



**2017 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS
POST US PRETEST VERSION**

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600: PRE-LOADED SAMPLE
SECTION 700: SCREENER
SECTION 800: ACCESS TO HEALTH CARE
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR & PRESCRIPTION USE
SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS
SECTION 1100: PRESCRIPTION MEDICATION USE
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY
SECTION 1400: ADLS & CARE ASSISTANCE & INFORMAL CAREGIVING
SECTION 1415: CHRONIC ILLNESS
SECTION 1480: HEALTH PROMOTION
SECTION 1495: END OF LIFE CARE WISHES
SECTION 1500: HEALTHCARE COVERAGE
SECTION 1590: MATERIAL HARDSHIP
SECTION 1600: OUT OF POCKET COSTS
SECTION 2000: DEMOGRAPHICS

P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.

FOR WEB ADAPTATION; RESPONDENTS SHOULD BE ALLOWED TO SKIP QUESTIONS. IF A RESPONDENT SKIPS A QUESTION CODE AS "X" WITH THE SAME NUMBER OF X'S AS COLUMN LOCATIONS (E.G., A VARIABLE WITH 2 VALUES WOULD HAVE XX FOR A SKIPPED QUESTION). THIS QUESTIONNAIRE HAS ALL WEB BLANK RESPONSES SHOWN. THE DATA LAYOUT DOES NOT HAVE X VALUES SHOWN.



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SECTION 600: SAMPLE PRELOADS

(IHP 2014 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States



SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-SWISS AND NORWAY RESPONDENTS (Q600=1-6,8,10-11)

INTRO 1

(IHP 2014)

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of ((**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and” **INSERT ONLY IF Q602=1** “the Department of Health and Human Services (DHS), and”)) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government’s intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l’Assurance Maladie des Travailleurs Salaries and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health



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Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)



(IHP 2014 HH1 – updated base)

BASE: ALL NON-SWITZERLAND AND NORWAY LANDLINE SAMPLE (Q.650=1 AND Q600=1-6,8,10-11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

_____ (valid: 1-5)	
NN None	THANK AND TERM (TQHH1)
6 6 or more adults age 18 or older	
98 (DO NOT READ) Not sure	THANK AND TERM (TQHH1)
99 (DO NOT READ) Refused	ASK QB1
XX (WEB BLANK)	ASK QB1

(IHP 2014 A1 – updated base modified age from 54 to 64)

BASE : ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6,8,10-11)

A1. And is this adult between 18 and 64 years old or over 64 years old?

1 18-64 years old	THANK AND TERM (TQA1)
2 Over 64	ASK QA2
8 (DO NOT READ) Not sure	THANK AND TERM (TQA1)
9 (DO NOT READ) Refused	THANK AND TERM (RQA1)
X (WEB BLANK)	THANK AND TERM (RQA1)



(IHP 2014 A1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6,8,10-11)

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QA2 65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQA2) |
| X | (WEB BLANK) | THANK AND TERM (RQA2) |



(IHP 2014 B1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6 or RR AND Q600=1-6,8,10-11)

B1. And how many of these adults are age 65 or older?

- _____ (1 through #of adults in HH1 **max value set at 5**)
- | | | |
|----|--|-----------------------|
| 6 | 6 or more adults age 65 or older (P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6) | |
| NN | None | THANK AND TERM (TQB1) |
| 98 | (DO NOT READ) Not sure | THANK AND TERM (TQB1) |
| 99 | (DO NOT READ) Refused | ASK QB3b |
| XX | (WEB BLANK) | ASK QB3b |

(IHP 2014 B2 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10-11)

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB2 65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQB2) |
| X | (WEB BLANK) | THANK AND TERM (RQB2) |



(IHP 2014 B3a – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10-11)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

B3a May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB3a65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQB3a) |
| X | (WEB BLANK) | THANK AND TERM (RQB3a) |



(IHP 2014 B3b – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or RR AND Q600=1-6,8,10-11)

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SLECTED)

P.N. – SHOW THIRD INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- | | | |
|---|--|---|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM RECORD
AS QB3b65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM
(RQB3b) |
| X | (WEB BLANK) | THANK AND TERM
(RQB3b) |



(IHP 2017 NEW)

BASE: ALL NORWAY (Q600=7)

B4 Hello, may I please speak with [INSERT RESPONDENT NAME FROM LISTED SAMPLE]?

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO Q.SC4 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD |
| | | AS QB465+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM |
| | | (RQB4) |
| X | (WEB BLANK) | THANK AND TERM |
| | | (RQB4) |



(IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)

**BASE: IF NON-SWITZERLAND/SWEDEN (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2)
AND (Q600=1-6,10-11) OR NORWAY (QB4=1,2 AND Q600=7)**

PN: INSERT 'the' for US and UK (Q.600=4,5)

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND 'NOT ONTARIO, OR QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'ONTARIO SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government's intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l'Assurance Maladie des Travailleurs Salaries and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te



Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

- | | | |
|---|-----------------------|-------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS RQSC4 |

(IHP 2014 SC4a)

BASE: IF QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2 AND FROM SWEDEN (Q600=8) SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]



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(IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

- | | | |
|---|-----------------------|-----------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS
RQSC4a |
| X | (WEB BLANK) | THANK & TERM. RECORD AS
RQSC4a |



INTRO3

BASE: US/CAN (Q600=2,11)

PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.

This interview may be recorded for training and quality control purposes.

(IHP 2014)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-8,10-11)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.



(IHP 2014 CP-1 – modified age from 54 to 64)

BASE: ALL NON-SWITZERLAND AND NORWAY CELL SAMPLE (Q.650=2 AND Q600=1-6,8,10-11)

CP-1.

(P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11:

And so that I can ask you the right questions, could you please tell me if you are under 18, between the ages of 18 and 64 or over 64 years of age?)

(P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10

And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?)

1 P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11

Under 18, or 18 to 64 years old THANK & TERM. RECORD AS TCP-1

P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN US Q600=1-10

Younger than age 65 THANK & TERM. RECORD AS TCP-1

2 Age 65 or older GO TO CP_2

7 (DO NOT READ) 65+ respondent infirmed, unable to do interview
THANK & TERM. RECORD AS
QCP1_65+Unable

9 (DO NOT READ) REFUSED THANK & TERM. RECORD AS RCP-1

X (WEB BLANK) THANK & TERM. RECORD AS RCP-1

(IHP 2014 CP_2 – modified, removed note about incentives)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

BASE: NON-SWITZERLAND AND NORWAY CELL SAMPLE AND 65+ (CP-1=2 AND Q600=1-6,8, 10-11)

IN NORWAY ASK ALL CELL RESPONDENTS (Q650=2 AND Q600=7)

CP_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|---|--|-----------------------------------|
| 1 | Not driving | GO TO Q.CP_3 text and then Q.710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS
TQCP_1 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS
RQCP_2 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS
RQCP_2 |



(IHP 2014)

BASE: IF NON-SWITZERLAND AND CP 2=1 (CP 2=1 AND Q600=1-8, 10-11)

CP_3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

BASE: US/CAN (Q600=2,11)

PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.

This interview may be recorded for training and quality control purposes.

BASE: SHOW IF NECESSARY NOTES IF NORWAY AND SC4=1 AND Q650=2

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.

BASE: ALL SWISS RESPONDENTS (Q600=9)

INTRO_CH

WEB INTRO

International Health Policy Survey 2017

Welcome and thank you for participating in this survey conducted by the Federal Office of Public Health. This survey provides decision makers with a better understanding of the views and experiences healthcare in your country. Your answers are very important to help us better understand how the healthcare system in Switzerland is performing.



This survey should take about 20 minutes of your time. If necessary, you can take a break in the survey and finish it later by clicking on "Finish the survey later". To resume the survey, go to the homepage of the study <https://survey.mis-trend.ch/IHP15> and log in again with your access data. You will also have to reconnect after ten minutes of inactivity.

Thank you for your help in this important survey.

Please click on "Next" to continue.

CATI INTRO

Hello, my name is _____. I am calling on behalf of the Federal Office of Public Health. We are conducting a population survey of the healthcare system. You recently received a letter about this from the Federal Office of Public Health. (We are not selling anything).

May I please speak with [RESPONDENT'S NAME] ? The survey will take about 20 minutes.

