

**2014 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS**

**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

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**SUBJECTS FOR QUESTIONNAIRE:**

SECTION 700:	SCREENER
SECTION 800:	ACCESS TO HEALTH CARE
SECTION 900:	RELATIONSHIP WITH REGULAR DOCTOR
SECTION 1000:	COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS
SECTION 1100:	PRESCRIPTION MEDICATION USE
SECTION 1300:	EXPERIENCES WITH HOSPITAL CARE AND SURGERY
SECTION 1400:	ADLS & CARE ASSISTANCE & CHRONIC ILLNESS,
SECTION 1480:	HEALTH PROMOTION
SECTION 1490-1494:	INFORMAL CAREGIVING
SECTION 1495-1499:	END OF LIFE CARE WISHES
SECTION 1500:	HEALTHCARE COVERAGE
SECTION 1600:	OUT OF POCKET COSTS
SECTION 2000:	DEMOGRAPHICS

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**P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.**



## **SECTION 700: INTRODUCTION AND SCREENER**

**[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]**

**(PN – PLEASE ADD IN SAME SCREEN AS INTRO<sub>1</sub> FOR LANDLINE RESPONDENTS ONLY Q650=1)**  
(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

**BASE: ALL NON-SWISS RESPONDENTS (Q600=1-8, 10-11)**

### **INTRO 1**

(IHP 2013)

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_ . I am calling on behalf of (**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and”) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, ALBERTA OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

[IF CAN (Q600=2, **AND** ‘ALBERTA SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Health Quality Council Alberta and the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Health Quality Ontario and the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Quebec Health and Welfare Commissioner and the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]



[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of BQS-Institut and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Nasjonalt kunnskapssenter for helsetjenesten and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)



(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.)

*(QSC1 removed in IHP 2104)*

*(NEW)*

**BASE: NON CAN/USA/SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1,3-8,10)**

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself [(IF NZ (Q600=6) ADD: “,including boarders” ], how many adults age 55 or older live in your household?

\_\_\_\_\_ (1-5)

N None

6 6 or more adults age 55 or older

DD (DO NOT READ) Don't know

RR (DO NOT READ) Refused

(IF Q.SC2 = 'N None' THANK AND TERM)



(NEW)

**BASE: NON CAN/USA/SWITZERLAND AND ONE PERSON OVER 55 IN HH IF (Q.SC2 = 1 AND Q600=1,3-8,10)**

SC2a. May I please speak with the adult age 55 or older living in your household?

- |   |   |  |
|---|---|--|
| 1 | Already on phone  | GO TO INTRO3                           |
| 2 | Brought to phone  | GO TO Q.SC4                            |
| 3 | Not at home now   | SET UP CALLBACK                        |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QSC2a55+Unable |
| R | (DO NOT READ) Refused   | THANK & TERM. RECORD AS RQSC2a         |

(IHP 2013 - MODIFIED to read "age 55 or older")

**BASE: NON CAN/USA/SWITZERLAND AND TWO PEOPLE OVER 55 IN HH IF (Q.SC2 = 2 AND Q600=1,3-8,10)**

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3a. May I please speak with the (younger/older) of the two adults age 55 or older?

(INTERVIEWER NOTE: If adult age 55 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 55 or older.)

- |   |   |  |
|---|---|--|
| 1 | Already on phone  | GO TO INTRO3                           |
| 2 | Brought to phone  | GO TO Q.SC4                            |
| 3 | Not at home now   | SET UP CALLBACK                        |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3a55+Unable |
| R | (DO NOT READ) Refused   | THANK & TERM. RECORD AS RQSC3a         |



**(original SC3b in IHP 2013 has been deleted)**

(IHP 2013 SC3c - MODIFIED to read "age 55 or older"; code 4 is NEW; AND SKIP AT BASE IS DIFFERENT)

**BASE: NON CAN/USA/SWITZERLAND AND THREE OR MORE PEOPLE OVER 55 IN HH OR RR/DD (Q.SC2 = 3+, DD, RR AND Q600=1,3-8,10)**

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT

(P.N.: SHOW INTERVIEWER NOTE IF 'CELEBRATED A BIRTHDAY LAST' IS SELECTED)

P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

P.N. – CODE 4 is new in 2014

SC3b. May I please speak with the adult age 55 or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 55 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 55 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 55 or older.)

**(P.N. SHOW CODE 4 ONLY IF QSC2=DD OR RR)**

- |   |   |  |
|---|---|--|
| 1 | Already on phone  | GO TO INTRO3                           |
| 2 | Brought to phone  | GO TO Q.SC4                            |
| 3 | Not at home now   | SET UP CALLBACK                        |
| 4 | No adult 55+ in HH  | THANK & TERM.                          |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3b55+Unable |
| R | (DO NOT READ) Refused   | THANK & TERM. RECORD AS RQSC3b         |

(NEW)

**BASE: CAN/USA LANDLINE SAMPLE (Q.650=1 AND Q600=2,11)**

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

- \_\_\_\_\_ (valid: 1-5)
- |    |                                  |                        |
|----|----------------------------------|------------------------|
| NN | None                             | THANK AND TERM (TQHH1) |
| 6  | 6 or more adults age 18 or older |                        |
| DD | (DO NOT READ) Don't Know         | THANK AND TERM (TQHH1) |
| RR | (DO NOT READ) Refused            | ASK QB1                |



(NEW)

**BASE: IF HH1=1 AND Q600=2,11 'CAN/USA'**

A1. And is this adult between 18 and 54 years old or over 54 years old?

- |   |                          |                       |
|---|--------------------------|-----------------------|
| 1 | 18-54 years old          | THANK AND TERM (TQA1) |
| 2 | Over 54                  | ASK QA2               |
| D | (DO NOT READ) Don't Know | THANK AND TERM (TQA1) |
| R | (DO NOT READ) Refused    | THANK AND TERM (RQA1) |

(NEW)

**BASE: IF A1=2 AND Q600=2,11 'CAN/USA'**

A2. May I please speak with the adult age 55 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

- |   |  |   |
|---|--|---|
| 1 | Qualified adult 55+ is on the phone                                  | GO TO INTRO3                                |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                        |
| 3 | Qualified adult 55+ is not available at this time                    | SCHEDULE CB (PN PLEASE SET UP AS A SUSPEND) |
| 4 | (DO NOT READ) 55+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD AS QA255+Unable        |
| R | (DO NOT READ) Refused  | THANK AND TERM (RQA1)                       |

(NEW)

**BASE: IF HH1=2-6 or RR AND Q600=2,11 'CAN/USA'**

B1. And how many of these adults are age 55 or older?

- \_\_\_\_\_ (1 through #of adults in HH1 max value set at 5)
- |    |   |                                  |
|----|---|----------------------------------|
| 6  | (P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6) | 6 or more adults age 55 or older |
| NN | None                                    | THANK AND TERM (TQB1)            |
| DD | (DO NOT READ) Don't Know                | THANK AND TERM (TQB1)            |
| RR | (DO NOT READ) Refused                   | ASK QB3b                         |



(NEW)

**BASE: IF B1=1 AND Q600=2,11 'CAN/USA'**

B2. May I please speak with the person living in this household who is age 55 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

- |   |  |   |
|---|--|---|
| 1 | Qualified adult 55+ is on the phone                                  | GO TO INTRO3                                |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                        |
| 3 | Qualified adult 55+ is not available at this time                    | SCHEDULE CB (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD AS QB255+Unable        |
| R | (DO NOT READ) Refused  | THANK AND TERM (RQA1)                       |

(NEW)

**BASE: IF B1=2 AND Q600=2,11 'CAN/USA'****P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH**

B3a May I please speak with the (younger/older) of the two adults age 55 or older?

- |   |  |   |
|---|--|---|
| 1 | Qualified adult 55+ is on the phone                                  | GO TO INTRO3                                |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                        |
| 3 | Qualified adult 55+ is not available at this time                    | SCHEDULE CB (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD AS QB3a55+Unable       |
| R | (DO NOT READ) Refused  | THANK AND TERM (RQB3a)                      |



(NEW)

**BASE: IF B1=3-6 or RR AND Q600=2,11 'CAN/USA'**

**(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)**

**(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)**

B3b. May I please speak with the person living in this household who is age 55 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 55 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

- |   |  |  |
|---|--|--|
| 1 | Qualified adult 55+ is on the phone                                  | GO TO INTRO3   |
| 2 | Qualified adult 55+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4                                 |
| 3 | Qualified adult 55+ is not available at this time                    | SCHEDULE CB ( <b>PN PLEASE SET UP AS A SUSPEND</b> ) |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview        | THANK & TERM. RECORD AS QB3b55+Unable                |
| R | (DO NOT READ) Refused  | THANK AND TERM (RQB3b)                               |



(IHP 2013 - MODIFIED intro sentence as set in "2011")

**BASE: IF QSc2a=2 OR Q.SC3a OR Q.SC3b = 2 OR QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2  
AND NOT SWEDEN (Q600=1-7,9-11)**

**PN: INSERT 'the' for US and UK (Q.600=4,5)**

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of (**INSERT ONLY IF Q601=1** "the Bureau of Health Information, and") the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** 'NOT ONTARIO, ALBERTA OR QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

[IF CAN (Q600=2, **AND** 'ALBERTA SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Health Quality Council Alberta and the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** 'ONTARIO SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Health Quality Ontario and the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** 'QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Quebec Health and Welfare Commissioner and the Canadian Institutes of Health Research (CIHR), the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]



[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of BQS-Institut and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Nasjonalt kunnskapssenter for helsetjenesten and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

1 Agreed to interview  
R (DO NOT READ) Refused

GO TO INTRO3  
THANK & TERM. RECORD AS  
RQSC4



(IHP 2013 – modified (removed "the Commonwealth Fund"))

**BASE: IF Q5c2a=2 OR Q.SC3a OR Q.SC3b = 2 OR QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2 AND FROM SWEDEN (Q600=8)**

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

Are you interested in participating?

- |   |   |                                |
|---|---|--------------------------------|
| 1 | Agreed to interview                                 | GO TO INTRO3                   |
| 7 | Not asked / QSC4a was not a compulsory question yet |                                |
| R | (DO NOT READ) Refused                               | THANK & TERM. RECORD AS RQSC4a |

### INTRO3

(IHP 2013)

**BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-8,10-11)**

(Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, FR, USA (Q600=2,3,11), DISPLAY: "This interview may be recorded for training and quality control purposes."]).

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

**BASE: SHOW IF NECESSARY NOTES IF SC4=1**

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.



INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

**(P.N.- INSERT “the” for USA and UK only ‘Q600=10, ,11’)**

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.



(NEW)

**BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q.650=2 AND Q600=1-8, 10-11)**

**CP-1. (P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11:**

And so that I can ask you the right questions, could you please tell me if you are under 18, between the ages of 18 and 54 or over 54 years of age?)

**(P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10**

And so that I can ask you the right questions, could you please just tell me if you are younger than age 55, or age 55 or older?)

- |   |  |  |
|---|--|--|
| 1 | <b>P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11:</b> Under 18, or 18 to 54 years old       |  |
|   | <b>P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10:</b> Younger than age 55 |  |
|   |  | THANK & TERM. RECORD AS TCP-1          |
| 2 | Age 55 or older  | GO TO CP_2                             |
| 7 | (DO NOT READ) 55+ respondent infirmed, unable to do interview                                |  |
|   |  | THANK & TERM. RECORD AS QCP1_55+Unable |
| R | (DO NOT READ) REFUSED  | THANK & TERM. RECORD AS RCP-1          |

(IHP 2013 – Skip pattern for base has been modified, wording is the same as in IHP 2013)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

**BASE: NON-SWITZERLAND CELL SAMPLE AND 55+ (CP-1=2 AND Q600=1-8, 10-11)**

**CP\_2:**

(INTERVIEWER: ONLY IF RESPONDENT ASKS ABOUT INCENTIVE: At the end of the survey, we would like to send you \$5 in appreciation of your time.)

Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- |   |  |                                  |
|---|--|----------------------------------|
| 1 | Not driving                            | GO TO Q.CP_3 text and then Q.710 |
| 2 | Driving                                | SET UP CALL BACK                 |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS TQCP_1   |
| R | (DO NOT READ) Refused                  | THANK & TERM. RECORD AS RQCP_1   |



(IHP 2013)

**BASE: IF NON-SWITZERLAND AND CP\_2=1 (CP\_2=1 AND Q600=1-8, 10-11)**

CP\_3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF CANADA, FR, US (Q600=2,3, 11), DISPLAY: “This interview may be recorded for training and quality control purposes.”].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]’s residents]

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

INTRO\_CH

Hello, my name is \_\_\_\_\_. I am calling on behalf of the Federal Office of Public Health. We are conducting a population survey of the healthcare system. You recently received a letter about this from the Federal Office of Public Health. (We are not selling anything).

May I please speak with [RESPONDENT'S NAME] ? The survey will take about 20 minutes.

