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J13814

6/27/01

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Title for Initial Survey Page: **2001 Commonwealth Fund International Health Policy Survey**

**Field Period:** *US* - April 23<sup>rd</sup> 2001 to May 21<sup>st</sup>; *NZ* – April 27<sup>th</sup> to May 25<sup>th</sup>; *Au* – April 30<sup>th</sup> – May 28<sup>th</sup>;  
*Ca* – May 3<sup>rd</sup> to May 29<sup>th</sup>; *UK* – May 4<sup>th</sup> to May 31<sup>st</sup>.

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### QUESTIONNAIRE TOPICS

Section 000: Preloaded Sample Variables  
Section 200: Introduction and Screening  
Section 300: Overview of Health System  
Section 400: Access To Health Care For Different Population Groups  
Section 500: Access to Care  
Section 600: Health Status  
Section 700: Health Care Coverage  
Section 800: Experience with Health Care  
Section 900: Financial Burdens and Fears  
Section 1100: Country of Birth, Language and Minority Status  
Section 100: Demographics

**Proprietary Questions Not To Be Released:** All  
**Harris Interactive-approved Results Items:** NA  
**Harris Interactive-approved Soft Exit Items:** NA  
**Place Status Bars:** NA  
**Time Indicators:** Time/date stamps at beginning and end of survey  
**Number of Response Equivalentents (REs):** NA  
**Estimated Survey Duration:** 15 minutes  
**Template:** HI  
**TTT Code (Q23):** 079914

### Sources:

**IHP-1998** IHP (General Public, 1998: US, Canada, UK, Au, NZ) (728346)  
**IHP-1999** IHP (Elderly, 1999: US, Canada, UK, Au, NZ) (828540)  
**IHP-2000** IHP (Doctors, 2000: US, Canada, UK, Au, NZ) (11739)  
**Minority** Commonwealth's Health Care Services and Minority Groups, 1994 (932028)  
**Demonization** Demonization of Managed Care in the Media (1996, proprietary) (952031)

[PROGRAMMER NOTE: PLEASE ENSURE THAT ALL MISSING DATA IS REPRESENTED IN SPSS DATA SET AS OUT OF RANGE NEGATIVE NUMBERS]

\*\*\*Please note that the coding for all responses of "Do not Know" (8, 08) or "Decline to Answer" (9, 09) are labeled as -99.99 in the SPSS file

<b>SECTION 00: PRELOAD SAMPLE VARIABLES</b>
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**BASE: ALL RESPONDENTS****Q60 COUNTRY CODE (CC):**

- 1 Australia
- 2 Canada
- 3 New Zealand
- 4 United Kingdom
- 5 United States

**BASE: AUSTRALIA (CC/1)****Q61 COMMUNITY SIZE:**

1	1,000,000 plus	59
2	100,000<1,000,000	17
3	Under 100,000	24

**BASE: CANADA (CC/2)****Q62 COMMUNITY SIZE:**

1	Under 5,000	22
2	5,000-99, 999	18
3	100,000-999, 999	27
4	1,000,000 and over	33

**BASE: NEW ZEALAND (CC/3)****Q63 AREA TYPE:**

01	Metropolitan	50
02	Provincial	21
03	Small Town/Rural	29

**BASE: U.S. (CC/5)****Q65 AREA TYPE**

01	Urban	28
02	Suburban	47
03	Rural	24

**BASE: AUSTRALIA (CC/1)****Q1301** REGION:

1	NSW + ACT	36
2	VIC	25
3	QLD + NT	19
4	WA	10
5	SA + TAS	10

**BASE: CANADA (CC/2)****Q67** REGION:

1	NB/BF/NS/PE	8
2	QC	25
3	ON	37
4	MB/SK/NT	7
5	AB	9
6	BC/YT	13

**BASE: NEW ZEALAND (CC/3)****Q1302** REGION:

1	Auckland	27
2	North	23
3	Central	24
4	South	25

**BASE: U.K. (CC/4)****Q69** REGION:

1	North	5
2	Yorks & Humber	9
3	East Midlands	7
4	East Anglia	4
5	London	12
6	South East	19
7	South West	9
8	West Midlands	9
9	North West	11
10	Wales	5
11	Scotland	9

**BASE: U.S. (CC/5)****Q80** REGION:

1	East	22
2	South	33
3	Midwest	23
4	West	22

**SECTION 200: INTRODUCTION AND SCREENING**

[PROGRAMMER NOTE: IF AUSTRALIA (CC/1) ASK Q200; IF CANADA (CC/2) JUMP TO Q202; IF NEW ZEALAND (CC/3) JUMP TO Q204; IF U.K. (CC/4) JUMP TO Q206; IF U.S. (CC/5) JUMP TO Q208]

**BASE: AUSTRALIA (CC/1)**

**Q200** Good morning/ afternoon/ evening, my name is \_\_\_\_\_ from AMRInteractive, the market research company. Today we are conducting a short and interesting survey about health issues and we would like to speak to the person in the household who is 18 or older and has the next birthday.

[PROGRAMMER NOTE: JUMP TO Q300]

**BASE: CANADA (CC/2)**

**Q202** Hello, my name is \_\_\_\_\_ of Research House. We are conducting a brief survey with people in your area today about health issues. We are not selling anything. We would like to ask you some simple questions. The answers you give will be kept strictly confidential.

I would like to speak with the person who is aged 18 or older and who had the last birthday in your household. Would you be that person?

[PROGRAMMER NOTE: JUMP TO Q300]

**BASE: NEW ZEALAND (CC/3)**

**Q204** Good morning/afternoon/evening, my name is \_\_\_\_\_ from ACNielsen, the International Market Research Company, calling from Auckland. Today we are conducting a short survey about health issues and we would like to speak to the person in your household aged 18 years or over who has the next birthday.

(IF NECESSARY: It will take 10-15 minutes)

(IF NECESSARY: We are an independent market research company and all our work is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

[PROGRAMMER NOTE: JUMP TO Q300]

**BASE: UK (CC/4)**

**Q206** Good morning/afternoon/evening. My name is \_\_\_\_\_ and I'm phoning on behalf of MORI, the social research company. We're conducting a survey among 1000 people in the UK about health issues and wondered if I might ask you some simple questions.

(INTERVIEWER: IF NECESSARY: The interview lasts no longer than 15 minutes.)

(After agreement): Are you over 18?

(If not): Please could I speak to someone in your house over 18?

(PROGRAMMER): Repeat intro

(Then): I would like to assure you that your answers will be treated in the strictest confidence and your anonymity is assured.

[PROGRAMMER NOTE: JUMP TO Q300]

**BASE: U.S. (CC/5)**

**Q208** Hello, I'm \_\_\_\_\_ from Harris Interactive, the national survey research firm in New York. We're conducting a survey about health issues for Harvard University and I would like to speak with the youngest adult male, 18 years or older, living in this household who is at home right now. (IF MALE: Is that you or someone else?)

(IF YOUNGEST MALE NOT AVAILABLE: ASK TO SPEAK TO THE NEXT YOUNGEST MALE)

(IF NO MALE AVAILABLE: ASK TO SPEAK TO THE YOUNGEST FEMALE)

(IF NECESSARY: Let me assure you that everything you tell me will be kept in the strictest confidence.)

- |   |                          |                   |
|---|--------------------------|-------------------|
| 1 | Continue                 | ASK Q300          |
| 2 | Not available –call back | SCHEDULE CALLBACK |
| 8 | Not sure (v)             | TERMINATE         |
| 9 | Decline to answer (v)    | TERMINATE         |

<b>SECTION 300: OVERVIEW OF HEALTH SYSTEM</b>
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**BASE: ALL RESPONDENTS**

**Q300** Which of the following statements comes closest to expressing your overall view of the health care system in this country? (SINGLE RECORD) [IHP1998, Q201] [20] (READ LIST)

	Australia	Canada	New Zealand	UK	US
1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.	25	21	18	21	18
OR					
2 There are some good things in our health care system, but fundamental changes are needed to make it work better.	53	59	60	60	51
OR					
3 Our health care system has so much wrong with it that we need to completely rebuild it.	19	18	20	18	28
8 Not sure (v)	2	1	2	1	3
9 Decline to answer (v)	*	*	-	*	*

**BASE: ALL RESPONDENTS**

**Q301** Compared to two years ago, do you think the amount of time that people in this country now have to wait for non-emergency or elective surgery is longer, shorter or about the same? (IF NECESSARY: By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening such as a hip replacement or a cataract removal.) [NEW] [15]

	Australia	Canada	New Zealand	UK	US
1 Longer	58	65	43	44	40
2 Shorter	4	5	9	9	7
3 About the same	25	23	33	35	44
8 Not sure (v)	13	7	15	12	9
9 Decline to answer (v)	*	*	*	-	*

**BASE: ALL RESPONDENTS**

**Q302** Compared to two years ago, is your and your family's ability to get the medical care you need better, worse, or about the same? [IHP1998, Q204] [15]

