

BASE: ALL CONTINUING RESPONDENTS (Q500/1)**Q510 AGE CATEGORIES**

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	1-17 (2006-1989)	-	-	-	-	-	-	-
2	18-24 (1988-1982)	13	10	10	9	13	12	11
3	25-34 (1981-1972)	20	20	18	21	20	21	19
4	35-49 (1971 - 1957)	31	33	30	29	33	26	29
5	50-64 (1956-1942)	21	22	25	25	18	21	24
7	65+ (1941-1901)	16	16	17	16	16	21	16
9	Decline to answer (9998, 9999)	-	-	-	-	-	-	-

BASE: ALL RESPONDENTS**Q515 Gender**

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Male	49	48	48	49	48	48	48
2	Female	51	52	52	51	52	52	52

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q600. Which of the following statements comes closest to expressing your overall view of the health care system in this country? Select one.

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	On the whole the health care system works pretty well and only minor changes are necessary to make it work better.	24	26	20	42	26	26	16
2	There are some good things in our health system, but fundamental changes are needed to make it work better.	55	60	51	49	56	57	48
3	Our health care system has so much wrong with it that we need to completely rebuild it.	18	12	27	9	17	15	34
4	Not sure/ Declined to Answer	2	1	1	1	1	1	2

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q605. How confident are you that if you become seriously ill, you will...? Are you...?

		VERY CONFIDENT	SOMEWHAT CONFIDENT	NOT VERY CONFIDENT	NOT AT ALL CONFIDENT	NOT SURE/ DECLINE TO ANSWER
Get quality and safe medical care	AUS	34	46	14	5	*
	CAN	28	52	13	6	1
	GER	24	50	19	7	1
	NETH	59	35	5	1	*
	NZ	30	48	16	6	*
	UK	28	44	20	7	1
	USA	35	44	12	9	*
Receive the most effective drugs	AUS	36	47	10	4	2
	CAN	32	50	11	5	2
	GER	23	49	19	7	2
	NETH	45	45	8	2	*
	NZ	20	50	21	6	3
	UK	25	45	20	7	4
	USA	33	44	14	7	1
Receive the best medical technology	AUS	39	45	12	3	2
	CAN	28	53	13	4	2
	GER	24	46	22	5	2
	NETH	46	47	5	1	1
	NZ	25	52	17	4	2
	UK	27	46	18	5	4
	USA	38	43	12	6	1

Be able to afford the care you need		AUS	CAN	GER	NETH	NZ	UK	USA
	AUS	27	35	23	11	2		
	CAN	32	39	15	10	3		
	GER	17	40	28	12	3		
	NETH	41	40	13	4	2		
	NZ	27	35	25	11	2		
	UK	22	32	23	13	9		
	USA	26	32	21	21	1		

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q610. When you need medical care, how important is it to have ONE medical practice or clinic where the doctors and nurses know your medical history and provide and coordinate the care you need?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Very important	80	78	78	74	78	84	80
2 Somewhat important	15	17	18	20	16	12	15
3 Not very important	3	3	4	4	5	2	3
4 Not at all important	1	1	1	*	1	2	1
5 Not sure/Decline to answer	*	*	*	1	*	*	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q615. Do you have such a place -- a medical practice or clinic that knows your medical history and provides and coordinates your care?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Yes	82	80	74	64	86	88	77
2 No	17	19	21	30	13	11	23
3 Not sure / Declined to Answer	1	1	5	5	*	1	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q700. In general, how would you describe your own health?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Excellent	22	23	10	14	30	17	17
2 Very good	35	40	28	23	40	39	36
3 Good	26	25	45	34	21	25	28
4 Fair	12	9	13	25	6	13	14
5 Poor	5	3	4	4	2	6	5
6 Not sure/Decline to answer	-	*	*	*	*	*	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q705. Have you had a serious or chronic illness, injury, or disability that has required a lot of medical care in the past 2 years?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Yes	24	17	24	31	23	19	25
2 No	76	82	76	69	77	81	75
3 Not sure / Declined to Answer	*	1	*	*	*	*	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q710. Were you hospitalized in the past 2 years?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Yes	28	16	26	22	21	19	21
2 No	72	84	74	78	79	81	79
3 Not sure / Declined to Answer	*	*	-	*	-	*	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q800. To help you make decisions about your health care, in the past 2 years have you EVER tried to find information about the quality of:

	Yes	No	DON'T KNOW /DECLINED TO ANSWER
hospitals, including reports in patient satisfaction and experiences?			
AUS	15	84	*
CAN	14	86	*
GER	32	67	*
NETH	18	82	*
NZ	11	88	*
UK	12	88	*
USA	27	73	*
doctors, including reports on patient satisfaction and experiences?			
AUS	14	85	*
CAN	17	83	*
GER	35	65	*
NETH	13	87	*
NZ	12	88	*
UK	11	89	*
USA	32	68	*

BASE: IF YES TO ANY IN Q800

Q805. Did you find any useful information about?

	Yes	No	DON'T KNOW /DECLINED TO ANSWER
hospitals?			
AUS	68	30	2
CAN	71	28	1
GER	81	17	2
NETH	75	22	3
NZ	58	40	1
UK	71	27	2
USA	74	26	1
doctors?			
AUS	66	33	1
CAN	67	32	2
GER	82	16	2
NETH	66	33	1
NZ	61	39	-
UK	62	35	3
USA	75	24	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q900. During the past 12 months, was there a time when you:**

	Yes	No	Not Applicable	DON'T KNOW /DECLINED TO ANSWER
Had a medical problem but did not visit a doctor because of cost				
AUS	13	86	*	-
CAN	4	95	*	*
GER	12	87	1	*
NETH	1	98	1	-
NZ	19	81	*	-
UK	2	96	2	*
USA	25	75	*	*
Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost				
AUS	17	82	1	*
CAN	5	95	*	*
GER	8	91	1	*
NETH	2	97	1	*
NZ	13	87	*	*
UK	3	95	2	*
USA	23	77	*	*
Did not fill/collect a prescription for medicine, or you skipped doses of your medicine because of the cost				
AUS	13	86	1	-
CAN	8	91	1	*
GER	11	87	1	*
NETH	2	96	2	-
NZ	10	89	*	*
UK	5	93	2	*
USA	23	76	1	*
Needed dental care but did not see a dentist because of the cost				
AUS	35	64	1	*
CAN	20	79	*	*
GER	9	91	*	*
NETH	5	93	2	*
NZ	41	58	1	*
UK	18	79	3	*
USA	33	66	*	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q905. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 On the same day	42	22	55	49	53	41	30
2 The next day	20	14	10	21	22	17	19
3 In 2 to 3 days	21	18	8	14	15	22	19
4 In 4 to 5 days	5	7	2	2	2	5	6
5 In 6 to 7 days	4	7	4	2	1	4	5
6 After more than a week	6	21	15	3	3	7	13
7 Never able to get an appointment	*	2	1	*	1	1	2
8 Not sure/ Decline to answer	2	9	4	7	4	3	6

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q910. How easy or difficult is it to get care in the evenings, on weekends, or holidays without going to the hospital accident/emergency department/room?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Very easy	8	8	12	10	17	10	9
2 Somewhat easy	20	20	27	30	24	21	19
3 Somewhat difficult	26	26	21	28	25	22	26
4 Very difficult	31	35	20	10	18	24	35
5 Never needed care in the evenings, weekends, or holidays	12	7	18	16	11	18	9
6 Not sure/ Decline to answer	3	4	2	6	5	6	3

BASE: NETHERLANDS AND VERY/SOMEWHAT EASY (Q400/7 AND Q910 = 1 OR 2)

Q915. Which best describes the place you go after hours/weekends/holidays?

