (Urban)
08 Eastern Metropolitan (Urban)
09 Duplicate (Postal codes that overlap across regions)
99 Victoria region missing (e.g., due to invalid postal code)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QCOLLAPSEDVICTORIAREGIONS. Regions in Victoria with Rural Collapsed

01 Rural **[QVICTORIAREGIONS=01-05)**
06 North & West Metropolitan (Urban)
07 Southern Metropolitan (Urban)
08 Eastern Metropolitan (Urban)
09 Duplicate (Postal codes that overlap across regions)
99 Victoria region missing (e.g., due to invalid postal code)

(P.N. CREATE THE QVICTORIAREGIONS AND QCOLLAPSEDVICTORIAREGIONS VARIABLES BASED ON THE POSTAL CODE TO REGION SPREADSHEET FOR VICTORIA, THIS SHOULD BE BASED ON SELF-REPORTED POSTAL CODE, BUT IF SELF-REPORTED POSTAL CODE IS NOT FROM VICTORIA OR IS REFUSED OR IS INVALID, THEN USE SAMPLE-BASED POSTAL CODE; IF STILL MISSING/INVALID CODE AS "99 Victoria region missing (e.g., due to invalid postal code"; THIS WOULD ONLY BE DONE TO CASES THAT ARE CATEGORIZED AS BEING FROM "VICTORIA" ACCORDING TO THE Q630 DEFINITION WE HAVE BEEN USING)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)
(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

01 Loddon Mallee (Rural)
02 Barwon-South Western (Rural)
03 Hume (Rural)
04 Grampians (Rural)
05 Gippsland (Rural)
06 North & West Metropolitan (Urban)
07 Southern Metropolitan (Urban)
08 Eastern Metropolitan (Urban)
09 Duplicate (Postal codes that overlap across regions)
99 Victoria region missing (e.g., due to invalid postal code)

SECTION 1100: ACCESS & PRIMARY CARE

Q1106 MOVED TO AFTER Q1115

Q1000 DELETED 1/21/16

(IHP 2013 Q1805)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1005. In general, how would you describe your own health? (INTERVIEWER: READ LIST)

1 Excellent
2 Very good
3 Good
4 Fair
5 Poor
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1110 Modified – Code "0" added)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1110. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor or a nurse? Please do not include a visit to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,6,7,8,9,11), DISPLAY: "emergency department"; IF UK (Q600=4), DISPLAY: "Accident and Emergency (A and E) Department."; IF US, SWE (Q600=5,10), DISPLAY: "emergency room."]. Did you get an appointment…?

(INTERVIEWER: READ LIST)

1 On the same day
2 The next day
3 In 2 to 5 days
4 In 6 to 7 days
5 In 8 to 14 days
6 After more than two weeks
7 Or were you never able to get an appointment
0 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to make an appointment to see doctor or nurse
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1115 Modified – interviewer note modified in the Dutch-only version of the questionnaire)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1115. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, NZ, GER, NETH, FR, SWITZ, NOR (Q600=1,2,3,6,7,8,9,11), DISPLAY "emergency department?"; IF UK, (Q600=4), DISPLAY: "Accident and Emergency (A and E) Department?"; IF US, SWE (Q600=5,10), DISPLAY: "emergency room?"] Is it…?

[IF NETH (Q600=7), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care suing the evening or weekend.)]"

(INTERVIEWER: READ LIST)

1 Very easy
2 Somewhat easy
3 Somewhat difficult
4 Very difficult
6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed care in the evenings, weekends, or holidays
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1116. In the past 12 months, how often has a doctor recommended a test or treatment that you did not feel was necessary for your health?

(INTERVIEWER: READ LIST)

1 Frequently
2 Occasionally
3 Rarely
4 Never
7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen a doctor in the past 12 months
8 (DO NOT READ) Not Sure
9 (DO NOT READ) Decline to Answer
X (WEB BLANK)

(IHP 2013 Q1106 items A1-A3/IHP 2013 Q1657 item A4)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1120. During the past 12 months, was there a time when you [INSERT ITEM]?

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
7 Not asked, programming error
8 (DO NOT READ) Not Sure
9 (DO NOT READ) Decline to Answer
X (WEB BLANK)

[RANDOMIZE ITEMS A1- A4]

A1. Had a medical problem but did not [IF UK (Q600=4), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "visit"] a doctor because of the cost
A2. Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
A3. Did not [IF AUS, CAN, US, FR, NOR, SWITZ (Q600=1,2,5,8,9,11), DISPLAY: "fill" IF NZ, UK, GER, NETH, SWE (Q600=3,4,6,7,10), DISPLAY "collect"] a prescription for medicine, or you skipped doses of your medicine because of the cost
A4. Skipped dental care or dental checkups because of the cost

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q1120A1", "Q110 6A2"...and "Q1120An")

(IHP 2013 Q1126)

WEB ONLY - [PN: MAKE A GRID]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1126. Now thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT 1st ITEM]?

Again thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT NEXT ITEM]?

1 Yes
2 No
3 (DO NOT READ) Not Applicable
8 (DO NOT READ) Not Sure
9 (DO NOT READ) Decline to Answer
X (WEB BLANK)

A1. Test results or medical records were not available at the time of your scheduled medical care appointment
A2. You received conflicting information from different doctors or health care professionals
A3. Doctors ordered a medical test that you felt was unnecessary because the test had already been done

(IHP 2014 Q905)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1130. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,8,6,10,11,5), DISPLAY:** "Is there one doctor you usually go to for your medical care?"

[IF US (Q600=5) SHOW : "IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4"]

[IF CANADA (Q600=2) SHOW : "IF NECESSARY: if respondent says nurse or physician assistant code as 5"]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,7,3,9,4), DISPLAY: "Is there one GP you usually go to for your medical care?"]

[IF SWEDEN 'Q600=10' DISPLAY: "This means, do you have a specific person you usually contact about health care?"]

1 Yes, have a regular doctor/GP
2 (DO NOT READ) Yes, but have more than one regular doctor/GP
3 No
4 **PN - SHOW CODE 4 FOR US ONLY (Q600=5)** "(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse practitioner or physician assistant"
5 **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2**) "(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2014 Q910)
("d'urgence" replaced with "des urgences" in Canada per feedback from partner)
BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)

Q1132. Is there one doctor's group, health center, **[IF GER, UK (Q600=6, 4) INSERT:** "GP practice"; **IF AUS (Q600=1) INSERT**: "general practice"] or clinic you usually go to for most of your medical care?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,8,6,7,9,3,11), DISPLAY: Please do not include the hospital emergency department.]

[**IF UK (Q600=4), DISPLAY**: Please do not include the hospital Accident and Emergency (A and E) Department.

(INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice**]**

(WEB NOTE): "*NOTE: This means are you registered with a GP practice"**]***

[IF SWE, US (Q600=10,5), DISPLAY: Please do not include the hospital emergency room].

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2014 Q915)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 2, 4, 5), GET CODE 1. IF HAS USUAL PLACE (Q1132=1), GET CODE 2. ALL OTHERS, GET CODE 3.]

1	HAS REGULAR DOCTOR/GP/NP, PA	(**Q1130=1, 2, 4, 5)**
2	HAS REGULAR PLACE	**(Q1130=3,8,9 AND Q1132=1)**
3	NO REGULAR DOC/PLACE	**(Q1130=3,8,9 AND Q1132=2,8,9)**

(IHP 2013 Q1140 Modified – two new interviewer notes)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1140. How long have you been [IF US (Q600=5 & Q1135= 1), DISPLAY: "seeing this doctor", IF CAN, GER, FR, SWE, SWITZ (Q600=2,6,8,10,11 & Q1135= 1), DISPLAY: "seeing this doctor", IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135= 1), DISPLAY: "seeing this GP", IF Q1135= 2, DISPLAY: "going to this place"] for your medical care?

(INTERVIEWER: IF RESPONDENT SAYS THEY SEE A NURSE PRACTITIONER OR PHYSICIAN ASSISTANT, PLEASE ANSWER THE QUESTION FOR THAT PROVIDER.)

(WEB NOTE): "*NOTE: If you see a nurse practitioner or physician assistant, please answer the question for that provider"**]***

(INTERVIEWER: IF NECESSARY: Please think about your current (or primary) doctor)

(WEB NOTE): "*NOTE: Please think about your current (or primary) doctor*"]

(INTERVIEWER: READ LIST)

1 Less than 1 year
2 1 to less than 3 years
3 3 to less than 5 years
4 5 years or more
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

Q1145 DELETED

(IHP 2014 Q935; IHP 2013 Q1150 Modified - "call" changed to "contact" and new interviewer note)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1150. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2, 8, 6, 10, 11, 5), DISPLAY: When you contact your regular doctor's office with a medical concern during regular practice hours, how often do you get an answer that same day?]

