
HARRIS INTERACTIVE
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J38792

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Title for landing page (Required for online jobs): IHP 2011

Demographics Template (Required for online jobs): Custom

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600: SAMPLE PRELOADS
SECTION 700: INTRODUCTION AND SCREENER
SECTION 800: OVERVIEW OF HEALTH SYSTEM & ACCESS TO HEALTH CARE
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR
SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS
SECTION 1100: PRESCRIPTION MEDICATION USE
SECTION 1200: MEDICAL ERRORS/SAFETY ISSUES
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY
SECTION 1400: ER USE, CHRONIC ILLNESS AND OVERALL CARE
SECTION 1500: HEALTHCARE COVERAGE
SECTION 1600: OUT OF POCKET COSTS
SECTION 1700: DEMOGRAPHICS

Please note: Weighted data reported are from the following number of respondents in each country:

- ~ **1500 in Australia**
- ~ **3958 in Canada**
- ~ **1001 in France**
- ~ **1200 in Germany**
- ~ **1000 in the Netherlands**
- ~ **750 in New Zealand**
- ~ **753 in Norway**
- ~ **4804 in Sweden**
- ~ **1500 in Switzerland**
- ~ **1001 in the UK**
- ~ **1200 in the US**

- Numbers reported are percentages
- (V) indicates a voluntary response

SECTION 700: INTRODUCTION AND SCREENER**BASE: ALL CONTINUING RESPONDENTS (Q705/1)****Q715 AGE CATEGORIES**

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
2	18-24	5	9	9	8	8	5	6	9	4	4	5
3	25-34	12	12	14	10	13	11	10	11	8	10	12
4	35-49	26	28	24	22	22	30	24	22	25	24	27
5	50-64	30	26	21	26	29	28	33	26	30	26	27
6	65+	27	23	33	34	29	26	27	32	33	36	30
9	Decline to answer	-	-	-	-	-	-	-	-	-	-	-

BASE: AGE 18+ (Q715/2-6)**Q720 GENDER**

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Male	48	47	47	46	45	45	48	47	46	47	44
2	Female	52	53	53	54	55	55	52	53	54	53	56

BASE: AGE 18+ (Q715/2-6)**Q725 In general, how would you describe your own health? [IHP 2005, 2008] (READ LIST)**

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Excellent	9	10	5	3	5	13	6	11	3	4	11
2	Very good	25	23	13	13	8	33	15	23	15	20	19
3	Good	30	30	31	37	33	28	28	42	37	36	26
4	Fair	28	28	40	33	45	18	32	17	35	31	33
5	Poor	9	9	11	14	9	7	18	7	9	9	12
8	Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: AGE 18+ (Q715/2-6)**Q730 Have you received medical care in the past year for a serious or chronic illness, injury, or disability?**

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	64	66	57	73	63	65	69	68	79	79	67
2	No	36	34	43	27	37	34	30	32	21	21	33
8	Not sure (V)	-	-	-	-	-	-	1	-	-	-	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: AGE 18+ (Q715/2-6)

Q735 Were you hospitalized in the past 2 years [IF FEMALE (Q720/2), DISPLAY: “other than for a normal, uncomplicated delivery of a baby”]? [IHP 2007, 2008]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	54	37	51	43	40	50	46	48	54	48	40
2	No	46	63	49	57	59	50	54	51	46	52	60
8	Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: AGE 18+ (Q715/2-6)

Q740 Have you had surgery in the past 2 years? [IHP 2005, 2008]

(INTERVIEWER NOTE: IF ASKED: This would include a heart operation or knee or hip replacement.)

(INTERVIEWER NOTE: IF ASKED: This could include surgery at a same-day surgery center.)

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	43	37	36	37	39	46	38	35	46	41	38
2	No	57	63	64	62	61	54	62	65	54	59	62
8	Not sure (V)	-	-	-	-	-	1	-	-	-	-	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

SECTION 800: OVERVIEW OF HEALTH SYSTEM & ACCESS TO HEALTHCARE
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BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q805 Which of the following statements comes closest to expressing your overall view of the health care system in this country?
(READ LIST) [IHP 2005, 2008, 2010]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 On the whole, the system works well and only minor changes are necessary to make it work better.	30	33	40	32	46	39	32	40	69	51	25
2 There are some good things in our care system, but fundamental changes needed to make it work better.	53	53	47	45	35	49	52	48	27	45	46
3 Our health care system has so much wrong with it that we need to completely rebuild it.	15	12	12	22	15	10	15	10	3	2	24
8 Not sure (V)	2	1	1	1	3	2	-	2	-	2	4
9 Decline to answer (V)	-	-	-	1	1	-	-	-	-	-	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q810 Was there a time when you (READ EACH ITEM) because of the cost in the past year? [IHP 2005, 2008]

(INTERVIEWER: IF RESPONDENT REPLIES HE OR SHE DIDN'T DO ANY OF THE THINGS LISTED OR "NOT APPLICABLE," ENTER AS "NO.")

1 Did not fill a prescription for medicine or skipped doses [IHP 2007]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	16	15	11	14	8	12	7	7	9	4	30
2 No	84	85	89	86	92	88	92	93	91	95	70
8 Not sure (V)	-	-	-	-	-	-	-	-	-	1	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

2 Had a specific medical problem but did not visit a doctor

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	17	7	10	12	7	18	8	6	11	7	29
2 No	82	93	90	88	93	82	92	94	88	93	71
8 Not sure (V)	-	-	-	-	-	-	-	-	-	1	-
9 Decline to answer (V)	-	-	-	-	1	-	-	-	-	-	-

3 Skipped or did not get a medical test, treatment, or follow-up that was recommended by a doctor

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	19	7	9	13	8	15	7	4	11	4	31
2 No	81	92	91	86	92	85	92	96	89	96	68
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q815 Last time when you needed medical care in the evening, on a weekend or on a holiday, how easy or difficult was it to get care without going to the emergency department? (READ LIST) [IHP 2005, 2008]

Was it...? (INTERVIEWER: IF NOT SURE, PROBE.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Very easy	9	8	5	7	8	15	16	6	15	21	9
2 Easy	22	21	15	23	28	27	27	16	37	44	24
3 Somewhat difficult	17	23	10	9	11	15	11	10	13	15	18
4 Very difficult	24	28	15	14	8	13	12	17	5	3	24
5 Never needed care in the evenings, weekends, or holidays (V)	26	19	55	41	45	29	33	49	30	17	24
9 Decline to answer (V)	2	1	-	6	1	1	1	2	1	-	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q820 Last time you were sick, how quickly could you get to see a doctor or nurse? Was it...? (READ LIST) [IHP 2010]

Please do not include a visit to the hospital emergency room.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 On the same day	44	36	56	51	48	55	47	37	48	34	44
2 The next day	20	15	18	7	22	20	12	13	31	46	15
3 In 2 to 3 days	18	17	13	8	13	15	12	14	11	15	17
4 In 4 to 5 days	5	5	2	3	3	1	5	5	4	3	4
5 In 6 to 7 days	2	3	2	4	2	1	3	7	1	1	2
6 After more than a week	6	15	5	19	4	3	10	14	1	1	8
7 Never able to get an appointment/consultation (V)	1	5	2	1	6	1	1	1	2	1	5
8 Not sure (V)	3	4	2	2	2	3	9	8	1	1	4
9 Decline to answer (V)	-	1	-	6	-	-	2	-	1	-	1

SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q905** Is there one doctor you usually go to for your medical care? [IHP 2005, 2008] (INTERVIEWER: IF NOT SURE, PROBE.)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, have a regular doctor/GP	84	87	95	94	97	88	96	60	92	83	79
2 Yes, but have more than one regular doctor/GP (V)	8	2	3	2	2	5	1	7	6	14	4
3 No	8	11	2	4	1	6	2	32	1	3	17
8 Not sure (V)	-	-	-	-	-	-	-	1	-	-	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF NO REGULAR DOCTOR, NOT SURE OR DECLINE TO ANSWER (Q905/3, 8, 9), ASK Q910. OTHERWISE JUMP TO Q915.]

BASE: IF NO REGULAR DOCTOR, NOT SURE OR DECLINE TO ANSWER (Q905/3,8,9)**Q910** Is there one doctor's group, health center, or clinic you usually go to for most of your medical care? [IHP 2007, 2008]

Please do not include the hospital emergency room.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	67	62	41	36	77	82	74	86	59	77	46
2 No	24	35	54	59	23	16	26	13	35	23	53
8 Not sure (V)	9	2	5	3	-	1	-	1	1	-	-
9 Decline to answer (V)	-	-	-	2	-	-	-	-	4	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q915** REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q905/1, 2), GET CODE 1.

IF HAS USUAL PLACE (Q910/1), GET CODE 2.

ALL OTHERS, GET CODE 3.]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Has Regular Doctor/GP	92	88	98	95	99	94	98	67	98	97	83
2 Has Regular Place	6	7	1	2	1	5	2	28	1	2	8
8 No Regular Doc/Place	3	4	1	3	-	1	1	5	1	1	9

[PN: IF HAS REGULAR DOCTOR OR PLACE (Q915/1, 2) ASK Q925. OTHERWISE JUMP TO Q998.]

BASE: HAS REGULAR DOCTOR/PLACE (Q915/1,2)

Q925 How long have you been seeing your regular doctor/going to your regular place for your medical care? (READ LIST) [IHP 2005, 2008]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than 1 year	7	9	4	5	5	7	7	14	5	11	11
2 1 to less than 3 years	14	15	9	11	8	10	12	23	12	16	18
3 3 to less than 5 years	15	12	8	11	6	13	10	15	17	14	13
4 5 years or more	64	64	80	72	80	69	70	47	65	59	57
8 Not sure (V)	-	-	-	-	1	-	-	2	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q915/1,2)

Q930 How many doctors practice at your regular place of care? (READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 One	12	19	39	55	20	8	12	5	52	5	19
2 Two to four	36	40	50	40	61	45	55	24	42	37	40
3 Five or more	50	34	9	3	14	42	27	37	6	51	34
8 Not sure (V)	2	8	1	1	4	5	6	34	-	8	8
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q915/1,2)

Q935 When you call your regular doctor's office with a medical question or concern during regular practice hours, how often do you get an answer that same day? (READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	39	30	58	60	62	51	46	57	50	46	47
2 Often	17	20	16	9	17	19	17	18	21	26	25
3 Sometimes	8	13	5	4	8	10	10	7	8	10	13
4 Rarely or never	8	18	6	3	4	5	11	5	1	2	8
5 Never tried to contact by telephone (V)	26	18	14	21	10	15	15	11	20	16	7
9 Decline to answer (V)	1	-	-	2	-	1	1	1	-	-	-

BASE: HAS REGULAR DOCTOR/PLACE (Q915/1,2)

Q940 When you receive care or treatment, how often does your regular doctor or someone in your doctor's practice...? Would you say always, often, sometimes, rarely or never? [IHP 2007, 2008]

1 Know important information about your medical history

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Always	69	62	78	79	61	70	54	46	81	80	64
2	Often	15	18	9	11	17	19	22	20	15	14	20
3	Sometimes	10	11	5	4	6	7	8	11	3	4	9
4	Rarely or never	4	6	5	3	6	2	10	14	1	1	6
5	Never tried to contact by telephone (V)	2	2	2	1	8	1	4	8	-	1	1
9	Decline to answer (V)	-	1	-	1	-	1	2	2	-	-	-

2 Spend enough time with you

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Always	67	56	65	71	66	69	47	46	62	65	61
2	Often	17	21	17	15	21	18	24	24	26	22	20
3	Sometimes	10	13	11	7	5	8	11	14	10	11	12
4	Rarely or never	5	9	7	6	4	4	16	12	2	2	6
5	Never tried to contact by telephone (V)	-	1	-	-	3	1	1	4	-	-	-
9	Decline to answer (V)	-	-	-	1	-	-	1	1	-	-	-

3 Encourage you to ask questions

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Always	56	47	42	52	41	56	19	27	53	57	58
2	Often	15	15	12	14	18	14	14	17	27	22	16
3	Sometimes	12	15	13	8	11	15	14	16	14	14	11
4	Rarely or never	15	20	29	21	21	10	48	31	6	6	12
5	Never tried to contact by telephone (V)	2	3	3	3	9	4	5	8	-	-	2
9	Decline to answer (V)	1	-	-	2	-	-	-	1	-	-	-

4 Explains things in a way that is easy to understand

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Always	73	67	79	72	66	74	51	53	67	72	70
2	Often	15	19	12	18	18	15	28	26	26	18	17
3	Sometimes	8	9	4	5	5	8	7	11	6	9	9
4	Rarely or never	3	5	4	3	5	2	10	6	1	1	4
5	Never tried to contact by telephone (V)	1	1	-	1	5	-	3	3	-	-	-
9	Decline to answer (V)	-	-	-	1	-	-	-	1	-	-	-

SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1005** In the past 2 years, when getting care for a medical problem, was there ever a time when (READ LIST)? [IHP 2008]

1 Test results, medical records, or reasons for referrals were not available at the time of your scheduled doctor's appointment

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	13	19	12	9	13	12	19	12	7	10	17
2	No	83	78	87	88	79	86	78	79	92	88	78
3	Not applicable (V)	1	2	1	1	5	1	1	4	1	-	2
8	Not sure (V)	3	2	1	1	2	1	2	5	-	2	3
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

2 Doctors ordered a medical test that you felt was unnecessary because the test had already been done

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	9	9	12	10	7	6	5	5	8	6	17
2	No	89	89	86	88	88	93	92	90	91	93	82
3	Not applicable (V)	1	1	-	-	3	-	1	3	1	-	1
8	Not sure (V)	1	1	1	1	2	1	2	2	-	1	1
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1010** In the past 2 years, was there ever a time when doctors or other health care professionals failed to share important information about your medical history or treatment with each other?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	12	14	13	23	15	12	19	18	10	7	17
2	No	82	80	82	59	72	80	70	70	86	87	76
3	Not applicable (V)	1	1	1	3	5	2	3	7	2	-	1
8	Not sure (V)	4	5	3	8	8	6	8	5	1	5	6
9	Decline to answer (V)	-	-	-	6	-	-	-	-	-	-	-

[PN: IF NETHERLANDS AND HAS REGULAR DOCTOR (Q600/5 AND Q915/1), ASK Q1017. OTHERWISE JUMP TO Q1020.]

