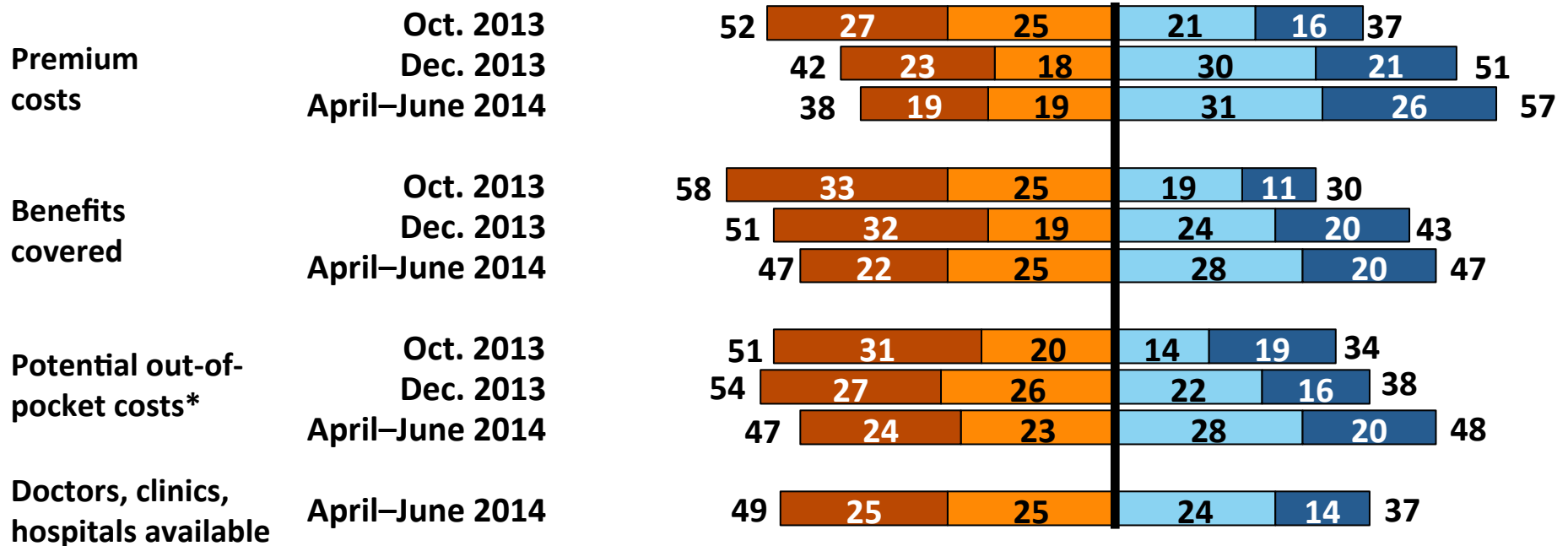


# Exhibit 1. More Adults Who Visited the Marketplaces Found It Easy to Compare Benefits and Costs of Plans; Few Found It Easy to Compare Plans by Providers Available

How easy or difficult was it to compare the . . . of different insurance plans?

■ Very difficult or impossible   
 ■ Somewhat difficult   
 ■ Somewhat easy   
 ■ Very easy



Percent adults ages 19–64 who went to marketplace

Note: The sampling techniques for the October and December 2013 surveys were different from those in April–June 2014. Bars may not sum to 100 percent because of “don’t know” responses or refusal to respond; segments may not sum to subtotals because of rounding.

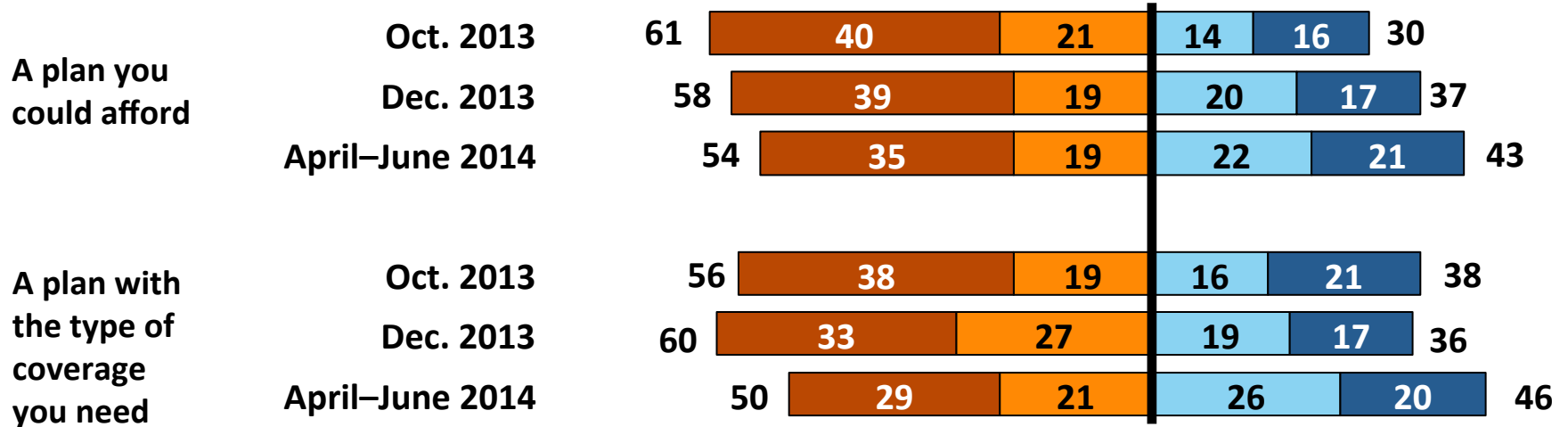
\* Potential out-of-pocket costs from deductibles and copayments.

