

Figure 1. Use of Retail Health Clinics by American Families

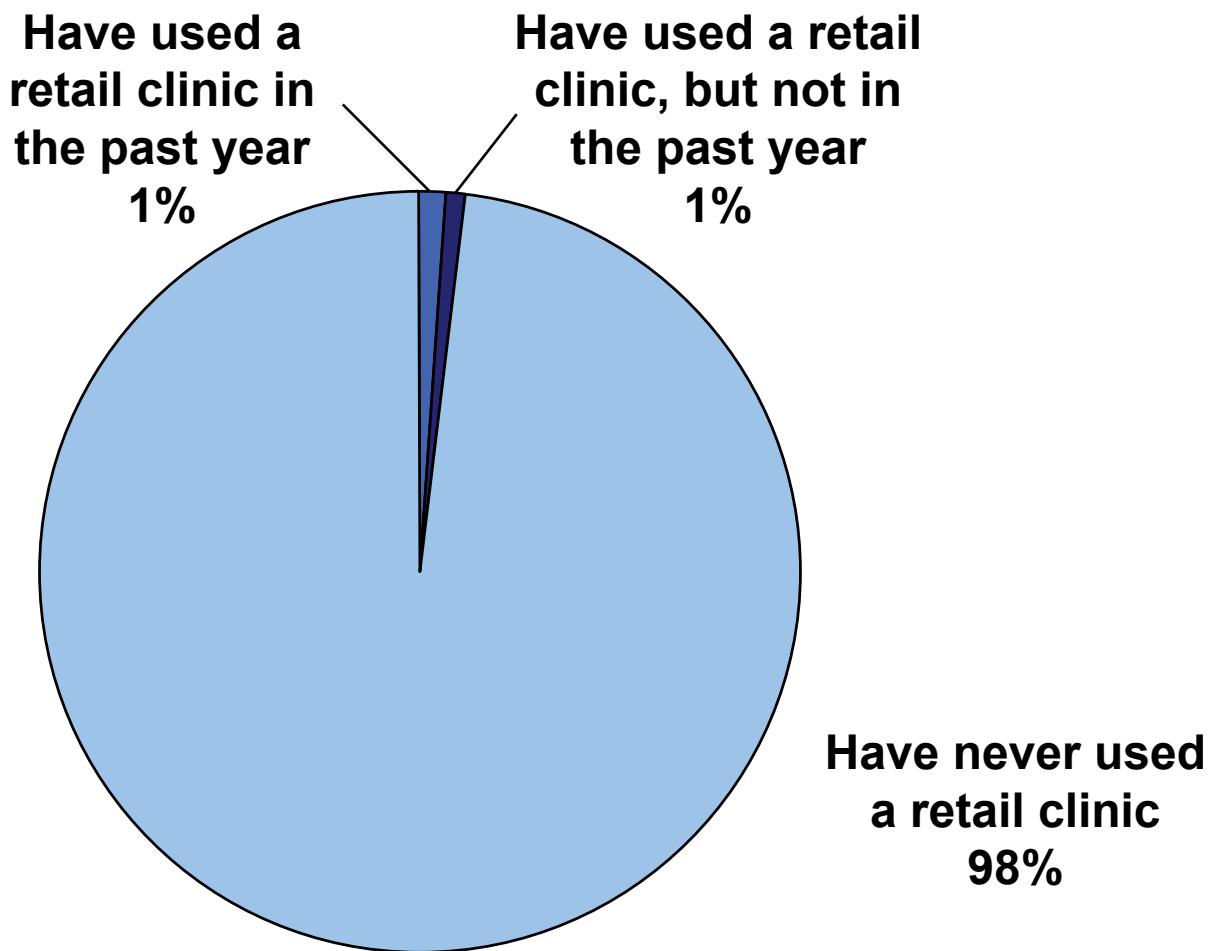
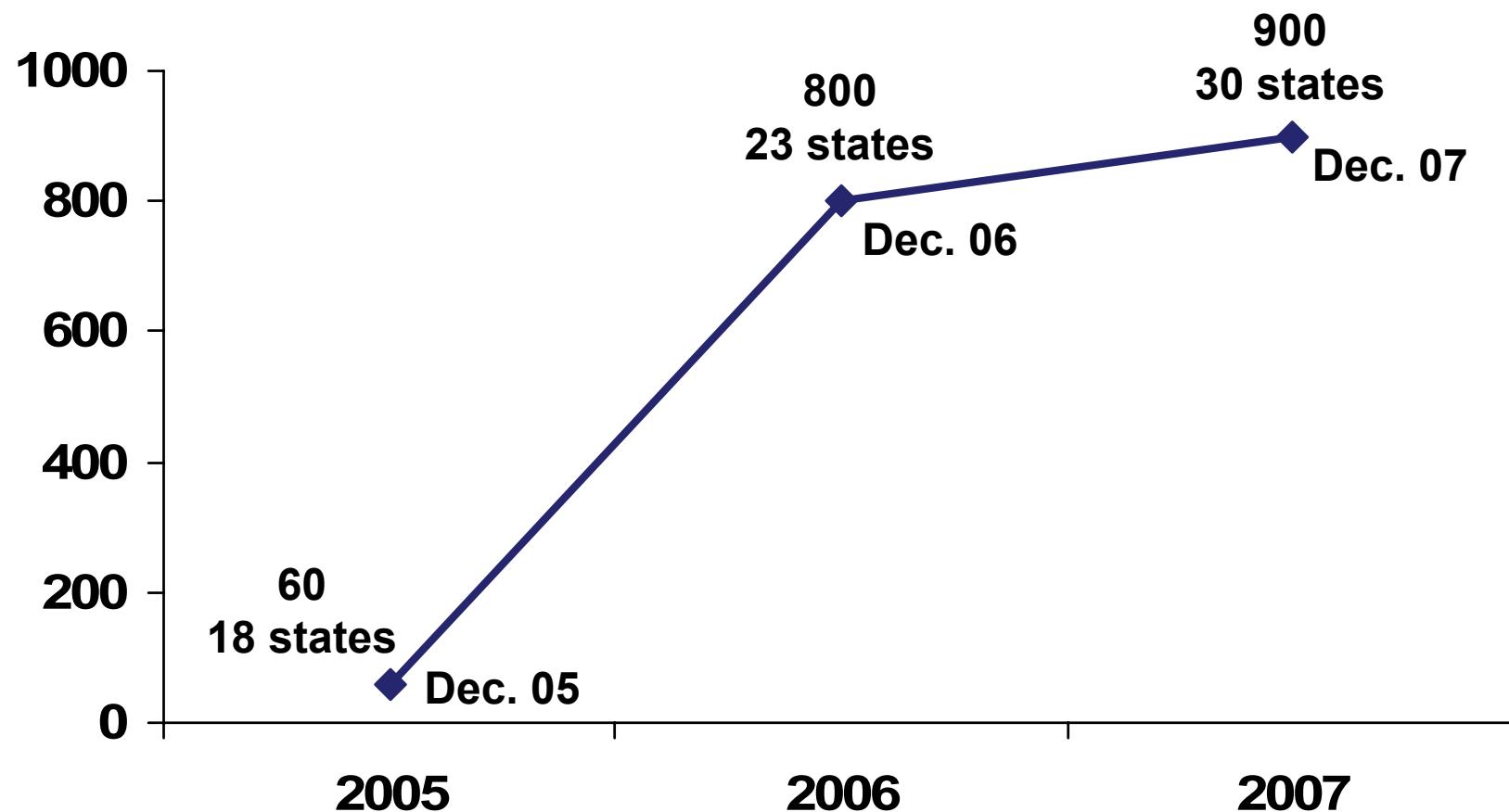