BASE: NETHERLANDS AND HAS REGULAR DOCTOR (Q600/5 AND Q915/1)**Q1017** In the past two years, did you follow the advice of your GP for a particular hospital or doctor in case of a referral to secondary care?

	Neth	
1	Yes, always	61
2	Yes, sometimes	10
3	No, never	15
4	I never had a referral to secondary care (V)	13
8	Not sure (V)	1
9	Decline to answer (V)	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1025 [IF CAN, FR, SWE, SWITZ, US (Q600/2,3,8,9,11)]

AND HOSPITALIZED (Q735/1) AND HAS REG DOC (Q915/1) AND NEEDED TO SEE SPECIALIST (Q1020/1), DISPLAY: “Not counting when you were hospitalized], how many different <U>doctors</U> have you seen in the past 12 months, including your regular doctor, and any specialist doctors?”] [IHP 2008]

AND HOSPITALIZED (Q735/1) AND HAS REG DOC (Q915/1) AND NOT NEEDED TO SEE SPECIALIST (Q1020/NOT 1), DISPLAY: “Not counting when you were hospitalized, how many different <U>doctors</U> have you seen in the past 12 months, including your regular doctor?”]

AND HOSPITALIZED (Q735/1) AND Q915/2,3 AND NEEDED TO SEE SPECIALIST (Q1020/1), DISPLAY: “Not counting when you were hospitalized, how many different <U>doctors</U> have you seen in the past 12 months, including the doctor you rely on most for your care and any specialist doctors?”]

AND HOSPITALIZED (Q735/1) AND Q915/2,3 AND NOT NEEDED TO SEE SPECIALIST (Q1020/NOT 1), DISPLAY: “Not counting when you were hospitalized, how many different <U>doctors</U> have you seen in the past 12 months, including the doctor you rely on most for your care?”]

AND NOT HOSPITALIZED (Q735/NOT 1) AND HAS REG DOC (Q915/1) AND NEEDED TO SEE SPECIALIST (Q1020/1), DISPLAY: “How many different <U>doctors</U> have you seen in the past 12 months, including, your regular doctor and any specialist doctors?”]

AND NOT HOSPITALIZED (Q735/NOT 1) AND HAS REG DOC (Q915/1) AND NOT NEEDED TO SEE SPECIALIST (Q1020/NOT 1), DISPLAY: “How many different <U>doctors</U> have you seen in the past 12 months, including your regular doctor?”]

AND NOT HOSPITALIZED (Q735/NOT 1) AND (Q915/2,3) AND NEEDED TO SEE SPECIALIST (Q1020/1), DISPLAY: “How many different <U>doctors</U> have you seen in the past 12 months, including the doctor you rely on most for your care and any specialist doctors?”]

AND NOT HOSPITALIZED (Q735/NOT 1) AND (Q915/2,3) AND NOT NEEDED TO SEE SPECIALIST (Q1020/NOT 1), DISPLAY: “How many different <U>doctors</U> have you seen in the past 12 months, including the doctor you rely on most for your care?”]

(INTERVIEWER: PROBE FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER. RECORD 97 IF MORE THAN ONE DOCTOR BUT DONT KNOW EXACT NUMBER (V), 98 FOR NOT SURE (V), AND 99 FOR DECLINE TO ANSWER (V).)

[PN: IF SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1020/1), ASK Q1030. OTHERWISE JUMP TO PN BEFORE Q1055.]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	None	1	4	2	3	6	2	4	6	2	4	6
2	One	15	22	19	10	17	22	26	24	27	25	22
3	Two or three	52	53	57	50	51	49	49	46	64	54	50
4	Four or more	32	21	23	36	24	26	19	23	6	16	21
8	Not sure (V)	1	1	-	-	2	1	1	1	-	1	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1020/1)

Q1030 After you were advised to see or decided to see a specialist, how many days, weeks or months did you have to wait for an appointment?" [IHP 2010]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than four weeks	59	52	67	79	81	68	47	63	92	80	88
2 Four to eight weeks	18	14	12	9	10	14	16	13	5	11	6
3 More than eight weeks	21	33	21	11	8	17	34	21	2	8	4
9 Don't Know/Decline to Answer (V)	2	1	-	2	1	1	3	3	1	1	2

[PN: IF NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1031_2 OR Q1031_3), ASK Q1045. OTHERWISE JUMP TO PN BEFORE Q1050.]

BASE: NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1031_2 OR Q1031_3)

Q1045 Was it ...? (READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than four weeks	45	33	71	44	69	40	27	32	53	42	36
2 Four to eight weeks	22	8	-	22	10	24	29	17	31	37	14
3 More than eight weeks	11	16	-	9	6	21	9	17	5	13	5
8 Not sure (V)	16	38	-	12	13	12	34	31	9	8	36
9 Decline to answer (V)	6	5	29	13	2	3	1	3	3	-	10

[PN: IF SAW OR NEEDED TO SEE A SPECIALIST (Q1020/1) AND SOUGHT CARE (ANY OF Q1031-Q1035 OR Q1031_2 OR Q1031_3), ASK Q1050. OTHERWISE JUMP TO Q1060.]

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1020/1) AND SOUGHT CARE ((ANY OF Q1031-Q1035 OR Q1031_2 OR Q1031_3)

Q1050 When you saw the specialist did he or she have information about your medical history?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	77	76	59	64	75	85	71	68	90	91	78
2 No	18	18	38	33	16	10	24	22	10	6	18
8 Not sure (V)	5	6	3	2	8	5	5	9	1	3	4
9 Decline to answer (V)	-	-	-	1	1	-	1	-	-	-	-

[PN: IF HAS REGULAR DOCTOR (Q915/1), ASK Q1055. OTHERWISE JUMP TO PN BEFORE Q1065.]

BASE: HAS REGULAR DOCTOR AND SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND SOUGHT CARE (Q915/1 & Q1020/1 AND ANY OF Q1031-Q1035 OR Q1031_2 OR Q1031_3)

Q1055 After you saw the specialist, did your regular doctor seem informed about the care you got from the specialist?"

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	74	72	75	67	74	80	67	48	87	88	75
2 No	15	17	20	20	10	11	20	22	9	5	17
3 Did not see regular doc/GP since seeing specialist/consultant (V)	4	7	3	4	2	3	6	18	3	3	3
8 Not sure (V)	6	4	2	4	14	6	7	13	-	4	5
9 Decline to answer (V)	-	-	-	5	-	-	1	-	-	-	-

BASE: HAS REGULAR DOCTOR (Q915/1)

Q1060 How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places, such as make appointments? [IHP 2007, 2008] (READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	30	45	25	29	26	37	38	21	41	45	47
2 Often	11	17	12	11	11	14	14	12	23	21	17
3 Sometimes	14	13	14	11	13	13	11	8	14	17	11
4 Rarely or never	33	17	44	30	35	21	18	27	11	5	17
5 I do not receive care from other doctors or places (V)	10	5	4	7	10	9	9	24	10	10	5
8 Not sure (V)	2	3	-	2	4	5	9	9	1	2	3
9 Decline to answer (V)	-	-	-	11	1	1	-	-	1	-	-

[PN: IF SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS (Q1020/1), ASK Q1065. OTHERWISE JUMP TO Q1098.]

BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS (Q1020/1)

Q1065 When you have received care or treatment from specialists, how often did they...? Would you say always, often, sometimes, rarely or never?

1 Give you an opportunity to ask questions about recommended treatment [IHP 2010]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	61	66	47	49	64	68	42	50	74	78	70
2 Often	16	13	16	21	18	12	22	19	18	12	14
3 Sometimes	10	10	12	12	9	11	15	11	5	5	9
4 Rarely or never	9	8	19	10	5	5	16	11	1	3	4
5 Not applicable (V)	1	2	5	3	2	3	3	6	1	1	2
8 Not sure (V)	2	1	-	2	-	-	1	3	-	1	1
9 Decline to answer (V)	-	-	-	2	-	-	-	-	1	-	-

2 Tell you about treatment choices

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Always	58	57	36	49	64	62	32	44	77	71	64
2 Often	14	15	13	20	18	15	20	18	15	14	16
3 Sometimes	11	10	11	11	9	9	12	11	4	7	8
4 Rarely or never	11	10	31	12	6	8	26	15	2	4	7
5 Not applicable (V)	4	6	8	3	2	3	7	10	2	2	5
8 Not sure (V)	2	1	1	2	1	1	3	3	-	1	1
9 Decline to answer (V)	-	-	-	2	-	1	-	-	-	-	-

3 Involve you as much as you want to be in decisions about your treatment or care [IHP 2010]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Always	64	62	46	48	60	73	44	47	68	71	66
2	Often	13	15	15	15	19	12	21	20	17	17	14
3	Sometimes	10	11	7	11	9	7	12	10	8	8	10
4	Rarely or never	9	8	24	14	7	6	16	12	5	3	7
5	Not applicable (V)	2	2	6	6	3	2	3	7	2	1	2
8	Not sure (V)	1	1	2	2	1	-	4	4	-	-	1
9	Decline to answer (V)	-	-	-	3	1	-	-	-	-	-	-

SECTION 1100: PRESCRIPTION MEDICATION USE**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)****Q1105** How many different prescription medicines are you taking on a regular or ongoing basis? [IHP 2008]

(INTERVIEWER: IF RESPONDENT ANSWERS “aspirin, vitamins, supplements, etc,” SAY: “This would only apply if you needed a prescription to obtain that medicine.”) [IHP 05]

(INTERVIEWER: PROBE FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(INTERVIEWER: RECORD “97” FOR MORE THAN ONE PRESCRIPTION MEDICINES BUT DONT KNOW EXACT NUMBER (V), “98” FOR NOT SURE (V), AND “99” FOR DECLINE TO ANSWER (V).)

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	None	26	28	28	30	25	32	21	27	22	20	23
2	1-3 (Net)	46	42	45	45	42	40	50	42	53	44	39
3	4 or more (Net)	28	30	26	23	25	27	29	29	23	33	37

[PN: IF TAKING PRESCRIPTION MEDICATIONS (Q1105/1-97), ASK Q1110. OTHERWISE, JUMP TO Q1198.]

BASE: TAKING PRESCRIPTION MEDICATIONS (Q1105/1-97)**Q1110** In the past year, has a pharmacist or any doctor reviewed and discussed all the different medicines you are using?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	63	70	38	68	55	66	37	42	72	80	70
2	No	37	29	61	29	44	33	63	57	27	19	30
8	Not sure (V)	-	1	1	1	-	1	-	1	1	1	1
9	Decline to answer (V)	-	-	-	2	-	-	-	-	-	-	-

[PN: IF TAKING MORE THAN ONE PRESCRIPTION MEDICATION (Q1105/2-97), ASK Q1115. OTHERWISE, JUMP TO PN BEFORE Q1130.]

BASE: TAKING MORE THAN ONE PRESCRIPTION MEDICATION (Q1105/2-97)**Q1115** Do you have a written list of all the medications that you are currently taking?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	64	72	70	58	54	61	54	81	62	79	78
2	No	36	28	30	41	45	38	46	18	37	20	22
8	Not sure (V)	-	-	-	-	1	-	-	-	1	1	-
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

[PN: IF TAKING PRESCRIPTION MEDICATIONS (Q1105/1-97), ASK Q1130. OTHERWISE JUMP Q1198.]

BASE: TAKING PRESCRIPTION MEDICATIONS (Q1105/1-97)**Q1130** In the past 2 years, have you had a negative reaction to any medicine that resulted in you going to the hospital?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	9	7	4	4	7	6	6	10	7	6	4
2	No	90	92	96	95	93	94	93	89	93	93	96
8	Not sure (V)	-	-	-	-	-	-	-	1	-	-	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

SECTION 1200: MEDICAL ERRORS/SAFETY ISSUES**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**

Q1205 In the past 2 years, have you ever been given the wrong medicine or wrong dose at a pharmacy or while hospitalized? [IHP 2008]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	4	5	6	8	6	7	8	5	2	2	8
2 No	95	94	93	90	93	92	92	94	97	97	92
8 Not sure (V)	1	1	1	1	1	-	-	1	1	1	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1210 In the past 2 years, do you believe a medical mistake was made in your treatment or care? [IHP 2008]

(INTERVIEWER: IF NEEDED: "By medical mistake we mean an error made by a doctor, nurse, hospital or health care professionals.")