	Australia	Canada	New Zealand	UK	US
1 Better	8	6	10	11	17
2 Worse	19	26	15	17	20
3 About the same	69	65	71	69	62
8 Not sure (v)	4	2	4	3	1
9 Decline to answer (v)	*	*	*	-	*

<b>SECTION 400: ACCESS TO HEALTH CARE FOR DIFFERENT POPULATION GROUPS</b>
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**BASE: ALL RESPONDENTS**

**Q400** In this country, how often, if ever, do you think people with low incomes have more problems getting needed medical care than people with higher incomes? [NEW] [20]

(READ LIST)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Often	57	29	56	42	60
2 Sometimes	22	32	27	29	22
3 Rarely	9	19	8	10	9
4 Never	6	15	5	13	6
8 Not sure (v)	5	6	4	6	3
9 Decline to answer (v)	*	*	*	*	*

**BASE: ALL RESPONDENTS**

**Q401** In this country, how often, if ever, do you think recent immigrants have more problems getting needed medical care than people born in this country? [NEW] [20]

(READ LIST)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Often	22	14	23	17	38
2 Sometimes	23	25	29	20	26
3 Rarely	14	19	13	15	14
4 Never	18	24	9	24	11
8 Not sure (v)	22	16	24	24	10
9 Decline to answer (v)	1	1	1	*	1

[PROGRAMMER NOTE: IF UK, NZ, AU OR US (CC/1,3,4,5), ASK Q402; OTHERWISE JUMP TO Q403]

**BASE: RESPONDENTS IN UK,NZ,AU, US (CC/1,3,4,5)**

**Q402** In this country, how often, if ever, do you think people with private health insurance get better care than people who [IF UK,NZ,AU (CC/1,3,4), insert “just use the public system?”]/[IF U.S. (CC/5), insert “are covered by Medicaid?”] [NEW] [20]

(READ LIST)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Often	61	-	73	66	50
2 Sometimes	22	-	17	19	28
3 Rarely	7	-	3	5	10
4 Never	7	-	2	5	6
8 Not sure (v)	3	-	4	5	5
9 Decline to answer (v)	-	-	*	-	*

**BASE: ALL RESPONDENTS**

**Q403** In this country, how often, if ever, do you think the average [INSERT MINORITY GROUP HERE FROM PROGRAMMING NOTE BELOW] person has more problems getting needed medical care than an average [IF NZ (CC/3), INSERT “European or Pakeha”; IF NOT NZ (CC/NOT 3), INSERT “white”] person? [NEW] [20]

[PROGRAMMER NOTE: MINORITY GROUPS:

IF U.S. (CC/5), THEN INSERT FOR HALF SAMPLE “BLACK/AFRICAN-AMERICAN”, HALF “HISPANIC/LATINO”;

IF CANADA (CC/2), THEN INSERT “ABORIGINAL, NORTH AMERICAN INDIAN OR FIRST NATION”;

IF UK (CC/4), THEN INSERT HALF SAMPLE “BLACK”, HALF “ASIAN”;

IF NEW ZEALAND (CC/3), THEN INSERT “MAORI”;

IF AUSTRALIA (CC/1), THEN INSERT “ABORIGINAL OR TORRES STRAIT ISLANDER”.]

(READ LIST)

	Australia	Canada	New Zealand	UK	US
1 Often	27	16	17	7	25
2 Sometimes	22	24	31	16	34
3 Rarely	13	19	19	17	19
4 Never	22	27	21	36	11
8 Not sure (v)	16	14	11	23	9
9 Decline to answer (v)	1	*	2	*	*

**BASE: ALL RESPONDENTS**

**Q404** Thinking about the experiences you have had with health care in the last few years, have you ever felt that doctors or other health care staff treated you unfairly or with disrespect because (READ ITEM)? [NEW] [60]

<b>Q405</b>		1	2	3	8	9
		Yes	No	Not Applicable (v)	Not Sure (v)	Decline to Answer (v)
[RANDOMIZE ITEMS]						
( ) 1 You were not able to pay for care						
	<b>Australia</b>	<b>10</b>	<b>82</b>	<b>7</b>	<b>1</b>	<b>*</b>
	<b>Canada</b>	<b>5</b>	<b>90</b>	<b>3</b>	<b>1</b>	<b>*</b>
	<b>New Zealand</b>	<b>7</b>	<b>87</b>	<b>4</b>	<b>1</b>	<b>*</b>
	<b>UK</b>	<b>7</b>	<b>89</b>	<b>4</b>	<b>1</b>	<b>-</b>
	<b>US</b>	<b>17</b>	<b>77</b>	<b>5</b>	<b>1</b>	<b>-</b>
( ) 2 Of your race or ethnic background						
	<b>Australia</b>	<b>2</b>	<b>88</b>	<b>10</b>	<b>*</b>	<b>*</b>
	<b>Canada</b>	<b>4</b>	<b>94</b>	<b>1</b>	<b>1</b>	<b>*</b>
	<b>New Zealand</b>	<b>3</b>	<b>94</b>	<b>2</b>	<b>1</b>	<b>*</b>
	<b>UK</b>	<b>2</b>	<b>90</b>	<b>8</b>	<b>1</b>	<b>*</b>
	<b>US</b>	<b>7</b>	<b>92</b>	<b>*</b>	<b>*</b>	<b>-</b>
( ) 3 Of something in your medical history						
	<b>Australia</b>	<b>7</b>	<b>90</b>	<b>3</b>	<b>*</b>	<b>*</b>
	<b>Canada</b>	<b>7</b>	<b>91</b>	<b>1</b>	<b>1</b>	<b>*</b>
	<b>New Zealand</b>	<b>8</b>	<b>90</b>	<b>1</b>	<b>1</b>	<b>*</b>
	<b>UK</b>	<b>7</b>	<b>90</b>	<b>2</b>	<b>1</b>	<b>-</b>
	<b>US</b>	<b>12</b>	<b>86</b>	<b>1</b>	<b>1</b>	<b>-</b>
( ) 4 Of your accent or how well you speak English [IF QUEBEC ADD “or French”]						
	<b>Australia</b>	<b>3</b>	<b>86</b>	<b>11</b>	<b>*</b>	<b>*</b>
	<b>Canada</b>	<b>4</b>	<b>94</b>	<b>1</b>	<b>1</b>	<b>*</b>
	<b>New Zealand</b>	<b>2</b>	<b>91</b>	<b>6</b>	<b>1</b>	<b>-</b>
	<b>UK</b>	<b>4</b>	<b>89</b>	<b>7</b>	<b>*</b>	<b>*</b>
	<b>US</b>	<b>7</b>	<b>89</b>	<b>4</b>	<b>*</b>	<b>*</b>



**SECTION 500: ACCESS TO CARE****BASE: ALL RESPONDENTS**

**Q500** I would now like to ask you about medical care you have received. By medical care we mean any care provided by doctors, nurses, specialists, consultants, other health professionals, hospitals, or clinics.

**BASE: ALL RESPONDENTS**

**Q502** In the past 12 months, was there a time when you needed medical care but did not get it? [IHP1998, Q301] [15]

	Australia	Canada	New Zealand	UK	US
1 Needed medical care but did not get it	9	8	9	9	12
2 Did not have a problem getting medical care	78	88	82	54	86
3 Did not need medical care (v)	13	3	8	37	2
8 Not sure (v)	1	*	*	*	*
9 Decline to answer (v)	*	*	*	-	-

[PROGRAMMER NOTE: IF NEEDED CARE BUT DID NOT GET IT (Q502/1) ASK Q504; OTHERWISE JUMP TO Q508]

**BASE: NEEDED MEDICAL CARE BUT DID NOT GET IT (Q502/1)**

**Q504** What was the main reason that you were unable to get the care you thought you needed? (IF HESITANT READ LIST) [SINGLE RECORD] [IHP1998, 302] [30]

	Australia	Canada	New Zealand	UK	US
01 Unable to afford/lack of (private) insurance	10	4	29	2	57
02 Having to wait for an appointment/consultation	11	10	15	22	7
03 Long waiting times for the type of care needed	21	32	15	23	7
04 Personal limitations (e.g., not able to get time off work, too busy, lack of transportation etc.)	3	5	4	3	4
05 Being denied a referral	3	3	3	7	*
06 Service/procedure not covered by National Health Services, Medicare, or insurance	2	2	2	4	6
07 Facilities or services not available locally	3	-	4	8	-
08 Lack of doctors/No doctors available/ Doctors' strike	17	22	5	4	6
09 Budget cuts/Cutbacks in healthcare	2	-	1	1	1
10 Incompetent doctors	12	7	6	5	1
11 Problems with doctors (e.g., doctors don't care, bad attitude, neglect)	14	9	12	5	6
96 Some other reason [SPECIFY AT Q506]	1	-	3	-	2
97 No reason/took care of itself (v)	1	3	2	2	1
98 Not sure (v)	-	3	-	1	-
99 Decline to answer (v)	-	2	-	13	1