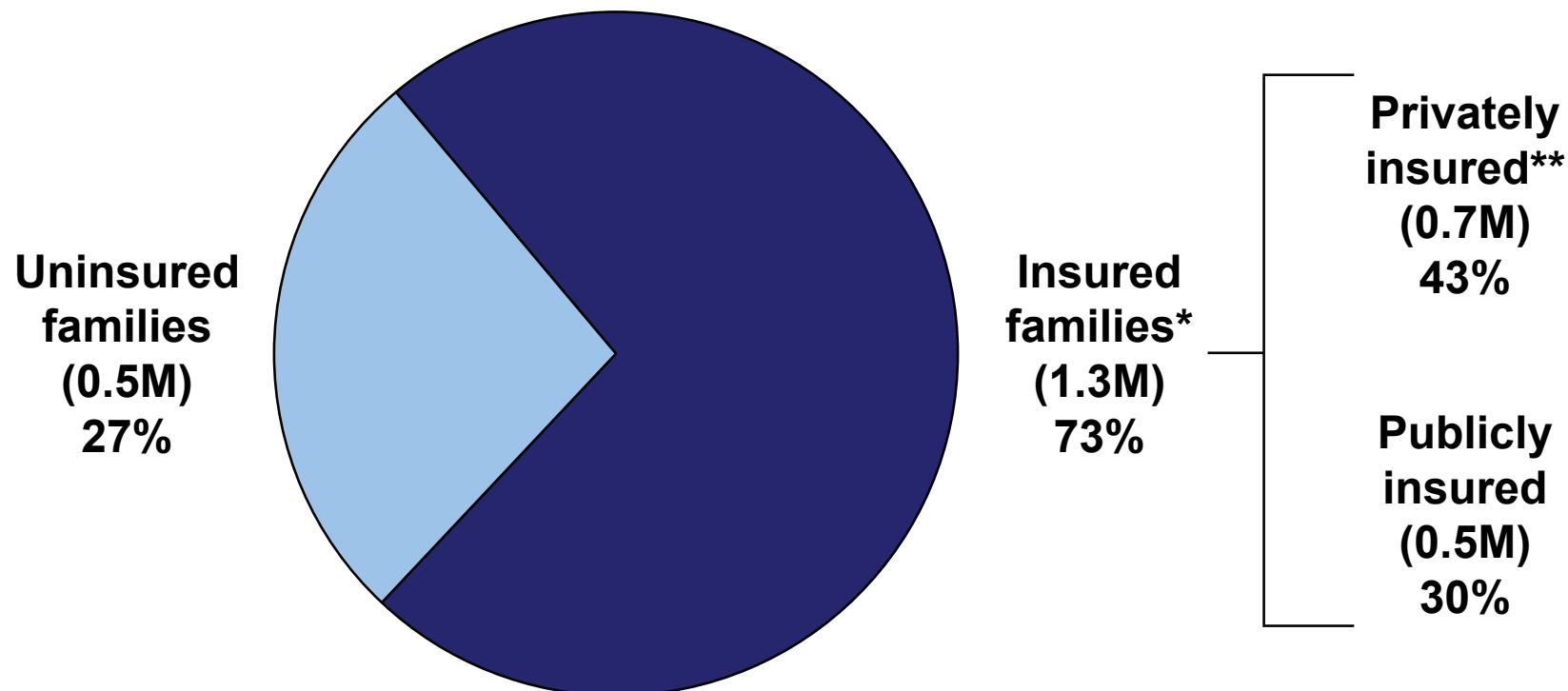
Figure 2. Growth of Retail Clinics, Year End 2005–2007

