

LOUIS HARRIS & ASSOCIATES, INC.  
111 Fifth Avenue  
New York, New York 10003

FOR OFFICE USE ONLY:

Questionnaire No.: \_\_\_\_\_  
(1-5)

Study No. 728346 - EDIT MASTER

Card Number (6-7) \_\_\_\_\_

Date: April 20, 1998

Sample Set No. \_\_\_\_\_

1998 Commonwealth Fund International Health Policy Survey

Time Started: \_\_\_\_\_ A.M./P.M.

Interviewer \_\_\_\_\_ I.D. NO.: \_\_\_\_\_ Date of Interview: \_\_\_\_\_

Area Code: \_\_\_\_\_ Telephone No.: \_\_\_\_\_

**SECTIONS:**

SECTION 100: Introduction and Screening  
SECTION 200: Overview of Health System  
SECTION 300: Access to Care  
SECTION 400: Health and Insurance Status  
SECTION 500: Experience With Care  
SECTION 600: Financial Burdens  
SECTION 700: Anxieties  
SECTION 800: Factuals

**Sources**

3N Three Nation Health (1994: US, Canada, Germany)  
GBTN Getting Behind the Numbers (US)  
HCHP Harvard Community Health plan (1990: US, Canada, UK, Germany, Sweden, Japan)  
HMQ Health Maintenance Quarterly  
15C Fifteen Communities Survey (1996: US)

**100. INTRODUCTION AND SCREENING**

AUSTRALIA	GO TO Q101
CANADA	GO TO Q110
NEW ZEALAND	GO TO Q120
UNITED KINGDOM	GO TO Q130
UNITED STATES	GO TO Q140

**BASE: AUSTRALIA**

101. Hello, I'm \_\_\_\_\_ and I'm calling from AMR: Quantum Harris, the national market research company. Today we are surveying people about issues related to health and we'd like to ask you about your opinions on a few issues. We are not trying to sell anything, we are just collecting information. All the answers you give will be strictly confidential. The survey takes around 8-10 minutes to complete and we'd really appreciate your involvement.

**BASE: AUSTRALIA**

102. Do you or anyone else in the household work in any of the following industries?

Advertising..... - 1 TERMINATE  
 Market Research..... - 2 TERMINATE  
 None of these..... - 3 CONTINUE

**BASE: CANADA**

110. Good \_\_\_\_\_. I'm \_\_\_\_\_ of Thompson Lightstone & Company Limited, a marketing research firm. We are conducting a survey in your area on a variety of topics and would like to ask a few questions.

**BASE: CANADA**

111. May I speak with the person in your household who is 18 years of age or older and whose birthday falls soonest after today's date?

Yes ..... - 1 Reintroduce yourself, if necessary  
 No..... - 2 ASK Q112  
 Don't know ..... - & ASK Q112  
 Refused..... - - ASK Q112

**BASE: CANADA**

112. Do you, or does anyone in your household work for an advertising agency, marketing research firm, television, radio, newspaper or magazine company?

Yes ..... - 1 Terminate with thanks, Record on Contact Record  
 No..... - 2 ASK Q113  
 Don't know ..... - & ASK Q113  
 Refused..... - - ASK Q113

**BASE: CANADA**

113. First of all, in which of the following age categories do you belong? (READ LIST AND RECORD ANSWER ON FRONT SHEET - CONTINUE WITH FIRST SECTION OF QUESTIONNAIRE)

18 years.....	___ - 1	40 to 44.....	___ - 6	65 to 69.....	___ - 1
19 to 24.....	___ - 2	45 to 49.....	___ - 7	70 to 74.....	___ - 2
25 to 29.....	___ - 3	50 to 54.....	___ - 8	75 to 79.....	___ - 3
30 to 34.....	___ - 4	55 to 59.....	___ - 9	80 years or older.....	___ - 4
35 to 39.....	___ - 5	60 to 64.....	___ - 0		

GO TO Q201
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**BASE: NEW ZEALAND**

120. Good morning/afternoon/evening. My name is \_\_\_\_\_ from Consumer Link, a Market Research company. May I please speak to the person in this household aged 15 years or over, who last had a birthday. CHECK THAT THIS IS THE RIGHT PERSON (I.E., LAST BIRTHDAY) IF NOT AVAILABLE, ARRANGE TO CALL BACK = NA

REINTRODUCE IF NECESSARY

**BASE: NEW ZEALAND**

121. Firstly, do you or anyone else you know well work for a market research company or an advertising agency? IF YES: CLOSE CONTACT NQPLC

GO TO Q201
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*Note: Have not yet received introduction and screening questions from United Kingdom*

**BASE: UNITED STATES**

140. Hello, I'm \_\_\_\_\_ from Louis Harris and Associates, the international survey research firm in New York. We are conducting a survey about important issues facing the (COUNTRY TODAY) people. IF NECESSARY: We would like to ask you about your experiences when seeking health care, and your general views of the nation's health care system.

Completed interview ..... ( \_\_\_ -1

Continue ..... ( \_\_\_ -1

**200. OVERVIEW OF HEALTH SYSTEM**

**BASE: ALL RESPONDENTS**

201. Which of the following statements comes closest to expressing your overall view of the health-care system in this country? (READ ITEMS – SINGLE RECORD) (30)  
(3N)

DO NOT ROTATE

A. On the whole the system works pretty well and only minor changes are necessary to make it work better ..... (210(\_\_\_\_ - 1 211Z)

OR

B. There are some good things in our health care system, but fundamental changes are needed to make it work better. .... \_\_\_\_ - 2

OR

C. Our health care system has so much wrong with it that we need to completely rebuild it..... \_\_\_\_ - 3

Don't know ..... \_\_\_\_ - &

Refused ..... \_\_\_\_ - -

**BASE: ALL RESPONDENTS**

202. In your opinion what is the most important problem facing the health care system in this country today? (DO NOT READ LIST – SINGLE RECORD -- IF RESPONSE IS NOT LISTED RECORD VERBATIM) (45)

Cost / Finances

Not being able to afford (private) medical care .....	(212(	__ - 1
The costs of prescription medicines .....	__ - 2	
High cost of new treatments .....	__ - 3	
Shortage of resources / money .....	__ - 4	
Takes too much in taxes .....	__ - 5	
Not enough government funding .....	__ - 6	

Quality

Quality of medical care / services .....	__ - 7	
Not having the most up to date medical services/treatments.....	__ - 8	
Quality of hospital facilities / buildings .....	__ - 9	
Quality varies too much .....	(213(	__ - 0

Coverage

Doesn't cover everyone.....	__ - 1
Doesn't cover enough services.....	__ - 2
Not enough choice of doctors .....	__ - 3

Access

Difficulty seeing specialists / consultants.....	__ - 4
Waiting times to get appointments with family / general practitioner .....	__ - 5
Waiting time in doctor's office / surgery / clinic .....	__ - 6
Waiting times for hospital care/admissions.....	__ - 7

Delivery System

Not enough nurses.....	__ - 8	
Not enough doctors .....	__ - 9	
Doctors are too busy.....	(214(	__ - 0
Closure or merger of hospitals .....	__ - 1	
Shortage of hospital beds .....	__ - 2	
For-profit / privatized medical care.....	__ - 3	
Too much bureaucracy .....	__ - 4	
Other (record verbatim response).....	__ - 5	
Don't know .....	__ - &	
Refused.....	__ - -	

**BASE: ALL RESPONDENTS**

203. The next few questions ask about your and your family's experiences getting medical care. When I refer to your family, I mean those family members who live in your household.