[IF AUS, NETH, NZ, NOR (Q600=1,7,3,9) DISPLAY: When you contact your regular GP's office with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

[IF UK (Q600=4) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

(INTERVIEWER: IF NECESSARY: Please think about your current (or primary) doctor)

(WEB NOTE): "*NOTE: Please think about your current (or primary) doctor*"]

(READ LIST)

1 Always
2 Often
3 Sometimes
4 Rarely or never
5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to contact
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

Q1159 DELETED

(IHP 2013 Q1160 item A1 only, item A2 is NEW in 2016, item A1 modified to say "regular practice" instead of "regular doctor practice")

WEB ONLY - [PN: MAKE A GRID]

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1160. In the last two years, have you [INSERT ITEM]:

1 Yes
2 No
7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I don't have email or computer
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

[RANDOMIZE]

A1. emailed your [IFCAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10, 11) DISPLAY: "regular practice" IF AUS, NZ, NETH, NOR (Q600=1,3,7,9) DISPLAY: "GP practice" IF UK DISPLAY: "GP surgery"] with a medical question?

A2. Viewed online or downloaded your health information, such as your tests or laboratory results?

DELETED Q1163

(IHP 2013 Q1166 Modified – A3 "to be" was removed)

WEB ONLY - [PN: MAKE A GRID]

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1166. [IF CAN, US, GER, FR, SWE, SWITZ, (Q600=2,5,6,8,10,11 & Q1135= 1), DISPLAY: "When you need care or treatment, how often does your regular doctor or medical staff you see"; IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1) DISPLAY: "When you need care or treatment, how often does your GP or medical staff you see"; IF Q1135=2 DISPLAY: "When you need care or treatment, how often does the doctor or medical staff you see"]…?

(INTERVIEWER: READ LIST)

Would you say it is…?

1 Always
2 Often
3 Sometimes
4 Rarely or never
5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

[RANDOMIZE]

A1. Know important information about your medical history
A2. Spend enough time with you
A3. Involve you as much as you want in decisions about your care and treatment
A4. Explain things in a way that is easy to understand

(IHP 2013 Q1170 – response option 5 text modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

(PN: please note that codes for "not applicable" and "Never see other doctors/place" have values of '5' and '6', respectively)

Q1170. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11), DISPLAY: How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

[IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination could include helping you get appointments, following-up to make sure you get recommended care, and making sure other doctors have important information.

INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.

WEB NOTE*: Think about the practice you go to the most, if you have multiple regular doctors or practices.*

(INTERVIEWER: READ LIST)

1 Always
2 Often
3 Sometimes
4 Rarely or never
5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to see any other doctors/health professionals or did not need any coordination
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1190)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1190. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11), DISPLAY: Overall, how do you rate the medical care that you have received in the past 12 months from your regular doctor's practice or clinic?]

[IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9), DISPLAY: Overall, how do you rate the medical care that you have received in the past 12 months from your GP's practice or clinic?]

(INTERVIEWER: READ LIST)

1 Excellent
2 Very good
3 Good
4 Fair
5 Poor
7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not received medical care in the past year
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1230 Modified - added interviewer prompt and "If Necessary")

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1195. Not counting any time you may have been hospitalized, how many different doctors have you seen in the past 12 months?

(IF NECESSARY: Do not count any time you may have spent in the ER)

(WEB NOTE: "*Please do not count any time you may have spent in the ER.*")

(INTERVIEWER: If asked whether to count their regular doctor/GP, say yes.)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(WEB NOTE: "*Please provide your best estimate.*")

_____ [RANGE 0-96]
97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one doctor but doesn't know exact number
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

SECTION 1200: USE OF SPECIALISTS

(IHP 2014 Q1020; IHP 2013 Q1210 Modified - 1) for Netherlands replacing mental health care with neurology 2) Sweden updated pipe in in 2015 to read "doctors in specialist health care")

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1210. Have you seen or needed to see any [**IF SWEDEN (Q600=10, DISPLAY:** "doctors in specialist health care" **IF ELSE, (Q500=1- 9, 11), DISPLAY:** "specialist doctors"**]** [**IF AUS, NZ, UK, GER, (Q600=1,3,4,6), ADD** "(or consultants)"**]** in the past 2 years?

By "specialist" we mean doctors that specialize in one area of health care like surgery, heart, allergy or [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) "mental health" [IF NETH (Q600=7) "neurology".

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1220 Modified – 1) added interviewer prompt 2) Sweden updated pipe in in 2015 to read "doctor in specialist health care")

(derived 'days' variable added to SPSS for all countries)

(P.N: In the SPSS this should be split up into 5 variables: Q1220, Q1222, Q1223, Q1224, Q1225)

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)

(PN – codes 97 and 5 should NOT be set-up as multiple choice)

Q1220. After you were advised to see or decided to see a [**IF SWEDEN (Q600=10, DISPLAY:** "doctor in specialist health care" **IF ELSE, (Q500=1- 9, 11), DISPLAY:** "specialist"**] [IF AUS, NZ, UK, GER (Q600=1,3,4,6) ADD** "(or consultant)"**]**, how many days, weeks or months did you have to wait for an appointment?

(INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about most recent time.)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(IWEB NOTE: "*Note: If you were referred to or needed to see more than one specialist, please think about most recent time.*")

(WEB NOTE: "*Please provide your best estimate.*")

(SELECT ALL THAT APPLY)

1 Days __ [RANGE 1-20, 98 Not sure, 99 Decline to Answer] -**PN- Q1222 in SPSS**
2 Weeks __ [RANGE 1-10, 98 Not sure, 99 Decline to Answer] -**PN- Q1223 in SPSS**
3 Months __ [RANGE 1-11, 98 Not sure, 99 Decline to Answer] -**PN- Q1224 in SPSS**
4 Years __ [RANGE: 1-8, 98 Not sure, 99 Decline to Answer] -**PN- Q1225 in SPSS**
5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to get an appointment
97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1226 Modified - Sweden updated pipe in in 2015 to read "doctor in specialist health care")
WEB ONLY - [PN: MAKE A GRID]
BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)

Q1226 In the past two years, have you experienced the following when seeing a [**IF SWEDEN (Q600=10, DISPLAY:** "doctor in specialist health care" **IF ELSE, (Q500=1- 9, 11), DISPLAY:** "specialist"**] [IF AUS, NZ, UK, GER, (Q600=1,3,4,6)** ADD "(or consultant)"**]**?

1 Yes
2 No
3 (DO NOT READ) Never saw a [**IF SWEDEN (Q600=10, DISPLAY:** "doctor in specialist health care" **IF ELSE, (Q500=1- 9, 11), DISPLAY:** "specialist"**] IF ELSE, (Q500=1- 9, 11),** specialist/consultant**]**
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

A1. The [**IF SWEDEN (Q600=10, DISPLAY:** "doctor in specialist health care" **IF ELSE, (Q500=1- 9, 11), DISPLAY:** "specialist"**]** [**IF AUS, NZ, UK GER, (Q600=1,3,4,6) ADD** "(or consultant)"**]** did <u>not</u> have basic medical information or test results from [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11 & Q1135=1), DISPLAY: "your regular doctor", IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1), DISPLAY: "your GP"] [IF (Q1135=2), DISPLAY: "the place you usually go for medical care"] about the reason for your visit.

A2. After you saw the [**IF SWEDEN (Q600=10, DISPLAY:** "doctor in specialist health care" **IF ELSE, (Q500=1- 9, 11), DISPLAY:** "specialist"**] [IF AUS, NZ, UK, GER, (Q600=1,3,4,6) ADD** "(or consultant)"**]**, your [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,5,6,8,10,11 & Q1135=1), DISPLAY: "regular doctor" IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135=1), DISPLAY: "GP"] [IF (Q1135=2), DISPLAY: "doctor"] did <u>not</u> seem informed and up-to-date about the care you got from the specialist [IF AUS, NZ, UK, GER, (Q600=1,3,4,6) ADD "(or consultant)"]

(NEW)

BASE: FRANCE AND SAW OR NEEDED TO SEE SPECIALIST (Q600=8 AND Q1210=1)

FRA1. When you need care or treatment, how often does your specialist or medical staff you see [INSERT ITEM]?

Would you say it is…?

(INTERVIEWER: READ LIST)

1 Always
2 Often
3 Sometimes
4 Rarely or never
5 (DO NOT READ) Not applicable
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer

[RANDOMIZE]

A1. Know important information about your medical history
A2. Spend enough time with you
A3. Involve you as much as you want to be in decisions about your care and treatment
A4. Explain things in a way that is easy to understand

Q1230 MOVED BEFORE Q1210

SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER

(IHP 2013 Q1305)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1305. Have you needed non-emergency or elective surgery in the past 2 years?

(INTERVIEWER: IF NECESSARY: By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening, such as hip replacement or cataract removal.)