Source: The Commonwealth Fund Affordable Care Act Tracking Surveys, Oct. 2013, Dec. 2013, and April–June 2014.

# Exhibit 2. More Adults Found It Easy to Find Plans They Needed and Could Afford by End of Open Enrollment

How easy or difficult was it to find . . . ?

■ Very difficult or impossible   
 ■ Somewhat difficult   
 ■ Somewhat easy   
 ■ Very easy



Percent adults ages 19–64 who went to marketplace

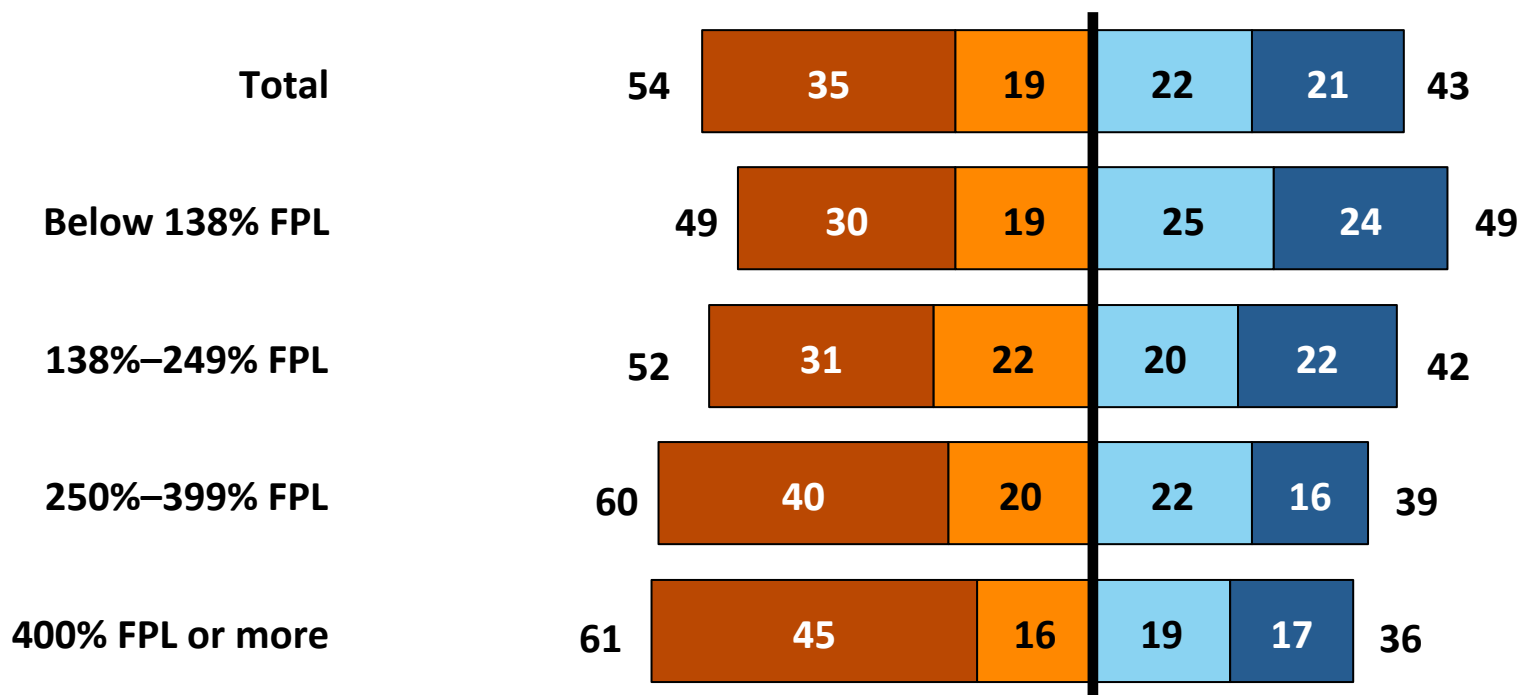
Note: The sampling techniques for the October and December 2013 surveys were different from those in April–June 2014. Bars may not sum to 100 percent because of “don’t know” responses or refusal to respond; segments may not sum to subtotals because of rounding.