**BASE: ALL RESPONDENTS**

204. Compared to two years ago, is your and your family's ability to get the medical care you need better, worse or about the same? (15)

Better .....(215( \_\_\_ - 1  
Worse ..... \_\_\_ - 2  
About the same..... \_\_\_ - 3  
Don't know ..... \_\_\_ - &  
Refused..... \_\_\_ - -

216Z

**300. ACCESS TO CARE****BASE: ALL RESPONDENTS**

301. In the past 12 months, was there a time when you needed medical care but did not get it? (15)

Needed medical but did not get it.....	(217(	__ - 1	(ASK Q302)	
Did not have a problem getting care .....	__ - 2	(SKIP TO Q303)		218Z
Don't know .....	__ - &	(SKIP TO Q303)		
Refused.....	__ - -	(SKIP TO Q303)		

**BASE: NEEDED MEDICAL CARE BUT DID NOT GET IT (Q301 / 1)**302. What was the main reason that you were unable to get the care you thought you needed? (IF HESITANT READ LIST – SINGLE RECORD – IF RESPONSE IS NOT LISTED, RECORD VERBATIM)  
(HMQ) (30)

Unable to afford/ lack of (private) insurance .....	(219(	__ - 1		
Having to wait for an appointment / consultation .....	__ - 2			
Long waiting times for the type of care needed .....	__ - 3			
Personal limitations (e.g. not being to get time off work, too busy, lack of transportation etc.).....	__ - 4			
Being denied a referral .....	__ - 5			
Service/procedure not covered by National Health Services, Medicare, or insurance .....	__ - 6			220Z
Facilities or services not available locally.....	__ - 7			
Some other reason (record verbatim response) .....	(221(	__ - 1		
Don't know .....	__ - &			
Refused.....	__ - -			

**BASE: ALL RESPONDENTS**

303. In the past 12 months, have you or has a family member not filled a prescription for medicine because you could not afford it? (15)

Have not filled a prescription for medicine.....	(222(	__ - 1		
Have not had this problem .....	__ - 2			223Z
Don't know .....	__ - &			
Refused.....	__ - -			

**BASE: ALL RESPONDENTS**

304. Overall, how difficult is it for you and your family to get medical care when you need it – extremely difficult, very difficult, somewhat difficult, not too difficult, or not at all difficult? (20)

Extremely difficult ..... (224( \_\_ - 1  
 Very difficult ..... \_\_ - 2  
 Somewhat difficult ..... \_\_ - 3  
 Not too difficult ..... \_\_ - 4  
 Not at all difficult ..... \_\_ - 5  
 Don't know ..... - &  
 Refused ..... - -

225Z

**BASE: ALL RESPONDENTS**

305. How difficult is it for you and your family to see a (specialist/ consultant) when you need to – extremely difficult, very difficult, somewhat difficult, not too difficult, or not at all difficult? (20)

Extremely difficult ..... (226( \_\_ - 1  
 Very difficult ..... \_\_ - 2  
 Somewhat difficult ..... \_\_ - 3  
 Not too difficult ..... \_\_ - 4  
 Not at all difficult ..... \_\_ - 5  
 Don't know ..... - &  
 Refused ..... - -

227Z



**400. HEALTH AND INSURANCE STATUS**

**BASE: ALL RESPONDENTS**

401. In general how would you describe your own health – excellent, very good, good, fair or poor? (3N) (20)

- Excellent..... (228( \_\_ - 1
- Very good..... \_\_ - 2
- Good..... \_\_ - 3
- Fair ..... \_\_ - 4 229Z
- Poor ..... \_\_ - 5
- Don't know ..... \_\_ - &
- Refused..... \_\_ - -

**BASE: ALL RESPONDENTS**

402. Does a disability, handicap or chronic disease keep you from participating fully in work, school, housework or other activities, or not? (3N) (15)

- Does .....(230( \_\_ - 1
- Does not ..... \_\_ - 2
- Don't know ..... \_\_ - &
- Refused..... \_\_ - - 231Z

AUSTRALIA	GO TO Q403
CANADA	GO TO Q403
NEW ZEALAND	GO TO Q404
UNITED KINGDOM	GO TO Q405
UNITED STATES	GO TO Q407

**BASE: AUSTRALIA AND CANADA**

403. In addition to Medicare, are you currently covered by private health insurance that you pay for yourself or that your employer provides, or not? (15)

- Privately insured..... \_\_ - 1 (SKIP TO Q406)
- Not privately insured..... \_\_ - 2 (SKIP TO Q501)
- Don't know ..... \_\_ - & (SKIP TO Q501)
- Refused..... \_\_ - - (SKIP TO Q501)

**BASE: NEW ZEALAND**

404. In addition to the Health Service, are you currently covered by private health insurance that you pay for yourself or that your employer provides, or not? (15)

- Privately insured..... \_\_ - 1 (SKIP TO Q406)
- Not privately insured..... \_\_ - 2 (SKIP TO Q501)
- Don't know ..... \_\_ - & (SKIP TO Q501)
- Refused..... \_\_ - - (SKIP TO Q501)

**BASE: UNITED KINGDOM**

405. In addition to the National Health Service, are you currently covered by private health insurance that you pay for yourself or that your employer provides, or not? (15)

- Privately insured..... \_\_\_ - 1 (ASK Q406)
- Not privately insured..... \_\_\_ - 2 (SKIP TO Q501)
- Don't know ..... \_\_\_ - & (SKIP TO Q501)
- Refused..... \_\_\_ - - (SKIP TO Q501)

**BASE: PRIVATELY INSURED ADULTS IN AUSTRALIA, CANADA, NEW ZEALAND AND UNITED KINGDOM (Q403 /1, OR Q404 /1, OR Q405 / 1)**

406. For what services do you use your private insurance? (30)  
(DO NOT READ LIST - MULTIPLE RECORD IF NECESSARY)

- Private hospitals ..... \_\_\_ - 1
- Private/semi-private hospital room ..... \_\_\_ - 2
- To see a specialist / consultant ..... \_\_\_ - 3
- To have a choice of doctors ..... \_\_\_ - 4
- Dental care ..... \_\_\_ - 5
- Vision/eye care..... \_\_\_ - 6
- Long term care (nursing home, home health care, etc.) ..... \_\_\_ - 7
- Psychiatric care or mental health services..... \_\_\_ - 8
- Prescription medicines ..... \_\_\_ - 9
- Plastic surgery ..... \_\_\_ - 0
- Other non-elective surgery ..... \_\_\_ - 1
- Alternative therapies (chiropractic, acupuncture, etc.)..... \_\_\_ - 2
- Other services/procedures not covered by national insurance..... \_\_\_ - 3
- Some other reason (record verbatim response) ..... \_\_\_ - 4
- \_\_\_\_\_..... \_\_\_ - 4
- Don't know ..... \_\_\_ - & SP
- Refused..... \_\_\_ - - SP