	<u>NETH</u>
1 GP's practice, providing after hours care	16
2 GP cooperative	74
3 I call an advice line	1
4 Hospital Emergency Room	11
5 Some other place	3
6 Not sure/ Decline to answer	3

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q920. Have you called NHS DIRECT/NHS 24 /a telephone help/health line for medical or health advice in the last 12 months?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, definitely	13	24	4	14	14	29	13
2 No	87	76	96	86	86	71	87
3 Don't Know/Declined to Answer	*	*	*	*	*	*	*

BASE: USED HELP LINE (Q920 = 1)

Q925. How helpful, if at all, was the advice given on the help/health/NHS Direct/NHS 24 line?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Very helpful	47	47	42	36	63	49	50
2 Somewhat helpful	34	39	44	45	22	36	37
3 Not at all helpful	19	14	14	18	14	14	12
4 Not sure/ Decline to answer	-	*	-	-	1	*	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q930. Now thinking about the past 2 years, when receiving care for a medical problem, was there ever a time when..?

	Yes	No	Not Applicable	DON'T KNOW /DECLINED TO ANSWER
Test results or medical records were not available at the time of your scheduled doctor's appointment				
AUS	11	87	1	1
CAN	11	86	1	1
GER	8	88	2	1
NETH	6	89	4	*
NZ	9	88	2	1
UK	10	85	3	1
USA	15	83	1	*
Doctors recommended treatment that you thought had little or no health benefit				
AUS	17	81	1	1

	CAN	12	86	1	1
	GER	20	75	3	2
	NETH	13	83	4	1
	NZ	15	82	2	1
	UK	10	87	2	1
	USA	20	78	1	1
Doctors ordered a medical test that you felt was unnecessary because the test had already been done					
	AUS	10	89	1	*
	CAN	5	93	1	1
	GER	14	82	3	1
	NETH	3	93	3	*
	NZ	6	92	3	*
	UK	5	92	3	*
	USA	13	85	1	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1000. Is there one doctor/GP you usually go to for your medical care?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, have a regular doctor	83	82	91	92	85	76	76
2 Yes, but have more than one	5	2	*	7	3	13	4
3 No, do not have a regular doctor	12	15	8	*	11	11	20
4 Not Sure/Declined to Answer	*	1	-	-	-	*	*

BASE: IF NO REGULAR DOCTOR OR NOT SURE OR DECLINE (Q1000/3, 8, 9)**Q1005. Is there one GP practice/doctor's group, health centre/center, or clinic you usually go to for most of your medical care?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, have a usual place for medical care	65	45	33	48	52	70	48
2 No, do not have a usual place for medical care	35	53	66	52	46	27	51
3 Not Sure/Declined to Answer	-	2	1	-	1	2	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1010. Regular doctor or place?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Has regular doctor/GP	88	84	92	100	89	89	80
2 Has regular place	8	7	3	*	6	8	10
3 No regular doctor/place	4	9	6	*	5	3	10

BASE: REGULAR DOCTOR OR PLACE [Q1010 = 1 OR 2]**Q1015. How many visits to this doctor or place have you made in the past 12 months for your own care?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
0	9	10	12	22	13	16	13
1-10	79	82	78	75	80	74	79
11 - 20	8	5	8	2	5	7	5
21 - 30	2	1	1	*	1	1	1
31 - 40	*	*	-	*	*	*	*
41 - 50	1	*	1	*	*	*	*
51 or more	*	*	*	*	-	*	*
Don't Know/Declined to Answer	1	1	*	1	1	2	2
Mean	5.3	3.7	4.2	2.7	3.6	3.9	3.7

BASE: HAS A REGULAR DOCTOR/GP OR HAS A REGULAR PLACE [Q1010 = 1 OR 2]

Q1020. Does your regular doctor's/GP's practice/place of care offer patient appointments at the following times?

	Yes	No	Not Applicable	DON'T KNOW /DECLINED TO ANSWER
Some early morning hours (before 8:30 am)				
AUS	25	60	1	14
CAN	19	67	*	14
GER	53	37	1	9
NETH	63	26	1	11
NZ	21	58	*	20
UK	21	63	1	16
USA	33	57	1	10
Some evening hours (after 6:00 pm)				
AUS	37	51	*	11
CAN	31	58	*	11
GER	39	45	1	15
NETH	5	74	1	20
NZ	26	56	1	18
UK	23	58	1	18
USA	25	65	1	9
Some weekend hours				
AUS	58	33	1	8
CAN	21	67	*	12
GER	15	72	1	12
NETH	8	82	1	9
NZ	34	53	1	13
UK	11	69	1	19
USA	28	63	1	8

BASE: HAS A REGULAR DOCTOR/GP OR HAS A REGULAR PLACE [Q1010 = 1 OR 2]

Q1025. Does your regular doctor's/GP's practice have an arrangement where patients can be seen by a doctor or nurse if needed when the practice is closed (not including the hospital emergency room/department/Accident and Emergency Department)?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	40	31	83	39	41	37	31
2 No	37	49	8	37	29	32	51
4 Not Sure/Declined to Answer	24	19	9	24	30	30	19

BASE: HAS A REGULAR DOCTOR/GP OR HAS A REGULAR PLACE [Q1010 = 1 OR 2]

Q1026. How easy or difficult is it to contact your doctor's/GP's practice during regular practice hours by TELEPHONE about a health problem? Would you say it is ...?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Very easy	58	43	16	26	60	43	46
2 Somewhat easy	25	33	33	47	25	35	34
3 Somewhat difficult	8	14	15	16	8	13	13
4 Very difficult	4	8	11	7	3	6	6
5 Never tried to contact by telephone	4	2	24	3	3	2	1
6 Not applicable/ Decline to answer	1	*	*	2	1	1	*

BASE: RESPONDENTS WHO HAVE A REGULAR DOC/PLACE (Q1010/1,2)

Q1030. Thinking about your GP/regular doctor/the doctors at the place where you usually get medical care, can you communicate with him/her/them by email?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, you can email your doctor	15	9	16	15	22	11	20
2 No, you cannot email your doctor	30	43	31	33	27	30	34
3 or do you NOT have access to the Internet?	20	19	23	10	12	23	24
4 Not applicable/ Decline to answer	35	29	30	42	39	36	23

BASE: IF RESPONDENTS CAN COMMUNICATE BY EMAIL (Q1030/1)

Q1032. Does this email access help you reach your doctor or nurse and get answers you need quickly?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, definitely	16	27	21	16	22	20	32
2 Yes, sometimes	18	24	19	14	12	15	20
3 No	5	14	16	4	6	9	14
4 Have not tried to use it	59	30	42	55	57	52	33
5 Not sure/ Decline to answer	2	4	2	10	2	4	1

BASE: RESPONDENTS WHO HAVE A REGULAR DOC/PLACE AND WHO CANNOT COMMUNICATE WITH DOC BY EMAIL, DK, OR REF (Q1010 = 1,2 AND Q1030 = 2,3,8,9)

Q1035. Would you like to be able to communicate with your GP/regular doctor/the doctors by email?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	34	40	18	38	40	32	43
2 No	63	57	79	59	56	63	54
3 Not sure/ Decline to answer	3	2	3	3	3	4	3

BASE: REGULAR DOCTOR OR PLACE [Q1010 = 1 OR 2]

Q1040. When you need care or treatment, how often does your GP/regular doctor/the doctor...?