(WEB NOTE: "*Note: By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening, such as hip replacement or cataract removal.*")

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1310 Modified – 1) added interviewer prompt 2) added response option "96")
(PN: derived 'days' variable added to SPSS for all countries)
BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)

Q1310. After you were advised you needed surgery, how many days, weeks or months did you have to wait for the non-emergency or elective surgery?

(INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

(IWEB NOTE: "65*Note: If you had more than one elective surgery in the past two years, please think about most surgery. If you are still waiting, please indicate how long you have waited so far*")

(WEB NOTE: "*Please provide your best estimate.*")

(SELECT ALL THAT APPLY)

1	Days __ [RANGE 1-20, 98 Not sure, 99 Decline to Answer]	**PN- Q1312 in SPSS**
2	Weeks __ [RANGE 1-10, 98 Not sure, 99 Decline to Answer]	**PN- Q1313 in SPSS**
3	Months __ [RANGE 1-11, 98 Not sure, 99 Decline to Answer]	**PN- Q1314 in SPSS**
4	Years __ [RANGE: 1-8, 98 Not sure, 99 Decline to Answer]	**PN- Q1315 in SPSS**
96	(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to set up non-emergency/elective surgery	
97	(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period	
98	(DO NOT READ) Not sure	
99	(DO NOT READ) Decline to answer	
X	(WEB BLANK)	

(EHIS Introduction)
The next set of questions are about time spent in a hospital. Visits to emergency departments and emergency rooms should not be included.

(IHP 2013 Q1320 modified question text; EHIS HC1)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1320. During the past 2 years, have you been in the hospital as an inpatient, that is overnight or longer?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)
BASE: AUSTRALIA WHO HAVE BEEN HOSPITALIZED IN THE PAST 2 YEARS (Q600=1 AND Q99=1 AND Q1320=1)

Q1321. Was your most recent hospitalization in a public hospital?

1 Yes
2 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer

(NEW, modified IHP2007 Q1225)
***BASE*: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1322**:** Thinking about the last time you were in the hospital, were you involved as much as you wanted in decisions about your care and treatment?

(INTERVIEWER, IF YES: "Would you say "yes, definitely" or "yes, to some extent?")

1 Yes, definitely
2 Yes, to some extent
3 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW, HCAHPS Q5)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1323. During this hospital stay, how often did **doctors** treat you with courtesy and respect?

(READ LIST)

1 Never
2 Sometimes
3 Usually
4 Always
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW, HCAHPS Q1)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1324**:** During this hospital stay, how often did **nurses** treat you with courtesy and respect?

(READ LIST)

1 Never
2 Sometimes
3 Usually
4 Always
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1330)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1330. When you left the hospital, did someone discuss with you the purpose of taking each of your medications?

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not taking any medications
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1335)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1335. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable – did not need follow up care
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1340)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1340. When you left the hospital, did you receive written information on what to do when you returned home and what symptoms to watch for?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: FRANCE AND HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q600=8 AND Q1320=1)

FRA2. When you left the hospital, were you provided with your medical file?

1 Yes
2 No
3 (DO NOT READ) I did not request it
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer

(IHP 2013 Q1345)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1320=1 AND Q1135=1,2)

Q1345 After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not see a/my doctor/GP after leaving the hospital
7 Not asked, programming error
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1350)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1350. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,6,7,8,9,11) DISPLAY: "How many times have you used a hospital emergency department for your own medical care in the past 2 years?" IF UK (Q600=4), DISPLAY: "How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?"; IF US, SWE (Q600=5,10), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"]

_____ [RANGE 0-96]
97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than once but doesn't know exact number
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1360)

BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)

Q1360. The last time you went to the hospital [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ, (Q600=1,2,3,6,7,8,9,11), DISPLAY: "emergency department", IF UK (Q600=4), DISPLAY: "Accident and Emergency (A and E) Department", IF US, SWE (Q600=5,10), DISPLAY: "emergency room"] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

1 Yes
2 No
7 Not asked, programming error
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer

X (WEB BLANK)

(IHP 2013 Q1355)

BASE: HAS USED ER IN PAST 2 YEARS (Q1350=1-97)

Q1361. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,6,7,8, 9,11) DISPLAY: "The last time you went to the hospital emergency department, how long did you wait before being treated?"

IF UK (Q600=4), DISPLAY: "The last time you went to the hospital Accident and Emergency Department (A and E), how long did you wait before being treated?"

IF US, SWE (Q600=5,10), DISPLAY: "The last time you went to the hospital emergency room, how long did you wait before being treated?"]

(INTERVIEWER: DO NOT READ LIST)
(INTERVIEWER: PROBE FOR BEST ESTIMATE IF UNSURE.)

(WEB NOTE: "*Please provide your best estimate.*")

01 Less than 30 minutes
02 30 minutes to less than 1 hour
03 1 to less than 2 hours
04 2 to less than 3 hours
05 3 to less than 4 hours
06 4 to less than 5 hours
07 5 to less than 8 hours
08 8 hours or more
09 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never treated/Left without being treated
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1385)

BASE: ALL QUALIFIED CANADA RESPONDENTS (Q99=1 AND Q600=2) AND HAS REG PLACE/DOCTOR AND HAS USED ER IN PAST 2 YEARS AND WAS TREATED (Q1135=1,2 AND Q1350=1-97 AND Q1361=1–8, 98, 99)

Q1385. After your visit in the hospital emergency department did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you had received in the hospital emergency department?

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not see regular doctor after ER
8 (DO NOT READ) Not Sure
9 (DO NOT READ) Decline to Answer
X (WEB BLANK)

SECTION 1400: HEALTH CARE COVERAGE

Now I'd like you ask you about health care coverage.

(IHP 2013 Q1405)
BASE: AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1, 2, 3, 8 AND Q99=1)

Q1405. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

1 Yes, have private insurance
2 No, do not have private insurance
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW IHP 2016)
BASE: AUSTRALIA AND SAW SPECIALIST (Q600=1 AND Q1210=1)

Q1406. Did you pay or use your private health insurance for your most recent specialist consultation?

1 Yes, I had to pay and/or use private health cover
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(New)
BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=8 AND Q1405=1 AND Q99=1)

Q1407. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

1 Through your employer or a family member's employer who generally co-finance the insurance with you
2 You or a family member take it out directly
3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

Q1410 – France-only question - Removed per Partner feedback

(IHP 2013 Q1415 Modified – response option 1updated)

BASE: GERMANY (Q600=6 AND Q99=1)

Q1415. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
2 Social or statutory insurance and also supplementary private insurance
3 Private comprehensive insurance
4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
5 No health insurance or other form of coverage in case of illness
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1420 Modified - interviewer note updated)

BASE: UNITED KINGDOM OR NORWAY (Q600=4, 9 AND Q99=1)

Q1420. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

1 Yes, have private insurance
2 No, do not have private insurance
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1425 Modified – changes made to translation 12.22.15)

BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q1425. In addition to the "basic insurance," are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

1 Yes, have additional insurance package
2 No, do not have additional insurance package
3 No, do not have an insurance package at all
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1427 Modified - question text and amount)

BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q1427. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

1 €0
2 €100
3 €200
4 €300
5 €400
6 €500
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1430)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1430. What type of personal health insurance (compulsory basic insurance) do you have?

(INTERVIEWER: READ LIST.)

1 General health insurance with deductible
2 Bonus insurance
3 HMO insurance
4 Family GP model
5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2015 Q1433)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1433. In addition to your compulsory basic insurance, are you currently covered by an additional health care insurance package that you, your family, an employer or an association pays for?

(INTERVIEWER: ONLY IF NEEDED: "This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs.")

(WEB NOTE: "*Note: This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs.*")

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1435)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1435. What is the amount of your annual excess that you have to pay yourself? (INTERVIEWER: READ LIST.)

1 CHF 300
2 500
3 1000
4 1500
5 2000
6 2500
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1437)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q1437. In the past 3 years, have your medical bills (for basic health insurance) been higher than the amount of your annual excess that you have to pay yourself? (INTERVIEWER: READ LIST.)

1 Not at all
2 One time
3 2 or more times
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(New - Gallup question)

BASE: UNITED STATES (Q600=5)

Q1440. Do you currently have health insurance coverage?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer

Q1446 Deleted 1/21/16

(IHP 2013 Q1450 Modified – base updated)

BASE: US AND INSURED ((Q600=5 AND (Q1440=1) AND Q99=1))

Q1450. In the past year, was there ever a time when you did NOT have any health insurance?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

US-ONLY Q1453 Deleted

(IHP 2013 Q1455 Modified – no longer asked in AUS or US)

BASE: GER, NETH, SWIZ (Q600=6,7,11 AND Q99=1)

Q1455. [IF NETH, SWITZ (Q600=7,11), DISPLAY: "In the past 3 years, how many times have you changed [IF SWITZ (Q600=11), DISPLAY: "basic"] health insurance or health plans?" IF GER (Q600=6), DISPLAY: "In the past 3 years, how many times have you changed sickness funds?"]