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	10	11	6	8	11	13	17	11	4	4	11
2 No	89	88	93	90	87	86	81	88	95	94	87
8 Not sure (V)	1	1	2	1	2	1	1	1	1	2	2
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

[PN: IF SWEDEN AND THOUGHT MEDICAL MISTAKE WAS MADE (Q600/8 AND Q1210/1), ASK Q1213. OTHERWISE JUMP TO Q1215.]

BASE: SWEDEN AND THOUGHT MEDICAL MISTAKE WAS MADE (Q600/8 AND Q1210/1)

Q1213 Did you notify the patient panel or HSN or any other entity (such as the National Board)? [Q1715, IHP 2010]

	Swe
1 Yes	14
2 No	83
8 Not sure (V)	1
9 Decline to answer (V)	1

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1215 In the past 2 years, have you had any blood tests, x-rays, or any other medical tests? [IHP 2008]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	93	91	92	94	87	91	95	90	89	90	89
2 No	7	9	8	5	12	9	5	10	11	10	10
8 Not sure (V)	-	-	-	-	-	-	-	-	-	1	-
9 Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF HAS HAD TESTS IN PAST 2 YEARS (Q1215/1), ASK Q1220. OTHERWISE JUMP TO PN BEFORE Q1225.]

BASE: HAS HAD TESTS IN PAST 2 YEARS (Q1215/1)**Q1220** In the past 2 years, have you ...? [IHP 2008]

1 Been given incorrect results for a diagnostic or lab test

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	4	5	3	2	6	5	4	3	3	2	5
2	No	95	92	96	95	93	94	94	91	96	97	93
8	Not sure (V)	1	2	1	2	1	1	2	5	1	1	2
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

2 Experienced delays in being notified about abnormal test results

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	7	11	3	5	5	8	10	9	5	4	10
2	No	93	88	97	94	94	91	89	89	95	96	89
8	Not sure (V)	-	1	-	1	1	1	1	2	-	1	1
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

[PN: WRONG MEDICATION/DOSE (Q1205/1) OR MEDICAL MISTAKE (Q1210/1) OR LAB MISTAKE (Q1220/1,2 AND Q1221/1 FOR ANY), ASK Q1225. OTHERWISE JUMP TO Q1298.]

BASE: WRONG MEDICATION/DOSE (Q1205/1) OR MEDICAL MISTAKE (Q1210/1) OR LAB MISTAKE (Q1220/1,2 AND Q1221/1 FOR ANY)**Q1225** Did the most recent mistake, medication error, or diagnostic test error occur while you were hospitalized? [IHP 2008]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	29	19	26	46	25	35	22	21	32	22	18
2	No	71	79	74	48	74	64	72	77	67	76	81
8	Not sure (V)	-	1	-	1	1	-	5	2	-	2	1
9	Decline to answer (V)	-	1	-	5	-	1	-	-	-	-	-

BASE: WRONG MEDICATION/DOSE (Q1205/1) OR MEDICAL MISTAKE (Q1210/1) OR LAB MISTAKE (Q1220/1,2 AND Q1221/1 FOR ANY)**Q1230** Did a doctor or some other health care professional speak to you about the mistake or error you experienced?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	52	39	36	35	45	46	41	40	56	40	42
2	No	45	59	64	57	54	51	57	57	43	58	57
8	Not sure (V)	1	1	-	1	1	2	1	3	1	2	-
9	Decline to answer (V)	2	1	-	6	-	1	2	-	-	-	1

BASE: WRONG MEDICATION/DOSE (Q1205/1) OR MEDICAL MISTAKE (Q1210/1) OR LAB MISTAKE (Q1220/1,2 AND Q1221/1 FOR ANY)

Q1235 Did this mistake, medication error, or diagnostic test error cause a ...? [IHP 2008] (READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Very serious problem	26	21	10	20	17	23	20	14	16	16	23
2 Somewhat serious problem	19	22	16	26	30	28	21	26	23	17	17
3 Not serious problem	28	20	34	21	22	22	30	28	31	30	18
4 No problem at all	25	32	38	18	29	25	26	26	27	33	39
8 Not sure (V)	3	2	2	4	2	1	2	5	5	2	2
9 Decline to answer (V)	-	3	-	11	1	1	2	1	-	2	-

SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1301 HOSPITAL/SURGERY - DOES NOT APPEAR ON SCREEN**

[PN: IF HOSPITALIZED IN PAST 2 YEARS (Q735/1), GET CODE 1.

IF HAD SURGERY AND NOT HOSPITALIZED IN PAST 2 YEARS (Q740/1 AND Q735/2), GET CODE 2. ALL OTHERS GET CODE 3]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Hospitalized	54	37	51	43	40	50	46	48	54	48	40
2 Surgery and Not Hospitalized	10	16	5	10	12	15	10	10	9	9	15
3 All Others	36	47	44	47	48	35	45	41	37	44	45

BASE: HAD SURGERY IN PAST 2 YEARS (Q740/1)**Q1320** You mentioned earlier that you had surgery in the past 2 years. Before you had surgery, were you well-informed and prepared for what the recovery would be like? [NEW: adapted from CAHPS] (READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, definitely	76	73	65	63	76	71	54	61	76	77	76
2 Yes, somewhat	13	15	16	20	12	16	23	19	16	17	12
3 No	9	11	17	15	11	11	22	19	7	5	11
8 Not sure (V)	1	1	2	1	1	1	1	1	-	1	1
9 Decline to answer (V)	-	1	-	1	-	1	1	-	-	-	-

BASE: HOSPITALIZED IN PAST 2 YEARS (Q1301/1)**Q1305** You mentioned earlier that you were hospitalized in the past 2 years. Did you develop an infection during or shortly after your hospital stay?

(INTERVIEWER: IF HOSPITALIZED MORE THAN ONCE, RESPONDENT SHOULD CONSIDER ONLY THE MOST RECENT TIME.)

(INTERVIEWER NOTE: IF ASKED TO CLARIFY: "This could include a wound infection, a urinary tract infection, or pneumonia.")

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	9	11	8	10	12	12	10	8	10	12	5
2 No	90	89	92	89	87	86	88	91	90	88	95
8 Not sure (V)	-	-	-	1	1	1	1	1	-	-	-
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

[PN: IF HAD SURGERY AND NOT HOSPITALIZED IN PAST 2 YEARS (Q1301/2), ASK Q1307. OTHERWISE JUMP TO PN BEFORE Q1310.]

BASE: HAD SURGERY AND NOT HOSPITALIZED IN PAST 2 YEARS (Q1301/2)**Q1307** Did you develop an infection during or shortly after your surgery?

(INTERVIEWER: IF RESPONDENT HAD MORE THAN ONE SURGERY, RESPONDENT SHOULD CONSIDER ONLY THE MOST RECENT TIME.)

(INTERVIEWER: IF ASKED TO CLARIFY: "This could include a wound infection, a urinary tract infection, or pneumonia.")

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	11	6	8	3	5	10	10	6	7	4	7
2	No	89	92	88	93	94	90	90	91	93	96	93
8	Not sure (V)	-	-	4	2	1	-	-	3	-	-	-
9	Decline to answer (V)	-	1	-	2	-	-	-	-	-	-	-

[PN: IF HOSPITALIZED OR HAD SURGERY IN PAST 2 YEARS (Q1301/1,2), ASK Q1310. OTHERWISE JUMP TO PN BEFORE Q1325.]

BASE: HOSPITALIZED OR HAD SURGERY IN PAST 2 YEARS (Q1301/1,2)**Q1310** [IF HOSPITALIZED (Q735/1), DISPLAY: When you left the hospital...?] [IHP 2008] (READ ITEM)

[IF HAD SURGERY AND NOT HOSPITALIZED (Q740/1 AND Q735/2), DISPLAY: After the surgery...?]

1 Did you receive clear instructions about symptoms to watch for and when to seek further care

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	82	83	65	70	77	80	69	70	85	88	92
2	No	16	16	33	23	22	17	29	27	13	11	7
8	Not sure (V)	1	1	2	3	1	2	2	2	1	1	1
9	Decline to answer (V)	-	-	-	4	-	1	-	-	-	-	-

2 Did you know who to contact if you had a question about your condition or treatment

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	87	88	79	89	90	88	87	83	90	93	93
2	No	12	11	20	9	9	10	13	16	9	5	6
8	Not sure (V)	1	1	1	-	1	1	-	1	1	2	1
9	Decline to answer (V)	-	-	-	2	-	-	-	-	-	-	-

3 Did the hospital staff provide you with a written plan for your care after discharge [from surgery]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	68	70	62	69	54	66	54	48	69	80	92
2	No	30	27	33	26	44	31	44	46	28	19	7
8	Not sure (V)	2	2	4	3	1	2	2	5	2	1	1
9	Decline to answer (V)	-	1	1	2	1	-	-	-	-	-	-

4 Did the staff make arrangements for you to have follow-up visits with a doctor or other health care professional

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	67	72	51	47	77	67	61	62	65	87	83
2	No	31	26	47	47	22	31	38	36	32	12	16
8	Not sure (V)	1	2	2	1	2	2	1	2	2	1	1
9	Decline to answer (V)	-	1	-	5	-	1	-	-	1	-	-

5 Were you given very clear instructions about what medicines you should be taking

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	83	86	69	77	77	86	77	82	85	90	94
2	No	15	11	27	15	20	11	19	14	14	9	5
8	Not sure (V)	1	2	4	3	2	2	3	3	1	1	-
9	Decline to answer (V)	1	1	1	6	1	1	1	1	-	-	1

BASE: HOSPITALIZED OR HAD SURGERY IN PAST 2 YEARS (Q1301/1,2)

Q1315 [IF HOSPITALIZED (Q1301/1), DISPLAY: After you were discharged, were you readmitted to a hospital or did you have to go to an emergency room within a month as a result of complications that occurred during your recovery?]

[IF HAD SURGERY AND NOT HOSPITALIZED (Q740/1 AND Q735/2), DISPLAY: After you were discharged from surgery, were you readmitted to a hospital or did you have to go to an emergency room within a month as a result of complications that occurred during your recovery?]

(INTERVIEWER: IF YES, PROBE: "Was that the hospital, ER, or both?")

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes, readmitted to a hospital	4	4	3	3	4	4	5	3	6	10	3
2	Yes, had to go to the ER/ED/AED	3	6	2	2	5	4	3	5	3	2	5
3	Yes, both	2	2	1	1	2	3	3	2	3	-	3
4	No	90	86	85	86	88	87	85	80	77	84	88
5	Had no complications (V)	1	1	7	7	-	1	3	9	12	3	-
8	Not sure (V)	1	-	1	-	-	1	-	1	-	-	1
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

[PN: IF HAS REGULAR DOCTOR (Q915/1), ASK Q1325. OTHERWISE JUMP TO Q1398.]

BASE: HOSPITALIZED OR HAD SURGERY IN PAST 2 YEARS (Q1301/1,2) AND HAS REGULAR DOCTOR/PLACE (Q915/1,2)

Q1325 [IF HOSPITALIZED (Q735/1), DISPLAY: After you left the hospital did the doctors or staff at the place where you usually get medical care seem informed about the care you received in the hospital?] [NEW]

[IF HAD SURGERY AND NOT HOSPITALIZED (Q740/1 AND Q735/2): After your surgery, did the doctors or staff at the place where you usually get medical care seem informed about the care you received during surgery?]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	74	73	80	77	79	72	72	45	83	83	84
2	No	18	19	15	17	9	19	18	35	15	11	12
8	Not sure (V)	8	7	4	1	11	8	8	20	1	6	4
9	Decline to answer (V)	-	1	1	4	-	1	1	1	-	-	-

SECTION 1400: EMERGENCY DEPARTMENT USE & CHRONIC ILLNESS CARE
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BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1405 How many times have you personally used a hospital emergency room in the past 2 years?

(INTERVIEWER: RECORD "97" IF USED ER/ED/A&ED MORE THAN ONCE BUT DOESN'T KNOW EXACT NUMBER (V). RECORD "98" FOR NOT SURE (V) AND "99" FOR DECLINE TO ANSWER (V).)

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	None	51	40	67	67	67	53	60	49	60	57	49
2	1-2 (Net)	38	39	29	26	25	37	31	38	35	32	37
3	3 or more (Net)	11	19	5	6	7	10	9	11	4	8	12
4	3-4 (Net)	6	12	3	3	3	6	6	7	2	4	7
8	5 or more (Net)	5	8	1	3	4	4	4	4	2	4	4

[PN: IF USED ER IN THE PAST 2 YEARS (Q1405/1-97), ASK Q1410. OTHERWISE, JUMP TO Q1415.]

BASE: USED ER IN THE PAST 2 YEARS (Q1405/1-97)

Q1410 The last time you went to the hospital emergency room, was it for a condition that you thought could have been treated by your regular doctor if he or she had been available?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	31	41	21	28	26	22	28	28	25	16	40
2	No	64	56	76	66	72	75	69	66	71	82	57
8	Not sure (V)	5	3	3	5	2	3	3	7	4	2	3
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1415 The next few questions are about your health and some specific conditions you may have. Do you have (READ LIST)?

(INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

(INTERVIEWER NOTE: IF HAD CANCER BUT NOW IN REMISSION, CODE AS NO.)