- |    |  |  |
|----|--|--|
| 1  | (V) Takes part in the interview                                    | GO TO TELNO_INT                            |
| 2  | (V) Currently not at home  | SET UP CALLBACK                            |
| 3  | (V) No answer  | → RECALL                                   |
| 4  | (V) Line busy  | → RECALL                                   |
| 5  | (V) Answering machine  | → RECALL                                   |
| 6  | (V) Change language  | → SELECT LANGUAGE<br>German/French/Italian |
| 7  | (V) Changed/new telephone number                                   | GO TO CHANGE_TELNOa                        |
| 8  | (V) Call blocking (on all available numbers)                       | STOP                                       |
| 9  | (V) Refusal to take part   | GO TO REF_reason                           |
| 10 | (V) Modem/fax  | → RECALL                                   |
| 11 | (V) All available telephone numbers invalid                        | → STOP                                     |
| 12 | (V) Home (for the elderly), institution                            | → STOP                                     |
| 13 | (V) Language problem (does not speak German, French or Italian)    | → STOP                                     |
| 17 | (V) Target person aged over 55 fragile, unable to answer           | THANK & TERM.<br>RECORD AS QSC2a55+Unable  |
| 18 | (V) Target person not living (any longer) in the household reached | →<br>TRACKINGa                             |



(Thank you very much. All your answers in this survey will be treated confidentially. If you would prefer not to answer any one question, just say “Pass”).

**INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHOM THE STUDY IS INTENDED FOR:**  
This survey is being conducted in Switzerland for the Federal Office of Public Health. It is also being conducted in many other countries and is being coordinated internationally by the Commonwealth Fund, a charitable foundation.

**INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHY YOU NEED THIS INFORMATION:**  
This survey is being conducted in order to help politicians in Switzerland to understand your experiences with the healthcare system. It is also being conducted in 10 other countries. The survey is absolutely confidential. Your answers are mixed with other people’s answers, and nothing in the end result will allow you to be identified.

(IF NECESSARY: This survey takes approximately 20 minutes, depending on your answers)  
IF NECESSARY: Your answers are absolutely confidential and are only needed in order to understand how efficiently Switzerland’s healthcare system is working compared to that of other countries.

**BASE: INTRO\_CH=18 AND Q600=9**

TRACKINGa

Can you please tell me why [NAME OF RESPONDENT] is not living (any longer) in your household?

- |   |  |                 |
|---|--|-----------------|
| 1 | (V) Has left the household ( <u>regardless</u> of reason) and is living in another <u>private household in Switzerland</u>           | GO TO TRACKINGb |
| 2 | (V) Has left the household ( <u>regardless</u> of reason) and is now living in an institution (home for the elderly, hospital, etc.) | STOP            |
| 3 | (V) Has left Switzerland   | STOP            |
| 4 | (V) Target person unknown  | STOP            |
| 5 | (V) Other situation  | STOP            |



**BASE: TRACKINGa=1 AND Q600=9**

TRACKINGb

Could you please tell me where [NAME OF RESPONDENT] is living now and give me his/her current telephone number?

- 1 (V) Gives a current telephone number GO TO CHANGE\_TELNOa
- 2 (V) No current telephone number given → STOP

**BASE: (INTRO\_CH=7 OR TRACKINGb=1 ) AND Q600=9**

CHANGE\_TELNOa

What telephone number should be changed/re-entered?

- Telno1: 0 \_\_ / \_\_\_\_\_
- Telno2: 0 \_\_ / \_\_\_\_\_
- Telno3: 0 \_\_ / \_\_\_\_\_

→ GO TO INTRO\_CH

**BASE: INTRO\_CH=9 AND Q600=9**

REF\_reason

INTERVIEWER: Note down exact reason for refusal: \_\_\_\_\_

→ STOP

**BASE: INTRO\_CH=9 AND Q600=9**

NUMBEROFPHONES

*(shows the number of phone numbers at which a given individual could have been reached at)*

**BASE: INTRO\_CH=1 AND Q600=9**

TELNO\_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

- Telno1: 0 \_\_ / \_\_\_\_\_



**BASE: INTRO\_CH=1 AND Q600=9**

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry

(IHP 2013 –MODIFIED for 55+ - INTERVIEWER NOTE ASKING TO SPEAK TO SOMEONE WHO IS 55 OR OVER ALSO MODIFIED; AND ADDED A CODE FOR “Cannot remember year of birth”)

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

**BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-8,10-11)**

Q710. First, what is your year of birth?

(INTERVIEWER: IF NEEDED: We request this information to make sure we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1953)

INSERT YEAR OF BIRTH \_\_\_\_\_ (RANGE 1906-1959)

9997 (DO NOT READ) Year of birth is greater than 1959

9998 (DO NOT READ) Don't Know / Cannot remember year of birth

9999 (DO NOT READ) Refused

**PN: - If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN-  
IN AS CODE 6 UNDER Q.730.**

**PN: PLEASE NOTE THAT IN IHP 2014 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710. In IHP 2013 only CELL Respondents got terminated.**



(New)

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

**BASE: (Non-Switzerland (Q650=1-8, 10, 11) AND Q710 = 9998 'Respondent cannot remember year of birth') OR Switzerland (Q650=9)**

Q710a. What is your age?

\_\_\_\_\_ (RECORD NUMBER 55-108)

997(DO NOT READ) Under age 55 THANK AND TERM AS Q710a

999(DO NOT READ) Refused THANK AND TERM AS Q710a

*(IHP 2013 –MODIFIED for 55+, and adapted to pull from Q710a as well)*

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

**BASE: Non-Switzerland (Q650=1-8, 10, 11) AND Q710 = 1906-1959 OR Q710a=55-108) OR Switzerland (Q650=9)**

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 55 -108]

**(AGE = 2014 MINUS 'year provided' at Q710 IF Non-Switzerland (Q650=1-8, 10, 11))**  
**OR IF (Non-Switzerland (Q650=1-8, 10, 11) AND Q710a=55-108 and Q710=9998) then**  
**AGE=Q710a)**

**OR IF Switzerland (Q650=9) then AGE=Q710a**

*(IHP 2013 –MODIFIED for 55+, and adapted to pull from Q710a as well)*

**BASE: ALL**

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

2	55-64	(Q710= 1959-1950 OR Q710a=55-64)
3	65-74	(Q710= 1949-1940 OR Q710a=65-74)
4	75+	(Q710= 1939-1906 OR Q710a=75+)
9	Decline to answer	(Q710= 9999 OR Q710a=997, 999)

**[PN: IF AGE 55 OR OLDER (Q720 = 2-4), ASK Q725. OTHERWISE SKIP TO Q730.]**



(IHP 2013)

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

**BASE: AGE 55+ 'Q720 = 2-4'**

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS, PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you...?")

- 1 Male
- 2 Female

(IHP 2013)

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

**BASE: AGE 55+ FROM SWITZERLAND 'Q720 = 2-4' AND Q600=9**

Q726. (RESPONDENT LANGUAGE)  
(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

- 1 French
- 2 Italian
- 3 German

(IHP 2013 –MODIFIED for 55+)

**BASE: ALL RESPONDENTS**

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

**[PN: IF 55+ (Q720=2-4), GET CODE 1. ALL OTHERS GET CODE 6.]**

- |   |                     |                |
|---|---------------------|----------------|
| 1 | QUALIFIED           | ASK Q740       |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |



(IHP 2011 Q750)

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q740. QUOTA SET – BEHIND THE SCENES

1	AUSTRALIA	(Q600=1 AND Q730=1)
2	CANADA	(Q600=2 AND Q730=1)
3	FRANCE	(Q600=3 AND Q730=1)
4	GERMANY	(Q600=4 AND Q730=1)
5	NETHERLANDS	(Q600=5 AND Q730=1)
6	NEW ZEALAND	(Q600=6 AND Q730=1)
7	NORWAY	(Q600=7 AND Q730=1)
8	SWEDEN	(Q600=8 AND Q730=1)
9	SWITZERLAND	(Q600=9 AND Q730=1)
10	UK	(Q600=10 AND Q730=1)
11	US	(Q600=11 AND Q730=1)

(IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA  
(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARIABLE)

1	ENGLAND	(Q630=26-34 AND Q730=1)
2	SCOTLAND	(Q630=36 AND Q730=1)
3	WALES	(Q630=35 AND Q730=1)
4	NORTHERN IRELAND	(Q630=37 AND Q730=1)
5	NSW	(Q630=1 AND Q730=1)
6	NON-NSW	(Q630=2-8 AND Q730=1)
7	ALL OTHERS	



(IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. - Code as '7' if sample info is unavailable for Australia  
Code as 'Missing' if other country]

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2011 Q765 / Similar to IHP 2013 Q750)

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. - Code as '7' if sample info is unavailable for Canada  
- Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9,12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/TheseCountries

(Q745 – deleted 120312- quota check question – IHP 2011 Q745)

(Q747 – deleted 120312- quota check question – IHP 2011 Q747)

(Q749 – deleted 120312- quota check question – IHP 2011 Q749)

(Q755 – deleted 120312- quota check question – IHP 2011 Q755)



(Q98 – deleted 120312- of screener disposition status of respondent – IHP 2011 Q98)

(Q99 – deleted 120312- ORIGINAL Q99- screener qualification – IHP 2011 Q99)

(IHP 2013)

**BASE: ALL RESPONDENTS**

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)

(IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A0A –oAo. ‘A’ BEING A LETTER FROM ALPHABET AND ‘o’ BEING ANY DIGIT.

D-Z2. What is your postal code?

\_\_\_\_ \_ (DO NOT READ) Refused

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 6 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z2)

(P.N.- QD-Z2 ‘postal code for CANADA’ – should NOT be included in any “CLIENT” deliverables. We will need it in our “INTERNAL” versions for checking; though this should please be removed from ANY client deliverables. However, variable “QD-Z2truncated”, which is outlined below should be included.)

**(P.N. – PLEASE GENERATE “QD-Z2truncated” VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)**

QD-Z2truncated. First three digits of postal code for Canada

(GENERATE FROM QD-Z2)



(IHP 2013)

**BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=RR AND 'no sample info') OR (Q650=2 AND D-Z2=RR)])**

(PN – as there is no CELL sample in Canada for IHP 2014 only the first part of this skip applies)

D-Z3. What province is this household located in?

- 1 Newfoundland and Labrador
- 2 Prince Edward Island
- 3 Nova Scotia
- 4 New Brunswick
- 5 Quebec
- 6 Ontario
- 7 Manitoba
- 8 Saskatchewan
- 9 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- RR (DO NOT READ) Refused

(IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador  
(code 1)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island  
(code 2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia  
(code 3)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick  
(code 4)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec  
(code 5)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario  
(code 6)



- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba  
(code 7)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan  
(code 8)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta  
(code 9)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia  
(code 10)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon  
(code 11)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A' or 'XoE' or 'XoG' = Northwest Territories  
(code 12)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'XoB' or 'XoC' = Nunavut  
(code 13)

**\*\*IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7)**

OR

IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)

- |  |           |
|--|-----------|
| IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador | (code 1)  |
| IF D-Z3 = 2 PROVINCE = Prince Edward Island      | (code 2)  |
| IF D-Z3 = 3 PROVINCE = Nova Scotia               | (code 3)  |
| IF D-Z3 = 4 PROVINCE = New Brunswick             | (code 4)  |
| IF D-Z3 = 5 PROVINCE = Quebec                    | (code 5)  |
| IF D-Z3 = 6 PROVINCE = Ontario                   | (code 6)  |
| IF D-Z3 = 7 PROVINCE = Manitoba                  | (code 7)  |
| IF D-Z3 = 8 PROVINCE = Saskatchewan              | (code 8)  |
| IF D-Z3 = 9 PROVINCE = Alberta                   | (code 9)  |
| IF D-Z3 = 10 PROVINCE = British Columbia         | (code 10) |
| IF D-Z3 = 11 PROVINCE = Yukon                    | (code 11) |
| IF D-Z3 = 12 PROVINCE = Northwest Territories    | (code 12) |
| IF D-Z3 = 13 PROVINCE = Nunavut                  | (code 13) |

**\*\*\*IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

**ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)**



(IHP 2013 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)**

**(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

\_\_\_\_\_

9999 (V) Refused

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- |   |     |               |
|---|-----|---------------|
| 1 | Yes | (CONTINUE)    |
| 2 | No  | (RE-ASK D-ZA) |

**(P.N.-IF QD-ZA = 'postal code NOT from NSW OR 9999/refusal' ' NOT NSW/REFUSAL AT QD-ZA - ASK QD-ZAR)**

**(P.N.-IF QD-ZA = 'postal code from NSW ' NSW AT QD-ZA -- SKIP TO NSW DATABASSED VARIABLE CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH LHD AT VARIABLE 'QA-LHDrep')**



**P.N. PLEASE USE SELF-REPORTED POSTAL CODE at QD-ZA TO MAP INTO EACH LHD AT VARIABLE 'QA-LHDrep' total of 15 LHDs:**

**QA-LHDrep:**

1. Sydney
2. South Western Sydney
3. South Eastern Sydney
4. Western Sydney
5. Northern Sydney

**Sydney Periphery:**

6. Central Coast
7. Illawarra Shoalhaven
8. Nepean Blue Mountains

**NSW Rural:**

9. Far West
10. Hunter New England
11. Mid North Coast
12. Murrumbidgee
13. Northern NSW
14. Southern NSW
15. Western NSW

(IHP 2013 QD-ZAR – BASE MODIFIED)

