| Annual Year-End Membership, In Million of Members |                  |        |       |       |        |       |  |
|---|------------------|--------|-------|-------|--------|-------|--|
|   | UnitedHealthcare | Anthem | Aetna | CIGNA | Humana | Total |  |
| 2016  | 40.1             | 39.9   | 22.4  | 13.7  | 9.0    | 125.2 |  |
| 2015  | 38.3             | 38.6   | 22.9  | 13.6  | 9.5    | 122.8 |  |
| 2014  | 36.8             | 37.5   | 23.1  | 13.2  | 9.7    | 120.3 |  |
| 2013  | 37.2             | 35.7   | 21.8  | 13.0  | 8.7    | 116.3 |  |
| 2012  | 33.3             | 36.1   | 18.0  | 12.8  | 8.4    | 108.6 |  |
| 2011  | 31.6             | 34.3   | 18.3  | 11.5  | 8.6    | 104.3 |  |
| 2010  | 30.2             | 33.3   | 18.5  | 11.3  | 8.5    | 101.9 |  |
| 2005  | 27.1             | 33.9   | 14.8  | 9.1   | 7.1    | 91.9  |  |

## Appendix 1: Trends in Membership in Comprehensive Health Insurance Plans

Source: Corporate Security Exchange Commission (SEC) Annual 10 K Filings.

Notes: Counts exclude Medicare supplement plans (Medigap and Part D), specific services such as dental, and international members.

# Appendix 2: Membership by Market Segment, In Millions of People

| 2016                 | 11 <b>b</b>                            | A 4 h               |                     |                     |                   | Tetel                |
|----------------------|--|---------------------|---------------------|---------------------|-------------------|----------------------|
| 2016                 | UnitedHealthcare<br>40.1               | Anthem              | Aetna               | CIGNA               | Humana            | Total                |
| Total                |  | 39.9                | 22.4                | 13.7                | 9.0               | <b>125.2</b><br>99.7 |
| Private Total<br>ASO | <b>30.6</b><br>21.8                    | <b>32.0</b><br>24.7 | <b>18.6</b><br>13.1 | <b>13.1</b><br>11.4 | <b>5.4</b><br>3.7 | 74.7                 |
|                      | 1.4                                    |                     | 13.1                | 0.2                 | 0.7               | 3.8                  |
| Individual           | ······································ | 1.7                 |                     |                     |                   | 21.2                 |
| Group risk           | 7.5                                    | 5.6                 | 5.5                 | 1.6                 | 1.1               | 25.5                 |
| Public Total         | 9.5                                    | 8.0                 | 3.8                 | 0.6                 | 3.6               | 10.1                 |
| Medicare             | 3.6                                    | <u>1.4</u><br>6.5   | 1.4<br>2.5          | 0.5                 | 3.2               | 10.1                 |
| Medicaid             |  |                     |                     | 0.1                 | 0.4               |                      |
| 2015                 | United                                 | Anthem              | Aetna               | CIGNA               | Humana            | Total                |
| Total                | 38.3                                   | 38.6                | 22.9                | 13.6                | 9.5               | 122.8                |
| Private Total        | 29.7                                   | 31.2                | 19.4                | 13.0                | 5.9               | 99.2                 |
| ASO                  | 21.4                                   | 23.7                | 13.6                | 11.3                | 3.8               | 73.8                 |
| Individual           | 1.2                                    | 1.7                 | *                   | 0.2                 | 0.9               | 4.0                  |
| Group risk           | 7.1                                    | 5.9                 | 5.8                 | 1.5                 | 1.2               | 21.5                 |
| Public Total         | 8.5                                    | 7.4                 | 3.6                 | 0.6                 | 3.6               | 23.6                 |
| Medicare             | 3.2                                    | 1.4                 | 1.3                 | 0.5                 | 3.2               | 9.7                  |
| Medicaid             | 5.3                                    | 5.9                 | 2.3                 | 0.1                 | 0.4               | 14.0                 |
| 2014                 | United                                 | Anthem              | Aetna               | CIGNA               | Humana            | Total                |
| Total                | 36.8                                   | 37.5                | 23.1                | 13.2                | 9.7               | 120.3                |
| Private              | 28.8                                   | 30.9                | 19.8                | 12.7                | 6.4               | 98.6                 |
| ASO                  | 21.2                                   |                     | 13.5                | 11.4                | 4.2               | 73.2                 |
| Individual           | 0.7                                    | 1.8 *               |                     | 0.2                 | 1.0               | 3.8                  |
| Group Risk           | 6.8                                    | 6.3                 | 6.3                 | 1.8                 | 1.2               | 22.4                 |
| Public               | 8.1                                    | 6.6                 | 3.3                 | 0.5                 | 3.2               | 21.7                 |
| Medicare             | 3.0                                    | 1.4                 | 1.1                 | 0.5                 | 2.9               | 8.9                  |
| Medicaid             | 5.1                                    | 5.2                 | 2.1                 | 0.1                 | 0.3               | 12.7                 |
| 2013                 | United                                 | Anthem              | Aetna               | CIGNA               | Humana            | Total                |
| Total                | 37.2                                   | 35.7                | 21.8                | 12.9                | 8.7               | 116.3                |
| Private              | 30.2                                   | 29.8                | 18.8                | 12.4                | 6.1               | 97.4                 |
| ASO                  | 22.0                                   | 20.3                | 12.8                | 10.6                | 4.3               | 69.9                 |
| Individual           |  | 18                  |                     | 0.2                 | 0.6               |                      |
| Group risk           | 8.2                                    | 7.8                 |                     | 1.7                 | 1.2               |                      |
| Public               | 7.0                                    | 5.8                 | 3.0                 | 0.5                 | 2.6               | 18.9                 |
| Medicare             | 3.0                                    | 1.4                 | 1.0                 | 0.5                 | 2.5               | 8.4                  |
| Medicaid             | 4.0                                    | 4.4                 | 2.0                 | 0.0                 | 0.1               | 10.5                 |
| 2012                 | United                                 | Anthem              | Aetna               | CIGNA               | Humana            | Total                |
| Total                | 33.3                                   | 36.1                | 18.0                | 12.8                | 8.4               | 108.7                |
| Private              | 26.9                                   | 30.1                | 16.3                | 12.3                | 6.1               | 91.7                 |
| ASO                  | 17.6                                   | 20.2                | 11.6                | 10.9                | 1.2               | 61.6                 |
| Public               | 6.4                                    | 6.1                 | 1.7                 | 0.4                 | 2.4               | 17.0                 |
| Medicare             | 2.6                                    | 1.5                 | 0.4                 | 0.4                 | 2.3               | 7.3                  |
| Medicaid             | 3.8                                    | 4.5                 | 1.3                 | 0.0                 | 0.1               | 9.7                  |

