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The
**COMMONWEALTH
 FUND**

Job #N1115
 November 20, 2015

2015 International Survey of Primary Care Doctors TOPLINE

BASE: ALL RESPONDENTS

[Modified but same in 2009 and 2012 – it used to read “the following three statement;”; Q700 '09, Q805 '12]

[IHP 2012, 2009, 2006]

1. Which of the following statements comes closest to expressing your overall view of the health care system in your country?
(Please select one.)

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
On the whole the health care system works pretty well and only minor changes are necessary to make it work better.	48	36	29	27	50	57	67	19	54	22	16
There are some good things in our health system, but fundamental changes are needed to make it work better.	49	61	57	61	46	42	31	70	44	72	69
Our health care system has so much wrong with it that we need to completely rebuild it.	2	3	12	12	2	1	1	11	2	6	14
Multiple-response	-	-	-	-	*	-	*	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	1	-	*	1	-	1	1	*	-	*

BASE: ALL RESPONDENTS

[Same since 2009 – Only AUS, NZ and UK read “practising” with an “s” instead of practicing with a “c”, according to the 2012 master questionnaire practicing was spelled with an “s”; Q705 ‘09, Q810 ‘12]

[IHP 2012, 2009]

2. Overall, how satisfied are you with **[IF AUS, NZ, UK (Q500=1,6 10 DISPLAY: “practising” IF ELSE, (Q500=2-5, 7-9, 11), DISPLAY: “practicing”]**medicine?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Very satisfied	35	29	9	11	16	33	39	27	28	14	19
Satisfied	53	55	55	52	67	54	52	48	59	53	46
Somewhat dissatisfied	11	14	23	30	14	12	7	20	12	29	28
Very dissatisfied	1	1	10	6	1	1	1	4	2	4	6
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	*	-	*	1	-	1	*	-	-	*

BASE: ALL RESPONDENTS

[Same since 2009; Q710 ‘09, Q815 ‘12]

[Haute Autorité de Santé, de l’Assurance Maladie preceded with minor changes at this question so that it better matches the English version without affecting the meaning.]

[IHP 2012, 2009, modified 2006]

3. In general, do you think the quality of medical care your patients receive throughout the health care system has improved, has become worse, or is it about the same as it was three years ago?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Improved	24	25	12	15	21	32	33	21	13	22	25
Worse	18	21	51	29	34	16	8	36	21	36	33
About the same	58	53	36	55	44	52	58	42	65	42	41
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	*	2	-	-	-	-	-	*	-	-
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	-	1	1	1	*	*



BASE: ALL RESPONDENTS

[Modified 2012; Q820 '12 – 1) Sweden updated pipe in in 2015 to read “doctors in specialist health care”, 2) the word “their” was removed IHP 2012 read “from all their providers” IHP 2015 reads “from all providers”, 3)the “Don’t know” response option was changed to “Not sure”] [IHP 2012]

4. Thinking about all the medical care your patients receive – not just from you, but from all providers, including **[IF UK (Q500=10, DISPLAY: “consultants” IF SWEDEN (Q500=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q500=1- 7, 9, 11), DISPLAY: “specialists”]** – what is your opinion about the amount of medical care they receive? Is it...?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Much too little	1	1	2	*	*	1	*	2	*	1	1
Too little	20	20	6	15	12	38	7	29	2	28	15
Just about right	54	53	54	19	30	53	57	33	44	47	40
Too much	19	16	28	53	43	3	30	22	47	16	33
Much too much	1	1	4	8	3	1	2	2	4	2	3
Multiple-response	-	*	-	1	-	-	1	*	-	-	*
Not Sure	6	6	4	4	11	4	2	10	3	5	7
Decline to answer	-	-	3	-	-	-	-	-	-	-	-
Blank	-	2	-	*	2	-	1	1	*	-	2

SECTION B: ACCESS TO CARE AND CARING FOR PATIENTS

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-d) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Same as in 2009 but different from 2012 - Question text same as 2009, 1) item C Sweden pipe-in added in IHP 2015 "doctors in specialist health care"; Q805 '09, Q905 '12]]

[Question text and Items A, B, D IHP 2012 and IHP 2009; Item C IHP 2012, IHP 2009, IHP 2006]

5. WEB/MAIL ONLY: How often do you think your patients experience the following?

PHONE ONLY: I am going to read several statements and I would like you to tell me how often you think your patients experience the following - often, sometimes, rarely, or never?

a. Have difficulty paying for medications or other out-of-pocket costs
[IF SWITZ (Q500=9), DISPLAY INSTEAD: Have difficulty paying for medications that they have to pay for themselves or other out-of-pocket costs]

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	25	30	17	13	52	30	3	6	9	12	60
Sometimes	59	55	42	47	42	57	36	46	52	42	33
Rarely	16	13	32	35	4	13	59	45	36	26	5
Never	1	1	8	4	-	-	2	2	3	19	*
Multiple-response	-	*	-	*	-	-	*	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	1	-	-	1	1	*	1	*	*	1

b. Have difficulty getting specialized diagnostic tests WEB/MAIL ONLY: (e.g., CT imaging, mammogram, MRI) PHONE ONLY: such as CT imaging, mammogram or MRI)

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	11	40	54	27	6	54	7	15	1	19	29
Sometimes	44	38	26	29	44	41	34	40	9	45	51
Rarely	40	17	14	31	42	4	50	36	44	27	17
Never	4	3	5	12	8	*	9	8	46	8	2
Multiple-response	-	*	-	*	*	-	-	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	*	1	*	*	1	*	*	2

- c Experience long waiting times to see a **[IF UK (Q500=10, DISPLAY: “consultant” IF SWEDEN (Q500=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q500=1- 7, 9, 11), DISPLAY: “specialist”]**

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	57	70	63	62	11	65	48	56	9	40	34
Sometimes	36	27	25	26	56	32	45	36	38	47	48
Rarely	6	2	9	11	31	2	7	7	46	11	16
Never	*	*	1	*	2	-	-	*	6	1	1
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	-	*	1	*	*	1	1	2

- d. Experience long waiting times to receive treatment after diagnosis

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	23	21	17	17	10	33	18	28	1	31	9
Sometimes	51	51	44	41	55	53	55	53	18	47	40
Rarely	24	24	27	36	32	14	25	17	58	18	43
Never	1	2	9	6	2	*	1	1	23	3	6
Multiple-response	-	*	-	-	-	-	*	*	-	-	-
Not Sure	-	-	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	*	1	*	*	1	*	*	2



BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-b) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[NEW 2015]

[NEW IN 2015]

6. When you think about your treatment decisions, how often would you say...

a. You are aware of how much the tests or treatments that you recommend to your patients actually cost

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	44	29	61	71	47	55	23	44	50	39	39
Sometimes	42	41	22	21	40	33	40	34	33	39	38
Rarely	11	24	9	6	11	10	33	19	16	18	18
Never	2	4	4	1	1	*	4	2	1	4	3
Multiple-response	-	*	-	-	-	-	*	*	-	-	*
Not Sure	-	-	3	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	*	1	1	*	1	*	-	2

b. You consider the cost to the health care system when making treatment decisions

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	54	42	64	67	43	49	29	37	58	50	53
Sometimes	33	41	18	27	42	40	45	39	30	33	33
Rarely	11	12	9	4	12	9	23	19	9	13	9
Never	1	3	6	1	2	1	3	5	2	3	3
Multiple-response	-	*	-	-	-	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	1	*	1	1	-	2



SECTION C: PROVIDING PATIENT CARE

BASE: ALL RESPONDENTS

[Similar to 2009 and 2012 – Response options 1, 3, 5, 8 slightly modified “More than 80%” used to read “>80%,” “About 50%” used to read “~50%,” and “Less than 20%” used to read “<20 %; AND that the “Don’t know” code now reads “Not sure”; Q810’09, Q910 ‘12]

[IHP 2012, 2009]

7. What proportion of your patients who request a same- or next-day appointment can get one?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Almost all (<i>More than 80%</i>)	46	27	60	64	51	56	39	19	54	37	51
Most (<i>60-80%</i>)	27	26	17	21	29	28	32	23	32	32	23
About half (<i>About 50%</i>)	14	16	9	6	11	9	12	16	8	18	11
Some (<i>20-40%</i>)	6	15	5	6	5	4	11	17	5	6	6
Few (<i>Less than 20%</i>)	7	13	7	3	1	2	4	16	2	4	6
Multiple-response	-	*	-	*	-	-	-	*	-	-	*
Not Sure	1	3	1	1	1	1	2	7	*	2	1
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	1	-	*	1	-	1	1	*	*	2

BASE: ALL RESPONDENTS

[Same as in 2012 for US, UK, Switzerland and France; modified for all other countries - Sweden pipe in new in 2015, All other country pipe in new in 2015 (except for Switzerland and France)]; Q815 '09, Q915 '12]

[IHP 2012, 2009, modified 2006]

8. Does your practice have an arrangement **(IF Sweden, DISPLAY: “e.g., includes practices you do or don’t cooperate with”)** where patients can **see** a doctor or nurse if needed when the practice is closed **[IF UK (Q500=10, DISPLAY: “out-of-hours” IF ELSE, (Q500=1-9, 11), DISPLAY: “(after-hours)”]** without going to the hospital emergency room or department?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	78	48	71	85	94	92	80	75	69	89	39
-Yes, practice has arrangements	-	-	-	-	-	-	3	-	-	-	-
-Yes, regional arrangements	-	-	-	-	-	-	77	-	-	-	-
No	22	51	26	12	5	8	19	24	31	11	59
Multiple-response	-	*	-	-	-	-	2	*	-	-	*
Not Sure	-	-	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	-	1	-	2	1	*	*	1	*	-	2

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-d) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Modified 2012 - 1) Question text is different, 2) Item B is new (items A and C, D are identical to 2012's items 1, 5, 3; Q1010 '12)

Additionally per Vårdanalys, Item D got translated as "Coordinates health care and personal care with the municipality."