- | | | |
|---|---------------------------------|-------------------|
| 1 | (V) Takes part in the interview | GO TO TELNO_INT |
| 2 | (V) Currently not at home | SET UP CALLBACK |
| 3 | (V) No answer | → RECALL |
| 4 | (V) Line busy | → RECALL |
| 5 | (V) Answering machine | → RECALL |
| 6 | (V) Change language | → SELECT LANGUAGE |

German/French/Italian

- | | | |
|----|--|--|
| 7 | (V) Changed/new telephone number | GO TO CHANGE_TELNOa |
| 8 | (V) Call blocking (on all available numbers) | STOP |
| 9 | (V) Refusal to take part | GO TO REF_reason |
| 10 | (V) Modem/fax | → RECALL |
| 11 | (V) All available telephone numbers invalid | → STOP |
| 12 | (V) Home (for the elderly), institution | → STOP |
| 13 | (V) Language problem (does not speak German, French or Italian) | → STOP |
| 17 | (V) Target person aged over 65 fragile, unable to answer | THANK & TERM.
RECORD AS
QSC2a65+Unable |
| 18 | (V) Target person not living (any longer) in the household reached | →
TRACKINGa |

(Thank you very much. All your answers in this survey will be treated confidentially. If you would prefer not to answer any one question, just say "Pass").

INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHOM THE STUDY IS INTENDED FOR:

This survey is being conducted in Switzerland for the Federal Office of Public Health. It is also being conducted in many other countries and is being coordinated internationally by the Commonwealth Fund, a charitable foundation.



INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHY YOU NEED THIS INFORMATION: This survey is being conducted in order to help politicians in Switzerland to understand your experiences with the healthcare system. It is also being conducted in 10 other countries. The survey is absolutely confidential. Your answers are mixed with other people's answers, and nothing in the end result will allow you to be identified.

(IF NECESSARY: This survey takes approximately 20 minutes, depending on your answers)
 IF NECESSARY: Your answers are absolutely confidential and are only needed in order to understand how efficiently Switzerland's healthcare system is working compared to that of other countries.

BASE: INTRO CH=18 AND Q600=9

TRACKINGa

Can you please tell me why [NAME OF RESPONDENT] is not living (any longer) in your household?

- | | | |
|---|--|-----------------|
| 1 | (V) Has left the household (<u>regardless</u> of reason) and is living in another <u>private household in Switzerland</u> | GO TO TRACKINGb |
| 2 | (V) Has left the household (<u>regardless</u> of reason) and is now living in an institution (home for the elderly, hospital, etc.) | STOP |
| 3 | (V) Has left Switzerland | STOP |
| 4 | (V) Target person unknown | STOP |
| 5 | (V) Other situation | STOP |

BASE: TRACKINGa=1 AND Q600=9

TRACKINGb

Could you please tell me where [NAME OF RESPONDENT] is living now and give me his/her current telephone number?

- | | | |
|---|---------------------------------------|---------------------|
| 1 | (V) Gives a current telephone number | GO TO CHANGE_TELNOa |
| 2 | (V) No current telephone number given | → STOP |

BASE: (INTRO CH=7 OR TRACKINGb=1) AND Q600=9

CHANGE_TELNOa

What telephone number should be changed/re-entered?

- Telno1: 0 __ / _____
- Telno2: 0 __ / _____
- Telno3: 0 __ / _____

→ GO TO INTRO_CH



BASE: INTRO CH=9 AND Q600=9

REF_reason

INTERVIEWER: Note down exact reason for refusal: _____

→ STOP

BASE: INTRO CH=9 AND Q600=9

NUMBEROFPHONES

(shows the number of phone numbers at which a given individual could have been reached at)

BASE: INTRO CH=1 AND Q600=9

TELNO_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

BASE: INTRO CH=1 AND Q600=9

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry



(IHP 2014 Q710 –MODIFIED for 65+ and question wording)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710. First, what year were you born?

(INTERVIEWER: IF NEEDED: We request this information to make sure we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1953)

INSERT YEAR OF BIRTH _____ (RANGE 1909-1952)

9997 (DO NOT READ) Year of birth is greater than 1952

9998 (DO NOT READ) Not sure / Cannot remember year of birth

9999 (DO NOT READ) Refused

XXXX (WEB BLANK)

**PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term
GEN IN AS CODE 6 UNDER Q.730.**

**PN: PLEASE NOTE THAT IN IHP 2014 ALL LL and CELL RESPONDENTS get
terminated if code '9997' is selected at Q710.**

(IHP 2014 Q710a –MODIFIED for 65+ and added code 996)

**BASE: (NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 = 9998 'RESPONDENT
CANNOT REMEMBER YEAR OF BIRTH' OR 9999 'REFUSED') OR SWITZERLAND
(Q600=9)**

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. What is your age?

_____ (RECORD NUMBER 65-108)

996 (DO NOT READ) Over 65 but exact age refused

997 (DO NOT READ) Under age 65THANK AND TERM AS Q710a

999 (DO NOT READ) Refused THANK AND TERM AS Q710a

XXX (WEB BLANK) THANK AND TERM AS Q710a



(IHP 2014 Q715 –MODIFIED for 65+)

BASE: NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 =1909-1952 OR Q710A=65-108) OR SWITZERLAND (Q600=9)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 65 -108]

(**AGE** = 2017 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)) OR IF (Non-Switzerland (Q600=1-8, 10, 11) AND Q710a=65-108 and Q710=9998) then **AGE**=Q710a) OR IF Switzerland (Q600=9) then **AGE**=Q710a

(IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added)

BASE: ALL

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

- | | | |
|---|-------------------------------|---|
| 2 | 65-69 | (Q710= 1948-1952 OR Q710a=65-69) |
| 3 | 70-74 | (Q710= 1943-1947 OR Q710a=70-74) |
| 4 | 75+ | (Q710= 1909-1942 OR Q710a=75+) |
| 7 | Over 65 but exact age refused | (Q710a=996) |
| 9 | Decline to answer | (Q710= 9999, XXXX OR Q710a=997, 999, XXX) |

[PN: IF AGE 65 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2014 Q725 modified base and added codes 7,9)

BASE: AGE 65+ 'Q720 = 2-7'

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS, PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you...?")

- 1 Male
- 2 Female
- 7 (DO NOT READ) Something else/Other
- 9 (DO NOT READ) Refused
- X (WEB BLANK)

(IHP 2014 Q726 modified base)

BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q726. (RESPONDENT LANGUAGE)
(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

- 1 French
- 2 Italian



3 German

(IHP 2014 –MODIFIED for 65+)

BASE: ALL RESPONDENTS

Q730. **SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)**

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2014 Q720)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. **QUOTA SET – BEHIND THE SCENES**

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | FRANCE | (Q600=3 AND Q730=1) |
| 4 | GERMANY | (Q600=4 AND Q730=1) |
| 5 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 6 | NEW ZEALAND | (Q600=6 AND Q730=1) |
| 7 | NORWAY | (Q600=7 AND Q730=1) |
| 8 | SWEDEN | (Q600=8 AND Q730=1) |
| 9 | SWITZERLAND | (Q600=9 AND Q730=1) |
| 10 | UK | (Q600=10 AND Q730=1) |
| 11 | US | (Q600=11 AND Q730=1) |

(IHP 2014 Q742 – modified base to be only AUS and UK)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1,10)

Q742. **QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARIABLE)**

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |
| 6 | NON-NSW | (Q630=2-8 AND Q730=1) |
| 7 | ALL OTHERS | |



(IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. Code as '7' if sample info is unavailable for Australia Code as 'Missing' if other country]

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. Code as '7' if data/sample info is unavailable for Canada Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

(IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)



(IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A0A –oAo. ‘A’ BEING A LETTER FROM ALPHABET AND ‘0’ BEING ANY DIGIT.

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

____ _ (DO NOT READ) Refused
XXXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT ‘V’ AS IN ‘VICTOR’ ‘CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?’) IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z2)

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A –1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

“INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)”

(P.N.- QD-Z2 ‘postal code for CANADA’ – should NOT be included in any “CLIENT” deliverables. We will need it in our “INTERNAL” versions for checking; though this should please be removed from ANY client deliverables. However, variable “QD-Z2truncated”, which is outlined below should be included.)



