

Exhibit 1. Areas Where Organizations Would Like to More Effectively Engage Patients

In which areas of health care management would your organization like to more effectively engage patients?

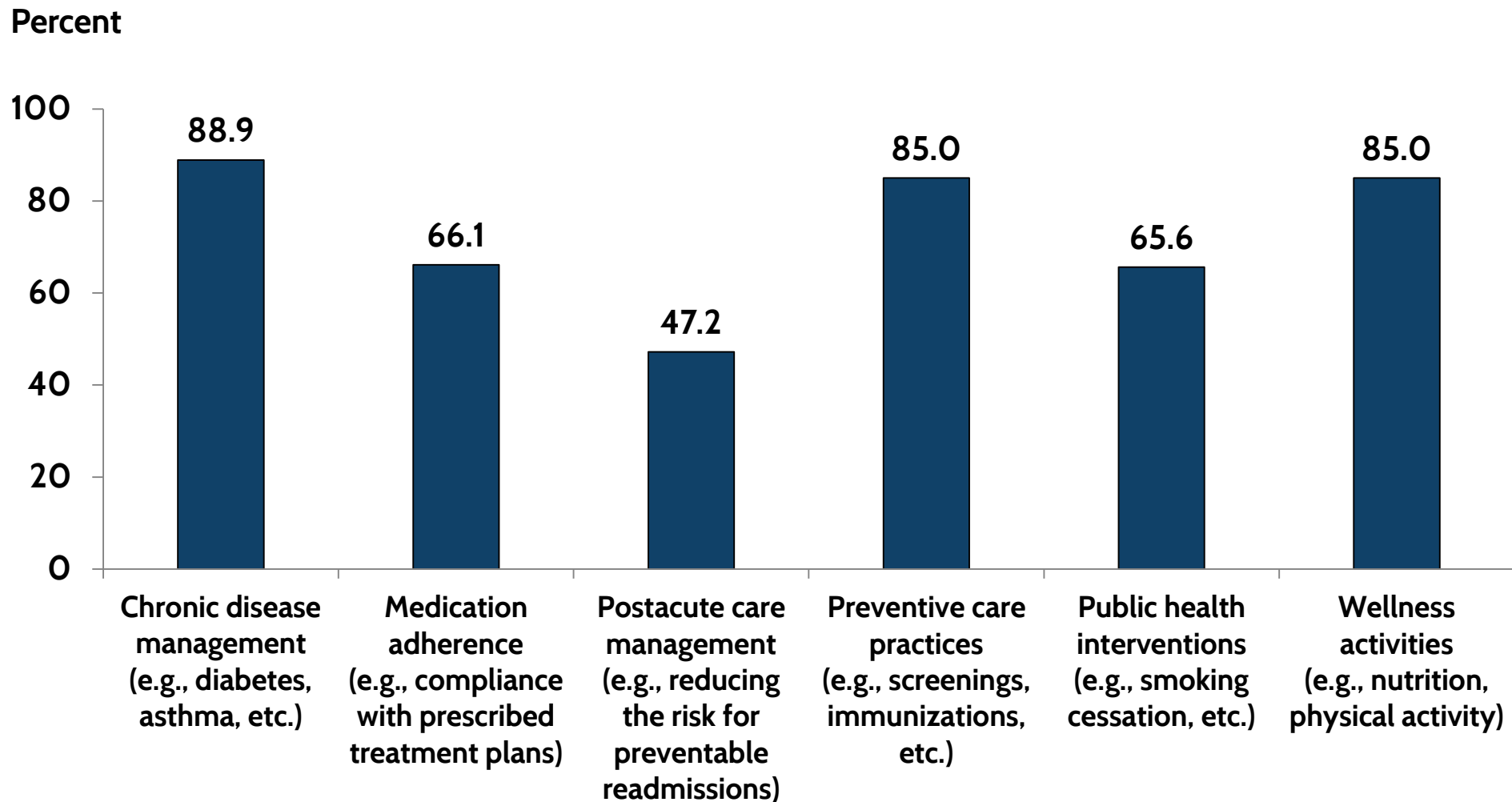
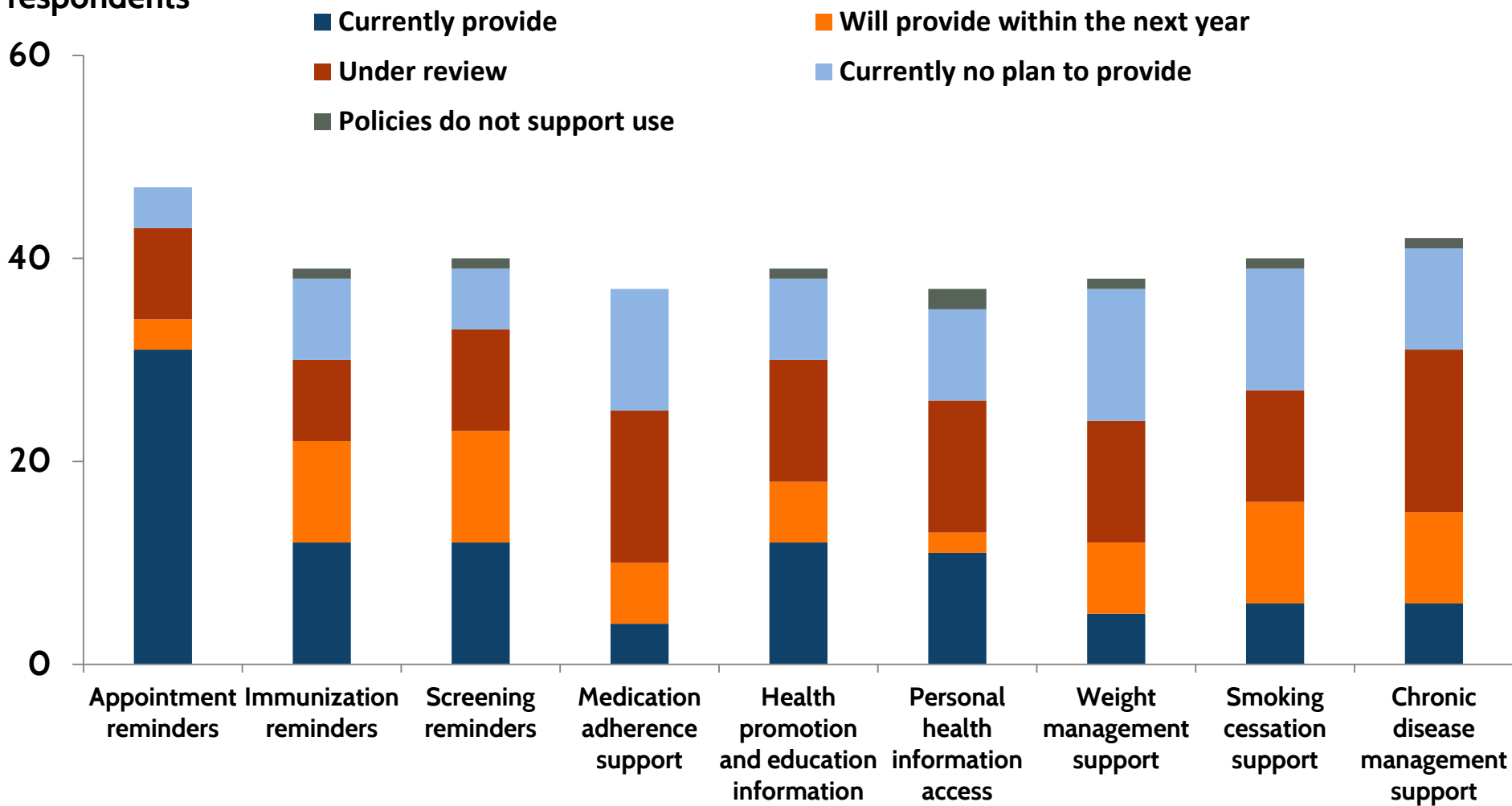