Source: The Commonwealth Fund Affordable Care Act Tracking Surveys, Oct. 2013, Dec. 2013, and April–June 2014.

# Exhibit 3. More Adults with Lower Incomes Found It Easy to Find an Affordable Plan Than Did Adults with Higher Incomes

How easy or difficult was it to find a plan you could afford?

■ Very difficult or impossible
 ■ Somewhat difficult
 ■ Somewhat easy
 ■ Very easy



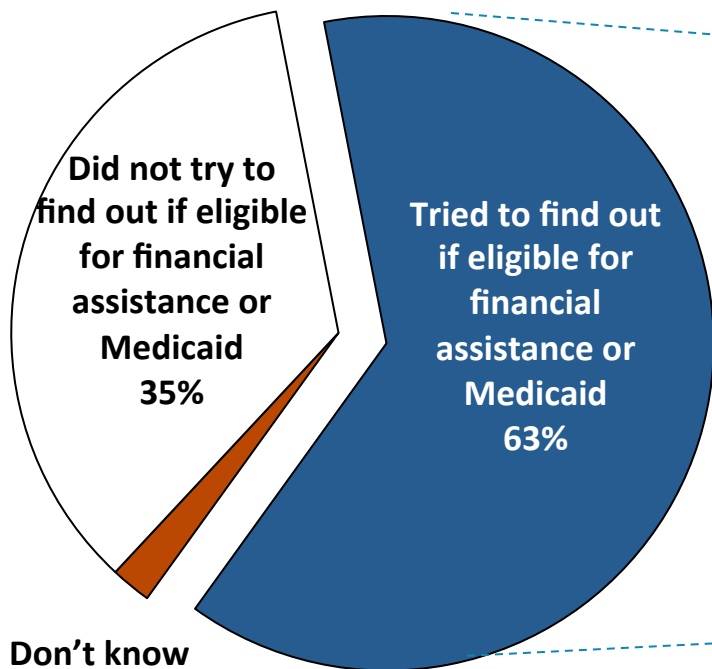
Percent adults ages 19–64 who went to marketplace

Notes: FPL refers to federal poverty level. Bars may not sum to 100 percent because of “don’t know” responses or refusal to respond; segments may not sum to subtotals because of rounding.

Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.

# Exhibit 4. More than Three of Five Adults Who Tried to Find Out About Their Eligibility for Financial Assistance or Medicaid Said It Was Easy to Do So

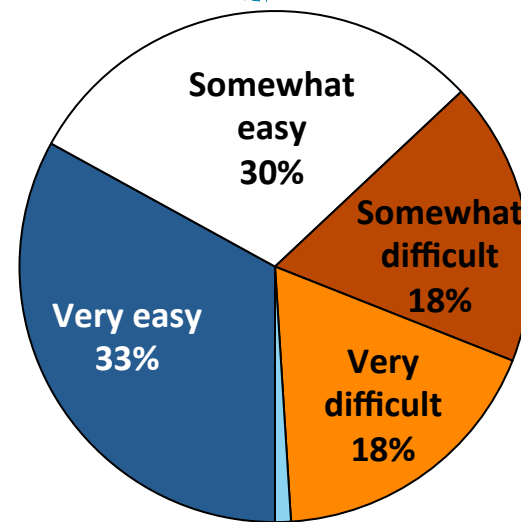
Did you try to find out if you are either eligible for financial assistance to help pay for your plan, or if you are eligible for Medicaid?



Don't know or refused  
2%

Adults ages 19–64 went to marketplace

How easy or difficult was it to find out if you are eligible for financial assistance or for Medicaid?