(P.N. – PLEASE GENERATE “QD-Z2truncated” VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada

(GENERATE FROM QD-Z2)

(IHP 2014 D-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=RR AND ‘no sample info’) OR (Q650=2 AND D-Z2=999999)]])

(PN – as there is no CELL sample in Canada for IHP 2014 only the first part of this skip applies)

D-Z3. What province is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)



(IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

****IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7) OR IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)**

- IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador (code 1)
- IF D-Z3 = 2 PROVINCE = Prince Edward Island (code 2)
- IF D-Z3 = 3 PROVINCE = Nova Scotia (code 3)
- IF D-Z3 = 4 PROVINCE = New Brunswick (code 4)
- IF D-Z3 = 5 PROVINCE = Quebec (code 5)
- IF D-Z3 = 6 PROVINCE = Ontario (code 6)
- IF D-Z3 = 7 PROVINCE = Manitoba (code 7)
- IF D-Z3 = 8 PROVINCE = Saskatchewan (code 8)
- IF D-Z3 = 9 PROVINCE = Alberta (code 9)
- IF D-Z3 = 10 PROVINCE = British Columbia (code 10)
- IF D-Z3 = 11 PROVINCE = Yukon (code 11)
- IF D-Z3 = 12 PROVINCE = Northwest Territories (code 12)
- IF D-Z3 = 13 PROVINCE = Nunavut (code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)



(IHP 2014 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 (V) Refused
XXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- | | | |
|---|-----|---------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-ZA) |

(P.N.-IF QD-ZA = 'postal code NOT from NSW, VICTORIA OR 9999/refusal' ' NOT NSW/Victoria/REFUSAL AT QD-ZA -- ASK QD-ZAR)

(P.N.-IF QD-ZA = 'postal code from NSW ' NSW AT QD-ZA -- SKIP TO NSW DATABASED VARIABLE CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO CODE)

(IHP 2014 QD-ZAR)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW OR VICTORIA POSTAL CODE [(QD-ZA = 9999 OR QD-ZA = 'not NSW or Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)

(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and SAMPLE POSTAL = NSW – USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSW Databased=1)

(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and NOT NSW – THANK AND TERM)



(P.N.-IF QD-ZAR = NSW (01) and Q650=2 (CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and SAMPLE POSTAL = NSW - USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSWDatabase=1)

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and NOT NSW – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

NSW-DATABASED VARIABLE

**NSWdatabased = 1 IF CONFIRMED NSW
NSWdatabased =0 (Otherwise)**

(IHP 2016 QVICTORIAREGIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QVICTORIAREGIONS.	Regions in Victoria
01	Loddon Mallee (Rural)
02	Barwon-South Western (Rural)
03	Hume (Rural)
04	Grampians (Rural)
05	Gippsland (Rural)
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)
09	Duplicate (Postal codes that overlap across regions)
99	Victoria region missing (e.g., due to invalid postal code)

(IHP 2016 QCOLLAPSEDVICTORIAREGIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QCOLLAPSEDVICTORIAREGIONS.	Regions in Victoria with Rural Collapsed [QVICTORIAREGIONS=01-05]
01	Rural
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)



53 West Baltimore Pike. Media, PA 19063
484-840-4300 www.ssrs.com

- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

(P.N. CREATE THE QVICTORIAREGIONS AND QCOLLAPSEDVICTORIAREGIONS VARIABLES BASED ON THE POSTAL CODE TO REGION SPREADSHEET FOR VICTORIA, THIS SHOULD BE BASED ON SELF-REPORTED POSTAL CODE, BUT IF SELF-REPORTED POSTAL CODE IS NOT FROM VICTORIA OR IS REFUSED OR IS INVALID, THEN USE SAMPLE-BASED POSTAL CODE; IF STILL MISSING/INVALID CODE AS “99 Victoria region missing (e.g., due to invalid postal code”; THIS WOULD ONLY BE DONE TO CASES THAT ARE CATEGORIZED AS BEING FROM “VICTORIA” ACCORDING TO THE Q630 DEFINITION WE HAVE BEEN USING)



(IHP 2016 QSAMPLEVICTORIAREGIONS)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)

(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

- 01 Loddon Mallee (Rural)
- 02 Barwon-South Western (Rural)
- 03 Hume (Rural)
- 04 Grampians (Rural)
- 05 Gippsland (Rural)
- 06 North & West Metropolitan (Urban)
- 07 Southern Metropolitan (Urban)
- 08 Eastern Metropolitan (Urban)
- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

(P.N.-IF QD-ZA = 'postal code from Victoria ' VICTORIA AT QD-ZA -- SKIP TO VICTORIADATABASED VARIABLE CREATION)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Not Victoria; – THANK AND TERM)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=2 (CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))

(P.N.-IF QD-ZAR 'Refused (98/99)' Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and Sample Postal Code=Not Victoria – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabase=0))

Victoria-DATABASED VARIABLE

victoriadatabased = 1 IF Victoria postal or Victoria region (D-ZAR) and Victoria sample info

victoriadatabased =0 (Otherwise)



SECTION 800: ACCESS TO HEALTHCARE

(New – added 12/8/16)

BASE ALL QUALIFIED RESPONDENTS (Q99=1)

Q800. Overall, how satisfied are you with the quality of health care you have received during the past 12 months? Would you say you are ...
 (INTERVIEWER: READ LIST)

- 1 Completely satisfied
- 2 Very satisfied
- 3 Somewhat satisfied
- 4 Not at all satisfied
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Haven't received health care in past year
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)

(IHP 2014 Q810 item A4 to be asked to all)

BASE FOR ALL ITEMS A1-A4: ALL QUALIFIED RESPONDENTS (Q99=1)

Q810. During the past 12 months, was there a time when you [INSERT ITEM]?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer
- X (WEB BLANK)

[RANDOMIZE ITEMS A1- A3]

A1 Did not [IF AUS, CAN, US, FR, NOR, SWITZ (Q600=1,2,11,3,7,9), DISPLAY: "fill" IF NZ, UK, GER, NETH, SWE (Q600=6,10,4,5,8), DISPLAY "collect"] a prescription for medicine, or you skipped doses of your medicine because of the cost

A2 Had a medical problem but did not [IF UK (Q600=10), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "visit"] a doctor because of the cost

A3 Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost

A4 Did not visit a dentist when you needed to because of the cost

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2"...and "Q810An")

DELETE Q813



Q820 MOVED AFTER Q830 AND RENUMBERED TO Q832

(IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q830. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital **[IF AUS, CAN, NZ, GER, NETH, FR, SWITZ, NOR (Q600=1,2,6,4,5,3,9,7), DISPLAY: “emergency department?”; IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department?”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room?”]** Is it...?

(INTERVIEWER: READ LIST)

[IF NETH (Q600=7), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]

- 1 Very easy
- 2 Somewhat easy
- 3 Somewhat difficult
- 4 Very difficult
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed care in the evenings, weekends, or holidays
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



*(IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only:
Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if **FRANCE OR
GERMANY or SWITZERLAND**)*

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q832. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor [**DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND ‘Q600=1-2, 5-8,10-11: “or a nurse”**]?

Please do not include a visit to the hospital [**IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department.”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room.”**]. Did you get an appointment...?

(INTERVIEWER: READ LIST)

- 1 On the same day
- 2 The next day
- 3 In 2 to 5 days
- 4 In 6 to 7 days
- 5 In 8 to 14 days
- 6 After more than two weeks
- 7 Or were you never able to get an appointment
- 0 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to make an appointment to see doctor or nurse
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR

(IHP 2014 Q905 – Modified, code 6 added)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY:** “Is there one doctor you usually go to for your medical care?”

[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4”]

[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as 5”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]

- 1 Yes, have a regular doctor/GP
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, but have more than one regular doctor/GP
- 3 No
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 6 **PN - SHOW CODE 6 FOR SWE ONLY (Q600=08)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 910)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)

Q910. Is there one doctor's group, health center, **[IF GER, UK (Q600=4, 10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"]** or clinic you usually go to for most of your medical care?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: Please do not include the hospital emergency department.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q915 – code 1 updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5, 6)
- 2 HAS REGULAR PLACE (Q905=3,8,9 AND Q910=1)
- 3 NO REGULAR DOC/PLACE (Q905=3,8,9 AND Q910=2,8,9)



(IHP 2016 Q1150, IHP 2014 Q935, modified “call” changed to “contact” and response option 5 updated)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q935. **[IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2], DISPLAY:** When you contact your regular doctor’s office with a medical concern during regular practice hours, how often do you get an answer that same day?]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day?]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP’s practice with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

[IF UK (Q600=10) DISPLAY: When you contact your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

(INTERVIEWER: IF NECESSARY: Please think about your current (or primary) doctor)

(INTERVIEWER: IF NECESSARY: Please include contacts made by telephone or text/SMS, email, or via a web portal, etc.)

(WEB NOTE): “NOTE: Please think about your current (or primary) doctor and include contacts made by telephone or text/SMS, email, or via web portal, etc.”]

(READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to contact
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A5 added – previously Q1065a2)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q940. [IF FR, SWE, SWITZ, (Q600=3,8,9 & Q915= 1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “How often does your regular doctor or medical staff you see”];
IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1) DISPLAY: “How often does your GP or medical staff you see”; IF Q915=2 OR Q905=4, 5, 6 DISPLAY: “How often does the medical staff you see at your usual place of care”]...?

(INTERVIEWER: READ LIST)

Would you say it is...?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[RANDOMIZE ITEMS – A1-A5]

- A1. Know important information about your medical history
- A2. Spend enough time with you
- A3. Encourage you to ask questions
- A4. Explain things in a way that is easy to understand
- A5. Involve you as much as you want in decisions about your treatment or care

(IHP2014 QSWED2 – question text modified)

BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915 = 1,2 AND Q99=1 AND Q600=8)

QSWED2. Have you been forced to visit your health center for a “health issue” that could have been treated at a single visit (READ LIST)?