1 Hypertension, sometimes called high blood pressure

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	30	28	25	34	25	25	30	27	29	36	41
2	No	69	70	74	64	73	74	69	71	70	63	58
8	Not sure (V)	-	1	1	1	2	-	-	1	-	-	1
9	Decline to answer (V)	-	1	-	2	-	-	1	-	1	-	-

2 Heart disease, including angina or heart attack

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	10	11	12	17	13	11	15	12	17	12	14
2	No	89	88	88	82	85	89	83	87	83	88	85
8	Not sure (V)	1	1	-	-	1	1	1	1	-	-	2
9	Decline to answer (V)	-	-	-	1	-	-	1	-	1	-	-

3 Diabetes		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	12	13	9	13	12	8	11	11	17	19	20
2	No	87	86	91	85	87	91	88	89	82	81	80
8	Not sure (V)	-	1	-	-	-	-	1	-	-	-	-
9	Decline to answer (V)	-	1	-	1	-	-	1	-	1	-	-
4 Joint pain or arthritis		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	44	42	35	37	29	37	32	13	30	38	51
2	No	56	57	64	61	70	63	66	85	69	62	48
8	Not sure (V)	1	1	1	1	1	-	1	2	-	-	1
9	Decline to answer (V)	-	1	-	1	-	-	1	-	1	-	-
5 Asthma, COPD, or any other chronic lung problems		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	17	16	13	12	19	14	18	13	14	20	19
2	No	83	83	87	86	80	86	81	86	85	80	80
8	Not sure (V)	-	1	1	1	-	-	1	1	-	-	1
9	Decline to answer (V)	-	1	-	1	-	-	1	-	1	-	-
6 Depression, anxiety or other mental health problems		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	23	19	17	14	15	15	14	14	13	11	24
2	No	77	80	83	84	84	84	85	86	86	89	75
8	Not sure (V)	-	1	-	1	1	-	-	-	-	-	-
9	Decline to answer (V)	-	1	-	2	-	-	1	-	1	-	-
7 Cancer		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	6	4	4	7	5	6	6	4	9	6	5
2	No	94	95	96	92	94	93	93	95	90	94	95
8	Not sure (V)	1	1	-	-	1	1	-	1	-	-	1
9	Decline to answer (V)	-	-	-	1	-	-	1	-	1	-	-
8 Chronic back pain		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	25	27	36	37	23	20	30	18	25	21	33
2	No	74	72	64	60	76	79	69	81	74	79	67
8	Not sure (V)	1	1	1	1	1	1	1	1	-	-	1
9	Decline to answer (V)	-	1	-	2	-	-	1	-	1	-	-

[PN: IF HAS HYPERTENSION, HEART DISEASE, OR DIABETES (Q1415/1-3 AND Q1416/1), ASK Q1420. IF HAS NO CONDITIONS (Q1415/1-8 AND Q1416/2 FOR ALL), JUMP TO Q1475. OTHERWISE JUMP TO Q1450.]

BASE: HAS HYPERTENSION, HEART DISEASE OR DIABETES (Q1415/1,2, 3 AND Q1416/1)**Q1420** Have you had your cholesterol checked in the past year? [IHP 2005, 2008]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	83	84	84	90	76	84	86	69	88	92	84
2	No	15	15	16	9	22	15	12	26	12	8	14
8	Not sure (V)	1	1	-	2	2	2	2	5	1	-	1
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: HAS HYPERTENSION, HEART DISEASE OR DIABETES (Q1415/1,2, 3 AND Q1416/1)**Q1425** Have you had your blood pressure checked in the past year?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	100	97	98	98	95	100	94	95	95	97	97
2	No	-	3	2	2	5	-	6	5	5	3	3
8	Not sure (V)	-	-	-	-	-	-	-	1	-	-	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF HAD BP CHECKED IN PAST YEAR (Q1425/1), ASK Q1430. OTHERWISE JUMP TO Q1435.]

BASE: HAD BP CHECKED IN PAST YEAR (Q1425/1)**Q1430** Last time your blood pressure was checked, was it under control, in the normal range?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	79	85	83	78	74	84	85	84	69	69	85
2	No	18	14	17	21	24	15	13	15	30	31	14
8	Not sure (V)	3	1	-	1	1	1	1	1	1	-	1
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS DIABETES (Q1415/3 AND Q1416/1)**Q1435** Has your hemoglobin "A one C," a blood test to check [IF NOR (600/7), DISPLAY: "long term"] sugar control, been checked in the past year? [IHP 2005, 2008]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	93	93	89	85	96	99	94	90	86	94	88
2	No	4	4	5	10	2	1	6	5	14	4	8
8	Not sure (V)	3	2	6	4	2	1	-	4	-	2	4
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAD HBA1C CHECKED IN PAST YEAR (Q1435/1)**Q1440** Last time your hemoglobin "A one C" was checked, was it in the normal range?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	57	67	70	60	73	65	72	73	64	51	68
2	No	39	29	23	34	23	30	25	24	34	48	29
8	Not sure (V)	4	4	6	6	4	5	4	2	1	1	3
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: HAS DIABETES (Q1415/3 AND Q1416/1)**Q1445** Have you had...? [IHP 2005, 2008]

1 Your feet examined by a health professional for sores or irritations in the past year

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	69	50	33	48	59	68	42	71	47	81	68
2	No	31	50	67	50	41	30	58	28	53	19	32
8	Not sure (V)	-	1	-	-	-	1	-	1	-	-	-
9	Decline to answer (V)	-	-	-	2	-	-	-	-	-	-	-

2 An eye examination for your diabetes in the past year

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	79	77	65	80	77	75	69	68	69	86	72
2	No	20	23	35	20	23	24	31	31	30	14	27
8	Not sure (V)	1	-	-	-	-	1	-	1	-	-	1
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

[PN: IF HAS AT LEAST ONE CONDITION (Q1415/1-8 AND Q1416/1 FOR ANY), ASK Q1450. OTHERWISE JUMP TO PN BEFORE Q1470.]

BASE: HAS AT LEAST ONE CONDITION (Q1415/1-8 AND Q1416/1 FOR ANY)

Q1450 Staying healthy can be difficult when you have a chronic condition such as [INSERT ONLY ONE CHRONIC CONDITION FROM Q1415 ACCORDING TO THE FOLLOWING HEIRARCHY: “diabetes”; (Q1415/3 AND Q1416/1); “high blood pressure” (Q1415/1 AND Q1416/1); “heart disease” (Q1415/2 AND Q1416/1); “chronic lung problems” (Q1415/5 AND Q1416/1); “joint pain or arthritis” (Q1415/4 AND Q1416/1); “chronic back pain” (Q1415/8 AND Q1416/1); “depression” (Q1415/6 AND Q1416/1); “cancer” (Q1415/7 AND Q1416/1)]. We would like to learn about any help you get from the doctors, nurses or others you see.

[PN: FOR TEXT INSERT HIERARCHY, DISPLAY “CANCER” IF ONLY CONDITION SELECTED AT Q1415.]

(INTERVIEWER: IF RESPONDENT HAS ONLY ONE CONDITION AT Q1415, HAVE THEM ANSWER FOR THAT CONDITION. IF RESPONDENT HAS MORE THAN ONE CONDITION, HAVE THEM RESPOND FOR THE CONDITION THAT THEY RECEIVE THE MOST CARE FOR.)

During the past year, when you received care, has any health care professional you see for your condition(s)...?

[RANDOMIZE]

1 Discussed with you your main goals or priorities in caring for your condition(s) [COULTER-modified PACIC]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	63	67	42	59	67	62	51	36	81	78	76
2	No	34	30	56	36	32	36	47	60	17	20	22
8	Not sure (V)	2	2	3	2	1	2	2	4	1	2	1
9	Decline to answer (V)	1	-	-	2	-	-	-	-	-	-	-

2 Helped you make a treatment plan that you could carry out in your daily life [PACIC]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	61	63	53	49	52	58	41	40	74	80	71
2	No	36	35	45	48	47	40	58	57	24	19	27
8	Not sure (V)	2	2	2	1	1	2	1	2	2	2	2
9	Decline to answer (V)	-	-	-	2	-	1	-	-	-	-	-

3 Given you clear instructions about symptoms to watch for and when to seek further care or treatment [IHP 2008]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	66	66	56	64	64	63	44	49	84	80	75
2	No	32	32	42	32	35	36	53	48	15	19	23
8	Not sure (V)	2	2	2	2	-	1	2	2	1	1	2
9	Decline to answer (V)	-	-	-	2	-	-	-	-	-	-	-

BASE: HAS AT LEAST ONE CONDITION (Q1415/1-8 AND Q1416/1 FOR ANY)**Q1455** Between doctor visits, is there a health care professional (READ LIST)?

1 Who contacts you to see how things are going

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	16	16	9	14	22	22	12	22	24	29	31
2	No	83	83	91	85	76	77	88	77	74	70	69
8	Not sure (V)	1	-	-	-	-	-	-	-	1	-	-
9	Decline to answer (V)	-	-	-	1	1	1	-	-	-	-	-

2 You can easily call to ask a question or get advice about your health condition(s)

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	59	62	54	55	70	71	63	73	68	81	77
2	No	36	34	44	43	27	25	35	23	30	17	22
8	Not sure (V)	4	4	1	1	3	3	1	3	2	2	1
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

BASE: HAS AT LEAST ONE CONDITION (Q1415/1-8 AND Q1416/1 FOR ANY)**Q1462** Is there one person responsible for all the care you receive from various doctors for your chronic condition(s)?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	63	60	47	40	46	71	51	36	53	75	62
2	No	34	37	52	56	50	25	45	57	47	20	36
8	Not sure (V)	3	3	1	1	4	3	4	7	-	5	3
9	Decline to answer (V)	-	-	-	3	1	1	-	-	-	-	-

[PN: IF NETHERLANDS AND HAS ONE PERSON RESPONSIBLE FOR CARE (Q600/5 AND Q1462/1), ASK Q1463.
OTHERWISE JUMP TO Q1465.]

BASE: NETHERLANDS AND HAS ONE PERSON RESPONSIBLE FOR CARE (Q600/5 AND Q1462/1)**Q1463** Is this person...? (READ LIST)

	Neth	
1	Your GP	54
2	The practice nurse in your GP practice	10
3	A medical specialist	25
4	Someone in your home care organization	2
5	Another healthcare worker	6
8	Don't know (V)	2
9	Decline to answer (V)	1

BASE: HAS AT LEAST ONE CONDITION (Q1415/1-8 AND Q1416/1 FOR ANY)

Q1465 During the past year, have you ever skipped doses or not filled a prescription for your medicines for your health condition(s) because of the cost of the medicines?

(INTERVIEWER NOTE: If respondent has multiple conditions, ask respondent to think about all of them.)

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	13	13	9	13	5	10	7	6	8	2	31
2	No	86	85	91	86	94	88	92	92	91	96	69
3	I don't take medications for any of the conditions (V)	1	1	1	-	-	1	1	1	1	1	-
8	Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9	Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

[PN: IF HAS ASTHMA, HYPERTENSION, DIABETES, DEPRESSION OR CHRONIC BACK PAIN (Q1415/1,3,5,6,8 AND Q1416/1 FOR ANY), ASK Q1470. OTHERWISE JUMP TO Q1475.]

BASE: HAS ASTHMA, HYPERTENSION, DIABETES, DEPRESSION, CHRONIC BACK PAIN (Q1415/1,3,5,6,8 AND Q1416/1 FOR ANY)

Q1470 In the past year, have you stayed overnight in a hospital or visited the emergency room because of your [DISPLAY CONDITION OR CONDITIONS AT Q1415 AND Q1416/1. IF Q1415/5, DISPLAY: "chronic lung problems"; IF Q1415/1, DISPLAY: "hypertension"; IF Q1415/3, DISPLAY: "diabetes"; IF Q1415/6, DISPLAY: "depression, anxiety or other mental health problems"; IF Q1416/8, DISPLAY: "chronic back pain"]?

[PN: IF RESPONDENT HAS MORE THAN ONE CONDITION, DISPLAY ALL OF THEM IN QUESTION TEXT, FOR EXAMPLE: "...because of your hypertension or diabetes?"]

(INTERVIEWER: IF YES, PROBE "Was that the hospital or emergency room?")

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes, ER/ED	6	6	3	4	2	3	2	6	15	10	5
2	Yes, hospital	3	3	3	6	5	4	3	3	10	17	4
3	Yes, both	3	2	1	2	2	3	4	2	7	4	4
4	No	88	89	93	87	91	90	91	88	68	69	87
8	Don't know (V)	-	-	-	-	-	-	-	-	-	-	-
9	Decline to answer (V)	-	-	-	-	-	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1475 Does your health keep you from working full-time or limit your ability to do housework or other daily activities?