(INTERVIEWER: IF RESPONDENT ASKS: "Does this include company/employer changing plans?" SAY YES, PLEASE INCLUDE.)

(WEB NOTE: "*Note: Please include company/employer changing plans.")*

1 Not at all
2 One time
3 2 or more times
4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not been insured during past 3 years
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1460 Modified – new interviewer note)

BASE: SWEDEN (Q600=10 AND Q99=1)

Q1460. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

(INTERVIEWER: Do not include dental insurance, alone.)

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS

(IHP 2013 Q1505 Modified – question text updated for AUS, CAN, UK)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1505. [IF NZ, GER, NETH, FR, SWE (Q600=3, 6, 7, 8, 10), DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?"]

[IF AUS, CAN (Q600=1, 2), DISPLAY: "In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?"]

[IF US (Q600=5), DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?"]

[IF NOR (Q600=9) DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?"

[IF UK (Q600=4) DISPLAY: "In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?"

[IF SWITZ (Q600=11), DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by your compulsory basic insurance and any supplementary insurance?"]

READ TO ALL – This would include what you paid for prescription medicines, medical and dental care, (but does not include premiums).
ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=4 AND Q1420=2,) DO NOT SHOW ",but does not include premiums")

(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

(WEB NOTE: ONLY IF NEEDED: *"Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households."*)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER "999998" IF "NOT SURE"; "999999" IF "DECLINE TO ANSWER".)

---------- (RANGE 0 – 999997)
999998 (DO NOT READ) Not sure
999999 (DO NOT READ) Decline to answer

X (WEB BLANK)

(IHP 2013 Q1510 Modified – question text updated)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)

Q1510. If you can't recall exactly how much [IF AUS, CAN, UK (Q600=1, 2, 4), DISPLAY: "of your own money"] have you and your family spent out-of-pocket for medical treatments or services, please provide your best estimate.

This would include what you paid for prescription medicines, medical and dental care, (IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=4 AND Q1420=2,) DO NOT SHOW ",but does not include premiums" but show to all others (but does not include premiums).

Was it…?

[PN: IF AUS, CAN, US (Q600=1,2,5), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=8,6,7), DISPLAY 6-10,98,99; NZ (Q600=3), DISPLAY 11-15,98,99; NOR (Q600=9), DISPLAY 16-20,98,99; SWE (Q600=10), DISPLAY 21-25,98,99; SWITZ (Q600=11), DISPLAY 26-30,98,99; UK (Q600=4), DISPLAY 31-35,98,99]

(READ LIST)

01 Less than $100
02 $100 to less than $500
03 $500 to less than $1,000
04 $1,000 to less than $2,000
05 $2,000 or more
06 Less than €90
07 €90 to less than €450
08 €450 to less than €900
09 €900 to less than €1,800
10 €1,800 or more
11 Less than $150
12 $150 to less than $750
13 750 to less than $1,500
14 $1,500 to less than $3,000
15 $3,000 or more
16 Less than 825kr
17 825kr to less than 4,175kr
18 4,175kr to less than 8,350kr
19 8,350kr to less than 16,700kr
20 16,700kr or more
21 Less than 650kr
22 650kr to less than 3,250kr
23 3,250kr to less than 6,500kr

24 6,500kr to less than $13,000kr
25 13,000kr or more
26 Less than 100CHF
27 100CHF to less than 500CHF
28 500CHF to less than 1000CHF
29 1000CHF to less than 2000CHF
30 2000CHF or more
31 Less than £70
32 £70 to less than £350
33 £350 to less than £700
34 £700 to less than £1,400
35 £1,400 or more
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1516 Modified – added interviewer note)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
P.N. Please show code '3' only for item A3 only

Q1516. In the past 12 months, were there times when…?

PN ALL NON-SWITZERLAND Q600=1-10: (IF NECESSARY: INTERVIEWER: Do not include dental insurance alone.)

PN ALL NON-SWITZERLAND Q600=1-10: (WEB NOTE): "*NOTE: Please do not include dental insurance alone"***)**

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Does not have insurance/Has not had insurance for the past 12 months
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

A1. You had serious problems paying or were unable to pay your medical bills
A2. You spent a lot of time on paperwork or disputes related to medical bills
A3. Your insurance [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=8), DISPLAY: (NHI or supplemental health insurance)] denied payment for your medical care or did not pay as much as you expected

SECTION 1600: PRESCRIPTION DRUG USE

(IHP 2013 Q1605)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. How many different prescription medications are you taking on a regular or ongoing basis?

(INTERVIEWER: IF RESPONDENT SAYS "aspirin, vitamins, supplements, etc," SAY: "This would only apply if you needed a prescription to obtain that medication.")

(INTERVIEWER: "REGULAR OR ONGOING BASIS" DOES NOT INCLUDE PRESCRIPTIONS RESPONDENT MAY BE TAKING FOR SHORT TERM CONDITIONS SUCH AS ALLERGY, AN EAR INFECTION, STREP, ETC.)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(WEB NOTE: "*Note: 'Regular or ongoing basis' does not include prescriptions you may be taking for short term conditions such as allergy, an ear infection, strep, etc. Only include medications that you needed a prescription to obtain..*")

(WEB NOTE: "*Please provide your best estimate.*")

_____ [RANGE 0-96]
97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one prescription medication but don't know exact number
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1611 MODIFIED - Added nurse in IHP 2016 for all countries but France, items A2 and A3 base changed to France only)

WEB ONLY - [PN: MAKE A GRID]

BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)

Q1611. In the past 12 months, has a doctor, **[ALL COUNTRIES BUT FRANCE Q600=1-7, 9-11:** nurse,**]** or pharmacist…?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

A1. Reviewed with you all the medications you take
A2. [FRANCE ONLY Q600=8] Explained the potential side effects of any medication that was prescribed

A3. [FRANCE ONLY Q600=8] Given you a written list of all your prescribed medications

DELETED Q1655, Q1656, Q1660; Q1657 MOVED TO Q1120/A4

SECTION 1700: MEDICAL ERRORS

(IHP 2013 Q1705)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1705. In the past 2 years, have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1710)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1710 In the past two years, was there a time you thought a medical mistake was made in your treatment or care?

(INTERVIEWER: IF NECESSARY: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional.)

(WEB NOTE: "*Note: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional.*")

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(New)

BASE: SWITZERLAND ONLY AND GIVEN WRONG MEDICATION OR YES TO MEDICAL MISTAKE (Q600=11 AND Q1705=1 OR Q1710=1)

Q1715. Where did this mistake or medical error occur? Was it [INSERT] ?

(IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: "think about the most recent")

(WEB NOTE: "*Note: If you experienced more than one medical error, please think about most recent time*.")

(INTERVIEWER: READ LIST)

1 At your regular place of care
2 In a hospital, emergency department, surgery or with a specialist
3 At an ambulatory and stationary care or treatment
4 Home care
5 Somewhere else
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1740 Modified – base updated)

BASE:CAN, AND SWISS ONLY -GIVEN WRONG MEDICATION/DOSE (Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q600=2, 11 AND Q1710=1)

Q1716. Did the doctor or health professional involved tell you that a medical error had been made in your treatment?

(IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: "think about the most recent")

(IWEB NOTE: "*Note: If you experienced more than one medical error, please think about most recent time*.")

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

Q1717 Deleted 1/21/16

(IHP 2013 Q1720 Modified – two new interviewer notes)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1720. Have you had any blood tests, x-rays, or any other medical tests in the past 2 years?

(INTERVIEWER: Do not include dental x-rays alone.)

(WEB NOTE): "*NOTE: Please do not include dental x-rays alone."***]**

(IF NECESSARY: Other medical tests include MRI's, CAT scans, etc.)

(WEB NOTE): "*NOTE: For example other medical tests include MRI's, CAT scans, etc."***]**

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1731 Modified – response option "7" added)
WEB ONLY - [PN: MAKE A GRID]
BASE: HAS HAD MEDICAL TESTS IN PAST 2 YEARS (Q1720=1)

Q1731. In the past 2 years, have you…?

1 Yes
2 No
7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

[ROTATE]
A1. Experienced delays in being notified about abnormal test results
A2. Been given incorrect results for a diagnostic or lab test

SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE

Q905 MOVED TO BEFORE Q1900

Q1805 MOVED TO BEFORE Q1110 1/21/16

Q1808 MOVED TO AFTER Q1820 1/21/16

(IHP 2013 Q1811 Modified – 1) item A1 "Joint pain or" added, 2) item A2 updated, 3) item A8 deleted, 4) item A9 is NEW in 2016)
WEB ONLY - [PN: MAKE A GRID]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1811. Have you ever been told by a doctor that you [ITEMS A1 to A7 display "have" ITEM A9 display "had" [INSERT ITEM]]?

(INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

(WEB NOTE: "*Note: Include borderline conditions.*")

1 Yes, have been told
2 No, have not been told
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

[RANDOMIZE]
A1. Joint pain or arthritis
A2. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD (chronic obstructive pulmonary disease)
A3. Cancer
A4. Depression, anxiety or other mental health problems
A5. Diabetes
A6. Heart disease, including heart attack
A7. Hypertension or high blood pressure
A9. A stroke

(IHP 2013 Q1145 MODIFIED – IHP 2013 used to read "Aside from a doctor")

BASE: HAS ANY CHRONIC CONDITION AND HAS REG PLACE/DOCTOR AND (Q1135=1,2 AND ANY Q1811A1-Q1811A9=1)

Q1815. Aside from your [IF GER, FR, SWE, SWITZ (Q600=6,8,10,11 & Q1135= 1), DISPLAY: regular doctor, IF CAN,US (Q600=2,5) DISPLAY regular doctor, IF AUS, NZ, UK, NETH, NOR (Q600=1,3,4,7,9 & Q1135= 1), DISPLAY: GP], is there a nurse or other clinical staff who is **regularly** involved with your health care – for example, who discusses test results, treatment plans or advises you on your health?

1 Yes
2 No
8 (DO NOT READ) Not Sure
9 (DO NOT READ) Decline to Answer
X (WEB BLANK)

(IHP 2014 Q1420 Modified – item A2 is NEW, item A5 is NEW and for Sweden only)

WEB ONLY - [PN: MAKE A GRID]

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1811 A1-A9 =1 FOR ANY AND Q99=1)

Q1817. During the past year, when you received care, has any health care professional you see for your
[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1811 ACCORDING TO THE FOLLOWING HIERARCHY:
"diabetes"; if (Q1811A5 =1);
"hypertension or high blood pressure" if (Q1811A7 = 1);
"heart disease" if (Q1811A6=1);
"asthma or chronic lung problems" if (Q1811A2=1);
"depression, anxiety, or another mental health problem" if (Q1811A4=1);
"cancer" if (Q1811A3=1)
"Joint pain or arthritis" if (Q1811A1=1)];
"stroke" if (Q1811A9=1)]…
(INSERT ITEM) ?

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

A1. Discussed with you your main goals or priorities in caring for this condition
A2. Discussed with you your treatment options, including possible side effects
A4. Given you a written plan to help you manage your own care
A5. (SWEDEN ONLY Q500=8) Informed you about the next step in your care and treatment

(IHP 2013 Q1819 Modified – 1) base updated, 2) added explanation for what is meant by control and manage health problems)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1) HAS ASTHMA, DIABETES, HEART DISEASE, OR HYPERTENSION (Q1811 'A5' OR 'A6' OR 'A7' OR 'A2' 1)

Q1819. How confident are you that you can control and manage your health problems? (INTERVIEWER: READ LIST)

By control and manage your health problems, we mean knowing what to do to control symptoms, prevent flare-ups, or monitor your condition.

1 Very confident
2 Confident
3 Not very confident
4 Not at all confident
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1) HAS ASTHMA, DIABETES, HEART DISEASE, OR HYPERTENSION (Q1811 'A5' OR 'A6' OR 'A7' OR 'A2' = 1)

Q1820. In general, do you feel that you have had as much support from health professionals as you need to help you manage your health problems?

(INTERVIEWER, IF YES: "Would you say "yes, definitely" or "yes, to some extent?")

1 Yes, definitely
2 Yes, to some extent
3 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1808)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1821. Does your health keep you from working full-time or limit your ability to do housework or other daily activities?

1 Yes
2 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH AND SOCIAL CONTEXT

Q1826 MOVED AFTER Q1865 AND RENUMBERED 1/21/16

Q1866 TO Q1868 MOVED TO AFTER Q1821 AND RENUMBERED TO MATCH IHP 2013 1/21/16

(IHP 2014 Q1483; IHP 2013 Q1825 Modified – question text and response options)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1825. Do you smoke cigarettes or use tobacco?

1 Yes
2 No
D (DO NOT READ) Not sure
R (DO NOT READ) Decline to answer

(IHP 2013 Q1856 Modified – 1) item A3 base updated, 2) item A5 is NEW 'but was present in IHP 2014')
WEB ONLY - [PN: MAKE A GRID]
(PHONE ONLY PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)
BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2) ASK ITEM 'A3' ONLY OF SMOKERS (Q1825=1)

Q1856. During the past 2 years have you and your doctor or other clinical staff at the place you usually go to for care talked about…?

1 Yes
2 No
7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen a doctor in past 2 years
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

[RANDOMIZE ORDER THAT QUESTIONS ARE ASKED]

A1. A healthy diet and healthy eating
A2. Exercise or physical activity
A3. The health risks of smoking and ways to quit
A4. Alcohol use
A5. Things in your life that worry you or cause stress

(IHP 2014 SWED10)

BASE: ALL SWEDEN RESPONDENTS (Q600=10) ANSWERING YES TO (Q1856_A1=1 'Diet' OR Q1856_A2=1 'Exercise' OR Q1856_A5=1'Stress').

Q1857. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1856A1, A2, OR A5=1---- IF Q1856A1=1, DISPLAY: "diet", **IF Q1856A2=1, DISPLAY:** "exercise", **IF Q1856A5=1, DISPLAY:** stress"]?

[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1856, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "…regarding diet **or** stress?"]

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1860)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1860. In the past two years, have you experienced emotional distress such as anxiety or great sadness which you found difficult to cope with by yourself?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q1865 Modified – 1) question text updated, 2) response option "3" added "or could not afford to see a professional" ", 4) response option "4" added for FRANCE only "No professional available near home or work"))

BASE: HAD EMOTIONAL DISTRESS (Q1860=1)

Q1865. When you felt this way, were you able to get help from a professional when you needed it?

(INTERVIEWER NOTE: IF NO, ASK IF THIS WAS BECAUSE THEY DID NOT WANT TO SEE A PROFESSIONAL OR BECAUSE THEY COULD NOT GET HELP)

1 Yes
2 No, did not want to see a professional
3 No, could not get help or could not afford to see a professional
4 [FRANCE ONLY (Q600=8)] (DO NOT READ) No professional available near home or work

8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(New – Item A1 BRFSS, Module 15, item A2 HUD Customer Satisfaction Survey, item A3 BRFSS, Module 15)

WEB ONLY - [PN: MAKE A GRID]

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1866. Now, I'm going to ask you about several factors that can affect a person's health. How often in the past 12 months would you say you were worried or stressed about [INSERT], would you say?

1 Always
2 Usually
3 Sometimes
4 Rarely
5 Never
7 (DO NOT READ) Not applicable
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

[RANDOMIZE]

A1. Having enough money to buy nutritious meals
A2. Crime or drugs in your neighborhood
A3. Having enough money to pay your rent or mortgage

DELETED SECTION 1900: PREVENTIVE CARE SECTION
Deleted Q1920, Q1925, Q1930, Q1935, Q1938, Q1939, Q1940, Q1945

1900: OVERALL SYSTEM VIEWS AND OPINIONS

READ TO ALL: Now thinking more broadly about health care in [INSERT country].

(NEW)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1900. How would you rate the **overall** quality of medical care in INSERT [country]

1 Excellent
2 Very good
3 Good
4 Fair
5 Poor
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q905 Modified – question text modified to pipe in country name)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1905. Which of the following statements comes closest to expressing your overall view of the **health care system** in [INSERT country]? (INTERVIEWER: READ LIST)

1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.
2 There are some good things in our health care system, but fundamental changes are needed to make it work better.
3 Our health care system has so much wrong with it that we need to completely rebuild it.
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

SECTION 2000: DEMOGRAPHICS

READ ALL: We just have a few final questions

(IHP 2013 Q2005)
BASE: ASKED OF CELL PHONE SAMPLE (Q99=1 AND Q650=2 AND Q600=1-10)]
ADDTIONALLY, IN SWTIZERLAND, ASKED OF ALL RESPNDENTS (Q99=1 AND Q600=11)

Q2005. Including you, how many adults, 18 or older, live in your household [IF NZ (Q600=3) ADD: , "including boarders"]?