	Always	Often	Sometimes	Rarely or never	Not Applicable	Not sure /DECLINE TO ANSWER
Explain things in a way you can understand						
AUS	79	12	6	2	*	*
CAN	75	15	6	3	*	1
GER	70	20	6	2	1	1
NETH	70	20	6	2	1	2
NZ	80	13	6	1	1	*
UK	70	17	8	2	2	2
USA	70	20	6	2	*	*
Know important information about your medical history						
AUS	69	16	9	4	1	2
CAN	66	17	9	5	1	2
GER	77	15	4	2	1	1
NETH	70	18	6	1	1	4
NZ	68	18	8	3	2	2
UK	61	16	11	4	3	5
USA	61	20	12	5	1	1
Tell you about treatment options and involve you in decisions about the best treatment for you						
AUS	64	15	13	4	2	2
CAN	61	18	10	7	3	2
GER	60	21	9	5	3	2
NETH	57	20	10	6	4	3

	NZ	65	18	9	4	4	1
	UK	50	17	12	8	6	5
	USA	60	20	13	6	2	1
Spend enough time with you							
	AUS	73	13	8	5	*	*
	CAN	58	21	12	6	1	1
	GER	70	17	8	4	*	*
	NETH	70	19	6	2	1	2
	NZ	69	17	9	4	1	1
	UK	58	18	13	6	2	2
	USA	56	22	14	7	*	*

BASE: REGULAR DOCTOR OR PLACE [Q1010 = 1 OR 2]

Q1047. How often does your regular doctor/GP or someone in your doctor's/GP's practice help you coordinate the care you receive from other doctors and places?

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Always	41	43	37	23	36	30	43
2	Often	15	18	18	18	15	16	20
3	Sometimes	10	14	10	11	10	12	15
4	Rarely or never	11	14	12	15	9	13	13
5	Not applicable	20	8	18	24	26	20	8
6	Not sure/ Decline to answer	3	3	6	8	3	9	1

BASE: REGULAR DOCTOR OR PLACE [Q1010 = 1 OR 2]

Q1045. In the past 2 years, has your regular doctor/GP/a doctor at the place where you usually get medical care...?

	Yes	No	Not sure	DECLINE TO ANSWER
Provided advice or counseling on your weight, nutrition, or exercise				
AUS	41	58	1	-
CAN	46	52	1	1
GER	37	62	*	-
NETH	24	76	*	-
NZ	36	62	1	*
UK	29	70	1	*
USA	56	44	*	*
Asked you if there are any emotional issues that may be affecting your health (for example, depression or stress)				
AUS	37	63	*	-
CAN	36	63	1	*
GER	25	74	1	-
NETH	27	72	1	-
NZ	31	68	1	*
UK	25	73	2	*
USA	46	53	1	*

BASE: REGULAR DOCTOR OR PLACE [Q1010 = 1 OR 2]

Q1050. Overall, how do you rate the quality of medical care that you have received in the past 12 months from your regular doctor/GP/the place you usually go to?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Excellent	39	38	12	27	45	29	37
2 Very good	37	34	39	30	33	36	33
3 Good	15	18	41	30	14	21	19
4 Fair	4	5	4	5	3	7	7
5 Poor	1	2	1	1	1	2	1
6 Not sure/ Decline to answer	3	2	3	7	4	4	2

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1100. Not counting your regular doctor/GP, how many specialists or consultants have you seen for a specific health problem in the past 12 months?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
0	46	55	31	45	58	60	50
1	24	24	25	29	22	18	23
2	18	12	22	15	12	11	15
3	5	5	15	6	5	4	6
4	4	1	5	2	2	2	2
5	1	1	2	1	1	1	1
6 or more	1	1	1	*	1	1	2
Not sure/Decline to answer	*	1	*	*	*	2	2
Mean	1.0	0.8	1.5	1.0	0.8	0.8	1.0

BASE: SEEN SPECIALIST [Q1100/1-97]

Q1105. In the past 12 months, how many TOTAL VISITS to specialists or consultants have you made?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	16	32	22	23	26	26	21
2	25	24	22	20	23	23	22
3	15	13	14	12	14	13	12
4	14	8	11	10	12	11	12
5	6	4	6	7	4	7	6
6	5	5	5	9	4	8	5
7	2	1	3	2	2	*	2
8	3	2	4	4	2	2	3
9	*	*	1	*	1	1	1
10	3	2	3	3	3	1	3
11-20	4	5	7	6	4	3	8
More than 20	2	2	1	2	2	*	3
Not sure/Decline to answer	3	2	1	*	*	2	3
Mean	4.6	3.9	4.4	4.8	4.2	3.7	5.2

BASE: REGULAR DOCTOR OR PLACE AND SEEN A SPECIALIST [Q1010 = 1, 2 AND Q1100/1-97]

Q1110. Thinking about the LAST time you saw a NEW specialist or consultant, did your regular GP/Doctor...?

	Yes	No	Didn't need any help/ Didn't need to communicate	Don't know	Refused
Help you decide who to see					
AUS	61	32	4	*	3
CAN	63	35	1	1	*
GER	53	40	7	1	-
NETH	34	62	3	1	*

	NZ	54	42	2	*	2
	UK	43	52	4	1	-
	USA	63	36	1	*	-
Provide the specialist with information about your condition or medical problem						
	AUS	79	14	1	2	3
	CAN	76	19	1	4	*
	GER	54	36	5	5	*
	NETH	63	27	3	8	*
	NZ	70	22	4	2	2
	UK	68	25	2	5	-
	USA	71	25	2	3	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1200. Have you needed non-emergency or elective surgery in the past 2 years?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, needed non-emergency surgery	16	11	13	13	14	8	16
2 No, did not need non-emergency surgery	84	88	87	87	86	91	84
3 Not sure	*	*	*	*	-	*	*
4 Decline to answer	-	*	-	-	-	*	-

BASE: RESPONDENT NEEDED NON-EMERGENCY SURGERY (Q1200/1)**Q1205. After you decided you needed surgery, how many days, weeks or months did you have to wait for the non-emergency or elective surgery?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Less than 1 week	16	9	17	10	10	6	13
2 1 week to less than 1 month	24	18	45	33	32	25	39
3 1 month to less than 1 year	43	57	26	47	42	49	33
4 1 year or more	2	8	2	1	2	8	4
5 No waiting period	15	4	10	4	12	9	10
6 Not sure/Declined to answer	-	3	-	4	*	2	1

BASE: HOSPITALIZED IN THE PAST 2 YEARS [Q710 = 1]**Q1215. You mentioned earlier that you were hospitalized in the past two years. When you were admitted to the hospital, did a doctor or a nurse ask you for a list of medications you are currently on, including both prescription and over the counter?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	81	86	88	89	83	85	92
2 No	12	8	8	9	9	10	6
3 Not sure	6	6	4	2	8	4	3
4 Decline to answer	1	*	*	-	-	1	-

BASE: HOSPITALIZED IN THE PAST 2 YEARS [Q710 = 1]**Q1225. Were you involved as much as you wanted to be in decisions about your care and treatment?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, definitely	60	58	55	53	60	62	67
2 Yes, to some extent	23	19	30	35	21	22	18
3 No	16	19	13	10	17	14	13
4 Not sure	2	2	2	2	2	2	2
5 Decline to answer	*	1	*	-	-	1	*

BASE: HOSPITALIZED IN THE PAST 2 YEARS [Q710 = 1]

Q1230. If your family or someone else close to you wanted to talk to a doctor, did they have enough opportunity to do so?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, definitely	51	50	41	39	46	52	61
2 Yes, to some extent	18	23	29	22	23	19	22
3 No	18	18	14	10	14	15	14
4 No family or friends were involved	7	4	4	7	9	4	1
5 My family did not want or need information	3	1	7	15	2	1	*
6 I did not want my family or friends to talk to a doctor	*	-	*	*	1	-	*
7 Not sure	3	3	3	6	4	7	2
8 Decline to answer	-	2	1	-	-	1	-