- 1 Often
- 2 Sometimes
- 3 Never
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)



SECTION 1000: COORDINATION OF CARE

(IHP 2014 Q1070 – Modified, range updated and interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1000. Not counting any time you may have been hospitalized, how many different doctors have you seen in the past 12 months?

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(INTERVIEWER: If asked whether to count their regular doctor/GP or specialists, say yes. If asked whether to count dentists, say no.)

(IF NECESSARY: Do not count any time you may have spent in the ER)

(WEB NOTE: "Please do not count any time you may have spent in the ER.")

(WEB NOTE: "Please provide your best estimate.")

(WEB NOTE: "Please include your regular doctor/SP and specialists but do not include dentists.")

_____ [RANGE 0-65]

- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one doctor but doesn't know exact number
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q1060 – Modified, code 5 response option)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)

Q1003. **[IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY:** How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination could include helping you get appointments, following up to make sure you get recommended care, and making sure other doctors have important information.

INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.

WEB NOTE: *Think about the practice you go to the most, if you have multiple regular doctors or practices.*

(INTERVIEWER: READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed coordination
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – modified 1/20/16)

BASE: RESPONDENTS WHO REPORTED SOMEONE IN DOCTOR'S PRACTICE "SOMETIMES" OR "RARELY OR NEVER" HELPS COORDINATE CARE FROM OTHER DOCTORS AND PLACES (Q1003=3, 4)

Q1005. In the last 12 months, did you need any help to arrange or coordinate the care or treatment you received from different health care professionals?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

Q1010 MOVED BEFORE Q1005 AND RENUMBERED TO Q1003



(IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1015. Now thinking about the past 2 years, when receiving care for a medical problem, was there ever a time when [INSERT 1st ITEM]?

And, was there ever a time in the past 2 years when [INSERT NEXT ITEM]?

- 1 Yes, this happened
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer
- X (WEB BLANK)

- A1. Test results or medical records were not available at the time of your scheduled medical care appointment
- A2. You received conflicting information from different doctors or health care professionals
- A3. Doctors ordered a medical test that you felt was unnecessary because the test had already been done
- A4. You thought a medical mistake was made in your treatment or care? This could include being given the wrong medication or the wrong result from a medical test.
[INTERVIEWER, IF ASKED: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional]
[WEB NOTE: *By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional*]



SECTION 1020. EXPERIENCE WITH SPECIALISTS

(IHP 2014 Q1020 – modified Sweden question pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020. Have you seen or needed to see any **[IF SWEDEN (Q600=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist doctors”] [IF AUS, NZ, UK, GER, (Q600=1,6,10,4), ADD “(or consultants)”]** in the past 2 years?

By “specialist” we mean doctors that specialize in one area of health care like surgery, heart, allergy or **[IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “mental health” [IF NETH (Q600=5) “neurology”]**.

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1030 – Modified, Sweden pipe in added in question, code 6 added, ranges changed from starting at “0” to “1”, added interviewer note)

[PN: There should be a total of 13 variables for this question. HID1030MP_1 through HID1030MP_9 are 0/1 punches for response options 1-9 and Q1030A1 to Q1030A4 are numeric variables for how many days, weeks, months, or years respondents said they waited.]

(P.N - DERIVED ‘DAYS’ VARIABLE SHOULD BE ADDED TO SPSS)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND SAW SPECIALIST IN PAST 2 YEARS (Q1020=1)

Q1030. After you were advised to see or decided to see a **[IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, ((Q600=1-7, 9-11), DISPLAY: “specialist”] [IF AUS, NZ, UK, GER (Q600=1,6,10,4) ADD “(or consultant)”]**, how many days, weeks or months did you have to wait for an appointment?

(INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about most recent time.)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

[INTERVIEWER NOTE: if respondent has scheduled a recurrent appointment, code as “7 No waiting period”]

[INTERVIEWER NOTE: If respondent mentions still waiting for an appointment, code as “8 Not Sure”]

(WEB NOTE: “*Note: If you were referred to or needed to see more than one specialist, please think about most recent time.*”)

(WEB NOTE: “*Please provide your best estimate.*”)

(SELECT ALL THAT APPLY)

- | | | |
|---|---|--------------------------------|
| 1 | Days __ [RANGE 1-20, 98 Not sure, 99 Decline to Answer] -- | PN- Q1030A1
in SPSS |
| 2 | Weeks __ [RANGE 1-10, 98 Not sure, 99 Decline to Answer] -- | PN- Q1030A2
in SPSS |
| 3 | Months __ [RANGE 1-11, 98 Not sure, 99 Decline to Answer] - | PN- Q1030A3
in SPSS |
| 4 | Years __ [RANGE: 1-8, 98 Not sure, 99 Decline to Answer] - | PN- Q1030A4
in SPSS |
| 5 | (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to get an appointment | |
| 6 | (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Tried but never got an appointment | |
| 7 | (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period | |
| 8 | (DO NOT READ) Not sure | |



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- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1045 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND ASK ONLY IF NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1030=98,99 AND Q99=1)

Q1045. Was it ...?

(IF NECESSARY: After you were advised to see or decided to see a [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, ((Q600=1-7, 9-11), DISPLAY: “specialist”] [IF AUS, NZ, UK, GER (Q600=1,6,10,4) ADD “(or consultant)”], how long did you have to wait for an appointment?)

(READ LIST)

- 1 Less than four weeks
- 2 Four to eight weeks
- 3 More than eight weeks
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1050 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)

Q1050. In the past two years, was there a time

- 1 Yes
- 2 No
- 3 (DO NOT READ) Never saw a specialist/consultant
P.N. –SHOW CODE 4 FOR ITEM A2 ONLY
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not see regular doc/GP since seeing specialist/consultant
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

A1. When a [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, ((Q600=1-7, 9-11), DISPLAY: “specialist”) [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD “(or consultant)”] did not have basic medical information or test results from [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “your regular doctor”, IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: “your GP”) [IF (Q915=2 OR Q905=4, 5), DISPLAY: “the place you usually go for medical care”] about the reason for your visit.

A2. After you saw the [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist”) [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD “(or consultant)”], that [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “your regular doctor” IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: “your GP”) [IF (915=2 OR Q905=4, 5), DISPLAY: “the place you go to for your medical care”] did not seem informed and up-to-date about the care you got from the specialist [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”]

DELETE Q1065



SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2014 Q1105 – modified, range updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. How many different prescription medications are you taking on a regular or ongoing basis?

(INTERVIEWER: IF RESPONDENT SAYS “aspirin, vitamins, supplements, etc,” SAY: “This would only apply if they were prescribed by a health care professional.”)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

(WEB NOTE: “Please provide your best estimate.”)

(WEB NOTE: “Note: ‘Regular or ongoing basis’ does not include prescriptions you may be taking for short term conditions such as allergy, an ear infection, strep, etc. Only include medications that you needed a prescription to obtain..”)

_____ [RANGE 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one prescription medication but don’t know exact number

98 (DO NOT READ) Not sure

99 (DO NOT READ) Decline to answer

XX (WEB BLANK)

(IHP 2014 Q1110 – modified items A2 and A2 now SWISS ONLY)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110. In the past 12 months, has a health care professional ...?

[INTERVIEWER, IF ASKED: This could include a doctor, nurse, or pharmacist]

[WEB NOTE: *This could include a doctor, nurse, or pharmacist*]

1 Yes

2 No

8 (DO NOT READ) Not sure

9 (DO NOT READ) Decline to answer

X (WEB BLANK)

A1. Reviewed with you all the medications you take

A2. [SWITZERLAND ONLY] Explained the potential side effects of any medication that was prescribed

A3. [SWITZERLAND ONLY] Given you a written list of all your prescribed medications



SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE

TRANSITION TEXT REMOVED 1/20/17

(IHP 2014 Q1300)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300. Have you been admitted to the hospital overnight in the past 2 years?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[P.N. - RANDOMIZE Q1310 A1 through Q1310A4 – ALWAYS KEEPING ITEM Q1310A3 FOLLOWING Q1310A2; AND Q1310A4 SHOULD ALWAYS SHOW LAST]

(IHP 2014 Q1310A1 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A1. When you left the hospital, did you receive written information on what to do when you returned home and what symptoms to watch for?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

(WEB NOTE: "Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.")

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1310A2 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A2. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

(WEB NOTE: “*Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*”)

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable – did not need follow up care
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1310A3 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A3. When you left the hospital, did someone discuss with you the purpose of taking each of your medications?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

(WEB NOTE: “*Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*”)

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not taking any medications
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1310A4 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A4. When you left the hospital, did you know who to contact if you had a question about your condition or treatment?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

(WEB NOTE: “*Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*”)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1325 – interviewer note added)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q915=1,2 AND Q1300=1 AND Q99=1)

Q1325. After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

(WEB NOTE: “*Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*”)

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not see a/my doctor/GP after leaving the hospital
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(New – added 12/8/16)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS
(Q1300=1 AND Q99=1)**

Q1328. After you left the hospital, did you feel that you had the support and services you needed to help you manage your health condition at home?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

(WEB NOTE: “*Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*”)

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not need support to manage my health
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q1330 – Modified range)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1330. **[IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9)**

DISPLAY: “How many times have you used a hospital emergency department for your own medical care in the past 2 years?”