Exhibit 2. Implementation Status of Cell Phone Interventions Among Providers

What is the status of implementation of specific cell phone interventions that your organization currently provides or supports?

Number of respondents



Source: Patient Engagement and Mobile Health in the Safety Net Survey, 2013.

Exhibit 3. Patient Engagement Benefits That Cell Phones Provide Organizations

Rank the top three patient engagement benefits for your organization from patients' current use of cell phones in their care, with 1 being the most important

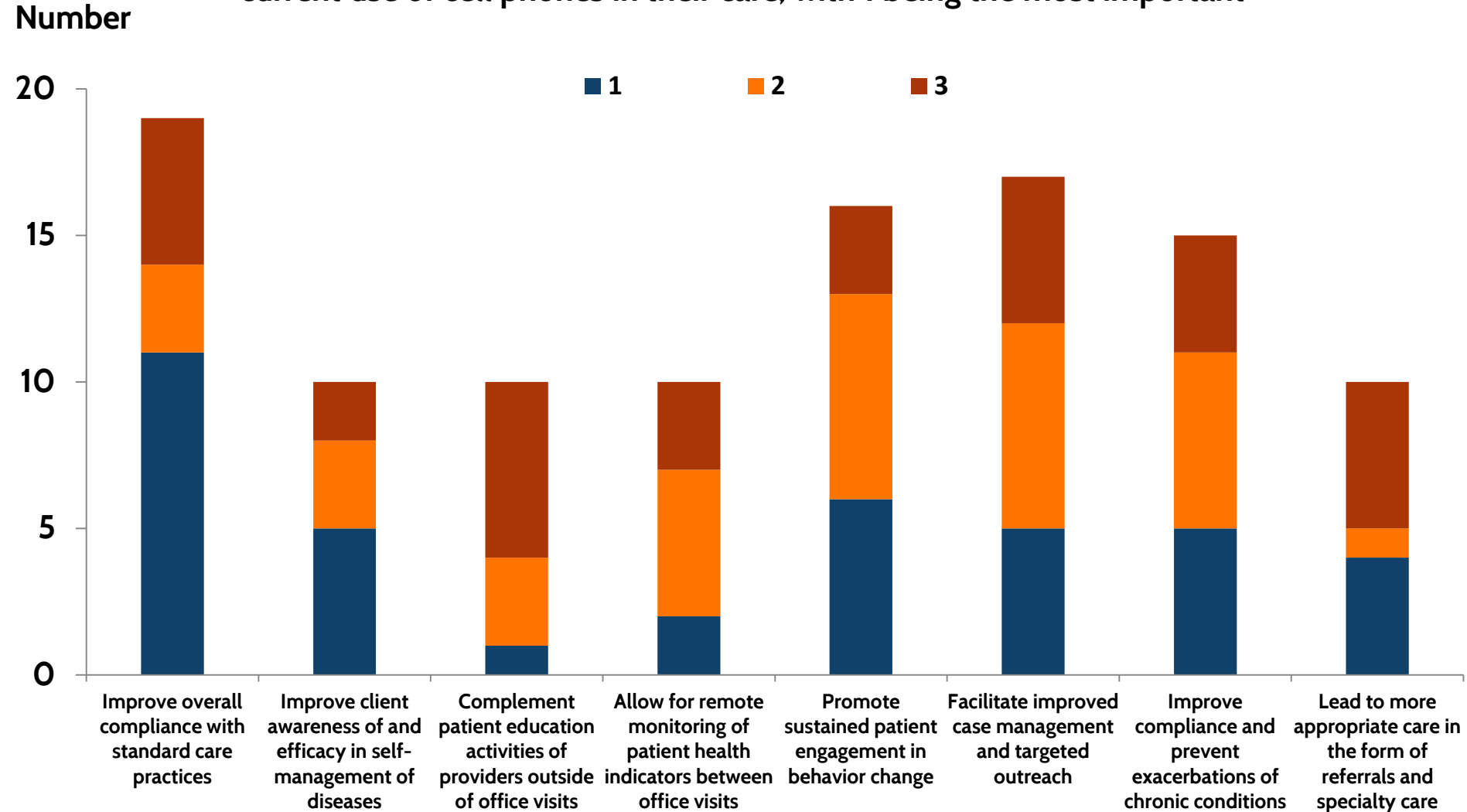


Exhibit 4. Safety-Net Provider Strategy for the Development of Cell Phone Interventions

What has been your organization's strategy for the development of cell phone interventions that it currently provides or supports?