BASE: HOSPITALIZED IN THE PAST 2 YEARS [Q710 = 1]

Q1235. In your opinion, were there always or nearly always enough nurses to care for you during your hospital stay?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	79	76	75	84	77	69	80
2 No	19	22	23	16	22	28	19
3 Not sure	2	1	3	1	1	2	1
4 Decline to answer	-	1	*	-	-	1	-

BASE: HOSPITALIZED IN THE PAST 2 YEARS [Q710 = 1]

Q1240. When you left the hospital, did someone discuss with you what to do about medications, including any new medications and those you were using prior to your hospitalization?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	85	80	64	60	67	82	89
2 No	10	15	25	23	23	14	9
3 Not taking any medications	3	4	10	15	7	2	1
4 Not sure	2	1	2	2	2	1	*
8 Decline to answer	-	1	*	-	1	1	-

BASE: HOSPITALIZED IN THE PAST 2 YEARS [Q710 = 1]

Q1245. When you left the hospital, did the hospital make arrangements or make sure you had follow-up visits with a doctor or other health care professional?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	71	69	75	78	70	71	77
2 No	26	27	23	21	27	25	22
3 Not sure	3	2	2	*	3	3	1
4 Decline to answer	*	2	*	-	1	1	*

BASE: HOSPITALIZED IN THE PAST 2 YEARS [Q710 = 1]

Q1250. Did you receive written information on what to do when you returned home and what symptoms to watch for?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	75	66	48	52	66	67	90
2 No	24	33	51	47	31	29	9
3 Not sure	1	1	1	2	2	3	1
4 Decline to answer	-	1	*	-	1	1	-

BASE: HAVE REG DOC/PLACE & HOSPITALIZED IN PAST 2 YEARS [Q1010 = 1,2 AND Q710 = 1]

Q1255. After you left the hospital, did your regular doctor/GP seem informed and up-to-date about the plan for follow-up care after your hospitalization?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	70	67	81	54	64	67	75
2 No	23	23	12	15	24	18	18
3 Did not see regular doctor after the hospitalization	5	4	4	9	8	6	5
4 Not sure	3	5	2	22	4	7	3
5 Decline to answer	-	1	*	-	*	1	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1260. How many times have you personally used a hospital emergency department in the past 2 years?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
0	67	60	79	82	72	69	63
1	18	19	16	12	18	15	19
2	8	10	3	3	6	8	8
3	3	4	1	2	1	2	3
4	1	3	*	*	1	1	2
5	1	1	*	*	1	1	1
6	*	1	*	*	*	*	1
7-10	1	1	*	*	1	*	1
More than 10	*	1	-	*	-	*	1
Not sure/Decline to answer	*	1	*	*	-	3	*
Mean	.7	1.0	.3	.3	.5	.6	.9

BASE: RESPONDENTS WHO HAVE USED ER [Q1260 = 1 TO 97]

Q1265. The last time you went to the hospital emergency department, how long did you wait before being treated?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Less than 30 minutes	40	25	47	48	46	28	33
2 30 minutes to less than 1 hour	15	14	25	25	15	22	19
3 1 to less than 2 hours	10	14	15	17	12	16	16
4 2 to less than 3 hours	11	11	6	3	12	14	12
5 3 to less than 4 hours	10	9	3	2	4	8	6
6 4 to less than 5 hours	3	7	1	1	2	5	5
7 5 to less than 8 hours	6	12	1	2	4	3	5
8 8 hours or more	3	6	1	*	3	1	2
9 Never treated/Left without being treated	*	1	-	*	*	*	1
98 Not sure	2	1	*	1	2	2	1
99 Decline to answer	-	*	-	-	-	*	*

BASE: RESPONDENTS WHO HAVE REG DOC/PLACE AND HAVE USED ER [Q1010 = 1,2 AND Q1260 = 1 TO 97]

Q1275. The last time you went to the hospital emergency department was it for a condition that you thought could have been treated by your GP/Doctor if he or she had been available?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	36	44	24	31	33	28	45
2 No	62	53	75	68	66	69	52
3 Not sure	2	3	2	1	1	3	3
4 Decline to answer	-	*	-	-	-	-	*

BASE: RESPONDENTS WHO HAVE REG DOC/PLACE AND HAVE USED ER AND WERE TREATED [Q1010 = 1,2 AND Q1260 = 1 TO 97 AND Q1265 = 1 – 8, 98, 99]

Q1280. After your visit in the hospital emergency department, did your GP/Doctor seem informed and up-to-date about the care you had received in the hospital emergency department?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	53	54	59	66	56	51	63
2 No	34	34	35	19	27	27	30
3 Did not see regular doctor after ER	8	5	2	1	7	6	3
4 Not sure	6	6	4	14	11	17	3
5 Decline to answer	-	1	-	-	-	-	*

BASE: AUSTRALIA, CANADA, AND NEW ZEALAND (Q400/1, 2, 3)

Q1300. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, have private insurance	53	64	-	-	48	-	-
2 No, do not have private insurance	47	35	-	-	51	-	-
4 Not sure/Decline to answer	1	1	-	-	1	-	-

BASE: GERMANY (Q400/6)

Q1305. What kind of health insurance do you have?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 National health insurance without any private insurance	-	-	80	-	-	-	-
2 National insurance and also private insurance	-	-	9	-	-	-	-
3 Private insurance only	-	-	10	-	-	-	-
4 Insured through welfare	-	-	*	-	-	-	-
5 No health insurance	-	-	*	-	-	-	-
8 Not sure/decline to answer	-	-	*	-	-	-	-

BASE: UNITED KINGDOM (Q400/4)

Q1310. In addition to the National Health service, are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, have private insurance	-	-	-	-	-	22	-
2 No, do not have private insurance	-	-	-	-	-	77	-
8 Not sure/Decline to answer	-	-	-	-	-	1	-

BASE: NETHERLANDS [Q400/7]

Q1315. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, have additional insurance	-	-	-	87	-	-	-
2 No, do not have additional insurance package	-	-	-	10	-	-	-
8 Not sure/Decline to answer	-	-	-	3	-	-	-

BASE: NETHERLANDS [Q400/7]

Q1320. A deductible is the amount you have to pay before your insurance plan will start paying any part of your medical bills. Do you have a deductible?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	-	-	-	23	-	-	-
2 No	-	-	-	67	-	-	-
3 Not sure/Decline to answer	-	-	-	10	-	-	-

BASE: UNITED STATES [Q400/5]

Q1325. Now I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government. As I read each one, please tell me whether you are currently covered by it, or not.

	Covered	Not covered	Not sure /DECLINE TO ANSWER
Health insurance through your or someone else's employer or union USA	58	41	1
Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people USA	22	77	1
Medicaid or any other state medical assistance plan for those with lower incomes USA	9	89	1
Health insurance that you bought directly USA	18	82	*
Health insurance from some other source USA	14	85	1

BASE: UNITED STATES RESPONDENTS WHO ARE INSURED (Q400/5 AND Q1325/1-5 AND Q1326/1 FOR ANY)

Q1330. In the past year, was there ever a time when you did not have any health insurance coverage?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Yes	-	-	-	-	-	-	13
2 No	-	-	-	-	-	-	87
3 Not sure/Decline to answer	-	-	-	-	-	-	*

BASE: UNITED STATES RESPONDENTS WHO ARE INSURED (Q400/5 AND Q1325/1-5 AND Q1326/1 FOR ANY)

Q1335. A deductible is the amount you have to pay before your insurance plan will start paying any part of your medical bills. Does your health plan have a deductible?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Yes	-	-	-	-	-	-	65
2 No	-	-	-	-	-	-	31
3 Yes, for going outside the network	-	-	-	-	-	-	*
3 Not sure/Refused	-	-	-	-	-	-	4

BASE: US RESPONDENTS WITH A DEDUCTIBLE (Q400/5 AND Q1335=1)

Q1340. What is your annual deductible per person?