IF UK (Q600=10), DISPLAY: “How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?”;

IF US, SWE (Q600=11,8), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

_____ [RANGE 0-50]

- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than once but doesn't know exact number
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q1335)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)

Q1335. The last time you went to the hospital [**IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ, (Q600=1,2,6,4,5,3,7,9), DISPLAY: “emergency department”, IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department”, IF US, SWE (Q600=11,8), DISPLAY: “emergency room”**] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



SECTION 1400: GETTING CARE ASSISTANCE AT HOME

READ TO ALL: Now, I would like to talk to you about your health and other health-related experiences.

(IHP 2014 Q1401)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. In general, how would you describe your own health?

(READ LIST)

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1402

DELETE Q1405

DELETE Q1407

(New added 12/8/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1403. Because of a health problem, do you need someone to help you with housework, preparing meals, managing daily medications, or shopping?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(New modified 1/2016)

BASE: NEEDED SOMEONE TO COME TO HELP WITH ACTIVITIES (Q1403=1)

Q1406. How often does someone help you with any of these activities?

Please think of both professional care and care from family or friends.

(INTERVIEWER: READ LIST)

[IF NECESSARY: This would include help with housework, preparing meals, managing daily activities]

(WEB NOTE: "Note: This would include help with housework, preparing meals, managing daily activities.")

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or
- 5 Never
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New added 12/8/16 – Item A3 is CANADA only)

BASE:HAS SOMEONE WHO HELPS THEM WITH THEIR ACTIVITIES (Q1406=1, 2,3,4)

Q1408. Do you receive help from... (INSERT ITEM)?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[RANDOMIZE A1-A2 WHICH QUESTION IS ASKED FIRST]

- A1 An aide, nurse, or other health professional (**P.N. SHOW THE FOLLOWING ONLY FOR SWITZERLAND (Q600=9 AND Q99=1)**): paid professional help such as Spitex)
- A2 A family member or friend
- A3 [**P.N. SHOW THE FOLLOWING ONLY CAN ONLY**] A religious or charitable organization



(IHP 2014 Q1410 modified base)

BASE: QUALIFIED RESPONDENTS WHO SAID THEY NEEDED HELP (Q99=1 and Q1403=1)

Q1410. In the past year, was there a time you did NOT receive the help you needed because of the cost?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New added 1/25/16)

BASE: ALL QUALIFIED RESPONDENTS AGE 75+ (Q99=1 AND Q720=4)

Q1411. In general, how would you rate your likelihood of falling?

(INTERVIEWER: READ LIST)

- 1 High
- 2 Moderate
- 3 Low
- 4 (PHONE ONLY: DO NOT READ; SHOW IN WEB) No risk of falling
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New added 1/25/16)

BASE: QUALIFIED RESPONDENTS WHO SAID THEY HAD A MODERATE OR HIGH RISK OF FALLING (Q99=1 and Q1411=1,2)

Q1411a. Have you talked to your doctor about falls?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



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(New modified 1/20/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1412. How often do you feel isolated from others?

(INTERVIEWER: READ LIST)

[PN: Rotate response options 1-3/3-1]

- 1 Hardly ever or never
- 2 Some of the time
- 3 Often
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1490)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1414. Do you provide care or assistance at least once a week to one or more persons living with some age-related problem, chronic health condition or disability?

(IF NECESSARY: Exclude any care provided as part of your profession).

(IF NECESSARY: Age-related problems may include memory loss or difficulty with bathing or eating.)

(WEB NOTE: *Please exclude any care provided as part of your profession.*)

(WEB NOTE: *Age-related problems may include memory loss or difficulty with bathing or eating.*)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – added 1/24/17)

BASE: CANADIAN RESPONDENTS WHO PROVIDE INFORMAL CARE (Q99=1 AND Q600=2 AND Q1414=1)

QCAN1493. To accommodate you in your caregiving duties, have you received any government help such as occasional relief or respite (pronounced RESS-PIT) care, financial support or tax credits?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(IHP 2014 QSWED12)

BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1414=1 AND Q99=1 AND Q600=8)

QSWED12. Do you need support from the municipality to be able to cope with your role as a family-care provider?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



2/6/17 DELETE QSWED13

(New)

**BASE: SWEDISH RESPONDENTS WHO NEED SUPPORT FROM THE MUNICIPALITY TO
COPE WITH THIS ROLE AS A FAMILY CARE PROVIDER (QSWED12=1 AND Q99=1 AND
Q600=8)**

QSWED12a. Do you receive the support?

- 1 Yes, I receive the support
- 2 No, I applied for the support but it has not been approved
- 3 No, I didn't apply for the support
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ)
- X (WEB BLANK)



SECTION 1415: CHRONIC ILLNESS CARE

(IHP 2014 Q1415 modified 1) “ever” is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1415. The next few questions are about some specific conditions you may have.

Have you been told by a doctor that you have [INSERT ITEM]?

(INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

(WEB NOTE: “Note: Include borderline conditions.”)

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[RANDOMIZE]

- A1. Hypertension or high blood pressure
- A2. Heart disease, including heart attack
- A3. Diabetes
- A4. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A5. Depression, anxiety or other mental health problems
- A6. Cancer
- A8. Joint pain or arthritis
- A9. Had a stroke
- A10. **[SWITZERLAND ONLY]** Neurological problems-like dementia/Alzheimer’s disease’



(New)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION
(Q1415A1- A8 =1,7 FOR ANY AND Q99=1)**

Q1420vrhb. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

- | | | |
|---|---|--|
| 1 | diabetes | (Q1415A3=1,7) |
| 2 | high blood pressure | (Q1415A1=1,7 AND Q1415A3=2,8,9,X) |
| 3 | heart disease | (Q1415A2=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X) |
| 4 | chronic lung problems | (Q1415A4=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X) |
| 5 | depression, anxiety, or another mental health problem | (Q1415A5=1,7 AND
Q1415A3=2,8,9,X AND Q1415A1=2,8,9,X
AND Q1415A2=2,8,9,X AND Q1415A4=2,8,9,X) |
| 6 | cancer | (Q1415A6=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X) |
| 7 | Joint pain or arthritis | (Q1415A8=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X AND
Q1415A6=2,8,9,X) |



(IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION” AT Q1415 (Q1415=7) THEN DO NOT SHOW Q1420 AND AUTOCODE Q1420=7. IF THE FIRST ITEM SHOWN AT Q1420 IS CODED AS “NO LONGER TREATING THIS CONDITION” AUTOCODE THE SECOND AND THIRD ITEMS SHOWN AT Q1420=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1415A1- A8 =1,7 FOR ANY AND Q99=1)

Q1420. During the past year, when you received care, has any health care professional you see for your (INSERT CONDITION SELECTED AT Q1420VRBH)...**(INSERT ITEM)?**

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[RANDOMIZE]

- A1. Discussed with you your main goals or priorities in caring for this condition
- A3. Given you clear instructions about symptoms to watch for and when to seek further care or treatment
- A5. **(SWEDEN ONLY Q600=8)** Informed you about the next step in your care and treatment

DELETE Q1420-A4

Q1422 MOVED AFTER Q1425



(IHP 2014 Q1425 modified, codes 6 & 7 added and programming autocode added)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1425 AND AUTOCODE Q1425=7. SHOW CODE 6 FOR ITEM A2 ONLY.

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415=A1- A8=1,7 FOR ANY AND Q99=1)

Q1425. Between doctor visits, is there a health care professional **(INSERT ITEM)**?

- 1 Yes
- 2 No
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have never had to contact between visits.
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[ROTATE]

A1 Who contacts you to see how things are going

A2 You can easily contact to ask a question or get advice about your health condition(s)



(IHP 2014 Q1422 modified code 7 added and programming autocode added)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1427 AND AUTOCODE Q1427=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415A1- A8=1,7 FOR ANY AND Q99=1)

Q1427. Do you have a treatment plan for your (INSERT CONDITION SELECTED AT Q1420VRBH) that you can carry out in your daily life?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1424 modified code 7 added and programming autocode added and "Are you" added)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS "NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1429 AND AUTOCODE Q1429=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1415A1-A8 =1,7 FOR ANY AND Q99=1)

Q1429. How confident are you that you can control and manage your health problems?
Are you...

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1423

DELETE Q1428

(IHP 2014 QSWED8 REVISED question text and response options)

BASE: SWEDISH RESPONDENTS WHO HAVE AT LEAST ONE CHRONIC CONDITION (Q1415A1-A8=1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED8. How often do you receive regular treatment at the hospital or at your health clinic for your chronic condition?

