

Appendix Table 1. Characteristics of High-Need Adults in Nine Countries

	Total n	Severely or somewhat limited (%)	3+ chronic conditions (%)	High-need adults (%)	Other older adults (%)	Among high-need adults	
						Below-average income (%)	Female (%)
Australia	1,885	14	22	31	69	63	46
Canada	2,960	18	28	37	63	61	58
France	929	50	15	54	46	44	58
Germany	613	34	25	45	55	53	59
Netherlands	597	24	20	37	63	39	64
Norway	612	20	20	33	67	68	58
Sweden	4,808	19	18	31	69	50	57
Switzerland	1,139	23	19	34	66	70	56
United States	1,001	14	42	46	54	48	57

Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults.

Appendix Table 2. Utilization and Access Among High-Need Adults in Nine Countries

	Saw 4+ doctors in past year (%)	Differ- ence	Took 4+ prescription medications (%)	Differ- ence	2+ ED visits in past 2 years (%)	Differ- ence	Hospitalized overnight in past 2 years (%)	Differ- ence	Had an avoidable ED visit (%) <sup>a</sup>	Differ- ence	Had cost- related access problem (%)	Differ- ence
<b>Australia</b>												
Other older adults (n=1,305)	17		29		6		25		5		3	
High-need adults (n=580)	22	5	60*	31	14*	8	42*	17	11	6	19*	16
<b>Canada</b>												
Other older adults (n=1,856)	8		26		13		15		12		7	
High-need adults (n=1,104)	21*	13	68*	42	27*	14	37*	22	19*	7	13*	6
<b>France</b>												
Other older adults (n=427)	4		20		2		10		2		2	
High-need adults (n=502)	8*	4	37*	17	6*	4	23*	13	6*	4	4*	2
<b>Germany</b>												
Other older adults (n=340)	31		21		4		27		3		4	
High-need adults (n=273)	48*	17	60*	39	15*	11	47*	20	4	1	11*	7
<b>Netherlands</b>												
Other older adults (n=373)	11		32		7		19		4		3	
High-need adults (n=224)	25*	14	63*	31	19*	12	39*	20	9	5	10*	7
<b>Norway</b>												
Other older adults (n=410)	7		30		6		28		5		4	
High-need adults (n=202)	18*	11	62*	32	23*	17	50*	22	7	2	4	0
<b>Sweden</b>												
Other older adults (n=3,329)	14		30		10		23		9		3	
High-need adults (n=1,479)	27*	13	63*	33	24*	14	42*	19	12*	3	5	2
<b>Switzerland</b>												
Other older adults (n=747)	6		16		5		26		6		5	
High-need adults (n=392)	11*	5	53	37	13*	8	45*	19	11*	5	9*	4
<b>United States</b>												
Other older adults (n=537)	16		34		10		19		9		16	
High-need adults (n=464)	37*	21	76	42	27*	17	41*	22	19*	10	22*	6

<sup>a</sup> Went to the emergency department (ED) for a condition that could have been treated by regular doctor or place of care if available. Base: all respondents with a regular place of care.

Notes: High-need adults—Adults age 65 and older with 3+ chronic conditions or a functional limitation; Other older adults—All other adults age 65 and older.

\* p < 0.05, denotes significant differences between high-need adults and other older adults within country.

Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults.

Appendix Table 3. Care Coordination Problems in the Past Two Years in Nine Countries

	Test results not ready/ duplicate tests ordered (%)	Differ- ence	Received conflicting information from doctors (%)	Differ- ence	Specialist lacked info or regular doctor not informed about specialist care <sup>a</sup> (%)	Differ- ence	Any of the prior problems (%)	Differ- ence	Thought a medical mistake was made in past 2 years (%)	Differ- ence
<b>Australia</b>										
Other older adults (n=1,305)	10		7		11		17		5	
High-need adults (n=580)	18*	8	18*	11	22*	11	32*	15	13*	8
<b>Canada</b>										
Other older adults (n=1,856)	12		9		31		28		6	
High-need adults (n=1,104)	20*	8	16*	7	28	-3	39*	11	11*	5
<b>France</b>										
Other older adults (n=427)	3		2		4		6		1	
High-need adults (n=502)	4	1	2	0	7	3	8	2	3	2
<b>Germany</b>										
Other older adults (n=340)	11		11		28		36		6	
High-need adults (n=273)	19*	8	17	6	35	7	48*	12	10	4
<b>Netherlands</b>										
Other older adults (n=373)	7		8		17		18		7	
High-need adults (n=224)	11	4	5	-3	19	2	24	6	7	0
<b>Norway</b>										
Other older adults (n=410)	8		10		39		31		4	
High-need adults (n=202)	11	3	14	4	50	11	48*	17	11*	7
<b>Sweden</b>										
Other older adults (n=3,329)	8		9		20		20		8	
High-need adults (n=1,479)	13*	5	17*	8	27*	7	33*	13	19*	11
<b>Switzerland</b>										
Other older adults (n=747)	14		7		20		27		4	
High-need adults (n=392)	21*	7	14*	7	19	-1	34*	7	17*	13
<b>United States</b>										
Other older adults (n=537)	17		13		13		27		6	
High-need adults (n=464)	29*	12	20*	7	23*	10	44*	17	13*	7

<sup>a</sup> Base: Had a regular doctor/place of care and saw/needed to see a specialist.

Notes: High-need adults—Adults age 65 and older with 3+ chronic conditions or a functional limitation; Other older adults—All other adults age 65 and older.

\* p < 0.05, denotes significant differences between high-need adults and other older adults within country.

Source: 2014 Commonwealth Fund International Health Policy Survey of Older Adults.