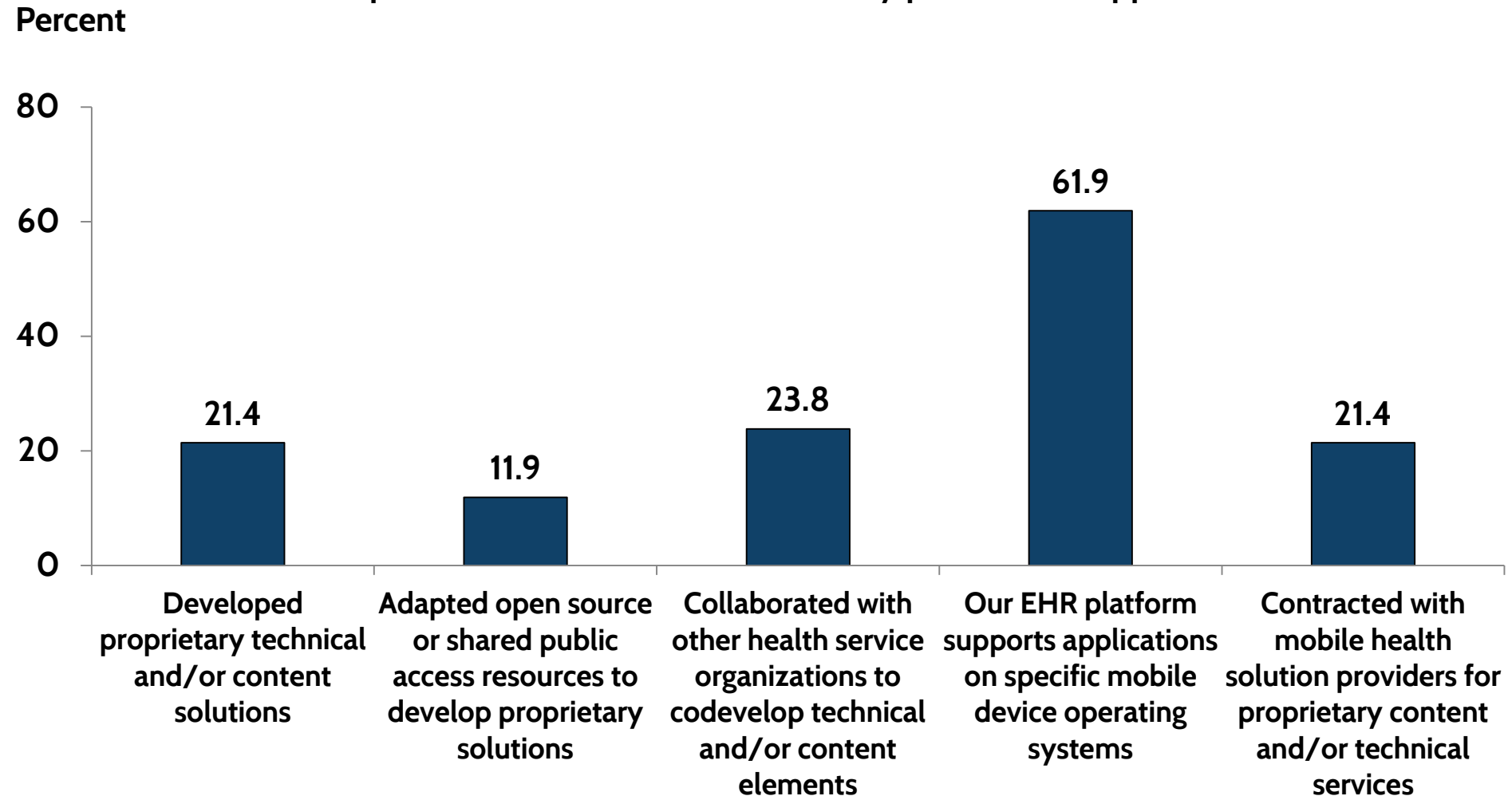
