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J37128

June 4, 2010

IHP 2010

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SUBJECTS FOR QUESTIONNAIRE:

SECTION 700: INTRODUCTION & SCREENER
SECTION 900: OVERALL VIEWS OF THE HEALTH CARE SYSTEM
SECTION 1100: ACCESS & PRIMARY CARE
SECTION 1200: USE OF SPECIALISTS
SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER
SECTION 1400: HEALTH CARE COVERAGE
SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS
SECTION 1600: PRESCRIPTION DRUG USE
SECTION 1700: MEDICAL ERRORS
SECTION 1800: HEALTH STATUS & PREVENTIVE CARE
SECTION 2000: DEMOGRAPHICS

Please note: Weighted data reported are from the following number of respondents in each country:

- ~ **3552 in Australia**
- ~ **3302 in Canada**
- ~ **1402 in France**
- ~ **1005 in Germany**
- ~ **1001 in the Netherlands**
- ~ **1000 in New Zealand**
- ~ **1058 in Norway**
- ~ **2100 in Sweden**
- ~ **1306 in Switzerland**
- ~ **1511 in the UK**
- ~ **2501 in the US**

- Numbers reported are percentages
- (V) indicates a voluntary response

SECTION 700: INTRODUCTION AND SCREENER**BASE: CONTINUING (Q705/1)****Q720/Q445 2008**

AGE

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
2	18-24	10	11	12	10	11	10	11	8	10	13	7
3	25-34	18	16	18	14	15	12	17	17	16	20	16
4	35-49	27	31	25	28	30	27	28	25	32	26	29
5	50-64	25	24	24	24	24	28	24	25	21	21	27
6	65+	20	18	21	24	19	23	19	25	20	20	20
9	Decline to answer	-	-	-	-	-	-	-	-	-	-	-

[PN: IF AGE 18 OR OLDER (Q720/2-6), ASK Q725. OTHERWISE JUMP TO Q730.]

BASE: AGE 18+ (Q720/2-6)**Q725/Q455 2008** Gender

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Male	49	48	50	49	49	45	49	49	48	48	48
2	Female	51	52	50	51	51	55	51	51	52	52	52

SECTION 900: OVERALL VIEWS OF THE HEALTH CARE SYSTEM**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**

Q905/Q600 2007 Which of the following statements comes closest to expressing your overall view of the health care system in this country? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.	24	38	42	38	51	37	40	44	46	62	29
2 There are some good things in our health care system, but fundamental changes are needed to make it work better.	55	51	47	48	41	51	46	45	44	34	41
3 Our health care system has so much wrong with it that we need to completely rebuild it.	20	10	11	14	7	11	12	8	8	3	27
8 Not sure (V)	1	1	-	-	1	1	1	3	1	1	3
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q910/Q605 2007 How confident are you that if you become seriously ill, you will [INSERT]? Are you...? (INTERVIEWER: READ LIST)

1 Receive the most effective treatment, including drugs and diagnostic tests

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Very confident	19	25	20	15	25	31	19	18	32	33	31
2 Confident	56	51	64	68	62	53	52	49	57	59	39
3 Not very confident	18	18	13	15	10	13	20	23	7	7	18
4 Not at all confident	5	5	2	2	1	2	9	8	2	1	11
8 Not sure (V)	1	1	-	1	1	-	-	1	1	-	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

2 Be able to afford the care you need

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Very confident	15	24	13	16	21	24	26	30	22	35	25
2 Confident	49	44	60	54	59	52	44	40	56	55	33
3 Not very confident	26	21	23	24	15	20	18	22	18	7	23
4 Not at all confident	8	8	4	4	3	4	9	5	2	1	16
8 Not sure (V)	2	3	-	1	1	1	2	3	2	3	2
9 Decline to answer (V)	-	-	-	1	-	1	1	-	-	-	-

SECTION 1100: ACCESS & PRIMARY CARE**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q1105/Q900 2007** During the past 12 months, was there a time when you [INSERT ITEM]?

1 Had a medical problem but did not a doctor because of cost

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	13	4	6	16	2	9	6	5	6	2	22
2 No	85	95	90	82	91	90	94	91	89	95	77
3 Not Applicable (V)	2	1	4	1	7	-	-	4	4	3	1
8 Not Sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to Answer (V)	-	-	-	-	-	-	-	-	-	-	-

2 Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	14	5	6	10	3	8	5	4	4	3	22
2 No	84	94	90	89	89	91	93	92	89	94	77
3 Not Applicable (V)	2	1	4	2	8	1	1	4	6	3	1
8 Not Sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to Answer (V)	-	-	-	-	-	-	-	-	-	-	-

3 Did fill a prescription for medicine, or you skipped doses of your medicine because of the cost.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	12	10	7	6	3	7	6	7	4	2	21
2 No	84	89	88	93	90	92	93	88	90	95	77
3 Not Applicable (V)	3	1	5	1	7	1	1	5	6	3	1
8 Not Sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to Answer (V)	-	-	-	-	-	-	-	-	-	-	-

4 Did not visit a doctor because of difficulties traveling (INTERVIEWER READ, IF NEEDED: This could be because of distance or you had no transportation.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	9	6	4	4	3	4	6	4	2	5	9
2 No	89	93	91	94	92	95	93	92	95	94	90
3 Not Applicable (V)	2	1	4	2	6	-	-	3	3	1	1
8 Not Sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to Answer (V)	-	-	-	-	-	-	-	-	-	-	-

5 Had a medical problem you were worried about and it took a long time to get a diagnosis

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	16	21	14	15	11	14	23	18	9	8	17
2 No	80	78	80	83	80	84	75	77	85	89	81
3 Not Applicable (V)	4	1	7	2	9	1	1	4	6	2	1
8 Not Sure (V)	-	-	-	-	-	-	-	1	-	-	-
9 Decline to Answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1110/Q905 2007 Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor or a nurse? Please do not include a visit to the hospital emergency room. Did you get an appointment...? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 On the same day	42	28	42	42	45	49	31	35	86	30	37
2 The next day	23	15	18	22	24	29	11	13	5	38	18
3 In 2 to 5 days	21	20	20	17	22	16	25	16	5	22	23
4 In 6 to 7 days	5	8	3	7	1	2	10	8	-	6	6
5 In 8 to 14 days	4	7	5	4	1	2	7	4	1	1	4
6 After more than two weeks	4	14	8	5	2	1	9	7	1	-	5
7 Never able to get an appointment	-	3	-	1	-	-	1	1	-	-	2
8 Not sure (V)	1	5	3	1	4	1	6	14	2	1	4
9 Decline to answer (V)	-	1	-	1	-	-	1	-	-	-	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1115/Q910 2007 How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital emergency room? Is it...? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Very easy	13	8	5	8	13	23	12	3	11	13	12
2 Somewhat easy	20	22	26	29	28	32	33	16	31	39	20
3 Somewhat difficult	20	25	34	38	17	19	22	20	23	25	25
4 Very difficult	26	32	17	10	4	15	14	22	8	8	29
6 Never needed care in the evenings, weekends, or holidays (V)	21	10	18	14	34	10	11	28	22	14	8
8 Not sure (V)	1	3	-	1	4	1	9	11	4	1	4
9 Decline to answer	-	-	-	2	1	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1125/Q930 2007 Now thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT ITEM]?

1 Test results or medical records were not available at the time of your scheduled medical care appointment

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	11	11	7	8	8	9	10	9	7	9	15
2 No	86	84	88	90	77	87	82	75	85	90	81
3 Not Applicable (V)	3	3	5	2	15	3	3	12	7	1	3
8 Not Sure (V)	-	1	-	-	-	1	4	5	1	-	1
9 Decline to Answer (V)	-	-	-	-	-	-	-	-	-	-	-

2 You received conflicting information from different doctors or health care professionals [Q6052005]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	20	20	16	17	15	18	24	18	16	10	23
2 No	77	76	80	79	72	79	73	70	75	89	73
3 Not Applicable (V)	3	3	3	3	13	2	2	11	8	1	2
8 Not Sure (V)	-	1	-	1	-	-	1	2	-	-	1
9 Decline to Answer (V)	-	-	-	-	-	1	-	-	-	-	-

3 Doctors ordered a medical test that you felt was unnecessary because the test had already been done

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	10	8	14	20	4	5	9	5	11	7	17
2 No	87	89	82	77	82	93	88	83	82	91	80
3 Not Applicable (V)	3	2	3	2	14	2	3	11	7	2	2
8 Not Sure (V)	-	-	-	1	-	-	1	1	1	-	1
9 Decline to Answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1130/Q1005 2007 Is there one GP practice, health center, or clinic you usually go to for most of your medical care? Please do not include the hospital emergency room.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have a usual place for medical care	90	86	88	80	99	95	96	92	94	78	85
2 No, do not have a usual place for medical care	10	13	12	19	-	4	3	7	6	22	15
8 Not sure (V)	-	-	-	1	-	-	-	1	-	-	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF HAS USUAL PLACE OR NOT SURE OR DECLINE TO ANSWER (Q1130/1, 8, 9), ASK Q1132. OTHERWISE JUMP TO Q1135.]

BASE: HAS USUAL PLACE OR NOT SURE OR DECLINE TO ANSWER (Q1130/1, 8, 9)

Q1132/Q1000 2007 Is there one doctor you usually see for your medical care at this place?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have a regular doctor/GP	87	90	96	96	95	87	96	51	97	85	88
2 No, do not have a regular doctor/GP	13	10	4	4	5	12	3	42	3	15	11
8 Not sure (V)	-	-	-	-	1	-	1	6	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1135** REGULAR PLACE AND/OR REGULAR DOCTOR [DOES NOT APPEAR ON SCREEN]

IF HAS REGULAR PLACE AND NO REGULAR DOCTOR (Q1130/1 AND Q1132/2,8,9), GET CODE 1.

IF HAS REGULAR PLACE AND REGULAR DOCTOR (Q1130/1 AND Q1132/1), GET CODE 2.