Don't know or refused  
1%

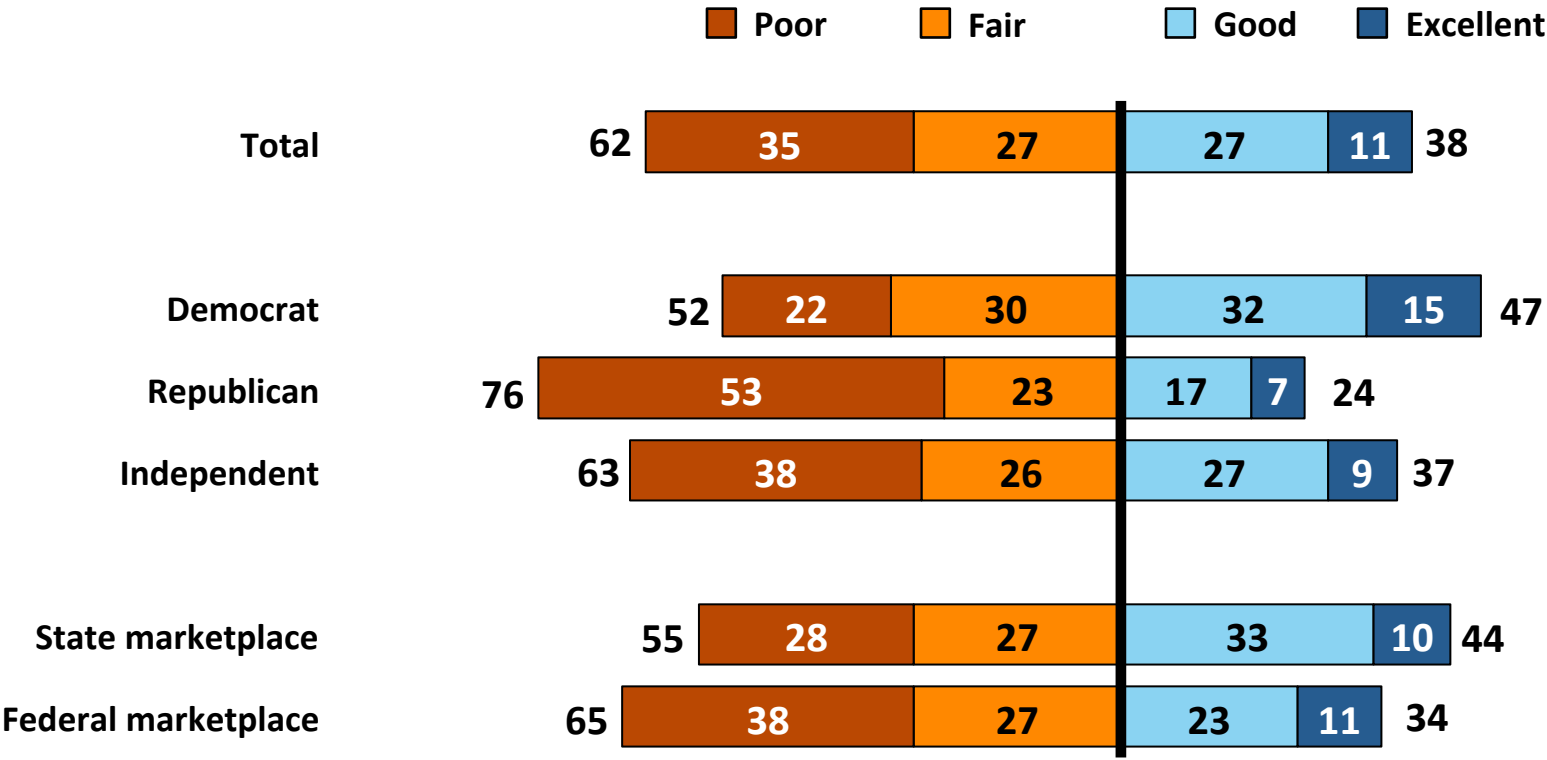
Adults ages 19–64 who went to marketplace and tried to find out about eligibility for financial assistance or Medicaid

Note: Segments may not sum to 100 percent because of rounding.

Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.

# Exhibit 5. A Majority of Adults Who Visited the Marketplace Rated Their Experience as Fair or Poor

Overall, how would you describe your experience in trying to get health insurance through the marketplace in your state?