	AUS	CAN	GER	NETH	NZ	UK	USA
1 Less than \$100	-	-	-	-	-	-	11
2 \$100 to under \$500	-	-	-	-	-	-	37
3 \$500 to under \$1,000	-	-	-	-	-	-	17
4 \$1,000 to under \$2,000	-	-	-	-	-	-	10
5 \$2,000 to under \$3,000	-	-	-	-	-	-	4
6 \$3,000 or more	-	-	-	-	-	-	2
8 Don't know/Refused	-	-	-	-	-	-	20

BASE: U.S., GERMANY, NETHERLANDS [Q400/5,6,7]

Q1345. In the past 3 years, how many times have you changed health insurance companies (or health plans)?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Not at all	-	-	90	72	-	-	68
2 One time	-	-	9	25	-	-	18
3 2 or more times	-	-	1	3	-	-	14
8 Not sure/Decline to answer	-	-	*	*	-	-	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1400. In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance? (Local currency)

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 0	13	21	9	38	12	52	10
2 1-100	10	17	29	21	16	20	9
3 101-200	10	12	17	11	17	7	9
4 201-300	5	7	9	8	10	3	6
5 301-400	3	4	4	3	5	1	3
6 401-500	11	6	7	3	10	2	8
7 501-600	2	2	2	1	1	1	3
8 601-700	2	1	1	1	1	*	1
9 701-800	3	2	1	2	2	*	2
10 801-900	1	*	1	*	1	-	1
11 901-1,000	6	5	3	1	4	2	8
12 1,001-5,000	18	11	5	2	9	2	26
13 5,001-10,000	2	1	*	*	2	*	3
14 More than 10,000	*	*	*	*	1	-	2
15 Not sure	12	9	11	9	11	6	8
16 Decline to answer	1	1	1	*	*	5	2
17 Mean	938	692.6	371.3	281.5	788.2	113.1	1709.3

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1405. In the past 12 months, have you had to spend ANY time on paperwork or disputes related to medical bills or health insurance?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, a lot	2	3	2	6	1	1	8
2 Yes, a little	7	9	12	25	11	2	15
3 No, did not have to spend any time	90	88	86	68	87	97	76
8 Not sure/Decline to answer	*	*	*	1	*	*	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1410. In the past 12 months, were there times when you had **SERIOUS** problems paying or were unable to pay your medical bills?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	8	4	4	5	8	1	19
2 No	91	95	95	94	92	98	81
8 Don't know/Refused	*	*	1	*	*	1	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1510. How many different prescription medications are you currently taking?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 0	45	47	54	42	53	45	40
2 1	20	19	16	18	16	17	15
3 2	13	12	10	12	11	10	11
4 3	7	7	7	9	8	6	9

5	4	5	5	4	7	4	5	8
6	5	4	4	4	4	2	4	4
7	6	2	2	2	3	2	2	3
8	7	1	1	1	2	1	2	2
9	8	1	1	1	1	1	2	2
10	9	*	*	*	*	*	*	1
11	10	1	1	*	1	1	1	1
12	More than 10	2	1	*	1	*	2	3
13	Not sure/Decline to answer	*	*	*	*	*	3	*
14	Mean	1.6	1.5	1.3	1.8	1.3	1.8	2.3

BASE: RESPONDENTS TAKING PRESCRIPTION DRUGS [Q1510 = 1 TO 97]

Q1515. In the past 12 months, has your regular doctor reviewed with you the medications you take, including those prescribed by other doctors?

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	61	75	65	43	57	66	78
2	No	37	23	33	55	41	31	21
3	Not applicable	2	1	2	1	1	2	*
8	Not sure/Decline to answer	*	*	*	-	*	1	*

BASE: ALL QUALIFIED GERMANY RESPONDENTS (Q400/6 AND Q99/1)

Q1520. In the past 12 months, has a doctor told you he or she would not prescribe a medication for you because insurance/national health insurance would not pay for it?

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	-	-	18	-	-	-	-
2	No	-	-	81	-	-	-	-
8	Not sure/Decline to answer	-	-	*	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1525. In the past 12 months, not counting any payments covered by your government or other insurance plans, about how much have you and your family spent out-of-pocket for prescription medicines alone? (Local currency)

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	0	14	29	17	56	16	59	17
2	1-100	21	23	41	28	35	23	18
3	101-200	17	12	14	3	17	4	12
4	201-300	8	5	6	2	7	1	8
5	301-400	4	3	2	1	2	1	4
6	401-500	7	5	3	*	4	*	9
7	501-600	3	2	1	*	*	*	3
8	601-700	1	1	*	*	1	-	1
9	701-800	2	1	*	-	1	-	2
10	801-900	1	1	*	-	*	-	1
11	901-1,000	3	3	1	*	1	*	4
12	1,001-5,000	6	5	1	*	2	*	11
13	5,001-10,000	*	*	-	*	*	-	*
14	More than 10,000	-	*	-	-	*	-	*
15	Not sure	12	9	12	5	12	7	8
16	Decline to answer	*	3	1	3	1	5	2
17	Mean	376	314.7	142.8	68.1	251.5	39.3	603.7

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1530. In the past 2 years, have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist when filling a prescription at a pharmacy or while hospitalized?

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	8	6	5	6	6	6	7
2	No	92	93	94	93	93	94	92
8	Not sure/Decline to answer	*	1	1	*	*	1	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1535. Have you believed a medical mistake was made in your treatment or care in the past 2 years?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	11	7	6	5	8	5	9
2 No	89	92	92	95	92	93	90
8 Not sure/Decline to answer	*	1	2	1	*	1	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1540. Have you had any blood test, x-rays, or any other medical tests in the past 2 years?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	82	79	81	72	79	62	79
2 No	17	21	19	28	21	37	21
8 Not sure/Decline to answer	*	*	*	-	*	*	*

BASE: RESPONDENTS WHO HAVE HAD TESTS IN PAST 2 YEARS (Q1540/1)**Q1545. In the past 2 years, have you....**

	Yes	No	Not sure	Decline to answer
Been given incorrect results for a diagnostic or lab test				
AUS	5	94	1	-
CAN	4	93	3	*
GER	2	95	2	-
NETH	2	97	2	-
NZ	3	96	1	-
UK	2	96	2	*
USA	5	94	1	*
Experienced delays in being notified about abnormal test results				
AUS	7	92	1	-
CAN	9	89	1	*
GER	2	96	1	-
NETH	7	93	1	-
NZ	7	93	-	-
UK	8	91	*	*
USA	11	89	1	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1600. Can you access your medical records at your doctor's practice in any of the following ways?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 By computer only, including through the Internet	4	1	2	4	3	4	2
2 In paper format only	25	33	34	14	28	14	42
3 Both computer and in paper format	9	4	15	3	8	6	8
4 Cannot access either online or in paper format	12	22	10	28	10	13	18
5 never tried to access medical records	36	20	36	36	35	43	19
8 Not sure	14	19	2	15	16	20	9
9 Decline to answer	*	2	*	-	1	*	*