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	Yes	32	32	34	38	39	28	47	32	41	32	34
2	No	67	67	66	61	60	71	53	67	58	67	66
8	Don't know (V)	1	-	-	-	1	1	1	1	1	-	-
9	Decline to answer (V)	-	-	-	2	1	-	-	-	-	-	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1480 Overall, how do you rate the quality of medical care that you have received in the past 12 months? [IHP 2005, 2008] (READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Excellent	31	27	15	7	15	37	24	22	19	27	33
2 Very good	36	32	28	24	19	38	26	28	49	54	29
3 Good	21	27	45	49	47	16	32	37	27	14	20
4 Fair	7	9	9	15	14	6	11	6	4	4	12
5 Poor	2	4	1	3	2	3	5	3	1	1	4
8 Not sure (V)	1	1	1	1	1	1	-	3	-	-	1
9 Decline to answer (V)	-	-	-	1	1	-	1	-	-	-	-

SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY

BASE: AUSTRALIA, CANADA, FRANCE & NEW ZEALAND (Q600/1, 2, 3, 6 AND Q99/1)

Q1515 I will now ask you a few questions about health insurance and experiences with medical bills. In addition to government funded health services, are you currently covered by any private health insurance that you, your family, an employer or an association pays for? [IHP 2010]

[IF AUS, FR, NZ (Q600/1,3,6), DISPLAY: (INTERVIEWER: ONLY IF NEEDED: "This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.")]

[IF CAN (Q600/2), DISPLAY: (INTERVIEWER: ONLY IF NEEDED: "This includes any private health insurance for prescription drugs, dental care, or hospital or physicians services.")]

	Aus	Can	Fr	NZ
1 Yes	51	59	93	41
2 No	48	40	7	59
8 Don't know (V)	-	1	1	-
9 Decline to answer (V)	-	-	-	-

BASE: FRANCE (Q600/3 AND Q99/1)

Q1520 Are you under a plan where the whole of your health costs are covered by the national insurance fund because you have a chronic illness? [IHP 2010]

	Aus
1 Yes	39
2 No	58
8 Don't know (V)	2
9 Decline to answer (V)	-

BASE: GERMANY (Q600/4 AND Q99/1)

Q1525 What kind of health insurance do you have? [IHP 2010] (READ LIST)

(INTERVIEWER: ONLY IF NEEDED: "This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.")

	Ger
1 Social or statutory health insurance (zum Beispiel AOK, BEK, BKK, IKK etc.) without any private insurance	76
2 Social or statutory insurance and also private insurance	10
3 Private insurance only	12
4 Insured through welfare	-
5 No health insurance	-
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: UK (Q600/10 AND Q99/1)

Q1530 In addition to the National Health Service, are you currently covered by private health insurance that you, your family, an employer or an association pays for? [IHP 2010]

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs.)

	UK
1 Yes	10
2 No	89
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: NETHERLANDS (Q600/5 AND Q99/1)

Q1535 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you, your family, an employer or an association pays for? [IHP 2010]

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

	Neth
1 Yes, have an additional insurance package including dental	58
2 Yes, have an additional insurance package excluding dental	12
3 No, do not have an additional insurance packag	22
4 No, do not have an insurance package at all	1
8 Not sure (V)	7
9 Decline to answer (V)	-

BASE: NETHERLANDS (Q600/5 AND Q99/1)

Q1537 In the past 2 years, did you ever use one of the following services offered by your health care insurance company? Please select all that apply. (READ LIST)

	Neth
1 Waiting list mediation	3
2 Health-related or lifestyle advice/support	3
3 Second opinion mediation	4
4 Finding the right healthcare provider for your disease	6
7 I haven't used any of these.	87
8 Not sure (V)	1
9 Decline to answer (V)	1

BASE: SWITZERLAND (Q600/9 AND Q99/1)**Q1540** What type of personal health insurance (compulsory basic insurance) do you have? [IHP 2010] (READ LIST)

	Switz
1 General health insurance with deductible	77
2 Bonus insurance	3
3 HMO insurance	6
4 Family GP model	9
5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)	1
8 Not sure (V)	2
9 Decline to answer (V)	1

BASE: SWITZERLAND (Q600/9 AND Q99/1)**Q1545** What is the amount of your annual excess that you have to pay yourself? [IHP 2010] (READ LIST)

	Switz
1 CHF 300	63
2 500	21
3 1000	5
4 1500	4
5 2000	1
6 2500	1
8 Not sure (V)	4
9 Decline to answer (V)	1

[PN: IF NOT SURE OF AMOUNT OF ANNUAL ACCESS (Q1545/8), ASK Q1550. OTHERWISE JUMP TO Q1560.]

BASE: SWITZERLAND AND NOT SURE OF AMOUNT OF ANNUAL ACCESS (Q600/9 AND Q1545/8 AND Q99/1)**Q1550** Even if you are not sure, you might know whether the amount of your annual excess that you have to pay yourself is at the minimum of CHF 300 or higher. Is it CHF 300? [IHP 2010] (READ LIST)

	Switz
1 Yes, CHF 300	15
2 No, higher	20
8 Not sure (V)	62
9 Decline to answer (V)	3

BASE: SWITZERLAND (Q600/9 AND Q99/1)

Q1560 In addition to your compulsory basic insurance, are you currently covered by an additional health care insurance package that you, your family, an employer or an association pays for? [IHP 2010]

(INTERVIEWER: ONLY IF NEEDED: "This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs.")

	Switz
1 Yes	37
2 No	62
8 Not sure (V)	1
9 Decline to answer (V)	-

BASE: US (Q600/11 AND Q99/1)

Q1570 Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government. As I read each one, please tell me whether you are currently covered by it, or not. [IHP 2010]

1 Health insurance through your or someone else's employer or union

	US
1 Covered	49
2 Not covered	50
8 Not sure (V)	1
9 Decline to answer (V)	-

2 Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people

	US
1 Covered	37
2 Not covered	62
8 Not sure (V)	1
9 Decline to answer (V)	-

3 Medicaid or any other state medical assistance plan for those with lower incomes

	US
1 Covered	12
2 Not covered	87
8 Not sure (V)	1
9 Decline to answer (V)	-

4 Health insurance that you bought directly

	US
1 Covered	29
2 Not covered	70
8 Not sure (V)	1
9 Decline to answer (V)	-

5 Health insurance from some other source (INTERVIEWER: ONLY ASK THIS, IF SAYS "NOT COVERED" TO ALL 1-4 ABOVE)

	US
1 Covered	8
2 Not covered	92
8 Not sure (V)	-
9 Decline to answer (V)	-

[PN: IF US AND INSURED (Q600/11 AND Q1570/1-5 AND Q1571/1 FOR ANY), ASK Q1575. OTHERWISE JUMP TO Q1585.]

BASE: US AND INSURED ((Q600/11 AND (Q1570/1-5 AND Q1571/1) FOR ANY AND Q99/1))

Q1575 In the past year, was there ever a time when you did not have any health insurance? [IHP 2010]

	US
1 Yes	9
2 No	90
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: AUS, GERMANY, NETHERLANDS, SWITZ OR US (Q600/1, 4, 5, 9, 11 AND Q99/1)

Q1585 In the past 3 years, how many times have you changed health insurance or health plans? [IHP 2010]

(INTERVIEWER: IF RESPONDENT ASKS: "Does this include company/employer changing plans?," SAY YES, PLEASE INCLUDE.)

	Aus	Ger	Neth	Switz	US
1 Not at all	90	91	90	83	68
2 One time	6	8	7	14	20
3 2 or more times	1	-	1	2	10
8 Not sure (V)	1	-	1	1	1
9 Decline to answer (V)	1	1	-	1	1

BASE: NORWAY OR SWEDEN (Q600/7, 8 AND Q99/1)

Q1590 Do you have a private health care insurance that you, your family, an employer or an association pays for?

	Nor	Swe
1 Yes	29	21
2 No	67	75
8 Not sure (V)	4	3
9 Decline to answer (V)	-	-

BASE: SWEDEN (O600/8 AND Q99/1) AND Q1590/1**Q1592** Have you, during the last two years, utilized your private insurance?

	Swe
1 Yes	25
2 No	73
8 Not sure (V)	1
9 Decline to answer (V)	-

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**Q1595** In the past 12 months, were there times when...? [IHP 2010]1 You had serious problems paying or were unable to pay your medical bills [2007]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	8	8	5	6	14	11	7	4	8	1	27
2 No	91	91	94	93	85	89	93	95	92	99	72
8 Not sure (V)	1	-	1	-	-	-	-	-	-	-	1
9 Decline to answer (V)	-	-	-	1	-	-	-	-	-	-	-

2 Your insurance denied payment for your medical care or did not pay as much as you expected

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes	21	16	13	18	12	9	2	2	9	1	25
2 No	77	81	84	80	87	86	96	91	90	98	71
8 Not sure (V)	1	2	3	-	1	3	2	5	-	1	3
9 Decline to answer (V)	-	1	-	1	-	2	-	2	-	-	1

SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY

BASE: ALL QUALIFIED RESPONDENTS (Q99/1)

Q1605 In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?"

This would include the charges for prescription medicines and for medical treatments or tests by a doctor or another health professional, including cost-sharing or deductibles.

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes visit fees or cost-sharing for services covered by insurance <U>and</U> bills for medical care not covered by your insurance. Please do not count money spent on health insurance premiums.)

(INTERVIEWER: If asked whether to count dental, medications or vision care, say yes.)

(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

(INTERVIEWER NOTE: IF RESPONDENT IS HESITATING, ENTER "999998" FOR NOT SURE AND MOVE ON TO THE NEXT QUESTION..)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER "999998" IF "NOT SURE"; "999999" IF "DECLINE TO ANSWER".)

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	\$1 to \$100 (USD)	1	5	11	10	7	12	4	8	3	6	5
2	\$101 to \$1000 (USD)	28	32	23	41	32	41	53	47	38	23	29
3	More than \$1000 (USD)	61	41	44	43	43	36	38	36	50	22	54
8	None	10	21	22	6	17	11	5	8	9	49	13
9	Not sure/ Decline to answer	29	19	38	33	34	24	21	32	16	21	24

[PN: IF NOT SURE OR DECLINE TO ANSWER (Q1605/999998, 999999), ASK Q1620. OTHERWISE JUMP TO PN BEFORE Q1625.]

BASE: NOT SURE OR DECLINE TO ANSWER (Q1605/999998, 999999)

Q1620 If you can't recall exactly how much you and your family spent out-of-pocket for medical treatments or services, please provide your best estimate. Was it...? (READ LIST)

[PN: IF AUS, CAN, US (Q600/1,2,11), DISPLAY 1-4,98,99; FR, GER, NETH (Q600/3,4,5), DISPLAY 5-8,98,99; NZ (Q600/6), DISPLAY 9-12,98,99; NOR (Q600/7), DISPLAY 13-16,98,99; SWE (Q600/8), DISPLAY 17-20,98,99; SWITZ (Q600/9), DISPLAY 21-24,98,99; UK (Q600/10), DISPLAY 25-28,98,99]

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
01 Less than \$100	5	20	-	-	-	-	-	-	-	-	13
02 \$100 to \$499	29	31	-	-	-	-	-	-	-	-	22
03 \$500 to \$1,000	24	16	-	-	-	-	-	-	-	-	16
04 More than \$1000	28	14	-	-	-	-	-	-	-	-	27
05 Less than €75	-	-	36	12	17	-	-	-	-	-	-
06 €75 to €374	-	-	34	45	42	-	-	-	-	-	-
07 €375 to €750	-	-	7	12	12	-	-	-	-	-	-
08 More than €750	-	-	5	6	10	-	-	-	-	-	-
09 Less than \$130	-	-	-	-	-	25	-	-	-	-	-
10 \$130 to \$649	-	-	-	-	-	38	-	-	-	-	-
11 \$650 to \$1300	-	-	-	-	-	12	-	-	-	-	-
12 More than \$1300	-	-	-	-	-	9	-	-	-	-	-
13 Less than 600kr	-	-	-	-	-	-	10	-	-	-	-
14 600kr to 2999kr	-	-	-	-	-	-	47	-	-	-	-
15 3000kr to 6000kr	-	-	-	-	-	-	14	-	-	-	-
16 More than 6000kr	-	-	-	-	-	-	12	-	-	-	-
17 Less than 650kr	-	-	-	-	-	-	-	14	-	-	-
18 650kr to 3249kr	-	-	-	-	-	-	-	51	-	-	-
19 3250kr to 6500kr	-	-	-	-	-	-	-	11	-	-	-
20 More than 6500kr	-	-	-	-	-	-	-	3	-	-	-
21 Less than 100CHF	-	-	-	-	-	-	-	-	9	-	-
22 100CHF to 499CHF	-	-	-	-	-	-	-	-	26	-	-
23 500CHF to 1000CHF	-	-	-	-	-	-	-	-	22	-	-
24 More than 1000CHF	-	-	-	-	-	-	-	-	16	-	-
25 Less than £60	-	-	-	-	-	-	-	-	-	15	-
26 £60 to £299	-	-	-	-	-	-	-	-	-	59	-
27 £300 to £600	-	-	-	-	-	-	-	-	-	9	-
28 More than £600	-	-	-	-	-	-	-	-	-	-	-
98 Not sure (V)	12	14	17	10	15	13	17	19	19	11	16
99 Decline to answer	2	6	2	15	4	3	-	2	8	6	6

[PN: IF SWEDEN (Q600/8), ASK Q1625. IF NORWAY (Q600/7), JUMP TO Q1635. OTHERWISE JUMP TO Q1698.]

BASE: SWEDEN (Q600/8 AND Q99/1)**Q1625** How important do you think it is to be able to choose care provider of (READ LIST)? [Q1915, IHP 2010]

Would you say it is...?