[Question text and Items A and C IHP 2012, Item B modified 2012]

9. Do you and/or other personnel that work with you in your practice provide care in any of the following ways? **PHONE ONLY: Would you say frequently, occasionally or no?**

a. Make home visits

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, frequently	25	19	55	57	88	20	20	24	43	84	6
Yes, occasionally	59	48	34	30	12	74	78	70	45	15	28
No	15	30	9	13	-	5	2	5	12	1	63
Multiple-response	-	*	-	-	-	-	*	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	2	2	-	1	1	1	*	1	*	*	3

b. Coordinate follow-up care with hospitals for patients being discharged

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, frequently	39	47	56	66	49	38	25	34	42	61	60
Yes, occasionally	43	32	30	25	42	48	58	46	45	34	27
No	18	20	10	8	8	12	17	19	12	5	11
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	-	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	2	-	2	1	2	1	1	1	*	3



c. Contact patients between visits to monitor their condition

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, frequently	27	28	30	38	39	48	16	34	18	54	38
Yes, occasionally	61	53	49	43	48	48	71	55	64	38	48
No	11	18	18	19	12	4	12	10	17	7	11
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	2	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	1	*	1	1	*	2

d. Coordinate care with social services or other community providers

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, frequently	45	50	35	63	42	58	51	42	60	65	43
Yes, occasionally	49	42	53	29	48	39	44	51	36	32	46
No	6	7	10	7	9	2	4	7	3	2	9
Multiple-response	-	-	-	-	-	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	2	1	*	1	*	*	1

SECTION D: CHRONIC CARE MANAGEMENT

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-h) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[NEW 2015 – items C, E, F, G, H]

[IHP 2006 -- MODIFIED for items A, B, D – Main question text modified since 2006 to be asked at the practice level; for items A and B main question text and the item-specific wording are modified; for item D only main question text is modified and item wording is the same as in IHP 2006]

[ITEM H is unknown if NEW or from IHP 2006]

Additionally per Vårdanalys, translations of items E and F do not include residential care, nursing homes, institutional care or home for the elderly. Only health care, personal care and services given in their own home.

[Question text and Item D IHP 2006; Items C, E, F, G, H NEW IN 2015]

10. How often does your practice see the following patients?

a. Patients with multiple chronic conditions

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	93	92	86	87	95	96	90	95	77	94	83
Sometimes	6	6	9	8	4	4	10	4	14	6	12
Rarely	1	1	2	4	-	-	*	*	8	*	3
Never	-	*	1	*	-	-	-	-	1	-	*
Multiple-response	-	*	-	-	-	-	-	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	2	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	*	*	*	*	-	2

b. Patients with severe mental health problems

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	55	51	32	39	58	41	48	42	27	63	29
Sometimes	37	40	46	43	40	53	47	48	48	32	46
Rarely	7	7	19	16	1	6	4	9	22	5	21
Never	*	1	2	1	-	-	-	*	2	-	3
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	*	*	*	*	*	2

c. Patients with substance-use related issues

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	28	30	15	8	23	29	24	15	8	44	24
Sometimes	51	48	22	35	63	57	55	60	41	38	44
Rarely	20	19	39	49	14	13	21	25	41	17	26
Never	*	2	22	7	-	*	-	*	10	1	4
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	*	*	1	*	1	2

d. Patients in need of palliative care, including for cancer

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	36	35	30	26	66	44	14	15	16	71	22
Sometimes	48	45	39	42	32	48	62	54	48	26	41
Rarely	15	16	27	27	1	7	23	28	28	2	26
Never	1	3	3	4	-	*	*	2	8	-	9
Multiple-response	-	*	-	-	*	-	*	*	-	-	*
Not Sure	-	-	*	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	1	*	1	1	1	2

e. Patients in need of long term [IF NZ (Q500=6, DISPLAY: “home base support services” IF ELSE, (Q500=1- 5, 7-11), DISPLAY: “home care services”] WEB/MAIL ONLY: (e.g., nursing or personal care) PHONE ONLY: such as nursing or personal care

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	43	41	48	58	79	52	71	51	39	72	34
Sometimes	38	38	32	26	19	39	25	38	37	25	39
Rarely	17	15	16	13	*	7	4	9	19	3	16
Never	2	5	3	2	-	1	-	1	4	*	8
Multiple-response	-	*	-	*	*	-	-	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	1	*	1	*	*	2

f. Patients in need of social services in the community WEB/MAIL ONLY: (e.g., housing, meals and transportation) PHONE ONLY: such as housing, meals and transportation

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	46	35	27	58	36	57	29	60	31	61	33
Sometimes	40	44	42	27	51	37	55	28	42	34	42
Rarely	13	15	23	13	12	6	15	9	21	5	18
Never	1	4	6	2	*	*	*	2	5	*	5
Multiple-response	-	*	-	*	*	-	-	*	-	-	-
Not Sure	-	-	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	1	-	1	1	*	*	1	*	*	2

g. Patients needing language translation

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	9	11	8	15	12	15	22	32	16	24	21
Sometimes	36	30	18	35	36	35	43	42	38	39	31
Rarely	51	43	34	44	43	46	34	23	40	34	39
Never	5	14	38	6	8	3	1	1	6	3	8
Multiple-response	-	*	-	-	*	-	*	-	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	*	*	1	*	*	1

h. Patients with dementia

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Often	36	44	31	49	52	38	29	46	25	67	34
Sometimes	45	42	42	27	43	50	59	48	44	30	34
Rarely	16	11	24	8	4	11	11	5	19	3	10
Never	2	2	2	14	-	1	*	*	12	*	20
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	-	*	-	-	-	-	-	-	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	*	*	1	*	-	2

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-h) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[NEW 2015 – items C, E, F]

[IHP 2006 -- MODIFIED for items A, B, D – Main question text modified since 2006 to be asked at the practice level and to read “following patients” instead of “following types of patients”; for items A and B main question text and the item-specific wording are modified; for item D only main question text is modified and item wording is the same as in IHP 2006]

[ITEM H is unknown if NEW or from IHP 2006]

Additionally per Vårdanalys, translations of items E and F do not include residential care, nursing homes, institutional care or home for the elderly. Only health care, personal care and services given in their own home.

[Question text and Item D IHP 2006; Items C, E, F NEW IN 2015]

11. How prepared is your practice to manage care for the following patients?

a. Patients with multiple chronic conditions

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	85	70	45	88	88	81	86	66	79	79	76
Somewhat-prepared	13	26	48	11	11	17	13	30	17	20	21
Not prepared	1	3	5	1	*	*	*	3	3	1	1
Multiple-response	-	-	-	-	-	-	*	*	-	-	-
Not Sure	-	-	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	2	*	1	2	*	2

b. Patients with severe mental health problems

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	34	23	13	32	44	24	56	14	26	43	16
Somewhat-prepared	55	56	42	55	51	64	42	56	55	49	51
Not prepared	9	19	42	12	4	10	2	29	17	8	31
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	2	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	2	*	1	2	*	2

c. Patients with substance-use related issues

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	19	15	16	13	16	20	36	6	24	40	16
Somewhat-prepared	58	55	29	58	66	65	60	53	53	41	52
Not prepared	21	29	53	28	17	13	4	40	21	18	30
Multiple-response	-	*	-	*	-	-	-	*	-	-	*
Not Sure	-	-	2	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	2	2	-	1	1	3	*	1	3	1	3

d. Patients in need of palliative care, including for cancer

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	48	41	33	56	92	62	54	25	45	81	37
Somewhat-prepared	45	42	49	34	6	34	43	53	41	18	38
Not prepared	7	15	16	10	*	2	3	21	11	1	22
Multiple-response	-	*	-	-	-	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	2	-	1	2	2	-	1	2	*	2

e. Patients in need of long term [IF NZ (Q500=6, DISPLAY: "home base support services" IF ELSE, (Q500=1- 5, 7-11), DISPLAY: "home care services")
WEB/MAIL ONLY: (e.g. nursing or personal care) PHONE ONLY: such as nursing or personal care