BASE: NO ELECTRONIC ACCESS TO MEDICAL RECORD [Q1600/ 2, 4]**Q1610. Would you like to be able to see your medical records on the internet or electronically?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, would like to	35	43	30	49	44	36	37
2 No, would not like to	63	55	69	50	53	61	61
8 Not sure	2	1	1	1	3	3	2
9 Decline to answer	-	*	-	-	-	-	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1700. Has any doctor ever diagnosed you with or treated you for any of the following health conditions?**

	Yes	No	Not sure	Decline to answer
Arthritis				
AUS	19	81	-	*
CAN	16	83	*	*
GER	7	93	*	*
NETH	11	89	*	*
NZ	11	89	*	*
UK	15	84	1	1
USA	20	79	*	*
Heart disease				
AUS	7	92	*	*
CAN	6	93	*	*
GER	10	89	*	*
NETH	8	91	*	*
NZ	6	93	*	*
UK	6	93	*	1
USA	9	90	*	*
Diabetes				
AUS	9	91	*	*
CAN	7	92	*	*
GER	8	91	-	*
NETH	7	93	*	*
NZ	5	95	-	*
UK	6	93	*	1
USA	11	88	*	*
Asthma				
AUS	17	82	*	*
CAN	11	89	*	*
GER	6	93	*	*
NETH	9	90	*	*
NZ	18	82	*	*
UK	11	88	-	1
USA	11	89	*	*
Chronic obstructive pulmonary disease (COPD)				
AUS	3	97	*	*
CAN	2	97	1	*
GER	9	90	*	*
NETH	4	95	*	*
NZ	2	98	-	*
UK	3	96	1	1
USA	5	95	*	*

High Blood Pressure or hypertension	AUS	22	78	*	*
	CAN	19	80	*	*
	GER	26	74	*	*
	NETH	19	80	-	*
	NZ	18	82	-	*
	UK	21	78	*	1
	USA	28	71	*	*
Depression	AUS	21	79	*	*
	CAN	14	85	*	*
	GER	8	91	*	*
	NETH	11	89	*	*
	NZ	15	85	*	*
	UK	14	84	1	1
	USA	20	79	*	*
Cancer	AUS	8	90	*	3
	CAN	6	93	*	*
	GER	5	94	-	*
	NETH	4	96	*	*
	NZ	5	93	-	2
	UK	5	94	*	1
	USA	8	91	*	1
Chronic Pain, diagnosed by a doctor	AUS	-	-	-	-
	CAN	12	88	*	*
	GER	-	-	-	-
	NETH	-	-	-	-
	NZ	-	-	-	-
	UK	-	-	-	-
	USA	-	-	-	-
A mood disorder other than depression, such as bipolar disorder, mania, manic depression, or dysthymia	AUS	-	-	-	-
	CAN	3	96	*	*
	GER	-	-	-	-
	NETH	-	-	-	-
	NZ	-	-	-	-
	UK	-	-	-	-
	USA	-	-	-	-

BASE: RESPONDENTS WITH ANY CONDITION AND WITH A REGULAR DR OR PLACE OF CARE (Q1700/1-10 AND Q1701/1 FOR ANY AND Q1010/1, 2)

Q1705. Are there other health professionals, such as nurses who work in your regular doctor's practice, who are regularly involved in the management of your condition(s)?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	22	21	58	22	37	56	45
2 No	77	77	38	77	62	42	52
3 Not sure/Decline to answer	1	2	4	1	1	2	2

BASE: RESPONDENTS WITH ANY CONDITION (Q1700/1-10 AND Q1701/1 FOR ANY)

Q1710. Has any health care professional you see for your condition(s) given you a written plan or instructions to help you manage your own care at home?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	40	33	22	31	35	30	51
2 No	59	66	78	68	64	69	48
3 Not sure/decline to answer	1	1	-	1	*	1	1

BASE: RESPONDENTS WITH ANY CONDITION AND HAS REGULAR DOCTOR/ PLACE OF CARE [Q1700/1-10 AND Q1701/1 FOR ANY AND Q1010 = 1, 2]

Q1715. Do you receive reminders from your regular place of care about when you are due for preventive or follow-up care related to your conditions?

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	44	40	57	58	48	58	70
2	No	54	58	41	42	51	40	29
3	Not sure/Decline to answer	2	2	2	*	1	2	1

BASE: NETHERLANDS AND HAS A CHRONIC CONDITION (Q400/7 AND Q1701 = 1 FOR AT LEAST 1 CONDITION)

Q1720. Does your chronic disease keep you away from working fulltime or limit you in doing housework?

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	-	-	-	61	-	-	-
2	No	-	-	-	38	-	-	-
3	Not sure/Decline to answer	-	-	-	1	-	-	-

BASE: NETHERLANDS AND RESPONDENTS WITH ANY CONDITION (Q400/7 AND Q1700/1-10 AND Q1701/1 FOR ANY)

Q2005. At his moment, do you receive any of the following extra support at home because of your chronic condition?

		Yes	No	Not sure	Decline to answer
	Homecare, offering support to get-up in the morning, go to bed at night, washing, bathing or dressing				
	NETH	3	97	-	-
	Help for cleaning the house, not provided by informal caregivers				
	NETH	12	87	-	*
	Meals-on wheels				
	NETH	1	99	-	-
	Informal care, provided by spouse, children, family, friends or neighbors				
	NETH	13	87	-	-

BASE: NETHERLANDS AND RESPONDENTS WITH ANY CONDITION (Q400/7 AND Q1700/1-10 AND Q1701/1 FOR ANY)

Q2010. In the past 12 months, did you have extra medical costs because of your chronic condition that were not covered by your health insurance?

		<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	-	-	-	18	-	-	-
2	No	-	-	-	81	-	-	-
3	Not sure/Decline to answer	-	-	-	1	-	-	-

BASE: HAS CHRONIC CONDITION [Q1700/1-10 AND Q1701/1 FOR ANY]

Q1735. Still thinking about the care you receive, how often if ever, are you given conflicting information from different doctors, nurses or other health professionals?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Often	3	5	5	2	7	6	7
2 Sometimes	11	11	13	11	11	12	15
3 Rarely or never	80	82	76	85	75	77	76
4 Not applicable/ Only one doctor involved	3	1	5	1	6	3	1
8 Not sure	1	1	1	1	*	2	1
9 Declined to answer	2	1	-	-	1	*	*

BASE: HAS CHRONIC CONDITION [Q1700/1-10 AND Q1701/1 FOR ANY]

Q1725. In the past 12 months, have you stayed overnight in a hospital or visited the hospital emergency department because of a complication due to your condition(s)?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, ER	5	5	2	1	6	2	5
2 Yes, hospital	7	3	2	8	6	7	6
3 Yes, both	3	5	1	2	3	3	6
4 No	82	86	95	89	84	87	82
8 Not sure	1	*	-	*	-	*	*
9 Decline to answer	2	1	-	-	1	*	1

BASE: HAS CHRONIC CONDITION [Q1700/1-10 AND Q1701/1 FOR ANY]

Q1740. In the past 12 months, has there been any time that you did not follow your doctor or nurses' advice on care for any of these conditions or health problems?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	19	13	10	10	17	6	20
2 No	79	86	89	90	82	93	79
8 Not sure	*	1	*	*	*	*	*
9 Decline to answer	2	1	-	-	1	*	1

BASE: IF YES, DID NOT FOLLOW ADVICE [Q1740 = 1]

Q1745. Which best describes the main reason you did not follow the recommended care or treatment plan?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 You did not agree with the advice	17	26	28	23	19	26	12
2 It cost too much	11	7	-	1	9	10	24
3 It was too difficult to follow the advice	11	11	22	29	8	1	12
4 Some other reason	61	52	48	46	64	62	51
8 Not sure/Decline to answer	-	4	2	*	-	-	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1805. Were you born in [INSERT Q400] or somewhere else?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, born in this country	81	83	90	95	78	90	90
2 No, not born in this country	19	16	10	5	22	10	10
8 Not sure/Decline to answer	-	*	*	-	*	*	*