| 2011       | United | Anthem | Aetna | CIGNA | Humana | Total |
|------------|--------|--------|-------|-------|--------|-------|
| Total      | 31.6   | 34.3   | 18.3  | 11.5  | 8.6    | 104.3 |
| Private    | 25.9   | 30.9   | 16.6  | 11.4  | 6.0    | 90.8  |
| ASO        | 16.3   | 20.5   | 11.9  | 9.6   | 2.6    | 60.8  |
| Public     | 5.8    | 3.3    | 1.7   | 0.1   | 2.6    | 13.4  |
| Medicare   | 2.2    | 1.5    | 0.4   | 0.0   | 2.0    | 6.0   |
| Medicaid   | 3.6    | 1.9    | 1.3   | 0.0   | 0.6    | 7.4   |
| 2010       | United | Anthem | Aetna | CIGNA | Humana | Total |
| Total      | 30.2   | 33.3   | 18.5  | 11.4  | 8.5    | 101.9 |
| Private    | 24.8   | 30.3   | 16.8  | 11.3  | 6.1    | 89.4  |
| ASO        | 15.4   | 19.6   | 11.8  | 9.3   | 2.7    | 58.8  |
| Individual |        | 1.9    |       |       | 0.4    |       |
| Group risk | 9.4    | 8.8    | 5.0   | 2.0   | 3.4    | 28.7  |
| Public     | 5.4    | 3.015  | 1.6   | 0.1   | 2.3    | 12.5  |
| Medicare   | 2.0    | 1.259  | 0.4   | 0.1   | 1.8    | 5.6   |
| Medicaid   | 3.4    | 1.756  | 1.2   | 0.0   | 0.6    | 6.9   |

Appendix 2: Membership by Market Segment, In Millions of People

## Source: Corporate Annual SEC Filings 10K

Notes: Membership excludes specialty, Medicare Part D,Medigap, and International. Aetna individual in risk, not reported separately. United 2013 individual not reported separately. Anthem private includes 5+ million Blue Card: other BCBS plans members living in Anthem state Anthem Private totals include Federal Employees: 1.6 million in 2016, 2015, 2014 United "private" ASO includes TRICARE 2.9 million members. Humana ASO includes 3.1 million TRICARE. Will grow to 6.1 Million Oct. 2017