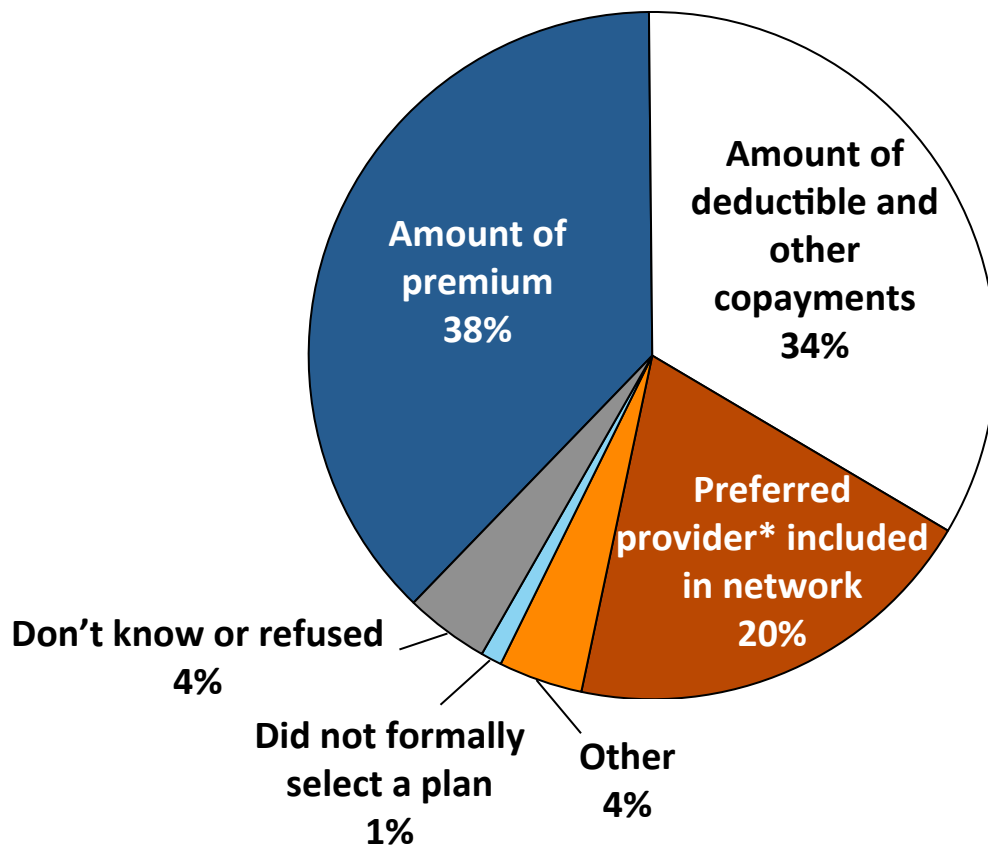


Percent adults ages 19–64 who went to marketplace

Notes: Bars may not sum to 100 percent because of “don’t know” responses or refusal to respond; segments may not sum to subtotals because of rounding.  
 Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.

# Exhibit 6. Premiums and Cost Exposure Were the Most Important Factors in Plan Selection

What was the most important factor in your decision about which plan to select?



Adults ages 19–64 who selected a private plan through the marketplace

Note: Segments may not sum to 100 percent because of rounding.

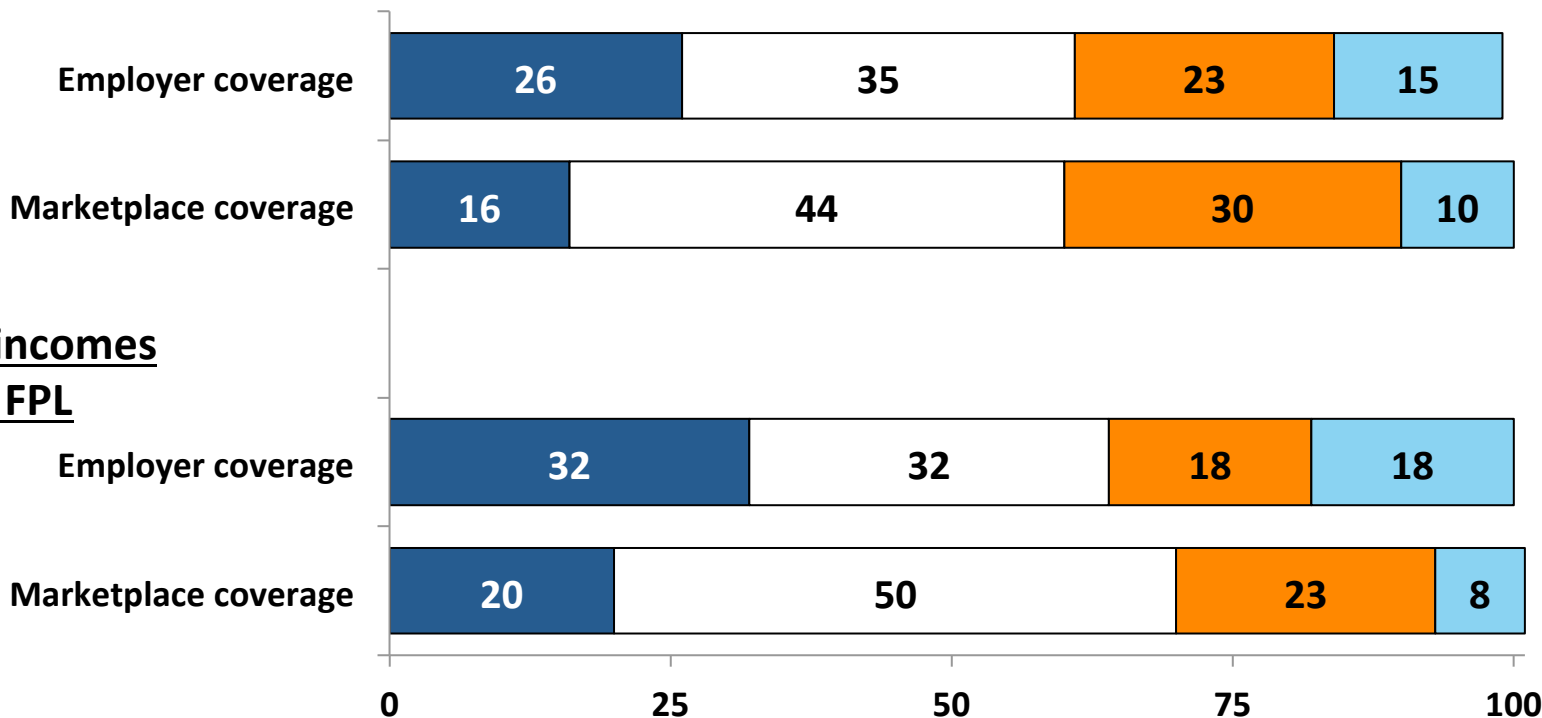
\* Actual question wording: preferred doctor, health clinic, or hospital included in plan's network.

Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.

# Exhibit 7. Adults with Marketplace Coverage with Incomes Under 250 Percent of Poverty Paid Monthly Premiums Comparable to Those with Employer Coverage

■ Pays nothing   
 ■ \$1 to less than \$125   
 ■ \$125 or more   
 ■ Don't know or refused

## All adults



Percent adults ages 19–64 with single policies

Note: FPL refers to federal poverty level. 250% of the poverty level is \$28,725 for an individual or \$58,875 for a family of four.

Bars may not sum to 100 percent because of rounding.

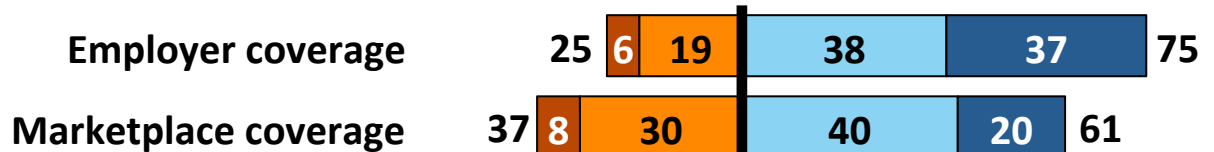
Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.

# Exhibit 8. Three of Five Adults with Marketplace Coverage Found It Easy to Pay Their Premiums

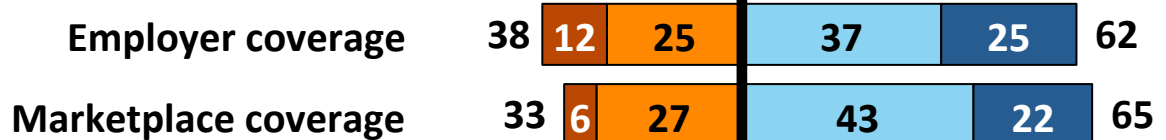
How easy or difficult is it for you to afford the premium costs for your health insurance?

■ Very difficult or impossible   
 ■ Somewhat difficult   
 ■ Somewhat easy   
 ■ Very easy