BASE: GERMANY QUALIFIED RESPONDENTS ONLY (400/6 AND Q99/1)

Q1807. Were your parents born in this country or somewhere else?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, both parents were born in Germany	-	-	84	-	-	-	-
2 No, both parents were born in some other country	-	-	11	-	-	-	-
3 One parent was born in Germany and the other was born in some other country	-	-	4	-	-	-	-
8 Not sure/ Decline to answer	-	*	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1810. Including you, how many adults, 18 or older, live in your household?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	26	27	24	17	22	28	17
2	54	54	51	63	57	51	56
3	14	12	16	10	13	14	18
4	5	4	7	6	5	4	6
5	1	1	1	3	1	1	1
6	*	*	*	*	1	*	*
7	*	*	*	*	*	*	-
8	-	-	-	-	*	-	*
9	-	*	-	-	-	*	*
10	*	*	-	-	-	*	*
11 – 15	-	*	-	-	-	-	-
16 – 20	-	*	*	-	-	-	-
Don't Know/Declined to Answer	*	1	*	*	*	*	-
Mean	2	2	2.1	2.2	2.1	2.2	2.0

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1815. Which of these best describes you? Are you married, not married but living with a partner, divorced, separated, widowed, or single and never married?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Married	50	50	53	64	52	47	59
2 Living with a partner	12	13	7	10	14	11	8
3 Divorced	8	7	5	5	5	7	8
4 Separated	4	3	1	*	4	2	2
5 Widowed	6	7	8	5	6	10	6
6 Single, never married	21	19	25	16	19	20	17
8 Not sure/ Decline to answer	*	1	*	1	*	4	*

BASE: AUSTRALIA QUALIFIED (Q400/1 AND Q99/1)**Q1820. What is the highest level of education you have completed to date?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Completed primary school only	4	-	-	-	-	-	-
2 Completed lower level of high school	40	-	-	-	-	-	-
3 Completed upper level of high school	16	-	-	-	-	-	-
4 A post-school qualification	12	-	-	-	-	-	-
5 Some college or university but no degree	14	-	-	-	-	-	-
6 College or university degree or higher	14	-	-	-	-	-	-
7 Other	-	-	-	-	-	-	-
8 Not sure/ Decline to answer	1	-	-	-	-	-	-

BASE: CANADA QUALIFIED (Q400/2 AND Q99/1)**Q1825. What is the highest level of education you have completed to date?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Less than high school	-	2	-	-	-	-	-
2 Some high school	-	8	-	-	-	-	-
3 High school graduate or equivalent	-	17	-	-	-	-	-
4 Community college, technical, trade, or vocational college	-	29	-	-	-	-	-
5 Some university, but no degree	-	13	-	-	-	-	-
6 University degree or higher	-	30	-	-	-	-	-
98 Not sure/Decline to answer	-	1	-	-	-	-	-

BASE: NEW ZEALAND (Q400/3 AND Q99/1)**Q1830. What is your highest level of education you have completed to date?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Primary education	-	-	-	-	2	-	-
2 Completed some high school but no secondary school certificate	-	-	-	-	10	-	-
3 Secondary school certificate	-	-	-	-	32	-	-
4 Attended university or technical college, but did not graduate	-	-	-	-	6	-	-
5 Technical/trade or other tertiary qualification	-	-	-	-	21	-	-
6 University degree or higher	-	-	-	-	29	-	-
7 Other	-	-	-	-	*	-	-
98 Not sure/Decline to answer	-	-	-	-	*	-	-

BASE: UNITED KINGDOM (Q400/4 AND Q99/1)**Q1835. What is your highest level of education you have completed to date?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 No formal education	-	-	-	-	-	3	-
2 Primary education	-	-	-	-	-	4	-
3 Secondary education	-	-	-	-	-	36	-
4 Some post-secondary education or university, but no university degree	-	-	-	-	-	26	-
5 University degree or higher	-	-	-	-	-	25	-
98 Not sure/Decline to answer	-	-	-	-	-	6	-

BASE: NETHERLANDS [Q400/7 AND Q99/1]**Q1840. What is the highest level of education that you have finished?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Primary school	-	-	-	10	-	-	-
2 Lower vocational or technical training	-	-	-	16	-	-	-
3 General secondary school – lower levels	-	-	-	10	-	-	-
4 Vocational secondary school – lower levels	-	-	-	34	-	-	-
5 General secondary school – higher levels	-	-	-	7	-	-	-
6 Vocation or technical college or one year university	-	-	-	16	-	-	-
7 University	-	-	-	7	-	-	-
8 Don't know/Refuses	-	-	-	*	-	-	-

BASE: GERMANY (Q400/6 AND Q99/1)**Q1845. What is the highest level of education you have completed to date?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Hauptschulabschluss / Volksschulabschluss (i.e. junior/ Middle school certificate)	-	-	24	-	-	-	-
2 Mittlere Reife, Realschulabschluss (i.e. intermediate high school Certificate)	-	-	29	-	-	-	-
3 Fachhochschulreife (i.e. high school)	-	-	8	-	-	-	-
4 Abitur (i.e. high school plus one year college, in germany: university Entrance qualification)	-	-	17	-	-	-	-
5 Abschluss einer Fachschule oder Berufsfachschule (i.e. completed Technical college)	-	-	7	-	-	-	-
6 Abschluss an einer Fachhochschule oder Universität (i.e. University degree)	-	-	12	-	-	-	-
96 Other degree	-	-	2	-	-	-	-
98 Not sure/Decline to answer	-	-	*	-	-	-	-

BASE: UNITED STATES (Q400/5 AND Q99/1)**Q1850. What is the highest level of education you have completed to date?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Less than high school graduate	-	-	-	-	-	-	8
2 High school graduate or equivalent	-	-	-	-	-	-	38
3 Completed some college, but no degree	-	-	-	-	-	-	18

4	Completed technical or community college	-	-	-	-	-	-	10
5	College or university degree or higher	-	-	-	-	-	-	25
98	Not sure	-	-	-	-	-	-	*
99	Decline to answer	-	-	-	-	-	-	*

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1855. What is your household income?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>	
1	Much above average	14	19	14	19	23	13	16
2	Somewhat above average	28	27	24	30	31	22	26
3	Average	21	20	21	16	19	25	21
4	Somewhat below average	14	13	16	14	12	16	16
5	Much below average	19	14	17	14	12	11	17
6	Not sure/ Decline to answer	4	7	7	7	3	13	5

BASE: US ONLY, ASK IF INCOME UNDER MEDIAN [Q400/5 AND Q1855 =4,5]**Q1860. Was your income ...?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Less than \$20,000	-	-	-	-	-	39
2	\$20,000 to under \$30,000	-	-	-	-	-	32
3	\$30,000 or more	-	-	-	-	-	27
6	Not sure/ Decline to answer	-	-	-	-	-	3

BASE: US ONLY, ASK IF INCOME AT OR OVER MEDIAN [Q400/5 AND Q1855 =1,2,3]**Q1865. Now, just stop me when I get to the right category. Was your income ...?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Less than \$60,000	-	-	-	-	-	41
2	\$60,000 to under \$100,000	-	-	-	-	-	33
3	\$100,000 or more	-	-	-	-	-	19
8	Don't know	-	-	-	-	-	2
9	Refused	-	-	-	-	-	5

BASE: AUSTRALIA (Q400/1 AND Q99/1)**Q1870. Are you of Aboriginal or Torres Straight Island descent?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	1	-	-	-	-	-
2	No	98	-	-	-	-	-
8	Not sure/Decline to answer	*	-	-	-	-	-

