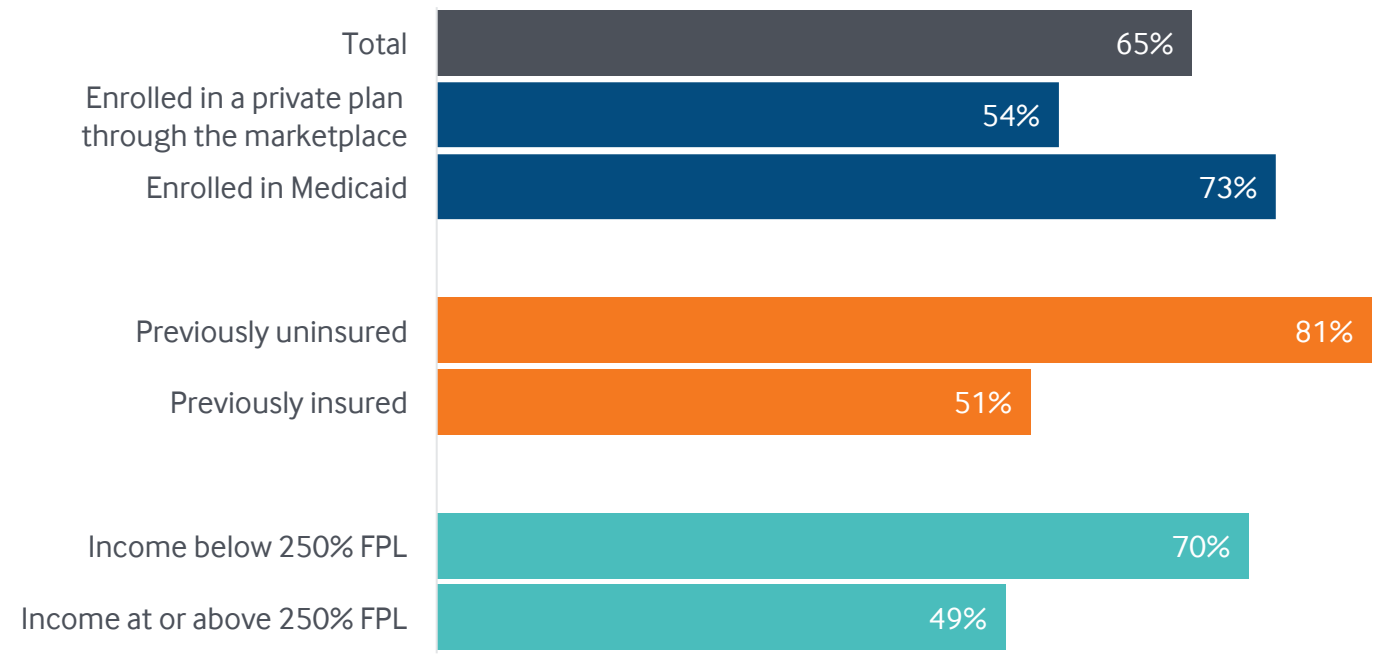


# A majority of marketplace and Medicaid enrollees report getting health care they could not have afforded prior to having their coverage.



Prior to getting your Medicaid or health coverage through the marketplace, would you have been able to access and/or afford this care?

Percent who said “no”



Adults ages 19–64 who are currently enrolled in marketplace coverage or Medicaid and have used their new health insurance plan\*

Note: FPL = federal poverty level.

\* 79% of adults ages 19–64 who are currently enrolled in marketplace coverage or Medicaid reported they had used their coverage to visit a doctor, hospital, or other health care provider, or to pay for prescription drugs.

Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.

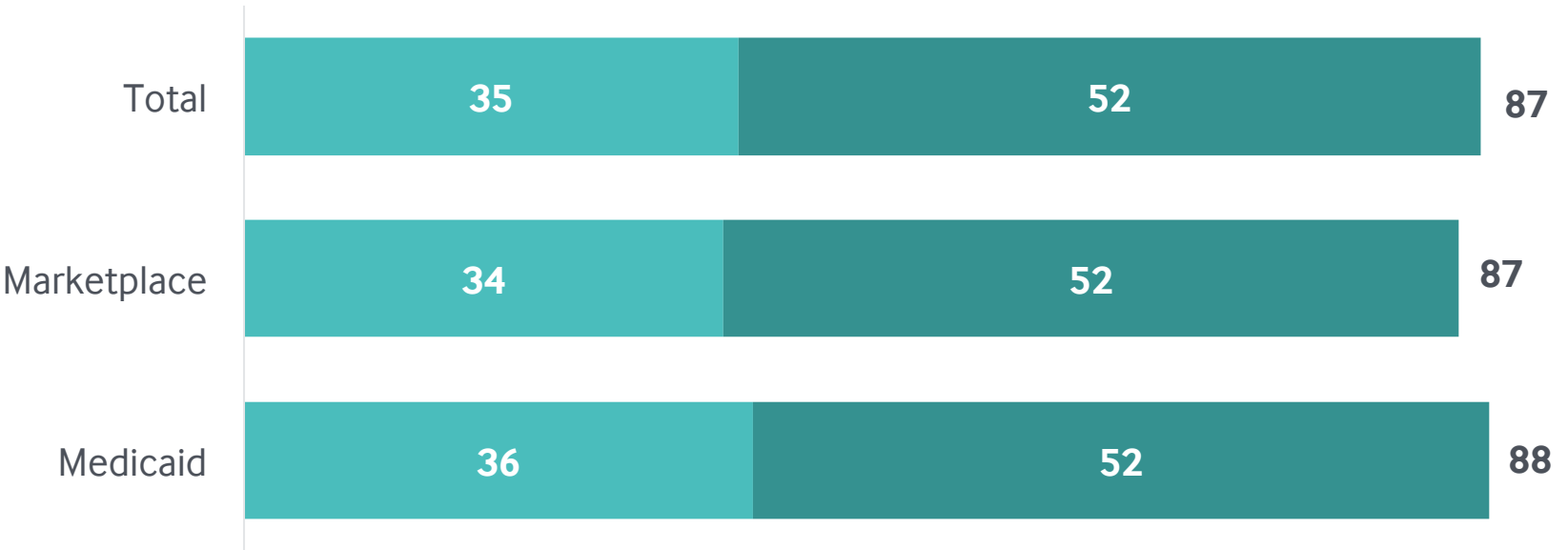
# Nearly all marketplace and Medicaid enrollees are satisfied with their doctors.



How satisfied are you with the doctors covered by your current insurance?

Percent who said "somewhat satisfied" or "very satisfied"

■ Somewhat satisfied ■ Very satisfied



Adults ages 19–64 who have marketplace or Medicaid coverage

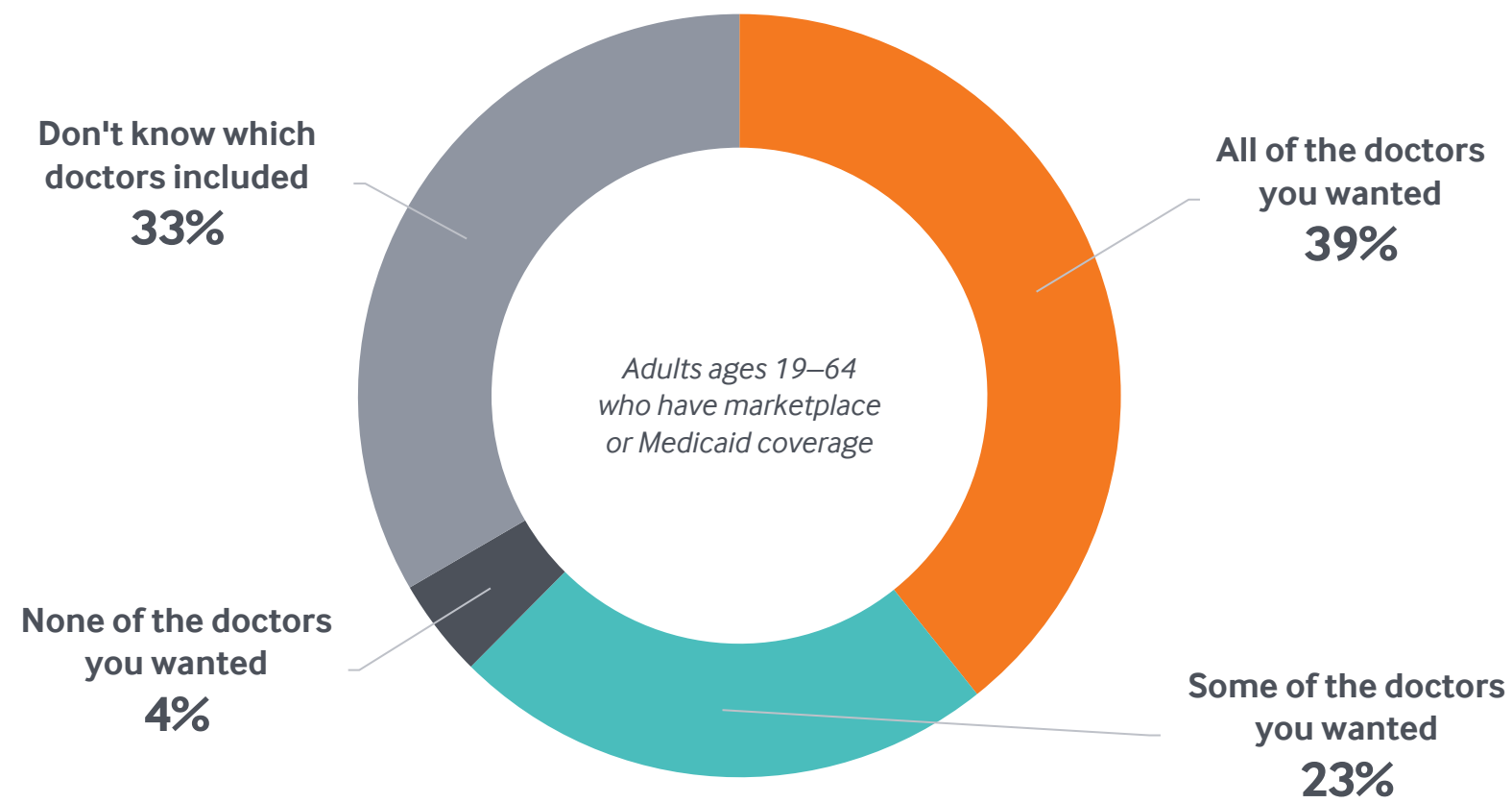
Note: Segments may not sum to subtotals because of rounding.

Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.

# More than three of five marketplace and Medicaid enrollees have insurance that includes all or some of the doctors they want.



Does your current insurance include all, some, or none of the doctors that you wanted or do you not know which doctors are included on your plan?

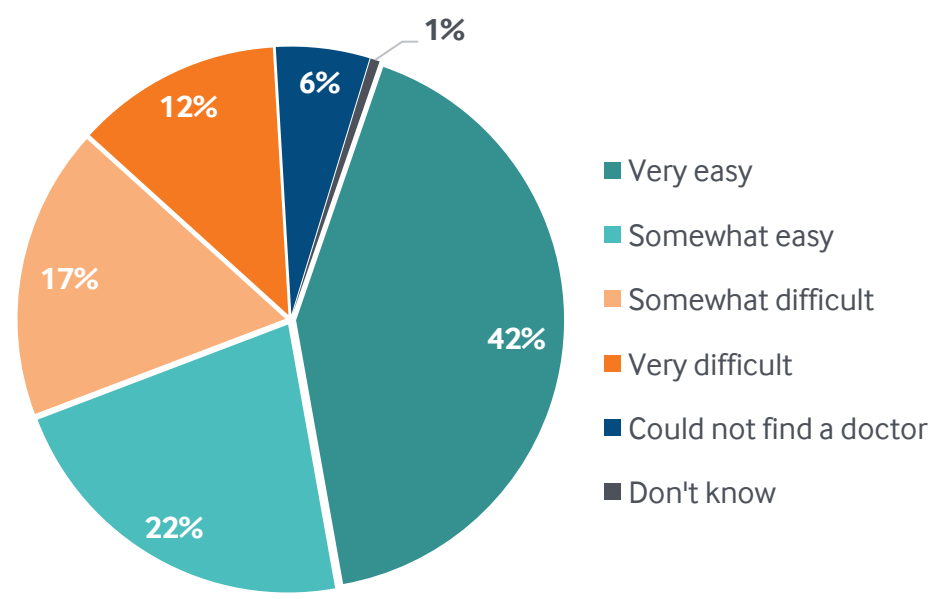


Note: Segments may not sum to 100 percent because of rounding.  
Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.

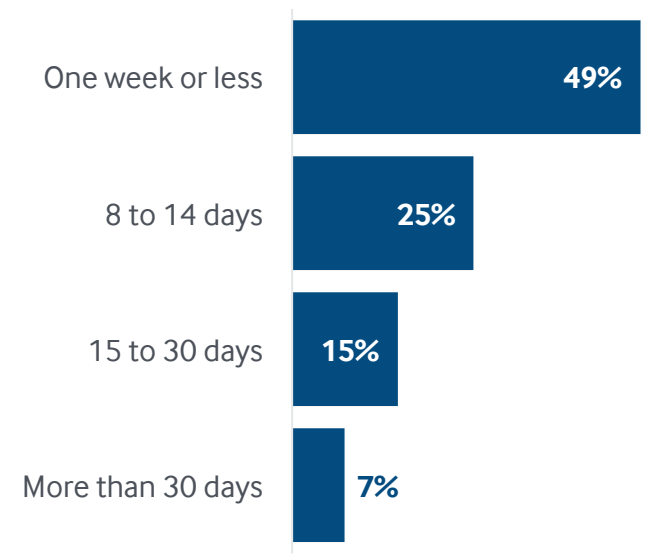
# Two-thirds of adults with Medicaid or marketplace coverage who tried to find a new primary care doctor found it very or somewhat easy to do so — similar to the experience of all insured Americans.



How easy or difficult was it for you to find a new primary care doctor or general doctor?



How long did you have to wait to get your last appointment to see this doctor?^



Adults ages 19–64 who are currently enrolled in marketplace coverage or Medicaid and tried to find a primary care doctor or general doctor since getting coverage\*

^ Among those who found a primary care doctor.

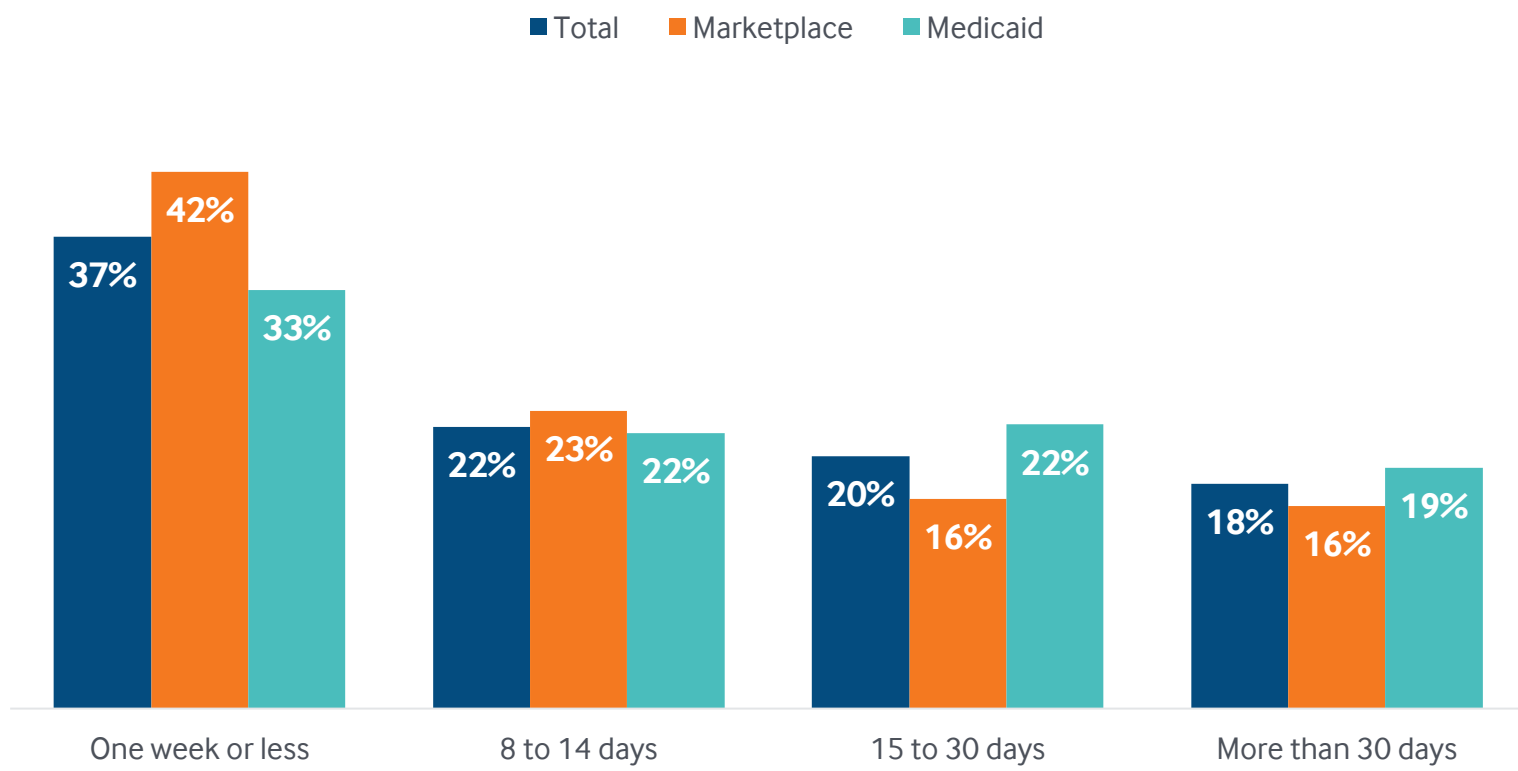
\* 25% of adults ages 19–64 who are currently enrolled in marketplace coverage or Medicaid tried to find a primary care or general doctor.

Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.

# Three of five adults with marketplace or Medicaid coverage who needed to see a specialist waited two weeks or less.



How long did you have to wait to get your last appointment to see the specialist?



Adults ages 19–64 who are currently enrolled in marketplace coverage or Medicaid and needed to see a specialist\*

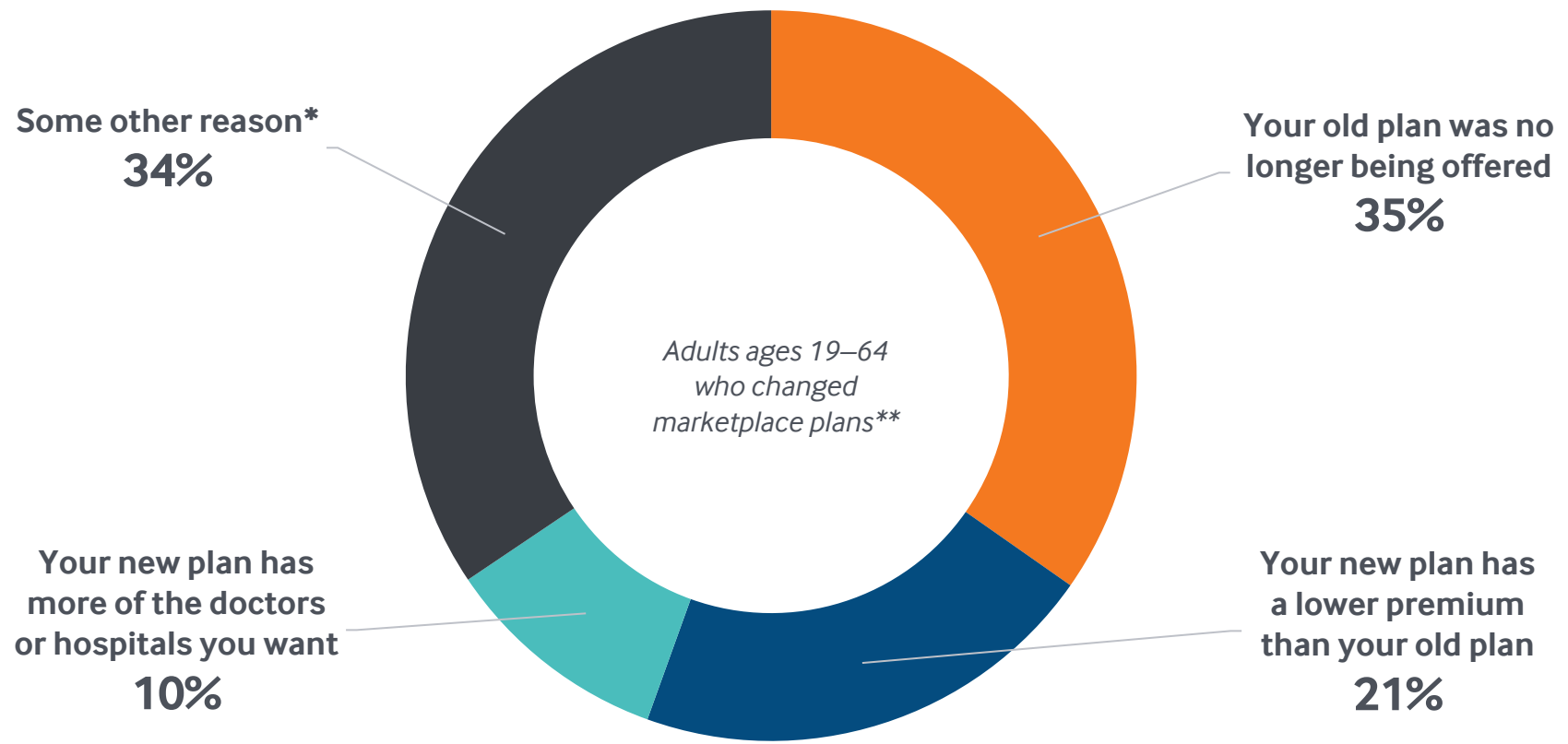
\* 50% of adults ages 19–64 who are currently enrolled in marketplace coverage Medicaid needed to see a specialist doctor.

Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.

# Relatively few marketplace enrollees who changed plans did so to get more of the doctors they wanted.



What is the **main** reason you changed plans?



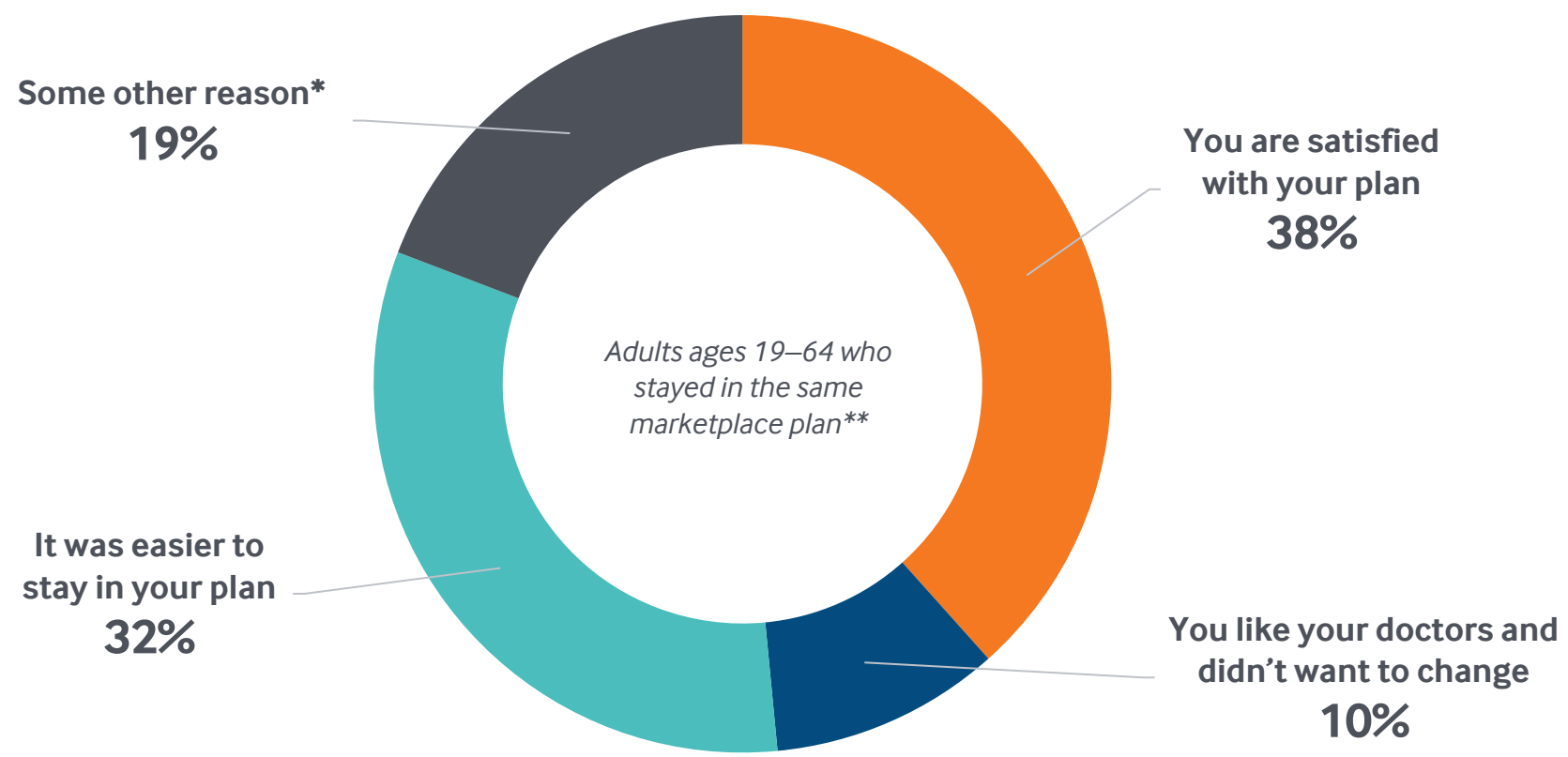
\* "Some other reason" includes those who responded "Don't know/refused."

\*\* 42 percent of adults ages 19–64 who have had marketplace coverage since before January 2017 switched plans since enrolling.

Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.

# Just 10 percent of marketplace enrollees who stayed in the same plan did so because they didn't want to change doctors.

 What is the **main** reason you kept the same plan?

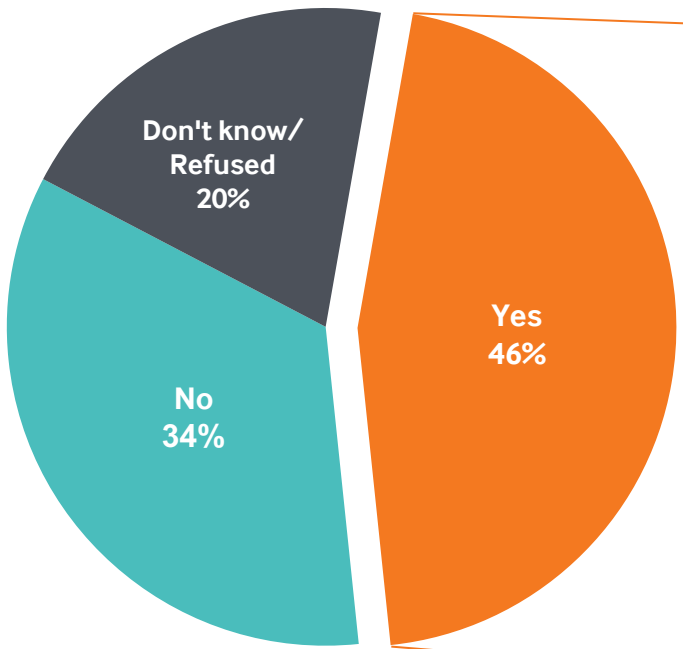


Note: Segments may not sum to 100 percent because of rounding.  
\* "Some other reason" includes those who responded "Don't know/refused."  
\*\* 55 percent of adults ages 19–64 who have had marketplace coverage since before January 2017 stayed in the same plan since enrolling.  
Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.

# Given the option, nearly half of adults chose a less expensive “narrow network” plan with fewer providers.



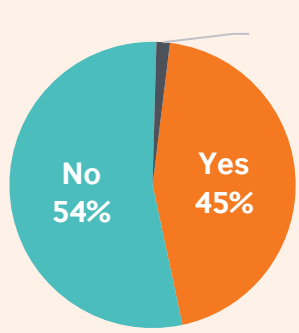
When choosing your current plan, did you have the option of choosing a less expensive plan with fewer doctors or fewer hospitals?



Adults ages 19–64 who have marketplace coverage



Did you select the less expensive plan with fewer doctors or hospitals?



Adults ages 19–64 who have marketplace coverage and had the option to choose less expensive plan with fewer providers

Note: Segments may not sum to 100 percent because of rounding.  
Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.



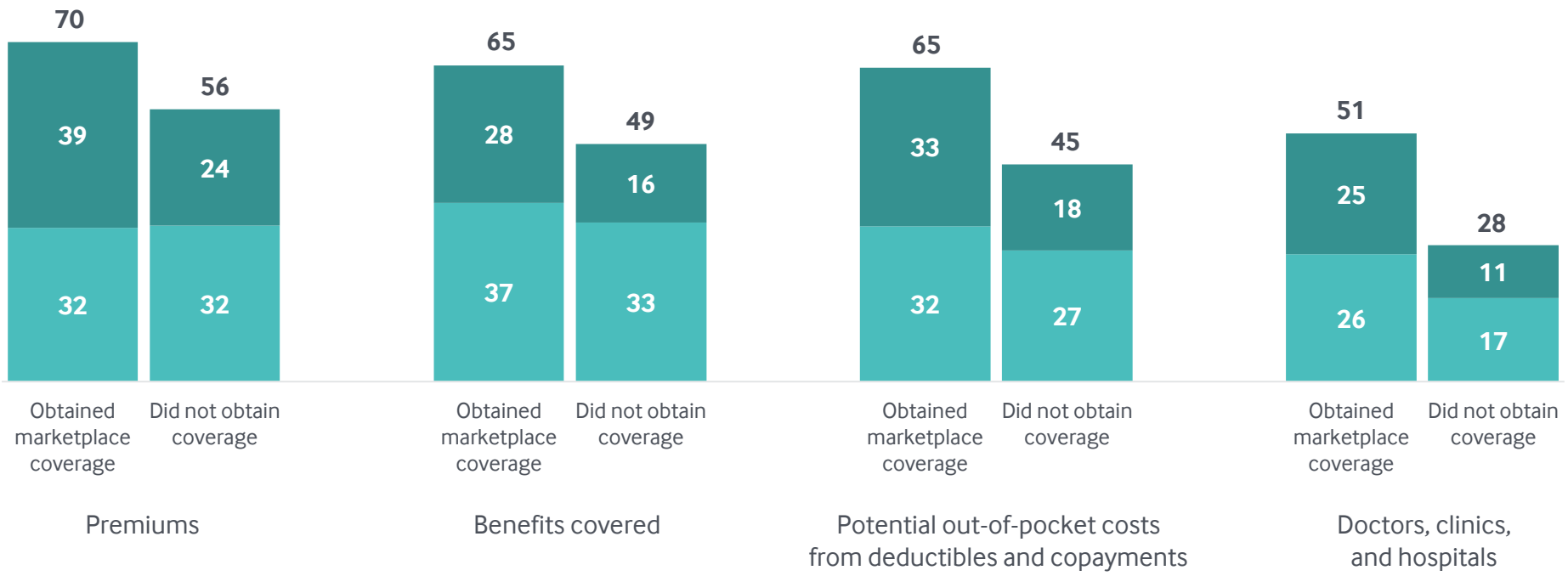
# People shopping for marketplace plans find it harder to compare plans based on the network's doctors and hospitals than on the plan's cost and its covered benefits.



How easy or difficult was it to compare the ... of different insurance plans?

Percent who said "somewhat easy" or "very easy"

■ Somewhat easy ■ Very easy



Adults ages 19–64 who went to the marketplace and are marketplace-eligible\*

Notes: Segments may not sum to subtotals because of rounding. "Obtained marketplace coverage" includes those who visited the marketplace and have marketplace coverage. "Did not obtain coverage" includes those who visited the marketplace but did not select marketplace coverage or another source of coverage.  
 \* Marketplace-eligible includes adults in expansion states who are above 138% of the federal poverty level (FPL) and adults in nonexpansion states who are above 100% FPL.

Data: The Commonwealth Fund Affordable Care Act Tracking Survey, March–June 2017.