2020 Commonwealth Fund International Health Policy Survey
*Health Affairs* article variables (extract)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: Do not show code 08 on the web for Switzerland]

Q1110. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor or a nurse? Please do not include a visit to the hospital

[IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department.”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room.”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall.”].

PHONE ONLY: Did you get an appointment...?

PHONE ONLY: (INTERVIEWER: READ LIST)

01 On the same day
02 The next day
03 In 2 to 5 days
04 In 6 to 7 days
05 In 8 to 14 days
06 After more than two weeks
07 (PHONE ONLY: Or were you never able to get an appointment) (WEB ONLY: Never able to get an appointment)
00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to make an appointment to see doctor or nurse
08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I went to an urgent care facility or clinic
98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank
**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1115. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY “emergency department?”; IF UK, (Q600=10), DISPLAY: “A and E Department?”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall?”]

PHONE ONLY: Is it...?

PHONE ONLY: [IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Very easy
2 Somewhat easy
3 Somewhat difficult
4 Very difficult
6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed care in the evenings, weekends, or holidays
8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE ITEMS A1-A4]

Q1120. During the past 12 months, was there a time when you [INSERT ITEM]?

1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
8 PHONE ONLY: (DO NOT READ) Not Sure
9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. had a medical problem but did not [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visit”] a doctor because of the cost
A2. skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
A3. did not [IF AUS, CAN, FR, NOR, SWITZ, US (Q600=1-3,7,9,11), DISPLAY: “fill” IF GER, NETH, NZ, SWE, UK (Q600=4-6,8,10), DISPLAY “collect”] a prescription for medicine, or you skipped doses of your medicine because of the cost
A4. skipped dental care or dental checkups because of the cost
**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

PN: FOR WEB, SHOW CODE 4 BEFORE CODE 3

Q1130.  **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “Is there one doctor you usually go to for your medical care?”]**

- **[IF US (Q600=11), SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have nurse practitioner or physician assistant’”]**
- **[IF CANADA (Q600=2), SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant’”]**
- **[IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]**
- **[IF SWEDEN (Q600=8), DISPLAY: “This means, do you have a specific person at a GP-Practitioners office you usually contact about health care?”]**

1. Yes, I have one [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]
2. (DO NOT READ/SHOW IN WEB PROGRAM) Yes, but I have more than one [IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]
3. No
4. **PN - SHOW CODE 4 FOR US ONLY (Q600=11)” (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, I have one regular nurse practitioner or physician assistant”**
5. **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8) " (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant**
8. PHONE ONLY: (DO NOT READ) Not sure
9. PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank
BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)

Q1132. Is there one doctor's group, health center, [IF GER OR UK (Q600=4,10) INSERT: “GP practice”; IF AUS (Q600=1) INSERT: “general practice”] or clinic you usually go to for most of your medical care?

[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1-7,9), DISPLAY: Please do not include the hospital emergency department.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital A and E Department.

[IF UK (Q600=10), DISPLAY: (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE OR US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

1 Yes
2 No
8 PHONE ONLY: (DO NOT READ) Not sure
9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 4, 5), GET CODE 1. IF HAS USUAL PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2), GET CODE 2. ALL OTHERS, GET CODE 3.]

1 HAS REGULAR DOCTOR/GP/NP, PA (Q1130=1, 4, 5)
2 HAS REGULAR PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2)
3 NO REGULAR DOC/PLACE (Q1130=3,8,9 AND Q1132=2,8,9)
**BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)**

Q1360. The last time you went to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”, IF UK (Q600=10), DISPLAY: “A and E Department”, IF SWE, US (Q600=8,11), DISPLAY: “emergency room”] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

1  Yes
2  No
8  (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
9  PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: Please show code ’3’ only for item A3 only]

Q1516. In the past 12 months, were there times when [INSERT ITEM]?

1  Yes
2  No
3  (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Do not have insurance/Have not had insurance for the past 12 months
8  PHONE ONLY: (DO NOT READ) Not sure
9  PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. you had (PHONE ONLY: “serious”; WEB ONLY: “serious”) problems paying or were unable to pay your medical bills
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
[PN: ASK A10 IF SWEDEN ONLY Q600=8 AND Q99=1]
Q1811. Have you ever been told by a doctor that you [ITEMS A1 to A7 display “have” ITEM A9 display “had” [INSERT ITEM]]?

PHONE ONLY: (INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

WEB ONLY: [“Note: Include borderline conditions.”]

1 Yes, have been told
2 No, have not been told
8 PHONE ONLY: (DO NOT READ) Not sure
9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]
A1. arthritis
A2. asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
A3. cancer
A4. depression, anxiety or other mental health conditions
A5. diabetes
A6. heart disease, including heart attack
A7. hypertension or high blood pressure
A9. a stroke
A10. (SWEDEN ONLY Q600=8) Other chronic condition
BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1951. PHONE ONLY: Now, I'm going to ask you about several factors that can affect a person's health.

WEB ONLY: The next few questions are about several factors that can affect a person's health.

How often in the past 12 months would you say you were worried or stressed about [INSERT]?

PHONE ONLY: Would you say (READ LIST)?

1  Always
2  Usually
3  Sometimes
4  Rarely
5  Never
7  (PHONE: DO NOT READ) Not applicable
8  PHONE ONLY: (DO NOT READ) Not sure
9  PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]
A1. having enough food
A3. having enough money to pay your rent or mortgage
Q2070. The average household income of families in this country is around [ENTER AMOUNT FROM PN BELOW] a [IF ALL EXCEPT SWITZ (Q600 =1-8,10-11), DISPLAY: “year” IF SWITZ (Q600=9, DISPLAY: “month (13th month payments and any other income included)”].

PHONE ONLY: INTERVIEWER NOTE: IF ASKED: “I mean, pre-tax income before any other deductions”

By comparison, is your household income:

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB NOTE: “Note: This means, pre-tax income before any other deductions.”

[PN: IF AUS (Q600=1) ENTER "$90,000”; IF CAN (Q600=2) ENTER "$70,336”; IF NZ Q600=6) ENTER "$66,000”; IF UK (Q600=10) ENTER “£29,400”; IF US (Q600=11) ENTER “$62,000”; IF GER (Q600=4) ENTER “49,000 Euros”; NETH (Q600=5) ENTER “35,000 Euros”; IF FRANCE (Q600=3), ENTER “41,000 Euros”; IF NOR (Q600=7), ENTER “670,000 NOK”; IF SWE (Q600=8), ENTER “340,000 SEK”; IF SWITZ, (Q600=9), ENTER “CHF8500”].

1 Much above average
2 Somewhat above average
3 Average
4 Somewhat below average
5 Much below average
8 PHONE ONLY: (DO NOT READ) Not sure
9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank