Exhibit 1

Three of Five Adults with Marketplace or Medicaid Coverage Who Had Used Their Plan Said They Would Not Have Been Able to Access or Afford This Care Before

Prior to getting your Medicaid or health coverage through the marketplace, would you have been able to access and/or afford this care?

Percent who answered “no”

<table>
<thead>
<tr>
<th>Total</th>
<th>Enrolled in a private plan through the marketplace</th>
<th>Enrolled in Medicaid</th>
<th>Previously uninsured</th>
<th>Previously insured</th>
<th>Less than 250% FPL</th>
<th>250% FPL or more</th>
</tr>
</thead>
<tbody>
<tr>
<td>61</td>
<td>51</td>
<td>70</td>
<td>73</td>
<td>48</td>
<td>69</td>
<td>40</td>
</tr>
</tbody>
</table>

*72% of adults ages 19 to 64 who are currently enrolled in marketplace coverage or with Medicaid for less than three years reported they had used their coverage to visit a doctor, hospital, or other health care provider, or to pay for prescription drugs.

Eight of Ten Adults with New Coverage Said Their Ability to Get Health Care Has Improved or Stayed the Same

Since obtaining Medicaid or health coverage through the marketplace, would you say your ability to get the health care that you need has improved, stayed the same, or gotten worse?

Percent of adults ages 19–64 who have had a private plan through the marketplace or Medicaid for two months or less

Three of Five Adults with Medicaid or Marketplace Coverage Who Tried to Find a New Primary Care Doctor Found It Very or Somewhat Easy to Do So and More Than Half Waited Two Weeks or Less to See Them

How easy or difficult was it for you to find a new primary care doctor or general doctor?

- Very easy: 35%
- Somewhat easy: 23%
- Somewhat difficult: 14%
- Very difficult: 5%
- Could not find a doctor: 23%

How long did you have to wait to get your last appointment to see this doctor?

- Within one week: 35%
- 8 to 14 days: 18%
- 15 to 30 days: 22%
- More than 30 days: 16%
- Have not tried to make an appointment: 8%

Percent of adults ages 19–64 who are currently enrolled in marketplace coverage or have had Medicaid for less than three years and tried to find a primary care doctor or general doctor since getting new coverage*

* 25% of adults ages 19 to 64 who are currently enrolled in marketplace coverage or with Medicaid for less than three years tried to find a primary care or general doctor. ^ Among those who found a primary care doctor.

Three of Five Adults with Medicaid or Marketplace Coverage Who Needed to See a Specialist Waited Two Weeks or Less

How long did you have to wait to get your last appointment to see this specialist?

Percent of adults ages 19–64 who are currently enrolled in marketplace coverage or have had Medicaid for less than three years and needed to see a specialist*

* 41% of adults ages 19 to 64 who are currently enrolled in marketplace coverage or with Medicaid for less than three years needed to see a specialist doctor.

Most Adults with Marketplace or Medicaid Coverage Continue to Be Satisfied with It

Overall, how satisfied are you with your health insurance?

Percent of adults ages 19–64 who are currently enrolled in marketplace coverage or have had Medicaid since expansion*

* For 2014 we included adults who had Medicaid for less than one year, for 2015 we included adults who had Medicaid for less than two years, and for 2016 we include adults who have had Medicaid for less than three years.

Note: Segments may not sum to indicated total because of rounding.

Exhibit 6

Uninsured Rates Among Low-Income Adults Have Fallen the Most But Remain Substantially Higher Than Those for Adults with Higher Incomes

Percent of adults ages 19–64 uninsured

Note: FPL refers to federal poverty level.

Exhibit 7

Premiums and Cost Exposure Were the Most Important Factors in Plan Selection Among Marketplace Enrollees

What was the most important factor in your decision about which plan to select?

Adults ages 19–64 who have had a private plan through the marketplace for three months or less or changed plans in the 2015 open enrollment period

Amount of premium 41%
Amount of deductible and other copayments 25%
Preferred provider* included in network 22%
Other 8%
Don’t know 4%

* Actual question wording: preferred doctor, health clinic, or hospital included in plan’s network.