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW POSTAL CODE [(QD-ZA = 9999 OR QD-ZA = 'not NSW postal code') AND Q99=1 AND Q600=1]**

D-ZAR. In which region are you living ?  
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- DD (DO NOT READ) Don't know
- RR (DO NOT READ) Refused



**(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and QA-LHDsamp=1-15 – USE SAMPLE INFORMATION FROM QA-LHDsamp TO ALLOCATE TO 'QLHD-STRATA'; will result in NSWDatabase=1)**

**(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and QA-LHDsamp= '16 Not and NSW LHD' – THANK AND TERM)**

**(P.N.-IF QD-ZAR = NSW (01) and Q650=2 (CELL) – TERMINATE)**

**(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))**

**(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)**

**(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))**

**(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and QA-LHDsamp=1-15 - USE SAMPLE INFORMATION FROM QA-LHDsamp TO ALLOCATE TO 'QLHD-STRATA'; will result in NSWDatabase=1)**

**(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and QA-LHDsamp= '16 Not and NSW LHD' – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))**

**NOTE TO EFG – WE WILL PLEASE NEED AN LHD SAMPLE-BASED VARIABLE FOR 'Q650=1' ALL LAND LINE RECORDS CALLED 'QA-LHDsamp'**

**QA-LHDsamp:**

1. Sydney
2. South Western Sydney
3. South Eastern Sydney
4. Western Sydney
5. Northern Sydney

Sydney Periphery:

6. Central Coast
7. Illawarra Shoalhaven
8. Nepean Blue Mountains

NSW Rural:

9. Far West
10. Hunter New England
11. Mid North Coast



12. Murrumbidgee
13. Northern NSW
14. Southern NSW
15. Western NSW
16. Not and NSW LHD

**P.N. PLEASE CREATE THE FOLLOWING 'QLHD-STRATA' variable total of 7 strata:  
(WE WILL NEED A TOTAL OF 400 COMPLETES PER STRATA)**

1. Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused) =1
2. South Western Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused) =2
3. South Eastern Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused) =3
4. Western Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=4
5. Northern Sydney QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=5
6. Sydney Periphery QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=7-8
7. NSW Rural QA-LHDrep(if postcode provided) **OR** QA-LHDsamp (if postcode refused)=9-15

#### **NSW-DATABASED VARIABLE**

**NSWdatabased = 1 IF QLHD-STRATA = '1-7'**

**NSWdatabased = 0 (Otherwise)**



**SECTION 800: ACCESS TO HEALTHCARE****(Q805 – moved to Q1621 – 12/20/13)**

(IHP 2013 Q1106 – ORDER MODIFIED - item **A1** 2014 equals item **A3** in 2013, item **A2** 2014 equals item **A1** in 2013 , item **A3** in 2014 equals item **A2** in 2013)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

(ITEM A4 is a Canada specific addition)

**BASE FOR ITEMS A1-A3: ALL QUALIFIED RESPONDENTS (Q99=1)**

**BASE FOR ITEM A4: ALL QUALIFIED RESPONDENTS FROM CANADA (Q600=2 AND Q99=1)**

Q810. During the past 12 months, was there a time when you [INSERT ITEM]?

- 1 Yes
- 2 No
- 3 (DO NOT READ) Not Applicable
- D (DO NOT READ) Not Sure
- R (DO NOT READ) Decline to Answer

[RANDOMIZE ITEMS A1- A3]

- A1 Did not [IF AUS, CAN, US, FR, NOR, SWITZ (Q600=1,2,11,3,7,9), DISPLAY: “fill” IF NZ, UK, GER, NETH, SWE (Q600=6,10,4,5,8), DISPLAY “collect”] a prescription for medicine, or you skipped doses of your medicine because of the cost
- A2 Had a medical problem but did not [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visit”] a doctor because of the cost
- A3 Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
- A4 Did not visit a dentist when you needed to because of the cost

**(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as “Q810A1”, “Q810A2”... and “Q810An”)**



(IHP 2013 Q1115)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q815. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, NZ, GER, NETH, FR, SWITZ, NOR (Q600=1,2,6,4,5,3,9,7), DISPLAY: “emergency department?”; IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department?”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room?”] Is it...?  
(INTERVIEWER: READ LIST)

- 1 Very easy
- 2 Somewhat easy
- 3 Somewhat difficult
- 4 Very difficult
- 6 (DO NOT READ) Never needed care in the evenings, weekends, or holidays
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1110- MODIFIED for France, Switzerland and Germany only:

Modification for **FRANCE AND GERMANY** - text for “or a nurse” **not** to be displayed if FRANCE OR GERMANY

Modification for **SWITZERLAND** – **NOTE TO TRANSLATOR** - please make sure that the following qualification is **NOT** included as part of the question text: **“Think about the time it took to get an appointment not the time it took to receive treatment”**)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q820. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor [**DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY ‘Q600=1-2,5-11: “or a nurse”**]?

Please do not include a visit to the hospital [**IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department.”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room.”**]. Did you get an appointment...?

(INTERVIEWER: READ LIST)

- 1 On the same day
- 2 The next day
- 3 In 2 to 5 days
- 4 In 6 to 7 days
- 5 In 8 to 14 days
- 6 After more than two weeks
- 7 Or were you never able to get an appointment
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



## **SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR**

(IHP 2013 Q1130—MODIFIED – only additional text which is exclusive for Sweden is modified/new since IHP 2013, and NEW IF NECESSARY NOTE AND CODE FOR US ONLY about NP/PA)

(In client questionnaire labeled as IHP 2011, IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY:** “Is there one doctor you usually go to for your medical care?”

**[IF US (Q600=11) SHOW :** “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4”]

**[IF CANADA (Q600=2) SHOW :** “IF NECESSARY: if respondent says nurse or physician assistant code as 5”]

**[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY:** “Is there one GP you usually go to for your medical care?”]

**[IF SWEDEN ‘Q600=8’ DISPLAY:** “This means, do you have a specific person you usually contact about health care?”]

- 1 Yes, have a regular doctor/GP
- 2 (DO NOT READ) Yes, but have more than one regular doctor/GP
- 3 No
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(DO NOT READ) Yes, have nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2)** “(DO NOT READ) Yes, have nurse or physician assistant
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1132 – Question text modified for Germany, UK and Australia only: Germany and UK to read “GP practice”, and for Australia to read “general practice”)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)**

Q910. Is there one doctor’s group, health center, [IF GER, UK (Q600=4, 10) INSERT: “GP practice”; IF AUS (Q600=1) INSERT: “general practice”] or clinic you usually go to for most of your medical care?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9),  
DISPLAY: Please do not include the hospital emergency department.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department.  
(INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(Similar to IHP 2013 Q1135, PN note is new and it also accounts for NP/PA)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q905=1, 2), GET CODE 1.  
IF HAS USUAL PLACE (Q910=1), GET CODE 2.  
ALL OTHERS, GET CODE 3.]

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5)
- 2 HAS REGULAR PLACE (Q905=3,8,9 AND Q910=1)
- 3 NO REGULAR DOC/PLACE (Q905=3,8,9 AND Q910=2,8,9)

(Q925 – deleted – 12/20/13 –IHP 2013 Q1140 – MODIFIED)

(Q932 – deleted – 12/20/13 – NEW in IHP 2014)



(IHP 2013 Q1150 – Modified in terms of code “D (DO NOT READ) Not sure” being NEW since IHP 2013 for ALL COUNTRIES; **additionally** for AUS, NETH, NZ, NOR, question text now reads “GP’s practice” instead of “GP’s office”; also text modified if Q915=2 or Q905=4)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE**

**(Q915=1,2 AND Q99=1)**

Q935. [IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2], **DISPLAY:** When you call your regular doctor’s office with a medical concern during regular practice hours, how often do you get an answer that same day?]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] **DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE:** When you call your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day?]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) **DISPLAY:** When you call your regular GP’s practice with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

[IF UK (Q600=10) **DISPLAY:** When you call your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

(READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (DO NOT READ) Never tried to contact by telephone
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(Q936 – deleted – 12/20/13 – IHP 2013 Q1159)

(Q937 – deleted – 12/20/13 – IHP 2013 Q1160)

(Q938 – deleted – 12/20/13 – IHP 2007 Q1035)



(IHP 2013 Q1166 –MODIFIED ‘item A3 is different from IHP 2013’ AND ‘text for Germany is different in terms of using “GP” instead of “regular doctor”; also text modified if Q915=2 or Q905=4)

(Items A1, A3, A4 referred to as items 1, 3, 4 in client questionnaire)

(Items A5 and A6 are NEW and for Switzerland only)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE**

**(Q915=1,2 AND Q99=1)**

**BASE: FOR ITEMS A5 AND A6 - ALL QUALIFIED RESPONDENTS FROM SWITZERLAND WHO HAVE A REGULAR DOCTOR/PLACE (Q600= 9 AND Q915=1,2 AND Q99=1)**

Q940. [IF FR, SWE, SWITZ, (Q600=3,8,9 & Q915= 1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “When you need care or treatment, how often does your regular doctor or medical staff you see”;  
IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1) DISPLAY: “When you need care or treatment, how often does your GP or medical staff you see”;  
IF Q915=2 OR Q905=4, 5 DISPLAY: “When you need care or treatment, how often does the medical staff you see at your usual place of care”]...?

(INTERVIEWER: READ LIST)

Would you say it is...?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (DO NOT READ) Not applicable
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

**[RANDOMIZE ITEMS – A1-4 ]**

**[P.N. IF SWITZERLAND (Q600=9) ITEMS A5 AND A6 SHOULD NOT BE RANDOMIZED AND SHOULD ALWAYS BE ASKED AFTER ITEMS A1-A4)]**

- A1. Know important information about your medical history
- A2. Spend enough time with you
- A3. Encourage you to ask questions
- A4. Explain things in a way that is easy to understand

**(P.N.- PLEASE SHOW ITEMS A5 AND A6 FOR SWITZERLAND ONLY (Q600= 9 AND Q915=1,2 AND Q99=1))**

- A5. Inform you about pros and cons of a treatment
- A6. Show alternatives



(New)

**BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACCE (Q915 = 1,2 AND Q99=1 AND Q600=8)**

QSWED1. Do you feel that the health center or clinic you usually go to prioritizes its economy before your needs (READ LIST)?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

**BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACCE (Q915 = 1,2 AND Q99=1 AND Q600=8)**

QSWED2. Have you been forced to visit your health center for a “health issue” that could have been treated at a single visit (READ LIST)?

- 1 Often
- 2 Sometimes
- 3 Never
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2013 Q1160 – Modified base for Canada only)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO HAVE A REGULAR DOCTOR/PLACE (Q600=2 AND Q915=1,2 AND Q99=1)**

Q940Can-1. In the last two years, have you emailed [(IF Q905=1,2), DISPLAY: “your regular doctor”, [(IF (Q915=2 or Q905=5), DISPLAY: “the place you usually go for medical care”)] with a medical question?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO HAVE A REGULAR DOCTOR/PLACE (Q600=2 AND Q915=1,2 AND Q99=1)**

Q940Can-2. Would you like to be able to communicate with [(IF Q905=1,2), DISPLAY: “your regular doctor”, (IF (Q915=2 or Q905=5), DISPLAY: “the place you usually go for medical care”)] by email?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



**SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS**

(IHP 2013 Q1126 – MODIFIED only in terms of question text that is read for items other than 1<sup>st</sup> item is different in IHP 2014 “*And, was there EVER a time in the past 2 years when*”; additionally text at code 1 is different)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

(Items A1 – A3 referred to as items 1-3 in client questionnaire)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1005. Now thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT 1st ITEM]?

And, was there EVER a time in the past 2 years when [INSERT NEXT ITEM]?

- 1 Yes, this happened
- 2 No
- 3 (DO NOT READ) Not Applicable
- D (DO NOT READ) Not Sure
- R (DO NOT READ) Decline to Answer

- A1. Test results or medical records were not available at the time of your scheduled medical care appointment
- A2. You received conflicting information from different doctors or health care professionals
- A3. Doctors ordered a medical test that you felt was unnecessary because the test had already been done

**(Q1010 – deleted – 12/20/13– IHP 2011 Q1010)**



(IHP 2013 Q1210)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1020. Have you seen or needed to see any specialist doctors [IF AUS, NZ, UK, GER, (Q600=1,6,10,4), ADD “(or consultants)”] in the past 2 years? By “specialist” we mean doctors that specialize in one area of health care like surgery, heart, allergy or [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “mental health” [IF NETH (Q600=5) “neurology”].

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



(IHP 2013 Q1220)

**(P.N - IN THE SPSS THIS SHOULD BE SPLIT UP INTO 5 VARIABLES: Q1030, Q1030A1, Q1030A2, Q1030A3, Q1030A4)**

**(P.N - DERIVED 'DAYS' VARIABLE SHOULD BE ADDED TO SPSS)**

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND SAW SPECIALIST IN PAST 2 YEARS (Q1020=1)**

Q1030. After you were advised to see or decided to see a specialist [IF AUS, NZ, UK, GER (Q600=1,6,10,4) ADD "(or consultant)"], how many days, weeks or months did you have to wait for an appointment?

(INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about most recent time.)