ALL OTHERS, GET CODE 3.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 HAS REGULAR PLACE ONLY	12	9	3	3	5	12	3	45	2	12	10
2 HAS REGULAR PLACE AND REGULAR DOCTOR	78	77	85	77	94	84	93	48	91	66	75
3 NO REGULAR PLACE	10	14	12	20	1	5	4	8	6	22	15

[PN: IF HAS REGULAR DOCTOR/PLACE (Q1135/1, 2), ASK Q1140. OTHERWISE JUMP TO Q1210.]

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)**Q1140/Q550 2008** How long have you been seeing this doctor for your medical care? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than 1 year	7	8	8	8	4	8	8	12	5	16	10
2 1 to less than 3 years	18	15	11	18	7	12	14	22	11	17	20
3 3 to less than 5 years	14	14	11	18	11	13	14	14	10	16	15
4 5 years or more	60	64	71	56	78	67	62	51	74	51	54
8 Not sure (V)	-	-	-	-	-	-	2	2	-	1	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)**Q1145** Is there a nurse or other clinical staff (other than a doctor) who is regularly involved with your health care – for example, who discusses test results, treatment plans or advises you on your health?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	42	27	23	18	25	57	33	37	16	56	51
2 No	57	72	77	80	74	43	63	52	84	42	48
8 Not sure (V)	1	1	-	1	1	-	4	11	-	2	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)**Q1150/Q1026 2007** How easy or difficult is it to telephone your doctor's practice during regular practice hours about a health problem and get the answers you need? Would you say it is...? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Very easy	36	24	32	25	27	49	14	22	46	30	40
2 Somewhat easy	26	34	55	48	49	32	43	47	41	42	37
3 Somewhat difficult	11	19	9	11	15	10	23	17	7	12	13
4 Very difficult	9	13	2	4	5	5	12	6	2	2	6
6 Never tried to contact by telephone (V)	18	7	2	11	3	4	7	6	4	13	2
8 Not applicable (V)	-	3	1	1	1	1	1	2	-	-	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)**Q1160** In the last two years, have you emailed your regular doctor practice with a medical question?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	2	4	2	7	2	4	4	6	3	9	6
2 No	84	92	85	84	89	90	94	81	88	80	90
7 I don't have email or computer (V)	13	4	12	8	7	5	2	11	9	10	4
8 Not applicable (V)	-	1	-	1	1	1	-	3	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)**Q1162 /NEW-CAHPS "TEST" QUESTION** Can you make a doctor's appointment by email or on a website at the place you usually go to for care? (INTERVIEWER: READ LIST.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	7	6	9	60	10	9	23	13	13	25	15
2 No, cannot email	33	43	60	32	24	41	30	17	19	25	36
3 No, I don't have email or computer	15	14	19	4	7	8	4	15	12	14	17
8 Don't know	45	37	12	3	59	42	42	54	56	36	32
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)**Q1165/Q560 2008** When you need care or treatment, how often does your regular doctor or medical staff you see...? Would you say it is...?

1 Know important information about your medical history [IHP 2007, 2008]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	76	65	63	78	74	82	50	39	77	62	66
2 Often	11	19	21	15	15	11	25	18	12	28	19
3 Sometimes	8	8	11	3	5	4	10	12	3	7	10
4 Rarely or never	4	4	4	2	2	2	8	10	3	2	3
5 Not applicable (V)	-	1	-	1	3	-	3	10	2	1	1
6 Not sure (V)	1	2	1	1	2	1	4	11	2	1	1
7 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

2 Give you an opportunity to ask questions about recommended treatment [OECD]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	76	70	56	68	75	81	52	44	81	62	74
2 Often	12	16	26	23	13	11	25	21	11	29	12
3 Sometimes	7	7	11	5	4	6	10	11	3	5	9
4 Rarely or never	4	4	7	1	3	2	6	10	2	2	3
5 Not applicable (V)	1	2	-	1	5	1	2	10	2	1	1
6 Not sure (V)	-	1	-	-	1	-	4	6	-	-	-
7 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

3 Spend enough time with you [IHP 2007]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	72	58	53	60	72	77	46	41	74	57	63
2 Often	13	22	32	30	18	13	30	26	16	31	18
3 Sometimes	10	12	10	5	6	7	12	12	6	9	12
4 Rarely or never	5	7	5	2	2	3	9	11	2	2	6
5 Not applicable (V)	-	1	-	-	2	-	2	7	1	1	1
6 Not sure (V)	-	-	-	-	1	-	1	3	-	-	-
7 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

4 Involve you as much as you want to be in decisions about your care and treatment [OECD]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	74	65	53	57	63	80	51	38	70	58	70
2 Often	12	19	30	27	19	11	29	25	15	32	16
3 Sometimes	9	9	12	8	7	6	8	12	6	7	9
4 Rarely or never	3	5	5	3	2	2	6	9	3	2	4
5 Not applicable (V)	1	2	-	2	7	-	3	9	5	1	1
6 Not sure (V)	-	1	1	1	2	-	3	7	1	-	1
7 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

5 Explain things in a way that is easy to understand [IHP 2007 modified OECD]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	77	71	66	70	78	80	56	47	82	60	73
2 Often	14	17	23	23	15	12	30	27	12	30	15
3 Sometimes	7	8	7	4	3	7	7	11	4	9	8
4 Rarely or never	2	2	4	1	1	1	4	5	1	1	2
5 Not applicable (V)	-	1	-	-	2	-	2	6	1	-	1
6 Not sure (V)	-	-	-	-	1	-	2	3	-	-	-
7 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)

Q1170/Q565 2008 How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places? (INTERVIEWER: READ LIST)

(INTERVIEWER, IF NECESSARY: Coordination could include helping you get appointments, following-up with you to make sure you get recommended care, and making sure other doctors have important information.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	53	50	30	37	22	57	33	15	44	38	49
2 Often	13	18	21	26	13	13	22	10	11	30	21
3 Sometimes	9	10	15	12	7	7	11	7	7	13	11
4 Rarely or never	11	11	20	9	19	9	13	15	10	5	9
5 Not sure/not applicable (V)	5	4	2	8	35	8	14	31	13	5	6
6 Never see other doctors/place (V)	9	8	12	5	4	7	6	21	14	9	5
9 Decline to answer (V)	-	-	-	2	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1.2)

Q1190/Q1050 2007 Overall, how do you rate the medical care that you have received in the past 12 months from your regular doctor's practice or clinic? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Excellent	39	39	27	15	24	44	26	16	27	30	42
2 Very good	37	35	40	33	30	39	32	27	42	49	31
3 Good	17	17	24	44	34	12	22	28	23	18	16
4 Fair	6	5	6	4	6	2	8	9	3	2	6
5 Poor	1	2	1	1	1	1	3	4	-	1	2
8 Not sure (V)	-	2	2	-	4	1	7	15	4	1	1
9 Decline to answer (V)	-	-	-	1	1	-	-	-	-	-	-

SECTION 1200: USE OF SPECIALISTS**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q1210/Q580 2008** Have you seen or needed to see any specialist doctors in the past 2 years?

(INTERVIEWER, IF ASKED: By “specialist” we mean doctors like surgeons, heart or allergy doctors that specialize in one area of health care.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	57	52	70	61	60	49	60	44	44	32	55
2 No	43	48	30	39	39	50	40	54	56	67	45
8 Not sure (V)	-	-	-	-	1	-	-	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1215/Q585 2008** Not counting any time you may have been hospitalized, how many different doctors have you seen in the past 12 months?

(INTERVIEWER: RECORD “97” IF RESPONDENT SAYS MORE THAN ONE DOCTOR BUT DOESN’T KNOW EXACT NUMBER (V), “98” FOR NOT SURE (V), AND “99” FOR DECLINE TO ANSWER (V).)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
None	8	13	9	8	14	13	13	25	17	13	13
1	30	32	33	22	28	39	36	25	37	32	27
2	31	26	31	31	29	27	28	19	27	28	27
3	17	15	18	22	16	13	11	12	13	13	18
4	7	7	6	11	7	4	5	4	3	3	7
More than 4	7	6	4	6	6	5	5	6	3	2	7

[PN: IF SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210/1), ASK Q1220. OTHERWISE JUMP TO Q1305.]

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210/1)**Q1220/Q590 2008** After you were advised to see or decided to see a specialist, how many days, weeks or months did you have to wait for an appointment?

(INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about most recent time.)

(INTERVIEWER NOTE: ENTER “0” AT DAYS IF WHOLE WEEKS; ENTER “0” AT WEEKS IF WHOLE MONTHS ETC.; ENTER ALL ZEROS IF NO WAITING PERIOD AND “98” IF “NOT SURE” AND “99” IF DECLINE TO ANSWER.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
< a week	21	13	11	48	29	29	28	23	54	30	35
1 week to <2 weeks	8	8	17	17	11	9	5	8	10	11	17
2 weeks to <4 weeks	25	20	26	19	30	23	17	13	17	29	28
4 weeks or more	46	56	47	16	30	38	48	45	16	28	17
Not sure/Decline to answer	-	3	-	1	1	-	2	10	2	2	4

[PN: IF HAS REGULAR DOCTOR/PLACE (Q1135/1,2), ASK Q1260. OTHERWISE JUMP TO Q1305.]

BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210/1 & Q1135/1,2)**Q1260/Q610 & Q615 2008 modified**

In the past two years, have you experienced the following when seeing a specialist?

- 1 The specialist did not have basic medical information from your regular doctor about the reason for your visit or test results.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	11	13	10	17	11	22	12	26	15	14	16
2 No	87	84	90	79	86	77	84	64	82	84	80
3 Never saw a specialist (V)	1	1	-	2	2	1	1	1	2	1	1
8 Not sure (V)	1	2	-	1	2	1	3	9	2	1	2
9 Decline to answer (V)	-	-	-	2	-	-	-	-	-	1	-

- 2 After you saw the specialist, your regular doctor did not seem informed and up-to-date about the care you got from the specialist

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	16	22	20	17	15	30	33	26	23	16	22
2 No	78	71	79	78	67	64	54	48	71	80	70
3 Never saw a specialist (V)	1	1	-	1	1	1	1	2	2	1	1
8 Not sure (V)	4	6	1	2	17	4	12	24	3	3	6
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	1	-

SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q1305/Q1200 2007** Have you needed non-emergency or elective surgery in the past 2 years?