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	46	38	40	67	80	54	78	50	61	60	42
Somewhat-prepared	42	43	47	27	18	40	21	42	30	35	37
Not prepared	10	17	12	5	1	4	*	7	6	5	18
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	2	2	-	1	1	2	*	1	2	1	2

f. Patients in need of social services in the community WEB/MAIL ONLY: (e.g., housing, meals and transportation) PHONE ONLY: such as housing, meals and transportation

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	41	27	20	69	25	47	42	44	52	44	31
Somewhat-prepared	49	53	33	27	58	46	53	41	37	47	48
Not prepared	9	18	43	3	17	5	5	14	9	9	19
Multiple-response	-	*	-	-	-	-	-	*	-	-	-
Not Sure	-	-	2	-	-	-	-	-	*	-	-
Decline to answer	-	-	2	-	-	-	-	-	-	-	-
Blank	1	2	-	1	1	2	-	2	2	*	2

g. Patients needing language translation

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	32	12	11	21	11	23	49	59	21	33	36
Somewhat-prepared	49	35	16	52	44	50	44	37	50	46	40
Not prepared	17	52	64	26	44	24	6	3	28	21	22
Multiple-response	-	*	-	-	-	-	*	-	-	-	*
Not Sure	-	*	6	-	-	-	-	-	*	-	-
Decline to answer	-	-	3	-	-	-	-	-	-	-	-
Blank	2	1	-	1	1	2	-	1	2	*	2

h. Patients with dementia

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Well-prepared	46	41	28	58	65	41	69	57	44	63	38
Somewhat-prepared	48	48	53	27	32	52	30	40	40	34	35
Not prepared	5	9	17	15	1	5	*	2	14	2	24
Multiple-response	-	*	-	-	*	-	-	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	2	1	-	1	2	2	*	1	2	*	2

BASE: ALL RESPONDENTS

[Modified 2012 - Both question text and response options are different; Q1020 '12]

[Modified IHP 2012]

12. Does your practice use personnel, such as nurses or case managers, to monitor and manage care for patients with chronic conditions that need regular follow-up care?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, within practice	75	41	13	20	78	83	29	72	8	87	41
Yes, outside of practice	6	21	83	7	14	7	34	10	52	8	22
Yes, within and outside of practice	-	2	-	*	-	-	3	3	-	-	2
No	18	35	4	71	2	10	34	14	39	4	33
Multiple-response	-	*	-	-	4	-	-	*	-	-	*
Not Sure	-	-	*	-	-	-	-	-	*	-	-
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	*	1	-	1	2	-	*	1	1	-	1

BASE: ALL RESPONDENTS

[Similar to 2009 and 2012 - Question text is modified] ; Q825 '09, Q1025 '12]

(The note about "Does not include prescriptions" is new in IHP 2015)

[Modified IHP 2012, 2009]

13. Are your patients with chronic conditions given **written** instructions about how to manage their own care at home WEB/MAIL ONLY: (e.g., instructions on what to do to control symptoms, prevent flare-ups, or monitor their condition at home)?
(Note: Does not include prescriptions)

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, routinely	40	18	20	32	41	28	14	10	25	52	46
Yes, occasionally	54	59	50	59	49	66	76	67	55	38	44
No	6	22	29	7	10	7	9	22	19	10	9
Multiple-response	-	-	-	-	-	-	*	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	*	*	1	1	*	1



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BASE: ALL RESPONDENTS

[NEW IN 2015]

14. For your patients with chronic conditions, are their self-management goals **recorded** in their medical record? *PHONE ONLY: Would you say routinely, occasionally or no?*

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, routinely	47	32	35	20	54	32	11	15	32	55	36
Yes, occasionally	42	47	39	55	33	56	53	59	46	36	43
No	11	20	25	24	12	12	36	26	22	9	19
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	*	*	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	*	1	1	1	*	1

SECTION E: CARE COORDINATION

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-c) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Similar to 2009 and 2012 - 1)UK and Sweden have country specific pipe-ins in the question text, 2) the second sentence of question text "Would you say always, often, sometimes, rarely or never?" is not included in IHP 2015, 3) for items A and B Sweden has modified their pipe-in to read "doctors in specialist health care" for IHP 2015, 4) items A and B pipe in for Australia, Canada, Germany, Netherlands, Norway, NZ, US has been added in 2015; Q915 '09, Q1105 '12] [Haute Autorité de Santé, de l'Assurance Maladie preceded with minor changes at this question so that it better matches the English version without affecting the meaning.] [IHP 2012]

15. When your patient has been seen by a **[IF UK (Q500=10, DISPLAY: "consultant" IF SWEDEN (Q500=8, DISPLAY: "doctors in specialist health care" IF ELSE, (Q500=1- 7, 9, 11), DISPLAY: "specialist"]**, how often do you receive the following?

a. A report back from the **[IF UK (Q500=10, DISPLAY: "consultant" IF SWEDEN (Q500=8, DISPLAY: "doctors in specialist health care" IF ELSE, (Q500=1- 7, 9, 11), DISPLAY: "specialist"]**with **all relevant** health information

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Always	18	29	57	10	16	28	26	9	43	33	22
Often	65	56	38	72	76	63	64	46	51	51	54
Sometimes	16	13	3	15	7	9	9	33	4	15	20
Rarely	1	2	1	1	1	*	1	10	1	1	4
Never	-	*	-	-	-	-	*	1	*	*	*
Multiple-response	-	*	-	1	-	-	*	*	-	-	*
Not Sure	-	-	*	-	-	-	-	-	*	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	*	-	1	1	-	*	*	*	*	*

- b. Information about **changes** the [IF UK (Q500=10, DISPLAY: “consultant” IF SWEDEN (Q500=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q500=1- 7, 9, 11), DISPLAY: “specialist”)] has made to the patient’s medication or care plan

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Always	21	27	53	11	11	31	25	8	34	36	21
Often	62	51	40	62	56	62	63	45	54	50	51
Sometimes	16	17	4	22	29	6	10	34	9	13	22
Rarely	1	5	1	4	4	-	1	11	2	*	5
Never	-	*	*	-	-	-	-	2	*	*	*
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	-	*	-	-	-	-	-	-	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	*	-	1	*	1	*	*	1	*	1

- c. Information that is timely and available when needed

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Always	7	13	42	5	3	7	6	6	16	12	17
Often	53	50	38	60	63	64	63	37	64	36	48
Sometimes	33	28	14	26	30	25	25	38	16	42	28
Rarely	5	9	3	9	3	4	5	15	3	9	6
Never	*	1	1	*	-	*	1	2	*	1	1
Multiple-response	-	*	-	-	-	-	*	-	-	-	-
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	*	-	1	1	-	*	1	1	*	*

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-b) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Modified 2012 – the following text was not in 2012 “are admitted to the”, and this second question “Would you say always, often, sometimes, rarely or never?” is not included after the word “following?” in IHP 2015; Q1110 ‘12]

[Haute Autorité de Santé, de l’Assurance Maladie preceded with minor changes at the items so that they better match the English version without affecting the meaning.]

[IHP 2012]

16. When your patients go to the emergency department or are admitted to the hospital, how often do you receive...?

a. Notification your patient has been seen in the emergency department

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Always	18	32	21	20	68	56	32	6	31	49	32
Often	49	34	30	47	30	36	38	28	51	37	40
Sometimes	24	18	19	17	1	6	12	36	12	10	17
Rarely	7	11	17	10	-	1	9	23	5	3	8
Never	1	3	12	5	-	-	9	7	1	*	3
Multiple-response	-	*	-	*	*	-	*	*	-	-	*
Not Sure	-	*	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	*	-	1	1	1	*	*	*	*	1

b. Notification your patient is being discharged from the hospital

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Always	18	29	32	27	69	48	38	8	29	37	31
Often	47	36	41	41	28	38	37	27	42	30	37
Sometimes	25	20	13	15	1	8	9	31	17	19	20
Rarely	8	11	8	11	1	5	9	23	9	12	8
Never	2	4	4	4	-	1	6	10	2	2	3
Multiple-response	-	*	-	1	*	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	*	-	1	1	*	*	1	*	*	1



BASE: ALL RESPONDENTS

[Same since 2009– Note that in some hard copy version “Less than 24 hours” used to read “<,” and that “More than 30 days” used to read “>”; Q920 '09, Q1115 '12]

[IHP 2012, 2009]