GO TO Q501

**BASE: UNITED STATES**

407. Now a question about different kinds of health plans or health insurance, including those provided by the government. As I read each one, please tell me whether or not you personally are covered by it? (READ EACH ITEM) (50)

<u>ROTATE – START AT “X”</u>	<u>Covered</u>	<u>Not Covered</u>	<u>Don't Know</u>	<u>Refused</u>
( ) A. Health insurance though your or someone else's work or union. ....(232( ___ - 1	___ - 2	___ - &	___ - -	
( ) B. Health insurance bought directly by yourself or your family. ....(234( ___ - 1	___ - 2	___ - &	___ - -	
( ) C. Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people. ....(236( ___ - 1	___ - 2	___ - &	___ - -	
( ) D. Medicaid or Public Aid. ....(238( ___ - 1	___ - 2	___ - &	___ - -	
<u>READ LAST</u>				
E. Health insurance through some other group. ....(240( ___ - 1	___ - 2	___ - &	___ - -	

233Z
235Z
237Z
239Z
241Z

ASK Q408 IF CURRENTLY INSURED (Q407, ANY ITEM / 1)  
ALL OTHERS SKIP TO Q501

**BASE: INSURED U.S. ADULTS (Q407A /1, OR Q407B /1, OR Q407C /1, OR Q407B /1)**

408. Is your health insurance plan an HMO, PPO or some other kind of plan that requires you to choose a doctor from a list of doctors approved by the plan, or not? (PROBE: This would include having to pay more to see a doctor who is not on your plan's list of doctors) (15)

Health plan requires choosing an approved doctor .....	(242( ___ - 1	
Does not .....	___ - 2	
Don't know .....	___ - &	<span style="border: 1px solid black; padding: 2px 10px;">243Z</span>
Refused.....	___ - -	

**500. EXPERIENCES WITH CARE**

**BASE: ALL RESPONDENTS**

501. How many visits to a doctor have you made in the past 12 months? (15)

Visits / \_\_\_ / \_\_\_ / \_\_\_ (Range: 0-99)  
(244-245)

Don't know .....(244( \_\_\_ - &  
Refused..... \_\_\_ - -

**BASE: ALL RESPONDENTS**

502. Is there a particular place that you usually go to when you or a member of your family need medical care, or not? (15)

Have a particular place.....(246( \_\_\_ - 1 (ASK Q503) 247Z  
Do not have a particular place..... \_\_\_ - 2 (SKIP TO Q505)  
Don't know ..... \_\_\_ - & (SKIP TO Q505)  
Refused..... \_\_\_ - - (SKIP TO Q505)

**BASE: HAVE A PARTICULAR PLACE (Q502 / 1)**

503. Is there one particular doctor who you usually go to when you or a member of your family need medical care, or not? (15)

Have a regular doctor.....(248( \_\_\_ - 1 (ASK Q504) 249Z  
Do not..... \_\_\_ - 2 (SKIP TO Q505)  
Don't know ..... \_\_\_ - & (SKIP TO Q505)  
Refused..... \_\_\_ - - (SKIP TO Q505)

**BASE: HAVE A REGULAR DOCTOR (Q503 / 1)**

504. How long have you been seeing this doctor? (15)

Months .....(250( \_\_\_ - 1 (GO TO Q.A) 251Z  
Years ..... \_\_\_ - 2 (GO TO Q.B)  
Don't know ..... \_\_\_ - & (SKIP TO Q505)  
Refused..... \_\_\_ - - (SKIP TO Q505)

A. Months / \_\_\_ / \_\_\_ / \_\_\_ (Range: 1-12) (ASK Q505)  
(252-253)

B. Years / \_\_\_ / \_\_\_ / \_\_\_ (Range: 1-99) (ASK Q505)  
(254-255)

**BASE: ALL RESPONDENTS**

505. Think back to your most recent doctor visit. How much time did the doctor spend with you in total during your visit? (3N) (15)

/ / / / Minutes (Range: 1-999)  
(256-258)

Don't know .....(256( \_\_ - &  
Refused..... \_\_ - -

**BASE: ALL RESPONDENTS**

506. Think about your most recent visit to the doctor, do you think the amount of time the doctor spent with you was about right, too short or too long? (15)

About right ..... (259( \_\_ - 1  
Too short ..... \_\_ - 2  
Too long ..... \_\_ - 3  
Don't know ..... \_\_ - &  
Refused..... \_\_ - -

260Z

**BASE: ALL RESPONDENTS**

507. Overall, how would you rate the care you received at your last doctor visit – excellent, very good, good, fair or poor? (20)

Excellent..... (261( \_\_ - 1  
Very good..... \_\_ - 2  
Good..... \_\_ - 3  
Fair ..... \_\_ - 4  
Poor ..... \_\_ - 5  
Don't know ..... \_\_ - &  
Refused..... \_\_ - -

262Z

**BASE: ALL RESPONDENTS**

508. In the past 2 years, have you or has a family member needed non-emergency surgery, or not? (15)

Needed non-emergency surgery .....(263( \_\_ - 1 (ASK Q509)  
Did not..... \_\_ - 2 (SKIP TO Q510)  
Don't know ..... \_\_ - & (SKIP TO Q510)  
Refused..... \_\_ - - (SKIP TO Q510)

264Z

**BASE: SOMEONE IN THE FAMILY NEEDED NON-EMERGENCY SURGERY (Q.508 / 1)**

509. How many days, weeks or months did you or your family member have to wait? (15)  
 (PROBE IF STILL WAITING: How long have you been waiting so far?)

INTERVIEWER: IF RESPONDENT AND OTHER FAMILY MEMBER BOTH NEEDED NON-EMERGENCY SURGERY ASK ABOUT RESPONDENT’S WAIT

- |                  |       |        |                |      |
|------------------|-------|--------|----------------|------|
| Days .....       | (265( | __ - 1 | (GO TO QA)     | 266Z |
| Weeks.....       |       | __ - 2 | (GO TO QB)     |      |
| Months .....     |       | __ - 3 | (GO TO QC)     |      |
| Don’t know ..... |       | __ - & | (SKIP TO Q510) |      |
| Refused.....     |       | __ - - | (SKIP TO Q510) |      |

A.    /    /    Days (Range: 1-99) (ASK Q510)  
 (267-268)

B.    /    /    /    Weeks (Range: 1 - 156) (ASK Q510)  
 (269-271)

C.    /    /    Months (Range: 1 - 99) (ASK Q510)  
 (272-273)

**BASE: ALL RESPONDENTS**

510. In the past 12 months, have you or has a family member become sick enough that you needed medical care on a weekend or at night during the week, or not? (15)

- |   |       |        |                |      |
|---|-------|--------|----------------|------|
| Have needed care on weekend or week night ..... | (274( | __ - 1 | (ASK Q511)     | 275Z |
| Have not .....                                  |       | __ - 2 | (SKIP TO Q512) |      |
| Don’t know .....                                |       | __ - & | (SKIP TO Q512) |      |
| Refused.....                                    |       | __ - - | (SKIP TO Q512) |      |