[INTERVIEWER NOTE: if respondent has scheduled a recurrent appointment, code as "97 No waiting period"]

[INTERVIEWER NOTE: If respondent mentions still waiting for an appointment, code as "98 Not Sure"]

(SELECT ALL THAT APPLY)

- 1 Days \_\_ [RANGE 0-20, 98 Not sure, 99 Decline to Answer] -- **PN- Q1030A1 in SPSS**
  - 2 Weeks \_\_ [RANGE 0-10, 98 Not sure, 99 Decline to Answer] -- **PN- Q1030A2 in SPSS**
  - 3 Months \_\_ [RANGE 0-11, 98 Not sure, 99 Decline to Answer] -- **PN- Q1030A3 in SPSS**
  - 4 Years \_\_ [RANGE: 0-8, 98 Not sure, 99 Decline to Answer] - **PN- Q1030A4 in SPSS**
- 5 (DO NOT READ) Never tried to get an appointment  
 97 (DO NOT READ) No waiting period  
 DD (DO NOT READ) Not sure  
 RR (DO NOT READ) Decline to answer



(IHP 2011 Q1045 – modified, added “IF NECESSARY” note)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND ASK ONLY IF NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1030=98,99 AND Q99=1)**

Q1045. Was it ...?

(IF NECESSARY: After you were advised to see or decided to see a specialist [IF AUS, NZ, UK, GER (Q600=1,6,10,4) ADD “(or consultant)”], how long did you have to wait for an appointment?)

(READ LIST)

- 1 Less than four weeks
- 2 Four to eight weeks
- 3 More than eight weeks
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1226 – MODIFIED – question text is different as well as item text, only response options are the same, response option 4 pulled from IHP 2011 Q1055)

**BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)**

Q1050. In the past two years, was there a time

- 1 Yes
  - 2 No
  - 3 (DO NOT READ) Never saw a specialist/consultant  
**P.N. –SHOW CODE 4 FOR ITEM A2 ONLY**
  - 4 (DO NOT READ) Did not see regular doc/GP since seeing specialist/consultant
  - 8 (DO NOT READ) Not sure
  - 9 (DO NOT READ) Decline to answer
- A1. When a specialist [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD “(or consultant)”] did not have basic medical information or test results from [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “your regular doctor”, IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: “your GP”] [IF (Q915=2 OR Q905=4, 5), DISPLAY: “the place you usually go for medical care”] about the reason for your visit.
- A2. After you saw the specialist [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD “(or consultant)”], that [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “your regular doctor” IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: “your GP”] [IF (915=2 OR Q905=4, 5), DISPLAY: “the place you go to for your medical care”] did not seem informed and up-to-date about the care you got from the specialist [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”]

(Q1055 – deleted – 12/20/13– IHP 2011 Q1055)



(IHP 2013 Q1170– MODIFIED FOR GERMANY ONLY it reads “your GP” in IHP 2014 instead of “your regular doctor” as in IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE  
(Q915=1,2 AND Q99=1)**

Q1060. [IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY: How often does your regular doctor or someone in your doctor 's practice help coordinate or arrange the care you receive from other doctors and places?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination could include helping you get appointments, following-up to make sure you get recommended care, and making sure other doctors have important information.

INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.

(INTERVIEWER: READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (DO NOT READ) Never see other doctors/place or needed coordination
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2011 Q1065 - ORDER MODIFIED - item **A1** 2014 equals item **A2** in 2011, item **A2** 2014 equals item **A3** in 2011; **also**, items are being randomized; **additionally** the interviewer note is NOT included in IHP 2014; INTERVIEWER NOTE is new in IHP 2014)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

(Item **A3** is **NEW** and for The Netherlands only)

(Item A4 is **NEW** and for Sweden only)

**BASE: FOR ITEM A1 and A2 - ALL QUALIFIED RESPONDENTS WHO SAW SPECIALIST IN PAST 2 YEARS (Q1020=1 AND Q99=1)**

**BASE: FOR ITEM A3 - ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS WHO SAW SPECIALIST IN PAST 2 YEARS (Q600 = 5 AND Q1020=1 AND Q99=1)**

**BASE: FOR ITEM A4 - ALL QUALIFIED RESPONDENTS FROM SWEDEN WHO SAW SPECIALIST IN PAST 2 YEARS (Q600 = 8 AND Q1020=1 AND Q99=1)**

Q1065. [IF CAN, FR, NOR, SWE, SWITZ, US (Q600=2,3,7,8,9,11), DISPLAY: When you have received care or treatment from specialists, how often did they...?]

[IF AUS, GER, NETH, NZ, UK (Q600=1,4,5,6,10), DISPLAY: When you have received care or treatment from specialists or consultants, how often did they ...?]

(INTERVIEWER NOTE: If respondent says they received care from multiple specialists, tell them to think about their experience with the specialist they see most often..]

Would you say always, often, sometimes, rarely or never?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (DO NOT READ) Not applicable
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

[RANDOMIZE]

- A1. Tell you about treatment choices
- A2. Involve you as much as you want to be in decisions about your treatment or care  
(P.N.- PLEASE SHOW ITEM A3 FOR THE NETHERLANDS ONLY (Q600=5 AND Q1020=1 AND Q99=1))
- A3. Ask what matters to you



**(P.N.- PLEASE SHOW ITEM A4 FOR SWEDEN ONLY (Q600=8 AND Q1020=1 AND Q99=1)**

- A4. Give your family and relatives the opportunity to be involved in your care as much as you wanted?

(IHP 2013 Q1230)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

- Q1070. Not counting any time you may have been hospitalized, how many different doctors have you seen in the past 12 months?

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(INTERVIEWER: If asked whether to count their regular doctor/GP, say yes.)

\_\_\_\_\_ [RANGE 0-96]

97 (DO NOT READ) More than one doctor but doesn't know exact number

DD (DO NOT READ) Not sure

RR (DO NOT READ) Decline to answer



**SECTION 1100: PRESCRIPTION MEDICATION USE**

*(IHP 2013 Q1605 – MODIFIED in terms of interviewer notes being different in IHP 2014)  
(In client questionnaire labeled as IHP 2011, IHP 2013 wording)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1105. How many different prescription medications are you taking on a regular or ongoing basis?

(INTERVIEWER: IF RESPONDENT SAYS “aspirin, vitamins, supplements, etc,”  
SAY: “This would only apply if they were prescribed by a health care professional.”)

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

\_\_\_\_\_ [RANGE 0-96]

97 (DO NOT READ) More than one prescription medication but don’t know exact number

DD (DO NOT READ) Not sure

RR (DO NOT READ) Decline to answer

*(IHP 2013 Q1611 – MODIFIED, only text for items A1-A3 and response options can be pulled from IHP 2013)*

**BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)**

Q1110. In the past 12 months, has a health care professional ...?

[INTERVIEWER, IF ASKED: This could include a doctor, nurse, or pharmacist]

1 Yes

2 No

D (DO NOT READ) Not sure

R (DO NOT READ) Decline to answer

A1. Reviewed with you all the medications you take

A2. Explained the potential side effects of any medication that was prescribed

A3. Given you a written list of all your prescribed medications



(IHP 2013 Q1710 – MODIFIED – Question text is different)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1115. In the past 2 years, was there ever a time you thought a medical mistake was made in your treatment or care? This could include being given the wrong medication or the wrong result from a medical test.

[INTERVIEWER, IF ASKED: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional]

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: ALL QUALIFIED NSW RESPONDENTS TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS [('NSWdatabased variable' = 1 AND ( Q99=1) AND (Q1105=2-97)]**

Q1135. In the past 12 months, have you ever been unsure about when you should take a drug or how much to take?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



**SECTION 1200: MEDICAL ERRORS/SAFETY ISSUES**

(Q1205 – *deleted* – 12/20/13 – IHP 2013 Q1705)

(Q1210 – *deleted* – 12/20/13 – IHP 2013 Q1710)

(Q1215 – *deleted* – 12/20/13 – IHP 2013 Q1720)

(Q1220 – *deleted* – 12/20/13 – IHP 2013 Q1731 - ORDER MODIFIED)



**SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY AND ER USE**

(New)

**READ TO ALL:** For the next few questions we will be asking about your health care experiences in **the past 2 years.**

(IHP 2013 Q1320)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1300. Have you been admitted to the hospital overnight in the past 2 years?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

**[P.N. - RANDOMIZE Q1310 A1 through Q1310A4 – ALWAYS KEEPING ITEM Q1310A3 FOLLOWING Q1310A2; AND Q1310A4 SHOULD ALWAYS SHOW LAST]**

(IHP 2013 Q1340 – MODIFIED only in terms of interviewer note being new in IHP 2014)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A1. When you left the hospital, did you receive written information on what to do when you returned home and what symptoms to watch for?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time.)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1335 – MODIFIED only in terms of interviewer note being new in IHP 2014)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A2. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time.)

- 1 Yes
- 2 No
- 3 (DO NOT CARE) Not applicable – did not need follow up care
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(IHP 2013 Q1330 – MODIFIED only in terms of interviewer note being new in IHP 2014)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A3. When you left the hospital, did someone discuss with you the purpose of taking each of your medications?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time.)

- 1 Yes
- 2 No
- 3 (DO NOT READ) Not taking any medications
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



(IHP 2011 Q1310 item 2)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A4. When you left the hospital, did you know who to contact if you had a question about your condition or treatment?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time.)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2011 Q1315)

**BASE: ALL QUALIFIED NSW RESPONDENTS HOSPITALIZED IN PAST 2 YEARS [(NSWdatabased variable' = 1) AND ( Q99=1) AND (Q1300=1)]**

Q1315. After you were discharged, were you readmitted to a hospital or did you have to go to an emergency department within a month as a result of complications that occurred during your recovery?

(INTERVIEWER: IF YES, PROBE: “Was that the hospital, ER, or both?”)

- 1 Yes, readmitted to a hospital
- 2 Yes, had to go to the ER/ED/AED
- 3 Yes, both
- 4 No
- 5 (DO NOT READ) Had no complications
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1345)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q915=1,2 AND Q1300=1 AND Q99=1)**

Q1325. After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

- 1 Yes
- 2 No
- 3 (DO NOT READ) I did not see a/my doctor/GP after leaving the hospital
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q1350)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1330. **[IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9) DISPLAY:** “How many times have you used a hospital emergency department for your own medical care in the past 2 years?”

**IF UK (Q600=10), DISPLAY:** “How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?”;

**IF US, SWE (Q600=11,8), DISPLAY:** “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

\_\_\_\_\_ [RANGE 0-96]

97 (DO NOT READ) More than once but doesn't know exact number

DD (DO NOT READ) Not sure

RR (DO NOT READ) Decline to answer



(IHP 2013 Q1360)

(In client questionnaire labeled as IHP 2011, IHP 2013 wording)

**BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS**

**(Q1330=1-97 AND Q99=1)**

Q1335. The last time you went to the hospital [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ, (Q600=1,2,6,4,5,3,7,9), DISPLAY: “emergency department”, IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department”, IF US, SWE (Q600=11,8), DISPLAY: “emergency room”] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



**SECTION 1400: ADLS, GETTING CARE ASSISTANCE, CHRONIC ILLNESS CARE**

**READ TO ALL:** Now, I would like to talk to you about your health and other health-related experiences

**(Q1400 – deleted – 01/22/14 –IHP 2013 Q1945)**

(IHP 2013 Q1805)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1401. In general, how would you describe your own health?

(READ LIST)

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New - [Global Activity Limitations Indicator (GALI), EHIS 2012 modified])

**BASE: ALL QUALIFIED RESPONDENTS AGE 65+ (Q99=1 AND Q715=65-108)**

Q1402. To what extent are you limited in the activities people usually do, such as feeding yourself, getting in and out of bed or a chair, dressing and undressing, or bathing? Would you say you are severely limited, somewhat limited, or not limited at all with ANY of these activities...

- 1 Severely limited
- 2 Somewhat limited, or
- 3 Not limited at all
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New – [EHIS, modified])

**BASE: ALL QUALIFIED RESPONDENTS AGE 65+ WHO ARE SEVERELY OR SOMEHWAT LIMITED IN ACTIVITIES PEOPLE USUALLY DO Q1402=1,2 AND Q99=1**

Q1405. Does someone usually help you with any of the activities that you have difficulty doing?

(IF NECESSARY: Do you usually have help with feeding yourself, getting in and out of bed or a chair, dressing and undressing, or bathing?)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New – [EHIS 2014, modified])

**BASE: ALL QUALIFIED RESPONDENTS WHO GET HELP WITH ACTIVITIES (Q1405=1 AND Q99=1)**

Q1407. Do you get unpaid help from members of your family or friends, or paid help?