[PROGRAMMER NOTE: IF OTHER AT Q504, ASK Q506; OTHERWISE JUMP TO Q508]

**BASE: OTHER MAIN REASON (Q504/96)**

**Q506** INTERVIEWER ENTER OTHER REASON.

[TEXT BOX]

**BASE: ALL RESPONDENTS**

**Q508** During the past 12 months, was there a time when you (READ EACH ITEM) because of the cost? [NEW]  
[45]

		<b>Q509</b>	1	2	3	8	9
			<u>Yes</u>	<u>No</u>	<u>Not Applicable (v)</u>	<u>Not Sure (v)</u>	<u>Decline to Answer (v)</u>
[RANDOMIZE ITEMS]							
()	1	Did not [AU,NZ,US,CA (CC/1,2,3,5) “fill”; UK (CC/4) “collect”] a prescription for medicine					
		<b>Australia</b>	<b>19</b>	<b>79</b>	<b>1</b>	<b>-</b>	<b>*</b>
		<b>Canada</b>	<b>13</b>	<b>86</b>	<b>1</b>	<b>*</b>	<b>*</b>
		<b>New Zealand</b>	<b>15</b>	<b>84</b>	<b>1</b>	<b>*</b>	<b>*</b>
		<b>UK</b>	<b>7</b>	<b>85</b>	<b>8</b>	<b>-</b>	<b>-</b>
		<b>US</b>	<b>26</b>	<b>74</b>	<b>1</b>	<b>-</b>	<b>-</b>
()	2	Had a specific medical problem but did not visit a doctor					
		<b>Australia</b>	<b>11</b>	<b>88</b>	<b>1</b>	<b>*</b>	<b>*</b>
		<b>Canada</b>	<b>5</b>	<b>94</b>	<b>1</b>	<b>-</b>	<b>*</b>
		<b>New Zealand</b>	<b>20</b>	<b>79</b>	<b>*</b>	<b>*</b>	<b>-</b>
		<b>UK</b>	<b>3</b>	<b>90</b>	<b>7</b>	<b>-</b>	<b>-</b>
		<b>US</b>	<b>24</b>	<b>76</b>	<b>*</b>	<b>-</b>	<b>-</b>
()	3	Did not get some medical test, treatment, or follow-up that was recommended by a doctor					
		<b>Australia</b>	<b>15</b>	<b>83</b>	<b>2</b>	<b>*</b>	<b>*</b>
		<b>Canada</b>	<b>6</b>	<b>93</b>	<b>1</b>	<b>*</b>	<b>-</b>
		<b>New Zealand</b>	<b>14</b>	<b>85</b>	<b>1</b>	<b>*</b>	<b>-</b>
		<b>UK</b>	<b>2</b>	<b>91</b>	<b>6</b>	<b>*</b>	<b>-</b>
		<b>US</b>	<b>22</b>	<b>78</b>	<b>*</b>	<b>*</b>	<b>*</b>
()	4	Needed dental care but did <u>not</u> see a dentist					
		<b>Australia</b>	<b>33</b>	<b>65</b>	<b>2</b>	<b>*</b>	<b>-</b>
		<b>Canada</b>	<b>26</b>	<b>73</b>	<b>1</b>	<b>*</b>	<b>-</b>
		<b>New Zealand</b>	<b>37</b>	<b>60</b>	<b>3</b>	<b>*</b>	<b>-</b>
		<b>UK</b>	<b>19</b>	<b>77</b>	<b>4</b>	<b>*</b>	<b>-</b>
		<b>US</b>	<b>35</b>	<b>64</b>	<b>1</b>	<b>-</b>	<b>*</b>

**BASE: ALL RESPONDENTS**

**Q510** How difficult is it for you and your family to see a specialist [IF AU,NZ,UK (CC/1,3,4) ADD “(consultant)”] when you need to? [IHP1998, 305] [20]

(READ LIST)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Extremely difficult	<b>5</b>	<b>7</b>	<b>5</b>	<b>6</b>	<b>8</b>
2 Very difficult	<b>7</b>	<b>9</b>	<b>6</b>	<b>7</b>	<b>9</b>
3 Somewhat difficult	<b>23</b>	<b>28</b>	<b>23</b>	<b>22</b>	<b>22</b>
4 Not too difficult	<b>31</b>	<b>26</b>	<b>28</b>	<b>28</b>	<b>24</b>
5 Not at all difficult	<b>29</b>	<b>25</b>	<b>33</b>	<b>25</b>	<b>35</b>
8 Not sure (v)	<b>4</b>	<b>5</b>	<b>5</b>	<b>12</b>	<b>2</b>
9 Decline to answer (v)	<b>*</b>	<b>1</b>	<b>*</b>	<b>*</b>	<b>1</b>

[PROGRAMMER NOTE: IF AT LEAST SOMEWHAT DIFFICULT TO SEE SPECIALIST (Q510/1,2,3), ASK Q512; OTHERWISE JUMP TO Q516]

**BASE: DIFFICULT SEEING A SPECIALIST (Q510/1,2,3)**

**Q512** Why is it difficult for you and your family to see a specialist [IF AU,NZ,UK (CC/1,3,4) ADD “(consultant)”] when you need to? [NEW] [30]  
 (IF HESITANT READ LIST) [MULTIPLE RECORD]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
01 Unable to afford/ lack of (private) insurance	<b>31</b>	<b>5</b>	<b>47</b>	<b>5</b>	<b>49</b>
02 Having to wait for an appointment/consultation	<b>29</b>	<b>28</b>	<b>20</b>	<b>41</b>	<b>13</b>
03 Long waiting times for the type of care needed	<b>33</b>	<b>41</b>	<b>25</b>	<b>46</b>	<b>8</b>
04 Personal limitations (e.g., not able to get time off work, too busy, lack of transportation)	<b>11</b>	<b>6</b>	<b>11</b>	<b>5</b>	<b>5</b>
05 Being denied a referral	<b>3</b>	<b>2</b>	<b>2</b>	<b>6</b>	<b>14</b>
06 Service/procedure not covered by National Health Services, Medicare, or insurance	<b>6</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>9</b>
07 Facilities or services not available locally	<b>24</b>	<b>11</b>	<b>14</b>	<b>4</b>	<b>4</b>
08 Lack of doctors/No doctors available/ Doctors' strike	<b>7</b>	<b>16</b>	<b>3</b>	<b>6</b>	<b>3</b>
09 Budget cuts/Cutbacks in healthcare	<b>2</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>
10 Incompetent doctors	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>*</b>
11 Problems with doctors (e.g., doctors don't care, bad attitude, neglect)	<b>3</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>3</b>
96 Some other reason [SPECIFY AT Q514]	<b>-</b>	<b>*</b>	<b>*</b>	<b>-</b>	<b>*</b>
97 No reason/took care of itself (v)	<b>*</b>	<b>-</b>	<b>*</b>	<b>*</b>	<b>*</b>
98 Not sure (v)	<b>-</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
99 Decline to answer (v)	<b>*</b>	<b>1</b>	<b>*</b>	<b>3</b>	<b>*</b>

[PROGRAMMER NOTE: IF OTHER AT Q512, ASK Q514; OTHERWISE JUMP TO Q516]

**BASE: ANSWERED OTHER (Q512/96)**

**Q514** INTERVIEWER ENTER OTHER REASON

[TEXT BOX]

**BASE: ALL RESPONDENTS**

**Q516** How often are you unable to get medical care you need because the type of care you need is not available where you live [NEW] (20)

(READ LIST)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Often	<b>6</b>	<b>8</b>	<b>6</b>	<b>4</b>	<b>7</b>
2 Sometimes	<b>12</b>	<b>13</b>	<b>12</b>	<b>9</b>	<b>13</b>
3 Rarely	<b>19</b>	<b>17</b>	<b>17</b>	<b>13</b>	<b>18</b>
4 Never	<b>62</b>	<b>59</b>	<b>61</b>	<b>67</b>	<b>60</b>
8 Not sure (v)	<b>2</b>	<b>3</b>	<b>4</b>	<b>7</b>	<b>1</b>
9 Decline to answer (v)	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>

**SECTION 600: HEALTH STATUS****BASE: ALL RESPONDENTS**

**Q600** In general, how would you describe your own health? [IHP1998, 401] [20]  
(READ LIST)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Excellent	<b>18</b>	<b>23</b>	<b>27</b>	<b>15</b>	<b>21</b>
2 Very good	<b>34</b>	<b>33</b>	<b>38</b>	<b>34</b>	<b>30</b>
3 Good	<b>28</b>	<b>28</b>	<b>23</b>	<b>30</b>	<b>28</b>
4 Fair	<b>15</b>	<b>12</b>	<b>10</b>	<b>14</b>	<b>16</b>
5 Poor	<b>4</b>	<b>4</b>	<b>3</b>	<b>6</b>	<b>6</b>
8 Not sure (v)	*	*	*	*	-
9 Decline to answer (v)	*	*	*	-	*