**BASE: NEEDED CARE AFTER HOURS (Q510 / 1)**

511. When this happened, which best describes the place where you received care? (READ LIST -- SINGLE RECORD) (30)

- |  |       |        |  |      |
|--|-------|--------|--|------|
| Hospital emergency room / accident and emergency department / casualty department* ..... | (276( | __ - 1 |  | 277Z |
| Hospital outpatient or health clinic .....   |       | __ - 2 |  |      |
| Your doctor’s office / surgery / clinic* .....   |       | __ - 3 |  |      |
| Your doctor came to your home.....   |       | __ - 4 |  |      |
| Some other place .....   |       | __ - 5 |  |      |
| Only talked to the doctor on the phone (vol.) .....                                      |       | __ - 6 |  |      |
| Was not able to get care (vol.).....   |       | __ - 7 |  |      |
| Don’t know .....   |       | __ - & |  |      |
| Refused.....   |       | __ - - |  |      |

*\*NOTE: USE WORDING THAT IS MOST APPROPRIATE FOR YOUR COUNTRY*

**BASE: ALL RESPONDENTS**

512. Were you hospitalized in the past 2 years, that is since (DATE 2 YEARS AGO), or not? (15)

Have been hospitalized.....(278( \_\_ - 1 (ASK Q513)  
 Have not been hospitalized ..... \_\_ - 2 (SKIP TO Q515)  
 Don't know ..... \_\_ - & (SKIP TO Q515)  
 Refused..... \_\_ - - (SKIP TO Q515)

279-  
280Z

**BASE: HAVE BEEN HOSPITALIZED IN THE PAST TWO YEARS (Q512 / 1)**

513. How would you rate your overall experience in the hospital – excellent, very good, good, fair or poor? (20)

Excellent..... (308( \_\_ - 1  
 Very good..... \_\_ - 2  
 Good..... \_\_ - 3  
 Fair ..... \_\_ - 4  
 Poor ..... \_\_ - 5  
 Don't know ..... \_\_ - &  
 Refused..... \_\_ - -

309Z

**BASE: HAVE BEEN HOSPITALIZED IN THE PAST TWO YEARS (Q512 / 1)**

514. Overall, did you feel that your length of stay in the hospital was about right, too short, or too long? (15)

About right ..... (310( \_\_ - 1  
 Too short ..... \_\_ - 2  
 Too long ..... \_\_ - 3  
 Don't know ..... \_\_ - &  
 Refused..... \_\_ - -

311Z

**BASE: ALL RESPONDENTS**

515. Overall, how do you rate the medical care that you and your family have received in the past 12 months – excellent, very good, good, fair or poor? (20)

Excellent..... (312( \_\_ - 1  
 Very good..... \_\_ - 2  
 Good..... \_\_ - 3  
 Fair ..... \_\_ - 4  
 Poor ..... \_\_ - 5  
 Don't know ..... \_\_ - &  
 Refused..... \_\_ - -

313Z

**600. FINANCIAL BURDENS**

AUSTRALIA	GO TO Q601
CANADA	GO TO Q601
NEW ZEALAND	GO TO Q602
UNITED KINGDOM	GO TO Q603
UNITED STATES	GO TO Q604

**BASE: AUSTRALIA AND CANADA**

601. In the past 12 months, about how much have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance? This would include the costs for prescription medicines and treatments or therapies recommended by a doctor or another health professional. (Range: 0-999,999) (20)

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_, \_\_\_\_/\_\_\_\_/\_\_\_\_/\_\_\_\_/\_\_\_\_ (SKIP TO Q605)

Don't know ..... \_\_-& (SKIP TO Q605)  
 Refused..... \_\_ - - (SKIP TO Q605)

**BASE: NEW ZEALAND**

602. In the past 12 months, about how much have you and your family spent for medical treatments or services that were not covered by the Health Service or private insurance? This would include the costs for prescription medicines and treatments or therapies recommended by a doctor or another health professional. (20)

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_, \_\_\_\_/\_\_\_\_/\_\_\_\_/\_\_\_\_/\_\_\_\_ (Range: 0-999,999) (SKIP TO Q605)

Don't know ..... \_\_-& (SKIP TO Q605)  
 Refused..... \_\_ - - (SKIP TO Q605)

**BASE: UNITED KINGDOM**

603. In the past 12 months, about how much have you and your family spent for medical treatments or services that were not covered by the National Health Service or private insurance? This would include the costs for prescription medicines and treatments or therapies recommended by a doctor or another health professional. (20)

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_, \_\_\_\_/\_\_\_\_/\_\_\_\_/\_\_\_\_/\_\_\_\_ (Range: 0-999,999) (SKIP TO Q605)

Don't know ..... \_\_-& (SKIP TO Q605)  
 Refused..... \_\_ - - (SKIP TO Q605)





**700. ANXIETIES**

**BASE: ALL RESPONDENTS**

701. How worried are you that (READ EACH ITEM) – very worried, somewhat worried, or not too worried? (55)

<u>ROTATE – START AT “X”</u>	<u>Very worried</u>	<u>Somewhat worried</u>	<u>Not too worried</u>	<u>Don’t Know</u>	<u>Refused</u>
( ) A. If you become seriously ill, you will not be able to get the most advanced medical care, including medicines, tests or treatment. .... (322(____-1	__-2	__-3	__-&	__--	
( ) B. If you become seriously ill, you will not be able to get the medical care you need because you cannot afford it ..... (324(____-1	__-2	__-3	__-&	__--	
( ) C. You will be unable to pay for (private) care for your parents, grandparents or spouse if they need nursing home care for a long-term illness ..... (326(____-1	__-2	__-3	__-&	__--	
( ) D. You will wait too long to get non-emergency medical care..... (328(____-1	__-2	__-3	__-&	__--	
	<span style="border: 1px solid black; padding: 2px;">323Z</span>	<span style="border: 1px solid black; padding: 2px;">325Z</span>	<span style="border: 1px solid black; padding: 2px;">327Z</span>	<span style="border: 1px solid black; padding: 2px;">329Z</span>	

**BASE: ALL RESPONDENTS**

702. Overall, do you think recent changes in the country’s health care system will improve, harm or have little impact on the quality of medical care people receive? (15C) (15)

Improve .....	(330(____ - 1	<span style="border: 1px solid black; padding: 2px;">331Z</span>
Harm.....	__ - 2	
Have little impact .....	__ - 3	
Don’t know .....	__ - &	
Refused.....	__ - -	

**800. DEMOGRAPHICS**

AUSTRALIA	GO TO Q801
CANADA	GO TO Q820
NEW ZEALAND	GO TO Q840
UNITED KINGDOM	GO TO Q860
UNITED STATES	GO TO Q880

**BASE: AUSTRALIA**

801. And finally, just a few questions about you, so that we can understand how different people have answered these questions.