[IF SWEDEN 'Q600=8': (INTERVIEWER IF NECESSARY: Get help from relatives or friends without paying for it, or pay someone to help you)]

- 1 Unpaid help from family or friends
- 2 Paid help (P.N. SHOW THE FOLLOWING ONLY FOR SWITZERLAND (Q600=10 AND Q99=1): paid professional help such as Spitex)
- 3 (DO NOT READ) Both unpaid and paid help
- 4 (DO NOT READ) No help
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: SWEDISH RESPONDENTS WHO GET HELP FROM FAMILY OR FRIENDS (Q1407=1 AND Q99=1 AND Q600=8)**

QSWED5. Besides the help you receive from your family and friends, do you also need help from the municipality?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

**BASE: SWEDISH RESPONDENTS WHO GET HELP FROM FAMILY OR FRIENDS AND THE MUNICIPALITY (QSWED5=1 AND Q99=1 AND Q600=8)**

QSWED6. Have you contacted the municipality to get help from them?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO GET PAID PROFESSIONAL HELP OR BOTH PAID HELP AND HELP FROM FAMILY OR FRIENDS (Q99=1 AND Q600=2 AND Q1407=2,3)**

Q1408. Do you or your family pay for this help or is it publicly-funded help such as home care services?

- 1 Funded privately (by you or your family)
- 2 Publicly funded help such as home care services
- 7 (DO NOT READ) both privately and publicly funded
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: ALL QUALIFIED RESPONDENTS WHO GET HELP WITH ACTIVITIES (Q1405=1 AND Q99=1)**

Q1410. In the past year, was there a time you did NOT receive the help you needed because of the cost?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2011 Q1415 and IHP 2013 Q1811 – MODIFIED)

(The introductory sentence “The next few questions are about some specific conditions you may have.” is different and needs to be translated from scratch)

(This phrase “Have you ever been told by a doctor that you have [INSERT ITEM]?” can be pulled from IHP 2013 Q1811)

(Interviewer note can be pulled from IHP 2013 Q811)

(Response options may be pulled from IHP 2011 Q1415)

(Item A1 in IHP 2014 matches item A7 from IHP 2013, item A2 in IHP 2014 matches item A6 from IHP 2013, item A3 IHP 2014 matches item A5 from IHP 2013, item A4 2014 matches item A2 in IHP 2013, Item A5 2014 equals item A4 in 2013, item A6 2014 equals item A3 in 2013)

(Item A7 ‘chronic pain’ – deleted 01/22/14)

(Item A8 is NEW)

(Item A9 “Stroke” is for France only)

(Item A10 ‘Neurological problems like dementia/Alzheimer’s disease’ is for SWITZERLAND only)

(Items A1 – A8 referred to as items 1-8 in client questionnaire)

**BASE FOR ITEMS A1-A8: ALL QUALIFIED RESPONDENTS (Q99=1)**

**BASE FOR ITEM A9: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)**

**BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1415. The next few questions are about some specific conditions you may have.

Have you ever been told by a doctor that you have [INSERT ITEM]?

(INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

[RANDOMIZE]

- A1. Hypertension or high blood pressure
- A2. Heart disease, including heart attack
- A3. Diabetes
- A4. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A5. Depression, anxiety or other mental health problems
- A6. Cancer
- A8. Joint pain or arthritis

**P.N --ITEM A9 IS A FRANCE UNIQUE ITEM (Q600=3 AND Q99=1)**



A9. Stroke

**P.N --ITEM A10 IS A SWITZERLAND UNIQUE ITEM (Q600=9 AND Q99=1)**

A10. Neurological problems like dementia/Alzheimer's disease

(New)

**BASE: GERMAN RESPONDENTS WITH DIABETES, HYPERTENSION, HEART DISEASE, OR CHRONIC LUNG PROBLEM (Q1415 A1,A2,A3A,4=1 AND Q99=1 AND Q600=4)**

(PN: INSERT CONDITIONS IN SAME ORDER AS ASKED IN Q.1415)

Q1418. Are you enrolled in a disease management program for (INSERT IF Q Q1415A3=1 "diabetes"), (INSERT IF Q1415A1=1 "high blood pressure"), (INSERT IF Q1415A2=1 "heart disease"), (INSERT IF Q1415A4=1 "chronic lung problems")?

**(PN- INSERT THE WORD "OR" PRIOR TO LAST CONDITION INSERTED IF MORE THAN ONE CONDITION)**

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2011 Q1450 – MODIFIED, only for items A1 and A3 text may be pulled from the translated versions in IHP 2011)

(item A4 –IHP 2007 Q1710 - MODIFIED)

(Items A1,A3,A4 referred to as items 1,3,4 in client questionnaire)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(Q1415A1-A8 =1 FOR ANY AND Q99=1)**

Q1420. During the past year, when you received care, has any health care professional you see for your

**[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1415 ACCORDING TO THE FOLLOWING HIERARCHY:**

“diabetes”; if (Q1415A3 =1);

“high blood pressure” if (Q1415A1 = 1);

“heart disease” if (Q1415A2=1);

“chronic lung problems” if (Q1415A4=1);

“depression, anxiety, or another mental health problem” if (Q1415A5=1);

“cancer” if (Q1415A6=1)

“Joint pain or arthritis” if (Q1415A8=1)] ...

(INSERT ITEM) ?

**P.N.- PLEASE SHOW FOLLOWING INTERVIEWER NOTE FOR ITEM A4 ONLY –**

“(IF NEEDED: By managing your own care, we mean knowing what to do to control symptoms, prevent flare-ups, or monitor your condition.)”

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

[RANDOMIZE]

- A1. Discussed with you your main goals or priorities in caring for this condition
- A3. Given you clear instructions about symptoms to watch for and when to seek further care or treatment
- A4. Given you a written plan to help you manage your own care



**P.N. – PLEASE ADD VARIABLE TO SPSS TO CHECK THE CONDITION THAT WAS INSERTED AT THE HIERARCHY FOR Q1420-Q1423. THIS VARIABLE WOULD BE A COUNT VARIABLE SPECIFYING HOW MANY TIMES EACH CONDITION WAS THE ONE CHOSEN TO BE DISPLAYED AT Q1420-Q1423.**

**Q1420VRBH:**

28/34.1 (2194.1)

- 1 diabetes
- 2 high blood pressure
- 3 heart disease
- 4 chronic lung problems
- 5 depression, anxiety, or another mental health problem
- 6 cancer
- 7 joint pain or arthritis

(IHP 2011 Q1450 - MODIFIED)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION**

**(Q1415A1-A8 =1 FOR ANY AND Q99=1)**

Q1422. Do you have a treatment plan for your  
**[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1415 ACCORDING TO THE FOLLOWING HIERARCHY, SAME AS Q1420:**

“diabetes”; if (Q1415A3 =1);  
 “high blood pressure” if (Q1415A1 = 1);  
 “heart disease” if (Q1415A2=1);  
 “chronic lung problems” if (Q1415A4=1);  
 “depression, anxiety, or another mental health problem” if (Q1415A5=1);  
 “cancer” if (Q1415A6=1)  
 “Joint pain or arthritis” if(Q1415A8=1)].

that you can carry out in your daily life?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS WHO A HEALTH PROFESSIONAL HAS GIVEN RESPONDENT A TREATMENT PLAN (Q1422=1 AND Q99=1)**

Q1423. Has this plan helped you control or manage your

**[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1415 ACCORDING TO THE FOLLOWING HIERARCHY, SAME AS Q1420:**

“diabetes”; if (Q1415A3 =1);

“high blood pressure” if (Q1415A1 = 1);

“heart disease” if (Q1415A2=1);

“chronic lung problems” if (Q1415A4=1);

“depression, anxiety, or another mental health problem” if (Q1415A5=1);

“cancer” if (Q1415A6=1)

“Joint pain or arthritis” if(Q1415A8=1)]. ? Would you say... ?

(READ LIST)

- 1 Not at all
- 2 Only a little
- 3 Some
- 4 A lot
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(Q1419 moved from after Q1418 to follow after Q1423 and renamed Q1424)



(IHP 2013 Q1819 – BASE MODIFIED)

**BASE: ALL QUALIFIED DUTCH RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(Q600= 5 AND Q1415A1-A8 =1 FOR ANY AND Q99=1)**

Q1424. How confident are you that you can control and manage your health problems?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- D (DO NOT READ) Don't know
- R (DO NOT READ) Decline to answer

(IHP 2011 Q1455 – MODIFIED in terms that only item A2 is slightly modified as the word “contact” is used instead of the word “call”)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION**

**(Q1415=A1-A8=1 FOR ANY AND Q99=1)**

Q1425. Between doctor visits, is there a health care professional (**INSERT ITEM**)?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

[ROTATE]

- A1 Who contacts you to see how things are going
- A2 You can easily contact to ask a question or get advice about your health condition(s)

(Q1427 – deleted – 12/20/13 –IHP 2011 Q1462)



(IHP 2011 Q1470 - asked only if respondents have hypertension, diabetes, and/or asthma)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE HYPERTENSION, DIABETES, ASTHMA ((Q1415A1=1 or Q1415A3=1 or Q1415A4=1) AND Q99=1)**

Q1428. In the past year, have you stayed overnight in a hospital or visited the

**[IF AUS, CAN, NZ, GER, NETH, FR, SWITZ, NOR (Q600=1,2,6,4,5,3,9,7), DISPLAY: “emergency department”;**

**IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department”;**

**IF US, SWE (Q600=11,8), DISPLAY: “emergency room”]**

because of your **[DISPLAY CONDITION OR CONDITIONS AT Q1415A1-A7=1 ---- IF Q1415A4=1, DISPLAY: “chronic lung problems”, IF Q1415A1=1, DISPLAY: “high blood pressure”, IF Q1415A3=1, DISPLAY: “diabetes”]**?

**[PN: IF RESPONDENT HAS MORE THAN ONE CONDITION, DISPLAY ALL OF THEM IN QUESTION TEXT, AND INSERT THE WORD “or” PRIOR TO THE LAST ITEM, FOR EXAMPLE: “... because of your high blood pressure **or** diabetes?”]**

**[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ, (Q600=1,2, 3, 4,5,6,7,9), (INTERVIEWER: IF YES, PROBE “Was that the hospital emergency department?”)]**

**[IF UK (Q600=10), (INTERVIEWER: IF YES, PROBE “Was that the hospital or Accident and Emergency Department?”)]**

**[P.N. DISPLAY INTERVIEWER NOTE ONLY IF SWE, US (Q600=8,11), (INTERVIEWER: IF YES, PROBE “Was that the hospital or emergency room?”) ]**

- 1 Yes, Emergency Room or Emergency Department
- 2 Yes, hospital
- 3 Yes, both
- 4 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New)

**BASE: SWEDISH RESPONDENTS WHO HAVE AT LEAST ONE CHRONIC CONDITION**

**(Q1415A1-A8=1 'FOR ANY' AND Q99=1 AND Q600=8)**

QSWED8. How often do you receive recurrent treatment at the hospital for your chronic condition?

(READ LIST)

- 1 Every week
- 2 Twice a month
- 3 Every Month
- 4 Sometimes per year
- 5 Never
- 7 Not applicable
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

**BASE: SWEDISH RESPONDENTS WHO RECEIVE RECURRENT TREATMENT AT HOSPITAL FOR YOUR CHRONIC CONDITION MORE THAN ONE TIME PER YEAR (QSWED8=1-4 AND Q99=1 AND Q600=8)**

QSWED9. If you had the right kind of professional support and education, would you be able to do similar treatment at home by yourself?

(IF YES, ASK: Is that for most of the treatment or for some of the treatment?)

- 1 Yes, most of the treatment
- 2 Yes, some of the treatment
- 3 No
- 8 (V) Not sure
- 9 (V) Decline to answer



**(Preventive Health section – deleted – 12/20/13 – NEW in IHP 2014)**

**(Q1450 – deleted – 12/20/13 – NEW in IHP 2014 - EHIS 2014)**

**(Q1452 – deleted – 12/20/13– NEW in IHP 2014 - EHIS 2014, modified)**

**(Q1453 – deleted – 12/20/13– NEW in IHP 2014 - EHIS 2014)**

**(Q1454 – deleted – 12/20/13– NEW in IHP 2014 - EHIS 2014)**

**(Q1455 – deleted – 12/20/13- IHP 2013 Q1935 - MODIFIED - with EHIS wording)**

**(Q1456 – moved up to Q1400 – 12/20/13 - IHP 2013 Q1945)**



**SECTION 1480: HEALTH PROMOTION**

(IHP 2013 Q1856 – MODIFIED ‘question text and item A3 are different’, however for items A1, A2 and A4 text may be pulled from the translated versions in IHP 2013)

(Item A3 –IHP 2010 Q1856 ‘item 3’ – may also be pulled from 2010 versions of questionnaire)

(Items A1 – A4 referred to as items 1-4 in client questionnaire)

**(PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)**

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1480. During the past 2 years, has any health professional talked with you about...?

- 1 Yes
- 2 No
- 7 (DO NOT READ) Have not seen a doctor in past 2 years
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

[RANDOMIZE]

A1. A healthy diet and healthy eating

A2. Exercise or physical activity

A3. Things in your life that worry you or cause stress

**(Q1480 – item A4 “alcohol use” – deleted 012214)**

(IHP 2013 Q1825 – MODIFIED)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1483. Do you smoke cigarettes or use tobacco?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013, Q1856 item A3 – MODIFIED ‘question text is different’– only response options are the same as in IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS WHO USE TOBACCO (Q1483=1 AND Q99=1)**

Q1485. During the past 2 years has any health professional talked with you about the health risks of smoking or using tobacco and ways to quit?