17. After your patient has been discharged from the hospital, on average, how long does it take before you receive the information you need to continue managing the patient, including recommended follow-up care?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Less than 24 hours	5	6	6	27	9	16	1	4	7	6	17
24-48 hours	27	16	9	41	33	46	21	15	33	28	35
2-4 days	25	22	14	14	29	23	37	28	30	23	24
5-14 days	31	32	34	8	20	12	35	37	20	34	14
15-30 days	8	12	24	4	6	2	4	7	7	7	3
More than 30 days	2	5	8	2	*	-	*	1	3	1	1
Rarely or never	1	4	1	*	*	-	-	4	*	*	5
Multiple-response	-	1	-	2	1	-	2	*	-	-	*
Not Sure	-	*	3	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	1	-	1	2	*	*	4	*	-	3

BASE: RESPONDENTS WHO TAKE LESS THAN 24 HOURS THROUGH MORE THAN 30 DAYS TO RECEIVE THE INFORMATION THEY NEED TO CONTINUE MANAGING THEIR PATIENT AFTER DISCHARGE FROM THE HOSPITAL (Q17=1-6 and 97)

[Modified but same in 2009 and 2012 - 1) WEB/PHONE ONLY LEAD IN added for 2015, 2) response options are different (only response options 1 through 3 match IHP 2009/2012), 3) in IHP 2009/2012 this was a multiple response question whereas it is a single response question in IHP 2015, 4) in IHP 2015 “usually” is now being bolded, 5) code ‘07’ “Directly from the patient journal” got added for Sweden only ; Q2125 ‘09, Q1120 ‘12]

[Modified IHP 2012, 2009]

18. **WEB/PHONE ONLY LEAD IN:** You said it takes (INSERT CODE 1-6 FROM Q17) to get the information you need to continue managing your patient.

How do you **usually** receive this information?
(Note: Select only one)

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	735	2173	478	549	606	501	860	2672	1056	999	926
Fax	47	43	1	8	1	10	-	4	41	9	51
Mail	10	22	77	13	2	7	4	36	26	36	4
Email	8	1	8	-	15	9	18	1	19	15	3
On-Line (e.g., web portal/file transfer site)	24	13	1	*	66	72	62	5	2	35	24
Directly from the patient journal	-	-	-	-	-	-	-	45	-	-	-
Brought by patient	9	6	13	33	2	1	1	*	11	5	4
Other	1	4	*	-	1	1	6	1	1	1	3
Multiple-response	-	10	-	45	12	-	9	7	-	-	8
Not Sure	-	-	-	-	-	-	-	-	*	-	-
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	*	2	-	-	1	*	*	1	*	-	3

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-c) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[NEW IN 2015]

19. During the past month, did the following occur with any of your patients?

a. A patient's medical record or other relevant clinical information was not available at the time of the patient's scheduled visit

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	74	61	56	53	58	77	76	61	59	69	61
No	26	39	40	46	41	23	24	37	41	31	38
Multiple-response	-	-	-	-	-	-	-	-	-	-	-
Not Sure	-	-	3	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	*	-	1	1	-	*	2	*	-	1

b. Tests or procedures had to be repeated because results were unavailable

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	39	28	26	26	21	28	34	35	17	48	28
No	61	71	72	73	78	72	66	64	82	52	71
Multiple-response	-	*	-	-	-	-	-	-	-	-	*
Not Sure	-	*	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	*	-	1	1	*	*	2	*	*	*

c. A patient experienced problems because care was not well coordinated across multiple sites or providers

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	64	50	28	56	46	63	40	53	33	79	46
No	35	49	69	42	53	36	60	44	66	21	54
Multiple-response	-	-	-	-	-	-	-	-	-	-	*
Not Sure	-	-	2	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	1	*	2	*	-	1

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-b) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[NEW IN 2015]

Additionally per Vårdanalys, translations does not include residential care, nursing homes, institutional care or home for the elderly. Only health care, personal care and services given in their own home.

20. If any of your patients receive **[IF NZ (Q500=6, DISPLAY: “home base support services” IF ELSE, (Q500=1- 5, 7-11), DISPLAY: “home care services”]** WEB/MAIL ONLY (e.g., nursing or personal care), how often (INSERT ITEM), **PHONE ONLY: such as nursing or personal care, how often (INSERT ITEM)**
- a. Do you or other personnel in your practice communicate with your patient’s **[IF CAN (Q500=2, DISPLAY: “case manager or”]** home care provider about your patient’s needs and the services to be provided?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Routinely	26	29	36	49	56	27	63	51	52	34	45
Occasionally	60	55	56	45	43	65	36	42	41	61	37
Never	3	5	6	2	*	5	*	3	1	4	2
Not applicable	10	11	1	3	-	2	*	3	4	1	13
Multiple-response	-	-	-	-	-	-	*	*	-	-	-
Not Sure	-	*	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	*	*	1	2	*	2

- b. Are you advised of a relevant change in your patient’s condition or health status?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Routinely	39	43	42	63	61	39	53	48	69	47	55
Occasionally	47	42	49	32	38	55	45	44	25	50	29
Never	4	4	6	1	1	3	1	3	1	3	2
Not applicable	10	10	*	3	-	2	-	3	4	*	12
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	*	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	2	-	-	-	-	-	-	-	-
Blank	1	1	-	2	*	1	*	2	2	*	2



BASE: ALL RESPONDENTS

[NEW IN 2015]

Additionally per Vårdanalys, Health care and personal care is not included only service such as cleaning, meals and transportations.

21. How easy or difficult is it to coordinate your patient’s care with social services or other community providers when needed WEB/MAIL ONLY (e.g., housing, meals and transportation)? **PHONE ONLY:** such as housing, meals and transportation?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Very easy	2	4	3	9	6	4	9	2	13	4	7
Easy	27	31	31	36	35	41	39	31	61	26	27
Somewhat difficult	55	47	44	48	44	47	42	31	19	53	44
Very difficult	12	12	14	4	11	7	6	10	1	17	13
Not applicable	4	5	6	2	3	1	2	23	4	*	9
Multiple-response	-	1	-	*	*	-	*	*	-	-	-
Not Sure	-	*	3	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	*	-	1	1	-	*	2	1	-	1

SECTION F: END-OF-LIFE DISCUSSIONS AND ADVANCED CARE PLANNING

BASE: ALL RESPONDENTS

[NEW IN 2015]

22. Do you have conversations with older or sicker patients about the health care treatment they want or do not want in the event they become very ill, injured, or cannot make decisions for themselves? **PHONE ONLY:** Would you say routinely, occasionally or no?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, routinely	40	44	35	50	59	34	22	23	46	67	47
Yes, occasionally	52	45	54	37	40	62	70	55	41	31	31
No	8	10	8	12	*	4	9	20	10	2	19
Multiple-response	-	-	-	-	*	-	-	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	*	-	-
Blank	*	2	-	1	*	*	-	1	3	*	3

BASE: RESPONDENTS WHO HAVE CONVERSATIONS WITH OLDER OR SICKER PATIENTS ABOUT THE HEALTH CARE TREATMENT THEY WANT OR DO NOT WANT IN THE EVENT THEY BECOME VERY ILL OR INJURED (Q22=1-2)

[NEW IN 2015]

23. **WEB AND PHONE ONLY LEAD-IN:** You mentioned that you (INSERT routinely/occasionally FROM Q22) have conversations with older or sicker patients about their health care treatment in the event they become very ill, injured or cannot make decisions for themselves:

ALL MODES: Are your patients' preferences then recorded in their medical record?

PHONE ONLY: Would you say routinely, occasionally or no?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	681	2059	450	497	611	480	792	2303	928	979	778
Yes, routinely	76	79	41	85	91	79	77	30	86	92	75
Yes, occasionally	22	18	38	13	8	19	21	70	13	7	21
No	2	1	21	1	-	1	1	-	1	1	1
Multiple-response	-	*	-	*	-	-	*	*	-	-	-
Not Sure	-	-	*	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	2	-	*	1	*	1	-	*	*	3

SECTION G: OFFICE SYSTEMS AND INFORMATION TECHNOLOGY

BASE: ALL RESPONDENTS

[C. Same since 2009; Q1000 '09, Q1205 '12]

[FOR FRANCE: "Modified 2012 on 10/12/15; Q1000 '09, Q1205 '12"]

[IHP 2012, 2009, 2006]

24. WEB/MAIL ONLY: Do you use electronic patient medical records in your practice (not including billing systems)?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	92	73	75	84	98	100	99	99	54	98	84
No	8	27	24	14	1	*	*	1	46	2	15
Multiple-response	-	*	-	*	-	-	*	-	-	-	*
Not Sure	-	*	1	-	-	-	-	-	*	-	-
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	1	*	-	1	1	*	*	1	*	-	1

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-b) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Similar to 2009 and 2012; 1) The second sentence of the question text "Would you say routinely, occasionally or no?" is not included in IHP 2015 WEB and HC but is included in IHP 2015 Phone survey, 2) response option 8 "Don't know" was changed to "Not sure" in IHP 2015, 3) Items 3 and 4 were removed in IHP 2015; Q1005 '09, Q1210 '12]

[Item A IHP 2012, 2009, 2006; Item B IHP 2012, 2009]

25. Do you use any of the following technologies in your practice? **PHONE ONLY:**
Would you say routinely, occasionally or no?