**BASE: AUSTRALIA**

802. And to which of the following age groups do you belong?

- Under 16 years ..... \_\_\_ - 1  
 16 to 18 years ..... \_\_\_ - 2  
 19 to 24 years ..... \_\_\_ - 3  
 25 to 29 years ..... \_\_\_ - 4  
 30 to 34 years ..... \_\_\_ - 5  
 35 to 39 years ..... \_\_\_ - 6  
 40 to 44 years ..... \_\_\_ - 7  
 45 to 49 years ..... \_\_\_ - 8  
 50 to 54 years ..... \_\_\_ - 9  
 55 to 59 years ..... \_\_\_ - 0  
 60 to 64 years ..... \_\_\_ - 1  
 65 + years ..... \_\_\_ - 2  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: AUSTRALIA**

803. Which of the following best describes your household situation? (READ LIST – SINGLE RECORD)

- A young single person with no children..... \_\_\_ - 1  
 A young couple without children ..... \_\_\_ - 2  
 A young family, that is most of your children  
 aged under 13 years ..... \_\_\_ - 3  
 A middle family, that is most of your children  
 are aged 13 years or older ..... \_\_\_ - 4  
 A mature couple with all or most of your children  
 having left home..... \_\_\_ - 5  
 A mature single with all or most children left home ..... \_\_\_ - 6  
 None of these describes my family situation..... \_\_\_ - 7  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: AUSTRALIA**

804. Do you work on a (READ LIST – SINGLE RECORD)?

Full time basis ..... \_\_\_ - 1  
 Part time basis ..... \_\_\_ - 2  
 Not at all ..... \_\_\_ - 3  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

805. What is your occupation?

## RECORD BELOW

Blue collar ..... \_\_\_ - 1  
 White collar ..... \_\_\_ - 2  
 Retired ..... \_\_\_ - 3  
 Student ..... \_\_\_ - 4  
 Other ..... \_\_\_ - 5  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

806. What is the approximate pre-tax income of the household?

Under \$25,000 ..... \_\_\_ - 1  
 \$25,000 - \$29,999 ..... \_\_\_ - 2  
 \$30,000 - \$39,999 ..... \_\_\_ - 3  
 \$40,000 - \$49,999 ..... \_\_\_ - 4  
 \$50,000 - \$59,999 ..... \_\_\_ - 5  
 \$60,000 - \$69,999 ..... \_\_\_ - 6  
 \$70,000 + ..... \_\_\_ - 7  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

807. And what is the approximate pre-tax income of the main income earner?

Under \$25,000 ..... \_\_\_ - 1  
 \$25,000 - \$29,999 ..... \_\_\_ - 2  
 \$30,000 - \$39,999 ..... \_\_\_ - 3  
 \$40,000 - \$49,999 ..... \_\_\_ - 4  
 \$50,000 - \$59,999 ..... \_\_\_ - 5  
 \$60,000 - \$69,999 ..... \_\_\_ - 6  
 \$70,000 + ..... \_\_\_ - 7  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

808. The average income of families in this country is \$33,020 - by comparison, is your household income much above average, somewhat above average, average, somewhat below average or much below average?

Much above average ..... \_\_\_ - 1  
 Somewhat above average ..... \_\_\_ - 2  
 Average ..... \_\_\_ - 3  
 Somewhat below average ..... \_\_\_ - 4  
 Much below average ..... \_\_\_ - 5  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

809. And what was your highest qualification before you left school?

A bachelors degree or higher ..... \_\_\_ - 1  
 A certificate or diploma ..... \_\_\_ - 2  
 A trade qualification ..... \_\_\_ - 3  
 Finished the equivalent of the highest level of  
 secondary school, like year 12 ..... \_\_\_ - 4  
 Finished the equivalent of the lower level of  
 secondary school, like year 10 ..... \_\_\_ - 5  
 Another qualification ..... \_\_\_ - 6  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

810. And what is the postcode of your home address?

RECORD BELOW

**BASE: AUSTRALIA**

811. Were you born in Australia?

Yes ..... \_\_\_ - 1  
 No ..... \_\_\_ - 2  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

812. Was your mother born in Australia?

Yes ..... \_\_\_ - 1  
 No ..... \_\_\_ - 2  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: AUSTRALIA**

813. Was your father born in Australia?

Yes ..... \_\_\_ - 1  
 No..... \_\_\_ - 2  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: AUSTRALIA**

814. Which of these describes your current marital status -- married or living together as a couple, widowed, divorced or separated, or single and never married? (SINGLE RECORD)

Married or living together as couple ..... \_\_\_ - 1  
 Widowed ..... \_\_\_ - 2  
 Divorced or separated ..... \_\_\_ - 3  
 Single and never married..... \_\_\_ - 4  
 Don't know ..... \_\_\_ -&  
 Refused..... \_\_\_ - -

SKIP TO THE END AND RECORD SEX

**BASE: CANADA**

820. Now I would like to ask you a few questions so that I can be sure I am getting the right sample of people in this community.

**BASE: CANADA**

821. What was the language you first spoke in childhood and still understand?

English ..... \_\_\_ - 1  
 French..... \_\_\_ - 2  
 English and French..... \_\_\_ - 3  
 English and Other..... \_\_\_ - 4  
 French and Other..... \_\_\_ - 5  
 Italian..... \_\_\_ - 6  
 Asian ..... \_\_\_ - 7  
 German ..... \_\_\_ - 8  
 Portuguese ..... \_\_\_ - 9  
 Other..... \_\_\_ - 0

**BASE: CANADA**

822. What was the last level of schooling that you, yourself attended and completed? (DO NOT READ LIST)

Public/grade school ..... \_\_\_ - 1  
 Secondary school ..... \_\_\_ - 2  
 University/post graduate ..... \_\_\_ - 3  
 College/CGEP ..... \_\_\_ - 4  
 Other..... \_\_\_ - 5  
 No formal schooling..... \_\_\_ - 6  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: CANADA**

823. Would you describe yourself as \_\_\_\_\_? (READ LIST)

- Currently employed full-time ..... \_\_\_ - 1
- Currently employed part-time ..... \_\_\_ - 2
- Self-employed ..... \_\_\_ - 3
- Currently unemployed..... \_\_\_ - 4
- Retired..... \_\_\_ - 5
- A homemaker ..... \_\_\_ - 6
- A student ..... \_\_\_ - 7
- Other (SPECIFY ON FRONT SHEET)..... \_\_\_ - 8
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

**BASE: CANADA**

824. What is your occupation? (RECORD VERBATIM RESPONSE)

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**BASE: CANADA**

825. Would you describe it primarily as \_\_\_\_\_ ? (READ LIST - ACCEPT ONE MENTION ONLY)

- Clerical ..... \_\_\_ - 1
- Sales ..... \_\_\_ - 2
- Service..... \_\_\_ - 3
- Manual Labor..... \_\_\_ - 4
- Semi-skilled trade..... \_\_\_ - 5
- Skilled trade ..... \_\_\_ - 6
- Technical..... \_\_\_ - 7
- Professional..... \_\_\_ - 8
- Executive..... \_\_\_ - 9
- Supervisory ..... \_\_\_ - 0
- Managerial ..... \_\_\_ - 1