(READ LIST)

- 1 Every week
- 3 Every Month
- 4 A couple times per year
- 5 Never
- 7 Not applicable
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP2014 QSWED9 REVISED question text)

BASE: SWEDISH RESPONDENTS WHO RECEIVE RECURRENT TREATMENT AT HOSPITAL FOR YOUR CHRONIC CONDITION MORE THAN ONE TIME PER YEAR (QSWED8=1-4 AND Q99=1 AND Q600=8)

QSWED9. If you had the right kind of support from medical staff and education, would you be able to conduct some of your treatment yourself at home?

(IF YES, ASK: Is that for most of the treatment or for some of the treatment?)

- 1 Yes, most of the treatment
- 2 Yes, some of the treatment
- 3 No
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)



SECTION 1480: HEALTH PROMOTION

(IHP 2014 Q1480 added item and A5)

(PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1480. During the past 2 years, has any health professional talked with you about...?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen a doctor in past 2 years
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[RANDOMIZE]

- A1. A healthy diet and healthy eating
- A2. Exercise or physical activity
- A3. Things in your life that worry you or cause stress
- A5. Alcohol use

(IHP2014 QSWED10; modified "alcohol" added)

BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS, ALCOHOL (Q1480 A1-A5 =1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED10. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1480A1-A3=1 ---- IF Q1480A1=1, DISPLAY: "diet", IF Q1480A2=1, DISPLAY: "exercise", IF Q1480A3=1, DISPLAY: "stress"], IF Q1480A5=1, DISPLAY: "alcohol"]?

[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1480, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...regarding diet or stress?"]

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(IHP 2014 Q1483 – base changed)

BASE: -FRANCE, SWITZERLAND ONLY (Q600=3, 9)

Q1483. Do you smoke cigarettes or use tobacco?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1485 – base changed)

BASE: -FRANCE, SWITZERLAND ONLY AND SMOKE CIGARETTES (Q1483=1)

Q1485. During the past 2 years has any health professional talked with you about the health risks of smoking or using tobacco and ways to quit?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen a doctor in past 2 years
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2016 Q1860)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1488. In the past two years, have you experienced emotional distress such as anxiety or great sadness which you found difficult to cope with by yourself?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2016-Q1865)

BASE: HAD EMOTIONAL DISTRESS (Q1488=1)

Q1490. When you felt this way, were you able to get help from a professional when you needed it?

(INTERVIEWER NOTE: IF NO, ASK IF THIS WAS BECAUSE THEY DID NOT WANT TO SEE A PROFESSIONAL OR BECAUSE THEY COULD NOT GET HELP)

- 1 Yes
- 2 No, did not want to see a professional
- 3 No, could not get help or could not afford to see a professional
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No professional available near home or work
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1492

DELETE Q1494



SECTION 1495: END OF LIFE CARE WISHES

READ TO ALL: Now I am going to ask you about some conversations you may have had about your care in the future.

(IHP 2014-Q1495)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495. In the event you become very ill or injured and you cannot make decisions for yourself, have you had a discussion with family, a close friend, or with a health care professional about what healthcare treatment you want, or do not want?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014-Q1496)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496. Do you have a written plan or document describing the health care treatment you want or do not want at the end of your life?

- 1 Yes, have a written plan
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014-Q1497)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1497. Do you have a written document that names someone to make treatment decisions for you if you cannot make decisions for yourself?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014, Q1499)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499. Are you a member of a self-determined living and dying organization such as Exit, Dignitas?

(IF RESPONDENT SAYS "NO", PROBE: "Is there an intention to become a member?")

- 1 Yes
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No, but there is an intention to become a member
- 3 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS3 In the past 12 months, when you needed medical care, has a doctor or a health care professional ever talked with you about your wishes regarding dying or your death?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) never needed medical care in past 12 months
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on "medical assistance in dying" only if asked: "Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules")

- 1 Yes
- 2 No
- 3 (DO NOT READ) No, it is not an option I/we would consider
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused



(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



SECTION 1500: HEALTHCARE COVERAGE

READ TO ALL EXCEPT FOR US (Q600=1-10):

For the next few questions, we are interested in hearing more about your health coverage.

(IHP 2016, Q1405 – updated base)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2016, Q1407)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)

Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1510 (FRANCE ONLY) USE Q1506 INSTEAD

DELETE Q1511 (FRANCE ONLY)

DELETE Q1512 (FRANCE ONLY), SSRS TO CONFIRM WITH FRANCE

(IHP 2014 Q1515 – response option 1 updated)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1520 – updated interviewer note)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY (Q600=10, 7 AND Q99=1)

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1525)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1527 – updated question text)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1530)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530. What type of personal health insurance (compulsory basic insurance) do you have?

(INTERVIEWER: READ LIST.)

- 1 General health insurance with deductible
- 2 Bonus insurance
- 3 HMO insurance
- 4 Family GP model
- 5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1533 (SWISS ONLY)



(IHP 2014 Q1535)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535. What is the amount of your annual excess that you have to pay yourself?

(INTERVIEWER: READ LIST.)

- 1 CHF 300
- 2 500
- 3 1000
- 4 1500
- 5 2000
- 6 2500
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1537 (Switzerland only)



(IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people?

(IF NECESSARY: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – modified from CMWF 2004 Older Adult Survey)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1551 Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



(New - Biennial 2016;MCBS H1MC3)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1553 Medicare allows beneficiaries to enroll in either a Medicare supplement plan also known as “Medigap” or a Medicare Advantage plan. Are you currently enrolled in

(READ LIST)

(IF NEEDED: Medicare supplement or “Medigap” are plans that work with original Medicare and may cover certain costs that traditional Medicare does not cover. Medicare Advantage plans are an alternative to original Medicare and provide Medicare benefits through the private insurance companies and not through the federally administered program.)

- 1 a Medicare Supplement (also known as a “Medigap”) plan, or
- 2 a Medicare Advantage plan, which is a managed care plan such as an H-M-O or P-P-O,
- 3 or you do not have either a Supplement or a Medicare Advantage plan
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)

(IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

ASK ITEM ‘A3’ ONLY IF Q1546=2,8,9 AND A1=2,8,9 and A2=2,D,R

Q1555. (IF HAS MEDICARE (Q1546=1): “In addition to Medicare, do you also have...”) (IF DOES NOT HAVE MEDICARE (Q1546=2, D, R): “Do you have...”)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

- A1. Health insurance through your or someone else’s employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A3. Health insurance from some other source, such as the Veteran’s Administration or the Indian Health Service.

DELETE Q1550 (US-ONLY QUESTION)

DELETE Q1553 (US-ONLY QUESTION)



(IHP 2014 Q1560 – added interview note to match 2016)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

(IF NECESSARY: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1565)

BASE: ALL RESPONDENTS (Q99=1)

Q1565. In the past 12 months, did you have problems paying or were unable to pay any medical bills?

(IF NECESSARY: Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home or home care.)

(Web Note: Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home or home care.)

[INTERVIEWER NOTE: IF ASKED, THIS CAN INCLUDE MEDICAL BILLS FOR A FAMILY MEMBER]

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



SECTION 1590: MATERIAL HARDSHIP

(IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1590. How often in the past 12 months would you say you were worried or stressed about [INSERT], would you say?

(INTERVIEWER: READ LIST)

- 1 Always
- 2 Usually
- 3 Sometimes
- 4 Rarely
- 5 Never
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

[RANDOMIZE-A3 is always asked last]

- A1. Having enough money to buy nutritious meals
- A2. Having enough money to pay your rent or mortgage
- A3. Having enough money to pay for other monthly bills, like electricity, heat, and your telephone



SECTION 1600: OUT OF POCKET COSTS

(IHP 2014 Q1605 – updated range and pipe in logic)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by your compulsory basic insurance and any supplementary insurance?”]

**READ TO ALL – This would include what you paid for prescription medicines, medical and dental care, (but does not include premiums).
ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”**

(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

(WEB NOTE: ONLY IF NEEDED: “Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.”)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”.)

----- (RANGE 0 – 899999)
999998 (DO NOT READ) Not sure
999999 (DO NOT READ) Decline to answer



XXXXXX (WEB BLANK)

(IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)

[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]

Q1610. Can you provide your best estimate of what you and your family spent out-of-pocket for medical treatments or services in the past 12 months? Would you say it was...?

(INTERVIEWER NOTE: ONLY IF NEEDED: "This would include what you paid for prescription medicines, medical and dental care, (IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1520=2,) DO NOT SHOW ",but does not include premiums" but show to all others (but does not include premiums).")