- a. Electronic ordering of laboratory tests

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, routinely	58	37	34	72	33	55	62	97	56	70	70
Yes, occasionally	4	6	13	3	23	4	6	1	10	14	6
No	36	55	51	24	42	40	31	2	32	15	23
Multiple-response	-	*	-	-	*	-	*	-	-	-	-
Not Sure	1	1	2	1	*	1	*	*	1	1	*
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	1	-	1	1	1	*	*	*	*	1

b. Electronic alerts or prompts about a potential problem with drug dose or drug interaction

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, routinely	88	41	46	30	94	94	82	80	29	86	76
Yes, occasionally	5	14	20	16	3	4	11	11	15	12	7
No	5	43	33	51	1	1	7	7	54	2	16
Multiple-response	-	*	-	*	*	-	-	*	-	-	-
Not Sure	1	1	1	2	*	*	*	1	1	*	1
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	*	-	1	2	*	*	1	*	-	1

BASE: ALL RESPONDENTS

[Modified 2012 — the “(Note: Do not include fax.)” is new in IHP 2015 ; Q1010 '09, Q1215 '12] is new in IHP 2015]

[IHP 2012, 2009]

26. Are you able to electronically transfer prescriptions to a pharmacy?

WEB/MAIL ONLY: (Note: Do not include fax.)

PHONE ONLY: Please do NOT include fax

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	13	18	27	6	97	5	99	100	24	60	86
No	87	82	71	94	1	95	1	*	75	40	13
Multiple-response	-	*	-	*	-	-	-	-	-	-	-
Not Sure	-	-	2	-	-	-	-	-	*	-	*
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	*	-	-	1	2	-	*	*	*	*	*

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-b) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[D. Modified 2012 - 1) "Note" was added to the instruction in the question in 2015, 2) Phone only instruction added in 2015, 3) item B added the word "results" to the end of the item in 2015; Q1220 '12]

Additionally per Vårdanalys, they found when reviewing previous translations the word ANY was left out of the Swedish question in earlier translations. They will correct this in this version.

[IHP 2012]

28. Can you electronically exchange the following with any doctors **outside** your practice?

(WEB/MAIL ONLY: Note: Do not include fax.)

PHONE ONLY: Please do NOT include fax as a method for this electronic exchange of information.

a. Patient clinical summaries

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	34	19	49	22	70	75	82	67	57	60	42
No	53	75	50	74	18	15	15	28	39	34	51
Multiple-response	-	*	-	-	*	-	-	*	-	-	*
Not Sure	11	4	1	3	10	6	3	4	4	7	6
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	2	1	-	1	1	4	*	1	*	*	1

b. Laboratory and diagnostic test results

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	37	28	51	28	63	74	73	77	58	61	43
No	53	67	48	67	23	18	22	20	38	32	49
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	10	4	1	5	12	8	5	3	4	7	7
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	1	*	-	1	2	*	1	1	*	-	*



BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-b) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

(Question text modified; Q1135 '12)

(ITEM B – Q1135 Item 2 from 2012)

[ITEM A - NEW 2015]

28b. Please indicate whether your practice offers patients the option to:

a. Email about a medical question or concern

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	30	15	54	50	57	53	32	61	80	38	57
No	64	83	45	49	40	43	67	32	19	59	38
Multiple-response	-	*	-	-	-	-	*	*	-	-	-
Not Sure	5	2	1	*	2	2	1	6	1	3	4
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	1	*	1	*	*	1

b. View online, download, or transmit information from their medical record

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	11	7	18	8	13	24	3	20	11	28	60
No	81	91	80	90	83	72	93	71	87	68	35
Multiple-response	-	*	-	-	*	-	-	*	-	-	*
Not Sure	8	2	2	1	2	3	4	8	2	4	4
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	1	*	-	1	1	1	*	1	*	*	1

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-f) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). THE PHRASE COMPUTERIZED?" SHOULD APPEAR ABOVE THE TWO COLUMNS ON THE RIGHT ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Similar to 2009 and 2012 -1) Question text is different, 2) Response options have been modified for PHONE, 3) 2015 item A=2012 item A, 2015 item B=2012 item C, 2015 item C=2012 item E, 2015 item D=2012 item D, 2015 item E=2012 item F, 2015 item F=2012 item G; Q1020-Q1055 '09, Q1060-Q1125 '12]

Additionally per Vårdanalys, this was translated as "Can the information system (i.e. EMR) your practice uses generate the following information about your patients"

[Question text Modified IHP 2012; Items A and C IHP 2012, 2009; Items B and D IHP 2012, 2009, 2006; Item E IHP 2012; Item F IHP 2012 modified]

29. Can your practice generate the following information about your patients using a **[IF AUS/NZ (Q500=1,6, DISPLAY: "computerised" IF ELSE, (Q500=2- 5, 7-11), DISPLAY: "computerized"]** process?

a. List of patients by diagnosis WEB/MAIL ONLY: (e.g., diabetes or cancer) PHONE ONLY: such as diabetes or cancer

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	90	63	51	84	98	99	73	82	32	99	77
No	10	36	38	14	*	1	25	14	67	1	21
Multiple-response	-	-	-	-	-	-	-	*	-	-	*
Not Sure	-	1	10	-	-	-	-	-	1	-	1
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	1	1	-	2	2	*	3	4	1	*	1

b. List of patients who are due or overdue for tests or preventive care WEB/MAIL ONLY: (e.g., flu vaccine due) PHONE ONLY: such as flu vaccine due

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	90	48	39	73	98	99	16	37	29	97	65
No	10	50	52	25	1	1	79	55	69	3	32
Multiple-response	-	*	-	-	-	-	-	*	-	-	-
Not Sure	-	1	9	-	-	-	-	-	*	-	2
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	1	-	2	1	1	5	7	2	*	1

c. List of all patients taking a particular medication

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	80	45	43	75	96	93	42	52	33	97	58
No	18	53	45	23	2	5	51	39	64	2	38
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	1	11	-	-	-	-	-	1	-	2
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	2	2	-	3	2	2	7	9	2	1	2

d. List of all medications taken by an individual patient WEB/MAIL ONLY: (including those that may be prescribed by other doctors) PHONE ONLY: including those that may be prescribed by other doctors

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	77	55	33	68	91	86	80	68	47	96	73
No	22	43	59	30	7	14	17	29	52	4	26
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	*	7	-	-	-	-	-	*	-	*
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	2	*	2	3	1	*	1

e. List of all laboratory results for an individual patient WEB/MAIL ONLY: (including those ordered by other doctors) PHONE ONLY: including those ordered by other doctors

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	76	62	35	57	68	86	58	72	39	90	63
No	23	37	59	42	30	14	39	25	60	10	36
Multiple-response	-	*	-	-	-	-	*	*	-	-	*
Not Sure	-	*	6	-	-	-	-	-	*	-	*
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	2	*	2	3	1	*	1

f. A clinical summary for each visit to give to the patient

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	83	47	41	58	76	83	45	55	42	78	77
No	16	52	52	38	21	16	51	34	56	21	22
Multiple-response	-	*	-	-	-	-	-	*	-	-	-
Not Sure	-	*	6	-	-	-	-	-	*	-	*
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	3	3	1	3	10	1	*	1

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-d) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Similar to 2009 and 2012 - Question text is different (items A through D are the same since 2009); Q1060 '09, Q1130 '12]

Additionally per Vårdanalys, the text for "reminder notices" (item A) was slightly changed to match terminology used in health care in the 2015 questionnaire.

[Haute Autorité de Santé, de l'Assurance Maladie proceeded with minor changes at this question so that it better matches the English version without affecting the meaning – the main question text, and text for items B and D were modified.]

[Modified IHP 2012]

30. Are the following tasks **routinely** performed in your practice using a **computerized system**?

- a. Patients are sent reminder notices when it is time for regular preventive or follow-up care WEB/MAIL ONLY: (e.g., flu vaccine or HbA1c for diabetic patients) PHONE ONLY: such as flu vaccine or HbA1c for diabetic patients

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	78	18	17	23	51	92	9	53	14	90	40
No	21	81	72	76	47	7	91	45	86	10	58
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	*	11	-	-	-	-	-	-	-	*
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	2	1	*	2	1	-	1

b. All laboratory tests ordered are tracked until results reach clinicians

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	62	27	34	49	25	49	34	54	36	72	61
No	38	71	58	50	73	50	63	41	62	28	38
Multiple-response	-	*	-	-	-	-	*	*	-	-	-
Not Sure	-	*	8	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	2	-	1	2	1	2	4	1	-	1

c. You receive an alert or prompt to provide patients with test results

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	64	25	28	16	10	42	27	17	17	65	50
No	35	74	65	84	89	57	73	82	82	35	49
Multiple-response	-	-	-	-	-	-	-	*	-	-	-
Not Sure	-	*	6	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	2	1	*	1	1	-	1

d. You receive a reminder for guideline-based interventions and/or screening tests

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	56	26	27	15	20	61	10	7	9	77	47
No	44	72	64	84	78	37	89	91	90	22	52
Multiple-response	-	*	-	*	-	-	-	*	-	-	-
Not Sure	-	*	7	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	2	-	1	2	2	1	2	1	*	1

SECTION H: MEASURING PRACTICE IMPROVEMENT

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-d) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Similar to 2012 – Question text is the same, however, in terms of the items:1) Item D in 2015 is modified from Item 4 in 2012, 2) PHONE only adaptations at item A to read “such as”; Q1100 '09, Q1305 '12] [Item D IS NEW in 2015]

Additionally per Vårdanalys, Same as for question 30. And item B has also been slightly changed to match terminology used in health care.