BASE: CANADA (Q400/2 AND Q99/1)**Q1880. To which ethnic or cultural group(s) did your ancestors belong?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Canadian	-	22	-	-	-	-
2	French	-	16	-	-	-	-
3	English	-	21	-	-	-	-
4	German	-	7	-	-	-	-
5	Scottish	-	15	-	-	-	-
6	Irish	-	13	-	-	-	-
7	Italian	-	2	-	-	-	-
8	Ukrainian	-	3	-	-	-	-
9	Dutch (Netherlands)	-	3	-	-	-	-
10	Chinese	-	1	-	-	-	-

11	Jewish	-	1	-	-	-	-	-
12	Polish	-	2	-	-	-	-	-
13	Portugese	-	1	-	-	-	-	-
14	South Asian (e.g.East Indian, Pakistani, Sri Lankan)	-	3	-	-	-	-	-
15	Norwegian	-	1	-	-	-	-	-
16	Welsh	-	1	-	-	-	-	-
17	Swedish	-	1	-	-	-	-	-
18	North American Indian	-	2	-	-	-	-	-
19	Metis	-	1	-	-	-	-	-
20	Inuit	-	*	-	-	-	-	-
21	Other	-	13	-	-	-	-	-
98	Don't know/Refused	-	5	-	-	-	-	-

BASE: NEW ZEALAND (Q400/3 AND Q99/1)**Q1885. To which ethnic group do you belong?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	New Zealand European	-	-	-	78	-	-
2	Maori-	-	-	-	9	-	-
3	Samoan	-	-	-	1	-	-
4	Cook Island Maori	-	-	-	*	-	-
5	Tongan	-	-	-	1	-	-
6	Niuean	-	-	-	*	-	-
7	Chinese	-	-	-	1	-	-
8	Indian	-	-	-	3	-	-
96	Other (such as Dutch, Japanese, Tokelauan)	-	-	-	9	-	-
98	Not sure/Decline to answer	-	-	-	1	-	-

BASE: NEW ZEALAND (Q400/3 AND Q99/1)**Q1895. Which ethnic group do you belong?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Autochthonic Dutch	-	-	94	-	-	-
2	Moroccan	-	-	1	-	-	-
3	Turkish	-	-	1	-	-	-
4	Surinamese	-	-	*	-	-	-
5	Netherlands Antilles and Aruba	-	-	1	-	-	-
96	Other	-	-	2	-	-	-
98	Not sure/Decline to answer	-	-	*	-	-	-

BASE: UNITED STATES (Q400/5 AND Q99/1)**Q1905. Are you yourself of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	Yes	-	-	-	-	-	13
2	No	-	-	-	-	-	86
8	Don't know	-	-	-	-	-	*
9	Refused	-	-	-	-	-	1

BASE: UNITED STATES (Q400/5 AND Q99/1)**Q1910. What is your race? Are you white, black or African American, Asian, American Indian, or Alaska Native, or Native Hawaiian or other Pacific Islander?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1	White	-	-	-	-	-	77
2	African American /Black	-	-	-	-	-	11
3	Asian	-	-	-	-	-	1
4	American Indian or Alaska Native	-	-	-	-	-	2
5	Native Hawaiian or other Pacific Islander	-	-	-	-	-	1

6	Mixed racial background	-	-	-	-	-	-	1
7	Other	-	-	-	-	-	-	5
8	Don't know	-	-	-	-	-	-	*
9	Refused	-	-	-	-	-	-	2

BASE: UNITED STATES (Q400/5 AND Q99/1)

Q1915. How many separate telephone land lines with different telephone numbers do you have in the home you are in now which can receive phone calls? Do not count those that are only used for faxes or modems. Do not count cell phones.

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 One	-	-	-	-	-	-	93
2 Two	-	-	-	-	-	-	5
3 three or more	-	-	-	-	-	-	1
8 Not sure	-	-	-	-	-	-	1
9 Decline to answer	-	-	-	-	-	-	1

BASE: UK (Q400/4 AND Q99/1)

Q1930. Which of the following describes where you live?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 City/large town	-	-	-	-	-	22	-
2 Suburbs of a city/large town	-	-	-	-	-	22	-
3 Small town	-	-	-	-	-	26	-
4 Village or rural location	-	-	-	-	-	27	-
5 Not sure/Decline to answer	-	-	-	-	-	3	-

BASE: UK (Q400/4 AND Q99/1)

Q1933. Are you the primary income earner in your household, that is, the person with the largest income, whether from employment, pensions, state benefits, investments or any other source?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes, I am the primary income earner.	-	-	-	-	-	50	-
2 I along with another member of my household are the primary income earners of about equal amounts	-	-	-	-	-	8	-
3 No, I am not the primary income earner	-	-	-	-	-	35	-
4 Not sure/ Refuse to answer	-	-	-	-	-	7	-

BASE: UK (Q400/4 AND Q99/1)

Q1935. Which, if any, of the following best describes your employment status? Please select all that apply.

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Employed full time	-	-	-	-	-	39	-
2 Employed part time	-	-	-	-	-	14	-
3 Self-employed	-	-	-	-	-	6	-
4 Not employed, but looking for work	-	-	-	-	-	3	-
5 Not employed and not looking for work	-	-	-	-	-	2	-
6 Retired	-	-	-	-	-	28	-
7 Not employed, unable to work due to disability/illness	-	-	-	-	-	4	-
8 Student	-	-	-	-	-	5	-
9 Housewife/househusband	-	-	-	-	-	4	-

BASE: UK AND SPECIFIED PRIMARY INCOME EARNER (Q400/4 AND Q99/1 AND Q1933/1-3)

Q1937. Which of the following would best describe your occupational level?

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 State pensioner with no other earnings	-	-	-	-	-	19	-

2	Manual or service worker with minimal formal education or training	-	-	-	-	-	5	-
3	Semi-skilled manual or service worker	-	-	-	-	-	8	-
4	Skilled manual worker	-	-	-	-	-	11	-
5	Clerical worker	-	-	-	-	-	5	-
6	Junior managerial, administrative, or professional position	-	-	-	-	-	6	-
7	Supervisor in managerial, administrative, or professional position	-	-	-	-	-	6	-
8	Intermediate managerial, administrative, or professional position	-	-	-	-	-	8	-
9	Upper level managerial, administrative or professional position	-	-	-	-	-	10	-
10	Other position	-	-	-	-	-	21	-

BASE: GERMANY (Q400/6 AND Q99/1)**Q1940. Do you speak a language other than German at home?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Yes	-	-	25	-	-	-	-
2 No	-	-	75	-	-	-	-
8 Don't know/Refused	-	-	*	-	-	-	-

BASE: NETHERLANDS ONLY (Q400/7)**Q1950. Which of the following best describes where you live?**

	<u>AUS</u>	<u>CAN</u>	<u>GER</u>	<u>NETH</u>	<u>NZ</u>	<u>UK</u>	<u>USA</u>
1 Large cities – Amsterdam	-	-	-	6	-	-	-
2 Large cities – Rotterdam	-	-	-	6	-	-	-
3 Large cities – the Hague	-	-	-	3	-	-	-
4 Western part of the Netherlands	-	-	-	29	-	-	-
5 Northern part of the Netherlands	-	-	-	11	-	-	-
6 Eastern part of the Netherlands	-	-	-	21	-	-	-
7 Southern part of the Netherlands	-	-	-	24	-	-	-
8 Decline to answer	-	-	-	*	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1945. That completes all the questions we have for you today. Thank you for your participation in this important survey.

END.