**BASE: ALL RESPONDENTS**

**Q602** Have you had a serious or chronic illness, injury, or disability that has required a lot of medical care in the last two years? [Demonization F2 – you only] [15]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, had illness, injury, or disability that required extensive medical care	<b>26</b>	<b>22</b>	<b>24</b>	<b>20</b>	<b>27</b>
2 No, did not have illness, injury, or disability that required extensive medical care	<b>74</b>	<b>78</b>	<b>76</b>	<b>80</b>	<b>73</b>
8 Not sure (v)	*	*	*	-	*
9 Decline to answer (v)	-	*	-	*	*

[PROGRAMMER NOTE: IF HAS HAD SERIOUS ILLNESS ETC. (Q602/1) ASK Q604; OTHERWISE JUMP TO PROGRAMMER NOTE BEFORE Q700]

**BASE: HAS/HAD SERIOUS ILLNESS, INJURY OR DISABILITY (Q602/1)**

**Q604** Thinking about the care you received for this illness, injury or disability, did you have one doctor who coordinated your care overall? By coordinated I mean one who was familiar with all your care including the different doctors or health professionals you saw, and the different treatments, tests or prescription drugs you needed. [NEW] [15]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, one doctor who coordinated care	<b>69</b>	<b>75</b>	<b>74</b>	<b>62</b>	<b>68</b>
2 No one doctor coordinated care	<b>26</b>	<b>23</b>	<b>24</b>	<b>31</b>	<b>31</b>
3 One doctor, part of the time (v)	<b>4</b>	<b>1</b>	<b>1</b>	<b>6</b>	<b>1</b>
8 Not sure (v)	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	*
9 Decline to answer (v)	-	-	-	-	*

**BASE: HAS/HAD SERIOUS ILLNESS, INJURY OR DISABILITY (Q602/1)**

**Q606** Thinking about the care you received for this illness, injury or disability, how often, if ever, were you given conflicting information from different doctors, nurses or other health professionals? (READ LIST) [NEW] [15]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Often	<b>15</b>	<b>14</b>	<b>13</b>	<b>13</b>	<b>24</b>
2 Sometimes	<b>16</b>	<b>19</b>	<b>16</b>	<b>18</b>	<b>20</b>
3 Hardly ever	<b>15</b>	<b>14</b>	<b>20</b>	<b>14</b>	<b>20</b>
4 Never	<b>46</b>	<b>51</b>	<b>49</b>	<b>48</b>	<b>34</b>
5 Not applicable/only one doctor involved (v)	<b>7</b>	<b>1</b>	<b>1</b>	<b>6</b>	<b>2</b>
8 Not sure (v)	<b>1</b>	<b>1</b>	*	<b>1</b>	<b>1</b>
9 Decline to answer (v)	-	*	*	-	-

**SECTION 700: HEALTH CARE COVERAGE**

[PROGRAMMER NOTE: IF AUSTRALIA OR CANADA (CC/1,2) ASK Q700; IF NZ JUMP TO Q702; IF U.K. JUMP TO Q704; IF U.S. JUMP TO Q706]

**BASE: AUSTRALIA AND CANADA (CC/1,2)**

**Q700** In addition to Medicare, are you currently covered by private health insurance that you or your family pay for or that your or your family member's employer provides? [IHP1998, 403] (15)

		<b>Australia</b>	<b>Canada</b>
1	Yes, privately insured (JUMP TO Q800)	<b>52</b>	<b>61</b>
2	No, not privately insured (JUMP TO Q800)	<b>48</b>	<b>39</b>
8	Not sure (v) (JUMP TO Q800)	<b>*</b>	<b>1</b>
9	Decline to answer (v) (JUMP TO Q800)	<b>*</b>	<b>-</b>

**BASE: NEW ZEALAND (CC/3)**

**Q702** In addition to the Health Service, are you currently covered by private health insurance that you or your family pay for or that your or your family member's employer provides? [IHP1998, 404] (15)

		<b>New Zealand</b>
1	Yes, privately insured (JUMP TO Q800)	<b>45</b>
2	No, not privately insured (JUMP TO Q800)	<b>54</b>
8	Not sure (v) (JUMP TO Q800)	<b>1</b>
9	Decline to answer (v) (JUMP TO Q800)	<b>-</b>

**BASE: UNITED KINGDOM (CC/4)**

**Q704** In addition to the National Health Service, are you currently covered by private health insurance that you or your family pay for or that your or your family member's employer provides? [IHP1998, 405] (15)

		<b>UK</b>
1	Yes, privately insured (JUMP TO Q800)	<b>23</b>
2	No, not privately insured (JUMP TO Q800)	<b>76</b>
8	Not sure (v) (JUMP TO Q800)	<b>1</b>
9	Decline to answer (v) (JUMP TO Q800)	<b>*</b>

**BASE: UNITED STATES (CC/5)**

**Q706** Now a question about different kinds of health plans or health insurance, including those provided by the government. As I read each one, please tell me whether or not you personally are covered by it? (READ EACH ITEM) [IHP1998, 407 & WH, 100] (45)

	<b>Q707</b>	<b>US ONLY</b>			
		1 Yes, Covered	2 No, Not Covered	8 Not Sure (v)	9 Decline to Answer (v)
[RANDOMIZE ITEMS]					
()	1 Health insurance through your or someone else's employer or union	<b>64</b>	<b>35</b>	<b>1</b>	<b>*</b>
()	2 Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people	<b>19</b>	<b>80</b>	<b>2</b>	<b>-</b>
()	3 Medicaid or another public program	<b>13</b>	<b>86</b>	<b>1</b>	<b>*</b>
()	4 Health insurance through some other source (IF NECESSARY: including insurance bought directly by yourself or your family) [ANCHOR]	<b>23</b>	<b>77</b>	<b>*</b>	<b>-</b>

<b>SECTION 800: EXPERIENCE WITH HEALTH CARE</b>
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**BASE: ALL RESPONDENTS**

**Q800** In general, has the quality of medical care you and your family receive gotten [UK (CC/4) “got”] better, worse or is it about the same as it was two years ago? [Revised for public IHP 2000, A2] [15]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Better	<b>8</b>	<b>6</b>	<b>9</b>	<b>10</b>	<b>12</b>
2 Worse	<b>10</b>	<b>16</b>	<b>7</b>	<b>10</b>	<b>13</b>
3 About the same	<b>79</b>	<b>75</b>	<b>81</b>	<b>78</b>	<b>74</b>
8 Not sure (v)	<b>3</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>1</b>
9 Decline to answer (v)	<b>-</b>	<b>*</b>	<b>*</b>	<b>-</b>	<b>*</b>

**BASE: ALL RESPONDENTS**

**Q802** How many visits to a doctor have you made in the past 12 months? [IHP1998, 501] [15]

(ENTER “98” FOR “NOT SURE” AND “99” FOR “DECLINE TO ANSWER”).)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
[Range 0-97,98,99]					
<input type="text"/> <input type="text"/> <input type="text"/>					
<b>Mean</b>	<b>6.9</b>	<b>5.4</b>	<b>4.8</b>	<b>4.4</b>	<b>5.8</b>
( )					

**BASE: ALL RESPONDENTS**

**Q806** Other than the [IF AU,CA,NZ,US (CC/1,2,3,5) “emergency room”; IF UK (CC/4) “Accident and Emergency room”], how easy or difficult is it for you to get medical care when needed on weekday evenings or during weekends? (READ LIST) [NEW] (15)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Very easy	<b>24</b>	<b>16</b>	<b>36</b>	<b>20</b>	<b>20</b>
2 Somewhat easy	<b>34</b>	<b>32</b>	<b>33</b>	<b>34</b>	<b>30</b>
3 Somewhat difficult	<b>22</b>	<b>26</b>	<b>18</b>	<b>21</b>	<b>23</b>
4 Very difficult	<b>12</b>	<b>15</b>	<b>5</b>	<b>12</b>	<b>18</b>
8 Not sure (v)	<b>8</b>	<b>10</b>	<b>9</b>	<b>13</b>	<b>8</b>
9 Decline to answer (v)	<b>*</b>	<b>1</b>	<b>*</b>	<b>*</b>	<b>1</b>

**BASE: ALL RESPONDENTS**

**Q812** Is there one particular doctor who you usually go to when you need medical care, or not? [IHP1998, Q503 – you only] [15]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, have a regular doctor	<b>83</b>	<b>85</b>	<b>87</b>	<b>77</b>	<b>75</b>
2 No, do not have a regular doctor	<b>17</b>	<b>15</b>	<b>13</b>	<b>23</b>	<b>24</b>
8 Not sure (v)	*	*	*	*	*
9 Decline to answer (v)	*	-	-	-	*

[PROGRAMMER NOTE: IF HAS PARTICULAR DOC (Q812/1), ASK Q814; OTHERWISE JUMP TO Q818]

**BASE: HAVE A PARTICULAR DOCTOR (Q812/1)**

**Q814** How long have you been seeing this doctor? [IHP1998, 504] [25]

(ENTER “98” FOR “NOT SURE” AND “99” FOR “DECLINE TO ANSWER”.)