_____ (1-5)
6 6 or more adults
98 (DO NOT READ) Don't Know
99 (DO NOT READ) Refused
X (WEB BLANK)

Q2010 DELETED 1/21/16

(IHP 2014 Q2015)
BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Postgraduate Degree Level
02 Graduate Diploma and Graduate Certificate Level
03 Bachelor Degree Level
04 Advanced Diploma and Diploma Level
05 Certificate Level
06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
07 Junior Secondary Education (e.g., Year 10)
08 Primary Education
09 Pre-primary Education
10 Other Education
11 No Education
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2020 Modified – response options updated)
("en collège communautaire, collège technique ou professionnel" replaced with "collégiales, techniques ou professionnelles" in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Less than high school graduation
02 High school graduate or equivalent
03 Some community college, technical, trade, or vocational college
04 College or university degree, or higher
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2025)

BASE: NEW ZEALAND (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Intermediate education or lower (13yrs and under)
02 NCEA Level 1 - Year 11 (formally known as 5th form school certificate)
03 NCEA Level 2 - Year 12 (formally known as 6th form, higher school certificate)
04 NCEA Level 3 - Year 13 (formally known as university entrance, bursary level)
05 Attended university or technical college, but did not graduate
06 Technical/trade or other tertiary qualification
07 University degree or higher
08 (DO NOT READ) Other
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2030)

BASE: UK (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 No formal education
02 Primary education
03 Secondary education
04 Some post-secondary education or university, but no university degree
05 University degree or higher
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2035)

BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Less than high school graduate
02 High school graduate or equivalent (e.g., GED)
03 Completed some college, but no degree
04 Completed technical or community college (e.g., associates degree)
05 College or university degree or higher
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2040)

BASE: GERMANY (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
03 Fachhochschulreife (i.e., high school)
04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
96 Other degree
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2045)

BASE: NETHERLANDS (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Primary school or no formal education
02 Lower vocational or technical training
03 General secondary school - lower levels
04 Vocational secondary school - lower levels
05 General secondary school - higher levels
06 Vocational or technical college or university bachelor degree
07 University masters degree or higher
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2050)

BASE: FRANCE (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Primary School
02 Secondary School with Brevet Diploma
03 Secondary, technical or vocational school with Baccalaureate or any equivalent
04 Some university without degree
05 Higher education (University or *Grandes Ecoles*) with Diploma
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2055)

BASE: NORWAY (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Primary school
02 High school or vocational school
03 University or college (1 to including 4 years)
04 University or college or more (more than 4 years, including research training)
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

Q2059. Where were you born?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

1 Sweden
2 Nordic countries (excluding Sweden)
3 Europe (excluding the Nordic countries)
4 Outside of Europe
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2060; IHP 2010 Q2080 – Modified from IHP 2013 and IHP 2010 at code 2 to read "Grundskola eller motsvarande" or "Compulsory school or equivalent". Additionally, two interviewer notes to guide interviewers on how to code Realskola and 2 year Gymanisum mentions were incorporated.)

BASE: SWEDEN (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

01 No formal education
02 Compulsory school or equivalent
03 Upper secondary school (senior) high school
04 Post secondary school education, but no university degree
05 University degree
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2065)

BASE: SWITZERLAND (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. What is the highest level of education you have completed to date?
(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Pre-primary education
02 Primary education
03 Lower secondary education
04 (Upper) secondary education
05 Post-secondary non tertiary education
06 First stage of tertiary education (not leading directly to an advanced research qualification)
07 Second stage of tertiary education (leading to an advanced research qualification)
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2070 Modified – pipe amounts for CAN, GER, NETH, and SWITZ updated)
(In IHP 2016 for Netherlands added "(uw brutoinkomen)"*" to the translated version per partner feedback)*
(IHP 2016 – "netto" was removed from the question text per partner feedback in Norway on 4/20/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2070. The average household income of families in this country is around **[ENTER AMOUNT FROM PN BELOW]** a [IF ALL EXCEPT SWITZ (Q600 =1-10), DISPLAY: "year' IF SWITZ (Q600=11), DISPLAY: "month (13th month payments and any other income included)"].

INTERVIEWER NOTE: IF ASKED: "I mean, pre-tax income before any other deductions"

By comparison, is your household income…?
(INTERVIEWER: READ LIST)

WEB NOTE: "*Note: This means, pre-tax income before any other deductions*"

[PN: IF AUS (Q600=1) ENTER "$69,000"; IF CAN (Q600=2) ENTER "$60,500"; IF NZ Q600=3) ENTER "$66,000"; IF UK (Q600=4) ENTER "£28,000"; IF US (Q600=5) ENTER "$50,000"; IF GER (Q600=6) ENTER "49,000 Euros"; NETH (Q600=7) ENTER "30,000 Euros"; IF FRANCE (Q600=8), ENTER "41,000 Euros"; IF NOR (Q600=9), ENTER "670,000 NOK"; IF SWE (Q600=10), ENTER "340,000 SEK"; IF SWITZ, (Q600=11), ENTER "CHF8500"].

1 Much above average
2 Somewhat above average
3 Average
4 Somewhat below average
5 Much below average
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2075)

BASE: Q2070=1-5)

Q2075. Now, just stop me when I get to the right category. Was your household income…?

(IF NECESSARY: Your best guess is fine)

(READ LIST)

[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER "MUCH/SOMEWHAT BELOW AVERAGE" TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER "AVERAGE" SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER "MUCH/SOMEWHAT ABOVE AVERAGE" SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR
IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR
IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR
IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR
IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR
IF NZ (Q600=3) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR
IF NZ (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR
IF UK (Q600=4) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR
IF UK (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR
IF US (Q600=5) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR
IF US (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR
IF GER (Q600=6) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR
IF GER (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR
IF NETH (Q600=7) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR
IF NETH (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR
IF FRANCE (Q600=8) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR
IF FRANCE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR
IF NOR (Q600=9) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR
IF NOR (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR
IF SWE (Q600=10) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR
IF SWE (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR**]**

IF SWIT (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR
IF SWIT (Q600=11) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR
IF SWIT (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR**]**

01 Less than $35,000
02 $35,000 to less than $62,000
03 $62,000 to less than $76,000
04 $76,000 to less than $105,000
05 $105,000 to less than $140,000
06 $140,000 or more

07 Less than $35,000
08 $35,000 to less than $63,000
09 $63,000 to less than $77,000
10 $77,000 to less than $105,000
11 $105,000 to less than $140,000
12 $140,000 or more

13 Less than $33,000
14 $33,000 to less than $66,000
15 $66,000 to less than $99,000
16 $99,000 to less than $132,000
17 $132,000 or more

18 Less than £14,000
19 £14,000 to less than £25,000
20 £25,000 to less than £31,000
21 £31,000 to less than £42,000
22 £42,000 to less than £56,000
23 £56,000 or more

24 Less than $25,000
25 $25,000 to less than $50,000
26 $50,000 to less than $70,000
27 $70,000 to less than $100,000
28 $100,000 or more

29 Less than €23,000
30 €23,000 to less than €41,000
31 €41,000 to less than €50,000
32 €50,000 to less than €68,000
33 €68,000 to less than €90,000
34 €90,000 or more

35 Less than €17,000
36 €17,000 to less than €31,000
37 €31,000 to less than €37,000
38 €37,000 to less than €51,000
39 €51,000 to less than €68,000
40 €68,000 or more

41 Less than €21,000
42 €21,000 to less than €37,000
43 €37,000 to less than €45,000
44 €45,000 to less than €62,000
45 €62,000 to less than €82,000
46 €82,000 or more

47 Less than 340,000 NOK
48 340,000 NOK to less than 600,000 NOK
49 600,000 NOK to less than 740,000 NOK
50 740,000 NOK to less than 1,000,000 NOK
51 1,000,000 NOK to less than 1,300,000 NOK
52 1,300,000 NOK or more

53 Less than 170,000 SEK
54 170,000 SEK to less than 300,000 SEK
55 300,000 SEK to less than 370,000 SEK
56 370,000 SEK to less than 510,000 SEK
57 510,000 SEK to less than 680,000 SEK
58 680,000 SEK or more

59 Less than CHF 4'000
60 CHF 4'000 to less than CHF 7'500
61 CHF 7'500 to less than CHF 9'500
62 CHF 9'500 to less than CHF 12'500
63 CHF 12'500 to less than CHF 17'000
64 CHF 17'000 or more

98 (DO NOT READ) Don't know
99 (DO NOT READ) Refused
X (WEB BLANK)

(IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2059)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-9,11)
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059)

Q2080. We are nearly finished. The next series of questions is for classification purposes only.

Were you born in [IF UK, US, NETH (Q600=4,5,7), DISPLAY: "the"][INSERT COUNTRY FROM Q600] or somewhere else?