#### Appendix 3: Membership in Medicare Supplement and Part D, Military, FEP

#### Medicare Supplement and Medicare Part D Membership and Revenues

Members not included in member count member trends

|                                 | UnitedHealthcare        | Anthem      | Aetna | CIGNA | Humana |
|---------------------------------|-------------------------|-------------|-------|-------|--------|
| Members in Millions: 2016       |                         |             |       |       |        |
| Medicare Supplement             |                         |             |       |       |        |
| (Medigap)                       | 4.2                     | 0.6         | 0.7   |       | 0.2    |
| Medicare Part D. stand          |                         |             |       |       |        |
| alone                           | 4.9                     | 0.4         | 2.1   | 1.0   | 5.0    |
| Revenues are included           |                         |             |       |       |        |
| <b>Revenues From Medicare S</b> | Supplement \$ Billions  | : 2016      |       |       |        |
| Medicare Supplement             |                         |             |       |       |        |
| (Medigap)                       | NA                      | NA          | NA    |       | \$0.4  |
| Medicare Part D. stand          |                         |             |       |       |        |
| alone                           | NA                      | NA          | NA    | \$1.1 | \$4.0  |
| Total                           |                         |             |       | \$1.1 | \$4.4  |
| Membership other federal        | military grouped in p   | rivate 2016 |       |       |        |
| Membership included in Ex       | hibits, grouped in "pri | vate/other" |       |       |        |
| TRICARE                         | 2.86                    |             |       |       | 3.0841 |
| Anthem FEP                      |                         | 1.57        |       |       |        |

Source: SEC 10K Report for 2016. United, Anthem and Aetna did not report revenues from Medigap and Medicare Part D separately

Humana TRICARE expected to b 6 million in 10/17 won East Contract United lost TRICARE contract West. Will go to Health Net