Q1626

1 Planned care

Swe

1	Very important	43
2	Pretty important	36
3	Neither nor	8
4	Pretty unimportant	5
5	Not at all important	3
8	Not sure (V)	5
9	Decline to answer (V)	-

2 Primary care

Swe

1	Very important	42
2	Pretty important	36
3	Neither nor	9
4	Pretty unimportant	5
5	Not at all important	3
8	Not sure (V)	5
9	Decline to answer (V)	42

3 Elderly care

Swe

1	Very important	58
2	Pretty important	25
3	Neither nor	5
4	Pretty unimportant	2
5	Not at all important	2
8	Not sure (V)	8
9	Decline to answer (V)	-

BASE: SWEDEN (Q600/8 AND Q99/1)

Q1630 Last time when you needed medical care that can be provided at home, how easy or difficult was it to get the home care (for example, a nurse or a doctor coming to visit you in your home)? (READ LIST)

(INTERVIEWER: IF NOT SURE, PROBE.)

	Swe
1 Very easy	2
2 Easy	3
3 Somewhat difficult	1
4 Very difficult	2
5 Never needed home care (V)	82
6 Was never offered home care (V)	7
8 Not sure (V)	3
9 Decline to answer (V)	-

BASE: NORWAY (Q600/7 AND Q99/1)

Q1635 In the past year, did you receive services from municipal health care (other than your GP)?

	Nor
1 Yes	15
2 No	84
8 Not sure (V)	1
9 Decline to answer (V)	-

[PN: IF HAS REGULAR DOCTOR/PLACE (Q915/1,2) AND RECEIVED SERVICES FROM MUNICIPAL HEALTH CARE (Q1635/1), ASK Q1640. OTHERWISE JUMP TO PN BEFORE Q1645.]

BASE: HAS REGULAR DOCTOR/PLACE (Q915/1) AND RECEIVED SERVICES FROM MUNICIPAL HEALTH CARE (Q1635/1)

Q1640 To what extent did your regular GP and the other municipal health services co-operate well? Would you say...? (READ LIST)

	Nor
1 Not at all	5
2 To a small extent	22
3 To a moderate extent	32
4 To a large extent	21
5 To a very large extent	13
6 Not applicable (V)	2
8 Not sure (V)	4
9 Decline to answer (V)	-

[PN: IF HOSPITALIZED IN PAST TWO YEARS (Q735/1) AND RECEIVED SERVICES FROM MUNICIPAL HEALTH CARE (Q1635/1), ASK Q1645. OTHERWISE JUMP TO Q1698.]

BASE: HOSPITALIZED IN PAST TWO YEARS (Q735/1) AND RECEIVED SERVICES FROM MUNICIPAL HEALTH CARE (Q1635/1)

Q1645 To what extent did the hospital and the municipal health services co-operate well regarding your discharge planning and/or follow-up care? Would you say...? (READ LIST)

	Nor
1 Not at all	24
2 To a small extent	24
3 To a moderate extent	11
4 To a large extent	17
5 To a very large extent	17
6 Not applicable (V)	5
8 Not sure (V)	3
9 Decline to answer (V)	-

SECTION 1700: DEMOGRAPHICS**BASE: ALL QUALIFIED RESPONDENTS (Q99/1)**

Q1705 We are nearly finished. The next series of questions is for classification purposes only.

Were you born in [INSERT COUNTRY] or somewhere else?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, born in this country	83	82	90	86	89	80	97	89	84	86	87
2 No, born somewhere else	17	17	10	14	10	20	3	11	16	14	13
8 Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9 Decline to answer (V)	-	1	-	-	-	-	-	-	-	-	1

[PN: IF NOT BORN IN CANADA (Q1705/2 AND Q600/2), ASK Q1710. OTHERWISE JUMP TO APPROPRIATE QUESTION FOR COUNTRY.]

BASE: NOT BORN IN CANADA (Q1705/2 AND Q600/2 AND Q99/1)

Q1710 At what age did you enter Canada?

(RECORD "998" FOR NOT SURE (V) AND "999" FOR DECLINE TO ANSWER (V).)

[RANGE: 0-100, 998, 999]

	Can
1 0	-
2 1-10	25
3 11-20	25
4 21-30	29
5 31-40	14
6 41-50	4
7 51-60	1
8 61-100	1
8 Not sure (V)	1
9 Decline to answer (V)	-

BASE: CANADA – ALL QUALIFIED (Q600/2 AND Q99/1)

Q1715 Were your parents born in Canada or somewhere else? (READ LIST)

	Can
1 Yes, <u>both</u> parents were born in Canada	67
2 No, <u>both</u> parents were born in some other country	24
3 One parent was born in Canada and the other was born in some other country	8
8 Not sure (V)	-
9 Decline to answer (V)	1

BASE: GERMANY – ALL QUALIFIED (Q600/4 AND Q99/1)

Q1720 Were your parents born in Germany or somewhere else? (INTERVIEWER: IF NEEDED: "Germany" includes the former East (DDR).) (READ LIST)

	Ger
1 Yes, <u>both</u> parents were born in Germany	79
2 No, <u>both</u> parents were born in some other country	17
3 One parent was born in Canada and the other was born in some other country	4
8 Not sure (V)	-
9 Decline to answer (V)	-

BASE: FRANCE – ALL QUALIFIED (Q600/3 AND Q99/1)

Q1725 Were your parents born in France or somewhere else? (READ LIST)

	Fr
1 Yes, <u>both</u> parents were born in France	79
2 No, <u>both</u> parents were born in some other country	14
3 One parent was born in Canada and the other was born in some other country	6
8 Not sure (V)	-
9 Decline to answer (V)	1

BASE: ALL QUALIFIED EXCEPT AUS/NZ AND NON-QUALIFIED, 18+ (Q600/2-5, 7-11) ((Q99/1) OR (Q99/6 AND Q715/2-6)) OR AUS/NZ QUALS ONLY (Q600/1,6 AND Q99/1) **TO BE USED FOR WEIGHTING**

Q1735/Q925 2008 Including you, how many adults, 18 or older, live in your household?

(INTERVIEWER: IF "1", CHECK TO CONFIRM RESPONDENT IS ONLY ADULT IN HOUSEHOLD)

(RECORD "98" FOR NOT SURE (V) AND "99" FOR DECLINE TO ANSWER (V).)

[RANGE 01-20, 98, 99]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	1	29	27	32	25	39	26	33	41	21	24	19
2	2	54	52	51	54	41	54	55	50	57	50	53
3	3 or more	17	20	17	20	20	20	12	8	22	25	27
8	Not sure (V)	-	-	-	-	-	-	-	-	-	-	-
9	Decline to answer (V)	-	1	1	1	-	-	-	-	-	1	1

BASE: ALL QUALIFIED RESPONDENTS (Q600/1-3, 5-8, 10, 11 AND Q99/1) OR GERMANY OR SWITZ NON-QUALS, 18+ (Q600/4, 9 AND Q99/1 OR (Q99/6 AND Q715/2-6))**Q1740** How many children under the age of 18 live in your household? [IHP 2010]

(RECORD "98" FOR NOT SURE (V) AND "99" FOR DECLINE TO ANSWER (V).)

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	0	68	68	72	72	71	63	73	72	65	65	65
2	1	12	14	13	14	12	13	13	11	18	22	14
3	2	13	12	10	11	11	17	10	13	12	9	12
3	3 or more	7	6	4	3	5	6	4	5	4	2	8
8	Not sure (V)	-	-	-	-	-	-	-	-	-	1	-
9	Decline to answer (V)	-	1	-	1	-	-	-	-	1	2	1

BASE: ALL QUALIFIED RESPONDENTS (Q600/1-3, 5-8, 10, 11 AND Q99/1) OR GERMANY OR SWITZ NON-QUALS, 18+ (Q600/4, 9 AND Q99/1 OR (Q99/6 AND Q715/2-6))**Q1745** LIVES ALONE COMPUTE - DOES NOT APPEAR ON SCREEN

[PN: IF ONLY ONE ADULT AND NO CHILDREN (Q1735/1 AND Q1740/0), GET CODE 1.

IF ((ONE ADULT AND ONE OR MORE CHILDREN (Q1735/1 AND Q1740/1-20) OR (MORE THAN ONE ADULT (Q1735/2-20))), GET CODE 2.

ALL OTHERS, GET CODE 3.]

		Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1	LIVES ALONE	25	23	29	23	33	20	28	36	19	22	17
2	DOES NOT LIVE ALONE	75	76	70	76	66	79	72	64	80	76	82
3	ALL OTHERS	-	1	1	1	-	-	-	-	1	2	1

BASE: AUSTRALIA - ALL QUALIFIED (Q600/1 AND (Q99/1) **TO BE USED FOR WEIGHTING****Q1750/Q935 2008** What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED.)

		Aus
01	Completed primary school only	7
02	Completed lower level of high school	32
03	Completed upper level of high school	20
04	A post-school qualification	17
05	Some college or university but no degree	4
06	College or university degree or higher	20
96	Other (V)	-
98	Not sure (V)	-
99	Decline to answer (V)	-

BASE: CANADA – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/2 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1755/Q940 2008 What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED.)

	Can
01 Less than high school	6
02 Some high school	14
03 High school graduate or equivalent	30
04 Some community college, technical, trade, or vocational college	11
05 Community college degree or diploma	14
06 Some university, but no degree	7
07 University degree or higher	16
98 Not sure (V)	-
99 Decline to answer (V)	1

BASE: NEW ZEALAND – ALL QUALIFIED ((Q600/6 AND Q99/1) TO BE USED FOR WEIGHTING)

Q1760/Q945 2008 What is your highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED)

	NZ
01 Intermediate education or lower (13yrs and under)	10
02 NCEA Level 1 - Year 11 (formally known as 5th form school certificate)	17
03 NCEA Level 2 - Year 12 (formally known as 6th form, higher school certificate)	16
04 NCEA Level 3 - Year 13 (formally known as university entrance, bursary level)	16
05 Attended university or technical college, but did not graduate	7
06 Technical/trade or other tertiary qualification	14
07 University degree or higher	17
08 Other (V)	1
98 Not sure (V)	2
99 Decline to answer (V)	1

BASE: UK – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/10 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1765/Q950 2008 What is the highest level of formal education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED)

	UK
01 No formal education	5
02 Primary education	13
03 Secondary education	50
04 Some post-secondary education or university, but no university degree	7
05 University degree or higher	24
98 Not sure (V)	1
99 Decline to answer (V)	-

BASE: US – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/11 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1770/Q975 2008 What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED)

	US
01 Less than high school graduate	11
02 High school graduate or equivalent (e.g., GED)	32
03 Completed some college, but no degree	19
04 Completed technical or community college (e.g., associates degree)	9
05 College or university degree or higher	27
98 Not sure (V)	1
99 Decline to answer (V)	1

BASE: GERMANY – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/4 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1775/Q970 2008 What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED)

	Ger
01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)	23
02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)	21
03 Fachhochschulreife (i.e., high school)	7
04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)	5
05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)	16
06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)	22
96 Other degree	3
98 Not sure (V)	-
99 Decline to answer (V)	2

BASE: NETHERLANDS – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/5 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1780/Q965 2008 What is the highest level of education that you have *finished*? (READ LIST UNTIL RESPONSE IS ENDORSED)

	Neth
01 Primary school or no formal education	15
02 Lower vocational or technical training	15
03 General secondary school - lower levels	17
04 Vocational secondary school - lower levels	12
05 General secondary school - higher levels	18
06 Vocational or technical college or university bachelor degree	16
07 University masters degree or higher	6
98 Not sure (V)	1
99 Decline to answer (V)	-

BASE: FRANCE – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/3 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1785/Q977 2008 What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED.)

	Fr
01 Primary School	24
02 Secondary School with Brevet Diploma	30
03 Secondary, technical or vocational school with Baccalaureate or any equivalent	29
04 Some university without degree	2
05 Higher education (University or <i>Grandes Ecoles</i>) with Diploma	14
98 Not sure (V)	-
99 Decline to answer (V)	-

BASE: NORWAY – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/7 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1790 What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED.)

	Nor
01 Primary School	31
02 High school or vocational school	43
03 University or college (1 to including 4 years)	16
04 University or college or more (more than 4 years, including research training)	9
98 Not sure (V)	1
99 Decline to answer (V)	-

BASE: SWEDEN – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/8 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q1795 What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED.)

	Swe
01 No formal education	5
02 Compulsory school (9 years)	26
03 Upper secondary school (senior) high school	40
04 Post secondary school education, but no university degree	11
05 University degree	17
98 Not sure (V)	1
99 Decline to answer (V)	-

BASE: SWITZERLAND – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/9 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING**Q2000** What is the highest level of education you have completed to date? (READ LIST UNTIL RESPONSE IS ENDORSED.)

	Switz
01 No Education / No school completed	2
02 Obligated school not finished	5
03 Obligated school finished: Secondary class I:8/9.	20
04 1 year: Pre-apprenticeship, career school, 10th School year	2
05 2 years: vocational education with practice and school	4
06 2-3 years: DMS graduate school, traffic school	4
07 3-4 years: Professional practice and teaching with school or full-time work	26
08 Teacher training / teaching certificate	2
09 Vocational secondary school, vocational maturity degree	7
10 Maturitat (High School) / Bachelor	5
11 Higher professional education with federal. Professional Certificate or federal. Diploma	5
12 2 years full-or 3 years part-time study: Technician	1
13 3 years full-or 4 years part-time study: technician	3
14 Pedagogical University : from 2007 Teacher training / in	2
15 University of Applied Sciences : Bachelor, Master degree, postgraduate diploma	4
16 university, technical university	5
17 Doctorate at a University or technical university	2
18 Not old enough for obligated school	-
19 Not obligated pre-school	-
20 Special school for disabled people	-
98 Not sure	-
99 Decline to answer	-

BASE: ALL COUNTRIES - QUALIFIED ONLY (Q99/1)

Q2005 The average household income of families in this country is around [ENTER AMOUNT FROM PN BELOW] a year.]