(INTERVIEWER: IF NECESSARY: By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening, such as hip replacement or cataract removal.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	15	12	18	11	11	15	19	14	12	11	15
2 No	85	87	82	88	89	84	81	86	88	89	84
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305/1), ASK Q1310. OTHERWISE JUMP TO Q1320.]

BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305/1)**Q1310/Q1205 2007** After you were advised you needed surgery, how many days, weeks or months did you have to wait for the non-emergency or elective surgery?

(INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

(PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

(INTERVIEWER: ENTER "0" AT DAYS IF WHOLE WEEKS; ENTER "0" AT WEEKS IF WHOLE MONTHS ETC.; ENTER ALL ZEROS IF NO WAITING PERIOD AND "98" FOR ALL IF "NOT SURE" AND "99" FOR ALL IF DECLINE TO ANSWER".)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
No waiting period	20	8	-	21	7	28	27	8	18	25	13
< a month	33	26	46	57	51	26	17	27	37	34	55
1-<3 months	24	25	41	18	33	29	15	24	29	14	18
3-<4 months	4	12	7	4	3	9	18	11	8	6	3
4 months or more	18	25	7	-	5	8	21	22	7	21	7
Not sure/Decline to answer	1	3	-	-	-	-	2	8	1	-	5

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1320/Q710 2007** Have you been admitted to the hospital overnight in the past 2 years?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	23	18	24	8	15	22	23	21	21	13	20
2 No	76	82	76	92	85	78	77	79	78	87	80
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320/1), ASK Q1325. OTHERWISE JUMP TO Q1350.]

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320/1)

Q1325/Q735 2008 After you were discharged, were you readmitted to a hospital or did you have to go to a hospital emergency room as a result of complications? (INTERVIEWER NOTE: IF YES, PROBE: WAS THAT THE HOSPITAL, ER, OR BOTH?)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, readmitted to a hospital	8	6	3	3	7	7	7	5	3	20	8
2 Yes, had to go to the ER	5	5	3	7	6	7	2	8	2	7	6
3 Yes, both	2	4	1	3	5	4	3	3	-	4	2
4 No	80	85	69	63	71	80	87	61	81	53	82
5 Had no complications (V)	5	-	24	24	10	2	-	22	13	16	1
8 Not sure (V)	-	-	-	-	-	-	-	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320/1)

Q1330/Q1240 IHP2007 (modified, Eric Coleman) When you left the hospital, did someone discuss with you the purpose of taking each of your medications?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	77	66	61	62	66	83	50	66	83	79	92
2 No	13	21	33	19	15	12	30	17	10	16	5
3 Not taking any medications (V)	10	13	6	17	19	6	20	16	6	6	2
8 Not sure (V)	-	1	-	2	-	-	1	1	-	-	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320/1)

Q1335/Q1245 IHP2007 When you left the hospital, did the hospital make arrangements or make sure you had follow-up visits with a doctor or other health care professional?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	76	69	52	70	83	80	58	66	72	80	82
2 No	24	29	47	29	16	20	41	32	27	19	17
8 Not sure (V)	-	2	1	-	1	-	2	3	1	1	2
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320/1)

Q1340/Q1250 IHP2007 When you left the hospital, did you receive written information on what to do when you returned home and what symptoms to watch for?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	76	71	65	58	62	82	42	53	54	68	94
2 No	23	28	35	40	37	17	54	45	45	31	6
8 Not sure (V)	1	1	-	2	1	1	2	1	2	1	1
9 Decline to answer (V)	-	-	-	-	-	-	1	-	-	-	-

[PN: IF HAS REGULAR PLACE (Q1135/1,2), ASK Q1345. OTHERWISE JUMP TO Q1350.]

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR PLACE (Q1320/1 AND Q1135/1,2)

Q1345/Q1255 2007 modified After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	77	70	82	78	72	74	66	51	83	78	86
2 No	17	20	17	12	9	19	21	28	12	17	10
3 I did not see a/my doctor/GP after leaving the hospital. (V)	2	4	-	7	8	5	5	15	4	3	2
8 Not sure (V)	4	5	-	4	10	2	7	6	2	1	3
9 Decline to answer (V)	-	-	-	-	1	-	1	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1350/Q1260 2007 How many times have you personally used a hospital emergency room in the past 2 years?"

(INTERVIEWER: RECORD "97" IF HAS USED ER MORE THAN ONCE BUT DOESN'T KNOW EXACT NUMBER (V), RECORD "98" FOR NOT SURE (V) AND "99" FOR DECLINE TO ANSWER (V).)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
None	67	56	73	77	73	71	72	63	78	74	62
1	17	20	15	17	17	18	16	18	17	16	18
2 or more	15	24	13	5	9	11	10	18	5	9	19
Used ER more than once but doesn't know exact number	-	-	-	-	-	-	-	2	-	2	-
Not sure/Decline to answer	-	1	-	-	-	-	2	1	-	2	1

[PN: IF HAS USED ER IN PAST 2 YEARS (Q1350/1-97), ASK Q1355. OTHERWISE JUMP TO Q1392.]

BASE: HAS USED ER IN PAST 2 YEARS (Q1350/1-97)

Q1355/Q1265 2007 The last time you went to the hospital emergency department, how long did you wait before being treated?

(INTERVIEWER: DO NOT READ LIST. PROBE FOR BEST ESTIMATE IF UNSURE.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
01 Less than 30 minutes	33	20	34	33	52	46	33	29	44	26	34
02 30 minutes to less than 1 hour	17	12	12	26	25	13	17	17	20	19	19
03 1 to less than 2 hours	17	15	15	18	11	11	16	15	16	21	17
04 2 to less than 3 hours	10	12	14	11	6	13	14	10	10	23	10
05 3 to less than 4 hours	8	9	8	7	2	5	4	7	5	6	8
06 4 to less than 5 hours	5	8	11	2	2	4	1	5	2	2	6
07 5 to less than 8 hours	6	12	4	-	-	4	5	9	3	2	4
08 8 hours or more	4	8	1	1	1	3	3	5	1	-	3
09 Never treated/Left without being treated (V)	1	2	1	1	-	-	2	1	1	-	-
98 Not sure (V)	-	1	-	-	-	-	3	1	-	2	1
99 Decline to answer (V)	-	-	-	-	-	-	1	-	-	-	-

[PN: IF HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135/1,2 & Q1350/1-97), ASK Q1360. OTHERWISE JUMP TO PN BEFORE Q1385.]

BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135/1,2 & Q1350/1-97)

Q1360 The last time you went to the hospital emergency room was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	33	45	22	25	37	31	31	35	44	37	49
2 No	66	51	78	73	56	69	63	58	52	55	49
8 Not sure (V)	1	4	-	-	6	-	6	7	3	8	2
9 Decline to answer (V)	-	-	-	2	-	-	1	-	-	-	-

[PN: IF WAS TREATED (Q1355/1-8,98,99), ASK Q1385. OTHERWISE JUMP TO Q1392.]

BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS AND WAS TREATED (Q1135/1,2 AND Q1350/1-97 AND Q1355/1-8, 98, 99)

Q1385 After your visit in the hospital emergency room, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you had received in the hospital emergency room?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	63	55	53	60	51	69	48	33	68	60	67
2 No	28	30	44	32	23	22	33	31	21	27	27
3 Did not see regular doctor after ER (V)	3	7	2	2	7	5	5	12	7	9	3
8 Not sure (V)	6	7	1	5	18	4	13	24	4	4	3
9 Decline to answer (V)	-	-	-	1	-	-	2	1	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1392/NEW In the past 2 years, have you ever felt your time was wasted because...? (INTERVIEWER: IF DID NOT NEED CARE IN PAST 2 YEARS, BE SURE TO MARK ALL THREE ITEMS NA AND GO TO NEXT SCREEN.)

1 It took you a lot of time to schedule specialist appointments or tests

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	19	25	21	17	11	15	21	14	9	12	17
3 No	68	64	76	76	68	75	66	64	79	77	77
5 Not applicable/Did not need care in the past 2 years (V)	13	10	3	7	21	9	11	20	12	11	5
8 Not sure (V)	-	1	-	-	-	-	2	2	-	-	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

2 You were kept waiting a long time to see the doctor for a scheduled appointment

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	35	33	25	30	18	25	28	16	27	18	29
3 No	63	64	71	66	68	73	68	68	68	79	69
5 Not applicable/Did not need care in the past 2 years (V)	2	2	3	3	13	2	4	14	4	3	2
8 Not sure (V)	-	-	-	-	-	-	1	2	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

3 Your care was poorly organized or poorly coordinated

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	18	19	9	11	10	12	15	17	6	10	18
3 No	79	77	88	86	73	85	75	66	85	86	79
5 Not applicable/Did not need care in the past 2 years (V)	3	3	3	3	16	2	6	14	8	3	2
8 Not sure (V)	-	1	-	-	1	-	3	3	-	1	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

SECTION 1400: HEALTH CARE COVERAGE**BASE: AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600/1, 2, 3, 8 AND Q99/1)**

Q1405/Q850 2008 In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

	Aus	Can	Fr	NZ
1 Yes, have private insurance	51	57	93	43
2 No, do not have private insurance	49	41	7	56
8 Not sure (V)	1	1	-	1
9 Decline to answer (V)	-	-	-	-

BASE: FRANCE (Q600/8 AND Q99/1)

Q1410/Q852 2008 Are you under a plan where the whole of your health costs are covered by the national insurance fund because you have a chronic illness?

	Fr
1 Yes	25
2 No	74
8 Not sure (V)	1
9 Decline to answer (V)	-

BASE: GERMANY (Q600/6 AND Q99/1)

Q1415/Q855 2008 What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

	Ger
1 Social or statutory health insurance (zum Beispiel AOK, BEK, BKK, IKK etc.) without any private insurance	64
2 Social or statutory insurance and also private insurance	21
3 Private insurance only	14
4 Insured through welfare	1
5 No health insurance	-
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: UNITED KINGDOM OR NORWAY (Q600/4, 9 AND Q99/1)

Q1420/Q860 2008 In addition to the National Health Service, are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs or dental.)