#### Appendix 4: Revenues from HealthCare Premiums/ASO by Segment: \$ Billions

Domestic, Excludes International

| Domestic, Excludes    |  |        |                  |                  |   |          |
|-----------------------|--|--------|------------------|------------------|---|----------|
|                       | UnitedHealthcare                             | Anthem | Aetna            | CIGNA H          | umana                                       | TOTAL    |
| 2016                  |  |        |                  |                  |   |          |
| Combined              | \$142.4                                      | \$83.0 | \$59.9           | \$23.1           | \$52.4                                      | \$360.7  |
| Private               | \$53.1                                       | \$37.5 | \$33.7           | \$14.2           | \$9.2                                       | \$147.6  |
| Government            | \$89.3                                       | \$45.5 | \$26.2           | \$8.9            | \$43.2                                      | \$213.1  |
| Medicare              | \$56.3                                       |        |                  | \$7.7            | \$40.6                                      |          |
| Medicaid              | \$32.9                                       |        |                  | \$1.1            | \$2.6                                       |          |
| MBR Commercial        |  |        | 82.0%            | 79.3%            | 79.6%                                       |          |
| MBR Government        |  |        | 81.5%            | 85.3%            | 86.2%                                       |          |
| 2015                  |  |        |                  |                  |   |          |
| Combined              | \$125.8                                      | \$77.3 | \$57.2           | \$22.0           | \$51.8                                      | \$334.1  |
| Private               | \$47.2                                       | \$36.5 | \$34.3           | \$13.2           | \$10.2                                      | \$141.3  |
| Government            | \$78.6                                       | \$40.8 | \$22.9           | \$8.8            | \$41.6                                      | \$192.8  |
| Medicare              | \$49.7                                       |        |                  | \$7.7            | \$39.3                                      |          |
| Medicaid              | \$28.9                                       |        |                  | ,<br>\$1.1       | \$2.3                                       |          |
| MBR Commercial        |  |        | 80.3%            | 78.1%            | 80.2%                                       |          |
| MBR Government        |  |        | 81.4%            | 85.2%            | 86.7%                                       |          |
| <b>2014</b>           | ! !  |        | 01.170           | 00.270           | 00.770                                      |          |
| Combined              | \$112.9                                      | \$72.0 | \$54.7           | \$20.0           | \$45.3                                      | \$304.8  |
|                       | \$43.0                                       | \$72.0 | \$33.7           | \$20.0<br>\$12.4 | \$43.3<br>\$9.1                             | \$136.4  |
| Private<br>Government | \$69.8                                       | \$33.8 | \$33.7<br>\$21.0 | \$12.4<br>\$7.6  | \$9.1<br>\$36.2                             | \$150.4  |
| Medicare              | \$46.3                                       | ٥.ددې  | 321.0            | \$7.0            | \$34.9                                      | \$108.4  |
|                       | ໝໍ່ມາການການການການການການການການການການການການການ |        |                  |                  | และการการการการการการการการการการการการการก |          |
| Medicaid              | \$23.6                                       |        | 00.20/           | \$0.5            | \$1.3                                       |          |
| MBR Commercial        |  |        | 80.2%            | 78.5%            | 79.5%                                       |          |
| MBR Government        |  |        | 84.9%            | 84.3%            | 84.9%                                       |          |
| 2013                  | i  |        | 4 1              |                  | 4   | 4        |
| Combined              | \$107.4                                      | \$69.2 | \$44.1           | \$18.7           | \$37.2                                      | \$276.6  |
| Private               | \$45.0                                       | \$38.5 | \$28.9           | \$11.3           | \$6.6                                       | \$130.3  |
| Government            | \$62.5                                       | \$30.8 | \$15.2           | \$7.3            | \$30.5                                      | \$146.3  |
| Medicare              | \$44.2                                       |        | \$11.3           | \$7.0            | \$30.2                                      |          |
| Medicaid              | \$18.3                                       |        | \$3.8            | \$0.3            | \$0.3                                       |          |
| MBR Commercial        |  |        | 80.1%            | 81.5%            | 83.5%                                       |          |
| MBR Government        |  |        | 87.5%            | 84.8%            | 84.2%                                       |          |
| 2010                  |  |        |                  |                  |   |          |
| Combined              | \$88.7                                       | \$49.8 | \$31.0           | \$12.3           | \$27.6                                      | \$209.4  |
| Private               | \$42.6                                       | \$33.7 | \$24.0           | \$10.3           | \$6.3                                       | \$116.9  |
| Government            | \$46.1                                       | \$16.1 | \$7.0            | \$2.0            | \$21.2                                      | \$92.5   |
| Medicare              | \$33.9                                       |        | \$5.9            | \$2.0            | \$21.2                                      | <b>-</b> |
| Medicaid              | \$13.1                                       |        | \$1.1            |                  |   |          |
| MBR Commercial        |  |        | 80.6%            | 80.1%            | 82.0%                                       |          |
| MBR Government        |  |        | 87.3%            | 90.9%            | 82.4%                                       |          |

Source: Data extracted from company 10-K SEC filings.

Notes: Domestic, US revenue. Medicare revenues include Medigap and Part D. Aetna, Cigna,

MBR= Medical claims costs divided operating revenues, premiums and fees

Anthem does not report Medicare, Medicaid separately. Govt includes FEP

Aetna, Cigna, Humana exclude specialty. United/Anthem do not report MBR by sponsor. Aetna stopped reporting Medicare/Medicaid separately in 2014. Cigna, Humana did not report Medicaid separately in 2010.