Number of retail clinics



Source: Interview with Mary Kate Scott, principal of Scott & Company, July 2008.

Figure 3. Distribution of Retail Clinic Use, by Insurance Status



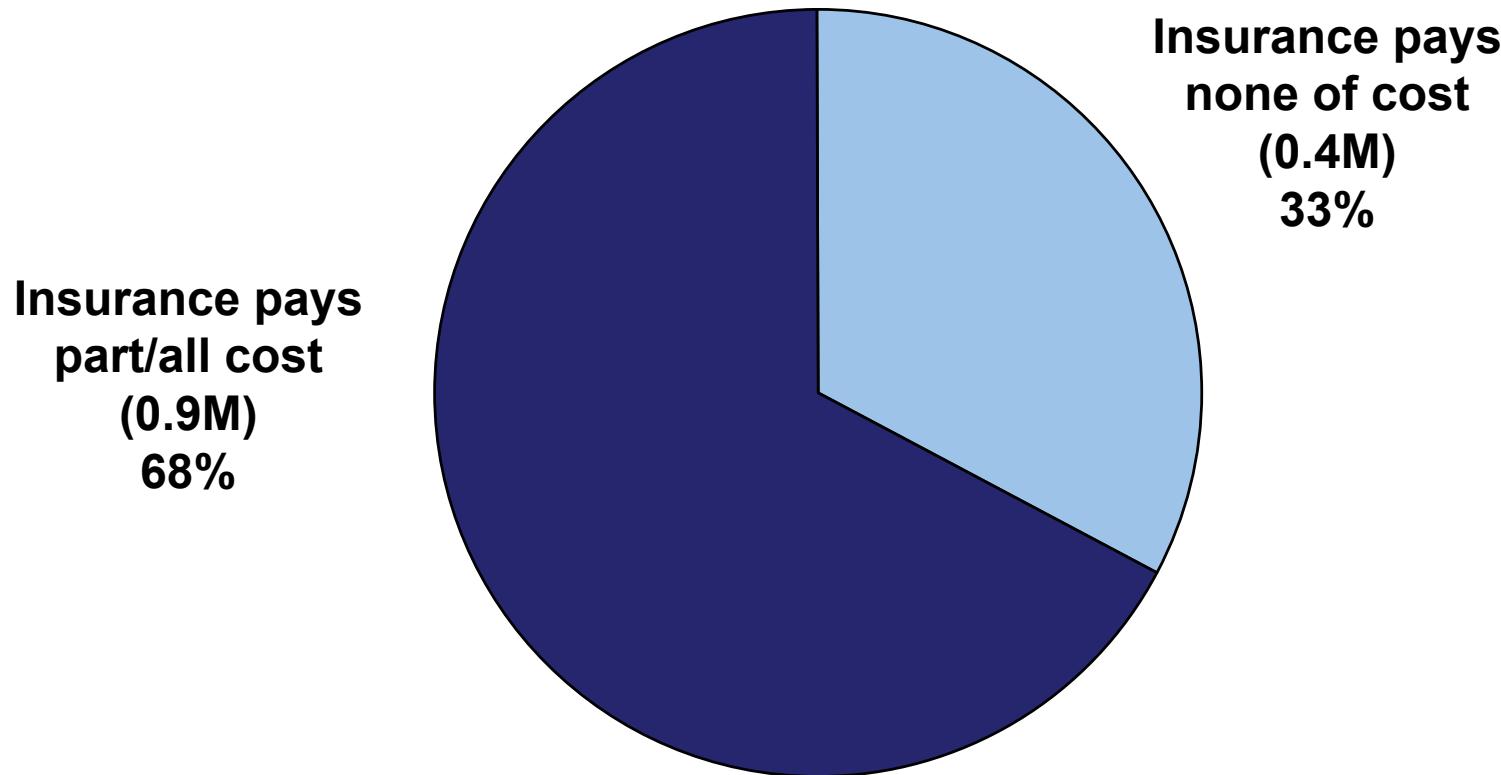
* Insured families defined as all family members insured.

** Privately insured families defined as all family members privately insured.

Note: Numbers may not sum to total because of rounding.

Source: Center for Studying Health System Change 2007 Health Tracking Household Survey, April 2007–January 2008.