	Nor	UK
1 Yes, have private insurance	32	19
2 No, do not have private insurance	62	81
8 Not sure (V)	7	-
9 Decline to answer (V)	-	-

BASE: NETHERLANDS (Q600/7 AND Q99/1)

Q1425/Q865 2008 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental care or therapy.)

	Neth
1 Yes, have additional insurance package	80
2 No, do not have additional insurance package	17
3 No, do not have an insurance package at all	-
8 Not sure (V)	3
9 Decline to answer (V)	-

BASE: SWITZERLAND (Q600/11 AND Q99/1)

Q1430 What type of personal health insurance (compulsory basic insurance) do you have? (INTERVIEWER: READ LIST.)

	Switz
1 General health insurance with deductible	80
2 Bonus insurance	1
3 HMO insurance	2
4 Family GP model	12
5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)	2
8 Not sure (V)	3
9 Decline to answer (V)	-

BASE: SWITZERLAND (Q600/11 AND Q99/1)

Q1435 What is the amount of your annual excess that you have to pay yourself? (INTERVIEWER: READ LIST.)

	Switz
1 CHF 300	34
2 500	20
3 1000	7
4 1500	16
5 2000	2
6 2500	13
8 Not sure (V)	8
9 Decline to answer (V)	-

[PN: IF NOT SURE OF AMOUNT OF ANNUAL ACCESS (Q1435/8), ASK Q1436. OTHERWISE JUMP TO Q1437.]

BASE: SWITZERLAND AND NOT SURE OF AMOUNT OF ANNUAL ACCESS (Q600/11 AND Q99/1 AND Q1435/8)

Q1436 Even if you are not sure, you might know whether the amount of your annual excess that you have to pay yourself is at the minimum of CHF 300 or higher. Is it CHF 300? (INTERVIEWER: READ LIST.)

	Switz
1 Yes, CHF 300	14
2 No, higher	18
8 Not sure (V)	68
9 Decline to answer (V)	-

BASE: SWITZERLAND (Q600/11 AND Q99/1)

Q1437 In the past 3 years, have your medical bills (for basic health insurance) been higher than the amount of your annual excess that you have to pay yourself? (INTERVIEWER: READ LIST.)

	Switz
1 Not at all	52
2 One time	17
3 2 or more times	23
8 Not sure (V)	8
9 Decline to answer (V)	-

BASE: SWITZERLAND (Q600/11 AND Q99/1)

Q1440 Could you tell me what your health insurance covers when you are hospitalized? Is it ...? (INTERVIEWER: READ LIST.)

	Switz
1 General ward	36
2 General ward with free choice of hospital throughout Switzerland	33
3 Semi-private ward	20
4 Private ward	8
6 Other model	-
8 Not sure (V)	2
9 Decline to answer (V)	-

BASE: US (Q600/5 AND Q99/1)

Q1445/Q870 2008 Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government. As I read each one, please tell me whether you are currently covered by it, or not.

1 Health insurance through your or someone else's employer or union

	US
1 Covered	58
2 Not covered	41
8 Not sure (V)	1
9 Decline to answer (V)	1

2 Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people

	US
1 Covered	27
2 Not covered	72
8 Not sure (V)	1
9 Decline to answer (V)	-

3 Medicaid or any other state medical assistance plan for those with lower incomes

	US
1 Covered	12
2 Not covered	87
8 Not sure (V)	1
9 Decline to answer (V)	-

4 Health insurance that you bought directly

	US
1 Covered	21
2 Not covered	78
8 Not sure (V)	1
9 Decline to answer (V)	-

5 Health insurance from some other source (INTERVIEWER: ONLY ASK THIS, IF SAYS "NOT COVERED" TO ALL 1-4 ABOVE)

	US
1 Covered	15
2 Not covered	84
8 Not sure (V)	1
9 Decline to answer (V)	-

[PN: IF US AND INSURED (Q600/5 AND Q1445/1-5 AND Q1446/1 FOR ANY), ASK Q1450. OTHERWISE JUMP TO Q1455.]

BASE: US AND INSURED ((Q600/5 AND (Q1445/1-5 AND Q1446/1) FOR ANY AND Q99/1))

Q1450/Q875 2008 In the past year, was there ever a time when you did NOT have any health insurance?

	US
1 Yes	11
2 No	88
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: AUS, US, GERMANY, NETHERLANDS AND SWITZ (Q600/1,5,6,7,11 AND Q99/1)

Q1455/Q880 2008 [IF AUS, US, NETH, SWITZ (Q600/1,5,7,11), DISPLAY: "In the past 3 years, how many times have you changed [IF SWITZ (Q600/11), DISPLAY: "basic"] health insurance or health plans?" IF GER (Q600/6), DISPLAY: "In the past 3 years, how many times have you changed sickness funds?"]

(INTERVIEWER: IF RESPONDENT ASKS: "Does this include company/employer changing plans?", SAY YES, PLEASE INCLUDE.)

	Aus	Ger	Neth	Switz	US
1 Not at all	91	89	86	76	68
2 One time	7	11	13	16	19
3 2 or more times	1	1	1	6	11
8 Not sure (V)	1	-	-	1	1
9 Decline to answer (V)	-	-	-	-	1

BASE: SWEDEN (Q600/10 AND Q99/1)

Q1460 Do you have a private health care insurance (either paid by yourself/your household/ by your employer/by a union)?

	Swe
1 Yes	25
2 No	69
8 Not sure (V)	5
9 Decline to answer (V)	-

SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**

Q1505/Q1400 2007 In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?

This would include the charges for prescription medicines and for medical treatments or tests by a doctor or another health professional, including cost-sharing or deductibles [IF NOR (Q600/9), DISPLAY: and the “egenandel”]

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes visit fees or cost-sharing for services covered by insurance and bills for medical care not covered by your insurance. Please do not count money spent on health insurance premiums.)

(INTERVIEWER: If asked whether to count dental, medications or vision care, say yes.)

(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
None	16	28	14	11	15	18	10	22	11	56	15
\$1-\$100	9	14	12	13	8	27	10	14	5	11	9
\$101-\$1000	39	35	25	62	57	37	53	45	39	17	34
More than \$1000	21	12	4	8	9	7	16	2	25	1	28
Not sure/Decline to answer	15	10	45	6	11	11	11	17	20	15	14

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1515 In the past 12 months, were there times when...?

1 You had serious problems paying or were unable to pay your medical bills [Q1410 2007]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	8	6	9	3	4	6	5	5	6	2	20
2 No	92	93	91	97	95	93	95	94	92	98	79
8 Don't know (V)	-	-	-	-	-	1	-	1	2	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

2 You spent a lot of time on paperwork or disputes related to medical bills

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	6	6	11	16	8	4	8	3	6	3	17
2 No	93	94	89	84	92	95	92	96	92	96	83
8 Don't know (V)	-	-	-	-	-	1	-	1	2	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

3 Your insurance [IF AUS (Q600/1), DISPLAY: (Medicare or your private insurance)] denied payment for your medical care or did not pay as much as you expected

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	11	12	18	11	15	4	2	2	10	2	25
2 No	88	86	82	89	84	94	94	94	88	97	72
8 Don't know (V)	-	1	1	-	1	2	4	4	2	-	2
9 Decline to answer (V)	-	-	-	-	-	1	-	-	-	-	1

SECTION 1600: PRESCRIPTION DRUG USE**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q1605/Q620 2008** How many different prescription medications are you taking on a regular or ongoing basis?

(INTERVIEWER: IF RESPONDENT SAYS “aspirin, vitamins, supplements, etc,” SAY: “This would only apply if you needed a prescription to obtain that medication.”)

(INTERVIEWER: “REGULAR OR ONGOING BASIS” DOES NOT INCLUDE PRESCRIPTIONS RESPONDENT MAY BE TAKING FOR SHORT TERM CONDITIONS SUCH AS ALLERGY, AN EAR INFECTION, STREP, ETC.)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

(INTERVIEWER: RECORD “97” FOR MORE THAN ONE PRESCRIPTION MEDICATION BUT DON’T KNOW EXACT NUMBER (V), “98” FOR NOT SURE (V), AND “99” FOR DECLINE TO ANSWER (V).)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
None	45	44	55	46	44	45	45	49	60	46	37
1-3	36	38	27	42	40	37	40	33	30	39	36
4 or more	18	17	17	12	15	18	13	16	10	10	25
More than 1 Rx medication but don’t know exact number	-	-	-	-	-	-	1	1	-	3	-
Not sure	-	-	-	-	-	-	-	1	-	1	1
Decline to answer	-	1	-	-	-	-	1	-	-	1	1

[PN: IF TAKING AT LEAST ONE PRESCRIPTION MEDICATION AND HAS REGULAR PLACE (Q1605/1-97 & Q1135/1,2), ASK Q1610. OTHERWISE JUMP TO Q1615.]

BASE: TAKING AT LEAST ONE PRESCRIPTION MEDICATION AND HAS REGULAR PLACE (Q1605/1-97 & Q1135/1,2)**Q1610/NEW Q1515 2007** In the past 12 months, has a doctor or other staff at your regular place of care...?