[Haute Autorité de Santé, de l'Assurance Maladie preceded with minor changes at the items so that they better match the English version without affecting the meaning.]

(The response options seem to have been scrambled in 2012 as per the following note in the 2012 French questionnaire “Enquêteur : citer, une seule réponse possible, rotation aléatoire des sous questions”)

(The text for item ‘c’ was missing in the French version of the 2012 instrument)

[Item A IHP 2012, 2009, 2006; Item B IHP 2012, 2009; Item C IHP 2012, Item D IS NEW in 2015]

31. Does the place where you practice **routinely** receive and review data on the following aspects of your patients’ care?
- a. Clinical outcomes WEB/MAIL ONLY: (e.g., percent of diabetics or asthmatics with good control) PHONE ONLY: such as percent of diabetics or asthmatics with good control

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	35	23	43	44	88	65	32	79	9	86	52
No	65	76	50	55	10	35	68	19	89	14	46
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	-	7	-	-	-	-	-	*	-	*
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	1	-	1	2	*	*	1	2	*	1

- b. Surveys of patient satisfaction and experiences with care

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	46	17	3	25	61	60	9	88	15	88	63
No	53	82	90	74	36	39	90	11	82	12	36
Multiple-response	-	*	-	-	-	-	-	-	-	-	-
Not Sure	-	-	6	-	-	-	-	-	*	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	1	2	1	*	1	2	*	1

c. Patients' hospital admissions or emergency department use

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	32	33	21	22	30	47	33	25	30	86	58
No	67	66	71	77	68	52	66	72	68	14	40
Multiple-response	-	*	-	-	-	-	-	*	-	-	*
Not Sure	-	*	6	-	-	-	-	-	-	-	*
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	2	1	1	3	2	*	1

d. Percent of patients who have received recommended preventive care **WEB/MAIL ONLY**: (e.g., pap test, immunizations, colonoscopies, mammograms, etc.) **PHONE ONLY**: such as pap test, immunizations, colonoscopies, mammograms, and other preventive care

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	42	37	28	11	41	87	6	10	7	82	57
No	58	62	63	87	56	12	93	86	91	17	42
Multiple-response	-	-	-	-	*	-	-	*	-	-	*
Not Sure	-	*	9	-	-	-	-	-	*	-	*
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	2	1	1	4	2	*	1

BASE: ALL RESPONDENTS

[Modified but same in 2009 and 2012 - IHP 2015 is different in terms of the phrase "your own" being added; Q1105 '09, Q1310 '12]

[IHP 2012, 2009]

32. Are any areas of your own clinical performance reviewed against targets at least annually?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes	47	41	58	40	47	84	22	52	32	83	74
No	52	58	31	59	51	16	76	46	65	17	25
Multiple-response	-	*	-	-	*	-	*	*	-	-	*
Not Sure	-	*	9	-	-	-	-	-	1	-	*
Decline to answer	-	-	2	-	-	-	-	-	-	-	-
Blank	1	1	-	1	2	-	1	2	2	-	1



BASE: ALL RESPONDENTS

[Similar to 2012 –PHONE only verbiage “Would you say routinely, occasionally or no?” was added in 2015; Q1110 '09, Q1315 '12]

[Haute Autorité de Santé, de l'Assurance Maladie proceeded with minor changes at the question-text so that it better matches the English version without affecting the meaning. Resulting from this, the response options were updated to match the question text. Additionally, response option 4 for “4.Vous n’êtes pas sûr” was not included]

[IHP 2012, 2009]

33. Do you receive information on how the clinical performance of your practice compares to other practices? **PHONE ONLY:** Would you say routinely, occasionally or no?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Yes, routinely	13	17	49	29	42	61	4	55	37	71	37
Yes, occasionally	36	27	29	24	41	27	24	36	20	22	30
No	34	46	19	42	12	5	64	6	35	5	24
Multiple-response	-	*	-	-	-	-	*	*	-	-	-
Not Sure	17	9	2	5	4	6	7	2	7	3	8
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	*	-	*	1	*	*	1	1	-	*

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-c) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Modified 2015 – 1) second line of question text was removed in 2015 Web/Phone, 2) ITEM C is new in 2012, 3) UK pipe in at item A added; Q1120 '09, Q1325/Q5000 '12]

Additionally per Vårdanalys, they will include “health care insurance” at items A and B, however they mentioned “The way item a is put it is not clear whether the question refers to the public SICK LEAVE insurance (which causes doctors administrative work certifying that the patient is or is not able to work) and/or they should think of only (private) HEALTH CARE insurances (about 700 000 Swedes have a private HEALTH CARE insurance). The main part of health care is tax funded and not insurance based - everyone is entitled to health care based on their medical needs. Minor changes done to translation but the problem persists - this will probably affect how respondents answer”.

[Haute Autorité de Santé, de l'Assurance Maladie proceeded with minor changes at the question-text and to item C so that they better match the English version without affecting the meaning.]

[Item A IHP 2012; Item B IHP 2012, 2009; Item C IS NEW in 2015]

34. How much of a problem, if any, is the amount of time you or your staff spend...?

a. On administrative issues related to **[IF UK (Q500=10, DISPLAY: “medical”)] [IF SWEDEN (Q500=8, DISPLAY: “health care”)]** insurance or claiming payments

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Major problem	21	20	63	52	60	20	9	27	50	21	54
Minor problem	62	52	25	39	31	63	46	50	41	56	33
Not a problem	13	22	8	8	5	15	43	17	7	21	7
Not applicable	4	6	3	*	2	1	1	4	1	3	4
Multiple-response	-	*	-	*	-	-	*	*	-	-	-
Not Sure	-	-	1	-	-	-	-	-	-	-	*
Decline to answer	-	-	*	-	-	-	-	-	-	-	-
Blank	*	*	-	1	2	1	*	1	*	-	1

b. Getting patients needed medications or treatments because of coverage restrictions **[IF SWEDEN (Q500=8, DISPLAY: "health care insurance")]**

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Major problem	11	21	26	38	32	12	6	6	14	15	54
Minor problem	54	61	46	46	56	62	53	43	56	53	39
Not a problem	27	14	20	13	8	21	36	36	23	27	5
Not applicable	7	3	4	2	2	5	5	12	7	5	1
Multiple-response	-	*	-	*	*	-	-	*	-	-	*
Not Sure	-	-	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	1	1	1	2	1	*	1

c. Reporting clinical or quality of care data to government or other external entities such as health insurance plans.

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Major problem	8	10	43	23	51	16	13	25	33	21	33
Minor problem	44	41	30	45	35	54	58	47	43	48	39
Not a problem	25	27	15	18	5	22	23	18	11	27	16
Not applicable	21	21	8	13	7	7	6	7	10	4	9
Multiple-response	-	*	-	*	-	-	*	*	-	-	*
Not Sure	-	*	3	-	-	-	-	-	*	-	*
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	1	1	-	1	2	1	1	3	2	*	2



SECTION I: PRACTICE PROFILE AND DEMOGRAPHIC DATA

BASE: ALL RESPONDENTS

[PN: DECIMALS SHOULD BE ALLOWED]

[PN: ALLOW RANGE 0-999]

[PN: If a respondent enters a non-numeric value please show the following error message (“Please enter a numeric value).”]