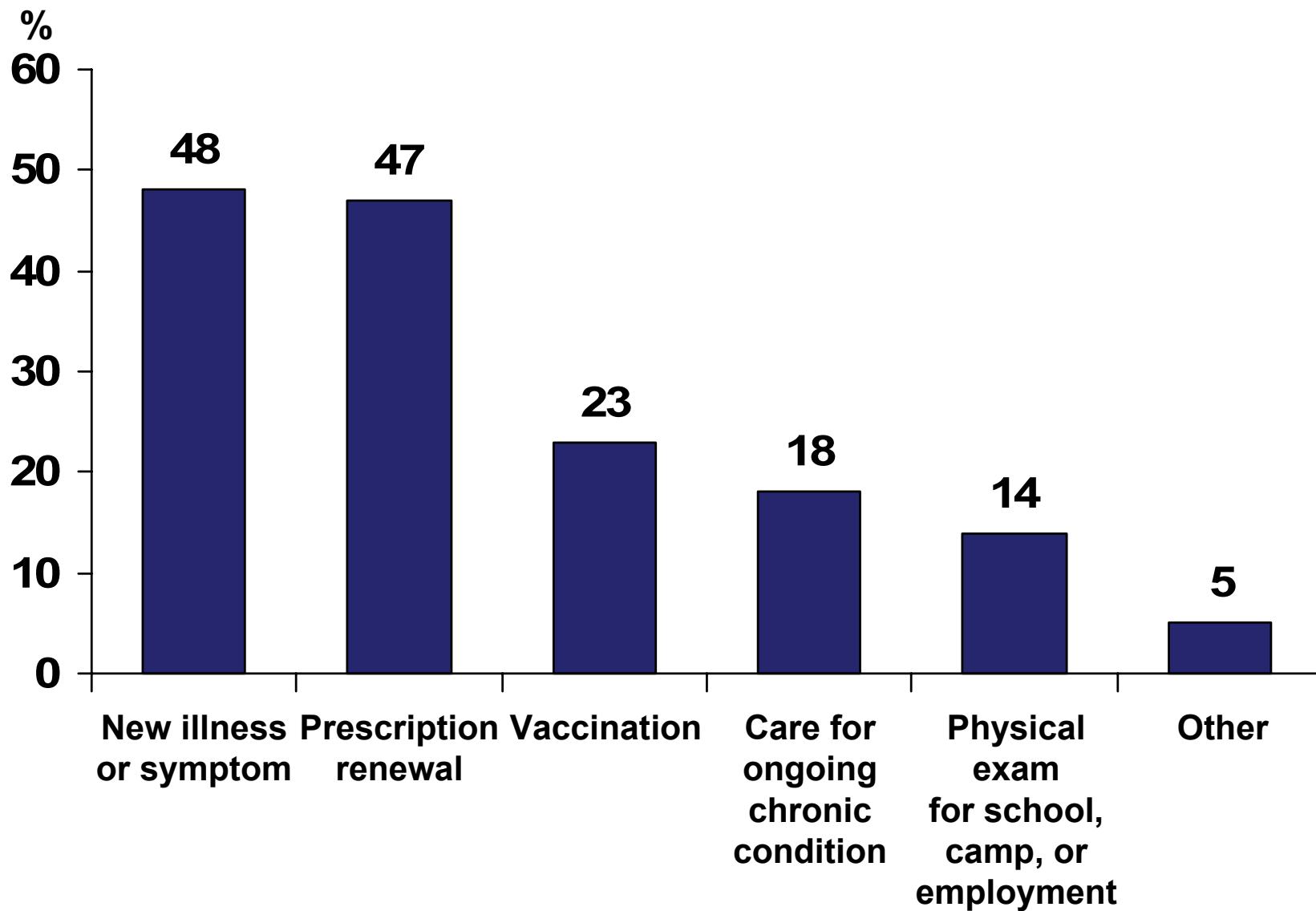
Figure 4. Insurance Reimbursement for Clinic Visits, Among Clinic Users with Insurance



Note: Insured families defined as all family members insured.

Source: Center for Studying Health System Change 2007 Health Tracking Household Survey, April 2007–January 2008.