- 1 Yes
- 2 No
- 7 (DO NOT READ) Have not seen a doctor in past 2 years
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS (Q1480 A1-A3 =1 ‘FOR ANY’ AND Q99=1 AND Q600=8)**

QSWED10. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1480A1-A3=1 ---- IF Q1480A1=1, DISPLAY: “diet”, IF Q1480A2=1, DISPLAY: “exercise”, IF Q1480A3=1, DISPLAY: stress”]?]

[PN: IF RESPONDENT HAS MORE THAN ONE “YES” AT Q1480, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD “or” PRIOR TO THE LAST ITEM, FOR EXAMPLE: “... regarding diet **or** stress?”]

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

**BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS (Q1480 A1-A3 =1 'FOR ANY' AND Q99=1 AND Q600=8)**

QSWED11. Have you participated in any activity individually or in a group suggested by doctor or any clinical staff regarding diet, exercise, or stress?

- 2 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



**SECTION 1490-1494: INFORMAL CAREGIVING**

(New)

**READ TO ALL:** The next few questions are about any care or assistance you might provide to other people with health problems.

(New - modified EHIS 2014)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1490. Do you provide care or assistance at least once a week to one or more persons living with some age-related problem, chronic health condition or disability?

(IF NECESSARY: Exclude any care provided as part of your profession).

(IF NECESSARY: Age-related problems may include memory loss or difficulty with bathing or eating.)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New- EHIS 2014)

**BASE: ALL QUALIFIED RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1490=1 AND Q99=1)**

Q1492. Is this person or are these persons members of your family or someone else?

- 1 Members of your family
- 2 Someone else (not members of your family)
- 3 (DO NOT READ) Both
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New- EHIS 2014)

**BASE: ALL QUALIFIED RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1490=1 AND Q99=1)**

Q1494. For how many hours per week do you provide care or assistance?

(INTERVIEWER Only one answer allowed. In case multiple persons are involved say: 'Add up the hours for all the people for whom you provide care')

(READ LIST)

- 1 less than 10 hours per week
- 2 At least 10 but less than 20 hours per week
- 3 20 hours per week or more
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1490=1 AND Q99=1 AND Q600=8)**

QSWED12. Do you need support from the municipality to be able to cope with your role as a family-care provider?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(New)

**BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE AND WHO NEED SUPPORT FROM THE MUNICIPALITY TO COPE WITH THIS ROLE AS A FAMILY CARE PROVIDER (QSWED12=1 AND Q99=1 AND Q600=8)**

QSWED13. Have you contacted the municipality to get support from them?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO PROVIDE CARE OR ASSISTANCE**

**(Q99=1 AND Q600=2 AND Q1490=1)**

Q1494Can-1. During the past year, was there a time that you felt you needed help to provide this care but didn't receive it?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO PROVIDE CARE OR ASSISTANCE AND**

**DID NOT RECEIVE HELP NEEDED TO PROVIDE ASSISTANCE (Q99=1 AND Q600=2 AND Q1494Can-1=1)**

Q1494Can-2. Thinking of the most recent time you felt you needed help to provide this care but didn't receive it, was it because?

**(READ LIST AND SELECT ALL THAT APPLY)**

**(P.N. RANDOMIZE CODES 1-4)**

**(P.N. INSERT "OR" PRIOR TO LAST CODE)**

- 1 Services were not available in your area
- 2 Waiting times were too long
- 3 Cost was too expensive
- Or
- 4 You did not know where to go
- 6 (V) Other
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO PROVIDE CARE OR ASSISTANCE**

**(Q99=1 AND Q600=2 AND Q1490=1)**

Q1494Can-3. Have you felt distress, anger or experienced depression while providing care or assistance for a family member or friend?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



**SECTION 1495-1499 : END OF LIFE CARE WISHES**

(New)

**READ TO ALL:** Now I am going to ask you about some conversations you may have had about your care in the future.

(New)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1495. In the event you become very ill or injured and you cannot make decisions for yourself, have you had a discussion with family, a close friend, or with a health care professional about what healthcare treatment you WANT, or DO NOT WANT?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1496. Do you have a written plan or document describing the health care treatment you want or do not want at the end of your life?

- 1 Yes, have a written plan
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1497. Do you have a written document that names someone to make treatment decisions for you if you cannot make decisions for yourself?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New- ESPS 2012, Q94)

(In English translates as “Are you insured to support the loss of autonomy ? (care insurance to support the loss of autonomy of the elderly) - Yes, you are sure about it - You are sure you are not - You don’t know - Refused

FRENCH: Etes-vous assuré pour la prise en charge de la perte d'autonomie (assurance dépendance pour la prise en charge de la perte d'autonomie de la personne âgée)? -- Oui, vous êtes sûr -- Vous êtes sûr que non -- Vous ne savez pas -- Préfère ne pas répondre)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)**

Q1498. Are you insured to support the loss of autonomy ? (care insurance to support the loss of autonomy of the elderly)

ENQ : Citez tous les items

- 1 Yes, you are sure about it
- 2 You are sure you are not
- 8 (V) You don’t know
- 9 (V) Refused

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1499. Are you a member of a self-determined living and dying organization such as Exit, Dignitas?

(IF RESPONDENT SAYS “NO”, PROBE: “Is there an intention to become a member?)

- 1 Yes
- 2 (DO NOT READ) No, but there is an intention to become a member
- 3 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



**SECTION 1500: HEALTHCARE COVERAGE**

(New)

**READ TO ALL EXCEPT FOR US (Q600=1-10):**

For the next few questions, we are interested in hearing more about your health coverage.

(IHP 2013 – Q1405)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA AND NEW ZEALAND (Q600=2,6 AND Q99=1)**

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(New - Australian National Health Survey)

**BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND Q99=1)**

Q1506. Do you have private health insurance?

- 1 Hospital only
- 2 Ancillary only (“extras”)
- 3 Hospital and ancillary (“extras”)
- 4 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New)

(In ENGLISH TRANSLATES AS -- "are you currently covered by the CMU-C (CMU-C Supplementary Health insurance Coverage) ?

FRENCH: Avez-vous actuellement la CMU-C ( Couverture Maladie universelle Complémentaire) ?)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)**

Q1510 Are you currently covered by the CMU-C (CMU-C Supplementary Health insurance Coverage)?

- 1 Oui
- 2 Non
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(New)

(In English Translates as (Except the CMU-C (CMU-C Supplementary Health insurance Coverage), do you benefit from a supplementary health coverage, that is from a mutual insurance company, from a private supplementary health insurance or coming from an institution of foresight, which pays off care besides the Social Security?

FRENCH: [En dehors de la CMU-C ( Couverture Maladie universelle Complémentaire),]

Bénéficiez-vous d'une couverture complémentaire, c'est-à-dire d'une mutuelle, d'un contrat d'assurance complémentaire privé ou provenant d'une institution de prévoyance, qui rembourse des soins en plus de la Sécurité sociale ?)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)**

**P.N- PLEASE SHOW PHRASE IN PARENTHESIS "[ ]" "En dehors de la CMU-C ( Couverture Maladie universelle Complémentaire" ONLY IF Q1510=2"**

Q1511. [(Except the CMU-C (CMU-C Supplementary Health insurance Coverage)], do you benefit from a supplementary health coverage, that is from a mutual insurance company, from a private supplementary health insurance or coming from an institution of foresight, which pays off care besides the Social Security?

- 1 Oui
- 2 Non
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New)

(Items A1 – A2 referred to as items 1-2 in client questionnaire)

(In English Translates as “Are you fully covered by the social security?”

FRENCH: Etes-vous pris en charge à 100 % par la Sécurité sociale?

A1: pour une maladie de longue durée (ALD)?

A2: pour une autre raison (invalidité, grossesse, accident du travail, handicap etc.)?)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)**

Q1512. Are you fully covered by the social security?

**(INSERT ITEM)**

- 1 Oui
- 2 Non
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

A1. For a long-term condition?

A2. For another reason (disability, pregnancy (maternity), occupational accident, handicap...)?

(IHP 2013 Q1415)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)**

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, BEK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1420)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY**

**(Q600=10, 7 AND Q99=1)**

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs or dental.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(Q1455 re-labeled as Q1525 -01/13/14)

(IHP 2013 Q1425)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)**

Q1525 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1427 – MODIFIED question text only, response list can be used from IHP 2013)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)**

Q1527. What is the amount of annual excess that you have chosen to pay yourself, in addition to the 360 Euro?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q1430)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1530. What type of personal health insurance (compulsory basic insurance) do you have? (INTERVIEWER: READ LIST.)

- 1 General health insurance with deductible
- 2 Bonus insurance
- 3 HMO insurance
- 4 Family GP model
- 5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1433)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1533. In addition to your compulsory basic insurance, are you currently covered by an additional health care insurance package that you, your family, an employer or an association pays for?

(INTERVIEWER: ONLY IF NEEDED: “This includes any private health insurance for hospital or physicians or for specific benefits such as prescription drugs.”)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q1435)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1535. What is the amount of your annual excess that you have to pay yourself?  
(INTERVIEWER: READ LIST.)

- 1 CHF 300
- 2 500
- 3 1000
- 4 1500
- 5 2000
- 6 2500
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q1437)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1537. In the past 3 years, have your medical bills (for basic health insurance) been higher than the amount of your annual excess that you have to pay yourself?  
(INTERVIEWER: READ LIST.)

- 1 Not at all
- 2 One time
- 3 2 or more times
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q1446, Modified only in terms of interviewer note about MEDICARE and IF NECESSARY NOTE at item A1 being NEW in IHP 2014)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)**

**ASK ITEM 'A4' ONLY IF A1=2,D,R and A2=2,D,R and A3=2,D,R**

**ASK ITEM 'A5' ONLY IF A1=2,D,R and A2=2,D,R and A3=2,D,R and A4=2,D,R**

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government. As I read each one, please tell me whether you are currently covered by it, or not.

**P.N.- SHOW IF NECESSARY NOTE FOR ITEM A1 ONLY**

(IF NECESSARY – MILITARY INSURANCE SHOULD BE PUT INTO “OTHER” UNDER ITEM A5 CODE 1)

**P.N.- SHOW IF NECESSARY NOTE if q715= 65+ FOR ITEM A2 ONLY AND PLACE IT UNDER THE ITEM**

(IF RESPONDENT SAYS NO, DON'T KNOW OR REFUSED, READ: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like HMOs. Are you now covered by any Medicare plan?)

- 1 Covered
- 2 Not covered
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

- A1. Health insurance through your or someone else's employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people
- A3. Medicaid or any other state medical assistance plan for those with lower incomes
- A4. Health insurance plan that you bought on your own
- A5. Health insurance from some other source



(IHP 2013 Q1450)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US WHO ARE INSURED (Q600=11 AND Q1546=1 FOR ANY A1-A5) AND Q99=1)**

Q1550. In the past year, was there ever a time when you did NOT have any health insurance?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q1453)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US WHO ARE INSURED (Q600=11 AND Q1546=1 FOR ANY A1-A5) AND Q99=1)**

Q1553. A deductible is the amount you have to pay before your insurance plan will start paying any part of your medical bills. What is your annual deductible per person? (READ LIST)

- 0 No deductible
- 1 Less than \$500
- 2 \$500 to under \$1000
- 3 \$1,000 to under \$2,000
- 4 \$2,000 or more per person
- D (DO NOT READ) Don't know
- R (DO NOT READ) Refused

**(Q1555 – deleted – 12/20/13 - IHP 2013 Q1455)**

(IHP 2013 Q1460)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)**

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(New - NHIS 2013)

**BASE: ALL RESPONDENTS (Q99=1)**

Q1565. In the past 12 months, did you have problems paying or were unable to pay any medical bills?

(IF NECESSARY: Include bills for doctors, dentists, hospitals, therapists, medication, equipment, nursing home or home care.)

[INTERVIEWER NOTE: IF ASKED, THIS CAN INCLUDE MEDICAL BILLS FOR A FAMILY MEMBER]

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



## **SECTION 1600: OUT OF POCKET COSTS**

*(IHP 2013 Q1505 – MODIFIED question text is different for France only, additionally interviewer note which is unique for Netherlands is new since IHP 2013; NEW ZEALAND’s interviewer note is also new in IHP 2014; wording for NZ at question text is also new in IHP 2014; and at the READ TO ALL NOTE, it reads “include insurance premiums” in IHP 2013 the word “insurance” was not included, it read “insurance premiums”)*

*(In client questionnaire labeled as IHP 2011, IHP 2013 wording)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1605. In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by

**[IF US (Q600=11), DISPLAY: insurance?];**

**[IF GER, NETH, SWE, (Q600=4,5,8) DISPLAY: public or private insurance?];**

**[IF NZ (Q600=6) DISPLAY: private health insurance or the public health care system?];**

**[IF AUS, CAN, (Q600=1,2) DISPLAY: Medicare or private insurance?];**

**[IF UK, NOR, (Q600=10,7) DISPLAY: the National Health Service or private insurance?];**

**[IF SWITZ (Q600=9), DISPLAY: your compulsory basic insurance and any supplementary insurance?];**

**[IF FRA, Q600=3) DISPLAY: any kind of insurance plan or the government?]**

### **[READ TO ALL –**

**ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=4 AND Q1520=2,) DO NOT SHOW “,but does not include insurance premiums”)**

**This would include what you paid for prescription medicines, medical and dental care, (but does not include insurance premiums).]**

**(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)**

**(NETHERLANDS ONLY (Q600=5): INTERVIEWER NOTE, ONLY IF NEEDED: This includes payments that relate to your verplichte en vrijwillige eighen risico.)**

**(NEW ZEALAND ONLY (Q600=5): INTERVIEWER NOTE, ONLY IF NEEDED: By “premiums”, we mean premiums for private health insurance.)**

**(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”).**

----- (RANGE 0 – 999997)



999998 (DO NOT READ) Not sure  
 999999 (DO NOT READ) Decline to answer

*(IHP 2013 Q1510 – Values Modified)*

*(In client questionnaire labeled as IHP 2011, IHP 2013 wording)*

**BASE: ALL QUALIFIED RESPONDENTS WHO ARE NOT SURE OR DECLINE TO ANSWER  
 OUT OF POCKET COSTS (Q1605=999998, 999999 AND Q99=1)**

Q1620. If you can't recall exactly how much you and your family spent out-of-pocket for medical treatments or services, please provide your best estimate. Was it...?