1 Reviewed with you any medications you take, including those prescribed by other doctors

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	78	69	58	53	45	71	47	38	65	57	76
2 No	21	31	42	45	54	28	52	60	35	43	23
8 Not sure (V)	-	1	-	1	1	1	1	1	-	-	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

2 Explained the potential side effects of any medication that was prescribed [IHP 2004]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	78	73	55	52	38	72	51	47	58	59	76
2 No	22	26	45	46	61	27	49	52	41	41	23
8 Not sure (V)	-	1	-	1	-	1	1	1	1	1	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

3 Given you a written list of all your prescribed medications

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	52	47	29	25	22	48	23	44	27	45	53
2 No	48	52	71	74	77	52	77	55	72	54	46
8 Not sure (V)	-	1	-	-	1	-	-	1	1	1	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1615/NEW In the past two years, when you received a new prescription medication, was there ever a time when you were not sure what it was for or when or how to take it?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, there was a time I was not sure	4	6	9	6	3	6	6	4	6	6	7
2 No	80	87	86	66	72	88	83	68	76	79	88
3 I haven't received a new prescription medication in the past 2 years (V)	16	7	5	28	25	5	10	27	19	15	4
8 Not sure (V)	-	-	-	-	-	-	1	1	-	-	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

SECTION 1700: MEDICAL ERRORS**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**

Q1705/Q1530 2007 In the past 2 years, have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	4	6	9	2	4	5	8	5	5	2	6
2 No	95	93	91	97	95	95	91	92	94	96	92
8 Not sure (V)	-	1	-	1	1	-	1	3	1	2	1
9 Decline to answer (V)	-	-	-	-	-	1	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1710/Q1535 2007 In the past two years, was there a time you thought a medical mistake was made in your treatment or care?

(INTERVIEWER: IF NECESSARY: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	8	8	6	6	5	6	11	6	8	3	10
2 No	91	92	94	94	94	94	88	93	91	96	89
8 Not sure (V)	-	-	-	-	1	-	1	1	1	1	1
9 Decline to answer (V)	-	-	-	-	-	1	-	-	-	-	1

[PN: IF SWEDEN AND THOUGHT MEDICAL MISTAKE WAS MADE (Q600/10 AND Q1710), ASK Q1715. OTHERWISE JUMP TO Q1720.]

BASE: SWEDEN AND THOUGHT MEDICAL MISTAKE WAS MADE (Q600/10 AND Q1710/1)

Q1715/NEW Did you notify the patient panel or HSAN or any other entity (such as the National Board)?

	Swe
1 Yes	8
2 No	92
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1720/Q1540 2007 Have you had any blood tests, x-rays, or any other medical tests in the past 2 years?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	83	80	80	73	73	82	84	73	75	57	76
2 No	17	19	20	27	27	18	15	26	24	42	22
8 Not sure (V)	-	-	-	-	-	-	1	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

[PN: IF HAD MEDICAL TESTS IN PAST 2 YEARS (Q1720/1), ASK Q1725. OTHERWISE JUMP TO PN BEFORE Q1735.]

BASE: HAD MEDICAL TESTS IN PAST 2 YEARS (Q1720/1)

Q1725/NEW When you had blood tests, x-rays or other tests, how often did someone follow up to give you the results?
(INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	70	61	77	86	49	67	52	63	81	70	77
2 Often	8	12	11	8	7	12	16	10	10	22	11
3 Sometimes	7	10	5	4	5	10	8	10	4	4	6
4 Rarely/Never	13	16	7	1	38	10	22	14	6	3	5
8 Not sure (V)	1	1	-	-	2	-	2	3	-	1	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: HAS HAD MEDICAL TESTS IN PAST 2 YEARS (Q1720/1)

Q1730/Q1545 2007 In the past 2 years, have you...?

1 Experienced delays in being notified about abnormal test results

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	6	10	3	5	4	6	9	8	2	6	9
2 No	94	89	97	94	96	93	91	90	97	94	91
8 Not sure (V)	1	1	-	-	1	-	-	2	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

2 Been given incorrect results for a diagnostic or lab test

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	2	4	3	2	3	2	3	2	3	3	5
2 No	97	95	97	96	97	97	95	94	96	97	93
8 Not sure (V)	1	1	-	2	-	-	1	4	1	1	2
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF GIVEN WRONG MEDICATION/DOSE (Q1705/1) OR MEDICAL MISTAKE WAS MADE (Q1710/1) OR EXPERIENCED DELAYS/LAB MISTAKE (ANY YES (Q1731/1 AT Q1730)), ASK Q1735. OTHERWISE JUMP TO Q1805.]

BASE: GIVEN WRONG MEDICATION/DOSE (Q1705/1) OR MEDICAL MISTAKE WAS MADE (Q1710/1) OR EXPERIENCED DELAYS/LAB MISTAKE (ANY YES (Q1731/1 AT Q1730))

Q1735/Q675 2008 Did the most recent mistake, medication error, or medical test error [IF Q1730/1 AND Q1731/1 ONLY, DISPLAY: "or delay in being notified about abnormal test results?"] occur while you were hospitalized?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, in the hospital	17	12	16	18	16	13	17	9	32	21	13
2 No	82	86	84	79	80	86	79	88	68	79	86
8 Not sure (V)	1	1	1	3	3	1	3	3	-	-	1
9 Decline to answer (V)	-	2	-	1	-	-	1	-	-	-	-

SECTION 1800: HEALTH STATUS & PREVENTIVE CARE**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q1805/Q700 2007** In general, how would you describe your own health? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Excellent	21	20	15	10	17	32	22	19	18	21	20
2 Very good	37	41	23	30	23	36	29	28	33	46	33
3 Good	27	28	43	47	41	24	26	34	39	25	29
4 Fair	11	8	18	11	17	5	17	14	8	7	13
5 Poor	3	3	1	3	3	3	5	5	2	2	4
8 Not sure (V)	-	-	-	-	-	-	-	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1810/Q760 2008** Have you ever been told by a doctor that you have [INSERT ITEM]?

(INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

1 Arthritis

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	27	21	10	10	8	22	15	14	7	11	25
2 No, have not been told	73	78	90	90	92	77	84	85	93	88	74
8 Not sure (V)	-	-	-	-	-	-	-	1	-	1	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

2 Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	16	13	14	8	12	14	17	12	10	6	12
2 No, have not been told	84	87	86	91	88	85	83	87	90	94	86
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	1

3 Cancer

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	9	6	6	6	6	9	8	7	5	5	9
2 No, have not been told	90	93	94	93	94	91	92	93	95	95	90
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

4 Depression, anxiety or other mental health problems

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	21	16	21	8	18	15	16	17	11	8	19
2 No, have not been told	79	84	79	91	82	84	84	83	88	92	80
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	1	-	-	1	-	-	-	-	-	-	1

5 Diabetes

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	9	8	7	9	7	7	7	8	5	10	11
2 No, have not been told	91	92	93	90	92	93	92	92	95	90	88
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	1

6 Heart disease, including heart attack

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	9	7	10	9	8	10	10	9	7	6	11
2 No, have not been told	91	93	90	90	92	90	89	90	93	93	88
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	1

7 Hypertension, sometimes called high blood pressure

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	28	23	24	25	25	26	25	26	21	18	30
2 No, have not been told	72	76	76	75	74	74	75	73	79	82	69
8 Not sure (V)	-	1	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

8 High cholesterol

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have been told	24	21	21	19	18	23	22	18	18	16	31
2 No, have not been told	75	79	79	79	81	76	77	80	81	84	67
8 Not sure (V)	-	-	-	1	1	-	1	2	1	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1815/Q815 2004** In the past year, have you had your blood pressure checked by a doctor or nurse?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	86	82	95	73	58	84	71	66	73	55	88
2 No	14	17	5	27	41	15	29	32	27	45	11
8 Not sure (V)	-	1	-	-	1	-	-	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

[PN: FOR RESPONDENTS WITH MULTIPLE DISEASES, ONLY 1 DISEASE-SPECIFIC FOLLOW-UP QUESTION WILL BE ASKED. THE HIERARCHY FOR ASKING Q1817 OR Q1818 IS: 1) DIABETES, 2) HIGH BLOOD PRESSURE, 3) HEART DISEASE. IF RESPONDENT HAS 2 OR MORE CONDITIONS AT Q1810, THEY FOLLOW THE HIERARCHY. FOR EXAMPLE, IF THEY HAVE DIABETES AND HYPERTENSION, THEY WILL GET Q1818 ONLY. IF THEY HAVE DIABETES, HYPERTENSION AND HEART DISEASE, THEY WILL STILL ONLY GET THE DIABETES QUESTION.]

BASE: HAS HEART DISEASE OR HYPERTENSION AND HAD BP CHECKED IN PAST YEAR (Q1816/1 AND Q1815/1)**Q1817** Last time your blood pressure was checked, was it under control, in the normal range?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, it was under control	87	84	77	66	90	89	90	82	79	79	84
2 No, high blood pressure	12	16	23	32	10	11	10	18	21	21	15
8 Don't know (V)	1	-	-	-	-	-	-	-	1	-	1
9 Decline to answer (V)	-	-	-	2	-	-	-	-	-	-	-

BASE: HAS DIABETES (Q1816/2)

Q1818 You indicated earlier that you have diabetes. How often do you keep your blood sugar or glucose in normal range?
(INTERVIEWER: READ LIST) [QUALITY06]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	53	44	45	19	28	48	32	22	28	33	47
2 Often	26	30	21	55	33	30	35	35	51	43	29
3 Sometimes	11	10	10	18	10	17	14	23	5	14	16
4 Rarely or never	4	6	4	2	7	-	6	11	3	3	2
5 Do not check blood sugar or glucose (V)	2	3	17	1	3	2	1	3	2	4	3
6 No longer have the condition (V)	2	4	3	3	13	2	3	4	5	4	2
8 Don't know (V)	-	2	-	1	6	1	8	3	5	-	1
9 Decline to answer (V)	1	-	-	-	-	-	2	-	1	-	-

[PN: IF HAS ASTHMA, DIABETES, HEART DISEASE, HYPERTENSION, OR HIGH CHOLESTEROL (Q1810/2,5,6,7,8 AND Q1811/1), ASK Q1819. OTHERWISE JUMP TO PN BEFORE Q1820.]

BASE: HAS ASTHMA, DIABETES, HEART DISEASE, HYPERTENSION OR HIGH CHOLESTEROL (Q1810/2,5,6,7,8 AND Q1811/1)

Q1819 How confident are you that you can control and manage your health problems? [QUALITY06] (INTERVIEWER: READ LIST)

(INTERVIEWER NOTE: IF ASKED, "Does this include with the help of doctor or nurse?" SAY YES.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Very confident	40	40	28	40	31	48	38	25	41	28	47
2 Confident	55	52	65	54	55	49	54	58	56	63	45
3 Not very confident	4	7	3	6	11	3	7	13	2	8	5
4 Not at all confident	1	1	1	1	1	-	1	3	-	1	1
8 Don't know (V)	-	1	3	-	1	-	1	2	1	-	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF AGE 65 OR OLDER (Q720/6), ASK Q1820. OTHERWISE JUMP TO PN BEFORE Q1825.]