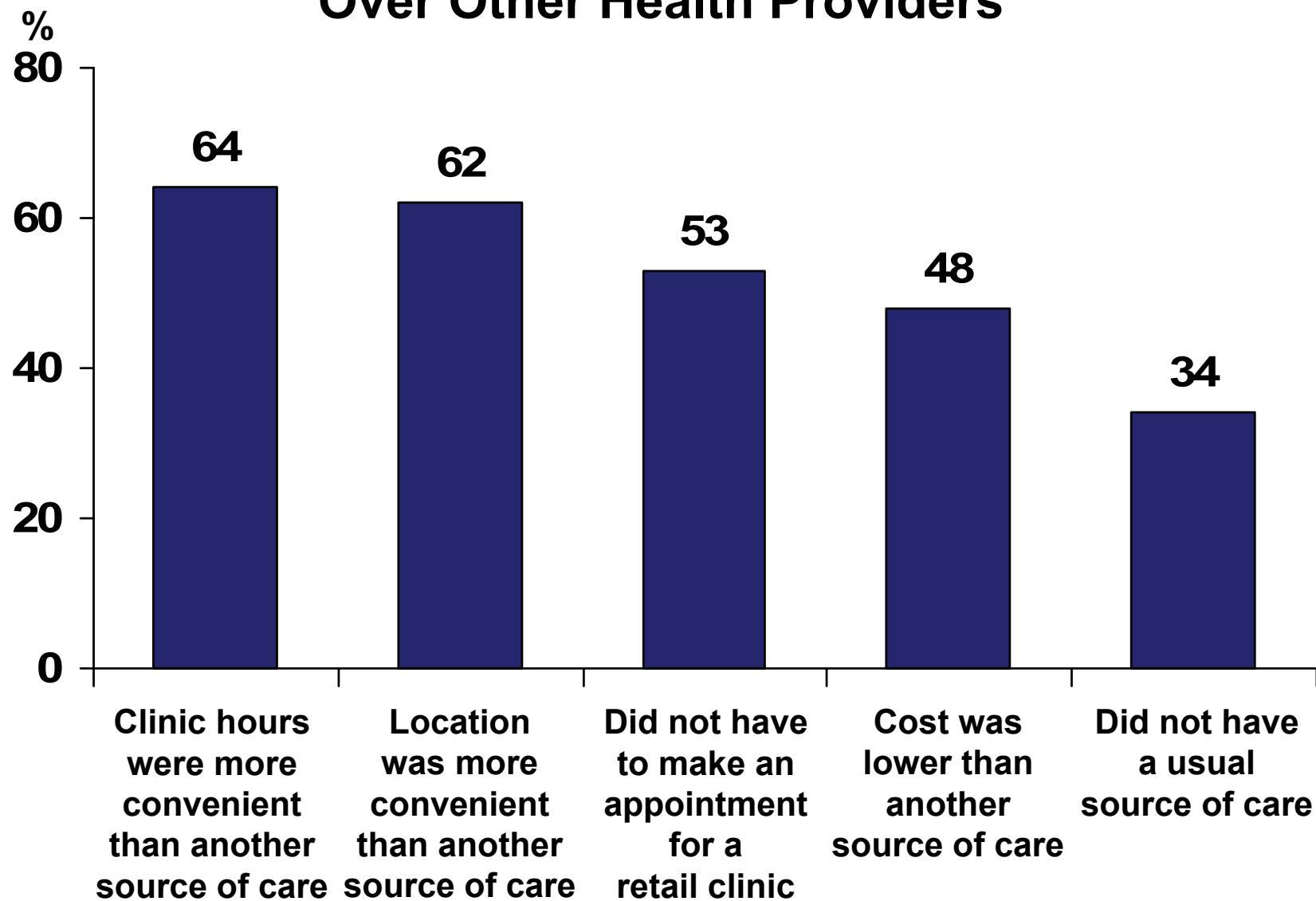
Figure 5. Percentage of Services Obtained at Retail Clinics



Notes: Categories are not mutually exclusive; respondents were able to select multiple categories.

Source: Center for Studying Health System Change 2007 Health Tracking Household Survey, April 2007–January 2008.