**BASE: CANADA**

826. Do you own or rent your home? (DO NOT READ)

- Own ..... \_\_\_ - 1
- Rent ..... \_\_\_ - 2
- Neither (living at home with parents or with someone else)..... \_\_\_ - 3
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

**BASE: CANADA**

827. How many people including yourself currently live in the household?

- One ..... \_\_\_ - 1 (SKIP TO Q830)  
 Two ..... \_\_\_ - 2 (ASK Q828)  
 Three ..... \_\_\_ - 3 (ASK Q828)  
 Four ..... \_\_\_ - 4 (ASK Q828)  
 Five ..... \_\_\_ - 5 (ASK Q828)  
 Six or more ..... \_\_\_ - 6 (ASK Q828)  
 Don't know ..... \_\_\_ - & (ASK Q828)  
 Refused ..... \_\_\_ - - (ASK Q828)

**BASE: CANADA**

828. How many children 17 years of age or younger currently live in the household? (RECORD EXACT NUMBER - IF NONE RECORD "00" AND SKIP TO Q830)

**BASE: CANADA**

829. What are the ages of the children currently living in the household? (RECORD NUMBER OF CHILDREN WHOSE AGE FALLS WITHIN EACH CATEGORY - TOTAL MUST ADD TO AMOUNT GIVEN IN Q.828)

**BASE: CANADA**

830. Are you single, that is never married, married, living common-law, separated, divorced or widowed?

- Single, never married ..... \_\_\_ - 1  
 Married/living common-law ..... \_\_\_ - 2  
 Separated/divorced ..... \_\_\_ - 3  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: CANADA**

831. Who in your household is most responsible for the grocery shopping? (DO NOT READ)

- Myself ..... \_\_\_ - 1  
 Share equally ..... \_\_\_ - 2  
 Someone else ..... \_\_\_ - 3  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: CANADA**

832. Are you the chief income earner in your household? (DO NOT READ)

- Yes ..... \_\_\_ - 1  
 No ..... \_\_\_ - 2  
 Income is equal with another household member ..... \_\_\_ - 3  
 Don't know ..... \_\_\_ - &  
 Refused ..... \_\_\_ - -

**BASE: CANADA**



833. Would your annual household income from all sources, before taxes be under \$40,000 or more?

Under \$40,000..... \_\_\_ - 1 (ASK Q834)  
 \$40,000 and over..... \_\_\_ - 2 (SKIP TO Q835)  
 Don't know ..... \_\_\_ - & (ASK Q834)  
 Refused..... \_\_\_ - - (ASK Q834)

**BASE: CANADIANS WITH INCOMES BELOW \$40,000 (Q333 /1, DK OR REF)**

834. Is that \_\_\_\_\_ ? (READ LIST - RECORD THEN SKIP TO Q836)

Less than \$10,000..... \_\_\_ - 1  
 \$10,000 to less than \$15,000..... \_\_\_ - 2  
 \$15,000 to less than \$20,000..... \_\_\_ - 3  
 \$20,000 to less than \$25,000..... \_\_\_ - 4  
 \$25,000 to less than \$30,000..... \_\_\_ - 5  
 \$30,000 to less than \$35,000..... \_\_\_ - 6  
 \$35,000 to less than \$40,000..... \_\_\_ - 7  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: CANADIANS WITH INCOMES GREATER THAN \$40,000 (Q333 /2)**

835. Is that \_\_\_\_\_ ? (READ LIST)

\$40,000 to less than \$45,000..... \_\_\_ - 1  
 \$45,000 to less than \$50,000..... \_\_\_ - 2  
 \$50,000 to less than \$55,000..... \_\_\_ - 3  
 \$55,000 to less than \$60,000..... \_\_\_ - 4  
 \$60,000 to less than \$65,000..... \_\_\_ - 5  
 \$65,000 to less than \$70,000..... \_\_\_ - 6  
 \$70,000 to less than \$75,000..... \_\_\_ - 7  
 \$75,000 to less than \$80,000..... \_\_\_ - 8  
 \$80,000 to less than \$90,000..... \_\_\_ - 9  
 \$90,000 to less than \$100,000..... \_\_\_ - 0  
 \$100,000 to less than \$120,000..... \_\_\_ - 1  
 \$120,000 or more ..... \_\_\_ - 2  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: CANADA**

836. The average income of families in this country is \$40,863 - by comparison, is your household income much above average, somewhat above average, average, somewhat below average or much below average?

Much above average ..... \_\_\_ - 1  
 Somewhat above average ..... \_\_\_ - 2  
 Average ..... \_\_\_ - 3  
 Somewhat below average..... \_\_\_ - 4  
 Much below average ..... \_\_\_ - 5  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

SKIP TO END

**BASE: NEW ZEALAND**

840. Firstly tell me which of these age groups you come into.

- 15 to 17 years ..... \_\_\_ - 1
- 18 to 19 years ..... \_\_\_ - 2
- 20 to 24 years ..... \_\_\_ - 3
- 25 to 29 years ..... \_\_\_ - 4
- 30 to 34 years ..... \_\_\_ - 5
- 35 to 39 years ..... \_\_\_ - 6
- 40 to 49 years ..... \_\_\_ - 7
- 50 to 59 years ..... \_\_\_ - 8
- 60 to 69 years ..... \_\_\_ - 9
- 70 + years ..... \_\_\_ - 9
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

**BASE: NEW ZEALAND**

841. Which ethnic group do you belong to? Write in: \_\_\_\_\_

**BASE: NEW ZEALAND**

842. What is your occupation? (GET FULL DETAILS. PROBE/INDUSTRY/POSTION/JOB)

Write in: \_\_\_\_\_

**BASE: NEW ZEALAND**

843. What is the occupation of the main income earner in your household? (GET FULL DETAILS. PROBE INDUSTRY/POSITION/JOB. IF RETIRED, ASK WHAT WAS LAST JOB. IF SELF TICK BOX )

**BASE: NEW ZEALAND**

844. Which of these categories best describes you in terms of paid employment?

- Full time, 20 hours a week or more..... \_\_\_ - 1
- Part time, less than 20 hours a week ..... \_\_\_ - 2
- Not employed as an income earner ..... \_\_\_ - 3
- Self employed..... \_\_\_ - 4
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

**BASE: NEW ZEALAND**

845. And now a question on marital status are you

- Single or never married ..... \_\_\_ - 1
- Married or living with a partner ..... \_\_\_ - 2
- Separated or divorced..... \_\_\_ - 3
- Widowed ..... \_\_\_ - 4
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

**BASE: NEW ZEALAND**

846. Are you the person in the household who is mainly responsible for most of the food and grocery shopping?

- Yes ..... \_\_\_ - 1

No..... - 2  
 Don't know ..... - &  
 Refused..... - -

**BASE: NEW ZEALAND**

847. How many people are there normally in your household including yourself, babies and boarders? WRITE IN (ONE DIGIT)

**BASE: NEW ZEALAND**

848. And how many of these children aged under 5 years. WRITE IN (ONE DIGIT)

**BASE: NEW ZEALAND**

849. How many are school aged children. WRITE IN (ONE DIGIT)

**BASE: NEW ZEALAND**

850. Which of the following best describes your highest level of education? (SINGLE RECORD)

No secondary schooling ..... - 1  
 School exams ..... - 2  
 School certificate exams..... - 3  
 Sixth form certificate..... - 4  
 University entrance or matriculation ..... - 5  
 Bursary exams or higher school certificate ..... - 6  
 Technical or trade qualifications ..... - 7  
 Professional training, without tertiary education ..... - 8  
 University or tertiary qualifications ..... - 9  
 Don't know ..... - &  
 Refused..... - -

**BASE: NEW ZEALAND**

851. Now a question about income. Which of the following groups does your gross personal income from all sources before tax fall into?