BASE: AGE 65 OR OLDER (Q720/6)

Q1820/Q820 2004 In the past year, have you had a seasonal flu shot? (INTERVIEWER NOTE, IF NECESSARY: Not H1N1 or swine flu shot.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	74	68	64	41	83	65	44	63	47	64	68
2 No	26	32	36	59	17	34	56	37	52	35	31
8 Not sure (V)	-	-	-	1	-	-	-	-	-	1	1
9 Decline to answer (V)	-	-	-	-	-	2	-	-	-	-	1

[PN: IF FEMALE (Q725/2) AND 20-69 (Q715/20-69), ASK Q1825. OTHERWISE JUMP TO PN BEFORE Q1830.]

BASE: FEMALE (Q725/2) AND 20-69 (Q715/20-69)

Q1825/Q805 2004 About how long has it been since you had a Pap smear? Was it ...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Within the past 2 years	61	68	60	57	36	62	49	47	68	40	69
2 2 to 3 years ago	12	10	17	21	18	16	22	18	14	29	11
3 More than 3 years ago	18	15	16	9	31	16	18	22	12	14	14
4 Never	8	5	6	11	15	5	8	9	6	14	4
8 Not sure (V)	-	1	1	2	-	-	2	3	-	3	1
9 Decline to answer (V)	1	1	-	2	-	1	1	-	-	-	1

[PN: IF FEMALE (Q725/2) AND AGE 40 OR OVER (Q715/40+), ASK Q1830. OTHERWISE JUMP TO PN BEFORE Q1835.]

BASE: FEMALE (Q725/2) AND 40 OR OVER (Q715/40+)

Q1830/Q810 2004 About how long has it been since you had a mammogram or breast cancer screening? Was it ...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Within the past 2 years	52	60	59	52	46	58	48	52	33	37	70
2 2 to 3 years ago	11	9	15	18	12	10	12	11	15	24	8
3 More than 3 years ago	18	14	15	18	20	11	18	23	21	22	12
4 Never	18	17	11	11	22	19	22	12	30	17	9
8 Not sure (V)	-	-	-	-	-	1	-	1	1	1	1
9 Decline to answer (V)	-	-	-	1	-	1	-	-	-	-	1

[PN: IF 50 OR OVER (Q720/5, 6), ASK Q1835. OTHERWISE JUMP TO Q1840.]

BASE: 50 OR OVER (Q720/5, 6)

Q1835 About how long has it been since you had a bowel or colon cancer screening? This could be a colonoscopy or other screening test. Was it ...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than 3 years	35	38	44	42	9	23	17	11	19	30	45
2 3 to 5 years ago	11	12	10	23	5	9	9	5	8	20	19
3 More than 5 years ago	9	8	7	10	11	10	13	11	11	10	8
4 Never	44	40	38	25	75	56	59	70	60	38	24
8 Not sure (V)	-	1	-	-	-	1	1	3	1	1	2
9 Decline to answer (V)	-	-	-	-	-	1	1	1	-	-	2

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1840 About how long has it been since you had your cholesterol checked? Was it ...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than 1 year ago	56	51	48	48	29	51	39	26	36	32	61
2 1 to 5 years ago	20	23	26	35	21	22	25	24	25	32	21
3 More than 5 years ago	6	5	7	4	7	7	10	11	7	8	4
4 Never	16	17	16	10	40	18	19	32	27	27	10
8 Not sure (V)	2	4	1	3	3	2	5	8	5	1	3
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1845/Q825 2004 Do you receive reminders to make an appointment for preventive care that you are due to receive (for example for a flu shot, cancer screening, or eye exam)?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	45	39	37	47	59	56	28	42	22	49	56
2 No	55	60	62	51	39	43	71	55	77	49	42
8 Not sure (V)	1	1	-	1	1	1	1	2	2	2	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

[PN: IF HAS REGULAR DOCTOR OR PLACE (Q1135/1,2), ASK Q1850. OTHERWISE JUMP TO Q1905.]

BASE: HAS REGULAR DOCTOR/PLACE (Q1135/1,2)

Q1850/NEW When was the last time you saw a doctor or nurse at the place you usually go to for care? (INTERVIEWER: READ LIST.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than 1 year ago	93	86	88	79	73	88	78	72	73	73	86
2 1 to 2 years ago	6	10	6	15	14	9	13	13	15	21	8
3 More than 2 years ago	1	4	6	5	12	3	8	14	10	5	4
8 Not sure (V)	-	-	-	-	-	-	-	2	1	1	1
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

[PN: IF HAS SEEN DOCTOR WITHIN PAST 2 YEARS (Q1850/1,2), ASK Q1855. OTHERWISE JUMP TO Q1905.]

BASE: HAS SEEN DOCTOR WITHIN PAST TWO YEARS (Q1850/1,2)

Q1855 During the past 2 years have you and your doctor or other clinical staff at the place you usually go to for care talked about...?

1 A healthy diet and healthy eating

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	53	52	37	50	17	53	34	29	33	45	70
2 No	47	47	63	50	83	47	65	70	67	55	29
8 Not sure (V)	-	1	-	-	-	-	-	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

2 Exercise or physical activity

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	54	56	56	51	23	51	43	43	47	37	72
2 No	46	44	43	48	77	49	57	57	53	63	27
8 Not sure (V)	-	-	1	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

3 Things in your life that worry you or cause stress

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	43	44	47	35	27	38	35	25	34	26	49
2 No	57	56	53	64	73	62	64	74	66	74	50
8 Not sure (V)	-	1	-	-	-	-	-	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1905/Q525 2008** Have you called a telephone help line for medical or health advice in the past 2 years?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	12	21	4	6	5	9	4	37	9	11	9
2 No	88	79	96	94	94	91	95	62	91	88	89
8 Not sure (V)	-	-	-	-	-	-	-	1	-	1	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	1

[PN: IF CALLED HELP LINE (Q1905/1), ASK Q1910. OTHERWISE JUMP TO PN BEFORE Q1915.]

BASE: CALLED HELP LINE (Q1905/1)**Q1910/Q530 2008** Were you able to get the advice or information you needed? (INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, completely	66	65	60	60	70	56	68	66	64	71	66
2 Yes, to some extent	26	27	35	24	24	30	28	27	28	27	24
3 No	7	8	5	13	6	14	4	7	6	3	9
8 Not sure (V)	-	1	-	2	-	-	-	1	2	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF SWEDEN (Q600/10), ASK Q915. OTHERWISE JUMP TO Q2005.]

BASE: ALL QUALIFIED RESPONDENTS – SWEDEN ONLY (Q600/10 AND Q99/1)**Q1915** How important do you think it is to be able to choose care provider of...? (INTERVIEWER: READ LIST.)

Would you say it is...?

1 Planned care

	Swe
1 Very important	42
2 Pretty important	37
3 Neither nor	10
4 Pretty unimportant	4
5 Not at all important	2
8 Not sure (V)	4
9 Decline to answer (V)	-

2 Primary care

	Swe
1 Very important	44
2 Pretty important	37
3 Neither nor	10
4 Pretty unimportant	3
5 Not at all important	2
8 Not sure (V)	3
9 Decline to answer (V)	-

3	Elderly care	
		Swe
1	Very important	59
2	Pretty important	28
3	Neither nor	5
4	Pretty unimportant	1
5	Not at all important	1
8	Not sure (V)	7
9	Decline to answer (V)	-

BASE: ALL QUALIFIED RESPONDENTS – SWEDEN ONLY (Q600/10 AND Q99/1)

Q1920 Were you offered care in another county council if the waiting time was too long?

		Swe
1	Yes	11
2	No	83
8	Don't know	5
9	Decline to answer (V)	1

BASE: ALL QUALIFIED RESPONDENTS – SWEDEN ONLY (Q600/10 AND Q99/1)

Q1925 Did you use the opportunity to get care in another county council?

		Swe
1	Yes	7
2	No	83
8	Not sure (V)	7
9	Decline to answer (V)	4

SECTION 2000: DEMOGRAPHICS**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q2005/Q1805 2007** We are nearly finished. The next series of questions is for classification purposes only.

Were you born in this country or somewhere else?

[IF GER (Q600/6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, born in this country	73	83	95	92	95	83	94	83	79	83	87
2 No, not born in this country	27	16	5	8	5	16	6	17	21	16	11
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	1	-	-	-	1	-	-	-	-	2

[PN: IF NOT BORN IN CANADA (Q2005/2 AND_Q600/2), ASK Q2007. OTHERWISE JUMP TO APPROPRIATE QUESTION FOR COUNTRY.]

BASE: NOT BORN IN CANADA (Q2005/2 AND Q600/2 AND Q99/1)**Q2007** At what age did you enter Canada? (INTERVIEWER: RECORD "998" FOR NOT SURE (V) AND "999" FOR DECLINE TO ANSWER (V).)