[IF GER (Q600=6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

1 Yes, born in this country
2 No, not born in this country
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

[RANGE: 00-100]
98 (DO NOT READ) Don't Know
99 (DO NOT READ) Refused
X (WEB BLANK)

Deleted Q2085-CAN ONLY QUESTION

(IHP 2013 Q2090 ~~Modified – different base (Q2090 asked to German respondents in IHP 2013~~)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

1 Yes, both parents were born in Canada
2 No, both parents were born in some other country
3 One parent was born in Canada and the other was born in some other country
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2100)

BASE: GERMANY (Q600=6 AND Q99=1)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

[IF GER (Q600=6), DISPLAY: "(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

1 Yes, both parents were born in Germany
2 No, both parents were born in some other country
3 One parent was born in Germany and the other was born in some other country
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2105)

BASE: FRANCE (Q600=8 AND Q99=1)

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

1 Yes, both parents were born in France
2 No, both parents were born in some other country
3 One parent was born in France and the other was born in some other country
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2110)

BASE: NETHERLANDS (Q600=7 AND Q99=1)

Q2110. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

01 Autochthonic Dutch
02 Moroccan
03 Turkish
04 Surinamese
05 Netherlands Antilles and Aruba
06 Other ethnic group
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2115)

BASE: SWITZERLAND (Q600=11 AND Q99=1)

Q2115. Were your parents born in Switzerland or somewhere else?

(INTERVIEWER: READ LIST)

1 Yes, both parents were born in the Switzerland
2 No, both parents were born in some other country
3 One parent was born in the Switzerland and the other was born in some other country
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2120)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2123)

BASE: NEW ZEALAND (Q600=3 AND Q99=1)

Q2123. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

01 NZ European
02 Maori
03 Samoan
04 Cook Island Maori
05 Tongan
06 Niuean
07 Chinese
08 Indian
96 Other (such as Dutch, Japanese, Tokelauan)
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2014 Q2128 MODIFIED - to read Torres rather than Torrest)

BASE: AUSTRALIA (Q600=1 AND Q99=1)

Q2124. Are you of Aboriginal origin, Torres Strait Islander origin, or both?
(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

1 Yes, Aboriginal
2 Yes, Torres Strait Islander
3 Yes, both Aboriginal and Torres Strait Islander
4 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2125)

BASE: UNITED KINGDOM (Q600=4 AND Q99=1)

Q2125. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

1 White
2 Asian or Asian British
3 Black or Black British
4 Chinese
5 Mixed Ethnic group, or
6 Other
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

Deleted Q2127- CANADA ONLY QUESTION

(IHP 2013 Q2130)

BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

1 Yes
2 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2135)

BASE: US (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2135. Do you consider yourself…?

(INTERVIEWER: READ LIST)

1 White
2 Black or African American
3 Asian or Pacific Islander
4 Native American or Alaskan native
5 Or some other race or multiple races
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

Q2150 – DELETED FOR SWEDEN ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE A VERSION OF THIS

(IHP 2013 Q2150)

BASE: UK OR NORWAY OR GERMANY (Q600=4, 6, 9 AND Q99=1)

Q2150. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

1 City/large town
2 Suburbs of a city/large town
3 Small town
4 Village or rural location
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2155)

BASE: GERMANY (Q600=6 AND Q99=1)

Q2155. Do you speak a language other than German at home?

1 Yes
2 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 Q2160)

BASE: FRANCE (Q600=8 AND Q99=1)

Q2160. Do you speak a language other than French at home?

1 Yes
2 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED1. To what extent would you say it is important to be able to communicate electronically with the health care, (e.g. ask questions related to your health over email)?

(INTERVIEWER: READ LIST.)

1 Completely agree
2 Agree to some extent
3 Neither agree nor disagree
4 Disagree to some extent
5 Completely disagree
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED2. Are you aware that as a patient you have the right to limit who can access your medical records for your own care and treatment?

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND QSWED2=1 AND Q99=1)

QSWED3. And have you ever used this right?

(IF NECESSARY: That is your right to limit who can and cannot access you medical records for your own care and treatment.)

1 Yes
2 No
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED4. Provided that you don't make an active choice on how your medical records are handled, which of the following statements comes closest to expressing your overall view of how you prefer that information from your medical records are handled?

1 When I see a new doctor I want him/her to have access to my previous medical records.
2 When I see a new doctor I **do not** want him/her to have access to my previous medical records.
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED5. Information from your medical records can be of interest in other contexts than for your care and treatment, such as for research. What is your stand on making information about you available for such purposes?

1 Predominantly positive
2 Predominantly negative
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED6. In the last twelve months, how many times have you visited a doctor's group, health center or clinic within primary care?

[PN: ALLOW RESPONDENT TO ENTER 0-96]
97 Not applicable
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN [Q600=10 AND (QSWED6=98 or QSWED6=99) AND Q99=1]

QSWED6a. Would you say (READ LIST)?

(IF NECESSARY: In the last twelve months, about how many times have you visited a doctor's group, health center or clinic within primary care?)

1 One to two times
2 Three to four times
3 Five to six times
4 Seven to eight times
5 Nine to ten times
6 More than ten times
7 Or never
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED7. Again, if you think about the health care you have received in the last twelve months, about how many times have you visited a specialist health-care facility such as a hospital? Please do not include the hospital emergency room.

[PN: ALLOW RESPONDENT TO ENTER 0-96]
97 Not applicable
98 (DO NOT READ) Not sure
99 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWEDEN [Q600=10 AND (QSWED7=98 or QSWED7=99) AND Q99=1]

QSWED7a. Would you say (READ LIST)?

(IF NECESSARY: In the past twelve months, about how many times have you visited a specialist health-care facility such as a hospital, not including the hospital emergency room?)

1 One to two times
2 Three to four times
3 Five to six times
4 Seven to eight times
5 Nine to ten times
6 More than ten times
7 Or never
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline

(NEW)

BASE: SWITZERLAND (Q600=11 AND Q99=1) AND SAID YES TO SKIPPING CARE BECAUSE OF COST (Q1120_A1=1)

QSWI1a. Earlier you said that you had a medical problem during the last 12 months but did not visit a doctor because of the cost.

Has this medical problem become worse, stayed the same, or has it gotten better?

(IF NECESSARY: IF RESPONDENT HAS NOT GONE TO THE DOCTOR MORE THAN ONCE, PLEASE SAY: "think about the most recent medical problem you did not seek treatment for")

(IWEB NOTE: "*Note: If you experienced more than one medical problem that you did not seek treatment for, please think about most recent time.*")

1 Become worse
2 Stayed the same
3 Gotten better
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: SWITZERLAND (Q600=11 AND Q99=1) and medical problem has gotten worse or stayed the same or gotten better (QSW1a=1,2,3)

QSWI1b. You said that this problem [IF QSWI1a=1 INSERT: "got worse"; IF QSWI1a=2 INSERT: "stayed the same"; IF QSWI1a=3 INSERT "got better"], did you or are you planning to see a doctor about this problem?

[INTERVIEWER NOTE: If no, ask whether respondent plans to see doctor or not]

1 Yes, I have seen a doctor about this problem (and may see the doctor again in the future)
2 Yes, I plan to see a doctor about this problem in the future
3 No, I have not seen a doctor and do not have any plans to see a doctor
4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I still cannot afford to see the doctor about this problem
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(NEW)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=11 AND Q99=1)

QSWI2. Thinking about all of the medical care that you received in the past 12 months, do you think you have received...

1 Too little care
2 About the right amount of care
3 Too much care
7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need any care
8 (DO NOT READ) Not sure
9 (DO NOT READ) Decline to answer
X (WEB BLANK)

(IHP 2013 LL1 – Adapted for web respondents in Switzerland in IHP 2016)

BASE: NON-SWITZERLAND AND LANDLINE SAMPLE (Q650=1 AND Q600=1-10/ Q500=1-8,10-11) OR SWITZERLAND ASK ALL (Q600=11/Q500=9)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,3,4); USE "cell" for all others (Q600=2,5-11)

LL1. Now thinking about your telephone use…Does anyone in your household, including yourself, have a working (cell/mobile) phone?

1 Yes (SHOW IF PHONE: ,respondent or someone in household has (cell/mobile) phone)
2 No
8 (DO NOT READ) Don't know
9 (DO NOT READ) Refused
X (WEB BLANK)

(New)

BASE: NON-SWITZERLAND AND CELLPHONE SAMPLE OR HH HAS A CELLPHONE (Q650=2 OR LL1=1 AND Q600=1-10/ Q500=1-8,10-11) OR SWITZERLAND AND HAS A CELLPHONE (Q600=11/Q500=9 AND QLL1=1)

(PN - Allow for ZERO)

C3. How many different cell phone numbers do you personally answer calls on?

_____ (ENTER # CELL PHONE NUMBERS)
99 (DO NOT READ) Don't know/No answer
X (WEB BLANK)

(IHP 2013 CP1 – Adapted for web respondents in Switzerland in IHP 2016)

BASE: NON-SWITZERLAND AND CELL SAMPLE (Q.650=2 AND Q600=1-10/ Q500=1-8,10-11) OR SWITZERLAND ASK ALL (Q600=11/Q500=9)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,3,4); USE "cell" for all others (Q600=2,5-11)

CP1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

1 Yes (SHOW IF PHONE: , has a home telephone)
2 No (SHOW IF PHONE: , no home telephone)
8 (DO NOT READ) Don't know
9 (DO NOT READ) Refused
X (WEB BLANK)

(New)

BASE: NON-SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=1-10/ Q500=1-8,10-11 AND (Q650=1 OR CP1=1))

C3a. How many telephone numbers does your household have that I could have reached you on? Not extensions, but different telephone numbers, not counting (cell/mobile) phones?