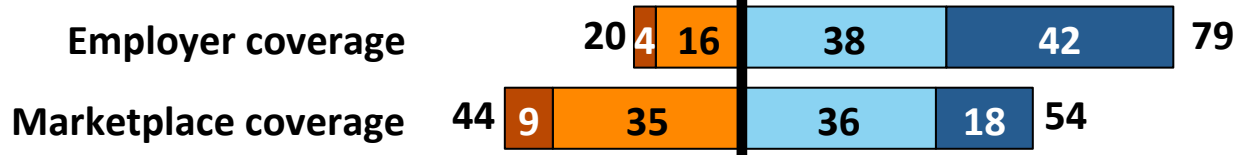
## All adults



## Adults with incomes below 250% FPL



## Adults with incomes of 250% FPL or more



Percent adults ages 19–64 who pay all or some of premium

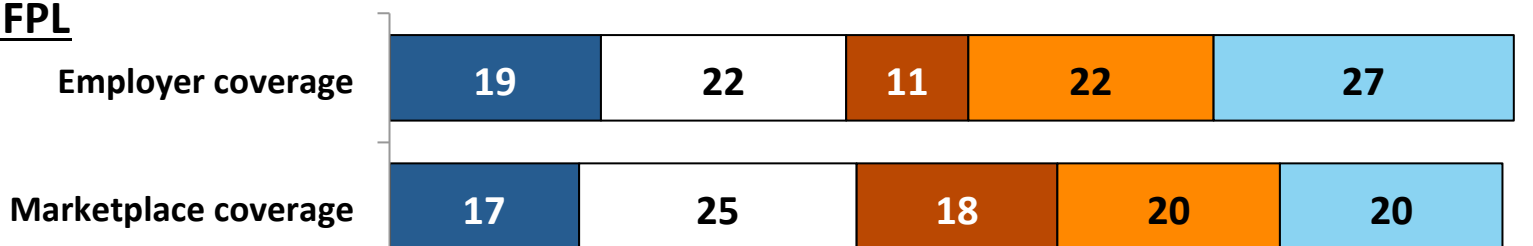
Note: FPL refers to federal poverty level. 250% of the poverty level is \$28,725 for an individual or \$58,875 for a family of four. Bars may not sum to 100 percent because of “don’t know” responses or refusal to respond; segments may not sum to subtotals because of rounding. Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.



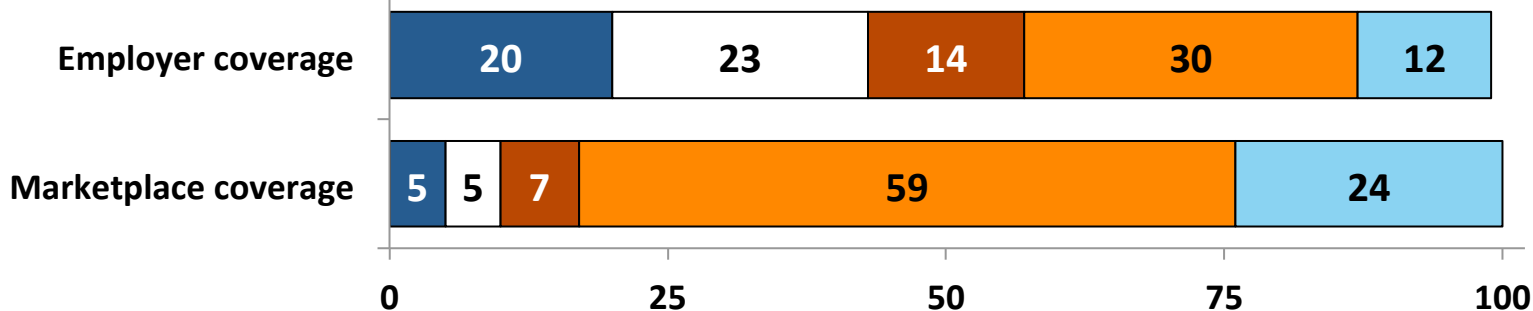
# Exhibit 9. Adults with Low and Moderate Incomes Who Had Marketplace Coverage Had Deductibles Comparable to Those in Employer Plans

■ No deductible  
 □ \$1 to less than \$500  
 ■ \$500 to less than \$1,000  
 ■ \$1,000 or more  
 ■ Don't know or refused

## Adults with incomes below 250% FPL



## Adults with incomes of 250% FPL or more



Percent adults ages 19–64

Note: FPL refers to federal poverty level. 250% of the poverty level is \$28,725 for an individual or \$58,875 for a family of four.

Bars may not sum to 100 percent because of rounding.

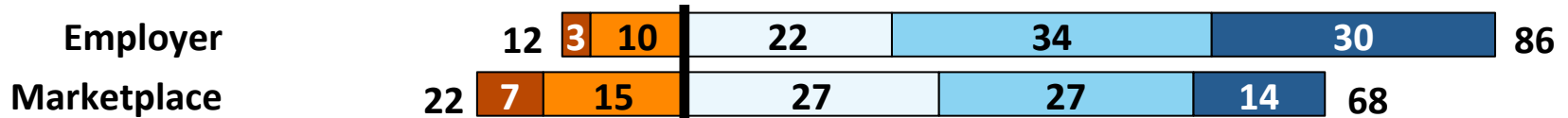
Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.