	Can
MEAN	20.6

BASE: GERMANY (Q600/6 AND Q99/1)**Q2010/Q1807 2007** Were your parents born in Germany or somewhere else? (INTERVIEWER: READ LIST)

(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)

	Ger
1 Yes, <u>both</u> parents were born in Germany	86
2 No, <u>both</u> parents were born in some other country	4
3 One parent was born in Germany and the other was born in some other country	9
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: FRANCE (Q600/8 AND Q99/1)**Q2015/Q922 2008** Were your parents born in France or somewhere else? (INTERVIEWER: READ LIST)

	Fr
1 Yes, <u>both</u> parents were born in France	85
2 No, <u>both</u> parents were born in some other country	8
3 One parent was born in France and the other was born in some other country	7
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: NETHERLANDS (Q600/7 AND Q99/1)**Q2020/Q922 2008** Were your parents born in the Netherlands or somewhere else? (INTERVIEWER: READ LIST)

	Neth
1 Yes, <u>both</u> parents were born in the Netherlands	88
2 No, <u>both</u> parents were born in some other country	5
3 One parent was born in the Netherlands and the other was born in some other country	7
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1) [TO BE USED FOR WEIGHTING]**Q2025/Q925 2008** Including you, how many adults, 18 or older, live in your household [IF NZ (Q600/3) ADD: "including boarders"]? (INTERVIEWER: RECORD "98" FOR NOT SURE (V) AND "99" FOR DECLINE TO ANSWER (V).)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	22	24	21	23	24	20	28	42	30	26	17
2	57	54	54	55	55	61	55	46	53	58	55
3 or more	20	21	24	21	21	19	17	12	17	15	24
Not sure/Decline to answer	-	1	-	-	-	1	-	-	-	-	3

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q2030/NEW (2001-Q110)** How many children under the age of 18 live in your household? (INTERVIEWER: RECORD "98" FOR NOT SURE (V) AND "99" FOR DECLINE TO ANSWER (V).)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
None	63	62	61	63	58	65	62	66	58	61	58
1	13	15	15	23	14	12	16	13	16	20	15
2	15	15	15	11	18	13	15	14	17	15	13
3 or more	8	7	8	3	10	9	6	7	8	4	10
Not sure/Decline to answer	1	1	-	-	-	-	1	2	-	-	3

BASE: AUSTRALIA (Q600/1 AND Q99/1) [TO BE USED FOR WEIGHTING]**Q2035/Q935 2008** What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Aus
01 Completed primary school only	3
02 Completed lower level of high school	27
03 Completed upper level of high school	24
04 A post-school qualification	12
05 Some college or university but no degree	8
06 College or university degree or higher	24
96 Other (V)	1
98 Not sure (V)	1
99 Decline to answer (V)	1

BASE: CANADA (Q600/2 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2040/Q940 2008 What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Can
01 Less than high school	4
02 Some high school	9
03 High school graduate or equivalent	35
04 <u>Some</u> community college, technical, trade, or vocational college	11
05 Community college degree or diploma	15
06 Some university, but no degree	6
07 University degree or higher	18
98 Not sure (V)	-
99 Decline to answer (V)	1

BASE: NEW ZEALAND (Q600/3 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2045/Q945 2008 What is your highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

	NZ
01 Intermediate education or lower (13 yrs and under)	5
02 NCEA Level 1 - Year 11 (formally known as 5 th form school certificate)	16
03 NCEA Level 2 - Year 12 (formally known as 6 th form, higher school certificate)	29
04 NCEA Level 3 - Year 13 (formally known as university entrance, bursary level)	9
05 Attended university or technical college, but did not graduate	11
06 Technical/trade or other tertiary qualification	11
07 University degree or higher	12
08 Other (V)	4
98 Not sure (V)	2
99 Decline to answer (V)	1

BASE: UK (Q600/4 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2050/Q950 2008 What is the highest level of formal education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

	UK
01 No formal education	4
02 Primary education	14
03 Secondary education	43
04 Some post-secondary education or university, but no university degree	14
05 University degree or higher	23
98 Not sure (V)	1
99 Decline to answer (V)	1

BASE: US (Q600/5 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2055/Q975 2008 What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

	US
01 Less than high school graduate	9
02 High school graduate or equivalent (e.g., GED)	32
03 Completed some college, but no degree	19
04 Completed technical or community college (e.g., associates degree)	9
05 College or university degree or higher	27
98 Not sure (V)	-
99 Decline to answer (V)	4

BASE: GERMANY (Q600/6 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2060/Q970 2008 What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

	Ger
01 Hauptschulabschluss/Volksschulabschluss (i.e., junior/middle school certificate)	11
02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)	28
03 Fachhochschulreife (i.e., high school)	12
04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)	16
05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)	7
06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)	26
96 Other degree	1
98 Not sure (V)	-
99 Decline to answer (V)	-

BASE: NETHERLANDS (Q600/7 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2065/Q965 2008 What is the highest level of education that you have *finished*? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

	Neth
01 Primary school or no formal education	8
02 Lower vocational or technical training	15
03 General secondary school - lower levels	7
04 Vocational secondary school - lower levels	17
05 General secondary school - higher levels	7
06 Vocational or technical college or university bachelor degree	34
07 University masters degree or higher	14
98 Not sure (V)	-
99 Decline to answer (V)	-

BASE: FRANCE (Q600/8 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2070/Q977 2008 What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Fr
01 Primary School	29
02 Secondary School with Brevet Diploma	12
03 Secondary, technical or vocational school with Baccalaureate or any equivalent	42
04 Some university without degree	7
05 Higher education (University or <i>Grandes Ecoles</i>) with Diploma	9
98 Not sure (V)	-
99 Decline to answer (V)	-

BASE: NORWAY (Q600/9 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2075 What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Nor
01 Primary and secondary school	20
02 High school or vocational school	43
03 University or college (1 to including 4 years)	21
04 University or college or more (more than 4 years, including research training)	15
98 Not sure (V)	-
99 Decline to answer (V)	-

BASE: SWEDEN (Q600/10 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2080 What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Swe
01 No formal education	4
02 Compulsory school (9 years)	22
03 Upper secondary school (senior) high school	43
04 Post secondary school education, but no university degree	14
05 University degree	17
98 Not sure (V)	1
99 Decline to answer (V)	-

BASE: SWITZERLAND (Q600/11 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q2085 What is the highest level of education you have completed to date? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

	Switz
01 Pre-primary education	2
02 Primary education	21
03 Lower secondary education	3
04 (Upper) secondary education	53
05 Post-secondary non tertiary education	7
06 First stage of tertiary education (not leading directly to an advanced research qualification)	13
07 Second stage of tertiary education (leading to an advanced research qualification)	1
98 Not sure (V)	-
99 Decline to answer (V)	-

BASE: ALL COUNTRIES - QUALIFIED ONLY (Q99/1)

Q2090/Q980 2008 The average household income of families in this country is around [ENTER AMOUNT FROM PN BELOW] a [IF ALL EXCEPT SWITZ (Q600 NE 11), DISPLAY: "year" IF SWITZ (Q600/11), DISPLAY: "month (13th)" month payments and any other income included)]. By comparison, is your household income...? (INTERVIEWER: READ LIST)

[PN: IF AUS (Q600/1) ENTER "\$67,000"; IF CAN (Q600/2) ENTER "\$64,000"; IF NZ (Q600/3) ENTER "\$64,000"; IF UK (Q600/4) ENTER "£26,000"; IF US (Q600/5) ENTER "\$50,000"; IF GER (Q600/6) ENTER "30,000 Euros"; NETH (Q600/7) ENTER "32,000 Euros"; IF FRANCE (Q600/8), ENTER "28,000 Euros"; IF NOR (Q600/9), ENTER "366,000 NOK"; IF SWE (Q600/10), ENTER "250,000 SEK"; IF SWITZ, (Q600/11), ENTER "CHF 7,800"].

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Much above average	8	11	8	9	24	11	28	17	7	4	11
2 Somewhat above average	20	21	24	26	29	22	25	27	20	20	23
3 Average	23	25	21	39	19	25	19	18	26	47	21
4 Somewhat below average	18	19	22	14	10	18	12	17	23	16	17
5 Much below average	22	16	24	7	10	15	14	12	20	5	17
8 Not sure (V)	3	2	1	-	5	3	1	5	3	4	2
9 Decline to answer (V)	6	6	1	5	4	4	2	3	1	5	8

BASE: AUSTRALIA AND INCOME BELOW AVERAGE (Q600/1 AND Q2090/4,5)

Q2095 Was your household income below \$28,000?

	Aus
1 Yes, below \$28,000	51
2 No, \$28,000 or greater	43
8 Don't know (V)	4
9 Decline to answer (V)	2

BASE: AUSTRALIA AND INCOME ABOVE AVERAGE (Q600/1 AND Q2090/1,2)

Q3000 Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	Aus
1 Less than \$80,000	17
2 \$80,000 to under \$125,000	49
3 \$125,000 AUD or more	28
8 Don't know (V)	2
9 Decline to answer (V)	4

BASE: CANADA AND INCOME BELOW AVERAGE (Q600/2 AND Q2090/4,5)

Q3005 Was your household income...?

	Can
1 Below \$25,000	33
2 \$25,000 to under \$50,000	49
3 \$50,000 to \$64,000	12
8 Don't know (V)	2
9 Decline to answer (V)	3

BASE: CANADA AND INCOME ABOVE AVERAGE (Q600/2 AND Q2090/1,2)

Q3010 Now, just stop me when I get to the right category. Was your household income (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	Can
1 Less than \$75,000	20
2 \$75,000 to under \$100,000	37
3 \$100,000 or more	36
8 Don't know (V)	2
9 Decline to answer (V)	5

BASE: NEW ZEALAND AND INCOME BELOW AVERAGE (Q600/3 AND Q2090/4,5)

Q3015 Was your household income below \$32,000?

	NZ
1 Yes, below \$32,000	53
2 No, \$32,000 or greater	43
8 Don't know (V)	3
9 Decline to answer (V)	1

BASE: NEW ZEALAND AND INCOME ABOVE AVERAGE (Q600/3 AND Q2090/1,2)

Q3020 Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	NZ
1 Less than \$100,000	50
2 \$100,000 or more	47
8 Don't know (V)	1
9 Decline to answer (V)	2

BASE: UK AND INCOME BELOW AVERAGE (Q600/4 AND Q2090/4,5)**Q3022** Was your household income below £12,000?

	UK
1 Yes, below £12,000	36
2 No, £12,000 or greater	59
8 Don't know (V)	5
9 Decline to answer (V)	1

BASE: UK AND INCOME ABOVE AVERAGE (Q600/4 AND Q2090/1,2)**Q3023** Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	UK
1 Less than £50,000	58
2 £50,000 or more	33
8 Don't know (V)	2
9 Decline to answer (V)	8

BASE: US AND INCOME BELOW AVERAGE (Q600/5 AND Q2090/4,5)**Q3025** Was your household income below \$25,000?