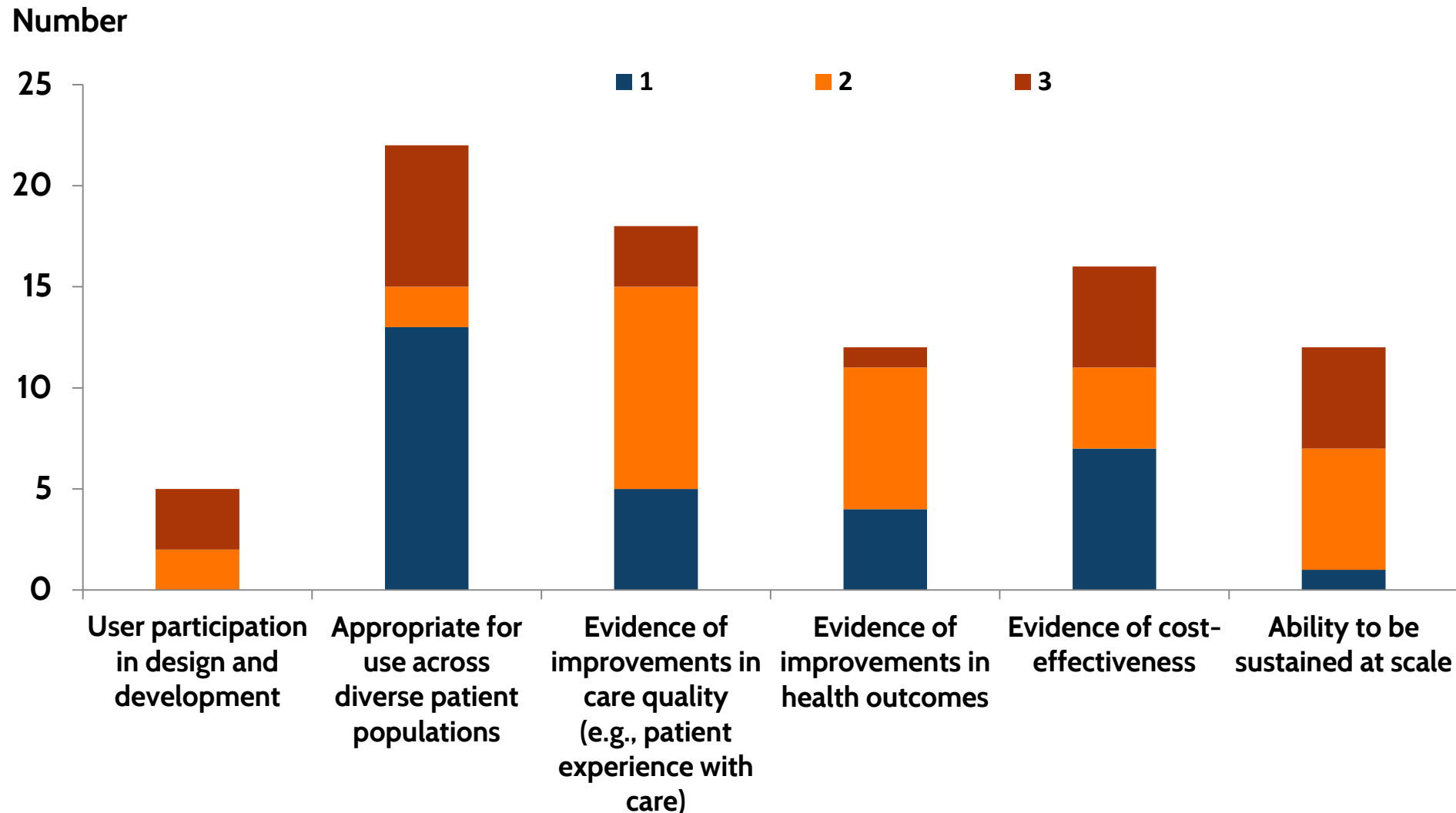