(READ LIST)

- 01 [INSERT CODE 1 AMOUNT FROM TABLE]
- 02 [INSERT CODE 2 AMOUNT FROM TABLE]
- 03 [INSERT CODE 3 AMOUNT FROM TABLE]
- 04 [INSERT CODE 4 AMOUNT FROM TABLE]
- 05 [INSERT CODE 5 AMOUNT FROM TABLE]
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

	AUS/CAN/ US	FRA/GER/ NET	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600=3,4,5	Q600=6	Q600=7	Q600=8	Q600=9	Q600=10
01	Less than \$100	Less than €90	Less than \$140	Less than 800 kr	Less than 650kr	Less than 100CHF	Less than £80
02	\$100 to less than \$500	€90 to less than €450	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	100CHF to less than 500CHF	£80 to less than £400
03	\$500 to less than \$1,000	€450 to less than €900	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500CHF to less than 1000CHF	£400 to less than £800
04	\$1,000 to less than \$2,000	€900 to less than €1,800	\$1,400 to less than \$2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1000CHF to less than 2000CHF	£800 to less than £1,600
05	\$2,000 or more	€1,800 or more	\$2,800 or more	17,000kr or more	13,000kr or more	2000CHF or more	£1,600 or more



DELETE Q1621 1/20/17
SECTION 2000: DEMOGRAPHICS

(ALL EXCEPT CAN (Q600=1,3-11) SHOW: "We are nearly finished.") The next series of questions is for classification purposes only.

(NEW added 12/15/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2000. Including yourself, how many people live in your household?

(INTERVIEWER NOTE IF RESPONDENT HESITATES PLEASE RE ASSURE THEM.
This is for classification purposes only.)

- _____ [RANGE: 01-5]
6 6 or more people
98 (DO NOT READ) Not sure
99 (DO NOT READ) Refused
XX (WEB BLANK)

(IHP 2014 Q2005 – updated range and base)

BASE: (ALL COUNTRIES EXCEPT SWITZERLAND AND NORWAY ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-6,8,10-11 AND Q2000>1)]

(IN SWITZERLAND AND NORWAY ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK Q600=7,9 AND Q99=1 AND Q2000>1)

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005. Including you, how many adults, age 65 or older, live in your household **[IF NZ (Q600=6) ADD: "including boarders"]?**

- _____ [RANGE: 01-5]
6 6 or more adults
98 (DO NOT READ) Not sure
99 (DO NOT READ) Refused
XX (WEB BLANK)



(IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2020)

(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Less than high school
- 2 Some high school
- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13 yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)
- 5 College or university degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2040 modified – added code 00)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2050 – response options modified)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6th-3rd)
- 04 High School (2nd – terminal)
- 05 Upper level (after tray)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2055)

BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q2060 code 2 modified and added interviewer notes)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Pre-primary education
- 02 Primary education
- 03 Lower secondary education
- 04 (Upper) secondary education
- 05 Post-secondary non tertiary education
- 06 First stage of tertiary education (not leading directly to an advanced research qualification)
- 07 Second stage of tertiary education (leading to an advanced research qualification)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

DELETE Q2070

DELETE Q2075



(New)

BASE: U.S. (Q600=11)

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$50,000
- 4 \$50,000 to less than \$75,000
- 5 \$75,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: SWITZERLAND (Q600=9)

Q2075-SWI. Could you tell us, in what range the overall fortune (incl. residential property) in your household is?

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 10'000.- CHF
- 2 From 10'000 to 50'000.- CHF
- 3 From 50'000 to 100'000.- CHF
- 4 From 100'000 to 500'000.- CHF
- 5 From 500'000 to 1 Million CHF
- 6 1 Million CHF or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: SWITZERLAND (Q600=9)

Q2076-SWI. Could you tell us, what range of monthly income your household has?

(READ LIST)

- 1 Less than 2'000.- CHF
- 2 From 2'000 to less than 3'500.- CHF
- 3 From 3'500 to less than 5'000.- CHF
- 4 From 5'000 to less than 7'000.- CHF
- 5 From 7'000 to less than 9'000.- CHF
- 6 From 9'000 to less than 11'000 - CHF
- 7 11'000 CHF or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: UK (Q600=10)

Q2076-UK. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than £10,000
- 2 £10,000 to less than £12,000
- 3 £12,000 to less than £25,000
- 4 £25,000 to less than £50,000
- 5 £50,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: CANADA (Q600=2)

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$55,000
- 4 \$55,000 to less than \$80,000
- 5 \$80,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: NEW ZEALAND (Q600=6)

Q2076-NZ. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: NORWAY (Q600=7)

Q2076-NOR. What is your total annual household income? Just stop me when I get to the right category.

(FOR INTERVIEWER: If respondent says he/she is retired, please read: this includes any social security payments and retirement or pension plans)

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than 340.000 NOK
- 2 340.000 NOK to less than 600.000 NOK
- 3 600.000 NOK to less than 740.000 NOK
- 4 740.000 NOK to less than 1.000.000 NOK
- 5 1.000.000 NOK to less than 1.300.000 NOK
- 6 1.300.000 NOK or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: AUSTRALIA (Q600=1)

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: GERMANY (Q600=4)

Q2076-GER. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: NETHERLANDS (Q600=5)

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: FRANCE. (Q600=3)

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1,000 €
- 2 1,000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New – added 1/24/17)

BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer
- X (WEB BLANK)



(IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)

(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)

Q2080. Were you born in [IF UK, US, NETH (Q600=4,5,7), DISPLAY: "the"] [INSERT COUNTRY FROM Q600] or somewhere else?

[IF GER (Q600=6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)]

- 1 Yes, born in this country
- 2 No, not born in this country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

Deleted Q2085-CAN ONLY QUESTION

(IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

_____ [RANGE: 00-100]
998 (DO NOT READ) Not sure
999 (DO NOT READ) Refused
XXX(WEB BLANK)

(IHP 2016 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

- 1 Yes, both parents were born in Canada
- 2 No, both parents were born in some other country
- 3 One parent was born in Canada and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2013 Q2100)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

[IF GER (Q600=4), DISPLAY: “(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2105)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q99=1 AND Q600=3)

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2115)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600=9)

Q2115. Were your parents born in Switzerland or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in the Switzerland
- 2 No, both parents were born in some other country
- 3 One parent was born in the Switzerland and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2016 Q2059 – will not be in datafile)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2110)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q99=1 AND Q600=5)

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2120)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: “French” IF CONDUCTED IN FRENCH DISPLAY: “English”] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2155)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2160)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2123)

[PN: There should be a total of 11 variables for this question. HID2165MP_01 through HID2165MP_11 are 0/1 punches for response options 01-99.]

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q2125)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2128)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND Q99=1)

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2130)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2015 Q2135)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2190. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – added 1/19/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q500=2)

Q2195. Are you an Aboriginal person, that is, First Nations, Métis (pronounced: MAY-TEE) or Inuk /Inuit (pronounced: in-ook, in-OO-it)? First Nations includes Status and Non-Status Indians.

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



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PLACE OF RESIDENCE AND CELL PHONE USE

(IHP 2014 Q2150 base modified to remove Sweden)

BASE: UK OR NORWAY OR GERMANY (Q600=10, 7, 4 AND Q99=1)

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q2170

(IHP 2014 QLL1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 QCP1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM CELL SAMPLE (Q.650=2 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

CP1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 QD-Z1)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)

D-Z1. What is your zip code/postal code?

99999 (DO NOT READ) Refused
XXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code?
(INSERT ZIP CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2014 QD-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. What is your postal code?

9999 (DO NOT READ) Refused
XXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code?
(INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z4)



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(IHP 2014 QD-ZF)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

99999(V) Refused
XXXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code?
(INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)



(IHP 2014 QD-Z1a)

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE
ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=RR AND Q99=1)**

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota



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- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)

(IHP 2014 QDZ-NETH)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY
(Q600=5 and Q650=2 AND Q99=1)

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused
- XXX(WEB BLANK)



(IHP 2014 QDZ-NOR)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM NORWAY ONLY (Q600=7
and Q650=2 AND Q99=1)**

QDZ-NOR. What COUNTY do you live in?

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other
- 99 (V) Refused
- XX (WEB BLANK)



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(IHP 2014 QD-UK)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UK (Q600=10 AND Q99=1)

D-UK. In which region are you living?

(READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 QD-NZ)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6) AND Q99=1

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 QD-NZU)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6 AND Q99=1)

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



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(IHP 2014 QDZ-GER modified delete code 997)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY ONLY (Q600=4 AND Q99=1)

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 99 (V) Refused
- XX (WEB BLANK)

DELETE QDZ-SWED – Sweden region derived from postal code (postal code not in datafile)

DELETE INT1



BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):

We have nearly finished the interview. There are only few questions remaining, which are asked only in Switzerland, because they affect specifically our Health-System

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS0. In the past two years, have you...

- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer
 - X (WEB BLANK)
-
- a. Emailed any health professional with a medical question?
 - b. Viewed online or downloaded your health information, such as your tests or laboratory results?
 - c. Used online resources to inform yourself about health related subjects?
 - d. Used any type of digital application (i.e. website, app) to collect health related information but not to share with a health professional?
 - e. Used any type of digital application (i.e. website, app) to collect health related information in order to share them with a health professional?