| Appendix 5: HealthCare Financial Trends for the Five Largest Insurers, All S |                     |                |             |           |        |                   |
|--|---------------------|----------------|-------------|-----------|--------|-------------------|
| Un   | ited Healthcare     | Anthem         | Aetna       | CIGNA     | Humana | Total 5 Companies |
| Total Revenue  | (\$ billions)       |                |             |           |        | Billion           |
| 2016   | \$148.6             | \$84.9         | \$60.4      | \$31.3    | \$54.4 | \$379.5           |
| 2015   | \$131.3             | \$79.2         | \$57.6      | \$29.9    | \$54.3 | \$352.3           |
| 2014   | \$119.8             | \$73.9         | \$55.1      | \$27.4    | \$48.5 | \$324.6           |
| 2013   | \$113.8             | \$71.0         | \$44.4      | \$25.3    | \$41.3 | \$295.9           |
| 2012   | \$103.4             | \$61.5         | \$33.0      | \$23.1    | \$39.1 | \$260.1           |
| 2011   | \$101.9             | \$60.7         | \$31.3      | \$16.4    | \$36.8 | \$247.0           |
| 2010   | \$88.7              | \$57.7         | \$31.6      | \$16.1    | \$33.6 | \$227.7           |
| Pre Tax Profit T   | otal (\$ billions   |                |             |           |        | Billions          |
| 2016   | \$7.3               | \$4.6          | \$4.2       | \$2.9     | \$1.6  | \$20.5            |
| 2015   | \$6.8               | \$4.6          | \$4.3       | \$2.9     | \$2.4  | \$21.1            |
| 2014   | \$7.0               | \$4.4          | \$3.8       | \$2.8     | \$2.2  | \$20.1            |
| 2013   | \$7.3               | \$3.8          | \$3.0       | \$2.3     | \$1.9  | \$18.4            |
| 2010   | \$6.7               | \$4.4          | \$2.5       | \$1.5     | \$1.7  | \$16.8            |
| Pre-tax Profit N   | ∕largin HealthCar   | e Business     |             |           |        | Average           |
| 2016   | 4.9%                | 5.4%           | 7.0%        | 9.1%      | 2.9%   | 6%                |
| 2015   | 5.1%                | 5.9%           | 7.5%        | 9.8%      | 4.5%   | 7%                |
| 2014   | 5.8%                | 5.9%           | 6.9%        | 10.1%     | 4.5%   | 7%                |
| 2013   | 6.4%                | 5.4%           | 6.7%        | 9.2%      | 4.6%   | 6%                |
| 2010   | 7.6%                | 6.3%           | 8.0%        | 9.6%      | 4.9%   | 7%                |
| Administrative   | costs (\$ billions) |                |             |           |        | Billions          |
| 2016   | \$24.2              | \$12.6         | \$11.6      | \$6.7     | \$7.3  | \$62.4            |
| 2015   | \$20.7              | \$12.5         | \$11.3      | \$6.4     | \$7.3  | \$58.2            |
| 2014   | \$19.2              | \$11.7         | \$10.3      | \$5.8     | \$7.6  | \$54.7            |
| 2013   | \$17.2              | \$10.0         | \$8.3       | \$5.5     | \$6.4  | \$47.3            |
| 2010   | \$14.3              | \$8.7          | \$6.0       | \$4.2     | \$4.4  | \$37.6            |
| Administration   | cost Ratio (perce   | ent of total o | perating re | venue)    |        |                   |
| 2016   | 16.3%               | 14.9%          | 19.3%       | 21.5%     | 13.5%  | 17%               |
| 2015   | 15.8%               | 16.0%          | 19.6%       | 21.4%     | 13.6%  | 17%               |
| 2014   | 16.0%               | 16.1%          | 18.8%       | 21.4%     | 15.9%  | 18%               |
| 2013   | 15.1%               | 14.2%          | 18.7%       | 21.7%     | 15.5%  | 17%               |
| 2010   | 15.2%               | 15.1%          | 18.3%       | 26.2%     | 13.2%  | 18%               |
| Medical Benefi   | ts Ratio (Medica    | l Claims as p  | ercentage o | f Premium | IS     | Average           |
| 2016   | 81.2%               | 84.8%          | 81.8%       | 81.6%     | 84.9%  | 83%               |
| 2015   | 81.7%               | 83.3%          | 80.8%       | 80.9%     | 84.5%  | 82%               |
| 2014   | 80.9%               | 83.1%          | 82.2%       | 81.8%     | 83.0%  | 82%               |
| 2013   | 81.5%               | 85.1%          | 82.9%       | 81.5%     | 83.9%  | 83%               |
| 2010   | 80.6%               | 83.2%          | 82.3%       | 83.3%     | 82.9%  | 82%               |

Source: Corporate Security Exchange Commission (SEC) Annual 10 K Filings. NOTES:

Administrative costs include selling, claims admin. network managt, info systems and overhead.

Total healthcare includes supplemental Medicare and specialty, excludes non-healthcare.

United Healthcare revenues include \$6.2 billion from Global Healthcare in 2016. United Operating expense is total 2010, not separated by healthcare alone

## Appendix 6: Stock Market Share Price

### **Cumulative Returns Stock Market 5 Years**

2011 Base year

| 2011  | 2014                                      | 2016   |
|-------|---|--|
| \$100 | \$209                                     | \$342  |
| \$100 | \$245                                     | \$318  |
| \$100 | \$220                                     | \$312  |
| \$100 | \$170                                     | \$244  |
| \$100 | \$200                                     | \$237  |
| \$100 | \$175                                     | \$198  |
|       | \$100<br>\$100<br>\$100<br>\$100<br>\$100 | \$100\$209\$100\$245\$100\$220\$100\$170\$100\$200 |

Source: Corporate Annual SEC 10K reports 2016