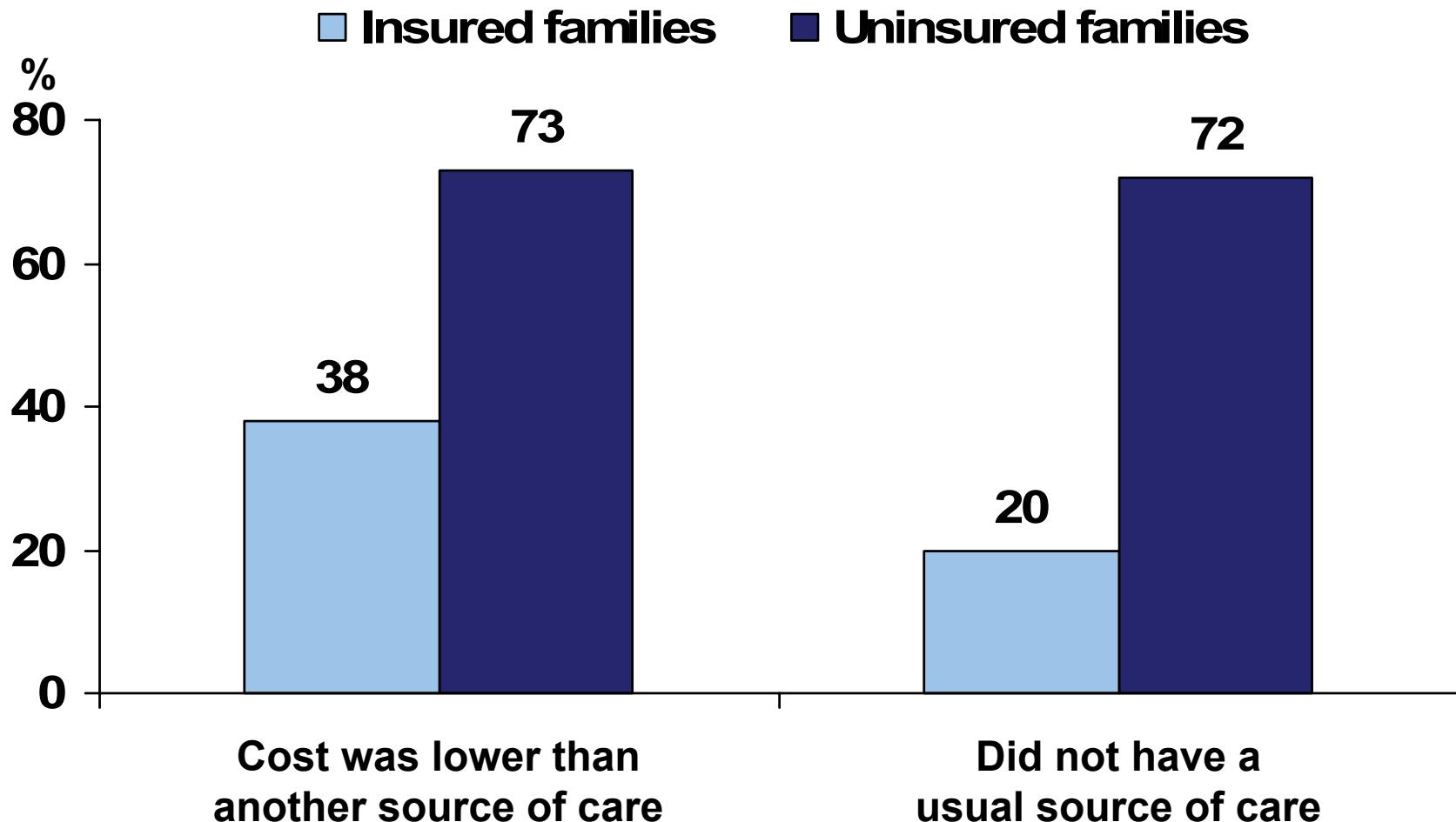
Figure 6. Reasons for Choosing Retail Clinics Over Other Health Providers



Notes: Categories are not mutually exclusive; respondents were able to select multiple categories.

Source: Center for Studying Health System Change 2007 Health Tracking Household Survey, April 2007–January 2008.

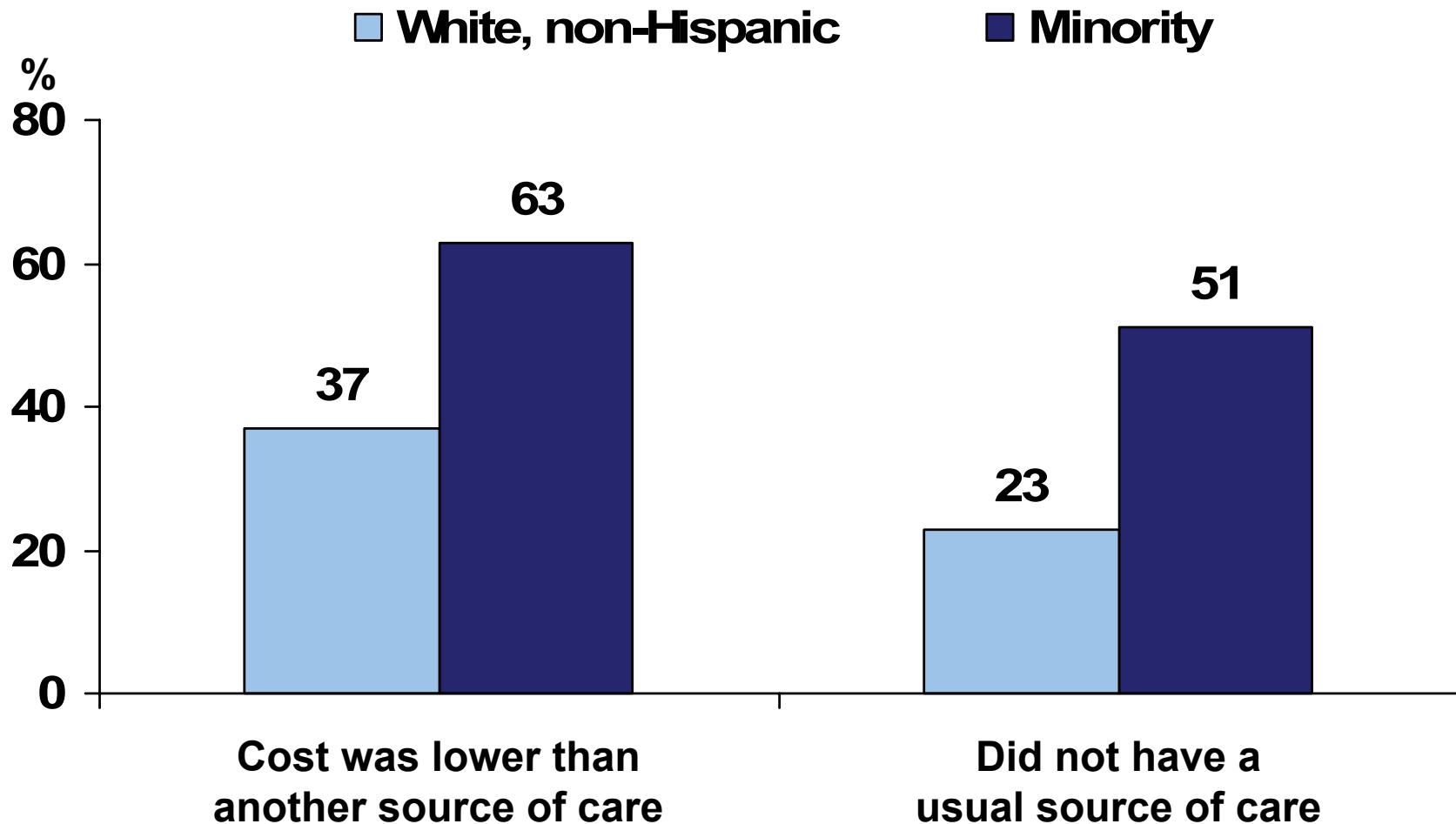
Figure 7. Percentage of Retail Clinic Users Citing Reasons Other than Convenience for Choosing Retail Clinics, by Insurance Status



Note: All differences statistically significant at $p < .05$.

Source: Center for Studying Health System Change 2007 Health Tracking Household Survey, April 2007–January 2008.

Figure 8. Percentage of Retail Clinic Users Citing Reasons Other than Convenience for Choosing Retail Clinics, by Race/Ethnicity



Note: All differences statistically significant at $p < .05$.

Source: Center for Studying Health System Change 2007 Health Tracking Household Survey, April 2007–January 2008.