(IHP 2014 – text modified in English only to be more understandable)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS1. Concerning medical basic care or treatment: could you imagine getting follow-up care or treatment by a specialised care professional (e.g., a specialised nurse) instead of a doctor?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2016)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)

QSWISS2. Thinking about all of the medical care that you received in the past 12 months, do you think you have received...

- 1 Too little care
- 2 About the right amount of care
- 3 Too much care
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need any care
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



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X (WEB BLANK)



SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS

READ TO ALL CANADIAN RESPONDENTS (Q600=2): Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities. These include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF Q630=12 INSERT: “such as the Extra Mural Program”; IF Q630=13 INSERT “such as C-L-S-Cs”; IF Q630=14 INSERT “such as C-C-A-Cs” or LHINs (pronounced: LINNS); ALL OTHER CANADA INSERT “through your regional health authority”].)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2805. Who from your household received government home care services in the past twelve months?
(READ LIST)

- 1 You
- 2 Someone else in your household
- 3 Both you and someone else in your household
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2808. Approximately how long did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household”] wait for the first government home care service after requesting or being referred for government home care? (READ LIST)

(IF NECESSARY: If more than one home care received, respondent should think about the home care service they received first.)

- 1 Less than a week
- 2 One to two weeks
- 3 Three to four weeks
- 4 One to two months
- 5 Over two months
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

(PN: IF Q2815 is asked to respondents item A6 needs the full question text read again).

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2810. In the past twelve months, did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “someone else in your household”] receive [INSERT ITEM] from a government home care program?

PN FOR ALL SUBSEQUENT ITEMS SHOW: How about [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling.
- A3 Medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Any other services



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO RECEIVED HOME CARE AND DID NOT GET PALLIATIVE CARE AND SAID SOMEONE ELSE IN THE HOUSEHOLD RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2805= 3 AND Q2810A5=2,8,9)

Q2810A5a. In the past twelve months, did someone else in your household receive palliative care or end-of-life care from a government home care program?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

PN: SHOW Q2815 DIRECTLY AFTER Q2810A5 IF RESPONDENT SAID YES

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED PALLIATIVE CARE OR SOMEONE ELSE IN HOUSEHOLD HAS PALLIATIVE CARE (Q99=1 AND Q2800=1 AND Q2810A5=1 OR Q2810A5A=1)

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2815. How satisfied or dissatisfied [IF Q2810A5=1 AND Q2805=1,3 INSERT “were you”; IF (Q2810A5=1 AND Q2805=2) OR Q2810A5A=1 INSERT “was the other person in household] with the palliative care or end-of-life care services provided by a government home care program?
(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED/SOMEONE HAS RECEIVED AT LEAST ONE TYPE OF HOME CARE EXCLUDING PALLIATIVE CARE (Q99=1 AND Q2800=1 AND (ANY Q2810A1=1 OR Q2810A2=1 OR Q2810A3=1 OR Q2810A4=1 OR Q2810A6=1) AND ((Q2805=1,2 AND Q2810A5=2,8,9) OR (Q2805=3 AND Q2810A5=2,8,9) AND Q2810A5A=2,8,9))

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2820. Overall, how satisfied or dissatisfied [IF Q2805=1,3 INSERT “were you”; IF Q2805=2 INSERT “was the other person in household] with the government home care services received?

(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/24/17)

(PN: IF NECESSARY text for items A1 should appear under the question, not as part of the inserted text).

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT WERE NOT SATISFIED WITH SERVICES (Q99=1 AND Q2800=1 AND (Q2815=3,4,5 OR Q2820=3,4,5))

Q2822. [IF Q2805=1,3 INSERT “Were you”; IF Q2805=2 INSERT “Was the other person in household”] not satisfied with the government home care services because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Of poor quality (IF NECESSARY: Poor quality includes concerns about provider competence, reliability of services, etc.)
- A2 Services did not address [IF Q2805=1,3 INSERT “your”; IF Q2805=2 INSERT “their”] needs
- A3 Services provided were insufficient
- A4 Of long wait times to receive services
- A5 Of some other reason



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2825. Thinking of the home care services [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household] received through a government home care program, did these services help [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “this person”] stay at home?

(INTERVIEWER NOTE: By “stay at home” we mean that it enabled this person to stay out of a hospital, nursing home, hospice, or assisted living facility.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/24/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=2,8,9)

Q2830a. During the past 12 months was there ever a time when you felt that government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=1)

Q2830b. During the past 12 months was there ever a time when you felt that more government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/24/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNEMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)

(PN: ASK ITEM A1 TO ALL; ASK A2 THROUGH A7 IF A1=2,8,9; SCRAMBLE ITEMS A2 THROUGH A6, ALWAYS ASK ITEM A7 LAST)

(PN: IF NECESSARY text for item A5 should appear under the question, not as part of the inserted text).

Q2831. Were these government home care services not received because [INSERT ITEM]?

PN FOR ALL SUBSEQUENT ITEMS SHOW: Because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Services were not available in your area
- A2 Waiting times were too long
- A3 Costs were too expensive
- A4 You did not know where to go
- A5 You were not eligible for home care (Interviewer note: Code as 'yes' if respondent says that the other person in the household did not care get care because he/she was not eligible for home care)
- A6 Of inconvenient hours
- A7 Of some other reason



(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)

(PN: SHOW TEXT: “What types of home care...” FOR ITEM A1 ONLY)

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

Q2832. What types of home care services were needed but not received in your home?
[INSERT ITEM] needed but not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Was nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Were other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling
- A3 Were medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Was personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Was palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Were any other services

(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2833. Thinking about the government home care received in the past twelve months, did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “someone else in your household”] start receiving government home care services after an emergency room visit or a hospital stay?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2835. In general, how would you rate the level of coordination between [IF Q2805=1 INSERT “your”; IF Q2805=2 INSERT “the other member of your household’s”] government home care provider and other health professionals who provide regular care such as the family physician. Would you say the coordination is...?
(READ LIST)

INSTRUCTION IF NEEDED for clarity: By coordination we mean whether your/their regular doctor or nurse practitioner seems informed and up to date about the care received in your home and whether the home care provider seems informed about care plans from your/their regular doctor.

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 7 (DO NOT READ) There is/was no need for coordination
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



SECTION 2850: DIGITAL TECHNOLOGIES QUESTIONS

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2850. The following questions are about digital technologies you can use in your home to monitor your health.

During the past 12 months, have you used a smart phone, a digital tablet or a wearable device such as a watch or a clip-on device to help you monitor certain aspects of your health and well-being at home?

(IF NEEDED: Examples include digital devices to monitor your weight, physical activity, sleep, blood pressure and blood sugar)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE USED DIGITAL TECHNOLOGIES (Q99=1 AND Q600=2 AND Q2850=1)

Q2855. Are you using this technology in partnership with a care provider, such as a nurse or doctor, who views this data to remotely support you and help you manage your health at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused



SECTION 2900: SWEDEN ONLY QUESTIONS

READ TO ALL SWEDEN RESPONDENTS (Q600=10)

“We have nearly finished the interview. There are only few questions remaining.”

(IHP 2016 QSWED6)

BASE: SWEDEN (Q600=8 AND Q99=1)

QSWED6. In the last twelve months, how many times have you visited a doctor’s group, health center or clinic within primary care?

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=8 AND Q99=1)

QSWED7. Again, if you think about the health care you have received in the last twelve months, about how many times have you visited a specialist health-care facility such as a hospital? Please do not include the hospital emergency room.

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=8 AND Q99=1)

QSWED20. Today healthcare records are separated from records in local community care facilities. This means that GP’s and nursing staff at nursing homes often are unable to see each other’s records. Do you think that this should be changed?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(NEW)

BASE: SWEDEN RESPONDENTS WHO THINK SEPERATION OF HEALTHCARE RECORDS SHOULD CHANGE (Q600=8 AND Q99=1 AND QSWED20=1)

QSWED21. Do you think...

[PN: ROTATE OPTIONS 1 AND 2]

- 1 GP's should be able to see records from nursing homes but not vice versa?
- 2 Nursing staff at nursing homes should be able to see GP records, but not vice versa?
- 3 Or do you think they should both be able to see each other's records?
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=8 AND Q99=1)

QSWED22. To what extent are you limited in the activities people usually do, such as feeding yourself, getting in and out of bed or a chair, dressing and undressing, bathing? Would you say you are severely limited, somewhat limited, or not limited at all with ANY of these activities?

- 1 Severely limited
- 2 Somewhat limited, or
- 3 Not limited at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



53 West Baltimore Pike. Media, PA 19063

484-840-4300 www.ssrs.com

(IHP 2014 Q2165)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2300. Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.