[Modified 2012 – Please note that the aid text “(For example, 2 fulltime doctors = 2.00 FTE)” is new in IHP 2015 ; Q1200 '09, Q2000 '12]

35. How many full-time equivalent (FTE) doctors, including yourself, are in your practice?

WEB/MAIL ONLY: *(For example, 2 fulltime doctors = 2.00 FTE)*

PHONE ONLY: *For example, 2 fulltime doctors is equivalent to 2.00 FTE*

(PHONE ONLY: PROBE IF NOT SURE OR DECLINE. IF STILL NOT SURE ENTER 9998 FOR NOT SURE AND 9999 FOR DECLINE TO ANSWER. NON-WHOLE NUMBERS ACCEPTED (e.g., 99.99))

ENTRY SHOULD BE OF LENGTH OF 7, WITH LEADING ZEROS WHEN NECESSARY.
(e.g. For 2 fulltime doctors, data to be reported as: 0002.00)

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Less than 2	10	23	64	53	57	13	5	16	65	5	30
2 to less than 5	39	36	35	43	37	46	56	36	27	43	33
5 or more	51	39	1	2	5	41	38	46	8	52	35
Invalid	-	-	-	-	-	-	-	-	-	-	*
Multiple-response	-	-	-	-	-	-	-	-	-	-	-
Not Sure	-	*	-	-	-	-	-	-	-	-	*
Decline to answer	-	-	1	-	-	-	-	-	*	-	*
Blank	1	1	-	2	1	-	1	3	1	-	2



BASE: ALL RESPONDENTS

[PN: DECIMALS SHOULD BE ALLOWED]

[PN: ALLOW RANGE 0-168]

[PN: If a respondent enters a non-numeric value please show the following error message ("Please enter a number between 0.00-168)."]

[Modified but same in 2009 and 2012 - Only question text is different; Q1210 '09, Q2015 '12]

[IHP 2012, 2009, 2006]

37. Thinking about your medical practice, estimate how many hours a week you typically work.

(PHONE ONLY: PROBE IF NOT SURE OR DECLINE. IF STILL NOT SURE, ENTER 998 FOR NOT SURE AND 999 FOR DECLINE TO ANSWER. NON-WHOLE NUMBERS ACCEPTED (e.g., 99.99))

ENTRY SHOULD BE OF LENGTH OF 7, WITH LEADING ZEROS WHEN NECESSARY.
(e.g. For 2 full hours, data to be reported as: 0002.00)

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Under 1	-	*	-	-	-	-	-	-	*	-	-
1 to 34	35	25	11	12	25	41	22	31	22	20	16
35 to 44	35	31	16	25	21	31	36	42	17	30	28
45 to 54	21	24	32	32	29	16	31	22	30	30	24
55 or more	9	19	38	29	24	11	10	4	30	20	30
Invalid	-	*	-	*	-	-	-	-	-	-	*
Multiple-response	-	-	-	-	-	-	-	-	-	-	-
Not Sure	-	-	3	-	-	-	-	-	-	-	*
Decline to answer	-	*	1	-	-	-	-	-	*	-	-
Blank	1	1	-	1	1	-	1	1	1	-	1



BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. 2 column grid. ITEMS (a-c) SHOULD BE ON THE far LEFT (DO NOT DISPLAY LETTERS). Numbers should be the 2nd column. ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[PN: ALLOW RANGE 0-100]

[PN: DECIMALS SHOULD BE ALLOWED]

[PN: If a respondent enters a non-numeric value please show the following error message ("Please enter a numeric value)."]

[Modified but same in 2009 and 2012 - Question text is different, items B and C added for 2015; Q1220 '09, Q2020 '12]

[Item A IHP 2012; Items B and C ARE NEW in 2015]

38. In a typical week, about what percentage of time do you spend on the following:
 WEB/MAIL ONLY: (Note: Does not need to add to 100%)
 PHONE ONLY: (IF NECESSARY: Does not need to add to 100%)

(PHONE ONLY: PROBE IF NOT SURE OR DECLINE. IF STILL NOT SURE: ENTER 998 FOR NOT SURE AND 999 FOR DECLINE TO ANSWER)

ENTRY SHOULD BE OF LENGTH OF 7, WITH LEADING ZEROS WHEN NECESSARY.
 (e.g. For 2 percent, data to be reported as: 0002.00)

Percent of time

a Face-to-face contact with patients

[PN: MEMO BOX]

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Under 1%	-	*	-	-	-	-	-	*	*	-	*
1-39%	2	2	2	2	2	2	2	9	5	3	6
40-59%	2	6	4	11	25	8	10	32	9	15	12
60-79%	21	35	35	52	60	51	58	44	51	43	30
80-100%	76	56	57	34	14	39	28	12	34	39	50
Invalid	-	-	-	-	-	-	-	-	-	-	-
Not Sure	-	*	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	*	-	-
Blank	*	1	-	1	*	-	1	2	*	-	1



b Other contact with patients (e.g., email or phone) _____ [PN: MEMO BOX]

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Under 1%	4	11	5	1	-	2	1	*	2	3	6
1-39%	94	86	86	96	99	97	97	94	96	94	90
40-59%	*	*	1	*	*	*	1	2	*	2	1
60-79%	-	*	*	*	-	-	*	*	-	*	*
80-100%	*	*	1	*	-	-	-	*	-	-	1
Invalid	-	-	-	-	-	-	-	-	-	-	-
Not Sure	-	*	5	-	-	-	-	-	-	-	-
Decline to answer	-	-	3	-	-	-	-	-	*	-	*
Blank	2	2	-	2	*	1	2	3	1	1	2

c Administrative issues _____ [PN: MEMO BOX]

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Under 1%	4	5	4	*	*	1	1	1	1	2	9
1-39%	93	89	85	89	88	93	90	76	93	88	79
40-59%	1	4	2	8	11	6	6	17	5	8	8
60-79%	*	1	*	1	1	1	1	3	*	1	3
80-100%	*	*	*	-	-	-	*	*	*	*	1
Invalid	-	*	-	-	-	-	-	*	-	-	-
Not Sure	-	*	6	-	-	-	-	-	-	-	-
Decline to answer	-	-	2	-	-	-	-	-	*	-	-
Blank	1	1	-	2	*	*	1	3	*	1	1



BASE: ALL RESPONDENTS

[PN: DECIMALS SHOULD BE ALLOWED]

[PN: ALLOW RANGE 0-999]

[PN: If a respondent enters a non-numeric value please show the following error message ("Please enter a numeric value)."]

[NEW in 2015]

39. On average, how much time are you able to spend with a patient during a routine **[IF UK (Q500=10, DISPLAY: "appointment" IF ELSE, (Q500=1-9, 11), DISPLAY: "visit"]?**

ENTRY SHOULD BE OF LENGTH OF 7, WITH LEADING ZEROS WHEN NECESSARY.
(e.g. For 2 minutes, data to be reported as: 0002.00)

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Less than 15 minutes	28	30	5	80	85	13	3	2	8	92	16
15 to less than 25 minutes	66	53	72	16	14	85	84	49	68	8	63
25 minutes or more	5	16	21	2	-	1	10	48	24	*	20
Invalid	-	-	-	-	-	-	-	-	-	-	*
Multiple-response	-	-	-	-	-	-	-	-	-	-	-
Not Sure	-	*	2	-	-	-	-	-	-	-	-
Decline to answer	-	-	*	-	-	-	-	-	*	-	-
Blank	*	1	-	2	1	-	2	1	*	-	1

[NEW SCREEN]

BASE: NON SWEDEN/SWITZERLAND RESPONDENTS (Q600=1-7, 10-11)

[Same as in 2012; Q1240 '09, Q2040 '12]

[IHP 2012, Modified IHP 2009]

40. How old are you?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Under 35	11	10	8	1	5	9	13	9	1	14	6
35-44	29	22	16	36	28	29	32	27	18	31	20
45-54	32	27	28	27	31	40	22	24	31	30	29
55-64	17	26	39	28	33	18	27	28	36	19	29
65 or older	11	14	9	7	3	4	6	12	13	6	16
Multiple-response	-	*	-	-	-	-	-	-	-	-	*
Not Sure	-	-	-	-	-	-	-	-	-	-	-
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	-	*	-	*	*	-	-	-	-	-	1

* Age data for SWE and SWT were pulled from sample data.

BASE: NON SWEDEN/SWITZERLAND RESPONDENTS (Q600=1-7, 10-11)

[Same since 2009; Q1245'09, Q2045 '12]

[IHP 2012, 2009, 2006]

41. WEB/MAIL ONLY: Are you...

PHONE ONLY: (DO NOT ASK. RECORD BY OBSERVATION. IF NOT SURE, PLEASE ASK, "Are you...?")

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Male	63	56	65	56	53	55	60	48	67	51	60
Female	37	44	35	44	44	45	40	52	33	49	40
Multiple-response	-	-	-	-	-	-	-	-	-	-	-
Not Sure	-	-	-	-	-	-	-	-	-	-	-
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	-	*	-	*	3	-	*	-	-	-	1

* Gender data for SWE and SWT were taken from sample data.