Up to \$10,000..... - 1  
 \$10,000 to \$14,999..... - 2  
 \$15,000 to \$19,999..... - 3  
 \$20,000 to \$24,999..... - 4  
 \$25,000 to \$29,999..... - 5  
 \$30,000 to \$39,999..... - 6  
 \$40,000 to \$59,999..... - 7  
 \$60,000 to \$99,999..... - 8  
 \$100,000 and over..... - 9  
 Don't know ..... - &  
 Refused..... - -

**BASE: NEW ZEALAND**

852. The average income of families in this country is (\$883.00 per week or \$45,916 a year) - by comparison, is your household income much above average, somewhat above average, average, somewhat below average or much below average?

- Much above average ..... \_\_\_ - 1
- Somewhat above average ..... \_\_\_ - 2
- Average ..... \_\_\_ - 3
- Somewhat below average ..... \_\_\_ - 4
- Much below average ..... \_\_\_ - 5
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

SKIP TO END AND RECORD SEX

**BASE: UNITED KINGDOM**

860. EXACT AGE: / / /

**BASE: UNITED KINGDOM**

861. AGE:

- 15 to 17 years ..... \_\_\_ - 1
- 18 to 24 years ..... \_\_\_ - 2
- 25 to 29 years ..... \_\_\_ - 3
- 30 to 34 years ..... \_\_\_ - 4
- 35 to 44 years ..... \_\_\_ - 5
- 45 to 49 years ..... \_\_\_ - 6
- 50 to 54 years ..... \_\_\_ - 7
- 55 to 59 years ..... \_\_\_ - 8
- 60 to 64 years ..... \_\_\_ - 9
- 65 + years ..... \_\_\_ - 0
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

**BASE: UNITED KINGDOM**

862. CLASS:

- A ..... \_\_\_ - 1
- B ..... \_\_\_ - 2
- C1 ..... \_\_\_ - 3
- C2 ..... \_\_\_ - 4
- D ..... \_\_\_ - 5
- E ..... \_\_\_ - 6
- Don't know ..... \_\_\_ - &
- Refused..... \_\_\_ - -

**BASE: UNITED KINGDOM**

863. SEX

Male..... - 1  
 Female - housewives ..... - 2  
 Female - non-housewives..... - 3  
 Don't know ..... - &  
 Refused..... - -

**BASE: UNITED KINGDOM**

864. TENURE

Own (outright)..... - 1  
 Own (mortgage) ..... - 2  
 Council rent..... - 3  
 Private rent ..... - 4  
 Housing Association ..... - 5  
 Don't know ..... - &  
 Refused..... - -

**BASE: UNITED KINGDOM**

865. NUMBER OF PEOPLE IN HOUSEHOLD:  
 (ADULTS=ALL 15+)

Adults		1	2	3	4	5+
Children	0	1	2	3	4	5+

**BASE: UNITED KINGDOM**

866. AGES OF CHILDREN:

Aged 0-4..... - 1  
 Aged 5-10 years ..... - 2  
 Aged 11-14 years ..... - 3  
 Don't know ..... - &  
 Refused..... - -

**BASE: UNITED KINGDOM**

867. RESPONDENT WORKING STATUS:

Working full-time 30+ hours per week..... - 1  
 Working part-time - 30 hours per week ..... - 2  
 Not working - Retired from full-time job..... - 3  
 Not working - Full-time student..... - 4  
 Not working - other ..... - 5  
 Don't know ..... - &  
 Refused..... - -

**BASE: UNITED KINGDOM**

## 868. MARITAL STATUS

Married/Co-habiting..... \_\_\_ - 1  
 Single ..... \_\_\_ - 2  
 Separated/Divorced/Widowed ..... \_\_\_ - 3  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: UNITED KINGDOM**

## 869. CARS IN HOUSEHOLD

0 Car ..... \_\_\_ - 1  
 1 Car ..... \_\_\_ - 2  
 2 + Cars ..... \_\_\_ - 3  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: UNITED KINGDOM**

## 870. At what age did you finish your full time education? (SINGLE RECORD)

14 years or younger ..... \_\_\_ - 1  
 15..... \_\_\_ - 2  
 16..... \_\_\_ - 3  
 17..... \_\_\_ - 4  
 18..... \_\_\_ - 5  
 19..... \_\_\_ - 6  
 20..... \_\_\_ - 7  
 21-23 ..... \_\_\_ - 8  
 24 or older ..... \_\_\_ - 9  
 Still studying ..... \_\_\_ - 0  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: UNITED KINGDOM**871. Which of the following income categories best describes your total 1997 household income? Was it.....?  
(SINGLE RECORD)

£4,750 or less ..... \_\_\_ - 1  
 £4,751 - £9,500 ..... \_\_\_ - 2  
 £9,501 - £15,750 ..... \_\_\_ - 3  
 £15,751 - £22,225 ..... \_\_\_ - 4  
 £22,226 - £32,000 ..... \_\_\_ - 5  
 £32,001 - £47,500 ..... \_\_\_ - 6  
 £47,501 - £63,500 ..... \_\_\_ - 7  
 £63,501 - £80,000 ..... \_\_\_ - 8  
 £80,001 or above ..... \_\_\_ - 9  
 Don't know ..... \_\_\_ - &  
 Refused..... \_\_\_ - -

**BASE: UNITED KINGDOM**

872. The average income of families in this country is £11,440 - by comparison, is your household income much above average, somewhat above average, average, somewhat below average or much below average?

- Much above average ..... \_\_\_ - 1
- Somewhat above average ..... \_\_\_ - 2
- Average ..... \_\_\_ - 3
- Somewhat below average ..... \_\_\_ - 4
- Much below average ..... \_\_\_ - 5
- Don't know ..... \_\_\_ - &
- Refused ..... \_\_\_ - -

**BASE: UNITED KINGDOM**

874. Please tell me which of these ethnic groups you consider yourself to belong to?

- White ..... \_\_\_ - 1
- Black or Afro-Caribbean ..... \_\_\_ - 2
- Pakistani ..... \_\_\_ - 3
- Bangladeshi ..... \_\_\_ - 4
- Asian ..... \_\_\_ - 5
- Other ..... \_\_\_ - 6
- Don't know ..... \_\_\_ - &
- Refused ..... \_\_\_ - -

SKIP TO END AND RECORD SEX

**BASE: UNITED STATES**

880. How old are you?

\_\_\_ / \_\_\_ / \_\_\_ Years (Range: 18 - 99)  
(332-333)

- Don't know ..... (332) \_\_\_ - &
- Refused ..... \_\_\_ - -

**BASE: UNITED STATES**

881. What is the highest level of school you have completed or the highest degree you have received? (PROBE: IF RESPONDENT SAYS JUST "HIGH SCHOOL": What was the highest grade you completed? IF 12TH GRADE, CODE "GRADUATE". IF 11TH GRADE OR LESS, CODE "LESS THAN".)