(Enter 0 at months if only whole years selected; enter zero at years if only months will be selected.)

() **Q815** 1 Months (Range: 0-11, 98, 99) |\_|\_|

() **Q816** 2 Years (Range 0-97, 98, 99) |\_|\_|

**BASE: ALL RESPONDENTS**

**Q818** How would you rate the doctor you usually go to on (READ EACH ITEM)? Would you say he or she is doing an excellent, very good, good, fair or poor job on this? [Minority, B1] [60]

(INTERVIEWER NOTE: IF GOES TO MORE THAN 1 DOCTOR, ASK ABOUT THE DOCTOR GOES TO FOR MOST CARE)

(INTERVIEWER NOTE: IF NO USUAL DOCTOR, ASK ABOUT DOCTOR SEEN MOST RECENTLY)

<b>Q819</b>		1	2	3	4	5	8	9
		<u>Excellent</u>	Very <u>Good</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Not <u>Sure (v)</u>	Decline to <u>Answer (v)</u>
[ROTATE]								
( )	1 Treating you with dignity and respect							
	<b>Australia</b>	<b>53</b>	<b>27</b>	<b>15</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>-</b>
	<b>Canada</b>	<b>55</b>	<b>25</b>	<b>15</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>1</b>
	<b>New Zealand</b>	<b>53</b>	<b>31</b>	<b>13</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>*</b>
	<b>UK</b>	<b>39</b>	<b>34</b>	<b>20</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>-</b>
	<b>US</b>	<b>46</b>	<b>26</b>	<b>21</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>-</b>
( )	2 Listening carefully to your health concerns							
	<b>Australia</b>	<b>44</b>	<b>29</b>	<b>18</b>	<b>5</b>	<b>2</b>	<b>2</b>	<b>-</b>
	<b>Canada</b>	<b>47</b>	<b>28</b>	<b>17</b>	<b>5</b>	<b>2</b>	<b>1</b>	<b>1</b>
	<b>New Zealand</b>	<b>42</b>	<b>33</b>	<b>18</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>-</b>
	<b>UK</b>	<b>34</b>	<b>33</b>	<b>22</b>	<b>8</b>	<b>2</b>	<b>1</b>	<b>-</b>
	<b>US</b>	<b>37</b>	<b>28</b>	<b>21</b>	<b>9</b>	<b>4</b>	<b>1</b>	<b>*</b>
( )	3 Being accessible either by phone or in person when you need care							
	<b>Australia</b>	<b>32</b>	<b>27</b>	<b>23</b>	<b>10</b>	<b>5</b>	<b>3</b>	<b>-</b>
	<b>Canada</b>	<b>27</b>	<b>28</b>	<b>24</b>	<b>12</b>	<b>5</b>	<b>3</b>	<b>1</b>
	<b>New Zealand</b>	<b>30</b>	<b>34</b>	<b>23</b>	<b>7</b>	<b>2</b>	<b>4</b>	<b>*</b>
	<b>UK</b>	<b>21</b>	<b>27</b>	<b>27</b>	<b>14</b>	<b>7</b>	<b>4</b>	<b>-</b>
	<b>US</b>	<b>28</b>	<b>24</b>	<b>26</b>	<b>12</b>	<b>7</b>	<b>2</b>	<b>*</b>
( )	4 Spending enough time with you							
	<b>Australia</b>	<b>41</b>	<b>28</b>	<b>18</b>	<b>8</b>	<b>3</b>	<b>2</b>	<b>-</b>
	<b>Canada</b>	<b>36</b>	<b>26</b>	<b>22</b>	<b>10</b>	<b>4</b>	<b>1</b>	<b>1</b>
	<b>New Zealand</b>	<b>41</b>	<b>30</b>	<b>18</b>	<b>7</b>	<b>3</b>	<b>1</b>	<b>-</b>
	<b>UK</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>12</b>	<b>5</b>	<b>1</b>	<b>-</b>
	<b>US</b>	<b>33</b>	<b>24</b>	<b>24</b>	<b>12</b>	<b>5</b>	<b>1</b>	<b>-</b>
( )	5 Knowing you and your family situation as it affects your health							
	<b>Australia</b>	<b>36</b>	<b>28</b>	<b>19</b>	<b>9</b>	<b>4</b>	<b>4</b>	<b>-</b>
	<b>Canada</b>	<b>31</b>	<b>28</b>	<b>24</b>	<b>10</b>	<b>4</b>	<b>3</b>	<b>1</b>
	<b>New Zealand</b>	<b>35</b>	<b>31</b>	<b>20</b>	<b>6</b>	<b>3</b>	<b>4</b>	<b>*</b>
	<b>UK</b>	<b>24</b>	<b>27</b>	<b>27</b>	<b>10</b>	<b>7</b>	<b>4</b>	<b>-</b>
	<b>US</b>	<b>30</b>	<b>27</b>	<b>23</b>	<b>13</b>	<b>5</b>	<b>2</b>	<b>*</b>
( )	6 Providing you with all the information you want							
	<b>Australia</b>	<b>44</b>	<b>29</b>	<b>18</b>	<b>6</b>	<b>2</b>	<b>2</b>	<b>-</b>
	<b>Canada</b>	<b>39</b>	<b>29</b>	<b>21</b>	<b>7</b>	<b>3</b>	<b>1</b>	<b>1</b>
	<b>New Zealand</b>	<b>42</b>	<b>31</b>	<b>19</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>*</b>
	<b>UK</b>	<b>27</b>	<b>31</b>	<b>26</b>	<b>9</b>	<b>4</b>	<b>2</b>	<b>*</b>
	<b>US</b>	<b>37</b>	<b>26</b>	<b>24</b>	<b>8</b>	<b>3</b>	<b>1</b>	<b>-</b>



**BASE: ALL RESPONDENTS**

**Q820** How easy or difficult is it for you to understand the information that doctors or other health professionals give you? [NEW] [20]  
(READ LIST)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Very easy	45	47	57	50	50
2 Somewhat easy	44	42	36	38	37
3 Somewhat difficult	9	9	6	9	10
4 Very difficult	1	1	*	2	3
5 No information given/No doctor/ Not applicable (v)	*	*	*	1	*
8 Not sure (v)	1	*	1	*	*
9 Decline to answer (v)	*	*	*	-	*

**BASE: ALL RESPONDENTS**

**Q822** Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor? Please do not include a visit to the emergency room. (READ LIST) [NEW] [20]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
01 Same day	62	35	69	42	36
02 1 day	15	15	18	14	20
03 2 days	12	13	7	14	13
04 3 to 4 days	6	11	3	12	10
05 5 to 7 days	2	9	1	9	7
06 8 to 14 days	1	4	*	4	4
07 More than two weeks	1	9	*	2	5
88 Not sure (v)	1	3	2	2	3
99 Decline to answer (v)	*	1	*	*	1

**BASE: ALL RESPONDENTS**

**Q824** In the past 2 years, have you or has a family member needed non-emergency or elective surgery, or not? (IF NECESSARY: By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening such as a hip replacement or a cataract removal.) [IHP1998, 508] [15]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, needed non-emergency surgery	27	24	29	23	26
2 No, did not	72	76	70	77	73
8 Not sure (v)	*	*	*	*	*
9 Decline to answer (v)	-	-	*	-	-

[PROGRAMMER NOTE: IF HAD NON-EMERGENCY SURGERY (Q824/1), ASK Q826; OTHERWISE JUMP TO Q831]

**BASE: RESPONDENT/FAMILY MEMBER NEEDED NON-EMERGENCY SURGERY (Q824/1)**

**Q826** How many days, weeks or months did you or your family member have to wait for the non-emergency or elective surgery? [IHP1998, 509] [25]

(PROBE IF STILL WAITING: How long have you been waiting so far?)

(INTERVIEWER: IF RESPONDENT AND OTHER FAMILY MEMBER BOTH NEEDED NON-EMERGENCY SURGERY ASK ABOUT RESPONDENT'S WAIT.)

(ENTER 0 AT DAYS IF WHOLE WEEKS; ENTER 0 AT WEEKS IF WHOLE MONTHS ETC.; ENTER ALL ZEROS IF NO WAITING PERIOD AND "98" IF "NOT SURE" AND "99" IF DECLINE TO ANSWER.)