BASE: ALL RESPONDENTS

[Same since 2009 --Inconsistency between the IHP 2012 paper and master instruments. The paper survey read "rural" whereas the master questionnaire reads "rural area.; Q1235 '09, Q2035 '12]

Additionally per Vårdanalys, they will use registry information instead of this question for their analysis

[IHP 2012, 2009, 2006]

42. Where is your practice located?

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
City	23	52	59	45	20	32	28	37	35	40	41
Suburb	48	14	11	8	26	38	10	15	16	28	30
Small town	16	18	16	25	43	20	32	31	21	23	18
Rural area	13	15	13	21	9	10	30	16	28	9	10
Multiple-response	-	1	-	1	-	-	*	*	-	-	1
Not Sure	-	-	*	-	-	-	-	-	-	-	-
Decline to answer	-	-	-	-	-	-	-	-	-	-	-
Blank	*	*	-	*	1	*	*	1	*	-	1

BASE: ALL RESPONDENTS

[NEW IN 2015]

43. How stressful is your job as a [IF NZ, UK (Q500=6, 10, DISPLAY: "general practitioner" IF ELSE, (Q500=1-5, 7-9, 11), DISPLAY: "primary care physician")?]

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Extremely stressful	3	6	11	4	2	6	4	16	3	20	12
Very stressful	18	22	26	41	16	19	20	40	28	39	31
Somewhat stressful	55	53	45	42	64	58	56	37	52	36	44
Not too stressful	22	17	12	10	14	17	16	6	13	4	10
Not at all stressful	2	2	4	2	3	*	2	1	4	1	2
Multiple-response	-	*	-	1	-	-	1	*	-	-	*
Not Sure	-	-	*	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	*	-	*	1	*	*	1	*	-	1

BASE: ALL RESPONDENTS

[PN: SET UP AS A GRID. ITEMS (a-d) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Modified 2012 - 1) question text is different, 2) Item D was added for 2015, 3) Item A removed Switzerland pipe-in, 4) item B updated pipe-in for all countries except UK, France, and Switzerland and now uses the word "of" instead of "from"]; Q2050 '12]

[Item D IS NEW in 2015]

(Please note that data collected for item D may benefit from being assessed in conjunction with data at Q24 – about whether the respondent uses electronic patient medical records in its practice or not)

[Question text IHP 2012; Item A IHP 2012, 2006; Items B and C IHP 2012; Item D IS NEW]

44. Please indicate how satisfied you are with the following aspects of your medical practice.

a. Your income from medical practice

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Very satisfied	9	20	5	13	16	13	16	25	11	8	16
Satisfied	54	57	48	59	65	61	65	56	61	59	49
Somewhat dissatisfied	30	19	29	24	17	21	16	15	22	26	24
Very dissatisfied	6	4	14	3	2	5	3	3	6	6	10
Multiple-response	-	*	-	*	*	-	*	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	*	1	-	*	1	*	-	1	1	-	1

b. Your income in comparison to the income of **[IF UK (Q500=10, DISPLAY: "consultants" IF SWEDEN (Q500=8, DISPLAY: "doctors in specialist health care" IF ELSE, (Q500=1- 7, 9, 11), DISPLAY: "specialist doctors"]**

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Very satisfied	3	8	4	5	4	4	9	22	2	5	7
Satisfied	16	36	23	26	37	29	49	58	17	54	22
Somewhat dissatisfied	42	39	35	52	42	47	29	15	42	32	39
Very dissatisfied	38	16	24	13	14	19	11	3	36	9	30
Multiple-response	-	*	-	*	-	-	-	*	-	-	-
Not Sure	-	*	7	-	-	-	-	-	*	-	*
Decline to answer	-	-	7	-	-	-	-	-	*	-	-
Blank	-	1	-	3	3	1	2	2	1	1	2

c. The time you have to spend per patient

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Very satisfied	10	9	8	5	1	5	6	3	10	2	9
Satisfied	64	57	57	49	43	54	61	37	57	25	45
Somewhat dissatisfied	23	29	29	37	47	35	31	46	28	53	35
Very dissatisfied	2	4	5	8	8	6	2	12	4	21	10
Multiple-response	-	*	-	*	*	-	-	*	-	-	*
Not Sure	-	-	1	-	-	-	-	-	-	-	-
Decline to answer	-	-	1	-	-	-	-	-	-	-	-
Blank	-	1	-	1	*	1	*	1	1	*	1

d. The electronic medical record system you currently use in your practice

	AUS	CAN	FR	GR	NET	NZ	NOR	SWE	SWT	UK	USA
Total Unweighted	747	2284	502	559	618	503	864	2905	1065	1001	1001
Very satisfied	20	13	17	14	12	13	17	5	14	19	12
Satisfied	59	41	53	62	63	56	47	32	39	66	34
Somewhat dissatisfied	17	23	14	20	20	25	27	36	19	11	25
Very dissatisfied	4	11	3	2	4	6	9	27	8	3	20
Multiple-response	-	*	-	*	*	-	-	*	-	-	*
Not Sure	-	-	9	-	-	-	-	-	2	-	-
Decline to answer	-	-	4	-	-	-	-	-	1	-	-
Blank	1	12	-	1	1	*	*	1	16	*	9



SECTION J: US-ONLY QUESTIONS

BASE: US (Q500=11)

[PN: If a respondent enters a non-numeric value please show the following error message (“Please enter a number between 1925-2015).”]

[PN: ALLOW RANGE 1925-2015]

[NEW 2015]

[NEW IN 2015]

US1a. What year did you complete your residency?

	USA
Total Unweighted	1001
1937-1948	*
1949-1959	*
1960-1970	3
1971-2015	95
Multiple-response	1
Not Sure	-
Decline to answer	-
Blank	1

BASE: US (Q500=11)

[Modified but same in 2009 and 2012 – only difference is the inclusion of this text “Permanente, Mayo Clinic”; Q1415 ‘09, Q1435 ‘12]

[IHP 2012, 2009]

US2. Is your practice part of a larger integrated provider system (e.g., Kaiser Permanente, Mayo Clinic, VA, etc.)?

	USA
Total Unweighted	1001
Yes	29
No	70
Multiple-response	-
Not Sure	-
Decline to answer	-
Blank	*



BASE: US (Q500=11)

[PN: SET UP AS A GRID. ITEMS (a-c) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Modified 2012 - Both question text and response options are different (Items A and C are the same as in IHP 2012); Q1410 '12]

[IHP 2012]

US3. How are you paid for seeing patients?

WEB/MAIL ONLY: (Please select "yes" or "no" for each item.)

a. Fee-for-service based

	USA
Total Unweighted	1001
Yes	62
No	29
Multiple-response	*
Not Sure	-
Decline to answer	-
Blank	10

b. Capitation

	USA
Total Unweighted	1001
Yes	22
No	61
Multiple-response	*
Not Sure	-
Decline to answer	-
Blank	17

c. Salary based

	USA
Total Unweighted	1001
Yes	47
No	42
Multiple-response	-
Not Sure	-
Decline to answer	-
Blank	11



BASE: US (Q500=11)

[PN: SET UP AS A GRID. ITEMS (a-c) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Modified 2009 - Only question text is different (Items A and B are the same as in IHP 2009; ITEM C is NEW in IHP 2015); Q1115 '09]

[IHP 2009, 2006]

US4. **PHONE ONLY:** I am going to read you a few statements.

Do you personally receive extra financial support or incentives based on any of the following?

(Note: This includes bonuses, special payments, higher fees, or reimbursements.)

a. High patient satisfaction ratings

	USA
Total Unweighted	1001
Yes	23
No	67
Multiple-response	-
Not Sure	9
Decline to answer	-
Blank	2

b. Achieving certain clinical care targets

	USA
Total Unweighted	1001
Yes	38
No	53
Multiple-response	-
Not Sure	7
Decline to answer	-
Blank	1



BASE: US (Q500=11)

[NEW 2015]

US4a. Medicare and Medicaid offer incentives to practices that demonstrate “meaningful use of health IT.” Are you currently receiving these incentive payments?

	USA
Total Unweighted	1001
Yes	44
No	34
Multiple-response	*
Not Sure	21
Decline to answer	-
Blank	1

BASE: US (Q500=11)

[PN: SET UP AS A GRID. ITEMS (a-b) SHOULD BE ON THE LEFT (DO NOT DISPLAY LETTERS). ALL COLUMNS SHOULD BE THE SAME WIDTH.]

[Modified 2012 - Both question text and response options are different; Q1430 '12]

US5. Is your practice currently participating in the following:

- a. Accountable Care Organization (ACO)

	USA
Total Unweighted	1001
Yes	36
No	42
Multiple-response	*
Not Sure	21
Decline to answer	-
Blank	1

- b. Patient-Centered Medical Home (PCMH) or Advanced Primary Care Practice (APCP)

	USA
Total Unweighted	1001
Yes	33
No	46
Multiple-response	*
Not Sure	19
Decline to answer	-
Blank	1



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BASE: US (Q500=11)

[NEW IN 2015]

US6. Thinking about the healthcare law that was passed in 2010, also known as the Affordable Care Act (ACA) or Obamacare, would you say that you have a:

	USA
Total Unweighted	1001
Very favorable opinion	12
Somewhat favorable opinion	30
Somewhat unfavorable opinion	22
Very unfavorable opinion	29
Multiple-response	-
Not Sure	6
Decline to answer	-
Blank	*