[PN: IF US (Q600=11), DISPLAY 1-5,98,99; IF AUS (Q600=1), DISPLAY 36-40, 98,99; IF CAN (Q600=2), DISPLAY 41-45, 98,99; FR, GER, NETH (Q600=3,4,5), DISPLAY 6-10,98,99; NZ (Q600=6), DISPLAY 11-15,98,99; NOR (Q600=7), DISPLAY 16-20,98,99; SWE (Q600=8), DISPLAY 21-25,98,99; SWITZ (Q600=9), DISPLAY 26-30,98,99; UK (Q600=10), DISPLAY 31-35,98,99]

(READ LIST)

- 01 Less than \$100
- 02 \$100 to less than \$500
- 03 \$500 to less than \$1,000
- 04 \$1,000 to less than \$2,000
- 05 \$2,000 or more
- 06 Less than €75
- 07 €75 to less than €375
- 08 €375 to less than €750
- 09 €750 to less than €1,500
- 10 €1,500 or more
- 11 Less than \$120
- 12 \$120 to less than \$600
- 13 \$600 to less than \$1,200
- 14 \$1,200 to less than \$2,400
- 15 \$2,400 or more
- 16 Less than 600kr
- 17 600kr to less than 3,000kr
- 18 3,000kr to less than 6,000kr
- 19 6,000kr to less than 12,000kr
- 20 12,000kr or more
- 21 Less than 650kr
- 22 650kr to less than 3,200kr
- 23 3,200kr to less than 6,500kr



- 24 6,500kr to less than \$13,000kr
- 25 13,000kr or more
- 26 Less than 90CHF
- 27 90CHF to less than 450CHF
- 28 450CHF to less than 900CHF
- 29 900CHF to less than 1800CHF
- 30 1800CHF or more
- 31 Less than £60
- 32 £60 to less than £300
- 33 £300 to less than £600
- 34 £600 to less than £1,200
- 35 £1,200 or more
- 36 Less than \$115
- 37 \$115 to less than \$575
- 38 \$575 to less than \$1,200
- 39 \$1,200 to less than \$2,300
- 40 \$2,300 or more
- 41 Less than \$110
- 42 \$110 to less than \$550
- 43 \$550 to less than \$1,100
- 44 \$1,100 to less than \$2,200
- 45 \$2,200 or more
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q905)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1621. Which of the following statements comes closest to expressing your overall view of the health care system in this country?

(READ LIST)

- 1 On the whole, the system works well and only minor changes are necessary to make it work better.
- 2 There are some good things in our health care system, but fundamental changes are needed to make it work better.
- 3 Our health care system has so much wrong with it that we need to completely rebuild it.
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



**GERMANY ONLY QUESTIONS**

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)**

QGer-1. When you think about problems in the health care system, would you primarily see them

(READ LIST)

(PN- PLEASE RANDOMIZE CODES 1-4)

(PN- PLEASE INSERT THE WORD "or" PRIOR TO THE LAST CODE DISPLAYED)

- 1 with the quality of care?
- 2 with your personal health care expenditures?
- 3 with the public financing of health care?
- OR
- 4 with a lack of cooperation of the partners in health care?
- 8 (V) Not Sure
- 9 (V) Decline to Answer

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY WHO HAVE BEEN ADMITTED TO THE HOSPITAL OVERNIGHT OR TO THE ER IN THE PAST TWO YEARS (Q99=1 AND Q600=4 AND (Q1300=1 OR Q1330=1-97))**

QGer-2. How often do you have someone help you read hospital materials?

(READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Occasionally (rarely, seldom)
- OR
- 5 Never
- 8 (V) Not Sure
- 9 (V) Decline to Answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)**

QGer-3. How confident are you filling out medical forms by yourself?

(READ LIST)

- 1 Not at all
  - 2 A little bit
  - 3 Somewhat
  - 4 Quite a bit
- OR
- 5 extremely
  - 6 (V) Never complete medical forms
  - 8 (V) Not Sure
  - 9 (V) Decline to Answer

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)**

QGer-4. How often do you have problems learning about your medical conditions because of difficulty understanding written information?

(READ LIST)

- 1 Always
  - 2 Often
  - 3 Sometimes
  - 4 Occasionally (rarely, seldom)
- OR
- 5 Never
  - 8 (V) Not Sure
  - 9 (V) Decline to Answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)**

QGer-5. How easy or difficult is it for you to find out what healthcare services you are entitled to.

(READ LIST)

- 1 Cannot do
- 2 Very difficult
- 3 Quite difficult
- 4 Quite easy
- OR
- 5 Very easy
- 8 (V) Not Sure
- 9 (V) Decline to Answer

### **CANADA ONLY QUESTIONS**

**LEAD IN FOR CAN ONLY (Q600=2):** Now I am going to ask you about plans you may have made for your future care.

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q600=2 AND Q99=1)**

QACCan-1. In planning for the future, have you considered the needs you may have when you are older, such as the need for supportive living, residential care or home care?

- 1 Yes
- 2 No
- D (DO NOT READ) Not Sure
- R (DO NOT READ) Decline to answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q600=2 AND Q99=1)**

QACCan-2. How likely is it that you will require Supportive Living or Long Term Care in your lifetime?

(IF NECESSARY: This is the type of care you would receive living in a seniors' lodge or nursing home.)

(READ LIST)

- 1 Very likely
- 2 Somewhat likely
- 3 Not so likely
- 4 Not at all likely
- D (DO NOT READ) Not Sure
- R (DO NOT READ) Decline to answer

***(Access to medical records section– deleted – 12/20/13)***

***(Q1700 – deleted – 12/20/13- NEW in IHP 2014)***

***(Q1705 – deleted – 12/20/13 - NEW in IHP 2014)***



**SECTION 2000: DEMOGRAPHICS**

(IHP 2013 Q2005 –modified in terms of it reading 55 or older instead of 18 or older)

**BASE: (ALL COUNTRIES EXCEPT SWITZERLAND ASKED OF CELL PHONE SAMPLE ONLY**

**(Q99=1 AND Q650=2 AND Q600=1-8, 10-11 )]**

**(IN SWITZERLAND ASKED OF ALL RESPONDENTS Q600=9 AND Q99=1)**

Q2005. Including you, how many adults, age 55 or older, live in your household [IF NZ (Q600=6) ADD: , “including boarders”]?

\_\_\_\_\_ [RANGE: 01-20 ]

DD (DO NOT READ) Don't Know

RR (DO NOT READ) Refused

**(Q2010 - # children in hh – deleted 01/22/14)**

(IHP 2013 Q2015 – Modified – response options are different)

**BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer



(IHP 2013 Q2020)

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Less than high school
- 02 Some high school
- 03 High school graduate or equivalent
- 04 Some community college, technical, trade, or vocational college
- 05 Community college degree or diploma
- 06 Some university, but no degree
- 07 University degree or higher
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q2025 –Modified – only in terms of response options being different)

**BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13 yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer



(IHP 2013 Q2030)

**BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 No formal education
- 02 Primary education
- 03 Secondary education
- 04 Some post-secondary education or university, but no university degree
- 05 University degree or higher
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q2035)

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 01 Less than high school graduate
- 02 High school graduate or equivalent (e.g., GED)
- 03 Completed some college, but no degree
- 04 Completed technical or community college (e.g., associates degree)
- 05 College or university degree or higher
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer



(IHP 2013 Q2040)

**BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 03 Fachhochschulreife (i.e., high school)
- 04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 96 Other degree
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q2045)

**BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer



(IHP 2013 Q2050)

**BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary School
- 02 Secondary School with Brevet Diploma
- 03 Secondary, technical or vocational school with Baccaalaureate or any equivalent
- 04 Some university without degree
- 05 Higher education (University or *Grandes Ecoles*) with Diploma
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q2055)

**BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer



(IHP 2013 Q2060)

**BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 No formal education
- 02 Compulsory school (9 years)
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q2065)

**BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2065. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Pre-primary education
- 02 Primary education
- 03 Lower secondary education
- 04 (Upper) secondary education
- 05 Post-secondary non tertiary education
- 06 First stage of tertiary education (not leading directly to an advanced research qualification)
- 07 Second stage of tertiary education (leading to an advanced research qualification)
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer



(IHP 2013 Q2070 – MODIFIED only in terms that when translating in **Switzerland** the following text should **NOT** show up “month (13th month payments and any other income included), values also modified”)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2070. The average household income of families in this country is around  
[ENTER AMOUNT FROM PN BELOW] a year.

INTERVIEWER NOTE: IF ASKED: “I mean, pre-tax income before any other deductions”

By comparison, is your household income...?  
(INTERVIEWER: READ LIST)

[PN: IF AUS (Q600=1) ENTER “\$75,000”; IF CAN (Q600=2) ENTER “\$72,000”; IF NZ (Q600=6) ENTER “\$69,000”; IF UK (Q600=10) ENTER “£29,000”; IF US (Q600=11) ENTER “\$50,000”; IF GER (Q600=4) ENTER “36,000 Euros”; NETH (Q600=5) ENTER “34,500 Euros”; IF FRANCE (Q600=3), ENTER “31,000 Euros”; IF NOR (Q600=7), ENTER “670,000 NOK”; IF SWE (Q600=8), ENTER “360,000 SEK”; IF SWITZ, (Q600=9), ENTER “CHF 8’414”].

- 1 Much above average
- 2 Somewhat above average
- 3 Average
- 4 Somewhat below average
- 5 Much below average
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q2075 – Values Modified)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1) WHO ANSWERED Q2070 (Q99=1 AND Q2070=1-5)**

Q2075. Now, just stop me when I get to the right category. Was your household income...?

(IF NECESSARY: Your best guess is fine)

(READ LIST)

**[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT BELOW AVERAGE” TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT ABOVE AVERAGE” SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:**

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR

IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR

IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR

IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR

IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR

IF NZ (Q600=6) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR

IF NZ (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR

IF UK (Q600=10) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR

IF UK (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR

IF US (Q600=11) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR

IF US (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR

IF GER (Q600=4) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR

IF GER (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR



IF NETH (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR  
 IF NETH (Q600=5) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR  
 IF NETH (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR  
 IF FRANCE (Q600=3) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR  
 IF FRANCE (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR  
 IF NOR (Q600=7) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR  
 IF NOR (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR  
 IF SWE (Q600=8) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR  
 IF SWE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

IF SWIT (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR  
 IF SWIT (Q600=9) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR  
 IF SWIT (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR]

- 01 Less than \$38,000
- 02 \$38,000 to less than \$68,000
- 03 \$68,000 to less than \$83,000
- 04 \$83,000 to less than \$110,000
- 05 \$110,000 to less than \$150,000
- 06 \$150,000 or more

- 07 Less than \$36,000
- 08 \$36,000 to less than \$65,000
- 09 \$65,000 to less than \$80,000
- 10 \$80,000 to less than \$110,000
- 11 \$110,000 to less than \$145,000
- 12 \$145,000 or more

- 13 Less than \$35,000
- 14 \$35,000 to less than \$69,000
- 15 \$69,000 to less than \$105,000
- 16 \$105,000 to less than \$140,000
- 17 \$140,000 or more

- 18 Less than £15,000
- 19 £15,000 to less than £26,000



- 20 £26,000 to less than £32,000
- 21 £32,000 to less than £44,000
- 22 £44,000 to less than £58,000
- 23 £58,000 or more
  
- 24 Less than \$25,000
- 25 \$25,000 to less than \$50,000
- 26 \$50,000 to less than \$70,000
- 27 \$70,000 to less than \$100,000
- 28 \$100,000 or more
  
- 29 Less than €18,000
- 30 €18,000 to less than €32,000
- 31 €32,000 to less than €40,000
- 32 €40,000 to less than €54,000
- 33 €54,000 to less than €72,000
- 34 €72,000 or more
  
- 35 Less than €17,000
- 36 €17,000 to less than €31,000
- 37 €31,000 to less than €38,000
- 38 €38,000 to less than €52,000
- 39 €52,000 to less than €69,000
- 40 €69,000 or more
  
- 41 Less than €16,000
- 42 €16,000 to less than €28,000
- 43 €28,000 to less than €34,000
- 44 €34,000 to less than €47,000
- 45 €47,000 to less than €62,000
- 46 €62,000 or more
  
- 47 Less than 340,000 NOK
- 48 340,000 NOK to less than 600,000 NOK
- 49 600,000 NOK to less than 740,000 NOK
- 50 740,000 NOK to less than 1,000,000 NOK
- 51 1,000,000 NOK to less than 1,300,000 NOK
- 52 1,300,000 NOK or more
  
- 53 Less than 180,000 SEK
- 54 180,000 SEK to less than 325,000 SEK
- 55 325,000 SEK to less than 400,000 SEK



- 56 400,000 SEK to less than 540,000 SEK
- 57 540,000 SEK to less than 720,000 SEK
- 58 720,000 SEK or more

- 59 Less than CHF 4'000
- 60 CHF 4'000 to less than CHF 7'500
- 61 CHF 7'500 to less than CHF 9'500
- 62 CHF 9'500 to less than CHF 12'500
- 63 CHF 12'500 to less than CHF 17'000
- 64 CHF 17'000 or more

DD (DO NOT READ) Don't know  
 RR (DO NOT READ) Refused

(IHP 2013 Q2080)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2080. We are nearly finished. The next series of questions is for classification purposes only.