	US
1 Yes, below \$25,000	54
2 No, \$25,000 or greater	42
8 Don't know (V)	2
9 Decline to answer (V)	2

BASE: US AND INCOME ABOVE AVERAGE (Q600/5 AND Q2090/1,2)**Q3030** Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	US
1 Less than \$70,000	20
2 \$70,000 to under \$100,000	34
3 \$100,000 or more	39
8 Don't know (V)	1
9 Decline to answer (V)	6

BASE: GERMANY AND INCOME BELOW AVERAGE (Q600/6 AND Q2090/4,5)**Q3035** Was your household income below 15,000 Euros?

	Ger
1 Yes, below 15,000 Euros	33
2 No, 15,000 Euros or greater	62
8 Don't know (V)	2
9 Decline to answer (V)	3

BASE: GERMANY AND INCOME ABOVE AVERAGE (Q600/6 AND Q2090/1,2)

Q3040 Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	Ger
1 Less than 50,000 Euros	52
2 50,000 Euros or more	39
8 Don't know (V)	2
9 Decline to answer (V)	7

BASE: NETHERLANDS AND INCOME BELOW AVERAGE (Q600/7 AND Q2090/4,5)

Q3045 Was your household income below 16,000 Euros?

	Neth
1 Yes, below 16,000 Euros	39
2 No, 16,000 Euros or greater	51
8 Don't know (V)	8
9 Decline to answer (V)	2

BASE: NETHERLANDS AND INCOME ABOVE AVERAGE (Q600/7 AND Q2090/1,2)

Q3050 Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	Neth
1 Less than 45,000 Euros	27
2 45,000 to under 60,000 Euros	33
3 60,000 Euros or more	29
8 Don't know (V)	7
9 Decline to answer (V)	4

BASE: FRANCE AND INCOME BELOW AVERAGE (Q600/8 AND Q2090/4,5)

Q3055 Was your household income below 15,000 Euros?

	Fr
1 Yes, below 15,000 Euros	43
2 No, 15,000 Euros or greater	56
8 Don't know (V)	-
9 Decline to answer (V)	1

BASE: FRANCE AND INCOME ABOVE AVERAGE (Q600/8 AND Q2090/1,2)

Q3060 Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	Fr
1 Less than 50,000 Euros	70
2 50,000 Euros or more	28
8 Don't know (V)	2
9 Decline to answer (V)	-

BASE: NORWAY AND INCOME BELOW AVERAGE (Q600/9 AND Q2090/4,5)**Q3065** Was your household income below 250,000 NOK?

	Nor
1 Yes, below 250,000 NOK	50
2 No, 250,000 NOK or greater	43
8 Don't know (V)	7
9 Decline to answer (V)	-

BASE: NORWAY AND INCOME ABOVE AVERAGE (Q600/9 AND Q2090/1,2)**Q3070** Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	Nor
1 550 000 – 749 999 NOK	56
2 7500 000 NOK or more	39
8 Don't know (V)	4
9 Decline to answer (V)	1

BASE: SWEDEN AND INCOME BELOW AVERAGE (Q600/10 AND Q2090/4,5)**Q3075** Was your household income below 125,000 SEK ?

	Swe
1 Yes, below 125,000 SEK	32
2 No, 125,000 SEK or greater	62
8 Don't know (V)	5
9 Decline to answer (V)	1

BASE: SWEDEN AND INCOME ABOVE AVERAGE (Q600/10 AND Q2090/1,2)**Q3080** Now, just stop me when I get to the right category. Was your household income...? (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED. IF NECESSARY: Your best guess is fine.)

	Swe
1 Less than 400,000 SEK	47
2 400,000 SEK to under 500,000 SEK	24
3 500,000 SEK or more	28
8 Don't know (V)	1
9 Decline to answer (V)	-

BASE: SWITZERLAND AND INCOME BELOW AVERAGE (Q600/11 AND Q2090/4,5)**Q3085** Was your monthly household income below CHF 4,600?

	Switz
1 Yes, below CHF 4,600	48
2 No, CHF 4,600 or greater	49
8 Don't know (V)	3
9 Decline to answer (V)	-

BASE: SWITZERLAND AND INCOME ABOVE AVERAGE (Q600/11 AND Q2090/1,2)**Q3090** Was your monthly household income below CHF 12,500? (INTERVIEWER: IF NECESSARY: Your best guess is fine.)

	Switz
1 Yes, below CHF 12,500	59
2 No, CHF 12,500 or greater	38
8 Don't know (V)	2
9 Decline to answer (V)	1

BASE: CANADA (Q600/2 AND Q99/1) [TO BE USED FOR WEIGHTING]**Q3095/Q1000 2008** Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

	Can
1 Yes	21
2 No	77
8 Not sure (V)	1
9 Decline to answer (V)	1

BASE: NEW ZEALAND (Q600/3)**Q4000** To which ethnic group do you belong? (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

[MULTIPLE RESPONSE]

	NZ
01 NZ European	86
02 Maori	10
03 Samoan	-
04 Cook Island Maori	1
05 Tongan	-
06 Niuean	-
07 Chinese	1
08 Indian	-
96 Other (such as Dutch, Japanese, Tokelauan)	6
98 Not sure (V) E	-
99 Decline to answer (V) E	1

BASE: UNITED KINGDOM (Q600/4)**Q4005** Which of the following best describes your race or ethnic origin? (INTERVIEWER: READ LIST)

	UK
01 White (British, Irish, Other European)	87
02 Mixed (White and Black Caribbean, White and Black African, White and Asian, Any Other Mixed)	8
03 Asian or Asian British (Indian, Pakistani, Bangladeshi, Any Other Asian)	2
04 Black or Black British (Caribbean, African, Any Other Black)	2
05 Chinese	-
96 Other ethnic group	-
98 Not sure (V)	-
99 Decline to answer (V)	1

BASE: CANADA - (Q600/2 AND Q99/1)**Q4015/Q1005 2008** To which ethnic or cultural groups did your ancestors belong? (INTERVIEWER: DO NOT READ LIST.)

(INTERVIEWER: IF NECESSARY: "For example: French, Scottish, Chinese, East Indian")

(INTERVIEWER: MARK ALL THAT APPLY. IF "CANADIAN" IS THE ONLY RESPONSE, PROBE. IF THE RESPONDENT HESITATES, DO NOT SUGGEST CANADIAN.)

[MULTIPLE RESPONSE]

		Can
01	North American Indian, Metis, Inuit	3
02	English Canadian	21
03	French Canadian	26
04	Other European countries, including Scottish, Irish, German	36
05	East and South East Asian, including China	3
06	South Asian, including India and Pakistan	2
07	African or African Canadian	1
08	Central or South American, including Mexico	2
96	Other	11
98	Don't know (V) E	3
99	Decline to answer (V) E	2

BASE: US (Q600/5 AND Q99/1) [TO BE USED FOR WEIGHTING]**Q4020/Q1020 2008** Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

		US
1	Yes	12
2	No	84
8	Don't know	-
9	Decline to answer (V)	4

BASE: US (Q600/5 AND Q99/1) [TO BE USED FOR WEIGHTING]**Q4025/Q1025 2008** Do you consider yourself...? (INTERVIEWER: READ LIST)

		US
1	White	73
2	Black or African American	10
3	Asian or Pacific Islander	2
4	Native American or Alaskan native	1
5	Or some other race or multiple races	7
8	Not sure (V)	1
9	Decline to answer (V)	5

BASE: ALL COUNTRIES (Q600/1-11 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q4030/Q1030 2008 How many separate telephone land lines with different telephone numbers do you have in the home you are in now which can receive phone calls? Do not count those that are only used for faxes or modems. Do not count [IF US (Q600/5), DISPLAY: "cell" ALL OTHERS, DISPLAY "mobile"] phones.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 None	1	1	2	3	4	-	29	1	-	2	6
2 One	93	87	83	77	82	91	59	92	91	89	79
3 Two	4	8	14	14	9	4	10	4	5	8	6
4 Three or more	1	3	-	5	4	3	1	1	3	-	2
8 Not sure (V)	-	-	-	-	-	-	1	-	-	1	1
9 Decline to answer (V)	1	2	-	1	1	1	-	1	-	-	6

BASE: ALL COUNTRIES (Q600/1-11 AND Q99/1) [TO BE USED FOR WEIGHTING]

Q4032 At any time during the last two years, have you lived somewhere without a landline phone? By this I mean, did you live anywhere in which there was no phone that you would plug into a wall socket in order to make and receive calls?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, lived somewhere without a landline phone	5	6	8	9	5	4	33	9	4	6	10
2 No, have not lived somewhere without a landline phone	94	93	92	91	95	96	67	89	96	93	85
8 Not sure (V)	1	1	-	-	-	1	-	2	-	1	5

BASE: UK OR NORWAY (Q600/4, 9 AND Q99/1)

Q4035/Q1035 2008 Which of the following describes where you live? (INTERVIEWER: READ LIST)

	Nor	UK
1 City/large town	24	25
2 Suburbs of a city/large town	11	30
3 Small town	22	28
4 Village or rural location	43	17
8 Not sure (V)	-	-
9 Decline to answer (V)	-	-

BASE: GERMANY (Q600/6 AND Q99/1)

Q4040/Q1040 2008 Do you speak a language other than German at home?

	Ger
1 Yes	13
2 No	87
8 Don't know (V)	-
9 Decline to answer (V)	-

BASE: FRANCE (Q600/8 AND Q99/1)

Q4045/Q1041 2008 Do you speak a language other than French at home?

	Fr
1 Yes	16
2 No	84
8 Don't know (V)	-
9 Decline to answer (V)	-

BASE: CANADA, US OR SWITZERLAND (Q600/2, 5, 11 AND Q99/1)**Q4050** (INTERVIEWER: RECORD LANGUAGE OF INTERVIEW)

	Can	Switz	US
1 German	-	66	-
2 French	22	24	-
3 Italian	-	11	-
4 Spanish	-	-	4
5 English	78	-	96