**Q827** ( ) 1 Days  
(Range 0-6, 98, 99)  
□□□

**Q828** ( ) 2 Weeks  
(Range 0-3, 98, 99)  
□□□

**Q829** ( ) 3 Months  
(Range 0-11, 98, 99)  
□□□

**Q830** ( ) 4 Years  
(Range: 0-8, 98, 99)  
□□□

**BASE: ALL RESPONDENTS**

**Q831** Were you or a family member hospitalized in the past 2 years? (IF YES: Is that you or a family member or both?)  
[IHP1998, 512 – just "you"] [15]

[SINGLE RESPONSE]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, respondent hospitalized	<b>22</b>	<b>15</b>	<b>18</b>	<b>16</b>	<b>18</b>
2 Yes, family member hospitalized	<b>23</b>	<b>20</b>	<b>26</b>	<b>21</b>	<b>19</b>
3 Yes, both respondent and family member hospitalized	<b>6</b>	<b>3</b>	<b>4</b>	<b>2</b>	<b>2</b>
4 No, neither	<b>49</b>	<b>62</b>	<b>52</b>	<b>61</b>	<b>60</b>
8 Not sure (v)	*	*	*	*	*
9 Decline to answer (v)	-	-	-	-	-

[PROGRAMMER NOTE: IF RESPONDENT HOSPITALIZED (Q831/1,3), ASK Q832; OTHERWISE JUMP TO Q838]

**BASE: RESPONDENT HOSPITALIZED IN THE PAST TWO YEARS (Q831/1,3)****Q832** Overall, how would you rate the availability of nurses in the hospital? (READ LIST) (20)

(INTERVIEWER NOTE: IF RESPONDENT HOSPITALIZED MORE THAN ONCE, ASK ABOUT MOST RECENT OCCASION)

	Australia	Canada	New Zealand	UK	US
1 Excellent	28	25	30	21	23
2 Very good	27	25	26	25	29
3 Good	20	28	21	24	26
4 Fair	13	11	14	15	13
5 Poor	12	11	8	13	8
8 Not sure (v)	1	*	2	-	*
9 Decline to answer (v)	-	-	-	2	1

**BASE: RESPONDENT HOSPITALIZED IN THE PAST TWO YEARS (Q831/1,3)****Q834** How would you rate your overall experience in the hospital? (READ LIST) [IHP1998, 513] [20]

(INTERVIEWER NOTE: IF RESPONDENT HOSPITALIZED MORE THAN ONCE, ASK ABOUT MOST RECENT OCCASION.)

	Australia	Canada	New Zealand	UK	US
1 Excellent	25	24	28	18	18
2 Very good	30	30	30	30	31
3 Good	25	27	21	27	30
4 Fair	9	14	11	14	11
5 Poor	9	5	8	8	9
8 Not sure (v)	1	-	1	1	-
9 Decline to answer (v)	-	-	1	2	*

**BASE: ALL RESPONDENTS****Q838** Overall, how do you rate the medical care that you and your family have received in the past 12 months? [IHP1998, 515] [20]

(READ LIST)

	Australia	Canada	New Zealand	UK	US
1 Excellent	26	20	27	21	22
2 Very good	37	34	40	32	35
3 Good	26	32	23	30	28
4 Fair	8	9	6	13	10
5 Poor	2	3	2	2	3
8 Not sure (v)	1	2	2	2	*
9 Decline to answer (v)	*	*	*	*	*



**BASE: UNITED KINGDOM (CC/4)**

**Q904** In the past 12 months, about how much have you and your family, out of your own pocket, spent for medical treatments or services that were not covered by the National Health Service or private insurance? This would include the costs for prescription medicines and treatments or therapies recommended by a doctor or another health professional. [IHP 98 603] [20]

(ENTER WHOLE UNITS OF CURRENCY ONLY.)

(ENTER "999998" FOR "NOT SURE" AND "999999" FOR "DECLINE TO ANSWER".)

[PROGRAMMER NOTE: ANSWER AT Q904 MUST BE GREATER THAN OR EQUAL TO Q908, UNLESS NOT SURE OR DECLINE TO ANSWER TO EITHER QUESTION]

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/ (Range: 0-999997,999998, 999999)

(JUMP TO Q910)

**UK** **Mean**  
**78**

**BASE: UNITED STATES (CC/5)**

**Q906** In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance? This would include the costs for prescription medicines and treatments or therapies recommended by a doctor or another health professional. [IHP 98 604] [20]

(ENTER WHOLE UNITS OF CURRENCY ONLY.)

(ENTER "999998" FOR "NOT SURE" AND "999999" FOR "DECLINE TO ANSWER".)

[PROGRAMMER NOTE: ANSWER AT Q906 MUST BE GREATER THAN OR EQUAL TO Q908, UNLESS NOT SURE OR DECLINE TO ANSWER TO EITHER QUESTION]

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_/ (Range: 0-999997,999998, 999999)

**US** **Mean**  
**1259**

**BASE: ALL RESPONDENTS**

**Q910** In the past 12 months, have you had a problem paying your medical bills, or not? By medical bills, I mean the amount you pay for hospital treatment, doctor's charges or prescription drug charges. [IHP1999, 704 & similar to IHP 1998, 605] [15]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, had a problem paying medical bills	<b>11</b>	<b>7</b>	<b>12</b>	<b>3</b>	<b>21</b>
2 No, did not have a problem paying medical bills	<b>89</b>	<b>93</b>	<b>88</b>	<b>96</b>	<b>79</b>
8 Not sure (v)	*	*	*	<b>1</b>	*
9 Decline to answer (v)	*	*	*	*	*

**BASE: ALL RESPONDENTS**

**Q912** How worried are you that (READ EACH ITEM)? Are you very worried, somewhat worried, or not too worried? [IHP1998, 701] [50]

<b>Q913</b>		1	2	3	8	9
[RANDOMIZE ITEMS]		Very Worried	Somewhat Worried	Not Too Worried	Not Sure (v)	Decline to Answer (v)
() 1	If you become seriously ill, you will not be able to get the most advanced medical care, including medicines, tests, or treatment.					
	<b>Australia</b>	24	27	47	1	*
	<b>Canada</b>	23	35	40	1	-
	<b>New Zealand</b>	24	33	42	1	-
	<b>UK</b>	18	28	53	1	-
	<b>US</b>	22	28	50	*	*
() 2	If you become seriously ill, you will not be able to afford the medical care you need.					
	<b>Australia</b>	26	26	47	1	*
	<b>Canada</b>	20	30	49	1	*
	<b>New Zealand</b>	24	29	46	1	*
	<b>UK</b>	15	21	63	1	-
	<b>US</b>	29	25	46	*	*
() 3	You will be unable to pay for care for your parents, grandparents or spouse if they need nursing home care for a long term illness.					
	<b>Australia</b>	30	23	42	4	1
	<b>Canada</b>	26	29	41	2	1
	<b>New Zealand</b>	32	29	34	4	1
	<b>UK</b>	23	23	51	3	*
	<b>US</b>	35	26	38	1	*
() 4	You will wait too long to get non-emergency medical care.					
	<b>Australia</b>	19	28	52	1	*
	<b>Canada</b>	17	34	49	1	*
	<b>New Zealand</b>	20	32	47	1	-
	<b>UK</b>	15	28	57	1	-
	<b>US</b>	14	21	64	*	*

<b>SECTION 1100: COUNTRY OF BIRTH, LANGUAGE &amp; MINORITY STATUS</b>
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**BASE: ALL RESPONDENTS****Q100** Now a few questions for classification purposes.**BASE: ALL RESPONDENTS****Q1100** Were you born in this country or in another country? [10]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 This country	<b>80</b>	<b>84</b>	<b>81</b>	<b>90</b>	<b>89</b>
2 Another country	<b>20</b>	<b>16</b>	<b>19</b>	<b>10</b>	<b>10</b>
8 Not sure (v)	-	-	-	-	-
9 Decline to answer (v)	*	*	-	*	*

**BASE: ALL RESPONDENTS****Q1102** Are you a citizen of this country? [10]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, citizen	<b>95</b>	<b>96</b>	<b>93</b>	<b>97</b>	<b>94</b>
2 No, not citizen	<b>5</b>	<b>4</b>	<b>7</b>	<b>3</b>	<b>6</b>
8 Not sure (v)	*	*	*	-	-
9 Decline to answer (v)	*	*	-	*	*

**BASE: ALL RESPONDENTS****Q1104** Do you consider yourself to be a member of a minority group? [10]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, member of minority	<b>13</b>	<b>16</b>	<b>15</b>	<b>12</b>	<b>25</b>
2 No, not a member of minority	<b>84</b>	<b>80</b>	<b>83</b>	<b>86</b>	<b>72</b>
8 Not sure (v)	<b>2</b>	<b>4</b>	<b>2</b>	<b>1</b>	<b>3</b>
9 Decline to answer (v)	<b>1</b>	*	*	*	*

**BASE: QUEBEC RESPONDENTS & INTERVIEW IN FRENCH (CC/2 & Q67/2 & FRENCH INTERVIEW)****Q1105** Is French the language you first learned to speak? [10]