Were you born in [IF UK, US, NETH (Q600=10,11,5), DISPLAY: "the"]  
 [INSERT COUNTRY FROM Q600] or somewhere else?

[IF GER (Q600=4), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED:  
 "Germany" includes the former East (DDR).)]

- 1 Yes, born in this country
- 2 No, not born in this country
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q2085)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA WHO WERE NOT BORN IN CANADA (Q99=1 AND Q2080=2 AND Q600=2)**

Q2085. At what age did you enter Canada?

\_\_\_\_\_ [RANGE: 00-100]  
 DDD (DO NOT READ) Don't Know  
 RRR (DO NOT READ) Refused



(Q2090– deleted – 12/20/13 - IHP 2013 Q2090)

(IHP 2013 Q2100)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)**

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

**[IF GER (Q600=4), DISPLAY: “(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)”]**

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q2105)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q99=1 AND Q600=3)**

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q2110)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q99=1 AND Q600=5)**

Q2110. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q2115)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600=9)**

Q2115. Were your parents born in Switzerland or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in the Switzerland
- 2 No, both parents were born in some other country
- 3 One parent was born in the Switzerland and the other was born in some other country
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q2120)

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]**

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: “French” IF CONDUCTED IN FRENCH DISPLAY: “English”] well enough to conduct a conversation?

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer



(IHP 2013 Q2123)

**BASE: NEW ZEALAND (Q600=6 AND Q99=1)**

Q2123. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- DD (DO NOT READ) Not sure
- RR (DO NOT READ) Decline to answer

(IHP 2013 Q2125)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)**

Q2125. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Decline to answer



(Q2127 – deleted – 12/20/13 - IHP 2013 Q2127)

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND**

**Q99=1)**

Q2128. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torrest Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (DO NOT READ) Don't know
- 9 (DO NOT READ) Decline to answer

(IHP 2013 Q2130)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- D (DO NOT READ) Don't know
- R (DO NOT READ) Decline to answer



(IHP 2013 Q2135)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2135. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q2150)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UK OR NORWAY OR GERMANY OR SWEDEN (Q600=10, 7, 4, 8 AND Q99=1)**

Q2150. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer

(IHP 2013 Q2155)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)**

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- D (DO NOT READ) Don't know
- R (DO NOT READ) Decline to answer



(IHP 2013 Q2160)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)**

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- D (DO NOT READ) Don't know
- R (DO NOT READ) Decline to answer

(New - [PP 03/2013, MOD NSL 2012 Q.64, NSL 2011 Q86, NSL 2010 Q69, NSL 2009 Q41])

("Code 7 other" in client questionnaire is referred to as "Code 8")

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2170. Are you now employed full-time, part-time, retired or are you not employed for pay?

- 1 Employed full-time
- 2 Employed part-time
- 3 Retired
- 4 Not employed for pay
- 5 (DO NOT READ) Have own business/self-employed
- 6 (DO NOT READ) Disabled
- 7 (DO NOT READ) Student
- 8 (DO NOT READ) Other
- 9 (DO NOT READ) Don't know/Refused

(IHP 2013 QLL1)

**BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM LANDLINE SAMPLE**

**(Q650=1 AND Q99=1 AND Q600=1-8, 10-11)**

**P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)**

LL1. Now thinking about your telephone use... Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- D (DO NOT READ) Don't know
- R (DO NOT READ) Refused



(IHP 2013 QCP1)

**BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM CELL SAMPLE (Q.650=2 AND Q99=1 AND Q600=1-8, 10-11)**

**P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)**

CP1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- D (DO NOT READ) Don't know
- R (DO NOT READ) Refused

(IHP 2013 QD-Z1)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)**

D-Z1. What is your zip code/postal code?

\_\_\_\_\_ (DO NOT READ) Refused  
99999

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)



(IHP 2013 QD-Z4)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)**

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. What is your postal code?

\_\_\_\_\_

9999 (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z4)

(QD-ZSW and Q D-ZSWU REMOVED FOR IHP 2014 AS POSTAL CODE IS AVAILABLE FOR ALL SAMPLE)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):**

We have nearly finished the interview. There are only three questions remaining, which are asked only in Switzerland, because they affect specifically our Health-System

(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWISS1. Concerning medical basic care or treatment: could you imagine, to get a subsequent treatment by a specialised care professional instead of a doctor?

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWISS2. Could you imagine, that in the near future, a pharmacist could provide the following care services, that up to now were provided principally by a doctor, such as (INSERT 1<sup>ST</sup> ITEM)

**[P.N. FOR ITEMS OTHER THAN FIRST ITEMS SHOW:**

“How about (INSERT OTHER ITEMS):

(IF NECESSARY: Could you imagine, that in the near future, a pharmacist could provide **this** service, that up to now was provided principally by a doctor?)” ]

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

**(P.N. RANDOMIZE ITEMS)**

- A1. Early detection and treatment of risk factors such as tobacco-consumption, alcohol-consumption or obesity?
- A2. Routine monitoring e.g. for measuring blood pressure, cholesterol, blood sugar?
- A3. Wound care of minor injuries?
- A4. Vaccinations e.g. flu vaccination or travel vaccination?
- A5. Medication reviewing?
- A6. Diagnosis of simple diseases and their treatment without seeing a doctor. Simple diseases such as urinary tract infections, conjunctivitis, pyrosis?



(New)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWIS3. Imagine that there are different health care centres, where patient with chronic diseases would be treated. Assume that as an affected patient, you would have to select one of these centres, where you must always go to get your treatment . How much has to decrease your basic premium, that you would accept such a limitation?

(READ LIST)

- 1 0%
- 2 10%
- 3 20%
- 4 30%
- 5 More than 30%
- 6 (V) Refuse in principle health care centres for patients with chronic diseases
- 8 (V) Not sure
- 9 (V) Decline to answer

**(QD-ZA/QD-ZAR – POSTAL CODE AND PROVINCE- MOVED TO COME PRIOR TO Q810 – 01/3014)**

(IHP 2013 QD-ZF)

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)**

**(P.N - 5 digit postal code)**

D-ZF. What is your postal code?

\_\_\_\_\_ (V) Refused  
99999

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)



(IHP 2013 QD-Z1a)

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=RR AND Q99=1)**

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio



- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- RR (DO NOT READ) Refused

(IHP 2013 QDZ-NETH)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY**

**(Q600=5 and Q650=2 AND Q99=1)**

QDZ-NETH. What province do you live in ?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997(V) Other
- 999(V) Refused



(IHP 2013 QDZ-NOR)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM NORWAY ONLY (Q600=7 and Q650=2 AND Q99=1)**

QDZ-NOR. What COUNTY do you live in ?

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other
- 99 (V) Refused



(IHP 2013 QNOR-1)

**BASE: NORWAY AND HAVE REGULAR DOCTOR (Q600=7 AND Q905 =1)**

NOR-1. You mentioned that you have a regular doctor you usually go to for medical help. I will now read some statements about your regular doctor. For each statement I want you to answer if you completely agree, agree to some extent, disagree to some extent or completely disagree

(IF NECESSARY:do not think about the answers on previous questions about the regular doctor. These questions are a little bit different and we want your answers on these as well).

(IF NECESSARY: the regular doctor is an important health service, and we hope you can answer these questions as well).

- 1 Completely agree
- 2 Agree to some extent
- 3 Neither agree nor disagree
- 4 Disagree to some extent
- 5 Completely disagree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

- A1. The doctor takes me and my problems seriously
- A2. I have full confidence in the treatment the doctor gives
- A3. The doctor does not give me enough time
- A4. It takes way too much time to get an appointment with the doctor
- A5. I get referred to others if I need it



(IHP 2013 QD-UK)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UK (Q600=10 AND Q99=1)**

D-UK. In which region are you living?  
(READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- DD (DO NOT READ) Don't know
- RR (DO NOT READ) Refused



(IHP 2013 QD-NZ)

**BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6) AND Q99=1**

D-NZ. In which region are you living ?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- DD (DO NOT READ) Don't know
- RR (DO NOT READ) Refused

(IHP 2013 QD-NZU)

**BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6 AND Q99=1)**

D-NZU. Would you say your living area is ... ?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- DD (DO NOT READ) Don't know
- RR (DO NOT READ) Refused



(IHP 2013 QDZ-GER)

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY ONLY (Q600=4 AND Q99=1)**

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 997 (V) Other
- 990 (V) Refused



(IHP 2013 QDZ-SWED)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN ONLY (Q600=8 AND Q99=1)**

QDZ-SWED. What county do you live in?

- 58 Stockholm
- 59 Uppsala
- 60 Södermanland
- 61 Östergötland
- 62 Jönköping
- 63 Kronoberg
- 64 Kalmar
- 65 Gotland
- 66 Blekinge
- 67 Skåne
- 68 Halland
- 69 Västra Götaland
- 70 Värmland
- 71 Örebro
- 72 Västmanland
- 73 Dalarna
- 74 Gävleborg
- 75 Västernorrland
- 76 Jämtland
- 77 Västerbotten
- 78 Norrbotten
- 997(V) Other
- 999(V) Refused



(New)

**BASE: SWEDISH RESPONDENTS WHO GET PROFESSIONAL HELP (Q1407=2,3 AND Q99=1 AND Q600=8)**

QSWED7. Now I will ask some questions about what you think is important when you choose paid professional help.

How important is it for you... (INSERT FIRST ITEM)

[P.N.-FOR REMAINING ITEMS SHOW: (INTERVIEWER NOTE - FOR REMAINING ITEMS, RE-READ: How important is it for you... (insert item))]

**P.N DISPLAY “(READ LIST)” FOR FIRST ITEM ONLY**

**P.N DISPLAY “(READ LIST IF NECESSARY)” FOR ITEMS OTHER THAN FIRST ITEM**

**(READ LIST)**

- 1 Not at all important
- 2 Of little importance
- 3 Moderately important
- 4 Important
- 5 Very important
- 97 (DO NOT READ) Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer

**[P.N - RANDOMIZE THE ORDER OF ITEMS A1 THROUGH A5]**

- A1. to be able to choose provider?
- A2. to be able to choose the personnel who will help you?
- A3. to be able to choose when you get your help during the day?
- A4. to be able to choose how the assistance is provided?
- A5. to be able to choose witch kind of assistance is provided?



(QHHTYPE – REMOVED)

(IHP 2013 QINT1)

**FOR INTERVIEWER (PN – ASKED IF ALL QUALIFIED RESPONDENTS FROM US CELL PHONE SAMPLE ONLY (Q600=11 and Q650=2) AND Q99=1):**

INT1. DO NOT READ. Did respondent request money for using their cell phone minutes?

- 1 Yes, requested money
- 2 No, did not request money – GO TO END OF INTERVIEW Q2165

(ASK CELL PHONE RESPONDENTS WHO REQUESTED FOR MONEY (INT1=1)): We'd like to send you \$5 for your time. Can I please have your full name and a mailing address where we can send the check?

INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$5 to them personally.

- 1 [ENTER FULL NAME] – INTERVIEWER: PLEASE VERIFY SPELLING
- 2 [ENTER MAILING ADDRESS]
- 3 [City]
- 4 [State]
- 5 CONFIRM ZIP from above
- R (VOL.) Respondent does not want the money

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

You have the right to get an extract or make corrections of the personal data we are processing.

**INTERVIEWER: IF RESPONDENT ASKS:**

Your answers are subject to the regulations on public access and secrecy and if someone would ask to take part of the information, the authority must determine the issue of secrecy. Your answers is covered by “The Public Access to Information and Secrecy Act” Chapter 24 8 § (2009: 400). At the publication of the survey results, no individual responses can be traced back to you.

**INTERVIEWER: IF RESPONDENT ASKS:**

The confidentiality contains strongest secrecy in the law. All personal data is covered by secrecy. Only scientists and agencies working with statistics can receive data. Scientists can only receive data if they've got an ethical approval.



(IHP 2013 Q2165)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2165. Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.