[IF SWITZ (Q600/9), DISPLAY: The average household income of families in this country is around [ENTER AMOUNT FROM PN BELOW] a month (13th month payments and any other income included).]

By comparison, is your household income...?

[PN: IF AUS (Q600/1) DISPLAY “\$67,000”; IF CAN (Q600/2) DISPLAY “\$69,000”; IF FRANCE (Q600/3), DISPLAY “40,000 Euros”; IF GER (Q600/4) DISPLAY “31,000 Euros”; NETH (Q600/5) DISPLAY “45,000 Euros”; IF NZ (Q600/6) DISPLAY “\$64,000”; IF NOR (Q600/7), DISPLAY “500,000 NOK”; IF SWE (Q600/8), DISPLAY “340,000 SEK”; IF SWITZ, (Q600/9), DISPLAY “CHF 7,800”; IF UK (Q600/10) DISPLAY “£29,000”; IF US (Q600/11), DISPLAY “\$50,000”].

(INTERVIEWER: READ LIST)

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Much above average	11	9	2	8	8	10	12	11	7	1	8
2 Somewhat above average	17	19	11	17	12	24	26	20	15	15	22
3 Average	20	20	19	14	21	20	16	18	31	33	19
4 Somewhat below average	17	18	19	18	18	17	19	21	21	27	18
5 Much below average	28	23	39	18	28	21	22	21	23	10	25
8 Not sure (V)	4	4	5	5	8	3	2	6	2	8	3
9 Decline to answer (V)	4	8	4	20	6	5	3	2	2	5	6

BASE: ALL COUNTRIES EXCEPT SWITZERLAND AND INCOME AVERAGE OR BELOW (Q600/1-8, 10-11 AND Q2005/3,4,5)

Q2010 Now, just stop me when I get to the right category. Was your household income...? (READ LIST)

(IF NECESSARY: Your best guess is fine)

[PN: IF AUS (Q600/1) DISPLAY CODES 1-4, 98, 99; IF CAN (Q600/2) DISPLAY 5-8, 98,99; IF FRANCE (Q600/3), DISPLAY 9-12, 98,99; IF GER (Q600/4) DISPLAY 13-16, 98,99; NETH (Q600/5) DISPLAY 17-20, 98,99; IF NZ (Q600/6) DISPLAY 21-24,98,99; IF NOR (Q600/7), DISPLAY 25-28,98,99; IF SWE (Q600/8), DISPLAY 29-32,98,99; IF UK (Q600/10) DISPLAY 33-36, 98,99; IF US (Q600/11), DISPLAY 37-39,98,99].

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Less than \$33,000	37	-	-	-	-	-	-	-	-	-	-
2 \$33,000 to less than \$60,000	31	-	-	-	-	-	-	-	-	-	-
3 \$60,000 to less than \$74,000	17	-	-	-	-	-	-	-	-	-	-
4 \$74,000 to less than \$100,000	4	-	-	-	-	-	-	-	-	-	-
5 Less than \$34,000	-	38	-	-	-	-	-	-	-	-	-
6 \$34,000 to less than \$62,000	-	38	-	-	-	-	-	-	-	-	-
7 \$62,000 to less than \$76,000	-	14	-	-	-	-	-	-	-	-	-
8 \$76,000 to less than \$105,000	-	2	-	-	-	-	-	-	-	-	-
9 Less than €20,000	-	-	43	-	-	-	-	-	-	-	-
10 €20,000 to less than €35,000	-	-	34	-	-	-	-	-	-	-	-
11 €35,000 to less than €44,000	-	-	16	-	-	-	-	-	-	-	-
12 €44,000 to less than €60,000	-	-	2	-	-	-	-	-	-	-	-
13 Less than €16,000	-	-	-	30	-	-	-	-	-	-	-
14 €16,000 to less than €28,000	-	-	-	35	-	-	-	-	-	-	-

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
15 €28,000 to less than €35,000	-	-	-	26	-	-	-	-	-	-	-
16 €35,000 to less than €47,000	-	-	-	1	-	-	-	-	-	-	-
17 Less than €23,000	-	-	-	-	36	-	-	-	-	-	-
18 €23,000 to less than €40,000	-	-	-	-	38	-	-	-	-	-	-
19 €40,000 to less than €50,000	-	-	-	-	12	-	-	-	-	-	-
20 €50,000 to less than €68,000	-	-	-	-	1	-	-	-	-	-	-
21 Less than \$32,000	-	-	-	-	-	37	-	-	-	-	-
22 \$32,000 to less than \$58,000	-	-	-	-	-	37	-	-	-	-	-
23 \$58,000 to less than \$70,000	-	-	-	-	-	19	-	-	-	-	-
24 \$70,000 to less than \$96,000	-	-	-	-	-	1	-	-	-	-	-
25 Less than 250,000 NOK	-	-	-	-	-	-	31	-	-	-	-
26 250,000 NOK to less than 450,000 NOK	-	-	-	-	-	-	44	-	-	-	-
27 450,000 NOK to less than 550,000 NOK	-	-	-	-	-	-	15	-	-	-	-
28 550,000 NOK to less than 750,000 NOK	-	-	-	-	-	-	2	-	-	-	-
29 Less than 170,000 SEK	-	-	-	-	-	-	-	29	-	-	-
30 170,000 SEK to less than 300,000 SEK	-	-	-	-	-	-	-	41	-	-	-
31 300,000 SEK to less than 370,000 SEK	-	-	-	-	-	-	-	22	-	-	-
32 370,000 SEK to less than 500,000 SEK	-	-	-	-	-	-	-	2	-	-	-
33 Less than £15,000	-	-	-	-	-	-	-	-	-	19	-
34 £15,000 to less than £26,000	-	-	-	-	-	-	-	-	-	38	-
35 £26,000 to less than £32,000	-	-	-	-	-	-	-	-	-	33	-
36 £32,000 to less than £44,000	-	-	-	-	-	-	-	-	-	1	-
37 Less than \$25,000	-	-	-	-	-	-	-	-	-	-	41
38 \$25,000 to less than \$50,000	-	-	-	-	-	-	-	-	-	-	42
39 \$50,000 to less than \$70,000	-	-	-	-	-	-	-	-	-	-	11
98 Don't know (V)	5	3	3	4	10	3	6	4	-	5	3
99 Refused (V)	6	5	2	4	2	2	2	1	-	4	3

BASE: ALL COUNTRIES EXCEPT SWITZERLAND AND INCOME ABOVE AVERAGE (Q600/1-8, 10-11 AND Q2005/1,2)

Q2020 Now, just stop me when I get to the right category. Was your household income...? (IF NECESSARY: "Your best guess is fine.") (READ LIST)

[PN: IF AUS (Q600/1) DISPLAY CODES 1-4, 98, 99; IF CAN (Q600/2) DISPLAY 5-8, 98,99; IF FRANCE (Q600/3), DISPLAY 9-12, 98,99; IF GER (Q600/4) DISPLAY 13-16, 98,99; NETH (Q600/5) DISPLAY 17-20, 98,99; IF NZ (Q600/6) DISPLAY 21-24,98,99; IF NOR (Q600/7), DISPLAY 25-28,98,99; IF SWE (Q600/8), DISPLAY 29-32,98,99; IF UK (Q600/10) DISPLAY 33-36, 98,99; IF US (Q600/11), DISPLAY 37-39,98,99].

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
01 \$60,000 to less than \$74,000	9	-	-	-	-	-	-	-	-	-	-
02 \$74,000 to less than \$100,000	34	-	-	-	-	-	-	-	-	-	-
03 \$100,000 to less than \$135,000	20	-	-	-	-	-	-	-	-	-	-
04 \$135,000 or more	30	-	-	-	-	-	-	-	-	-	-
05 \$62,000 to less than \$76,000	-	14	-	-	-	-	-	-	-	-	-
06 \$76,000 to less than \$105,000	-	41	-	-	-	-	-	-	-	-	-
07 \$105,000 to less than \$140,000	-	20	-	-	-	-	-	-	-	-	-
08 \$140,000 or more	-	16	-	-	-	-	-	-	-	-	-
09 €35,000 to less than €44,000	-	-	13	-	-	-	-	-	-	-	-
10 €44,000 to less than €60,000	-	-	54	-	-	-	-	-	-	-	-
11 €60,000 to less than €80,000	-	-	14	-	-	-	-	-	-	-	-
12 €80,000 or more	-	-	10	-	-	-	-	-	-	-	-
13 €28,000 to less than €35,000	-	-	-	16	-	-	-	-	-	-	-
14 €35,000 to less than €47,000	-	-	-	37	-	-	-	-	-	-	-
15 €47,000 to less than €63,000	-	-	-	23	-	-	-	-	-	-	-
16 €63,000 or more	-	-	-	16	-	-	-	-	-	-	-
17 €40,000 to less than €50,000	-	-	-	-	13	-	-	-	-	-	-
18 €50,000 to less than €68,000	-	-	-	-	34	-	-	-	-	-	-
19 €68,000 to less than €90,000	-	-	-	-	21	-	-	-	-	-	-
20 €90,000 or more	-	-	-	-	16	-	-	-	-	-	-
21 \$58,000 to less than \$70,000	-	-	-	-	-	12	-	-	-	-	-
22 \$70,000 to less than \$96,000	-	-	-	-	-	35	-	-	-	-	-
23 \$96,000 to less than \$130,000	-	-	-	-	-	24	-	-	-	-	-
24 \$130,000 or more	-	-	-	-	-	20	-	-	-	-	-
25 450,000 NOK to less than 550,000 NOK	-	-	-	-	-	-	16	-	-	-	-
26 550,000 NOK to less than 750,000 NOK	-	-	-	-	-	-	40	-	-	-	-
27 750,000 NOK to less than 1,000,000 NOK	-	-	-	-	-	-	27	-	-	-	-
28 1,000,000 NOK or more	-	-	-	-	-	-	9	-	-	-	-
29 300,000 SEK to less than 370,000 SEK	-	-	-	-	-	-	-	10	-	-	-
30 370,000 SEK to less than 500,000 SEK	-	-	-	-	-	-	-	43	-	-	-
31 500,000 SEK to less than 680,000 SEK	-	-	-	-	-	-	-	26	-	-	-
32 680,000 SEK or more	-	-	-	-	-	-	-	17	-	-	-

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
33 £26,000 to less than £32,000	-	-	-	-	-	-	-	-	-	25	-
34 £32,000 to less than £44,000	-	-	-	-	-	-	-	-	-	50	-
35 £44,000 to less than £60,000	-	-	-	-	-	-	-	-	-	12	-
36 £60,000 or more	-	-	-	-	-	-	-	-	-	5	-
37 \$50,000 to less than \$70,000	-	-	-	-	-	-	-	-	-	-	28
38 \$70,000 to less than \$100,000	-	-	-	-	-	-	-	-	-	-	34
39 \$100,000 or more	-	-	-	-	-	-	-	-	-	-	33
98 Don't know (V)	2	4	6	1	9	4	4	3	-	3	2
99 Refused (V)	4	5	4	7	6	5	3	1	-	5	3

BASE: CANADA – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/2 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING

Q2030/Q1000 2008 Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: “French” IF CONDUCTED IN FRENCH DISPLAY: “English”] well enough to conduct a conversation?

	Can
1 Yes	18
2 No	80
8 Not sure (V)	0
9 Decline to answer (V)	2

BASE: NETHERLANDS (Q600/5 AND Q99/1)

Q2035 To which ethnic group do you belong? (INTERVIEWER: READ LIST)

	Neth
01 Autochthonic Dutch	89
02 Moroccan	1
03 Turkish	1
04 Surinamese	3
05 Netherlands Antilles and Aruba	1
06 Other ethnic group	6
98 Not sure (V)	-
99 Decline to answer (V)	1

BASE: NEW ZEALAND (Q600/6 AND Q99/1)**Q2040** To which ethnic group do you belong? (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

[MULTIPLE RESPONSE]

	NZ
01 NZ European	79
02 Maori	10
03 Samoan	1
04 Cook Island Maori	0
05 Tongan	0
06 Niuean	-
07 Chinese	1
08 Indian	2
96 Other (such as Dutch, Japanese, Tokelauan)	10
98 Not sure (V) E	-
99 Decline to answer (V) E	1

BASE: UNITED KINGDOM (Q600/10 AND Q 99/1)**Q2045** Which of the following best describes your race or ethnic origin? (READ LIST)

	UK
01 White (British, Irish, Other European)	87
02 Mixed (White and Black Caribbean, White and Black African, White and Asian, Any Other Mixed)	3
03 Asian or Asian British (Indian, Pakistani, Bangladeshi, Any Other Asian)	4
04 Black or Black British (Caribbean, African, Any Other Black)	4
05 Chinese	1
96 Other ethnic group	0
98 Not sure (V)	-
99 Decline to answer (V)	1

BASE: US – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/11 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING**Q2050** Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

	US
1 Yes	13
2 No	85
8 Not sure	0
9 Decline to answer (V)	2

BASE: US – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/11 AND (Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING**Q2055** Do you consider yourself...? (READ LIST)

	US
1 White	75
2 Black or African American	10
3 Asian or Pacific Islander	1
4 Native American or Alaskan native	1
5 Or some other race or multiple races	8
8 Not sure	1
9 Decline to answer (V)	3

BASE: ALL QUALIFIED EXCEPT AUS/NZ AND NON-QUALIFIED, 18+ (Q600/2-5, 7-11) ((Q99/1) OR (Q99/6 AND Q715/2-6)) OR AUS/NZ QUALS ONLY (Q600/1,6 AND Q99/1) TO BE USED FOR WEIGHTING**Q2060** How many separate telephone land lines with different telephone numbers do you have in the home you are in now which can receive phone calls? Do not count those that are only used for faxes or modems. Do not count cell phones.