	<b>Canada</b>
1 Yes, French language first learned to speak	<b>95</b>
2 No, French language was not first learned to speak	<b>5</b>
8 Not sure (v)	-
9 Decline to answer (v)	-

**BASE: AU,NZ,UK,US (CC/1,3,4,5) OR NON-QUEBEC CA (CC/2 & Q67/NOT=2) OR QUEBEC RESPONDENT & INTERVIEW IN ENGLISH OR QUEBEC & NON-FIRST LANGUAGE FRENCH (Q1105/2)****Q1106** Is English the language you first learned to speak? [10]

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
1 Yes, English language first learned to speak	<b>92</b>	<b>79</b>	<b>94</b>	<b>94</b>	<b>89</b>
2 No, English language was not first learned to speak	<b>8</b>	<b>20</b>	<b>6</b>	<b>6</b>	<b>10</b>
8 Not sure (v)	-	*	-	-	<b>1</b>
9 Decline to answer (v)	*	*	-	-	*

<b>SECTION 100: DEMOGRAPHICS</b>
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**BASE: ALL RESPONDENTS**

(INTERVIEWER OBSERVATION)

**Q102** Respondent sex:

	Australia	Canada	New Zealand	UK	US
1 Male	49	48	48	49	48
2 Female	51	52	52	51	52

**BASE: ALL RESPONDENTS****Q106** What is your year of birth? (INTERVIEWER: RECORD 9998 FOR NOT SURE (V) AND 9999 FOR DECLINE TO ANSWER (V).)

(INTERVIEWER: ENTER AS A FOUR-DIGIT NUMBER, e.g., 1963)

()

[RANGE: 1901-1993, 9998, 9999]

|\_|\_|\_|\_|

	Australia	Canada	New Zealand	UK	US
Mean age	44.4	44.5	43.9	46.2	44.4

**BASE: ALL RESPONDENTS****Q108** Including you, how many adults, 18 or older, live in your household? (INTERVIEWER: RECORD 98 FOR NOT SURE (V) AND 99 FOR DECLINE TO ANSWER (V).)

[PROGRAMMER NOTE: IN NEW ZEALAND (CC/3) ADD: "(INTERVIEWER NOTE: INCLUDE BOARDERS)"]

|\_|\_|

[RANGE 01-20, 98, 99]

	Australia	Canada	New Zealand	UK	US
Mean	2.2	2.0	2.1	2.0	2.3

**BASE: ALL RESPONDENTS****Q110** How many children under the age of 18 live in this household? (INTERVIEWER: RECORD 98 FOR NOT SURE (V) AND 99 FOR DECLINE TO ANSWER (V).)

|\_|\_|

[RANGE 00-20, 98, 99]

	Australia	Canada	New Zealand	UK	US
Mean	0.8	0.7	0.8	0.6	0.9



**BASE: ALL RESPONDENTS**

**Q114** Which of these best describes you? Are you married, not married but living with a partner, divorced, separated, widowed, or single and never married? (INTERVIEWER: SINGLE RESPONSE)

	<b>Australia</b>	<b>Canada</b>	<b>New Zealand</b>	<b>UK</b>	<b>US</b>
01 Married	<b>56</b>	<b>49</b>	<b>50</b>	<b>52</b>	<b>58</b>
02 Living with a partner	<b>9</b>	<b>11</b>	<b>12</b>	<b>10</b>	<b>7</b>
03 Divorced	<b>5</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>8</b>
04 Separated	<b>3</b>	<b>4</b>	<b>4</b>	<b>2</b>	<b>2</b>
05 Widowed	<b>6</b>	<b>8</b>	<b>7</b>	<b>10</b>	<b>6</b>
06 Single, never married	<b>19</b>	<b>21</b>	<b>19</b>	<b>19</b>	<b>19</b>
98 Not sure (v)	*	*	-	*	*
99 Decline to answer (v)	<b>2</b>	<b>1</b>	*	*	*

**EDUCATION**

[PROGRAMMER NOTE: IF AUSTRALIA (CC/1) ASK Q120; IF CANADA (CC/2) ASK Q122; IF NZ (CC/3) ASK Q124; IF U.K. (CC/4) ASK Q126; IF U.S. ASK Q128]

**BASE: AUSTRALIA (CC/1)**

**Q120** What is the highest level of education you have completed or the highest degree you have received? (READ OUT UNTIL ONE IS ENDORSED)

()

	<b>Australia</b>
01 A bachelor's degree or higher, requiring the equivalent of at least 3 years full time study	<b>13</b>
02 A post-school qualification requiring at least 4 years of part time study	<b>12</b>
03 A post-school qualification requiring at least 1 to 3 years of part time study	<b>12</b>
04 The upper level of high school required for University entrance (equivalent to Year 12 now)	<b>16</b>
05 The lower level of high school (equivalent to Year 10 now)	<b>36</b>
06 Did not complete high school	<b>8</b>
98 Not sure (v)	<b>1</b>
99 Decline to answer (v)	<b>2</b>

[JUMP TO Q130]

**BASE: CANADA (CC/2)**

**Q122** What is the highest level of education you have completed or the highest degree you have received? (PROBE: IF RESPONDENT JUST SAYS "HIGH SCHOOL": Did you graduate? IF 12TH GRADE, RECORD "HIGH SCHOOL GRADUATE". IF BETWEEN 7<sup>TH</sup> & 11<sup>TH</sup> GRADE, RECORD "COMPLETED SOME HIGH SCHOOL." IF 6<sup>TH</sup> GRADE OR LESS, RECORD "LESS THAN HIGH SCHOOL".)

()

(READ LIST)

	<b>Canada</b>
01 Less than high school	<b>6</b>
02 Completed some high school	<b>14</b>
03 High school graduate or equivalent	<b>23</b>
04 Attended community college, CEGEP [QUEBEC ONLY], or technical college	<b>24</b>
05 Completed some university, but no degree	<b>7</b>
06 University graduate	<b>17</b>
07 Completed some post-graduate school, but no degree	<b>2</b>
08 Completed post-graduate school	<b>6</b>
98 Not Sure (v)	<b>*</b>
99 Decline to answer (v)	<b>1</b>

[JUMP TO Q130]

**BASE: NEW ZEALAND (CC/3)****Q124** What is the highest level of education you have completed or the highest degree you have received?

(READ LIST)

	<b>New Zealand</b>
01 Less than high school	<b>3</b>
02 Completed some high school but not School Cert	<b>14</b>
03 High school to School Certificate level	<b>19</b>
04 High School to UE/6th Form Cert/Bursary level	<b>16</b>
05 Technical/Trade qualifications	<b>12</b>
06 Other Tertiary qualification	<b>10</b>
07 Attended University or technical college, but did not graduate	<b>5</b>
08 University Graduate (e.g., B.A., B.Sc.)	<b>14</b>
09 Completed Post graduate degree (e.g., M.Sc., M.D., Ph.D.)	<b>6</b>
98 Not Sure (v)	<b>*</b>
99 Decline to answer (v)	<b>1</b>

[JUMP TO Q130]

**BASE: UNITED KINGDOM (CC/4)****Q126** What is the highest level of formal education you have completed?

(READ LIST)

	<b>UK</b>
01 GCSE/O Level/CSE	<b>26</b>
02 CSYS (Certificate of 6th year studies) or equivalent	<b>1</b>
03 Vocational qualifications (GNVQ/GSVQ/NVQ/SVQ, City and Guilds, YT Certificate, RSA)	<b>13</b>
04 A Level or equivalent	<b>13</b>
05 Bachelor degree (or equivalent (BA, BSC etc.))	<b>18</b>
06 Post Graduate Qualification (Ph.D., MA etc.)	<b>8</b>
07 Other	<b>2</b>
08 No formal education	<b>16</b>
09 Still studying	<b>2</b>
98 Not Sure (v)	<b>1</b>
99 Decline to answer (v)	<b>*</b>

[JUMP TO Q130]

**BASE: UNITED STATES (CC/5)**

**Q128** What is the highest level of education you have completed or the highest degree you have received? (PROBE: IF RESPONDENT JUST SAYS "HIGH SCHOOL": What was the highest grade you completed? IF 12TH GRADE, RECORD "HIGH SCHOOL GRADUATE". IF BETWEEN 9<sup>TH</sup> & 11<sup>TH</sup> GRADE, RECORD "COMPLETED SOME HIGH SCHOOL." IF 8<sup>TH</sup> GRADE OR LESS, RECORD "LESS THAN HIGH SCHOOL".)