- Less than high school (grades 1-11, grade 12 but no diploma) ..... (334) \_\_\_ - 1
- High school graduate or equivalent (e.g. GED) ..... \_\_\_ - 2
- Some college but no degree (incl. 2 yr. occupational or vocational programs) ..... \_\_\_ - 3
- College graduate (e.g. BA, AB, BS) ..... \_\_\_ - 4
- Postgraduate (e.g. MA, MS, MEng, Med, MSW, MBA, MD, DDS, DVM, LLB, JD, PhD, EdD) ..... \_\_\_ - 5
- Don't know ..... \_\_\_ - &
- Refused ..... \_\_\_ - -

335Z

**BASE: UNITED STATES**

882. Which of the following income categories best describes your total 1997 household income? Was it (READ LIST)? (INTERVIEWER: TOTAL HH INCOME BEFORE TAXES FROM ALL SOURCES - - IF UNSURE OF 1997 INCOME, PROBE FOR ESTIMATE)

- \$10,000 or less ..... (336( \_\_ - 1
- \$10,001 to \$20,000..... \_\_ - 2 337Z
- \$20,001 to \$35,000..... \_\_ - 3
- \$35,001 to \$50,000..... \_\_ - 4
- \$50,001 to \$75,000..... \_\_ - 5
- More than \$75,000 ..... \_\_ - 6
- Don't know ..... \_\_ - &
- Refused..... \_\_ - -

**BASE: UNITED STATES**

883. The average income of families in this country is \$35,500 - by comparison, is your household income much above average, somewhat above average, average, somewhat below average or much below average?

- Much above average ..... (338( \_\_ - 1
- Somewhat above average ..... \_\_ - 2
- Average ..... \_\_ - 3 339Z
- Somewhat below average..... \_\_ - 4
- Much below average ..... \_\_ - 5
- Don't know ..... \_\_ - &
- Refused..... \_\_ - -

**BASE: UNITED STATES**

884. Do you consider yourself white, Black or African-American, Asian, Native American, or some other race?

- White ..... (340( \_\_ - 1
- Black or African-American ..... \_\_ - 2
- Asian or Pacific Islander ..... \_\_ - 3 341Z
- Native American or Alaskan native ..... \_\_ - 4
- Some other race..... \_\_ - 5
- Don't know ..... \_\_ - &
- Refused..... \_\_ - -

**BASE: UNITED STATES**

885. Are you of Hispanic origin such as Mexican American, Latin American, Puerto Rican, or Cuban?

- Yes, of Hispanic origin ..... (342( \_\_ - 1
- No, not of Hispanic origin..... \_\_ - 2 343Z
- Don't know ..... \_\_ - &
- Refused..... \_\_ - -



**BASE: UNITED STATES**

886. Including you, how many adults, 18 years of age or older, live in this household?

\_\_\_/\_\_\_/\_\_\_ (Range: 1-97)  
(344-345)

Don't know ..... (344( \_\_\_ -&  
Refused ..... \_\_\_ - -

**BASE: UNITED STATES**

887. How many children under the age of 18 live in this household?

\_\_\_/\_\_\_/\_\_\_ (Range: 0-7)  
(346)

Don't know ..... (346( \_\_\_ -&  
Refused ..... \_\_\_ - -

347Z

**BASE: UNITED STATES**

888. Which of these describes your current marital status -- married or living together as a couple, widowed, divorced or separated, or single and never married? (SINGLE RECORD)

Married or living together as couple ..... (348( \_\_\_ - 1  
Widowed ..... \_\_\_ - 2  
Divorced or separated ..... \_\_\_ - 3  
Single and never married..... \_\_\_ - 4  
Don't know ..... \_\_\_ -&  
Refused..... \_\_\_ ---

349Z

**BASE: UNITED STATES**

889. Are you employed by someone else, self-employed, retired or are you not employed?

Employed by someone else ..... \_\_\_ - 1 (ASK Q890)  
Self-employed ..... \_\_\_ - 2 (ASK Q890)  
Retired ..... \_\_\_ - 3 (END)  
Not employed ..... \_\_\_ - 4 (END)  
Homemaker (vol.) ..... \_\_\_ - 5 (END)  
Disabled (vol.) ..... \_\_\_ - 6 (END)  
Worker's compensation (vol.) ..... \_\_\_ - 7 (END)  
Don't know ..... \_\_\_ -& (END)  
Refused..... \_\_\_ --- (END)

**BASE: UNITED STATES EMPLOYED ADULTS (Q889/1 OR 2)**

890. Are you employed 20 hours or more per week or less than 20 hours per week?

Employed 20 hours per week or more ..... \_\_\_ - 1  
Employed less than 20 hours per week ..... \_\_\_ - 2  
Don't know ..... \_\_\_ -&  
Refused..... \_\_\_ ---

**That completes the interview, thank-you very much for your cooperation.**

**Record from observation:**

**BASE: NEW ZEALAND**

## CODE AREA

Auckland .....	___ - 1
Wellington.....	___ - 2
Christchurch .....	___ - 3
Napier/Hastings.....	___ - 4
Dunedin .....	___ - 5
Hamilton.....	___ - 6
Palmerston North .....	___ - 7
Tourenga .....	___ - 8
Invercargill.....	___ - 9
Whangarel .....	___ - 0
New Plymouth.....	___ - 1
Nelson .....	___ - 2
Don't know .....	___ - &
Refused.....	___ - -

**BASE: NEW ZEALAND**

## CODE CALL NUMBER

Call 1 .....	___ - 1
Call 2 .....	___ - 2
Call 3 .....	___ - 3
Don't know .....	___ - &
Refused.....	___ - -

**BASE: UNITED KINGDOM**

## DAY OF INTERVIEW

Friday .....	___ - 1
Saturday.....	___ - 2
Sunday.....	___ - 3
Monday .....	___ - 4
Tuesday .....	___ - 5
Wednesday .....	___ - 6
Thursday.....	___ - 7
Don't know .....	___ - &
Refused.....	___ - -

**BASE: UNITED KINGDOM**

## TV REGION

Carlton/LWT .....	___ - 1
Meridian .....	___ - 2
Anglia .....	___ - 3
HTV .....	___ - 4
Central .....	___ - 5
Granada .....	___ - 6
Tyne Tees .....	___ - 7
Scotland .....	___ - 8
West Country .....	___ - 9
Yorkshire .....	___ - 0
Don't know .....	___ - &
Refused .....	___ - -

**BASE: ALL COUNTRIES**

## Record from observation:

Male .....	___ - 1
Female .....	___ - 2

**COUNTRY:**

Australia .....	___ - 1
Canada .....	___ - 2
New Zealand .....	___ - 3
United Kingdom .....	___ - 4
United States .....	___ - 5