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 None	2	2	3	11	9	1	15	2	2	1	5
2 One	93	87	86	35	79	93	73	93	87	91	89
3 Two	4	7	9	4	6	5	9	3	9	5	3
4 Three or More	1	2	1	3	3	1	2	1	1	3	1
8 Not sure (V)	0	0	0	5	0	0	1	1	0	0	0
9 Decline to answer (V)	0	2	1	42	2	0	0	0	0	1	2

BASE: ALL QUALIFIED EXCEPT AUS/NZ AND NON-QUALIFIED, 18+ (Q600/2-5, 7-11) ((Q99/1) OR (Q99/6 AND Q715/2-6)) OR AUS/NZ QUALS ONLY (Q600/1,6 AND Q99/1) TO BE USED FOR WEIGHTING**Q2065** At any time during the last two years, have you lived somewhere without a landline phone? By this i mean, did you live anywhere in which there was no phone that you would plug into a wall socket in order to make and receive calls?

	Aus	Can	Fr	Ger	Neth	NZ	Nor	Swe	Switz	UK	US
1 Yes, lived somewhere without a landline phone	5	6	18	4	9	5	21	8	5	3	10
2 No, have not lived somewhere without a landline phone	94	92	81	59	90	95	78	91	95	96	88
8 Not sure (V)	1	2	2	36	1	-	0	1	0	1	2

BASE: NORWAY OR UK OR NETHERLAND OR SWITZERLAND OR GERMANY (Q600/4, 5, 7, 9, 10 AND Q99/1)**Q2070** Which of the following describes where you live? (READ LIST)

	Ger	Neth	Nor	Switz	UK
1 City/large town	41	18	17	23	31
2 Suburbs of a city/large town	8	21	12	23	28
3 Small town	24	14	21	20	20
4 Village or rural location	26	45	49	33	20
8 Not sure (V)	0	1	0	-	0
9 Decline to answer (V)	1	0	0	0	1

BASE: FRANCE, GERMANY, NETHERLANDS, NORWAY, SWITZERLAND (Q600/3,4,5, 7, 9) - ALL QUALIFIED AND NON-QUALIFIED, 18+ ((Q99/1) OR (Q99/6 AND Q715/2-6)) TO BE USED FOR WEIGHTING**Q2072** In what region or territory do you currently reside?

	Fr	Ger	Neth	Nor	Switz
221 Alsace	4	-	-	-	-
222 Aquitaine	5	-	-	-	-
223 Auvergne	3	-	-	-	-
224 Basse-Normandie	3	-	-	-	-
225 Bourgogne	3	-	-	-	-
226 Bretagne	4	-	-	-	-
227 Centre	4	-	-	-	-
228 Champagne-Ardenne	3	-	-	-	-
229 Corse	0	-	-	-	-
230 Franche-Comté	2	-	-	-	-
231 Île-de-France	18	-	-	-	-
232 Haute-Normandie	3	-	-	-	-
233 Languedoc-Roussillon	4	-	-	-	-
234 Limousin	1	-	-	-	-
235 Lorraine	3	-	-	-	-
236 Midi-Pyrénées	4	-	-	-	-
237 Nord-Pas-de-Calais	7	-	-	-	-
238 Pays de la Loire	5	-	-	-	-
239 Picardie	3	-	-	-	-
240 Poitou-Charentes	3	-	-	-	-
241 Provence-Alpes-Côte-D'azur	9	-	-	-	-
242 Rhône-Alpes	9	-	-	-	-
251 Baden-Wuerttemberg	-	12	-	-	-
252 Bayern	-	14	-	-	-
253 Berlin	-	4	-	-	-
254 Brandenburg	-	4	-	-	-
255 Bremen	-	1	-	-	-
257 Hamburg	-	2	-	-	-
258 Hessen	-	7	-	-	-
259 Mecklenburg-Vorpommern	-	2	-	-	-
261 Niedersachsen	-	9	-	-	-
262 Nordrhein-Westfalen	-	22	-	-	-
263 Rheinland-Pfalz	-	4	-	-	-
264 Saarland	-	1	-	-	-
265 Sachsen	-	7	-	-	-
221 Alsace	4	-	-	-	-
222 Aquitaine	5	-	-	-	-
223 Auvergne	3	-	-	-	-
224 Basse-Normandie	3	-	-	-	-
225 Bourgogne	3	-	-	-	-
226 Bretagne	4	-	-	-	-
227 Centre	4	-	-	-	-
228 Champagne-Ardenne	3	-	-	-	-
229 Corse	0	-	-	-	-
230 Franche-Comté	2	-	-	-	-
231 Île-de-France	18	-	-	-	-
232 Haute-Normandie	3	-	-	-	-
233 Languedoc-Roussillon	4	-	-	-	-
234 Limousin	1	-	-	-	-
235 Lorraine	3	-	-	-	-
236 Midi-Pyrénées	4	-	-	-	-
237 Nord-Pas-de-Calais	7	-	-	-	-

	Fr	Ger	Neth	Nor	Switz
238 Pays de la Loire	5	-	-	-	-
239 Picardie	3	-	-	-	-
240 Poitou-Charentes	3	-	-	-	-
241 Provence-Alpes-Côte-D'azur	9	-	-	-	-
242 Rhône-Alpes	9	-	-	-	-
251 Baden-Wuerttemberg	-	12	-	-	-
252 Bayern	-	14	-	-	-
253 Berlin	-	4	-	-	-
254 Brandenburg	-	4	-	-	-
255 Bremen	-	1	-	-	-
257 Hamburg	-	2	-	-	-
258 Hessen	-	7	-	-	-
259 Mecklenburg-Vorpommern	-	2	-	-	-
261 Niedersachsen	-	9	-	-	-
262 Nordrhein-Westfalen	-	22	-	-	-
263 Rheinland-Pfalz	-	4	-	-	-
264 Saarland	-	1	-	-	-
265 Sachsen	-	7	-	-	-
266 Sachsen-Anhalt	-	3	-	-	-
267 Schleswig-Holstein	-	4	-	-	-
268 Thueringen	-	3	-	-	-
269 Drenthe	-	-	3	-	-
270 Flevoland	-	-	2	-	-
271 Friesland	-	-	3	-	-
272 Gelderland	-	-	11	-	-
273 Groningen	-	-	3	-	-
274 Limburg	-	-	9	-	-
275 Noord-Brabant	-	-	16	-	-
276 Noord-Holland	-	-	16	-	-
277 Overijssel	-	-	7	-	-
278 Utrecht	-	-	5	-	-
279 Zeeland	-	-	2	-	-
280 Zuid-Holland	-	-	20	-	-
9996 Other place	0	1	4	1	3
1 Østfold	-	-	-	6	-
2 Akershus	-	-	-	11	-
3 Oslo	-	-	-	11	-
4 Hedmark	-	-	-	5	-
5 Oppland	-	-	-	5	-
6 Buskerud	-	-	-	6	-
7 Vestfold	-	-	-	6	-
8 Telemark	-	-	-	3	-
9 Aust-Agder	-	-	-	2	-
10 Vest-Agder	-	-	-	3	-
11 Rogaland	-	-	-	8	-
12 Hordaland	-	-	-	11	-
13 Sogn og Fjordane	-	-	-	2	-
14 Møre og Romsdal	-	-	-	4	-
15 Sør-Trøndelag	-	-	-	6	-
16 Nord-Trøndelag	-	-	-	2	-
17 Nordland	-	-	-	6	-
18 Troms	-	-	-	3	-
19 Finnmark	-	-	-	1	-
20 ZH Zürich	-	-	-	-	15
21 BE Bern	-	-	-	-	12

	Fr	Ger	Neth	Nor	Switz
22 LU Luzern	-	-	-	-	5
23 UR Uri	-	-	-	-	1
24 SZ Schwyz	-	-	-	-	2
25 OW Obwalden	-	-	-	-	1
26 NW Nidwalden	-	-	-	-	1
27 GL Glarus	-	-	-	-	1
28 ZG Zug	-	-	-	-	1
29 FR Fribourg	-	-	-	-	3
30 SO Solothurn	-	-	-	-	3
31 BS Basel-Stadt	-	-	-	-	3
32 BL Basel-Landschaft	-	-	-	-	4
33 SH Schaffhausen	-	-	-	-	1
34 AR Aargau	-	-	-	-	1
35 AI Appenzell Innerrhoden	-	-	-	-	0
36 SG St. Gallen	-	-	-	-	5
37 GR Graubünden	-	-	-	-	2
38 AG Aargau	-	-	-	-	7
39 TG Thurgau	-	-	-	-	3
40 TI Ticino	-	-	-	-	8
41 VD Vaud	-	-	-	-	8
42 VS Valais	-	-	-	-	3
43 NE Neuchâtel	-	-	-	-	2
44 GE Geneva	-	-	-	-	6
45 JU Jura	-	-	-	-	1

BASE: GERMANY (Q600/4 AND Q99/1)**Q2075** Do you speak a language other than German at home?

	Ger
1 Yes	28
2 No	71
8 Not sure (V)	0
9 Decline to answer (V)	1

BASE: FRANCE (Q600/3 AND Q99/1)**Q2080** Do you speak a language other than French at home?

	Fr
1 Yes	16
2 No	82
8 Not sure (V)	1
9 Decline to answer (V)	0

BASE: ALL QUALIFIED RESPONDENTS – AUSTRALIA AND CANADA ONLY (Q99/1 AND Q600/1,2)**Q2081** Before we finish, I would like to ask you a few more brief and simple questions about your own state of health today.

First I am going to read out some questions. Each question has a choice of three answers. Please tell me which answer best describes your own state of health today. Do not choose more than one answer in each group of questions. First I'd like to ask you about mobility.

Would you say you have...? (READ LIST)

	Aus	Can
1 No problems in walking about	69	70
2 Some problems in walking about	30	26
3 Or, are you confined to bed	0	1
8 Don't know (V)	0	0
9 Decline to answer (V)	0	2

BASE: ALL QUALIFIED RESPONDENTS – AUSTRALIA AND CANADA ONLY (Q99/1 AND Q600/1,2)**Q2082** Next I'd like to ask you about self-care. Would you say you have...? (READ LIST)

	Aus	Can
1 No problems with self-care	89	91
2 Some problems washing or dressin yourself	10	6
3 Or, are you unable to wash or dres: yourself	0	1
8 Don't know (V)	0	0
9 Decline to answer (V)	0	3

BASE: ALL QUALIFIED RESPONDENTS – AUSTRALIA AND CANADA ONLY (Q99/1 AND Q600/1,2)**Q2083** Next I'd like to ask you about your usual activities, for example work, study, housework, family or leisure activities. Would you say you have...? (READ LIST)

	Aus	Can
1 No problems in walking about	66	66
2 Some problems in walking about	30	28
3 Or, are you confined to bed	3	3
8 Don't know (V)	0	0
9 Decline to answer (V)	1	2

BASE: ALL QUALIFIED RESPONDENTS – AUSTRALIA AND CANADA ONLY (Q99/1 AND Q600/1,2)**Q2084** Next I'd like to ask you about pain or discomfort. Would you say you have...? (READ LIST)

	Aus	Can
1 No pain or discomfort	43	41
2 Moderate pain or discomfort	50	49
3 Or, extreme pain or discomfort	7	7
8 Don't know (V)	0	0
9 Decline to answer (V)	1	3

BASE: ALL QUALIFIED RESPONDENTS – AUSTRALIA AND CANADA ONLY (Q99/1 AND Q600/1,2)**Q2086** Finally I'd like to ask you about anxiety or depression. Would you say you are...? (READ LIST)

	Aus	Can
1 Not anxious or depressed	73	72
2 Moderately anxious or depressed	23	22
3 Extremely anxious or depressed	3	3
8 Don't know (V)	0	1
9 Decline to answer (V)	1	3

BASE: CANADA, SWITZERLAND OR US – ALL QUALIFIED AND NON-QUALIFIED, 18+ (Q600/2,9,11 AND (Q99/1 OR (Q99/6 AND Q715/2-6)) TO BE USED FOR CANADA WEIGHTING)**Q2085** (INTERVIEWER: RECORD LANGUAGE OF INTERVIEW)

	Can	Swe	US
1 German	-	55	-
2 French	15	20	-
3 Italian	-	25	-
4 Spanish	-	0	5
5 English	85	-	95