_____ (ENTER # LANDLINE PHONE NUMBERS)
99 (DO NOT READ) Don't know/No answer
X (WEB BLANK)

(New)

BASE: SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=11/Q500=9 AND Q650=1 OR CP1=1)

C3b. (SHOW IF PHONE: How many different landline telephone numbers does your household have that I could have reached you on?)
(If Necessary: Not extensions, but different telephone numbers, not counting (cell/mobile) phones?)

(SHOW IF WEB: How many different landline telephone numbers does your household have that you could be reached on?)

(SHOW IF WEB: *Not extensions, but different telephone numbers, not counting (cell/mobile) phones?*)

_____ (ENTER # LANDLINE PHONE NUMBERS)
99 (DO NOT READ) Don't know/No answer
X (WEB BLANK)

(IHP 2013 D-Z1)

BASE: ALL QUALIFIED RESPONDENTS –UNITED STATES ONLY (Q99=1 AND Q600 = 5)

D-Z1. What is your zip code/postal code?

_____
99999 (DO NOT READ) Refused
X (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

1 Yes (CONTINUE)
2 No (RE-ASK D-Z1)

(IHP 2013 D-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600 = 11)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. What is your postal code?

_____

9999 (DO NOT READ) Refused

X (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

1 Yes (CONTINUE)

2 No (RE-ASK D-Z4)

QD-ZSW – DELETED ON 04/14/16 AS LINK CONFIRMED THEY DO NOT NEED THIS VARIABLE

(IHP 2013 D-ZSWU)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 11 AND D-Z4=9999 AND Q650=2)

D-ZSWU. Would you say your living area is … ?
(READ LIST)

1 predominantly an urban region
2 both urban and rural (intermediate)
3 predominantly a rural region
8 (DO NOT READ) Don't know
9 (DO NOT READ) Refused
X (WEB BLANK)

(IHP 2013 D-ZF)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=8)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

_____

99999 (V) Refused

X (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

1 Yes (CONTINUE)

2 No (RE-ASK D-ZF)

D-ZFA –TOWN RESPONDENTS LIVE IN VARIABLE/NEW IN IHP 2016 – REMOVED ON 03/03/16

(NEW)

BASE: ALL QUALIFIED FRENCH RESPONDENTS WHO PROVIDED INVALID POSTAL CODE OR REFUSED TO PROVIDE A POSTAL CODE [Q600=8 and (QD-ZF='starting with 96, 98, and 99' or QD-ZF=99999)]

D-ZFR. Which region do you live in?

(INTERVIEWER READ LIST)

1 Alsace, Champagne-Ardenne, Lorraine
2 Aquitaine Limousin Poitou-Charentes
3 Auvergne-Rhône-Alpes
4 Bourgogne, Franche-Comté
5 Bretagne
6 Centre, Val de Loire
7 Corse
8 Île-de-France
9 Languedoc-Roussillon, Midi-Pyrénées
10 Nord-Pas-de-Calais, Picardie
11 Normandie
12 Pays de la Loire
13 Provence-Alpes, Côte-d'Azur
99 (DO NOT READ) Refused
X (WEB BLANK)

(IHP 2013 D-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 5 AND Q650=2 AND D-Z1=99)

D-Z1a. What state do you live in?

01 Alabama
02 Alaska
03 Arizona
04 Arkansas
05 California
06 Colorado
07 Connecticut
08 Delaware
09 District of Columbia
10 Florida
11 Georgia
12 Hawaii
13 Idaho
14 Illinois
15 Indiana
16 Iowa
17 Kansas
18 Kentucky
19 Louisiana
20 Maine
21 Maryland
22 Massachusetts
23 Michigan
24 Minnesota
25 Mississippi
26 Missouri
27 Montana
28 Nebraska
29 Nevada
30 New Hampshire
31 New Jersey
32 New Mexico
33 New York
34 North Carolina
35 North Dakota
36 Ohio
37 Oklahoma
38 Oregon
39 Pennsylvania
40 Rhode Island
41 South Carolina

42 South Dakota
43 Tennessee
44 Texas
45 Utah
46 Vermont
47 Virginia
48 Washington
49 West Virginia
50 Wisconsin
51 Wyoming
99 (DO NOT READ) Refused
X (WEB BLANK)

(IHP 2013 QDZ-NETH)

BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=7 and Q650=2)

QDZ-NETH. What province do you live in ?

98 Drenthe
99 Flevoland
100 Friesland
101 Gelderland
102 Groningen
103 Limburg
104 Noord-Brabant
105 Noord-Holland
106 Overijssel
107 Utrecht
108 Zeeland
109 Zuid-Holland
997 (V) Other
999 (V) Refused
X (WEB BLANK)

(IHP 2013 QDZ-NOR)

BASE: CELL PHONE RESPONDENTS – NORWAY ONLY (Q600=9 and Q650=2)

QDZ-NOR. What COUNTY do you live in ?

79	Østfold
80	Akershus
81	Oslo
82	Hedmark
83	Oppland
84	Buskerud
85	Vestfold
86	Telemark
87	Aust-Agder
88	Vest-Agder
89	Rogaland
90	Hordaland
91	Sogn og Fjordane
92	Møre og Romsdal
93	Sør-Trøndelag
94	Nord-Trøndelag
95	Nordland
96	Troms
97	Finnmark
98	(V) Other
99	(V) Refused
X	(WEB BLANK)

(IHP 2013 D-UK)

BASE: UK (Q600=4 AND Q99=1)

D-UK. In which region are you living ?
(READ LIST IF NECESSARY)

26 North East
27 Yorks & Humber
28 East Midlands
29 Eastern
30 London
31 South East
32 South West
33 West Midlands
34 North West
35 Wales
36 Scotland
37 Northern Ireland
98 (DO NOT READ) Don't know
99 (DO NOT READ) Refused
X (WEB BLANK)

(IHP 2013 D-NZ)

BASE: NZ (Q600=3 and Q99=1)

D-NZ. In which region are you living ?
(READ LIST IF NECESSARY)

01 Northland
02 Auckland
03 Waikato
04 Bay of Plenty
05 Gisborne
06 Hawke's Bay
07 Taranaki
08 Manawatu-Wanganui
09 Wellington
10 Tasman
11 Nelson
12 Marlborough
13 West Coast
14 Canterbury
15 Otago
16 Southland
98 (DO NOT READ) Don't know
99 (DO NOT READ) Refused
X (WEB BLANK)

(IHP 2013 D-NZU)

BASE: NZ (Q600=3 and Q99=1)

D-NZU. Would you say your living area is … ?
(READ LIST)

1 A city
2 Or a regional or rural area
98 (DO NOT READ) Don't know
99 (DO NOT READ) Refused
X (WEB BLANK)

(IHP 2013 QDZ-GER Modified – removed code "997 – Other")

BASE:GERMANY ONLY (Q600=6)

QDZ-GER. What region do you live in ?

42 Schleswig-Holstein
43 Hamburg
44 Bremen
45 Niedersachsen
46 Nordrhein-Westfalen
47 Rheinland-Pfalz
48 Saarland
49 Hessen
50 Baden-Württemberg
51 Bayern
52 Berlin
53 Mecklenburg- Vorpommern
54 Brandenburg
55 Sachsen-Anhalt
56 Thüringen
57 Sachsen
990 (V) Refused
X (WEB BLANK)

QDZ-SWED – DELETED ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE THIS

(IHP 2013 INT1)
FOR INTERVIEWER (PN – ASKED IF US CELL PHONE SAMPLE ONLY (Q600=5 and Q650=2)):

INT1. DO NOT READ. Did respondent request money for using their cell phone minutes?

1 Yes, requested money
2 No, did not request money – GO TO END OF INTERVIEW Q2165

(ASK CELL PHONE RESPONDENTS WHO REQUESTED FOR MONEY (INT1=1)):
We'd like to send you $5 for your time. Can I please have your full name and a mailing address where we can send the check?

INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the $5 to them personally.

1 [ENTER FULL NAME] – INTERVIEWER: PLEASE VERIFY SPELLING
2 [ENTER MAILING ADDRESS]
3 [City]
4 [State]
5 CONFIRM ZIP from above
9 (VOL.) Respondent does not want the money
X (WEB BLANK)

(IHP 2013 Q2165)
BASE: ALL RESPONDENTS

Q2165. Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.