(READ LIST)

	US
01 Less than high school	5
02 Completed some high school	8
03 High school graduate or equivalent (e.g., GED)	36
04 Completed some college or technical college, but no degree	27
05 College graduate (e.g., B.A., A.B., B.S.)	15
06 Completed some graduate school, but no degree	1
07 Completed graduate school (e.g., M.S., M.D., Ph.D.)	7
98 Not Sure (v)	*
99 Decline to answer (v)	*

**[EMPLOYMENT]****BASE: ALL RESPONDENTS**

**Q130** Which one of the following best describes your employment status? Are you (READ LIST)?

()

[SINGLE RESPONSE]

	Australia	Canada	New Zealand	UK	US
01 Employed full time	33	44	41	39	48
02 Employed part time	15	10	13	14	9
03 Self-employed	10	9	13	6	8
04 Not employed, but looking for work	4	4	4	2	3
05 Not employed and not looking for work	4	3	2	4	5
06 Retired	22	20	17	27	17
07 Student	3	5	5	5	3
08 Homemaker	8	5	4	5	6
98 Not Sure (v)	*	*	*	-	1
99 Decline to answer (v)	1	1	*	*	*

**[INCOME]****BASE: ALL RESPONDENTS**

**Q140** The average household income of families in this country is [ENTER AMOUNT FROM PROGRAMMING NOTE BELOW] a year. By comparison, is your household income (READ LIST)?

[PROGRAMMING NOTE: IF AUSTRALIA (CC/1) ENTER "\$38,000 AUD"; IF CANADA (CC/2) ENTER "\$40,200"; IF NEW ZEALAND (CC/3) ENTER "\$33,000" NZD; IF UK (CC/4) ENTER "23,000"; IF US (CC/5) ENTER "\$37,000"]

	Australia	Canada	New Zealand	UK	US
01 Much above average	11	14	17	12	17
02 Somewhat above average	27	26	31	21	27
03 Average	19	22	21	23	21
04 Somewhat below average	17	17	16	21	15
05 Much below average	19	16	11	18	17
98 Not Sure (v)	3	1	2	1	1
99 Decline to answer (v)	4	4	1	3	2

[RACE/ETHNICITY]

[PROGRAMMER NOTE: IF AUSTRALIA (CC/1) ASK Q168; IF CANADA (CC/2) JUMP TO Q172; IF NZ (CC/3) JUMP TO Q174; IF U.K. (CC/4) JUMP TO Q176; IF U.S. JUMP TO Q178]

**BASE: AUSTRALIA (CC/1)**

**Q168** Are you of Aboriginal or Torres Straight Island descent?

	<b>Australia</b>
1 Yes	2
2 No	98
8 Not sure (v)	-
9 Decline to answer (v)	1

[PROGRAMMER NOTE: IF NOT ABORIGINAL (Q168/2,8,9) ASK Q170; OTHERWISE JUMP TO Q190]

**BASE: AUSTRALIA (CC/1) AND NOT ABORIGINAL (Q168/2,8,9)**

**Q170** Which of these describes the group that you belong to? (READ ITEMS)

(INTERVIEWER NOTE: IF RESPONDENT SAYS "AUSTRALIAN" PLEASE PROBE FURTHER)

[MULTIPLE RECORD]

	<b>Australia</b>
01 Australian	85
02 New Zealander	2
03 Asian	2
04 Briton/Irish	10
05 Italian	1
06 Greek	1
07 From another European nationality	5
08 North American (Canada/ USA)	*
09 Central or South American	1
10 Middle Eastern (Lebanon, Egypt, Turkey, Israel, etc)	*
96 Some other group	2
98 Not sure (v)	-
99 Decline to answer (v)	1

[PROGRAMMER NOTE: JUMP TO Q190]

**BASE: CANADA (CC/2)**

**Q172** People living in Canada come from many ethnic, racial or cultural groups. To which ethnic or cultural group(s) do you belong? (INTERVIEWER NOTE: DO NOT READ LIST; IF RESPONDENT SAYS "CANADIAN" PLEASE PROBE FURTHER)

[MULTIPLE RECORD]

	<b>Canada</b>
01 British (English, Scottish, Welsh, Irish)	32
02 French (Quebecois, French Canadian)	24
03 Other European (Russian, German, Italian, Polish, Dutch, Ukrainian, Portuguese, Spanish etc.)	19
04 Aboriginal or Native American (North American Indian/ First Nation/Metic/Inuit-Eskimo)	2
05 Black/African/Jamaican/Caribbean	2
06 Asian (Chinese/Japanese/Korean/Indian/Pakistani/Sri Lankan/Vietnamese etc.)	4
07 South/Central/Latin American	1
08 Middle Eastern (Arab/Israeli etc.)	1
09 Canadian	15
96 Other	-
98 Not sure (v)	3
99 Decline to answer (v)	3

[PROGRAMMER NOTE: JUMP TO Q188]

**BASE: NEW ZEALAND (CC/3)**

**Q174** Which of these describes the ethnic group that you belong to? (READ LIST)

[MULTIPLE RECORD]

	<b>New Zealand</b>
01 New Zealand Maori	9
02 New Zealand European	75
03 Other European (including Australian)	10
04 Cook Island Maori	1
05 Samoan	1
06 Niuean	*
07 Tongan	*
08 Fijian	*
09 Other Pacific Island	1
10 Chinese	1
11 Indian	1
12 Other Asian	1
96 Some other ethnic group	1
98 Not sure (v)	-
99 Decline to answer (v)	2

[PROGRAMMER NOTE: THANK AND TERMINATE]

**BASE: UNITED KINGDOM (CC/4)****Q176** Which of the following best describes your race or ethnic origin? (READ LIST)

[MULTIPLE RECORD]

01 White	94
02 Black Caribbean	1
03 Black African	1
04 Other Black	*
05 Indian	1
06 Pakistani	1
07 Bangladeshi	*
08 Chinese	*
09 Other Asian	1
96 Other ethnic group	1
98 Not sure (v)	*
99 Decline to answer (v)	*

[PROGRAMMER NOTE: JUMP TO Q192]

**BASE: UNITED STATES (CC 5)****Q178** Are you of Hispanic origin, such as Mexican American, Latin American, Puerto Rican, or Cuban?

	US
1 Yes, of Hispanic origin	11
2 No, not of Hispanic origin	89
8 Not Sure (v)	*
9 Decline to answer (v)	*

**BASE: UNITED STATES (CC 5)****Q180** Do you consider yourself white, black or African American, Asian, Native American, or some other race?

	US
01 White	76
02 Black	5
03 African American	6
04 Asian or Pacific Islander	1
05 Native American or Alaskan native	1
06 Mixed racial background	1
96 Other race (v)	8
98 Not Sure (v)	*
99 Decline to answer (v)	1

[PROGRAMMER NOTE: IF MIXED RACE (Q180/06) ASK Q182; OTHERWISE JUMP TO Q184]

**BASE: MIXED RACIAL BACKGROUND RESPONDENTS (Q180/06)**

**Q182** You indicated that you consider yourself of a mixed racial background. With which of the following racial groups do you most closely identify? (READ LIST)

()	US
01 White	21
02 Black	2
03 African American	11
04 Asian or Pacific Islander	-
05 Native American or Alaskan native	10
96 Other race	51
98 Not Sure (v)	5
99 Decline to answer (v)	-

-

**BASE: UNITED STATES (CC 5)-**

**Q184** How many separate telephone lines with different telephone numbers do you have in the home you are in now which can receive phone calls? Do not count those that are only used for faxes or modems.

[PROGRAMMER NOTE: THIS QUESTION IS USED FOR WEIGHTING PURPOSES]

	US
1 Only one	78
2 Two	17
3 Three or more	4
8 Not sure (v)	-
9 Decline to answer (v)	1

**BASE: UNITED STATES (CC 5)**

**Q186** INTERVIEWER CODE LANGUAGE OF INTERVIEW

	US
1 English	94
2 Spanish	6

[PROGRAMMER NOTE: THANK AND TERMINATE]

**BASE: CANADA (CC 2)**

**Q188** INTERVIEWER CODE LANGUAGE OF INTERVIEW

	Canada
1 English	77
2 French	23

[PROGRAMMER NOTE: THANK AND TERMINATE]

**BASE: AUSTRALIA (CC 1)**

**Q190** What is your postcode?

(ENTER "9998" FOR "NOT SURE" AND "9999" FOR "DECLINE TO ANSWER".)

/ / / / / (Range: 0-9997,9998, 9999)

[PROGRAMMER NOTE: THANK AND TERMINATE]



**BASE: UK (CC 4)****Q192** SOCIAL CLASS CODE (TO BE DERIVED)

	<b>UK</b>
1 AB – professional, managerial	22
2 C1 – white collar, office, admin, junior managers	27
3 C2 – skilled working class	22
4 DE – unskilled working class (D) and unemployed, disabled (E)	27
8 Not sure (v)	-
9 Decline to answer (v)	1

**BASE: UK (CC 4)****Q194** Do you live in, or in the suburbs of, a city/large town/conurbation OR in a small town OR in a village/rural location? (READ LIST)

	<b>UK</b>
1 City/large town	29
2 Suburbs of a city/large town	15
3 Small town	28
4 Village or rural location	28
8 Not sure (v)	-
9 Decline to answer (v)	-

[PROGRAMMER NOTE: THANK AND TERMINATE]