# Exhibit 10. More Than Two-Thirds of Adults with Marketplace Coverage Rated Their Health Insurance as Excellent, Very Good, or Good

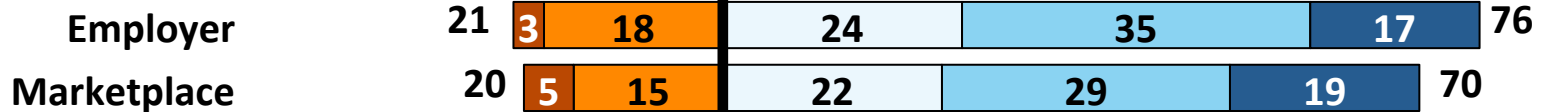
Now thinking about (your current health insurance coverage/all the health insurance you have combined) how would you rate it?

■ Poor   
 ■ Fair   
 ■ Good   
 ■ Very good   
 ■ Excellent

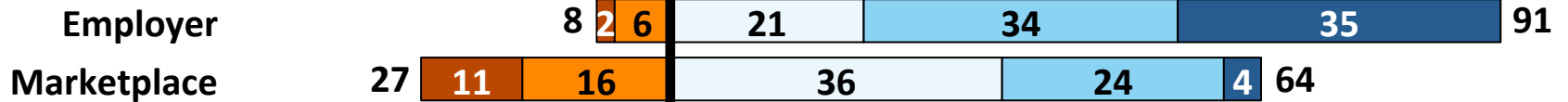
## All adults



## Adults with incomes below 250% FPL



## Adults with incomes of 250% FPL or more



Percent adults ages 19–64

Note: FPL refers to federal poverty level. 250% of the poverty level is \$28,725 for an individual or \$58,875 for a family of four.

Bars may not sum to 100 percent because of “don’t know” responses or refusal to respond; segments may not sum to subtotals because of rounding.

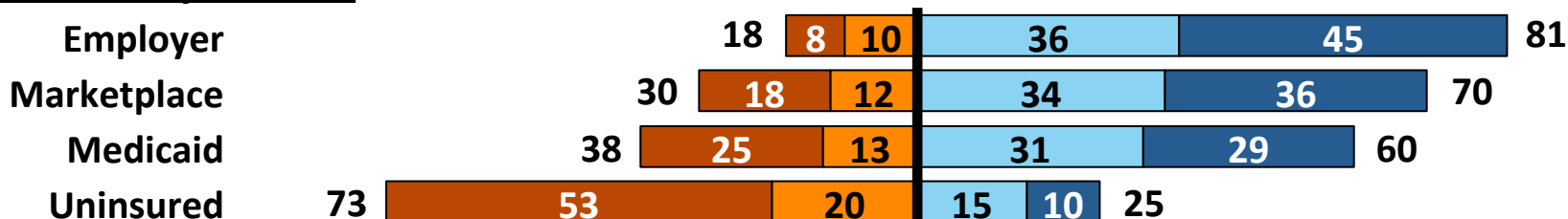
Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.

# Exhibit 11. A Majority of Adults with Marketplace Coverage Were Confident They Could Afford Care They Needed or Get High-Quality Care

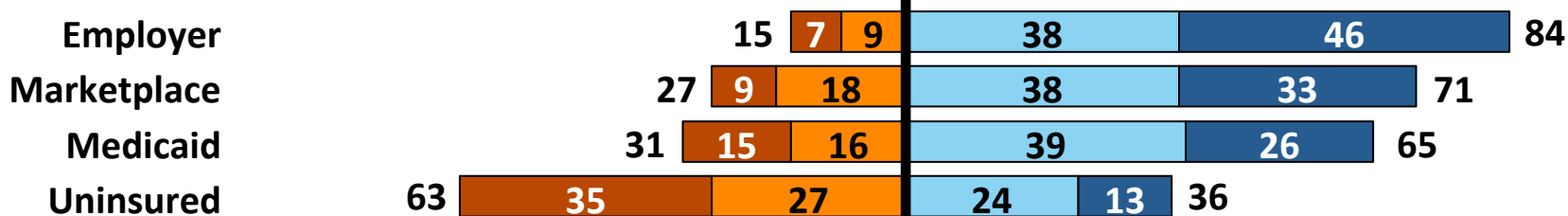
How confident are you that if you become seriously ill you will be able to . . . ?

■ Not at all confident   
 ■ Not very confident   
 ■ Somewhat confident   
 ■ Very confident

## Afford the care you need



## Get high-quality care



Percent adults ages 19–64

Note: Bars may not sum to 100 percent because of “don’t know” responses or refusal to respond; segments may not sum to subtotals because of rounding.  
 Source: The Commonwealth Fund Affordable Care Act Tracking Survey, April–June 2014.