Exhibit 5. Criteria Used to Assess and Justify the Adoption of Cell Phone Interventions

Rank three criteria your organization has used to assess and justify the adoption of a cell phone intervention that it currently provides or supports, with 1 being the highest priority



Source: Patient Engagement and Mobile Health in the Safety Net Survey, 2013.

Exhibit 6. Barriers to Implementation of Cell Phone Interventions

Rank three barriers that your organization has identified with implementing cell phone interventions that engage patients in their care, with 1 being the highest priority

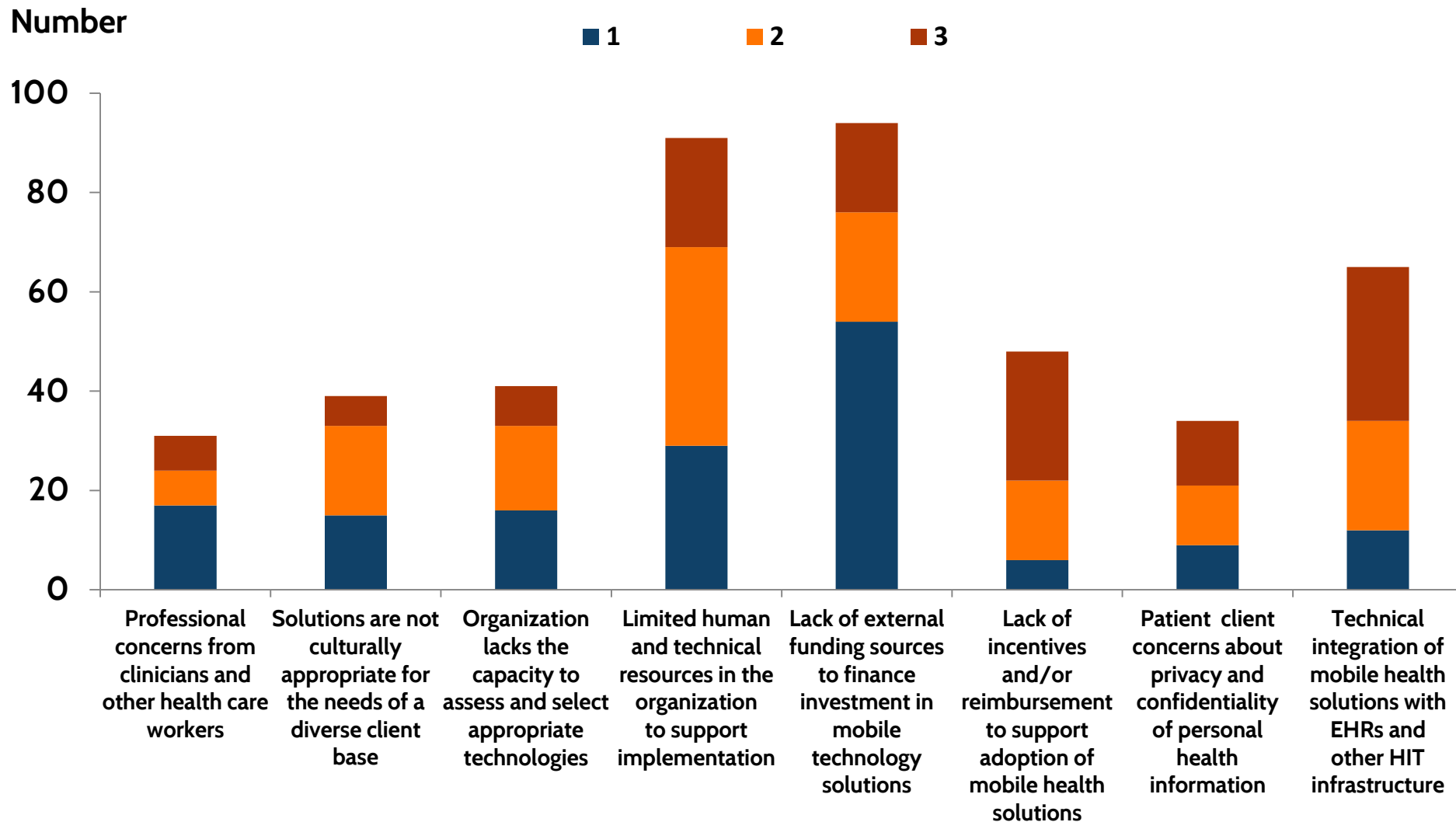


Exhibit 7. Actions to Promote the Adoption and Use of Cell Phone Interventions

Rank three actions that your organization has identified as essential to promote the adoption and use of cell phone interventions that engage patients in their care, with 1 being the highest priority

